



# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for WHIRLPOOL AWO/D 4731. You'll find the answers to all your questions on the WHIRLPOOL AWO/D 4731 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual WHIRLPOOL AWO/D 4731**  
**User guide WHIRLPOOL AWO/D 4731**  
**Operating instructions WHIRLPOOL AWO/D 4731**  
**Instructions for use WHIRLPOOL AWO/D 4731**  
**Instruction manual WHIRLPOOL AWO/D 4731**

## CONTENTS

DEFINITION OF USE  
BEFORE USING THE WASHING MACHINE  
PRECAUTIONS AND GENERAL  
RECOMMENDATIONS  
DESCRIPTION OF THE WASHING MACHINE  
DOOR  
CHILD SAFETY  
BEFORE THE FIRST WASH CYCLE  
PREPARATION OF THE WASHING  
DETERGENTS AND ADDITIVES  
REMOVING THE FILTER/DRAINING  
RESIDUAL WATER  
CARE AND MAINTENANCE  
TROUBLESHOOTING GUIDE  
AFTER-SALES SERVICE  
ACCESSORIES  
TRANSPORT/HANDLING  
ELECTRICAL CONNECTION



[You're reading an excerpt. Click here to read official WHIRLPOOL  
AWO/D 4731 user guide  
http://yourpdfguides.com/dref/4844755](http://yourpdfguides.com/dref/4844755)

### Manual abstract:

Contact After-Sales Service or your local retailer. • Check that the accessories and supplied parts are all present. @@ • If the appliance was exposed to the cold prior to delivery, keep it at room temperature for a few hours before operating. • Use only new hoses to connect the washing machine to the water supply. Used hoses must not be used and should be discarded. 5.Drain • Connect the drain hose to the siphon or hook it over the edge of a sink by means of the “U” bend supplied. • If the washing machine is connected to an integrated drainage system, ensure the latter is equipped with a vent to avoid simultaneous loading and draining of water (siphoning effect). 6.Electrical connection • Electrical connections must be carried out by a qualified technician in compliance with the manufacturer’s instructions and current standard safety regulations.

• Data regarding voltage, power consumption and protection requirements is given on the inside of the door. • The appliance must be connected to the mains by means of a socket with an earth connection in accordance with current regulations. The washing machine must be earthed by law. The manufacturer declines all liability for damage to property or injury to persons or animals due to non-compliance with the directions given above. • Do not use extension leads or multiple sockets.

• Before any maintenance on the washing machine disconnect it from the mains supply. • After installation, access to the mains plug or to disconnection from mains supply must be ensured at all times via a double-pole switch. • Do not operate the washing machine if it has been damaged during transport. Inform the After-Sales Service. • Mains cable replacement is only to be carried out by After-Sales Service.

• The appliance must only be used in the household for the prescribed uses. 2.Remove the transport bolts • The washing machine is fitted with transport bolts to avoid any possible damage to the interior during transport. Before using the machine, it is imperative that the transport bolts are removed. • After their removal, cover the openings with the 4 enclosed plastic caps. 3.Install the washing machine • Remove the protective film from the control panel (if available on your model). • Move the appliance without lifting it by the worktop. • Install the appliance on a solid and level floor surface, preferably in a corner of the room. • Make sure that all four feet are stable and resting on the floor and then check that the washing machine is perfectly level (use a spirit level).

• In case of wooden or so-called “floating floors” (for instance certain parquet or laminate floors), place the appliance on a 60 x 60 cm sheet of plywood at least 3 cm in thickness which is secured to the floor. 4.Water inlet • Connect the water supply inlet hose in accordance with the regulations of your local water company. Cold water only • Water inlet: (if no other information on your programme chart) 3/4” threaded hose • Water tap: connector • Water pressure (flow pressure): 100-1000 kPa (1-10 bar). Minimum housing dimensions: Width: Height: Depth: GB 2 600 mm 850 mm 600 mm PRECAUTIONS AND GENERAL RECOMMENDATIONS I.Safety instructions • The washing machine is appropriate for indoor use only. • Do not store flammable fluids near the appliance. • If you want to place a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify if this is possible. Placing a dryer on your washing machine is only admitted if the dryer is fixed on the washing machine by using an appropriate stacking kit available through our After-Sales Service or your specialist dealer. • Do not leave the appliance plugged in when not in use.

• Turn off the tap when not in use. • Before any cleaning and maintenance switch off the machine or disconnect it from the mains. • Never open the door forcibly or use it as a step. • Children must not be allowed to play with the washing machine or to climb into the drum (see also the following page chapter “Child Safety”). • If necessary, the power cable may be replaced with an identical one obtained from our AfterSales Service.

The power cable must only be replaced by a qualified technician. The symbol on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

4.Energy saving The water consumption of your washing machine is optimized; in some programmes you therefore cannot see the water through the door glass when the machine is in operation. • Achieve the best use of energy, water, detergent and time by using the recommended maximum load size. • Do not exceed the detergent dosages indicated in the manufacturer’s instructions. • The Eco-Ball - a special system in the outlet - will prevent detergent loss from the drum to avoid detergent loss into the environment. • Use “Prewash” for heavily soiled laundry only! Save detergent, time, water and energy consumption by not selecting “Prewash” for slight to normally soiled laundry. • Pretreat stains with stain remover or soak driedin stains in water before washing to reduce the necessity of a hot wash programme. • Save energy by using a 60° C instead of a 95° C wash programme or a 40° C instead of a 60° C wash programme. • Save energy and time by selecting a high spin speed to reduce the water content in laundry before using a tumble dryer (for machines with adjustable spin speed). 2.

Packaging • The packaging material is entirely recyclable, and marked with the recycling symbol . Adhere to current local regulations when disposing of packaging material. 3.Disposing of packaging and scrapping old washing machines • The washing machine is built from reusable materials. It must be disposed of in compliance with current local waste disposal regulations. • Before scrapping, remove all detergent residues and cut off the power cable so that the washing machine is made unusable. • This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. 5.



[You're reading an excerpt. Click here to read official WHIRLPOOL](#)

[AWO/D 4731 user guide](#)

<http://yourpdfguides.com/dref/4844755>

EC Declaration of Conformity • The appliance conforms to the following European Standards: 2006/95/EC Low Voltage Directive 89/336/EEC Electromagnetic Compatibility Directive GB 3 DESCRIPTION OF THE WASHING MACHINE 1 1 2 3 4 5 2 3 4 5 6 6 7 7 8 8 1.

2. 3. 4. 5. 6.

7. 8. Worktop Control panel Detergent dispenser Service plate (inside the door) Door Child safety device (if provided, inside the door) Pump access behind plinth or cover (depending on the model) Adjustable feet DOOR To open the door, hold the door handle, press the inside handle (if available on your model) and pull the door. Close the door by pressing it without excessive force until it clicks shut. CHILD SAFETY To protect the appliance against improper use, turn the plastic screw on the interior of the door by using a coin.

• Slot vertical: the door will not lock. • Slot horizontal - normal position: the door can be locked again. BEFORE THE FIRST WASH CYCLE To remove any residual water used in testing by the manufacturer, we recommend that you carry out a short wash cycle without laundry. 1. Open the tap. 2. Close the door. of the detergent dispenser. 3. Pour a little detergent (about 30 ml) into the main wash chamber 4.

Select and start a short programme (see separate "Programme Chart"). GB 4 PREPARATION OF THE WASHING 1.Sort the laundry according to... • Type of fabric / care label symbol Cottons, mixed fibres, easy care/synthetics, wool, handwash items. • Colour Separate coloured and white items. Wash new coloured articles separately. • Loading Wash items of different sizes in the same load to improve washing efficiency and distribution in the drum. • Delicates Wash small items (e.

g. nylon stockings, belts etc.) and items with hooks (e.g. bras) in a cloth bag or pillow case with zip.

Always remove curtain rings or wash curtains with the rings inside a cotton bag. Stain removal • Blood, milk, eggs etc. are generally removed by the automatic enzyme phase of the programme. • To remove red wine, coffee, tea, grass and fruit stains etc. add a stain remover to the main wash chamber of the detergent dispenser.

• Pre-treat heavily-soiled areas with stain remover if necessary. Dyeing and bleaching • Only use dyes and bleaches that are suitable for washing machines. • Follow the Manufacturer's instructions. • Plastic and rubber parts of the washing machine can be stained by dyes or bleaches. Loading the laundry 1. Open the door. 2. Load the articles one at a time loosely into the drum, without overfilling. Observe the load sizes given in the quick reference guide. Note: overloading the machine will result in unsatisfactory washing results and creased laundry.

3. Close the door. 2.Empty all pockets Coins, safety pins etc. can damage your laundry as well as the appliance drum and tub. 3.Fasteners Close zips and fasten buttons or hooks; loose belts or ribbons should be tied together. DETERGENTS AND ADDITIVES Keep detergents and additives in a safe, dry place out of the reach of children! The choice of detergent depends on: • Type of fabric (cottons, easy care/synthetics, delicate items, wool). Note: Use only specific detergents for washing wool. • Colour.

• The wash temperature. • Degree and type of soiling. Remarks: • Any whitish residues on dark fabrics are caused by insoluble compounds used in modern phosphate-free powder detergents. If this occurs, shake or brush out the fabric or use liquid detergents. • Use only detergents and additives specifically produced for domestic washing machines.

• When using descaling agents, dyes or bleaches for the pre-wash, make sure that they are suitable for use in domestic washing machines. Descalers could contain products which could damage your washing machine. • Do not use any solvents (e.g. turpentine, benzene).

@@@ Soft water requires less detergent than hard water (refer to the water hardness table inith a soft, damp cloth. • A little neutral detergent (non abrasive) can also be used. @@@@ To clean the dispenser drawer: 1. @@2. Remove the cover grid from the softener chamber. @@3. Wash all the parts under running water. 4. Clean the dispenser compartment with a damp cloth. 5.

@@ If your supply hose has a transparent hose coating (fig. @@@@ Close the tap and loosen the inlet hose on the tap. 2. @@3. Now unscrew the inlet hose on the rear of the washing machine. 4. @@5. Refit the mesh filter and screw the inlet hose on again. 6. @@@@ Appliance does not start • Door is not properly closed (see also "Child Safety").

although "Start/Pause" (if • The "Child lock/Lock buttons" feature has been activated has been pressed available on your model). To unlock the buttons, push the temperature and the spin speed button simultaneously and hold them at least for 3 seconds. The key symbol on the display disappears and the programme can be started. Appliance stops during the • "Rinse hold" option is activated (if available on your model) and the "Rinse programme, and the hold" symbol lights up in the programme sequence indicator "Start/Pause" light flashes terminate "Rinse hold" by pressing "Start/Pause" or by choosing and starting "Drain" programme. • Programme has been changed - reselect desired programme and press "Start/Pause".

• Programme has been interrupted and eventually door has been opened close door and restart programme by pressing "Start/Pause". • The appliance's safety system has been activated (see "Description of red indications"). • Water tap is not opened or water inlet hose is kinked or blocked ("Water tap closed" indication lights up). Detergent dispenser • Separator in main wash chamber is not correctly installed or not adapted contains residues from to use of powder and liquid detergent (see "Detergents And Additives"). detergent and/or additiives • Water entering is not enough; the mesh filters of the water supply could be blocked (see "Care And Maintenance").

Appliance vibrates during • Transport bolts have not been removed; before using the machine, it spin cycle is imperative that the transport bolts are removed.

• Appliance is not level / not standing firmly on all four feet (see separate "Installation Guide"). Final spin results are poor The appliance has an imbalance detection and correction system. If individual heavy items are loaded (e.g. bathrobes), this system may reduce the spin speed automatically or even interrupt the spin completely in order to protect the washing machine. • Heavy item(s) prevented spinning; add smaller articles of laundry and repeat spin cycle. • Excessive foam formation prevented spinning; select and start "Rinse & Spin" programme. Avoid excessive detergent dosing (see "Detergents And Additives").



[You're reading an excerpt. Click here to read official WHIRLPOOL AWO/D 4731 user guide](http://yourpdfguides.com/dref/4844755)  
<http://yourpdfguides.com/dref/4844755>

- “Variable spin” button (if available on your model) has been set to a low spin speed, or “No spin” option (if available on your model) has been activated.

Programme time initially Normal capacity of the appliance to adapt to factors that can have an effect displayed is lengthened / on the wash programme time, e.g.: Excess of foam formation, load shortened by a period of imbalance due to heavy items of laundry, prolonged heating time resulting time (only for appliances from reduced inlet water temperature. having a display which Due to such influences, the programme time is recalculated and updated if indicates the remaining necessary. On some displays (depending on the model), an animation programme time) appears during such update periods. GB 10 Description

of red indications Red indication lights up (if fitted on your machine) Red indication on display (if fitted on your machine) Description Causes Solutions  
Appliance has no or insufficient water supply. The “Start/Pause” light flashes. Check whether: • Water tap is fully open and water supply pressure is sufficient. • Kinks are present in the water inlet hose. • Mesh filter of water supply hose is blocked (see “Care And Maintenance”).

- The water hose is frozen up.
- The safety valve inspection window of your water supply hose is red (provided your appliance has a water supply hose as shown on picture “B” - see previous chapter “Care And Maintenance”); replace the hose by a new one available through our After-Sales Service or your specialist dealer. After problem has been removed, restart programme by pressing “Start/Pause”. If the fault occurs again, contact our After-Sales Service (see next chapter). Waste water is not pumped out.

The appliance stops in the corresponding programme step; unplug it and check whether: • Kinks are present in the drain hose, or the hose is blocked for another reason. • Filter or pump is blocked (see chapter “Removing The Filter/Draining Residual Water”; make sure the water has cooled before draining the appliance). • The drain hose is frozen up. After problem has been removed, select and start the “Drain” programme or push the “Reset” button for at least 3 seconds; afterwards restart the desired programme. If the fault occurs again, contact our After-Sales-Service (see next chapter).

“Water tap closed” --- “Clean pump” --- GB 11 Red indication lights up (if fitted on your machine) Indication on time display (if fitted on your machine) from “F02” to “F35” (except “F09”) Description Causes Solutions “Electrical module fault” Select and start the “Drain” programme or push the “Reset” button for at least 3 seconds. “Electrical module fault” Make sure that the water tap is open. If yes: • Switch the washing machine off or turn the programme selector to the “Off/O” position; then switch it on again or turn the programme selector to a wash programme. If there is still a failure: • Select and start the “Drain” programme or push the “Reset” button for at least 3 seconds. “Water level too high” (after programme cancellation or false operating). @@@@Then: • Plug in the appliance again. @@ • Select and start the desired programme again. “Overfoaming” Too much foam interrupted the wash programme. • Select and start the “Rinse & Spin” programme. • Afterwards select and start the desired programme again, using less detergent.

If any of the faults described above persist, unplug the appliance, turn off the water tap and contact our After-Sales Service (see next chapter). from “F40” to “F43” “F09” “FA” “Service” “Fod” GB 12 AFTER-SALES SERVICE Before contacting After-Sales Service: 1. Try to remedy the problem yourself (see “Troubleshooting Guide”). 2. Restart the programme to check whether the problem has solved itself. 3. If the washing machine continues to function incorrectly, call our After-Sales Service. The After-Sales Service sticker can be found inside the door. • Your full address. • Your telephone number and area code.

After-Sales Service phone numbers and addresses are given on the guarantee card. Alternatively, consult the dealer where you purchased the appliance. Specify: • The nature of the problem. • The washing machine model. • The service code (number after the word SERVICE).

ACCESSORIES For some models, you can obtain via our AfterSales Service or your specialist dealer: • a Pedestal Drawer which can be installed beneath your washing machine. It raises your machine to allow for more comfortable loading and unloading, as you now no longer need to bend as far to access the unit. Furthermore, it offers a great space-management tool and storage solution. • a Stacking Kit by means of which you can fix your dryer on top of your washing machine and thus effectively save space. Certain models are able to be installed under your kitchen worktop; in that case, please contact our After-Sales Service (see above).

Be aware that: • the appliance MUST be installed under a continuous worktop. • according to the legal safety regulations, the installation of the appliance MUST be carried out by an authorized technician or by our After-Sales Service. • the appliance MUST be installed using the Cover Panel Kit which can be obtained from specialist dealers or our After-Sales Service. TRANSPORT/HANDLING Never lift the appliance by the worktop when transporting. 1. 2. 3. 4. 5. Pull out the mains plug.

Turn off the tap. Check that machine door and detergent dispenser are properly closed. Disconnect the inlet and drain hoses. Eliminate all water from the hoses and from the appliance (see “Removing The Filter/Draining Residual Water”). 6. Fit the transport bolts (obligatory). GB 13 ELECTRICAL CONNECTION For Great Britain only Warning - this appliance must be earthed Fuse replacement If the mains lead of this appliance is fitted with a BS 1363A 13amp fused plug, to change a fuse in this type of plug use an A.S.T.A.

approved fuse to BS 1362 type and proceed as follows: 1. Remove the fuse cover (A) and fuse (B). 2. Fit replacement 13A fuse into fuse cover. 3. Refit both into plug. Important: The fuse cover must be refitted when changing a fuse and if the fuse cover is lost the plug must not be used until a correct replacement is fitted. Correct replacement are identified by the colour insert or the colour embossed in words on the base of the plug. Replacement fuse covers are available from your local electrical store. For the Republic of Ireland only The information given in respect of Great Britain will frequently apply, but a third type of plug and socket is also used, the 2-pin, side earth type.



[You're reading an excerpt. Click here to read official WHIRLPOOL AWO/D 4731 user guide](http://yourpdfguides.com/dref/4844755)  
<http://yourpdfguides.com/dref/4844755>

Socket outlet / plug (valid for both countries) If the fitted plug is not suitable for your socket outlet, Please contact After-Sales service for further instruction.  
Please do not attempt to change plug yourself. This procedure needs to be carried out by a qualified technician in compliance with the manufactures  
instructions and current standard safety regulations. GB 14 .



[You're reading an excerpt. Click here to read official WHIRLPOOL  
AWO/D 4731 user guide  
http://yourpdfguides.com/dref/4844755](http://yourpdfguides.com/dref/4844755)