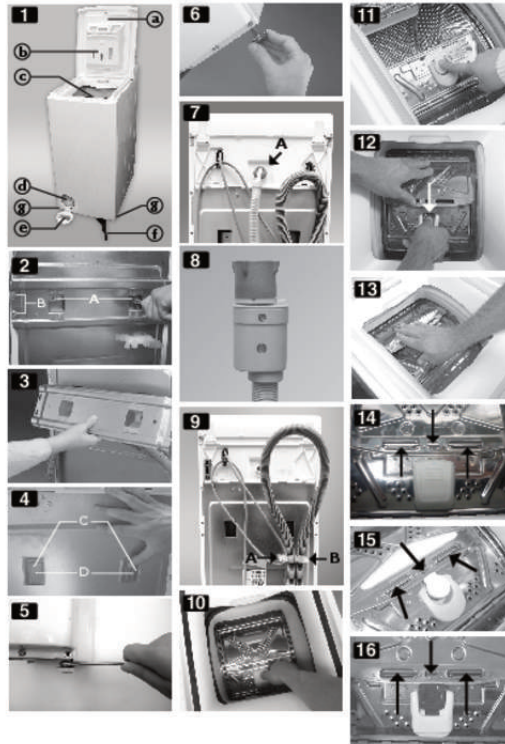




# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for WHIRLPOOL AWE5213. You'll find the answers to all your questions on the WHIRLPOOL AWE5213 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual WHIRLPOOL AWE5213  
User guide WHIRLPOOL AWE5213  
Operating instructions WHIRLPOOL AWE5213  
Instructions for use WHIRLPOOL AWE5213  
Instruction manual WHIRLPOOL AWE5213



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#### Manual abstract:

@@@• The washing machine can be operated by children from the age of 8 years up, as well as by people with reduced physical, sensory or mental capabilities or lack of experience and knowledge, provided they are supervised or instructed regarding the safe use of the washing machine and they understand the dangers resulting from the use. Children must not play with the washing machine. Care and maintenance works on the washing machine must not be carried out by children without being supervised. • Do not attempt to force the lid open. • If necessary, the power cable may be replaced with an identical one obtained from our After-Sales Service. The power cable must only be replaced by a qualified technician. • Before any cleaning or carrying out maintenance switch off the washing machine and disconnect it from the mains supply. 2. Packing • The packaging materials are 100% recyclable and bear the recycling symbol. Adhere to local regulations when disposing of packaging material 3.

Disposing of packaging and old washing machines • This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. • The symbol on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product. • The washing machine is built from reusable materials. It must be disposed of in compliance with current local waste disposal regulations. • Before scrapping, remove all detergent residues and cut off the power cable so that the washing machine is made unusable. 4.

General recommendations • Do not leave the washing machine connected when not in use. Turn off the tap. 5. EC Declaration of Conformity • This washing machine has been designed, constructed and distributed in compliance with the safety requirements of EC Directives: 2006/95/EC Low Voltage Directive 2004/108/EC Electromagnetic Compatibility Directive The Manufacturer is not liable for any damage to laundry resulting from inadequate or incorrect fabric care instructions which have been provided with the garment or article GB 1 BEFORE USING THE WASHING MACHINE 1. Remove the packaging and check a. Cut and remove the shrink-wrap. b. Remove the top protection and the protective corners. c. Remove the bottom protection by tilting and turning the washing machine on one rear bottom corner.

Make sure that the plastic part of the bottom protection (if available on the model) remains in the packing and not in the machine bottom. This is important, as otherwise the plastic part could damage the washing machine during operation. d. Open the lid by pressing it slightly down while raising the handle. Remove the polystyrene cushion (depending on model). e. Remove the blue protective film from the panel (depending on model). • After unpacking, make sure that the washing machine is undamaged. If in doubt, do not use the washing machine. Contact After-Sales Service or your local retailer.

• Keep the packaging materials (plastic bags, polystyrene parts, etc.) out of reach of children; they are potentially dangerous. • If the appliance was exposed to the cold prior to delivery, keep it at room temperature for a few hours before operating. • Only use new hoses for connecting the washing machine to the water supply. Used hoses must not be used anymore and should be discarded.

5. Drain hose • Firmly connect the drain hose to the siphon or another outlet for drain water. (see "Installation"/"Connect the water drain hose"). • If the washing machine is connected to a built-in drainage system, ensure the latter is equipped with a vent to avoid simultaneous loading and draining of water (siphoning effect). 6.

Electrical connection • Electrical connections must be carried out by a qualified technician in compliance with the manufacturer's instructions and the current standard safety regulations. • The technical data (voltage, power and fuses) are given on the rating plate on the rear of the washing machine. • Do not use extension leads or multi sockets. • Access to the mains plug or disconnection from the mains supply via a double-pole switch must be ensured at all times after the installation. • Do not operate the washing machine if it has been damaged during transport. Inform the After-Sales Service. • Mains cable replacement is only to be carried out by After-Sales Service. • The washing machine must be connected exclusively by means of a socket with an earth connection, in compliance with the regulations in force. In particular, washing machines installed in premises containing a shower or a bath must be protected by a differential residual current device of at least 30 mA. Earthing the washing machine is obligatory under the law.

The manufacturer declines all liability for injury to persons or animals or damage to property deriving either directly or indirectly from failure to observe the directions in these Instructions for Use. • When using a residual current circuit breaker (RCCB), only use a model marked with . Approximate dimensions:

Width: 400 mm Height: 900 mm Depth: 600 mm 2. Remove the transport bracket • The washing machine is fitted with transport screws and a transport bracket to prevent damage during transport. Before using the washing machine you must remove the transport bracket (see "Installation"/"Removal of transport bracket"). 3. Install the washing machine • Place the washing machine on a flat and stable floor surface. • Adjust the feet to ensure that the machine is stable and level (see "Installation"/"Adjust the feet"). • In case of wooden or so-called "floating floors" (for instance certain parquet or laminate floors), place the appliance on a sheet of plywood with a size of at least 40 x 60 cm and thickness of at least 3 cm, which is screwed to the floor. • Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material.

4. Water supply • Connect the water supply inlet hose in accordance with the regulations of your local water company (see "Installation"/"Connect the water inlet hose").



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• Water supply: Cold water only • Tap: 3/4" threaded hose connection • Pressure: 100-1000 kPa (1-10 bar). GB 2 DESCRIPTION OF THE WASHING MACHINE (picture 1) a. Lid b.

Detergent dispenser c. Drum d. Pump access behind filter e. After-Sales Service sticker (behind the filter cover) f. Mobility lever (depending on model). To move the washing machine: pull the handle out a little bit by hand and pull it out to the stop with the foot. g. Adjustable feet INSTALLATION Removal of transport bracket The washing machine is fitted with a transport bracket to avoid any possible damage during transport. IMPORTANT: Before using the washing machine, the transport bracket at the back MUST be removed. 1. Unscrew the two screws "A" and the four screws "B" with a flat screwdriver or a No. 8 hex nut box spanner (picture 2). 2. Remove the transport bracket (picture 3). 3.

Replace the four outer screws "B" on the machine and tighten them (picture 2). 4. Clip the two covers "C" supplied into the openings "D" of the washing machine (picture 4). Note: do not forget to replace and tighten the four outer screws. • If you need a longer waterstop hose, contact our After Sales Service or your dealer. • Check the inlet hose regularly for brittleness and cracks and replace if necessary. • The washing machine can be connected without a backflow valve. Water stop anti-flooding system (picture 8) Adjust the feet (picture 5, 6) Install the washing machine on a level surface, near to electrical, water and drain connections. If the floor is uneven, adjust the feet (do not insert pieces of wood, cardboard etc. under the feet): 1.

Screw out the washing machine's feet by hand with 2-3 clockwise turns and then slacken the locknut by wrench. 2. Adjust the height of the feet by hand. 3. Retighten the locknut by turning it anti-clockwise towards the washing machine's bottom.

Make sure that the feet are resting correctly on the floor and that the washing machine is perfectly level and stable (use a spirit level). The washing machine can be installed in an area 40 cm wide and 63 cm deep. Note: if you install the machine on thick carpet, adjust the feet to ensure that there is sufficient space under the machine for the air to circulate. (if available) • Screw the hose to the water supply tap. Turn the tap fully on and check the water-tightness of the connection.

• The washing machine must not be connected to the mixing tap of a non-pressurized water heater! • Do not immerse the water stop device of the hose into water; otherwise it will lose its protective function. • If the flexible hose is damaged, unplug the washing machine from the mains immediately, turn off the tap and replace the hose. • If the flexible hose is too short, replace it with a 3 m Water Stop hose (available from After-Sales Service or from your dealer). Connect the water drain hose (picture 9) Unhook the drain hose from the left clip, see arrow "A" on picture. Important: Do NOT loosen the drain hose from the right connection, see arrow "B" on picture. Otherwise, there is the risk of leakage and of scalding with hot water. Firmly connect the drain hose to the siphon or another outlet for drain water. If you need to add an extension, use a flexible hose of the same size and secure the unions with screw-on hose clips. Maximum overall drain hose length: 2.50 m.

Maximum drain height: 100 cm. Minimum drain height: 55 cm. Important: Make sure there are no kinks in the drain hose and take precautions against it falling while the washing machine is running. Connect the water inlet hose (picture 7) 1. Carefully screw the water inlet hose to the valve on the rear side of the washing machine (A); screw the other end of the hose to the tap by hand. 2. Make sure there are no kinks in the hose. 3. Check water-tightness of tap and washing machine connections by turning the tap completely on. • If the hose is too short, replace it with a suitable length of pressure resistant hose (1000 kPa min, EN 61770 approved type).

GB 3 ELECTRICAL CONNECTION Do not use extension leads or multi sockets. Electrical connections must be made in accordance with local regulations. 1) Warning - this washing machine must be earthed This washing machine is normally supplied with a mains lead having a plug fitted in the factory which has been checked for correct earth continuity. If the fitted plug is not suitable for your socket outlet, or if the machine's mains lead is not fitted with a plug, you should fit a suitable new, good quality plug by following the instructions in (2) below. Any unsuitable plug should be cut off and disposed of in order to avoid a possible shock hazard should it be inserted into a socket.

2) CONNECTION TO A REWIRABLE PLUG - to be carried out only by a qualified electrician The wires in the mainTENTION: make sure that the drum flaps are properly locked - depending on the model: -- all metal hooks must be properly hooked inside the rear door flap - see picture 14. -- all metal hooks must be properly hooked inside the rear door flap, and the button must overlap the edge of the rear door flap see picture 15. -- the slider of the front flap must slightly overlap the rear flap - see picture 16. Check that no laundry gets stuck between the flaps, or between flaps and drum. Stain removal • Blood, milk, egg and other organic substances are generally removed by the enzyme phase of the programme.

• To remove red wine, coffee, tea, grass and fruitstains etc. add a stain remover to the main wash chamber of the detergent dispenser. • Particularly stubborn stains should be treated before the wash. Dyeing and bleaching • Only use dyes and bleaches that are suitable for washing machines. • Follow the manufacturer's instructions. • Plastic and rubber parts of the machine may be stained by dyes or bleaches. GB 5 DETERGENTS AND ADDITIVES Keep detergents and additives in a safe, dry place out of the reach of children. Do not use any solvents (e.g. turpentine, benzene); do not machine wash fabrics that have been treated with solvents or flammable liquids.

Only use detergents and/or additives that are specifically produced for domestic washing machines. Observe the recommendations on the care labels of your laundry. @@@@The filter keeps objects like buttons, coins, safety pins etc. which have been left in the laundry. @@@@• if the "Pump" indication lights up. @@Residual water must be drained also before transporting the machine. 1. Unplug the washing machine. 2. Open the filter cover with a coin (picture 18).

3. Place a bowl beneath it. @@5. Wait until all the water has drained. 6.

Now unscrew the filter completely and extract it (picture 19). 7. Clean the filter and the filter chamber. @@@@Make sure the filter is screwed in properly, as far as it will go. 10.

Pour approximately one litre of water into the washing machine via the drum and check that water does not leak from the filter.



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11. Close the filter cover. 12. Reconnect the washing machine. **CARE AND MAINTENANCE Detergent dispenser** Clean the detergent dispenser regularly, at least three or four times a year, to prevent detergent build-up: 1. Press the button to release the detergent dispenser and remove it (picture 20). A small quantity of water can remain in the dispenser, thus you should carry it in an upright position. 2. Wash the dispenser using running water.

You can also remove the siphon cap on the back of the dispenser for cleaning (picture 21). 3. Replace the siphon cap in the dispenser (if removed) 4. Reinstall the dispenser by locating the dispenser's bottom tabs into the appropriate openings on the lid, and by pushing the dispenser against the lid until it locks into place. Make sure that the detergent dispenser is correctly reinstalled. Always unplug the washing machine before doing any maintenance. Water inlet hose (picture 22, 23 or 24, depending on model) Check the inlet hose regularly for brittleness and cracks and replace it if necessary using a new hose of the same type. The inlet hose as shown on picture 22 has a safety valve to prevent the appliance against uncontrolled water inlet; if the safety valve inspection window (A) is red, the safety valve has been activated and the hose must be exchanged. Contact our After-Sales Service or your specialist dealer to obtain a new inlet hose. For unscrewing the inlet hose as shown on picture 22, you must push down the release lever (B) (if available) while unscrewing it.

If your inlet hose has a transparent hose coating (picture 23), periodically check the colour of the transparent coating. If the transparent hose shows a local dark colour change, this is an indication that the hose may have a leak and should be replaced. Contact our After-Sales Service team or specialist dealer to obtain a replacement hose. Water inlet hose filter Check and clean regularly (at least two or three times a year). 1.

Unplug the washing machine. 2. Turn off the tap. 3. Unscrew the hose from the tap.

4. Carefully clean the filter located at the end of hose, without disassembling it, for example with a toothbrush. Note: Do not submerge the hose in water. 5. Screw the flexible hose back onto the tap by hand. Do not use pliers (risk of squashing the joint). 6. Turn on the tap and check that the connections are water-tight. 7. Plug the washing machine back in.

**Appliance exterior and control panel** • Clean with a soft damp cloth. • If necessary, use some soapy water or a mild neutral detergent (do not use detergents containing solvents, abrasive detergents, window or generalpurpose cleaners - they may harm the surfaces). **Appliance interior** • After each washing, leave the lid open for sometime to allow the inside of the appliance to dry. • If you never or seldom wash your laundry at 95°C, we recommend to occasionally run a 95°C programme without laundry, adding a small amount of detergent, to keep the interior of the appliance clean. **GB 7 Lid seal** • Check the condition of the lid seal periodically and clean it from time to time with a damp cloth. **Water inlet hose(s)** • Check the hose regularly for brittleness and cracks. Replace if necessary. **Filter** • Check and clean the filter regularly, at least 3 or 4 times a year (see "Cleaning the Filter/ Draining Residual Water"). Do not use flammable fluids for cleaning the appliance. Recovering an object that falls between the drum and the tub If an object accidentally falls between the drum and the tub, you can recover it thanks to one of the removable drum blades: 1.

Unplug the washing machine. 2. Remove the laundry from the drum. 3. Close the drum flaps and turn the drum a half-turn (picture 25).

4. Using a screw-driver, press on the plastic end while sliding the blade from left to right (picture 26, 27). 5. It will fall into the drum. 6.

Open the drum: you can recover the object through the hole in the drum. 7. Refit the blade from inside the drum: Position the plastic tip above the hole on the right side of the drum (picture 28). 8. Then slide the plastic blade from right to left until it clips. 9. Close the drum flaps again, turn the drum through half a turn and check the positioning of the blade at all its anchorage points. 10. Plug the washing machine in again. **REMAINING MOISTURE CONTENT OF THE LAUNDRY AFTER SPINNING** The degree of moisture remaining in the laundry after spinning mainly depends on the fabric type, the selected programme and spin speed.

The lowest remaining moisture content can be achieved using the wash programme referred to by the Energy Label, with maximum spin speed. This programme is marked in the separate programme chart as "Reference programme for the Energy Label". Below a survey of the remaining moisture content (in %) related to the various spin-drying efficiency classes: Spin-drying efficiency class A (= most efficient) B C D E Remaining moisture content in % less than 45 45 or more, but less than 54 54 or more, but less than 63 63 or more, but less than 72 72 or more, but less than 81 **TRANSPORT AND HANDLING** (picture 29) 1. Unplug the washing machine. 2. Turn off the tap. 3. Remove the water supply and drain hose. 4. Eliminate all water from the hoses and the washing machine (see "Cleaning the Filter/ Draining Residual Water").

Wait for the water to cool so as to avoid any accidents. 5. To facilitate moving the machine, pull the handle situated at the bottom front (if available on your model) out a little by hand and pull it out to the stop with the foot. Afterwards push the handle back into the original stable position. 6.

Fix the transport bracket again for transportation. 7. Transport the washing machine upright. **IMPORTANT: Do not use the washing machine while the handle is pulled out. AFTER-SALES SERVICE** Before contacting After-Sales Service: 1.

Try to remedy the problem yourself (see "Troubleshooting Guide"). 2. Restart the programme to check whether the problem has solved itself. 3. If the washing machine continues to function incorrectly, call After-Sales Service. The After-Sales Service sticker is situated behind the filter cover or on the rear of the machine. • Your full address. • Your telephone number and area code. As a priority, you should contact the After-Sales Service of the retailer who supplied you with the washing machine. Manufacturer: Whirlpool Europe s.

r.l. Viale Guido Borghi 27 21025 Comerio (VA) Italy Specify: • The nature of the problem. • The exact model of the washing machine. • The service code (number after the word SERVICE). **GB 8 TROUBLESHOOTING GUIDE** Your washing machine is equipped with automatic safety functions which detect and diagnose faults at an early stage and allow you to react appropriately. These faults are frequently so minor that they can be removed within a few minutes. **Problem Appliance does not start, no indicator lamps are on Appliance does not start although "Start(Pause)" has been pressed Causes - Solutions - Tips** • Plug is not properly inserted in socket.



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- Socket or fuse does not function correctly (use a table lamp or similar appliance to test it).
- Lid is not properly closed.
- The “Child lock” function has been activated (if available on your model). To unlock the buttons, push temperature and spin speed button simultaneously and hold them at least for 3 seconds. The key symbol on the display disappears and the programme can be started.
- “Rinse hold” option is activated (if available on your model) - terminate “Rinse hold” by pressing “Start(Pause)” or by choosing and starting “Drain”.
- Programme has been changed - reselect desired programme and press Start(Pause)”.
  - Programme has been interrupted and eventually lid has been opened close lid and restart programme by pressing “Start(Pause)”.
  - The appliance’s safety system has been activated (see “Description of failure indicators”).
  - Water tap is not opened or water inlet hose is kinked (“Water tap closed” indicator lights up).
  - Detergent dispenser is not properly installed, or detergent dispenser is blocked (see “Care and Maintenance”).
  - Filter in the water inlet hose is blocked (see “Care and Maintenance”).
  - Washing machine is not level; the feet are not properly adjusted (see “Installation”).
  - The transport bracket has not been removed; before using the washing machine, the transport bracket must be removed.
  - Unbalance during spinning prevented spin phase to protect the washing machine (see “Unbalance during spinning”).
  - Excessive foam formation prevented spinning; select and start “Rinse & Spin” programme. Avoid excessive detergent dosing (see “Detergents And Additives”).
  - “Spin” button has been set to a low spin speed. Unbalance of the laundry load during spinning prevented the spin phase to avoid damages on the washing machine. This is why the laundry is still very wet. Reason for unbalance can be: small laundry loads (consisting of only few quite big or absorbent items, e.g. towels), or big/heavy laundry items.
  - If possible avoid small laundry loads.
  - It is highly recommended that you add other laundry items of different sizes when washing a big or heavy piece of laundry. If you want to spin the wet laundry, add more laundry items of different sizes, and subsequently select and start the “Rinse & Spin” programme. Normal function of the washing machine to adapt to factors that can have an effect on the programme duration, like excessive foam formation, load unbalance due to heavy laundry items, prolonged heating time resulting from low inlet water temperature etc.. @@@@The laundry is still very wet. @@ “Drum flaps open” (the drum flaps have not been closed properly). Push the “Reset” button for at least 3 seconds and wait until the “Door open” lights up. Open lid and close drum flaps, then select and start desired programme again.
- If fault persists, notify our After-Sales Service. “Electrical module fault”. Select and start “Drain” programme or push “Reset” button for at least 3 seconds. “Water level too high” (after programme cancellation or false operating). Switch off appliance and then switch it on again, select programme “Drain” and start within 15 sec.
- “Waterstop fault” Switch off appliance, pull out mains plug and turn water tap off. Tilt appliance forward carefully to allow collected water to flow out from the bottom. Then:
  - Plug in the appliance again.
  - Turn the water tap on (if water immediately flows into the appliance without the appliance being started, there is a failure; turn off the tap and notify After-Sales Service).
  - Select and start the desired programme again.
- “Overfoaming” Too much foam interrupted the wash programme.
  - Select and start “Rinse & Spin” programme.
  - Afterwards select and start desired programme again, using less detergent. If faults persist, unplug the appliance, turn off the water tap and contact our After-Sales Service Appliance has no or insufficient water supply. The “Start (Pause)” light blinks. Check whether:
    - Water tap is fully open and water supply pressure is sufficient.
    - Kinks are present in water inlet hose.
    - Mesh filter of water supply hose is blocked (see “Care and Maintenance”).
    - Water hose is frozen up.
    - Safety valve inspection window of your water supply hose is red (provided your appliance has a water supply hose as shown on picture 22 - see previous chapter “Care and Maintenance”); replace the hose by a new one available through our After-Sales Service or your specialist dealer.

After problem has been removed, restart programme by pressing “Start (Pause)”. If the fault occurs again, contact our After-Sales Service. Waste water is not pumped out. The appliance stops in the corresponding programme step; unplug it and check whether:
 

- Kinks are present in the drain hose.
- Filter or pump is blocked (see chapter “Cleaning the Filter/ Draining Residual Water”; make sure the water has cooled before draining the appliance).
- The drain hose is frozen up. After problem has been removed, select and start “Drain” programme or push “Reset” button for at least 3 seconds; afterwards restart desired programme. If the fault occurs again, contact our After-Sales-Service. “F09” “Service” “FA” “Fod” “Water tap closed” – “Clean pump” – If your washing machine has no display, check which of the previously described situations could be the origin of the fault and follow the corresponding instructions. GB 10 E-07/2013 17 ( ) 20 25 26 21 18 27 22 19 B A 28 23 29 24 .



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