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You can read the recommendations in the user guide, the technical guide or the installation guide for ZENITH B19A02D. You'll find the answers to all your questions on the ZENITH B19A02D in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual ZENITH B19A02D**  
**User guide ZENITH B19A02D**  
**Operating instructions ZENITH B19A02D**  
**Instructions for use ZENITH B19A02D**  
**Instruction manual ZENITH B19A02D**

machine numbers | B13A01L | B13A02D | B13A03D | B19A02D | B19A21D



operating guide / warranty



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**Manual abstract:**

**REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.** @@@@POWER CORD POLARIZATION: CAUTION: To Prevent Electric Shock, Match wide blade of plug to wide slot, fully insert. ATTENTION: Pour éviter les chocs électriques, introduire la lame la plus large de la fiche dans la borne correspondante de la prise et pousser jusqu'au fond. NOTE TO CABLE/TV INSTALLER: This reminder is provided to call the cable TV system installer's attention to Article 820-40 of the National Electric Code (U.S.A.). The code provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of the cable entry as practical. REGULATORY INFORMATION: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation.

@@@@@ · Increase the separation between the equipment and receiver. @@ · Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Do not attempt to modify this product in any way without written authorization from Zenith Electronics Corporation. Unauthorized modification could void the user's authority to operate this product. Entertainment Machine™ is a trademark of Zenith Electronics Corporation.

© Copyright 1999 Zenith Electronics Corporation PAGE 2 B-WARN-DV-1 7/98 IMPORTANT SAFETY INSTRUCTIONS Important safeguards for you and your new product Your product has been manufactured and tested with your safety in mind. However, improper use can result in potential electrical shock or fire hazards. To avoid defeating the safeguards that have been built into your new product, please read and observe the following safety points when installing and using your new product, and save them for future reference. Observing the simple precautions discussed in this operating guide can help you get many years of enjoyment and safe operation that are built into your new product. This product complies with all applicable U.

S. Federal safety requirements, and those of the Canadian Standards Association. 1. Read Instructions All the safety and operating instructions should be read before the product is operated. 9. Attachments Do not use attachments not recommended by the product manufacturer as they may cause hazards. 2. Follow Instructions All operating and use instructions should be followed. 10. Ventilation Slots and openings in the cabinet are provided for ventilation and to ensure reliable operation of the product and to protect it from overheating, and these openings must not be blocked or covered.

The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the manufacturer's instructions have been adhered to. 3. Retain Instructions The safety and operating instructions should be retained for future reference. 4. Heed Warnings All warnings on the product and in the operating instructions should be adhered to. 5. Cleaning Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

11. Power Sources This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your product dealer or local power company. For products intended to operate from battery power, or other sources, refer to the operating instructions. 6.

Water and Moisture Do not use this product near water for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool. 12. Line-Cord Polarization This product is equipped with a polarized alternating-current line plug (a plug having one blade wider than the other). This plug will fit into the power outlet only one way. This is a safety feature.

If you are unable to insert the plug fully into the outlet, try reversing the plug. If the plug should still fail to fit, contact your electrician to replace your obsolete outlet. Do not defeat the safety purpose of the polarized plug. 7. Accessories Do not place this product on an unstable cart, stand, tripod, bracket, or table. The product may fall, causing serious injury to a child or adult, and serious damage to the product. Use only with a cart, stand, tripod, bracket, or table recommended by the manufacturer, or sold with the product. Any mounting of the product should follow the manufacturer's instructions, and should use a mounting accessory recommended by the manufacturer. 13. Power-Cord Protection Power-supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plugs, convenience receptacles, and the point where they exit from the product.

8. Transporting Product A product and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the product and cart combination to overturn. (Continued on next page) 206-3484 PAGE 3 IMPORTANT SAFETY INSTRUCTIONS (Continued from previous page) 18. Object and Liquid Entry Never push objects of any kind into this product through openings as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product. 14. Outdoor Antenna Grounding If an outside antenna or cable system is connected to the product, be sure the antenna or cable system is grounded so as to provide some protection against voltage surges and built-up static charges. Article 810 of the National Electrical Code (U.S.

A.), ANSI/NFPA 70 provides information with regard to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of grounding conductors, location of antenna-discharge unit, connection to grounding electrodes, and requirements for the grounding electrode. 19. Servicing Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

20. Damage Requiring Service Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions: a. If the power-supply cord or plug is damaged. b. If liquid has been spilled, or objects have fallen into the product. c. If the product has been exposed to rain or water. d. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to its normal operation.



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e. If the product has been dropped or the cabinet has been damaged. f. If the product exhibits a distinct change in performance. Example of Grounding According to National Electrical Code Instructions Ground Clamp Antenna Lead in Wire Antenna Discharge Unit (NEC Section 810-20) Grounding Conductor (NEC Section 810-21) Ground Clamps Power Service Grounding Electrode System (NEC Art 250, Part H) Electric Service Equipment NEC - National Electrical Code 15.

**Lightning** For added protection for this product (receiver) during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the product due to lightning and power-line surges. 21.

**Replacement Parts** When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock, or other hazards. 16. **Power Lines** An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal. 22. **Safety Check** Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine that the product is in proper operating condition.

23. **Wall or Ceiling Mounting** The product should be mounted to a wall or ceiling only as recommended by the manufacturer. 17. **Overloading** Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock. 24.

**Heat** The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat. PAGE 4 206-3484 Table Of Contents Note: This operating guide describes features for a family of TV models, as a result, not all features are available on all models! See the feature by model chart below to identify which features are on your TV. Turn to the next page to begin your TV setup. Safety Warning .

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2 Important Safety Instructions .....  
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...3 Table of Contents and Features by Model Chart .....  
5 Step 3. Customize Your TV's Features Setup Menu (Start with page 11, Auto Program) ....  
. Language ....  
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...17 Ch Add/Del ..  
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.....18 Clock Set Menu Set Time .  
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.....19 Timer Setup, On and Off Time, On/Off Timer ...  
..20 Sleep Timer ...  
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.....21 Video Menu ..  
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.....22 Special Features Menu Caption/Text ....  
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.....23 CC When Mute (Closed Captions) .....  
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... .29 Trouble Shr TV. A small device that connects a two-wire 300 ohm antenna to a 75 ohm RF jack. They are usually about an inch long with two screws on one end and a round opening with a wire sticking out on the other end. 206-3484 PAGE 7 Hook Up Cable Service to the TV Connecting Cable service to your Entertainment Machine™ 1 2 Hook up your Entertainment Machine™, see diagrams at right. Remove the back of the remote and put in two AAA batteries. Without Cable Box Cable TV wall jack Typical TV back back of remote 3 Plug in your TV.

Do not plug it into a switched outlet. RF coaxial wire (75ohm) Antenna 120 Volt AC With Cable Box Cable TV wall jack 4 Go to page 11 to Auto Program your Entertainment Machine™. If you're using a cable box, leave your TV on channel 3 or 4 and use your cable box to change channels. Remember, when screwing RF cables onto jacks, clockwise tightens, and counterclockwise loosens. If you're using a cable box, Auto Program (page 11) might only find the channel your cable service is on (usually channel 3 or 4).

Don't worry, that's all you need! RF coaxial wire (75ohm) In Out Cable box output switch 3 4 Typical TV back Antenna Mini glossary CABLE SERVICE The wire that supplies all your cable TV (CATV) stations. PAGE 8 206-3484 Hook Up Antenna and VCR to the TV Connecting your off-air antenna and VCR to your Entertainment Machine™ (VCR with Flat Wire Antenna Adapter) 1 2 Over-the-Air AntenT/RIGHT ARROWS The Up/Down arrows select menu options and the Left/Right arrows adjust menu options. vol menu vol CH (CHANNEL DOWN) Goes to next lower channel number. chan display mute picture MUTE Turns sound Off and On while the picture remains. Press once to mute sound, press again to restore sound.

DISPLAY Shows the channel/time display. PICTURE Selects video menu options. LEFT, and RIGHT arrows adjust settings. NOT USED NUMBER KEYPAD Selects channels directly. flashback source sleep cc FLASHBK (FLASHBACK) Return to the last channel viewed. CC Chooses closed captions and text options: C1, C2, T1, T2. SOURCE Switches between currently selected TV channel, Channel 3, and Channel 4 on some TVs. On model B13A03D only, switches between watching TV, Aux (Audio/Video jack input), Channel 3, and Channel 4. SLEEP Sets the time the TV will turn off automatically. remote control model numbers SC3482 SC3484 w/Glow Keys PAGE 12 206-3484 Menu Operation with Remote Control How to use the remote control to access the on-screen menus; select the menu options, and adjust the options English Cable Ch Add/Delete chan English Cable English menu Ch Add/Delete chan Parental Control Audio: Ch Add/Delete 1 2 3 Press MENU repeatedly to scroll through the available menus.

Press either the Up or Down chan arrow key repeatedly to move the menu arrow up or down the available menu options and select one. Use the Right or Left vol arrow key to adjust the selected menu option. power 2 3 1 vol chan menu vol 3 2 chan mute display picture You can use the TV front panel controls to operate the on-screen menus also, see next page. Cable will not work unless you subscribe to cable service. flashback sleep cc source 206-3484 PAGE 13 Front Panel Controls How to use your front panel controls to operate the on-screen menus Note: When using the buttons on the front panel to select and adjust options on the on-screen menus: CHANNEL = Select Up/Down VOLUME = Adjust Left/Right power volume channel menu 1 2 3 To access the Setup menu, press the MENU button once; to get the other menus, keep pressing the MENU button. power channel volume menu Choose the on-screen menu option you wish to change using either SELECT button. The ADJUST buttons act as an "adjustment" (Left/Right) function - - use them to change the menu option.



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2 Menus disappear after twenty seconds. To get them back, push the MENU button again. If you've lost your remote, you can get a new replacement by calling 1-800-255-6790 to purchase a replacement.

Note: Remotes are not available for Model B13A01L. 3 1 PAGE 14 206-3484 Basic TV Operation Introducing you to the basics of your Entertainment Machine™ Channel/Time 1 - Pressing DISPLAY will show the Channel/Time display; the currently selected channel, and the current time (if the clock is set). 20 12:35 AM Changing Channels 2 - CHANNEL UP/DOWN arrows: Use these arrows to change channels. Auto Program finds all channels available to you. 2 - NUMBER Keypad: To skip to any channel, enter the number of the channel using the NUMBER keypad.

Press "0" first for channel numbers under 10. 2 - FLASHBACK: To instantly return to the last channel viewed, press FLASHBACK (Previous Channel). vol power chan menu 2 vol Audio 3 - VOLUME RIGHT/LEFT: To adjust the sound level, use the VOLUME RIGHT/LEFT arrows. 3 - To silence your TV instantly, press MUTE. To get the sound back, press MUTE again.

3 - Stereo Sound: If your TV has stereo sound, select your audio preference using the on-screen AUDIO menu. 3 1 3 2 chan mute display picture 1 Tuners Use the TV tuner, (or if you have other sources) the VCR tuner, or the Cable Box tuner to tune channels and provide the picture and sound to your TV.

@@@Earphone Jack An earphone jack is provide on some models. @@@Choose Air, or Cable service. @@@Set the time that the TV will automatically turn on. Set the time that the TV will automatically turn off. Pick whether the on/off timers will be working or not. @@@Options are: Off, Caption1, Caption 2, Text 1, or Text 2. @@Restrict viewer programming based on selected ratings. Selects Stereo, Monaural or SAP (Second Audio Program) on TVs with Stereo audio.

TM 23 24 CC When Mute Parental Control Audio 25 27 PAGE 16 206-3484 Language Use to choose a different language for the on-screen menus to appear in English Cable Ch Add/Delete Spanish, French 1 2 3 Press MENU to place the Setup menu on the TV. Use the Up or Down Select arrow to highlight the Language option. Use the Left or Right adjust arrow to choose either: English, Spanish, or French as the language the on-screen menus will appear in. chan power 2 vol 3 2 vol menu 3 1 chan display mute picture Even if the TV is turned on and off, the selected language remains for the on-screen menus. flashback source sleep cc If the TV is disconnected from power, it reverts back to the original preset condition with English on-screen menus. 206-3484 PAGE 17 Ch Add/Del Follow the instructions below to include or remove channels from the channel scan English Cable Ch Add/Delete Note: Use the remote control to add or delete channels. As shown in the Setup menu, with Ch Add/Del selected: 1 2 3 To add or delete a channel, use the number keypad to tune to the channel. Use the left or right arrow to adjust, either: add the currently tuned channel or delete it. To select another channel to add or delete, use the number keypad or Ch Up/Down and repeat above instructions. For Model No.

@@@@@Channel will be included when pressing Ch Up/Down. @@@@@@Time setting that automatically turns your TV off at the preset time. @@@@@@Use the Up or Down select arrow to highlight the menu feature. @@@@@@Sharpness - - Raises or lowers the definition of the picture. The lower the level, the softer the image will appear.

@@@@@Words that appear on the TV screen as a substitute for the audio track (instead of sound), for the hearing impaired. Today, many TV programs include closed captions in addition to the audio track. Words that scroll across the TV screen in a box, instead of sound. 206-3484 PAGE 23 CC When Mute Displays closed captions when the audio (sound) is muted Parental Control Audio: Feature works when sound is muted. 1 2 3 Press MENU repeatedly to place the Special (features) menu on the TV screen.

power Use the Up or Down select arrow to highlight the CC When Mute option. Use the Left or Right adjust arrow to choose: Off, or On. Off, feature not active. On, if available, captions will appear until mute is turned off. Press MUTE to activate CC When Mute. Press MUTE again to turn feature off. chan 2 vol 3 2 vol menu 3 1 4 chan display mute picture 4 flashback This feature works great if you get a phone call and do not want to miss the audio portion of the program you are watching. Not all programs have closed captions. source sleep cc Mini glossary CC WHEN MUTE This feature allows you to have closed captions appear on the TV screen whenever the mute mode (no sound) is selected. PAGE 24 206-3484 Parental Control Optional feature can be used to "block" undesirable programming from appearing on your TV screen Parental Control offers the user a wide variety of options and settings in menu form that restrict or "block" the programming which can appear to the general audience and children.

Parental Control allows the user the capability of defining which program rating they consider acceptable, to the younger or more sensitive viewer. It can be preset and turned either on or off by the user who specifies a secret 4-number code, the password. The number of hours must be specified and general audience and children viewer blocks should both be programmed into the TV's memory. Viewer ratings are specified for both the TV (TV Guidelines menu), and motion picture industry (Movie Ratings menu); both rating systems should be used to assure complete coverage for programs appearing on your TV. The ratings are directed at the ages of children, and mature audiences. Overview To insure complete coverage for all TV programs, (movies and regular TV shows) choose a rating for MPAA, from the selections below AND choose ratings from the TV Parental Guidelines Rating System on the next page for General Audiences, and for Children. In addition to those, you may wish to add additional restrictions from the Content Block menu and for the No Rating option to be blocked. See menu example on next page. Things to Consider before Setting Up Parental Control · Specify which rating you consider acceptable to the viewer. (For example, if you choose TV-PG, all more restrictive ratings will be automatically blocked; the viewer will not be able to see: TV-PG, TV-14, or TV-MA rated programming.

) · Block program "Content" based on individual parameters such as: Strong Dialog (D), Bad Language (L), Sex Scenes (S), Violence Scenes (V), or Fantasy Violence Scenes (FV); in the TV Guidelines option. · How many hours do you want Parental Control to be active? Set the number of Hours option from Off, 1, up to 99. · Select a secret password; in the Set Password option.



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Use the number keys on the remote. Don't forget the password, it is the only way you can access the Parental Control menu and change rating selections, or turn Parental Control off.

· Do you want Parental Control to be active all the time? If not, you can turn it on or off; with the Lock On/Off option. Simply specifying one content block such as Sex Scenes, will not automatically block another content in the programs from appearing. Don't forget your password or you will have to wait until the block time you specified expires, before you can access any restricted programming. Mini glossary You should set Parental Control restrictions for both general audiences and for children classifications in the TV Guidelines menu to be active at the same time to insure complete programming coverage.

MOTION PICTURE ASSOCIATION OF AMERICA (MPAA) RATING SYSTEM G PG PG-13 R NC-17 X General Audiences Parental Guidance Suggested Parental Guidance Suggested Restricted viewing Restricted Viewing Hard Core Films Content not offensive to most viewers.

Content is such that parents may not want their children to view the program. @ @ Not for children under age 17. Strong elements of sex and/or violence. Not for children under age 17 under any circumstances. Strong sexual content. @ @ @ "All," for TV-G for example. @ @ @ @ . Set a 4-number password using the number keypad. @ @ @ @ @ @ @ @ @ @ Adults only, may contain Strong Dialog, Bad Language, Sex, and Violence Scenes. CHILDREN'S

CLASSIFICATIONS TV-Y TV-Y7 Children Children 7 and over Considered suitable for all children under 7 years old. Considered suitable for children over 7, may contain Fantasy Violence Scenes.

PAGE 26 206-3484 Audio Menu Adjusts the sound on your Entertainment Machine™ Parental Control Audio: Stereo Mono, SA 1 2 3 Press MENU repeatedly to place the Special (features) menu on the TV screen. power Use the Up or Down select arrow to highlight the Audio option. chan 2 vol Use the Left or Right adjust arrow to choose: Stereo, Mono, or SAP. 3 2 vol menu 3 1 chan display mute picture Audio options will only appear on TVs equipped with stereo. See page 5 for the features provided on the model of TV you have. flashback source sleep cc Mini glossary STEREO MONO SAP Stereo sound is heard and divided between the left and right speakers. Monaural sound is heard from all speakers. Second Audio sound is heard, if available on program. 206-3484 PAGE 27 Glossary Description of the terms used in this guide A/V CABLES Use to connect Audio/Video equipment such as a VCR, usually to achieve higher quality picture and sound. Any device that produces video or sound (VCR, DVD, cable box, or television).

Optional equipment usable with your Entertainment machine™. This feature lets you add new channels to the channel scan list that you'll scroll through when using your remote. The physical receiver of television signals sent over the air. A large metal piece of equipment does not always have to be visible for your home to be using an antenna. Sound portion of a program.

A form of subtitling that writes out the dialog for your program. MONO SOUND Mono (monaural) sound is one channel of sound. On more than one speaker, all the speakers play the same audio. Refers to the jack that sends a signal out of a VCR, DVD, or other A/V device. The wire that comes from an off-air antenna or cable service provider.

Each end looks like a hex shaped nut with a wire sticking through the middle, and it screws onto the threaded jack on the back of your TV. Picture and sound traveling through cable, or on the air, to your television screen. The term for the equipment providing picture and sound signals to your Entertainment Machine™. VCR, DVD players, or Cable Boxes are examples of sources. Features that are not ordinarily included in a TV - - enhancing your entertainment experience. Stereo (Stereophonic) sound refers to audio that's divided into right and left sides. Any device that picks up broadcast signals and turns them into picture and sound. Video cassette recorder. Used for recording and playback of videotape cassettes. Picture portion of a program.

A/V DEVICE OUTPUT ACCESSORIES RF CABLE ADD ANTENNA SIGNAL SOURCE AUDIO CAPTION/TEXT SPECIAL DELETE This function lets you remove channels that you don't want to watch from the channel scan list you'll scroll through. STEREO SOUND DVD ICON Digital video disk player. A small picture on your screen that representing a feature or menu. Refers to the jack that receives a signal into the TV, VCR or other A/V device. VCR JACK A connector on the back of a TV, VCR, or any other A/V device. This includes the RF jack that is threaded with a place for a small wire in the center, and the Audio/Video jacks that have a smaller opening and are color-coded. On-screen aid provided for you to use to control and program your TV's features. TUNER INPUT VIDEO MENU PAGE 28 206-3484 Maintenance Caring for your Entertainment Machine™ Early malfunctions can be prevented. Careful and regular cleaning can extend the amount of time you will have with your new Entertainment Machine™. Be sure to turn the power off and pull out the plug before you begin any cleaning.

Screen Cleaning 1. Here's a great way to keep the dust off your screen for a while. Wet a soft cloth in a mixture of lukewarm water and a little fabric softener or dish washing detergent. Wring the cloth until it's almost dry, and then use it to wipe the screen. 2.

Make sure the excess water is off the screen, and then let it air-dry before you turn on your Entertainment Machine™. Cabinet Cleaning 1. Use a soft cloth with a mild soap solution to wipe the cabinet. 2. Rinse the cloth and wipe the cabinet again.

3. Let the cabinet air-dry before turning the Entertainment Machine™ on. Extended Absence If you leave your Entertainment Machine™ dormant for a long time (such as a vacation), it's a good idea to unplug the power to protect against possible damage from lightning or power surges. If you use an off-air antenna, you may also want to disconnect it from the back of your TV before leaving. If you unplug your Zenith Entertainment Machine™, you may have to reset the clock using the Clock Set menu described earlier. See page 19. 206-3484 PAGE 29 Trouble Shooting Some quick and easy tips to fixing problems yourself SYMPTOMS Snowy picture and poor sound. Multiple images or 'ghost shadows.' SOLUTIONS · Check your antenna connection or location. · Check your antenna direction and/or location.

· Make sure the wire from your antenna is properly connected. The following may cause image problems or distortion Electrical appliances, powerful lights, cars, trucks; computers or portable phones; medical equipment · If possible increase the distance between your Entertainment Machine™ and the offending appliance.



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Or shut one of them off. . . . Check volume level. Make sure the TV is not Muted. Try another channel. The problem may be the broadcast, not your Entertainment Machine™. Are the Audio A/V cables properly installed? Interference: Sharp lines across the screen and poor sound. Normal picture but no sound. No picture and poor sound.

· Make sure output channels on all A/V equipment are on the same channel (3 or 4). · Check that all connections are tight. · Is the AC power plugged in? · Check that your AC power outlet works. (Test it by plugging in something else or try another plug.) · Make sure your brightness and audio controls are set properly.

· Try another channel. The problem may be with the broadcast. · Check the color control in the Video menu. Black and white broadcast? · Try another channel. The problem may be with the broadcast.

· Your program is in letterbox. This means that the shape of your TV is a square, but the program is a rectangle. Think of the bars as empty space the program doesn't fill; not picture that's blocked out. Because this format is a direct representation of film as you see it in the movies, you are actually seeing MORE of the program when you see those bars. · Make sure the batteries are fresh and installed properly; see remote battery compartment. · Try unplugging your Entertainment Machine™ for five minutes, then plug it back in. (Don't forget to reset the clock.) · Check to see if the source equipment has been turned on. · Make sure that the connections are secure on the back of your TV and on the source equipment. · Check to see if all the connections are secure.

· Is it a monaural program, Mono TV? Are you using Audio/Video jacks as the picture source? · Captions turned on? · Caption When Mute selected? Turn off in Special menu, then press MUTE to restore sound. No picture and no sound. No color, but the sound is O.K. Picture has a big black box on it, but the sound is O.K. Picture has two horizontal black bars, one on top and one on the bottom. Remote control doesn't work. Menu options can't be changed or selected. No picture or sound when any non-cable source is selected.

Weak or no Stereo Sound when using a stereo VCR. No sound, words appear on screen. PAGE 30 206-3484 Recommended Video Accessories INDOOR AMPLIFIED ANTENNA Receive Local programming NOT available on your Satellite system!!! Perfect backup antenna for cable outages. Enhanced quality picture and stereo sound in weak signal areas. · Amplified VHF/UHF/FM Antenna includes 4 feet of 75 ohm cable for easy hookup.

ATS 775 ONLY \$34.95 PLUS \$6.95 SHIPPING & HANDLING TELEVISION WALL MOUNTS Set up your game room or spare room in style!! Sturdy black wall mounts keep the TV off your furniture and in easy view. All mounts have 90 degree and 10 degree tilt angles. · ALGW27 fits most 25" to 27" TVs - ONLY \$59.

99 · ALGW20 fits most 19" and 20" TVs - ONLY \$49.99 · ALGw13 fits most 13" Televisions - ONLY \$39.99 Available in White, just add "-WH" to part number (e.g. @@Need a second remote or more functions? Order direct from Zenith!! @@@@We believe that you will be pleased with your new Zenith Entertainment Machine™. Please read this warranty carefully, it is a "LIMITED WARRANTY" as defined under Federal Law. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state within the U.S.A. ZENITH RESPONSIBILITY Service Labor During a period of 90 days from effective warranty date, Zenith will provide service labor by a Zenith authorized service center when needed, as determined by the Zenith service center, as a result of manufacturing defects.

New or remanufactured replacements for factory-defective parts will be supplied by a Zenith authorized service center for one year from effective warranty date (color picture tube -- two years). @@@@THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ZENITH SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING LOST REVENUES OR PROFITS IN CONNECTION WITH THIS PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. Parts Home Service Not Covered OWNER'S RESPONSIBILITY Effective Warranty Date Warranty begins on the date of original consumer purchase. For your convenience, keep the dealer's dated bill of sale or delivery ticket as evidence of the purchase date. Read your Operating Guide carefully so that you will understand the operation of your set and how to adjust the customer controls. Models under 21" diagonal (U.S.A.) screen size must be taken to a Zenith authorized service center for warranty service and must be picked up by the owner.

Reception problems caused by inadequate home antenna or faulty antenna connections are the owner's responsibility. Product Registration--Please fill out and mail your Product Registration Card. It is imperative that Zenith know how to reach you promptly if we should discover a safety problem that could affect you. Operating Guide Carry-In Service Antenna Important Warranty Service For warranty service information, contact any Zenith authorized service center. Parts and service labor that are Zenith's responsibility (see above) will be provided without charge.

Other service is at the owner's expense. If you have any problem in obtaining satisfactory warranty service, call or write the Zenith Response Center. You must provide the model number, serial number and date of purchase or date of original installation. Before you ask for warranty service, read "Maintenance And Troubleshooting" in your operating guide. You might avoid a service call.

ZENITH ELECTRONICS CORPORATION Zenith Response Center 201 James Record Rd., Building 3 Huntsville, AL 35824 Telephone (256) 772-1515 Mon-Fri, 7:00 a.m.-8:00 p.m. CST Sat, 8:00 a.m.- 5:00 p.m. CST www.

zenith.com ZENITH CONSUMER SERVICES FACTORY OWNED SERVICE CENTERS 801 E. Roosevelt Rd. Lombard, IL 60148 Telephone (630) 705-2830 Home & Carry-in Service Television/VCR Parts and Accessories PTV/Camcorders 201 James Record Rd. Building 4 Huntsville, AL 35824 Telephone (256)

774-4025 Service Hours: M-F 8-6, Sat 9-2 Will accept UPS shipments Additional Zenith Picture Tube Protection Plan Available Zenith offers you the opportunity to obtain additional long-term protection against failure of the picture tube in your new television. Our Picture Tube Protection Plan enables you to avoid any unexpected picture tube repair expenses and keep your television in top condition.



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*It guarantees you a genuine Zenith replacement picture tube and service from a Zenith authorized service center. Be sure to send in the Product Registration Card. We will send you an application for the Protection Plan near the expiration of the two-year manufacturer's warranty on the picture tube. For additional information call (256) 774-4088.*

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