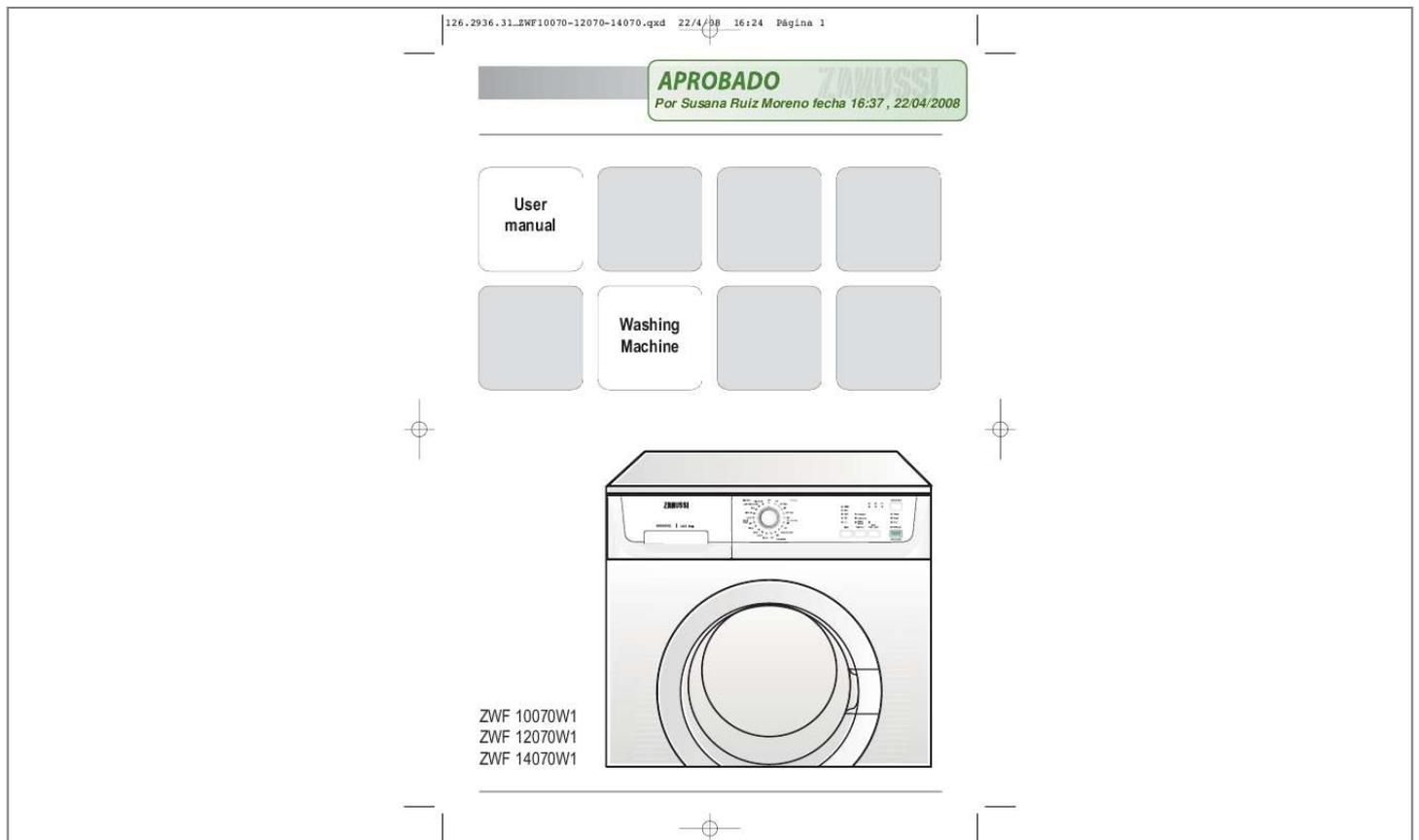




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You can read the recommendations in the user guide, the technical guide or the installation guide for ZANUSSI ZWF12070W1. You'll find the answers to all your questions on the ZANUSSI ZWF12070W1 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual ZANUSSI ZWF12070W1
User guide ZANUSSI ZWF12070W1
Operating instructions ZANUSSI ZWF12070W1
Instructions for use ZANUSSI ZWF12070W1
Instruction manual ZANUSSI ZWF12070W1



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Manual abstract:

Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety. Always unplug the appliance and turn off the water supply after use, clean and maintenance. Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local Service Centre. @@During high temperature wash programmes the door glass may get hot. Do not touch it! Make sure that small pets do not climb into the drum. To avoid this, please check into the drum before using. @@Only use the advised quantities of fabric softener and detergent. Damage to the fabric can ensue if you over-fill.

Refer to the manufacturer's recommendations of quantities. @@@@Care should be taken when moving it. When unpacking the appliance, check that it is not damaged. If in doubt, do not use it and contact the Service Centre. All packing and transit bolts must be removed before use.

Serious damage can occur to the product and to property if this is not adhered to. See relevant section in the user manual. After having installed the appliance, check that it is not standing on the inlet and drain hose and the worktop is not pressing the electrical supply cable. If the machine is situated on a carpeted floor, please adjust the feet in order to allow air to circulate freely Always be sure, that there is no water leakage from hoses and their connections after the installation. If the appliance is installed in a location subject to frost, please read the «dangers of freezing» chapter.

Any plumbing work required to install this appliance should be carried out by a qualified plumber or competent person. Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person. 3 126.2936.31...ZWF10070-12070-14070.qxd 22/4/08 16:24

Página 4 Use This appliance is designed for domestic use. It must not be used for purposes other than those for which it was designed.

Only wash fabrics which are designed to be machine washed. Follow the instructions on each garment label. Do not overload the appliance. See the relevant section in the user manual. Before washing, ensure that all pockets are empty and buttons and zips are fastened. Avoid washing frayed or torn articles and treat stains such as paint, ink, rust, and grass before washing. Underwired bras must NOT be machine washed. Garments which have been in contact with volatile petroleum products should not be machine washed. If volatile cleaning fluids are used, care should be taken to ensure that the fluid is removed from the garment before placing in the machine. Never pull the power supply cable to remove the plug from the socket; always take hold of the plug itself.

Never use the washing machine if the power supply cable, the control panel, the working surface or the base are damaged so that the inside of the washing machine is accessible. Make sure that children or pets do not climb into the drum. To avoid this the machine incorporates special feature. To activate this device, rotate the button (without pressing it) inside the door clockwise until the groove is horizontal. If necessary use a coin.

To disable this device and restore the possibility of closing the door, rotate the button anti-clockwise until the groove is vertical. Child safety This washing machine is not intended for use by young children or infirm persons without supervision. Young children should be supervised to ensure that they do not play with the appliance. The packaging components (e.g.

plastic film, polystyrene) can be dangerous to children danger of suffocation! Keep them out of children's reach Keep all detergents in a safe place out of children's reach. 4 126.2936.31...ZWF10070-12070-14070.qxd 22/4/08 16:24 Página 5 Description of the appliance 1 2 3 4 5 Detergent dispenser drawer Control panel Door opening handle Drain pump Adjustable feet Detergent dispenser drawer Prewash Wash Fabric Softener 5 126.2936.31.

..ZWF10070-12070-14070.qxd 22/4/08 16:24 Página 6 Control panel and functions 1 Programme selector dial and On/Off switch 2 Spin reduction button 3

Options button The programme selector dial allows to select a programme and/or to switch the machine on/off. It can be turned either clockwise or anticlockwise. The light Start/Pause starts to flash. Press the Spin button repeatedly to change the spin speed, if you want your laundry to be spun at a speed different from the one proposed by the washing machine or to select the Night cycle and Rinse Hold. The relevant light will light up. By means of the Options button, you can select only one of the following option: Prewash, Intensive, Super Quick (see the relevant chapter «Operating sequence»). The relevant light will light up.

4 Auto half load button By means of this button, the machine consumes less water because the clothes load is smaller. 5 Start/Pause button The Start/Pause button allows to start the selected programme; the corresponding green pilot light stops flashing. This button interrupts also a programme which is running, the corresponding green pilot light starts to flash. 6 Programme progress display 7 Delay Start button The different pilot lights illuminate depending on the running programme phase. 6 126.

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qxd 22/4/08 16:24 Página 7 Programme table Programme/ Temperature Cottons 90° C Type of laundry White cotton (heavy soiled cotton items): e.g. sheets, tablecloths, household linen, towels. White and fast coloured cotton (normally soiled cotton items): sheets, household linen, underwear, Coloured cotton lightly soiled, shirts, blouses, towels, underwear. Coloured cotton lightly soiled, shirts, blouses, underwear. Synthetic or mixed fabrics, underwear, coloured garments, nonshrink shirts, blouses. Synthetic or mixed fabrics to be gentle washed and spun. Options Spin red. Prewash, Intensive, Super Quick Auto half load Description of programme Main wash at 90°C 3 rinses Long spin Cottons 60° Eco Spin red. Prewash Main wash at 60°C 3 rinses Long spin Cottons 60° - 40° Main wash at Spin red.

60° - 40°C Prewash, Intensive, 3 rinses S. Quick, Auto half load Long spin Spin red. Prewash Main wash at 40° 3 rinses Long spin Main wash at 50° - 40° 3 rinses Short spin Main wash at 40° 4 rinses Short spin Main wash at 40°-30°C 3 rinses Short spin Cottons 40° Eco Synthetics 50° - 40° Spin red. Prewash, Intensive, Super Quick Spin red. Prewash, Intensive, Super Quick, Synthetics Easy iron 40° Delicates 40° - 30° Delicate fabrics, for example curtains.

Prewash, Intensive, Super Quick, Max load for Cottons.



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.....6 kg Max load for Synthetics.

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.....3 kg Max load for Delicates .

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.....3 kg 7 126.

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qxd 22/4/08 16:24 Página 8 Programme table Programme/ Temperature Wool 40° Type of laundry Programme for wool «Pure new wool, nonshrink, machine washable» label. Special programme for hand washing fabrics Short cycle for lightly soiled fabrics Silk items to be gentle washed and spun. Short cycle for 1 pair of sport shoes Programme for heavily soiled synthetics items Separate rinse cycle for hand washed items of cotton fabric. Options Description of programme Main wash at 40° 3 rinses Short spin Main wash at 30° - Cold 3 rinses Short spin Main Wash at 30°C 2 rinses Short spin Main wash at 30°C 2 rinses Short spin Main Wash at 40°C 3 rinses Short spin Prewash at 30°C Main wash at 40°C 3 rinses Short spin 3 rinses Long spin Spin red., , Handwash 30° - Cold Mini 30' 30° Silk 30° Sport Shoes 40° Spin red. , , , Spin Red., Prewash Sport 40° , Rinse Spin red. Drain For emptying out the last rinse water in programmes with the Rinse Hold or Night Cycle option. Separate spin for cottons. Spin red. Draining of water Spin Drain and long spin Max load for Wool/Handwash

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..... 2 kg Max load for Mini 30 `.....

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..... 2.5 kg Max load for Silk ..

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1 kg Max load for Sport Shoes 40°.....

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..1 pair (2 pairs if they are small) Max load for Sport 40°.....

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...3 kg 8 126.2936.

31...ZWF10070-12070-14070.qxd 22/4/08 16:24 Página 9 Programme information Wool and Handwash Easy Iron Washing programme for machine washable wool as well as for hand washable woollens and delicate fabrics with the «hand washing» care symbol . Selecting this programme the laundry is gently washed and spun to avoid any creasing. In this way ironing is easier. Furthermore the machine will perform additional rinses. With this programme it is possible to rinse and spin cotton garments which have been washed by hand. The machine performs 3 rinses, followed by a final spin at maximum speed.

The spin speed can be reduced by depressing Spin button. For emptying out the water of the last rinse in programmes with the Rinse Hold or Night Cycle option. Turn first the programme selector dial to «Off», then select programme Drain and depress the Start/Pause button. Separate spin for hand washed garments and after programmes with Rinse Hold or Night Cycle option. Before selectincoloureds only). Grass: soap lightly and treat with bleach (whites and

fast coloureds only). Ball point pen and glue: moisten with acetone (), lay the garment on a soft cloth and dab the stain. Lipstick: moisten with acetone as above, then treat stains with methylated spirits. Remove any residual marks from white fabrics with bleach. Red wine: soak in water and detergent, rinse and treat with acetic or citric acid, then rinse.*

Treat any residual marks with bleach. Ink: depending on the type of ink, moisten the fabric first with acetone (), then with acetic acid; treat any residual marks on white fabrics with bleach and then rinse thoroughly. Tar stains: first treat with stain remover, methylated spirits or benzine, then rub with detergent paste. (*) do not use acetone on artificial silk. etc.*

), the colour, washing temperature and degree of soiling. All commonly available washing machine detergents may be used in this appliance: powder detergents for all types of fabric, powder detergents for delicate fabrics (60°C max) and woollens, liquid detergents, preferably for low temperature wash programmes (60°C max) for all types of fabric, or special for woollens only. The detergent and any additives must be placed in the appropriate compartments of the dispenser drawer before starting the wash programme. If using concentrated powder or liquid detergents, a programme without prewash must be selected. Pour liquid detergent into the dispenser drawer compartment marked just before starting the programme.

Any fabric softener or starching additives must be poured into the compartment marked before starting the wash programme. Follow the product manufacturer's recommendations on quantities to use and do not exceed the «MAX» mark in the detergent dispenser drawer. Detergents and additives Good washing results also depend on the choice of detergent and use of the correct quantities to avoid waste and protect the environment. Although biodegradable, detergents contain substances which, in large quantities, can upset the delicate balance. Synthetic, Delicates, Silk, Sport Shoes 40°, and Sport 40° programmes the rinses will be performed with more water. When the programme has finished the «Door» and «End» pilot lights are alight, the Start/Pause and «Wash» lights are off and the door is blocked to indicate that the water must be emptied out. Rinse Hold : by selecting this option the water of the last rinse is not emptied out to prevent the fabrics from creasing. When the programme has finished the pilot lights «Door» and «End» are alight, the Start/Pause and «Wash» lights are off and the door is locked to indicate that the water must be emptied out. To empty out the water: 1.turn the programme selector dial to «Off» 2.select the Drain or Spin programme 3.

reduce the spin speed if needed, by means of the relevant button 4.depress Start/Pause button 5. at the end of programme, only the pilot lights End comes on.

5. Select Prewash, Intensive or Super Quick option Prewash Intensive Super Quick Options Intensive: this option can be selected for heavily soiled laundry: the washing intensity will be increased and the washing time will be prolonged by few minutes depending on the selected type of fabric. This option can be selected with all cottons and synthetics programmes, except for Eco and Easy Iron programmes. Super Quick: a very short cycle for slightly soiled items that have been used or worn for a short time. This option is not available with the Wool, Handwash, Mini 30', Silk, Sport Shoes 40°, Sport 40° and Eco programmes. The max. load recommended for cotton: is 3 kg and for synthetic and delicate is 1.

5 kg. IMPORTANT! If an option is chosen that is not allowed with the selected programme, the red pilot light of the Start/Pause button will flash 3 times. The washing time will be reduced according to the type of fabric and the selected temperature. 6. Select the Auto half load option This option button allows to reduce water consumption when washing smaller load of cottons or linens (maximum load size approximately= 3kg).

This option can be only selected with cottons programs, except cotton eco. 7. Select the Start/Pause To start the selected programme, press the Start/Pause button; the corresponding green pilot light stops flashing. Press the «Options» button repeatedly, to select only one of the available options. The relevant light will light up.



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Prewash: select this option if you wish your laundry to be prewashed at 30°C before the main wash (not available for Wool, Handwash, Mini 30' and Silk). The prewash ends with a short spin in programmes for cotton and synthetic fabrics, and Sport 40°, whereas in the programmes for delicate fabrics and Sport 40° Shoes the water is only drained. 14 126.2936.31...ZWF10070-12070-14070.qxd 22/4/08 16:24 Página 15 Operating sequence Wash Door End Start/Pause The «Wash» and «Door» lights are alight to indicate that the appliance starts operating and the door is locked. · set the washing machine to PAUSE by pressing the Start/Pause button; · press the Delay Start button once, the light relevant to the selected delay goes off.

· press the Start/Pause button again to start the programme. IMPORTANT! · The selected delay can be changed only after selecting the washing programme again. · The door will be locked throughout the delay time. If you need to open the door, you must first set the washing machine to PAUSE by pressing the Start/Pause button and then wait about 2 minutes until the «Door» light has gone off. After you have closed the door, press the Start/Pause button again. The

Delay Start can not be selected with Drain programmes. Programme progress display After having depress Start/Pause button, the «Wash» pilot light illuminates and stays on while the machine is working. To interrupt a programme which is running, depress the Start/Pause button: the corresponding green pilot light starts to flash. @@@@IMPORTANT! @@@@. @@@@The appliance is running.

· light off: the door can be opened. The washing programme is finished. · flashing light: the door is opening. @@@@Changing a running programme is possible only by resetting it. @@The washing water in the tub will not emptied out.

Start the new programme by depressing the Start/Pause button again. @@Depress the button again to restart the programme. @@Now you can select a new programme. @@@@In this case the door can not be opened. @@At the end of the programme The machine stops automatically.

@@The door can be opened (the Door light is off). @@@@If you do not intend to carry out another wash, close the water tap. @@@@Descaling The water we use normally contains lime. @@@@This will help to prevent the formation of lime deposits. @@We recommend that a maintenance wash be performed on a regular basis. To run a maintenance wash: The drum should be empty of laundry. Select the hottest cotton wash programme.

@@@@Cleaning the pump The pump should be inspected if the machine does not empty and/or spin the machine makes an unusual noise during draining due to objects such as safety pins, coins etc. blocking the pump. Proceed as follows: Disconnect the appliance.

If necessary wait until the water has cooled down. Open the pump door. Place a container close to the pump to collect any spillage. When no more water comes out, unscrew the pump cover and remove it. Always keep a rag nearby to dry up spillage of water when removing the cover. Remove any objects from the pump impeller by rotating it. To aid cleaning, the top part of the additive compartment should be removed. Remove the drawer by pressing the catch downwards and by pulling it out. Flush it out under a tap, to remove any traces of accumulated powder. 17 126.

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qxd 22/4/08 16:24 Página 18 Screw the pump cover fully in. Close the pump door. The dangers of freezing If the machine is exposed to temperatures below 0°C, certain precautions should be taken. Turn off the water tap. Unscrew the inlet hose.

Place the end of the inlet hose in a bowl placed on the floor and let water drain out. Screw the water inlet hose back on. When you intend to start the machine up again, make sure that the room temperature is above 0°C. IMPORTANT! Every time you drain the water through the emergency emptying hose you must pour 2 litres of water into the main wash compartment of the detergent drawer and then run the drain programme. This will activate the ECO VALVE device avoiding that part of the detergent remains unused at next washing. Emergency emptying out If the water is not discharged, proceed as follows to empty out the machine: pull out the plug from the power socket; close the water tap; if necessary, wait until the water has cooled down; open the pump door; clean the pump if necessary as previously described; screw the pump cover again and close the door. IMPORTANT! When the appliance is in use and depending on the programme selected there can be hot water in the pump. Never remove the pump cover during a wash cycle, always wait until the appliance has finished the cycle, and is empty. When replacing the cover, ensure it is securely retightened so as to stop leaks and young children being able to remove it. Cleaning the water inlet filter If your water is very hard or contains traces of lime deposit, the water inlet filter may become clogged.

It is therefore a good idea to clean it from time to time. Turn off the water tap. Unscrew the water inlet hose. Clean the filter using a hard bristle brush. Tighten up the inlet hose. 18 126.2936.31...

ZWF10070-12070-14070.qxd 22/4/08 16:24 Página 19 Something not working IMPORTANT! Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out an engineer. Before contacting your local Service Centre, please carry out the checks listed below. During machine operation it is possible that the red Start/Pause pilot light flashes to indicate that the machine is not working. Once the problem has been eliminated, press the Start/Pause button to restart the programme.

If after all checks, the problem persists, contact your local Service Centre. Malfunction Possible Cause / Solution The door has not been closed. (Red Start/Pause pilot light flashes) · Close firmly the door. The plug is not properly inserted in the power socket. · Insert the plug into the power socket. There is no power at the socket. · Please check your domestic electrical installation. The main fuse has blown. · Replace the fuse. The selector dial is not correctly positioned and the Start/Pause button has not been depressed. @@The delay start has been selected. @@(Red Start/Pause pilot light flashes) · Open the water tap. The inlet hose is squashed or kinked. @@The filter in the inlet hose is blocked. @@The door is not properly closed.

@@@@The drain hose is squashed or kinked. @@The drain pump is clogged. (Red Start/Pause pilot light flashes) · Clean the drain pump. The option or has been selected. @@ · Redistribute the laundry. @@@@ · Check the water inlet hose connection. The inlet hose is damaged. · Change it with a new one. Too little detergent or unsuitable detergent has been used. · Increase the detergent quantity or use another one.



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Stubborn stains have not been treated prior to washing. · Use commercial products to treat the stubborn stains. The correct temperature was not selected. · Check if you have selected the correct temperature. Excessive laundry load. · Introduce into the drum less laundry. Unsatisfactory washing results: 20 126.2936.31..
.ZWF10070-12070-14070.qxd 22/4/08 16:24 Página 21 Malfunction Possible Cause / Solution The programme is still running. · Wait the end of washing cycle. The door lock has not been released. The door will not open: · Wait about 2 minute. There is water in the drum. · Select drain or spin programme to empty out the water. The transit bolts and packing have not been removed. · Check the correct installation of the appliance.

The support feet have not been adjusted. · Check the correct levelling of the appliance. The machine vibrates or is noisy: The laundry is not evenly distributed in the drum. · Redistribute the laundry. Maybe there is very little laundry in the drum. · Load more laundry. The electronic unbalance detection device has cut in because the laundry is not evenly distributed in the drum. The laundry is redistributed by reverse rotation of the drum. This may happen several times before the unbalance disappears and normal spinning can Spinning starts late or the machine resume. If, after 10 minutes, the laundry is still not does not spin: evenly distributed in the drum, the machine will not spin.

In this case, redistribute the load manually and select the spin programme. Redistribute the laundry. The machine is fitted with a type of motor which makes an unusual noise compared with other motors. This new motor The machine makes an unusual noise traditionalmore even distribution of ensures a softer start and the laundry in the drum when spinning, as well as increased stability of the machine. Machines based on modern technology operate very No water is visible in the drum economically using very little water without affecting performance.

If you are unable to identify or solve the problem, contact our service centre. Before telephoning, make a note of the model, serial number and purchase date of your machine: the Service Centre will require this information. Mod. ...

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21 126.2936.31...ZWF10070-12070-14070.qxd 22/4/08 16:24 Página 22 Technical data Dimensions Width Height Depth (including the porthole) Electrical connection Voltage Overall power - Fuse 60 cm 85 cm 63 cm Information on the electrical connection is given on the rating plate on the inner edge of the appliance door Water supply pressure Minimum Maximum 0,05 MPa 0,8 MPa 6 3 3 2 1000 rpm 1200 rpm 1400 rpm kg kg kg kg Maximum Load Cotton Synthetics Delicates Woollens and handwash Maximum Spin Speed ZWF 10070 W1 ZWF 12070 W1 ZWF 14070 W1 22 126.2936.31..

.ZWF10070-12070-14070.qxd 22/4/08 16:24 Página 23 Consumption values Programme Programme duration (in minutes) 125 155 100 145 80 90 55 60 60 30 30 65 100 45 2 10 Energy consumption (in kWh) 2.0 ZWF10070/12070W1...1.02 ZWF14070W1...

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14 1.3 1.14 0.8 0.35 0.55 0.4 0.4 0.25 0.2 0.

5 0.65 0.1 - Water consumption (in litres) 61 54 58 54 51 60 60 53 53 55 47 60 59 42 - Cottons 95°C Cottons 60° Eco(*) Cottons 60°C - 40°C Cottons 40°C Eco Synthetics 50°C - 40°C Synthetics Easy Iron 40°C Delicates 40°C - 30°C Wool 40°C Handwash 40° Mini 30' Silk 30°C Sport Shoes 40°C Sport 40°C Rinse Drain Spin Infos The consumption data shown on this chart is to be considered purely indicative, as it may vary depending on the quantity and type of laundry, on the inlet water temperature and on the ambient temperature. It refers to the highest temperature for each wash programme. (*) The "Cottons 60° Eco" is the reference programme for the data entered in the energy label, in compliance with EEC 92/75 standards. 23 126.2936.31...

ZWF10070-12070-14070.qxd 22/4/08 16:24 Página 24 Installation instruction Transit security bars Before starting the machine up, the transport security bars must be removed as follows: You are advised to keep all the transport security bars. In case the appliance has to be transported again. 4. Plug the 3 holes with the plastic plugs which you can find in the envelope containing the instruction booklet.

Positioning Install the machine on a flat hard floor. Make sure that air circulation around the machine is not impeded by carpets, rugs etc. Check that the machine does not touch the wall or other kitchen units. Level the washing machine by raising or lowering the feet. Once in the right position fix the feet by pushing the nuts against the base of the case.

The feet may be tight to adjust as they incorporate but the machine MUST be level and stable. If necessary, check the setting with a spirit level. Accurate levelling prevents vibration, noise and displacement of the machine during operation. Never place cardboard, wood or similar materials under the machine to compensate for any unevenness in the floor. Some vibration is inevitable, especially if mounted on a wooden floor. Sprung wooden floors are particularly susceptible to vibration. For advice, consult a builder. If possible, always place the machine on a solid floor. 1. Unscrew and remove the three rear screws by means of a key.

Make sure the hoses are not squashed. 2. Open the porthole and remove the polystyrene block fitted with adhesive tape on the door seal. 3. Place the machine in an upright position and remove the three plastic bolts. 24 126.2936.31..

ZWF10070-12070-14070.qxd 22/4/08 16:24 Página 25 Water inlet There should be a COLD WATER tap near the washing machine with a screwing on connection pipe of 3/4" for the water supply, a sink, a wash basin or a drainage system in the wall. Previously check if: - it is not a hot water tap. - the running water is clean. If not, run off a reasonable amount of water to flush out any debris that may have collected in the pipes.

Have the permanent drainage system in the wall checked by a plumber. 1. Connect the hose to a tap with a 3/4" thread. Always use the hose supplied with the appliance. The inlet hose must not be lengthened.

If it is too short and you do not wish to move the tap, you will have to purchase a new, longer hose specially designed for this type of use. NOTE Installation should comply with local water authority and building regulations' requirements. 2. If necessary turn the hose adequately by unscrewing the nut at the rear of the appliance. Now tighten the nut anew to avoid leaks. (Open the tap and assure that it does not leak and close it again.) The appliance must be connected to a cold water supply. A minimum water pressure of 0.05 MPa (0.5 bar) is required for safe operation of the appliance.

If you cannot make the cold water connection direct from the rising mains, you may be able to operate the appliance from your cold water storage system.



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materials, we will, at our option repair or replace the same **FREE OF CHARGE** for labour, materials or carriage on condition that: · The appliance has been correctly installed and used only on the electricity supply stated on the rating plate. · The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's instructions. · The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us. · Electrolux Service Force Centre must undertake all service work under this guarantee · Any appliance or defective part replaced shall become the Company's property.

· This guarantee is in addition to your statutory and other legal rights. Exclusions · Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic. · Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom. · Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements.



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· Products of Electrolux manufacturer that are not marketed by Electrolux Service and Spare Parts In the event of your appliance requiring service, or if you wish to purchase spare parts, please contact your local Service Force Centre by telephoning 0870 5 929 929 Your telephone call will be automatically routed to the Service Force Centre covering your postcode area. For the address of your local Service Force Centre and further information about Service Force, please visit the website at www.serviceforce.co.uk Before calling out an engineer, please ensure you have read the details under the heading `What to do if..`

· " When you contact the Service Force Centre you will need to give the following details: 1. Your name, address and postcode. 2. Your telephone number.

3. Clear concise details of the fault. 4. The model and Serial number of the appliance (found on the rating plate). 5.

The purchase date. Please note a valid purchase receipt or guarantee documentation is required for in guarantee service calls. Customer Care For general enquiries concerning your Electrolux appliance, or for further information on Electrolux products please contact our Customer Care Department by letter or telephone at the address below or visit our website at www.electrolux.co.uk Customer Care Department, Electrolux Major Appliances Addington Way, Luton,

Bedfordshire, LU4 9QQ Electrolux

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...Tel: 08705 950 950 (*) AEG-Electrolux ..

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..Tel: 08705 350 350 (*) Zanussi-Electrolux

.Tel: 08705 727 727 (*) (*) Calls may be recorded for training purposes For Customer Service in The Republic of Ireland please contact us at the address below: Electrolux Group (Irl) Ltd, Long Mile Road, Dublin 12, Republic of Ireland Tel: +353 (0)1 4090751, Email: service.eid@electrolux.ie 29 126.2936.

31...ZWF10070-12070-14070.qxd 22/4/08 16:24 Pgina 30 European Guarantee This appliance is guaranteed by Electrolux in each of the countries listed at the back of this user manual, for the period specified in the appliance guarantee or otherwise by law.

If you move from one of these countries to another of the countries listed below the appliance guarantee will move with you subject to the following qualifications: · The appliance guarantee starts from the date you first purchased the appliance which will be evidenced by production of a valid purchase document issued by the seller of the appliance. · The appliance guarantee is for the same period and to the same extent for labour and parts as exists in your new country of residence for this particular model or range of appliances. · The appliance guarantee is personal to the original purchaser of the appliance and cannot be transferred to another user. · The appliance is installed and used in accordance with instructions issued by Electrolux and is only used within the home, i.e. is not used for commercial purposes. · The appliance is installed in accordance with all relevant regulations in force within your new country of residence. The provisions of this European Guarantee do not affect any of the rights granted to you by law. 30 126.2936.

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