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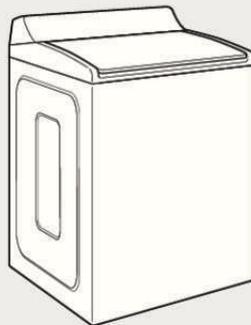
You can read the recommendations in the user guide, the technical guide or the installation guide for WHIRLPOOL WTW8500DC. You'll find the answers to all your questions on the WHIRLPOOL WTW8500DC in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual WHIRLPOOL WTW8500DC
User guide WHIRLPOOL WTW8500DC
Operating instructions WHIRLPOOL WTW8500DC
Instructions for use WHIRLPOOL WTW8500DC
Instruction manual WHIRLPOOL WTW8500DC



Use & Care Guide
Guide d'utilisation et d'entretien

Top-Loading High Efficiency Low-Water Washer
Laveuse haute efficacité à faible consommation
d'eau avec chargement par le dessus



Para obtener acceso
al Manual de uso y
cuidado en español, o para
obtener información adicional
acerca de su producto, visite:
www.whirlpool.com.

If you have any problems or questions, visit us at www.whirlpool.com
Pour tout problème ou question, consultez www.whirlpool.ca



W10607427B
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Designed to use only HE High Efficiency
detergents.
Conque pour l'utilisation d'un détergent haute
efficacité seulement.



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Manual abstract:

@@@ 3 What's New Under the Lid? @@@ This low-water wash method uses less water and energy compared to a traditional agitator-style washer. Washplate Washplate Choosing the Right Detergent Traditional agitator-style washer Low-water washer The most striking difference in your new washer is the low-water washplate wash system. The washer automatically adjusts the water level to the load size—no water level selector is needed. Using regular detergent will likely result in longer cycle times and reduced rinsing performance. it may also result in component failures and noticeable mold or mildew. HE detergents are made to produce the right amount of suds for the best performance. Follow the manufacturer's instructions to determine the amount of detergent to use and do not go over the Max line. See "Using Laundry Product Dispensers" for more information. use only High Efficiency (HE) detergent.

Improved Cleaning For best performance, it is recommended to load items in loose heaps evenly around the washplate.

low-water cleaning means concentrated cleaning. Rather than diluting detergent as done in an agitator-style washer, this washer delivers the detergent directly to the soils. This low water wash also allows the clothing to move in a more effective way to remove soils. Normal Sounds You Can Expect At different stages of the wash cycle, you may hear sounds and noises that are different from those of your previous washer. For example, you may hear a clicking and hum at the beginning of the cycle, as the lid lock goes through a self-test.

There will be different kinds of humming and whirring sounds as the washplate moves the load and as basket is slowing down to stop. And sometimes, you may hear nothing at all, as the washer determines the correct water level for your load or allows time for clothes to soak. As the washer dampens and moves the load, the level of the items will settle in the basket. This is normal, and does not indicate that more items should be added. **IMPORTANT:** You will not see a washer basket full of water as with your past agitator-style washer.

It is normal for some of the load to be above the water line. 4 Control Panel and Features Not all features and cycles are available on all models. 1 2 3 5 4 6 5 7 **NOTE:** The control panel features a sensitive surface that responds to a light touch of your finger. To ensure your selections are registered, touch the control panel with your finger tip, not your fingernail. When selecting a setting or option, simply touch its name until the desired section is illuminated. 1 **POWER BUTTON** Touch to turn the washer ON. Touching once while the washer is on will cancel the current cycle and turn the washer OFF. 2 **WHAT TO WASH/HOW TO WASH** First select a cycle from the "What to Wash" and then select the "How to Wash" to get the best combination cycle available for the type of items you are going to wash. See "Cycle Guide" for cycle details. **END BEEP** Use this to turn the signal indicating the end of a wash cycle to low, medium, high, or off.

NOTE: You may also turn off the tones that sound when a feature, setting, or option is touched. Touch and hold End Beep for about 3 seconds to turn key activation sounds on/off. **STEAM CLEAN** The Steam Clean option adds additional soak and wash time to many cycles to help remove tough stains, as well as a steam boost for added cleaning power. Steam Clean uses a heater within the washer to maintain the selected temperature setting throughout the wash period. Steam Clean may be selected as an option with other cycles. **ADDITIVES - OXI** Select the Oxi option so that it is added to the load at the correct time.

UTILITY TOOLS Clean Washer Use this every 30 washes to keep the inside of your washer fresh and clean. This cycle uses a higher water level. Use with affresh® Washer Cleaner tablet or liquid chlorine bleach to thoroughly clean the inside of your washer. This cycle should not be interrupted.

Also optimizes load sensing for optimal wash performance. see "Washer Care." **IMPORTANT:** Do not place garments or other items in the washer during the Clean Washer cycle. Use this cycle with an empty wash tub. **Rinse & Spin** Combines a rinse and high speed spin for loads requiring an additional rinse cycle.

Also use for loads that require rinsing only. If you want Drain & Spin select Rinse & Spin and then deselect Extra Rinse. **EXTRA RINSE** This option can be used to automatically add a second rinse to most cycles. **PRESOAK** Use this option to add an extra soak period to any cycle to help loosen tough stains. The washer will fill and then pause to soak, and then begin the selected cycle.

3 **START/PAUSE BUTTON** Touch and hold START/PAUSE button for 3 seconds to begin the selected cycle; touch again to pause a cycle. 4 **ADD GARMENT** When Add Garment is lit, you may pause the washer, open the lid, and add items. Touch and hold START to start the washer again. **TIME/STATUS DISPLAY** The Estimated Time Remaining display shows the time required for the cycle to complete. Factors such as load size and water pressure may affect the time shown in the display. Tightly packed loads, unbalanced loads, or excessive suds may cause the washer to adjust the cycle time, as well. If you have set a delay start to the cycle, the Estimated Time Remaining display will show the delay time adjusted. When the cycle is complete, the display will show END until the lid is opened. 5 **OPTIONS** You may add or remove options for each cycle. Not all options can be used with all cycles, and some are preset to work with certain cycles.

DELAY START Touch Delay Start to delay the start of the wash cycle up to 12 hours "12H". Touch Delay Start until a "0H" appears in the status display to turn off, or touch POWER. 5 6 **CYCLE MODIFIERS** When you select a cycle, its default settings or the previous cycle selection used will light up.

TEMPERATURE Temperature control senses and maintains uniform water temperatures by regulating incoming hot and cold water. Select a wash temperature based on the type of fabric and soils being washed. For best results and following the garment label instructions, use the warmest wash water safe for your fabric. **W** **H** **C** **N** some models and cycles, warm and hot water may be cooler than your previous washer. **C** **H** **W** **E** ven for cold wash settings, some warm water **E** may be added to the washer to maintain a minimum temperature. **SOIL LEVEL** Soil Level (wash time) is preset for each wash cycle. As you touch the Soil Level pad, the cycle time (minutes) will increase or decrease in the Estimated Time Remaining display and a different wash time will appear. Select the most suitable setting for your load. For heavily soiled items, select Heavy Soil Level for more wash time. For lightly soiled items, select Light Soil Level for less wash time. lighter soil level setting will help reduce tangling and wrinkling. **SPIN SPEED** This washer automatically selects the spin speed based on the cycle selected.



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Use only mild soaps or cleaners when cleaning external washer surfaces. **IMPORTANT:** To avoid damaging the washer's finish, do not use abrasive products. 2. 3. Open the washer lid and remove any clothing or items. b.

c. d. If cycle must be interrupted, touch POWER. Close lid and place tape over lid and down front of washer. Keep lid taped until washer is placed in new location. transport washer in the upright position. to remove residue , follow this recommended cleaning procedure: 1. Pull drawer out until you feel resistance. 2.

Push 2 tabs downward, and then continue pulling out. 3. Wash in warm, soapy water, using a mild detergent. Air dry, or dry with a towel. 6.

Then replace drawer back into slot. Do not remove ground prong. **IMPORTANT:** Dispenser drawer and tray are not dishwasher safe.

REINSTALLING/USING WASHER AGAIN To reinstall washer after non-use, vacation, winter storage or moving: 1. Before using again, run washer through the following recommended procedure: To use washer again: 1.

Turn on both water faucets. Run washer through Bulky/Sheets and Deep Water Wash cycle to clean washer and remove antifreeze, if used. use only HE High Efficiency detergent. Use half the manufacturer's recommended amount for a medium-size load. **wINTER STORAGE CARE IMPORTANT:** To avoid damage , install and store washer where it will not freeze. Because some water may stay in hoses, freezing can damage washer. If storing or moving during freezing weather, winterize your washer. -type antifreeze in basket and run washer on RINSE & SPIN cycle for about 30 seconds to mix antifreeze and remaining water. 13 Troubleshooting First try the solutions suggested here or visit our website at www. Ca for assistance and to possibly avoid a service call.

If you experience Vibration or Off-Balance Vibration, rocking, or "walking" Feet may not be in contact with the floor and locked. washer may not be level. Front and rear feet must be in firm contact with floor, and washer must be level to operate properly. check floor for flexing or sagging. If flooring is uneven, 3/4" (19 mm) piece of plywood under your washer will reduce sound. See "Level the Washer" in the Installation Instructions. Vibration during spinning or washer stopped Load could be unbalanced. Load items in loose heaps evenly around the washplate. Adding wet items to washer or adding more water to basket could unbalance washer. avoid washing single items.

Balance a single item such as a rug or jeans jacket with a few extra items. Redistribute the load, close the lid, and touch and hold START/PAUSE. Use Bulky/Sheets Deep Water Wash cycle for oversized, nonabsorbent items such as comforters or poly-filled jackets. Other items are not appropriate for Bulky/Sheets Normal cycle. see "Cycle Guide.

Item or load not suitable for selected cycle. Clicking or metallic noises Objects may be caught in washer drain system. Empty pockets before washing.

Loose items such as coins could fall between basket and tub or may block pump. It may be necessary to call for service to remove items.

It is normal to hear metal items on clothing such as metal snaps, buckles, or zippers touch against the stainless steel basket. Gurgling or humming Humming Whirring Water Leaks Check the following for proper installation: Washer not level. Fill hoses not attached tightly. Fill hose washers Drain hose connection Water may splash off basket if washer is not level. tighten fill-hose connection. Make sure all four fill hose flat washers are properly seated. Pull drain hose from washer cabinet and properly secure it to drainpipe or laundry tub. Washer not performing as expected Not enough water in washer Load not completely covered in water. This is normal operation for an HE low-water washer. The load will not be completely underwater.

The washer senses load sizes and adds correct amount of water for optimal cleaning. See "What's New under the Lid. **IMPORTANT:** Do not add more water to washer. Adding water lifts the items off the washplate, resulting in less effective cleaning. Run clean washer cycle to optimize the water level and wash performance. Water can back up out of a clogged sink or drainpipe. check all household plumbing for leaks (laundry tubs , drain pipe , water pipes , and faucets.) An unbalanced load can cause basket to be out of alignment and cause water to splash off tub. See "Using Your Washer" for loading instructions. washer may be draining water.

Load sensing may be occurring. basket may be slowing down. It is normal to hear the pump making a continuous humming sound with periodic gurgling or surging as final amounts of water are removed during the spin/drain cycles. You may hear the hum of the sensing spins after you have started the washer. this is normal.

You may hear the whirring sound of the basket slowing down. this is normal. Possible Causes Solution 14 Troubleshooting First try the solutions suggested here or visit our website at www. Ca for assistance and to possibly avoid a service call. If you experience Washer won't run or fill, washer stops working Possible Causes Check for proper water supply.

Solution Both hoses must be attached and have water flowing to inlet valve. Both hot and cold water faucets must be turned on. Check that inlet valve screens have not become clogged. Check for any kinks in inlet hoses, which can restrict water flow. Washer not performing as expected **WARNING Electrical Shock Hazard** Plug into a grounded 3 prong outlet. Do not remove ground prong. Washer won't run or fill, washer stops working (cont.) Check proper electrical supply. Plug power cord into a grounded 3-prong outlet. do not use an extension cord.

Ensure there is power to outlet. Lid must be closed for washer to run. Washer may be stopped to reduce suds. washer may be tightly packed. Remove several items, rearrange load evenly around the washplate. Close lid, touch and hold START/PAUSE button. Add only 1 or 2 additional items after washer has started. Do not add more water to the washer. Not using HE detergent or using too much HE detergent. only use HE detergent.

Suds from regular detergents can slow or stop the washer. Always measure detergent and following detergent directions based on your load requirements. Do not add more detergent. Washer not draining/ spinning, loads are still wet Small items may have been caught in pump or between basket and tub, which can slow draining. Empty pockets and use garment bags for small items.

Using cycles with a lower spin speed. Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended cycle/speed spin for your item. 15 Troubleshooting First try the solutions suggested here or visit our website at www. Ca for assistance and to possibly avoid a service call.

If you experience Washer not draining/ spinning, loads are still wet (cont.) Possible Causes Washer may be tightly packed or unbalanced. Solution Tightly packed loads may not allow the washer to spin correctly, leaving the load wetter than normal.



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Evenly arrange the wet load for balanced spinning. select RINSE & SPIN to remove excess water. See "Using Your Washer" for loading recommendations. See "Vibration or Off-Balance" in Troubleshooting section for more information. Lower drain hose if the end is higher than 96" (2.4 m) above the floor. Remove any clogs from drain hose.

Suds from regular detergent or using too much detergent can slow or stop draining or spinning. use only HE detergent. Always measure and follow detergent directions for your load. Make sure hot and cold inlet hoses are not reversed. Both hoses must be attached to both washer and faucet, and have both hot and cold water flowing to inlet valve. Check that inlet valve screens are not clogged. Load not rinsed Check for proper water supply. ENERGY STAR® qualified washers use cooler wash and rinse water temperatures than traditional top-load washers. this includes cooler hot and warm washes. Make sure hot and cold inlet hoses are not reversed.

Both hoses must be attached and have water flowing to the inlet valve. Both hot and cold water faucets must be on. inlet valve screens on washer may be clogged. Remove any kinks in the inlet hose. Not using HE detergent or using too much HE detergent.

The suds from regular detergent can cause the washer to operate incorrectly. Always measure detergent and follow detergent directions based on load size and soil level. washer may be tightly packed. The washer is less efficient at rinsing when load is tightly packed. Load items in loose heaps evenly around the washplate.

Use cycle designed for the fabrics being washed. Add only 1 or 2 additional items after washer has started. sand , pet hair , lint , etc. On load after washing Load is tangling Heavy sand, pet hair, lint, and detergent or bleach residues may require additional rinsing. add an Extra Rinse to the selected cycle. Washer not performing as expected (cont. Drain hose extends into standpipe farther than 4.5" (114 mm). Not using HE detergent or using too much HE detergent. Incorrect or wrong wash or rinse temperatures Check for proper water supply.

washer not loaded as recommended. Load items in loose heaps evenly around the washplate. reduce tangling by mixing types of load items. Use the recommended cycle for the type of items being washed. Wash action and/or spin speed too fast for load. Select a cycle with a slower wash action and slower spin speed. Note that items will be wetter than when using a higher speed spin. Washer senses load size and adds correct amount of water. This is normal and necessary for clothes to move. Do not add more water to washer.

Adding water lifts the items off the washplate, resulting in less effective cleaning. Add only 1 or 2 additional items after washer has started. Not cleaning or removing stains Wash load not completely covered in water. Load items in loose heaps evenly around the washplate. 16 Troubleshooting First try the solutions suggested here or visit our website at www.

Ca for assistance and to possibly avoid a service call. if you experience Not cleaning or removing stains (cont.) Possible Causes Not using HE detergent or using too much HE detergent. Solution The suds from regular detergent can prevent washer from operating correctly. Always measure detergent and follow detergent directions based on load size and soil level.

Not using correct cycle for fabric type. Use a higher soil level cycle option and warmer wash temperature to improve cleaning. If using Quick cycle, wash only a few items. Use Whites Normal cycle for tough cleaning. See the "Cycle Guide" to match your load with the best cycle. Load dispensers before starting a cycle. avoid overfilling. Do not add products directly onto load. Not using HE detergent or using too much HE detergent. Wash like colors together and remove promptly after the cycle is complete to avoid dye transfer.

Run the Clean Washer cycle after every 30 washes. Always follow the detergent directions. see "Washer Care" section. Fabric Damage Sharp items were in pockets during wash cycle. strings and straps could have tangled. Items may have been damaged before washing. Fabric damage can occur if the load is tightly packed. Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears. Tie all strings and straps before starting wash load. Mend rips and broken threads in seams before washing.

Load items in loose heaps evenly around washplate. Load items should move freely during wash to avoid damage. Use cycle designed for the fabrics being washed. Add only 1 or 2 additional items after washer has started. Garment care instructions may not have been followed.

liquid chlorine bleach may have been added incorrectly. Always read and follow garment manufacturer's care label instructions. See the "Cycle Guide" to match your load with the best cycle. Do not pour liquid chlorine bleach directly onto load. Do not use more than recommended by manufacturer.

Do not place load items on top of bleach dispenser when loading and unloading washer. Washer not performing as expected (cont.) 17 Troubleshooting First try the solutions suggested here or visit our website at www. Ca for assistance and to possibly avoid a service call. If you experience Incorrect dispenser operation Possible Causes Clogged dispensers or laundry products dispensing too soon. Load dispensers before starting a cycle. It is normal for small amounts of water to be remain in dispenser at the end of the cycle. Homes with low water pressure may result in residual powder in the dispenser. To avoid, select a warmer wash temperature if possible, depending on your load. Clean dispenser nozzle and make sure drawer is properly seated.

Use only liquid chlorine bleach in the bleach dispenser. Be sure laundry packet is added to washer basket before adding clothes. Follow the manufacturer's instructions to avoid damage to your items. Washer not performing as expected (cont. Use drain extends more than 4. Touch POWER to clear the code and exit cycle. Then touch POWER, select cycle, and then touch and hold START/PAUSE to start washer. If code appears again, call for service. Check for items directly under the lid. remove objects , such as baskets of laundry , from top of washer.

Remove power from the washer. Let washer set for 5 minutes for the washer to completely power down. Apply power to washer and check for error codes. If the error code persists call for service. Close the lid and touch Power to clear the display.

If the lid is left open for more than 10 minutes, the cycle will reset and water in the washer will drain. Lower drain hose if the end is higher than 96" (2.4 m) above the floor. Remove any clogs from drain hose. Failure F5E2 Lid lock will not lock is lid lock failure F5E3 Lid cannot unlock F6E2 or F6E3 Communication Error: UI cannot communicate F8E6 (Lid opened) appears in display "drn" "dr" (F9E1) (drain pump system problem - long drain) appears in display An item in the load may be keeping the lid from locking.



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ONE YEAR LIMITED WARRANTY WHAT IS NOT COVERED 1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator, or installation instructions. 2. In-home instruction on how to use your product. 3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes, or correction of household electrical or plumbing (i. Conversion of your product from natural gas or L. Damage from accident, misuse, abuse, fire, floods, acts of God, or use with products not approved by Whirlpool. 7. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration, or modification of the appliance. 8. @ 9. @ @ This product is intended for in-home repair. 11. @ @ @ 13.

Service or parts for appliances with original model/serial numbers removed, altered, or not easily determined. The cost of repair or replacement under these excluded circumstances shall be borne by the customer. **DISCLAIMER OF IMPLIED WARRANTIES IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW.** Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this Warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province. Sélectionner le type de charge à laver Verser une mesure d'assouplissant pour tissu liquide ou d'activateurs de type Oxi dans le distributeur – toujours suivre les instructions du fabricant concernant la dose d'assouplissant pour tissu ou d'Oxi à utiliser en fonction de la taille de la charge. Then replace drawer back into slot. Clean dispenser nozzle and make sure drawer is properly seated. 05/14 43 Assistance or Service Before calling for assistance or service, please check "Troubleshooting" or visit www.whirlpool.com. It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request. If you need replacement parts or to order accessories We recommend that you use only FSP® Factory Specified Parts. These parts will fit right and work right because they are made with the same precision used to build every new WHIRLPOOL® appliance. To locate FSP® replacement parts, assistance in your area, or accessories: Whirlpool Corporation Customer eXperience Center 1-800-253-1301 1-800-807-6777 1-800-442-9991 (Accessories) www.whirlpool.com/accessories or call your nearest designated service center or refer to your Yellow Pages telephone directory. □ Features and specifications on our full line of appliances. □ Installation information. □ Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc. Whirlpool designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States and Canada. You can write with any questions or concerns at: Whirlpool Corporation Customer eXperience Centre Customer eXperience Center Whirlpool Canada LP 553 Benson Road Unit 200-6750 Century Ave Benton Harbor, MI 49022-2692 Mississauga, Ontario L5N 0B7 Please include a daytime phone number in your correspondence. Si vous avez besoin de pièces de rechange ou pour commander des accessoires Si vous avez besoin de commander des pièces de rechange, nous vous recommandons d'utiliser seulement des pièces spécifiées par l'usine FSP®.



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