



# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for WHIRLPOOL AWS 51011. You'll find the answers to all your questions on the WHIRLPOOL AWS 51011 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual WHIRLPOOL AWS 51011**  
**User guide WHIRLPOOL AWS 51011**  
**Operating instructions WHIRLPOOL AWS 51011**  
**Instructions for use WHIRLPOOL AWS 51011**  
**Instruction manual WHIRLPOOL AWS 51011**

## INTENDED USE

This washing machine is exclusively destined to treat machine washable laundry in quantities which are usual for private households.

- Observe the instructions given in these Instructions for Use and the Programme Chart when using the washing machine.

- Keep these Instructions for Use and the Programme Chart; if you pass on the washing machine to another person, also give him/her Instructions for Use and Programme Chart.

## SAFETY AND GENERAL RECOMMENDATIONS

### 1. Safety instructions

- The washing machine is appropriate for indoor use only.
- Do not store flammable fluids near the appliance.
- Children must not be allowed to play with the washing machine or to climb into the drum.
- This washing machine is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not operate the washing machine at temperatures below 5°C.
- For freestanding models: if you want to place a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify if this is possible. This is only admitted if the dryer is fixed on the washing machine by using an appropriate stacking kit available through our After-Sales Service or your specialist dealer.
- Do not leave the appliance plugged in when not in use.
- Turn off the tap when not in use.
- Before any cleaning and maintenance switch off the machine or disconnect it from the mains supply.
- Never open the door forcibly or use it as a step.
- If necessary, the power cable may be replaced with an identical one obtained from our After-Sales Service. The power cable must only be replaced by a qualified technician or by our After-Sales Service.
- If your washing machine is a built-in model:
  - do not operate it unless it is built-in
  - you must not remove the top cover.

### 2. Packaging

- The packaging material is entirely recyclable, and marked with the recycling symbol ♻️. Adhere to current local regulations when disposing of packaging material.

### 3. Disposing of packaging and scrapping old washing machines

- The washing machine is built from reusable materials. It must be disposed of in compliance with current local waste disposal regulations.
- Before scrapping, remove all detergent residues and cut off the power cable so that the washing machine is made unusable.
- This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE).

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#### Manual abstract:

• Children must not be allowed to play with the washing machine or to climb into the drum. • This washing machine is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. • Do not operate the washing machine at temperatures below 5°C. • For freestanding models: if you want to place a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify if this is possible. • Turn off the tap when not in use. • Never open the door forcibly or use it as a step. • If your washing machine is a built-in model: - do not operate it unless it is built-in - you must not remove the top cover. 2. Packaging • The packaging material is entirely recyclable, and marked with the recycling symbol. Adhere to current local regulations when disposing of packaging material.

3. Disposing of packaging and scrapping old washing machines • The washing machine is built from reusable materials. It must be disposed of in compliance with current local waste disposal regulations. • Before scrapping, remove all detergent residues and cut off the power cable so that the washing machine is made unusable. • This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The symbol on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

4. Frost • Do not place the washing machine in a room prone to frost. If you must, make sure that the washing machine is completely drained after each wash: • Remove inlet hose(s) from water tap and let the water flow out completely. • Remove drain hose from siphon or handwash basin and let the water flow out completely. • Empty residual water inside the machine by following the instructions in the chapter "Draining Residual Water"; for freestanding models: tilt the appliance forward with two persons to let the rest water flow out completely. 5. EC Declaration of Conformity • The appliance conforms to the following European Standards: 2006/95/EC Low Voltage Directive 2004/108/EC Electromagnetic Compatibility Directive. The Manufacturer is not liable for any damage to laundry resulting from inadequate or incorrect fabric care instructions which have been provided with the garment or article GB 2 BEFORE USING THE WASHING MACHINE 1. Removing the packaging and inspection • After unpacking, make sure that the washing machine is undamaged. If in doubt, do not use the washing machine.

Contact After-Sales Service or your local retailer. • Keep the packaging materials (plastic bags, polystyrene parts, etc.) out of reach of children, as they are potentially dangerous. • If the appliance was exposed to the cold prior to delivery, keep it at room temperature for a few hours before operating. 5. Drain • Firmly connect the drain hose to the siphon, or another outlet for drain water. • If the washing machine is connected to an integrated drainage system, ensure the latter is equipped with a vent to avoid simultaneous loading and draining of water (siphoning effect). 6. Electrical connection 2. Remove the transport bolts • The washing machine is fitted with transport bolts to avoid any possible damage to the interior during transport.

Before using the machine, it is imperative that the transport bolts are removed. • After their removal, cover the openings with the 4 enclosed plastic caps. 3. Install the washing machine • Remove the protective film from the control panel (if available on your model). • Move the appliance without lifting it by the worktop.

• Install the appliance on a solid and level floor surface, preferably in a corner of the room. • Make sure that all four feet are stable and resting on the floor and then check that the washing machine is perfectly level (use a spirit level). • In case of wooden or so-called "floating floors" (for instance certain parquet or laminate floors), place the appliance on a sheet of plywood at least 60 x 60 cm wide/deep and at least 3 cm thick which is secured to the floor. • Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material. • Electrical connections must be carried out by a qualified technician in compliance with the manufacturer's instructions and current standard safety regulations.

• Data regarding voltage, power consumption and protection requirements is given on the inside of the door. • The appliance must be connected to the mains by means of a socket with an earth connection in accordance with current regulations. The washing machine must be earthed by law. The manufacturer declines all liability for damage to property or injury to persons or animals due to non-compliance with the directions given above. • Do not use extension leads or multiple sockets. • Access to the mains plug or disconnection from the mains supply via a double-pole switch must be ensured at all times after the installation. • Do not operate the washing machine if it has been damaged during transport. Inform the After-Sales Service. • Mains cable replacement is only to be carried out by After-Sales Service. • When using a residual current circuit breaker (RCCB), only use a model marked with .

4. Water inlet • Connect the water inlet hose(s) to the drinking water supply in accordance with the regulations of your local water company. • For models with one inlet valve: cold water • For models with two inlet valves: cold AND hot water, or cold water only (see chapter "Installation Guide"). • Water tap: 3/4" threaded hose connector • Water pressure (flow pressure): 100-1000 kPa (1-10 bar). • Use only new hoses to connect the washing machine to the water supply.



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Used hoses must not be used and should be discarded. • For models with hot fill: the hot water inlet temperature must not exceed 60°C. GB 3 DESCRIPTION OF THE WASHING MACHINE Depending on the model 1 2 3 4 5 6 7 1. Worktop (for freestanding models) / Top cover (for built-in models) 2. Detergent drawer 3.

Control panel 4. Service plate (inside the door) 5. Door 6. Pump access with filter and emergency drain hose (if available) behind the plinth 7. Adjustable feet DOOR To open the door, hold the door handle and pull the door.

Close the door by pressing it without excessive force until it clicks shut. BEFORE THE FIRST WASH CYCLE To remove any residual water used in testing by the manufacturer, we recommend that you carry out a short wash cycle without laundry. 1. Open the tap. 2.

Close the door. 3. Add a small amount of detergent (maximum 1/3 of the quantity the detergent manufacturer recommends for lightly soiled laundry) to the main wash chamber of the detergent dispenser. 4. Select and start programme "Synthetics" at 60°C (see separate programme chart"). GB 4 PREPARATION OF THE WASHING 1. Sort the laundry according to... • Type of fabric / care label symbol Cottons, mixed fibres, easy care/synthetics, wool, handwash items.

• Colour Separate coloured and white items. Wash new coloured articles separately. • Size Wash items of different sizes in the same load to improve washing efficiency and distribution in the drum. • Delicates Wash small items (e.g. nylon stockings, belts etc.) and items with hooks (e.g. bras) in a cloth bag or pillow case with zip. Always remove curtain rings or wash curtains with the rings inside a cotton bag.

Stain removal • Blood, milk, eggs etc. are generally removed by the automatic enzyme phase of the programme. @@@@ • Follow the Manufacturer's instructions. @@ mpty all pockets E 3. Fasteners Coins, safety pins etc.

can damage your laundry as well as the appliance drum and tub. @@ Open the door. 2. @@@@3. Close the door.

@@ Do not use any solvents (e.g. @@@@Observe the recommendations on the care labels of your laundry. @ wool or microfibers), we recommend to use specialized detergents, additives or pre-treatment available on the market. Refer to internet link [www.cleanright.eu](http://www.cleanright.eu) for more detailed information. Do not use liquid detergent for the main wash when having activated the "Prewash" option. Do not use liquid detergent when selecting a later cycle start / cycle end (depending on the model). Dosage Follow the dosage recommendations on the detergent pack.

They depend on: • degree and type of soiling • size of wash - full load: follow the detergent manufacturer's instructions; - half load: 3/4 the amount used for a full load; - minimum load (a, then refix the stopper at the hose's end (picture "E"). 7. Refix the emergency drain hose to the clip, or push it back into the washing machine's base (depending on the model). 8. Lay an absorbable cotton cloth (e.g. a towel) on the floor in front of the filter. 9. Slowly open the filter by turning it counter-clockwise (picture "F"); wait until all the water has drained, then unscrew the filter completely and remove it. 10.

Only for draining residual water (freestanding models): the ap The laundry is still very wet. If you want to spin the wet laundry, add more laundry items of different sizes, and subsequently select and start the "Rinse & Spin" programme. The washing machine is at a Normal function of the washing machine used for optimizing the rinse phase. standstill for several minutes One reason for such a pause can be that you might have used too much detergent; the washing machine automatically interrupts the programme to have in the middle of a running the foam reduced. This standstill may be repeated several times until the programme; the wash foam reduction is sufficient to continue the wash cycle.

If the foam persists, programme seems not to the red "Service" indicator will light up and the display shows "F18" or "Fod" proceed - refer to the instructions concerning the "Service" indication on the next pages in this case. GB 9 Problem Detergent residues on laundry after wash Causes - Solutions - Tips Whitish residues on dark fabrics are caused by insoluble compounds used in phosphate-free powder detergents: -- avoid overdosing of detergent; use liquid detergent; select "Intensive Rinse" option if possible; brush out the fabric Normal function of the washing machine to adapt to factors that can have an effect on the programme duration, like excessive foam formation, load unbalance due to heavy laundry items, prolonged heating time resulting from low inlet water temperature etc.. Moreover, the sensing system of the washing machine adapts the programme duration to the size of the wash load. Depending on these factors, the duration is recalculated during the programme and updated if necessary; during such periods, an animation appears on the display (if available).

For small loads, the programme time indicated in the "programme chart" may be reduced by up to 50%. Programme duration is considerably longer or shorter as indicated in the "programme chart" or on the display (if available) Description of failure indicators Failure indicator blinks Description - Causes - Solutions Appliance has no or insufficient water supply. The "Start(Pause)" light blinks. Check whether: • Water tap is fully open and water supply pressure is sufficient. • Kinks are present in the water inlet hose. • Mesh filter of water inlet hose is blocked (see "Care and Maintenance"). • The water hose is frozen up. • The safety valve inspection window of your water inlet hose is red (provided your appliance has a water supply hose as shown on picture "D" - see previous chapter "Care And Maintenance"); replace the hose by a new one available through our After-Sales Service or your specialist dealer. After problem has been removed, restart programme by pressing "Start(Pause)". If the fault occurs again, contact our After-Sales Service (see next chapter).

Waste water is not pumped out. The appliance stops in the corresponding programme step; unplug it and check whether: • Kinks are present in the drain hose, or the hose is blocked for another reason. @@ • The drain hose is frozen up. @@@@Do not overload the washing machine. @@@@Then: • Plug in the appliance again. @@ • Select and start the desired programme again. @@@@ • Select and start the "Rinse & Spin" programme. • Afterwards select and start the desired programme again, using less detergent. See also paragraph "The machine is at a standstill.. .." on first page of Troubleshooting Guide.



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“F02” or “FA” “Service” “F18” or “Fod” If any of the faults described above persist, unplug the appliance, turn off the water tap and contact our After-Sales Service (see next chapter). GB 11 REMAINING MOISTURE CONTENT OF THE LAUNDRY AFTER SPINNING The degree of moisture remaining in the laundry after spinning mainly depends on the fabric type, the selected programme and spin speed.

The lowest remaining moisture content can be achieved using the wash programme referred to by the Energy Label, with maximum spin speed. This programme is marked in the separate programme chart as “Reference programme for the Energy Label”. Below a survey of the remaining moisture content (in %) related to the various spin-drying efficiency classes: Spin-drying efficiency class A (= most efficient) B C D E Remaining moisture content in % less than 45 45 or more, but less than 54 54 or more, but less than 63 63 or more, but less than 72 72 or more, but less than 81 SAVE ENERGY AND HELP PROTECTING THE ENVIRONMENT • You reach the best use of energy, water, detergent and time by running the programmes with the maximum load size. • Save energy by using a 60°C instead of a 95°C wash programme, or by using a 40°C instead of a 60°C wash programme. • Pre-treat stains with a stain remover, or soak dried-in stains in water before washing, to reduce the necessity of a hot wash programme. • Use “Prewash” for heavily soiled laundry only. Save detergent, time, water and energy by not selecting “Prewash” for lightly or normally soiled laundry. • Do not exceed the detergent dosages indicated in the manufacturer’s instructions. • Select a high spin speed if you intend to dry your laundry in a tumble dryer, in order to reduce time and energy for the drying process. EXPLANATION OF THE ENERGY LABEL (only for washing machines with Energy Label according to Directive 2010/30/EU) The Energy Label contains information on performance and consumption of your washing machine: The bold black arrow marks the energy efficiency class (A+++ = most efficient / D = least efficient). kWh/annum Power consumption per year Water consumption per year Spin drying efficiency class (A = most efficient / G = least efficient) Noise level washing L/annum dB kg Maximum load capacity Noise level spinning dB GB 12 AFTER-SALES SERVICE Before contacting After-Sales Service: 1. Try to remedy the problem yourself (see “Troubleshooting Guide”). 2. Restart the programme to check whether the problem has solved itself. 3.

If the washing machine continues to function incorrectly, call our After-Sales Service. Specify: • The nature of the problem. • The exact model of the washing machine. • The service code (number after the word SERVICE). Manufacturer: Whirlpool Europe s.r.l. Viale Guido Borghi 27 21025 Comerio (VA) Italy The After-Sales Service sticker can be found inside the door. • Your full address. • Your telephone number and area code.

After-Sales Service phone numbers and addresses are given on the guarantee card. Alternatively, consult the dealer where you purchased the appliance.

ACCESSORIES For some freestanding models, you can obtain via our After-Sales Service or your specialist dealer: • A Pedestal Drawer which can be installed beneath your washing machine. It raises your machine to allow for more comfortable loading and unloading, as you now no longer need to bend as far to access the unit. Furthermore, it offers a great space-management tool and storage solution.

• a Stacking Kit, by which your dryer can be fixed on top of your washing machine. • a Stacking Kit Shelf, by which your dryer can be fixed on top of your washing machine to save space and to facilitate loading and unloading your dryer in that high position. • a Cover Panel Kit, by which your washing machine can be built under a continuous kitchen worktop, for example. Check with our After-Sales Service or your specialist dealer if this is possible for your washing machine model. TRANSPORT / HANDLING Never lift the appliance by the worktop (if available) when transporting.

1. Pull out the mains plug. 2. Turn off the tap. 3. Check that machine door and detergent dispenser are properly closed. 4. Disconnect the inlet and drain hoses. 5. Eliminate all water from the hoses and from the appliance (see “Draining Residual Water/ Cleaning The Filter”).

6. Fit the transport bolts (obligatory). GB 13 ELECTRICAL CONNECTION For Great Britain only Warning - this appliance must be earthed Fuse replacement If the mains lead of this appliance is fitted with a BS 1363A 13amp fused plug, to change a fuse in this type of plug use an A.S.T.A. approved fuse to BS 1362 type and proceed as follows: 1. remove the fuse cover (A) and fuse (B). R 2. Fit replacement 13A fuse into fuse cover.

3. Refit both into plug. Important: The fuse cover must be refitted when changing a fuse and if the fuse cover is lost the plug must not be used until a correct replacement is fitted. Correct replacement are identified by the colour insert or the colour embossed in words on the base of the plug. @@Please do not attempt to change plug yourself.

@@@@@@REMOVE TRANSPORT BOLTS! (pict.1) Important: - Not removed transport bolts cause damages to the appliance! - Keep the transport bolts for further transporting of the appliance; in this case refit the transport bolts in reverse order. 1. Loosen the screws of all 4 transport bolts by about 35 mm; use 12 mm wrench (pict. 2a).

2. Push screw inside of machine to stop position (min. 20 mm) (pict. 2b). 3. Pull out the rubber rings from the holes (do not pull the screws!). The whole transport bolt can be removed now (pict. 2c). 4. @@2d).

@@@@@under the feet. Screw out the washing machine’s feet by hand with 2-3 anticlockwise turns and then slacken the locknut by 13 mm wrench (see pict. 3, 4). Slightly lift the machine and adjust the height of the foot revolving it (pict. 4). Important: tighten the locknut by turning it anticlockwise towards the appliance casing (pict. 5, 6). CONNECT THE WATER INLET HOSE If the water inlet hose is not already installed, screw by hand the bent end of the inlet hose to the valve on the washing machine’s back (pict. 7, 8). Screw by hand the straight end of the inlet hose to the tap, tightening the nut.

Attention: • No kinks in the hose! • The appliance must not be connected to the mixing tap of an un-pressurized water heater. • Check water-tightness of connections by turning the tap completely on. • If the hose is too short, replace it with a suitable length of pressure resistant hose (1000 kPa min, EN 50084 approved type). GB 15 I - 2012 If you need a longer waterstop hose, contact our After Sales Service or your dealer.



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• Check the inlet hose regularly for brittleness and cracks and replace if necessary.

• The washing machine can be connected without a backflow valve. **CONNECT THE DRAIN HOSE** 1. In case the drain hose is installed as shown on pict. 9: Unclip it from the holders marked with arrows. 2.

In case the drain hose is installed in the upper part of the washing machine (pict. 10): Unclip it from both holders marked with arrows (depending on the model ). 3. Firmly connect the drain hose to the siphon or another outlet for drain water. • Make sure there are no kinks in the drain hose. • Secure the hose so that it cannot fall down. • Small hand basins are not appropriate. • To make an extension, use a hose of the same type and secure the connections with clips. • Height for siphon - drain hose connection must be minimum 60 cm and maximum 125 cm • Max. Overall drain hose length: 2,50 m (in this case, the maximum height for fixation is 90 cm).

**ELECTRICAL CONNECTION** • Use a socket with an earth connection. • Do not use extension leads or multi sockets. • The electrical power cable must be replaced exclusively by a licensed electrician. • Electrical connections must be made in accordance with local regulations. .



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