



# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for WHIRLPOOL AWM 295. You'll find the answers to all your questions on the WHIRLPOOL AWM 295 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual WHIRLPOOL AWM 295  
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Operating instructions WHIRLPOOL AWM 295  
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## QUICK REFERENCE GUIDE

GB



### BEFORE USING THE APPLIANCE FOR THE FIRST TIME:

- **IMPORTANT: MAKE SURE YOU HAVE READ THE "INSTALLATION INSTRUCTIONS"**
- **REMOVE THE TRANSIT BOLTS BEFORE USING THE MACHINE FOR THE FIRST TIME**
- **First wash cycle without laundry:**
  1. Open the top(s).
  2. Close the door.
  3. Pour a little detergent (about 100 ml) into the detergent compartment (U).
  4. Select a short wash programme (see programme chart).
  5. Press the "ON/OFF" button.  
This will remove any water remaining in the machine from the manufacturer's test run.

### ROUTINE WASHES:

1. Open the top(s).
2. Sort the laundry according to fabric type and colour and load the machine.
3. Close the door.
4. Add detergent and any additives required.
5. Select the programme, temperature, spin speed and special options (as available on your machine).
6. Press the "ON/OFF" button.

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**Manual abstract:**

3. 4. 5. Open the tap(s). Close the door. @@Select a short wash programme (see programme chart). Press the "ON/OFF" button. @@2. 3. 4. 5. Open the tap(s). @@Close the door. Add detergent and any additives required. Select the programme, temperature, spin speed and special options (as available on your machine).
6. Press the "ON/OFF" button. 3 GB CONTENTS PAGE APPLIANCE AND ACCESSORIES PROTECTING THE ENVIRONMENT SAFETY INSTRUCTIONS MOVING AND TRANSPORTING THE APPLIANCE SORTING THE WASH DETERGENT AND ADDITIVES DYEING AND BLEACHING SELECTING THE PROGRAMME AND SPECIAL OPTIONS /PROGRAMME START PROGRAMME SEQUENCE DOOR LOCK / PROGRAMME END / PROGRAMME RESELECTION REMOVING THE FILTER / DRAINING RESIDUAL WATER CARE AND MAINTENANCE CHILD SAFETY DEVICE TROUBLE-SHOOTING GUIDE AFTER-SALES SERVICE INSTALLATION INSTRUCTIONS 4 5 6 6 6 7 8 9 PAGE PAGE PAGE PAGE PAGE PAGE PAGE 27 11 PAGE PAGE 12 PAGE 13 14 14 15 15 16 PAGE PAGE PAGE PAGE APPLIANCE AND ACCESSORIES 1. 2. 3.
4. 5. 6. Worktop Control panel Detergent drawer After-Sales Service sticker (inside door) Door Door handle - To open: pull handle - To lock: press the door firmly (the lock will click into place) 7. Door lock child safety device (inside door) 8. Filter 9. Residual water drain (depending on model). 5 PROTECTING THE ENVIRONMENT • Packing The packaging is marked with the recycling symbol , signifying that it can be 100% recycled. Appliance The appliance is made of recyclable materials. Dispose of the appliance in conformity with environmental regulations.

Make it inoperable, pull out the plug and cut off the power cable so that the appliance cannot be connected to the mains. Eco-tips A full load (depending on the programme selected) gives the best energy and water consumption. Laundry which is lightly to moderately soiled does not require a prewash. Lightly soiled laundry should be washed at a low temperature or with a short programme. When washing small loads press the "Lightly Soiled"/ "Half Load" button (if present) and use less detergent. If you wish to dry the laundry in a domestic tumble-dryer, use the highest spin speed (depending on the programme). The dryer will then consume less energy. Do not exceed the recommended dosages on the detergent packet. Only use stain remover or bleach if absolutely necessary. - • - - - SAFETY INSTRUCTIONS • The appliance must only be used in the household for the prescribed uses.

All connections to the water and electrical mains must be made in accordance with the manufacturer's instructions and following local utility company safety regulations (see "Installation Instructions"). Before any cleaning and maintenance switch off the machine or disconnect it from the mains. Switch off the washing machine and turn off the tap(s) whenever the machine is not in use. • • • Never use excessive force to open the door. Children must not be allowed to play with or inside the machine.

Do not rest any weight on the door. Packaging materials can be dangerous for children. Keep the packaging material (plastic bags, polystyrene, etc.) well out of their reach. The appliance conforms to European safety regulations, EC directive 93/68 EWG and EN 60555.

- • • • MOVING AND TRANSPORTING THE APPLIANCE 1. Pull out the mains plug. 2. Shut off the water tap(s). 3. Disconnect the inlet and drain hoses. 5. Fit the transit bolts (see "Installation Instructions"). 4. Drain residual water from the appliance and hoses (see "Draining Residual Water").

6 SORTING THE WASH 1. Sort the load according to: • Fabric type / care label symbol Cotton, mixed fibres, synthetics, wool, silk, viscose. • Colours Separate coloured and white articles. Wash new coloured articles separately. • Article size Washing articles of different sizes together improves wash efficiency and distributes the load better in the drum. • Fabric delicacy Wash delicates separately. Select the appropriate special programme for machinewashable wool , curtains or silk . Either remove curtain hooks or tie into a cloth bag. Only wash machine-washable fabrics. Wash small articles (e. g. nylon stockings, belts etc.) and articles with hooks (e.g. bras) in a cloth bag or pillow case with zip.

2. Empty all pockets Coins, safety pins etc. can damage the laundry, drum and tub. 3. Closures Close zips and hooks and eyes.

Loose belts or ribbons should be tied together. 1 2 WASHING AND CARING FOR SILK ARTICLES Washing: To ensure correct care of silk articles 1. Check the care instructions on the label and make sure that the article is machinewashable (30°C). 2. Wash articles of the same colour preferably together. Important Note: Check that new articles are colour fast and wash them separately the first time. 3. Use only special detergent for silk or wool. 4. This programme has no spin cycle.

5. If you select the "Rinse Hold" function, do not leave the wash in the rinse water for too long. Drying and ironing • Open the garment out on a towel and squeeze the water out without wringing. • Never dry silk garments in the sun. • Iron from the reverse side when the fabric is still slightly damp. • To avoid water marks, don't spray on water and don't use a steam iron. 3 STAIN REMOVAL • Blood, milk, egg, and other organic substances are generally removed by the enzyme phase of the program. To remove red wine, coffee, tea, grass and fruit stains, etc. add a biological stain removing agent to the main wash in chamber or a chlorine bleach in chamber of the detergent drawer (depending on the model). Particularly stubborn stains can be treated with stain remover before the wash.

• • • LOADING THE WASH 1. Open the door. 2. Load the articles one at a time, loosely into the drum, without overfilling. 3.

Close the door. LOAD CAPACITY See the programme overview. Note: Overloading the machine reduces the wash efficiency and encourages creasing. 7 DETERGENT AND ADDITIVES CHOOSING THE RIGHT DETERGENT The type of detergent depends on: • the type of fabric (cottons, synthetics, delicates, wool, silk); Note: Use only specific detergents for washing wool and silk articles; • colour; • wash temperature; • degree and type of soiling. Note: • Whitish residues on dark fabrics are due to the insoluble water softeners in modern phosphate-free detergents.

If this occurs, shake or brush out the fabric or use liquid detergents. • Keep detergents and additives in a safe, dry place out of the reach of children. • Use only detergent and fabric conditioner specifically produced for automatic domestic washing machines. • When using water softeners, descaling agents, dyes or bleaches, make sure that they are suitable for use in domestic washing machines. • Do not use solvents in the machine (e.g. turpentine, benzine, etc.). Do not wash fabrics in the machine which have been treated with solvents or flammable liquids.



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**DETERGENT DOSAGES** Do not exceed manufacturers' recommended dosages as shown on the detergent package.

The amounts depend on: • degree and type of soiling; • size of wash; - Full-load: according to manufacturers' instructions; - Half-load: 3/4 of the normal amount; - Minimum load (about 1 kg): 1/2 the amount used for full load; • water hardness in your area (request information from the water company): soft water requires less detergent than hard water. Note: • Overdosing the detergent results in excessive foaming and reduces the wash efficiency. If the washing machine detects too much foam, it may prevent spinning. Using insufficient detergent results in grey laundry. The heating elements and drum also build up scale. • If using chlorine bleach, follow the bleach instructions carefully. Overdosing the bleach can damage the wash. WATER HARDNESS CHART WATER HARDNESS CATEGORY 1 2 3 4 CHARACTERISTICS soft medium hard very hard GERMAN °dH 0-7 7-14 14-21 over 21 FRENCH °fH 0-12 12-25 25-37 over 37 ENGLISH °eH 0-9 9-17 17-26 over 26 If the machine has a three chamber detergent drawer set the hardness pointer to the domestic water hardness level. Move the hardness pointer sideways to the desired position. 8 DETERGENT AND ADDITIVES FILLING THE DETERGENT AND ADDITIVES 1.

Pull out the detergent drawer. The drawer will have three or four chambers depending on the model. 2. Filling the detergent: • Programmes with preand main wash. • Main wash programme without prewash.

When using liquid detergent, extract the coloured insert from the drawer and put it in the compartment. The insert has a scale to make dosing easier. • Add fabric softeners and conditioners - no further than the "Max" mark (three chamber models) or the "100 ml" mark (four chamber models). • Fill chlorine bleach only to the "Max" mark (if model is suited to its use). • Stain remover.

• Water softener (water hardness class 4). • Starch (diluted in water). In this case select the programme "Rinse and Spin". After pouring the starch fill about 1 litre of water into chamber. 3. Slide the drawer in until it clicks shut. Detergent drawer with 4 chambers Detergent drawer with 3 chambers Notes: • When using highly concentrated detergents, use the detergent ball provided with the detergent and place it directly in the drum to avoid dispensing problems (for programmes without pre-wash only). • For programmes with prewash: liquid detergents can be used for the prewash. For the main wash then a powder detergent has to be used. • Dose the correct amount of concentrated fabric softener and dilute with water up to the maximum level marked in the softener compartment.

**DYEING AND BLEACHING** Dyeing: Commercially available products usually consist of a dye colour, fixing agent and salt. Pour the dye colour, fixing agent and salt directly into the empty drum, and only then load the laundry. ••• Only use products designed for use in washing machines. Follow the manufacturer's instructions. Plastic and rubber components of the machine can be stained by dyes or bleaches. 9 SELECTING THE PROGRAMME AND SPECIAL OPTIONS / PROGRAMME START SELECTING THE PROGRAMME (See also the separate programme chart and consumption data). For appliances WITH temperature selector knob • Turn the programme selector knob clockwise to the desired programme. • Set the temperature knob to the desired temperature. For appliances WITHOUT temperature selector knob • Turn the programme selector knob clockwise to the programme with the desired temperature. For appliances WITH spin speed selector knob • Turn the spin speed selector to the desired speed.

For appliances WITHOUT spin speed selector knob • The spin speed can be reduced by the spin speed reduction button (if fitted). (See also Important Note 2). PROGRAMME 1200 Cotton Synthetic Delicates Wool Silk / viscose Rinse + spin Intensive spin Gentle spin 1200 900\* 900\* 900\* 0 1200 1200 900\* Important Note 1. @@@@At the end of the programme a short spin is run. 2.

@@@@@No spin cycle is run during the "Silk" programme. Prewash button • Do not select together with "Quick Wash" ("Rapid") until it locks (until the grip is horizontal). 10. Close the cover. 11.

@@@@@1. Lift the cover upwards with light pressure. 2. Pull out the hose by about 15 cm (6 inches). Pull off its endcap. 3. Let the water drain into a flat container until the flow stops. Close the drain hose and replace it. 4. @@@@If there is danger of freezing in the installation room.

@@Dry with a soft cloth. 5. Unscrew the hose(s) from the machine. 6. Remove the filter from the washing machine with pliers and clean it. 7. @@8. @@For machines with "Water Stop" hose: 1. Turn off the tap. 2.

Unscrew the "Water Stop" hose from the tap. 3. Remove only the loose filter and clean it. 4. @@5.

@@@Wash all the parts under running water. @@@@For machines with a straight water supply hose: 1. Turn off the tap(s). 2. Unscrew the hose(s) from the tap(s).

3. Remove the mesh filter and clean it. 4. @@1. Vertical slot - Safety position: door cannot lock into place. 2. @@• Power plug properly inserted in mains socket? • Mains fuse OK? • Power failure? • Tap turned on? Is water coming through? • Door closed? • Programme selected? • "On/Off" button pressed? No water or insufficient water supply. • Tap turned on completely? • Kink in water hose? • Water hose filter clogged? (See "Care and Maintenance"). • Water hose frozen up? Waste water not pumped out. • Drain hose installed correctly? (See "Installation Instructions").

• Filter clogged? (See "Removing the Filter / Draining Residual Water"). • Drain hose frozen up? • Is the rinse hold button pressed? Detergent and additive product residues in detergent drawer at end of wash. • Siphon installed correctly? • Siphon clogged? • Not enough water delivered? (See above). • Also see "Detergent and Additives" and "Care and Maintenance". Machine vibrates during spin cycle. • Machine perfectly horizontal with all four feet on ground? (See "Installation Instructions"). • Transit bolts removed? The transit bolts must be removed before the machine is used (see "Installation Instructions"). Final spin results are poor. • Pump impeller obstructed? (See "Removing the Filter / Draining Residual Water"). • Wash consists of a single heavy/large size article (bathrobe, etc.

)? If this is the case the wash machine may detect load imbalance at the start of the spin cycle and interrupt the spin. The machine breaks up the load and starts a new spin cycle. • If this happens several times in a row, the spin is run at reduced speed or if the imbalance is too great is not run at all.



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• If the load is too wet at the end of the programme, add further garments and run a new spin cycle. Important: This machine is fitted with a safety system. The programme is interrupted after a few minutes if one of the following happens: ••• No water supply. Pump blocked. To restart the machine, switch it off and on again. AFTER-SALES SERVICE Before contacting After-Sales Service: 1. Try to remedy the problem (see "TroubleShooting Guide").  
2. Restart the programme to see if the fault is repeated. 3. If the malfunction persists, call After-Sales Service and specify: • The nature of the problem. • The exact model of the appliance. • The service code (number after the word SERVICE). The After-Sales Service sticker is on the inside of the door. ••• Your full address. Your telephone number and area code. The After-Sales Service telephone number and address can be found in the warranty or on application to the retailer.

**15 INSTALLATION INSTRUCTIONS TRANSIT BOLTS** The appliance is fitted with transit bolts to prevent internal damage while it is being moved. Before using the appliance the transit bolts **MUST** be removed (Fig. 1). 1. Slacken the bolts with the spanner supplied (Fig. 2). 2. Unscrew the bolts by hand. 3. Hold each bolt head and pull the bolts complete with red plastic spacer through the wide part of the holes.

4. Close the holes with the provided plastic caps. Fit the caps in the direction indicated by the arrow in the large opening and slide them into the narrow slot until they sit properly (Fig. 3). 5.

Keep the transit bolts for future use. Note: Fit the transit bolts before transporting the appliance as follows: 1. Pry up the plastic caps with a screwdriver, slide them out against the direction indicated with the arrow and remove them. 2. Fit the transit bolts by following the above procedure in reverse order.  
Fig. 2 Fig. 1 Fig. 3 **16 INSTALLATION INSTRUCTIONS INSTALLATION** •• Install the appliance on a solid and level floor surface, preferably in a corner of the room. Make sure that all four feet are resting firmly on the floor and check that the appliance is perfectly level (use a spirit level). If the floor is uneven adjust the front right levelling foot as requested (do not insert pieces of wood, cardboard etc. under the feet). • 1. Slacken the locknut using the spanner supplied. 2.

Adjust the height of the foot, turning it by hand. 3. Tighten the locknut anticlockwise towards the washing machine. • If the appliance is to be installed on a wooden floor, distribute the weight by placing it on a 60 x 60 cm sheet of plywood at least 3 cm in thickness. Secure the plywood sheet to the floor. **BUILD-UNDER / WORKTOP** The appliance must be installed only under a fitted, continuous kitchen worktop. The appliance must only be built under using the built under set UBS. • Unplug the appliance from the mains. 1. Unscrew the worktop fixing screws from the rear of the appliance.

2. Slide the worktop fully backward and lift it upwards to remove. Install the cover panel (available through Service or from your local dealer) following the relative instructions. 3. Refit the fixing screws and tighten them.

**BUILD-UNDER OPENING DIMENSIONS** Width: 600 mm Height: 825 mm Depth: 600 mm **WARNING:** Only plug the machine into the mains power socket after you have fitted the cover panel or the machine worktop. **17 INSTALLATION INSTRUCTIONS WATER SUPPLY** ••• Water supply: only cold water. Tap: 3/4" threaded hose connector. Water pressure (mains pressure): 10-100 N/cm<sup>2</sup> (1-10 bar). **WATER STOP** (depending on model) • The inlet hose and the plastic enclosure at the water connection contain electrical components.

Do not cut the flexible hose and do not immerse the plastic enclosure in water. If the hose is damaged, unplug the appliance from the mains immediately. If the hose is not long enough, replace it with a 3 m long "Water Stop" hose (available from After-Sales Service or a specialist dealer). This must be done only by a qualified electrician. ••• For Great Britain & Ireland only: • Water inlet: hot and cold fill. The warm water inlet temperature must not exceed 60°C. **INLET HOSE(S)** Note: If the inlet hose is already fitted to the rear panel on the appliance, ignore points 1 and 4. 1. Remove the inlet hose from the drum. 2.

Fit the mesh filter supplied in the thread between the straight end of the inlet hose(s) and the tap(s). 3. Carefully screw the straight end of the inlet hose(s) to the tap(s) by hand. 4. Screw the curved end of the hose to the appliance taking care that the hose is not kinked. 5. Turn the tap(s) on fully and check that the joints at the washing machine and the tap(s) are watertight. • If the hose is not long enough, replace it with a suitable length of pressure-resistant hose (approved under EN 500 65 to withstand a minimum of 10 bar). • Check the hose regularly for brittleness and cracks and replace if necessary. • The washing machine may be connected without a non-return valve.

@@1. Unhook the drain hose from the left clip, see arrow A in Fig. 1. Do NOT loosen the right drain hose connection, see arrow B in Fig. @@2.

@@2). Small hand basins are not suitable. The edge of the tub must be no higher than 125 cm above the floor. 3. Minimum drain height: 70 cm.

Maximum drain height ("U" bend): 125 cm. 4. @@Maximum overall drain hose length 2.5 m. Important Make sure that there are no kinks in the drain hose run and take precautions against it falling while the appliance is running (Fig. 2). Fig. 1 **CONNECTION TO THE MAINS** •••• Observe local utility company regulations. The connection must be made with a correctly installed, earthed and insulated socket. The system must be earthed by law.

The manufacturer declines all responsibility for injury to persons or pets and damage to property caused by disregarding the above instructions. The data concerning voltage, consumption and electrical protection are supplied on the inside of the appliance door. The mains connection cable may only be replaced by a qualified electrician. The appliance conforms to European safety regulations, EC directive 93/68 EWG and EN 60555. Do not use extension leads or multisockets. • Fig. 2 ••• **19 INSTALLATION INSTRUCTIONS 1) ELECTRICAL CONNECTIONS** "Warning - this appliance must be earthed" This appliance is normally supplied with a mains lead having a plug fitted in the factory which has been checked for correct earth continuity. If the fitted plug is not suitable for your socket outlet, or if the machine's mains lead is not fitted with a plug, you should fit a suitable new, good quality plug by following the instructions in (2) below. Any unsuitable plug should be cut off and disposed of in order to avoid a possible shock hazard should it be inserted into a socket. 2.

2 Non-polarized plugs (e.g. 2 pin with side earth contact) The wire which is coloured GREEN AND YELLOW must be connected to the earth contact.



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The other two wires should be connected to the two pins, irrespective of colour. 3) FUSE REPLACEMENT If the mains lead of this appliance is fitted with a BS 1363A 13 amp fused plug, replace the fuse only with an A.

S.T.A. approved type conforming to BS 1362 and proceed as follows: 2) CONNECTION TO A REWIRABLE PLUG - to be carried out only by a qualified electrician The wires in the mains lead are coloured in accordance with the following code: BLUE - "NEUTRAL" ("N") BROWN - "LIVE" ("L") GREEN AND YELLOW - "EARTH" ("E") To fit a new plug, proceed as follows: 2.1 Polarized Plugs (e.

g. 3 pin, 13 amp plug conforming to BS 1363A) a. The GREEN AND YELLOW wire must be connected to the terminal in the plug which is marked with the letter "E" or by the Earth symbol or coloured yellow or green and yellow. b. The BLUE wire must be connected to the terminal which is marked with the letter "N" or coloured black. c. The BROWN wire must be connected to the terminal which is marked with the letter "L" or coloured red. 1. Remove the fuse cover (A) and the fuse (B). 2.

Fit the replacement 13 A fuse into the fuse cover. 3. Refit both into the plug. For all other types of plug, the supply socket should be protected by a 16 A fuse or circuit breaker at the distribution board. 20 INSTALLATION INSTRUCTIONS MOBILITY WHEELS (for UK only) Depending on model, your washing machine is provided with mobility wheels. You will find these wheels in the accessory kit supplied with the machine, or you can order them from our After-Sales Service. 1 MOUNTING INSTRUCTIONS 1. Tilt the machine forward. 2. Loosen the two rear feet.

3. Insert the wheels as close as possible to the screw (1). 4. Tighten the screw completely (2). 5.

Pull the machine in an upright position. 6. Adjust the front feet making sure that the machine is completely level with the floor. Note: Levelling is extremely important to avoid any risk of instability and vibrations. 2 MOVING THE MACHINE 1.

Open the door of the machine. 2. Lift the machine by 1 or 2 cm (3). 3. Push or pull the machine according to your need. 3 21 .



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