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You can read the recommendations in the user guide, the technical guide or the installation guide for WHIRLPOOL AWE 9840GG. You'll find the answers to all your questions on the WHIRLPOOL AWE 9840GG in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual WHIRLPOOL AWE 9840GG
User guide WHIRLPOOL AWE 9840GG
Operating instructions WHIRLPOOL AWE 9840GG
Instructions for use WHIRLPOOL AWE 9840GG
Instruction manual WHIRLPOOL AWE 9840GG

CONTENTS

DEFINITION OF USE
BEFORE USING THE WASHING MACHINE
PRECAUTIONS AND GENERAL RECOMMENDATIONS
DESCRIPTION OF THE WASHING MACHINE
BEFORE THE FIRST WASH CYCLE
PREPARATION OF THE WASHING
DETERGENTS AND ADDITIVES
CLEANING THE FILTER/
DRAINING RESIDUAL WATER
CARE AND MAINTENANCE
TROUBLESHOOTING GUIDE
AFTER-SALES SERVICE
TRANSPORT AND HANDLING
INSTALLATION
ELECTRICAL CONNECTION



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Manual abstract:

Cut and remove the shrink-wrap. b. Remove the top protection and the protective corners. c. @@Make sure that the black plastic part of the bottom protection (if available on the model) remains in the packing and not in the machine bottom. This is important, as otherwise the plastic part could damage the washing machine during operation. d. Open the lid by pressing it slightly down while raising the handle. Remove the polystyrene cushion (depending on model). e.

Remove the blue protective film from the panel (depending on model). • After unpacking, make sure that the washing machine is undamaged. If in doubt, do not use the washing machine. Contact After-Sales Service or your local retailer. • Keep the packaging materials (plastic bags, polystyrene parts, etc.) out of reach of children; they are potentially dangerous. • If the appliance was exposed to the cold prior to delivery, keep it at room temperature for a few hours before operating. 2. Remove the transport bracket • The washing machine is fitted with transport screws and a transport bracket to prevent damage during transport. Before using the washing machine you must remove the transport bracket (see "Installation"/"Removal of transport bracket"). 3. Install the washing machine • Place the washing machine on a flat and stable floor surface. • Adjust the feet to ensure that the machine is stable and level (see "Installation"/"Adjust the feet"). • In case of wooden or so-called "floating floors" (for instance certain parquet or laminate floors), place the appliance on a 40 x 60 cm sheet of plywood at least 3 cm in thickness which is secured to the floor. • Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material. 4. Water supply • Connect the water supply inlet hose in accordance with the regulations of your local water company (see "Installation"/"Connect the water inlet hose"). Cold water only • Water supply: 3/4" threaded hose connection • Tap: 100-1000 kPa (1-10 bar). • Pressure: • Only use new hoses for connecting the washing machine to the water supply. Used hoses must not be used anymore and should be discarded.

5. Drain hose • Connect the drain hose to the siphon or hook it over the edge of a sink with the "U" bend (see "Installation"/"Connect the water drain hose"). • If the washing machine is connected to a built-in drainage system, ensure the latter is equipped with a vent to avoid simultaneous loading and draining of water (siphoning effect). 6. Electrical connection • Electrical connections must be carried out by a qualified technician in compliance with the manufacturer's instructions and the current standard safety regulations. • The technical data (voltage, power and fuses) are given on the rating plate on the rear of the washing machine. • The washing machine must be connected exclusively by means of a socket with an earth connection in accordance with current regulations. The washing machine must be earthed by law. The manufacturer declines all liability for injury to persons or animals or damage to property deriving directly or indirectly from failure to observe the directions. • Do not use extension leads or multi sockets. • Before any maintenance on the washing machine disconnect it from the mains supply. • Access to the mains plug or to disconnection from the mains supply via a double-pole switch must be ensured at all times following the installation. • Do not operate the washing machine if it has been damaged during transport. Inform the After-Sales Service. • Mains cable replacement is only to be carried out by After-Sales Service. • The washing machine must be connected to an effective earthing installation, in compliance with the regulations in force. In particular, washing machines installed in premises containing a shower or a bath must be protected by a differential residual current device of at least 30 mA. Earthing the washing machine is obligatory under the law. The manufacturer declines all liability for injury to persons or animals or damage to property deriving either directly or indirectly from failure to observe the directions in these Instructions for Use. • The washing machine may only be used in the household for the prescribed uses.

Dimensions: Width: 400 mm Height: 900 mm Depth: 600 mm GB 2 Black process 45.0° 100.0 LPI IFU-TL HR GB.fm Page 3 Friday, November 7, 2008 2:30 PM PRECAUTIONS AND GENERAL RECOMMENDATIONS 1.Safety instructions • The washing machine is appropriate for indoor use only. • Do not store flammable fluids near the appliance. • Do not place electrical appliances on the lid of your washing machine. • Children must be supervised to ensure that they do not play with the appliance. • This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. • Do not attempt to force the lid open.

• If necessary, the power cable may be replaced with an identical one obtained from our AfterSales Service. The power cable must only be replaced by a qualified technician. • The washing machine is built from reusable materials. It must be disposed of in compliance with current local waste disposal regulations. • Before scrapping, cut off the power cable so that the washing machine cannot be connected to the mains. • Remove detergent from compartment if you intend scrapping your washing machine. 4.Energy saving tips • Achieve the best use of energy, water, detergent and time by using the recommended maximum load size. • Do not exceed the detergent dosages indicated in the manufacturer's instructions. • The Eco Ball - a special system in the outlet - will prevent detergent loss from the drum to avoid detergent loss into the environment.

• Use "Prewash" (if available on your model) for heavily soiled laundry only! Save detergent, time, water and energy consumption by not selecting "Prewash" for slightly to normally soiled laundry. • Pretreat stains with stain remover or soak dried in stains in water before washing to reduce the necessity of a hot wash program. • Save energy by using a 60° C instead of a 95° C wash programme or a 40° C instead of a 60° C wash programme. • Save energy and time by selecting a high spin speed to reduce the water content in laundry before using a tumble dryer (for machines with adjustable spin speed). 2.

Packing • The packaging materials are 100% recyclable and bear the recycling symbol. Adhere to local regulations when disposing of packaging material.



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3. Disposing of packaging and old washing machines • This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

5. General recommendations • Do not leave the washing machine connected when not in use. Turn off the tap. • Before cleaning or carrying out maintenance switch off the washing machine and disconnect it from the mains supply. 6. EC Declaration of Conformity • This washing machine has been designed, constructed and distributed in compliance with the safety requirements of EC Directives: 2006/95/EC Low Voltage Directive 2004/108/EC Electromagnetic Compatibility Directive GB 3 Black process 45.

0° 100.0 LPI IFU-TL HR GB.fm Page 4 Friday, November 7, 2008 2:30 PM DESCRIPTION OF THE WASHING MACHINE 1. Lid 2. Detergent dispenser 3. Drum 4. Pump access behind filter 5. After-Sales Service sticker (behind the filter cover) 6. Mobility lever (depending on model) • To move the washing machine: pull the handle out a little bit by hand and pull it out to the stop with the foot. 7.

Adjustable feet 1 2 3 4 5 6 7 BEFORE THE FIRST WASH CYCLE To remove any residual water used in testing by the manufacturer, we recommend that you carry out a short wash cycle without laundry. 1. Open the tap. 2. Close the drum flaps.

3. Pour a small amount of detergent (about 30 ml) into the main wash chamber dispenser. 4. Close the lid. 5.

Select and start a short programme (see separate programme chart). of the detergent GB 4 Black process 45.0° 100.0 LPI IFU-TL HR GB.fm Page 5 Friday, November 7, 2008 2:30 PM PREPARATION OF THE WASHING Sort the laundry 1. Sort the laundry according to... • Type of fabric / care label symbol Cottons, mixed fibres, easy care/synthetics, wool, handwash items. • Colour Separate whites and coloureds. Wash new coloured items separately. • Size Wash items of different sizes in the same load to improve washing efficiency and distribution in the drum. • Fabric delicacy Wash delicate articles separately: use a special programme for Pure New Wool, curtains and other delicates.

Always remove curtain glides or wash curtains with the glides inside a cotton bag. Use the special programme for handwash fabrics. Wash stockings, belts and other small items or articles with hooks (e.g. bras) in special cotton bags for washing machines or in zipped pillow cases. 2. Empty pockets Coins, safety pins and similar items can damage your laundry as well as the washing machine's drum and tub. 3. Fasteners Close zips and fasten buttons or hooks; loose belts or ribbons should be tied together. Stain removal • Blood, milk, egg and other organic substances are generally removed by the enzyme phase of the programme.

• To remove red wine, coffee, tea, grass and fruit stains etc. add a stain remover to the main wash chamber of the detergent dispenser. • Particularly stubborn stains should be treated before the wash. Dyeing and bleaching • Only use dyes and bleaches that are suitable for washing machines. • Follow the manufacturer's instructions.

• Plastic and rubber parts of the machine may be stained by dyes or bleaches. GB 5 Black process 45.0° 100.0 LPI IFU-TL HR GB.fm Page 6 Friday, November 7, 2008 2:30 PM Loading the laundry 1.

Open the machine lid by pulling it upwards. 2. Open the drum by pushing the drum flap release (pictures "1a" or "1b" - depending on the model; models as shown on "1a" have a fixed drum flap release which will not compress when pushed). 3. Place the items of laundry into the drum one by one. Do not exceed the maximum load of the programmes indicated in the separate programme chart. Notes: - Overloading the machine will result in unsatisfactory washing results and creased laundry. - Take care that the laundry does not overhang the drum; ull; Wash your laundry in the desired programme (Cotton, Synthetics), adding an appropriate amount of chlorine bleach to the SOFTENER chamber (close the lid carefully). • Immediately after end of programme, start the "Rinse and Spin" programme to eliminate any residual bleach smell; if you want, you can add softener. • Never put both chlorine bleach and softener into the softener chamber at the same time.

Using starch powder If you want to use starch powder, proceed as follows: • Wash your laundry in the desired wash programme. • Prepare the starch solution according to the starch manufacturer's instructions. • Fill the prepared starch solution (maximum 100 ml) into the softener chamber of the detergent dispenser. • Close the lid and start programme "Rinse and Spin". GB 8 Black process 45.0° 100.0 LPI IFU-TL HR GB.fm Page 9 Friday, November 7, 2008 2:30 PM CLEANING THE FILTER/ DRAINING RESIDUAL WATER The washing machine is provided with a self-cleaning pump. The filter keeps objects like buttons, coins, safety pins etc. which have been left in the laundry.

We recommend to check and clean the filter regularly, at least two or three times a year. Especially: • if the appliance is not draining properly or if it fails to perform spin cycles. • if the "Clean pump" indication lights up. IMPORTANT: make sure the water has cooled before draining the appliance. Residual water must be drained also before transporting the machine.

1. Unplug the washing machine. 2. Open the filter cover with a coin. 3.

Place a bowl beneath it. 4. Turn the filter slowly anti-clockwise until the grip is vertical; do not remove it as yet. 5. Wait until all the water has drained out. 6. Now unscrew the filter completely and extract it. 7. Clean the filter and the filter chamber. 8.

Make sure the pump impeller (in the housing behind the filter) is not obstructed. 9. Insert the filter again and screw it fully down in a clockwise direction to the stop (until the grip is horizontal). 10. Pour approximately one litre of water into the washing machine via the drum and check that water does not leak from the filter. 11. Close the filter cover. 12. Reconnect the washing machine. 2 6 GB 9 Black process 45.

0° 100.0 LPI IFU-TL HR GB.fm Page 10 Friday, November 7, 2008 2:30 PM CARE AND MAINTENANCE Detergent dispenser Clean the detergent dispenser regularly, at least three or four times a year, to prevent detergent build-up: 1.



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Push in the buttons on each side of the dispenser. 2.

Pull the dispenser towards you and remove it. A small quantity of water can remain in the dispenser. It is advisable to carry the dispenser in an upright position. 3. Wash the dispenser using running water.

You can also remove the siphon caps in the dispenser for cleaning. 4. Replace the siphon caps in the dispenser (if removed). Make sure that they lock in place. 5. Replace the dispenser by locating the bottom tabs in the lid holes and pivot until both of the upper buttons lock. Note: ensure that the detergent dispenser is correctly reinstalled. Water inlet hose filter Check and clean regularly (at least two or three times a year). 1. Unplug the washing machine.

2. Turn off the tap. 3. Unscrew the hose from the tap. 4. Carefully clean the filter located at the end of hose, without disassembling it, for example with a toothbrush. Note: Do not submerge the hose in water. 5. Screw the flexible hose back onto the tap by hand. Do not use pliers (risk of squashing the joint).

6. Turn on the tap and check that the connections are water-tight. 7. @@@@@If your inlet hose has a transparent hose coating (fig.

@@@@@@@@@@@@@@@@@@@@Unplug the washing machine.

2. Remove the laundry from the drum. 3. Close the drum flaps and turn the drum a half-turn. 4.

@@5. It will fall into the drum. 6. @@7. @@8. Then slide the plastic blade from right to left until it clips. 9. @@10. @@@@@@@@@@@@@@@@@@@@@@• Programme has been changed - reselect desired programme and press "Start/Pause". • Programme has been interrupted and eventually lid has been opened close lid and restart programme by pressing "Start/Pause".

• The appliance's safety system has been activated (see "Description of red indications"). • Water tap is not opened or water inlet hose is kinked ("Water tap closed" indication lights up). Detergent dispenser • Detergent dispenser is not properly installed, or detergent dispenser is contains residues from blocked (see "Care and Maintenance"). detergent/additives at end • Filter in the water inlet hose is blocked (see "Care and Maintenance"). of wash Appliance vibrates during • Washing machine is not level; the feet are not properly adjusted (see spin cycle "Installation"). • The transport bracket has not been removed; before using the washing machine, the transport bracket must be removed. Final spin results are poor The appliance has an imbalance detection and correction system. If individual heavy items are loaded (e.g. bathrobes), this system may reduce the spin speed automatically or even interrupt the spin completely in order to protect the washing machine.

• Heavy items prevented spinning; add smaller articles of laundry and repeat spin cycle. • Excessive foam formation prevented spinning; select and start "Rinse & Spin" programme. Avoid excessive detergent dosing (see "Detergents and Additives"). • "Variable spin" button (if available on your model) has been set to a low spin speed, or "No spin" option (if available on your model) has been activated. Programme time is some longer/shorter than initially displayed (only for appliances having a display which indicates the remaining programme time) Normal capacity of the appliance to adapt to factors that can have an effect on the wash programme time, e.

g.: excess of foam formation, load imbalance due to heavy items of laundry, prolonged heating time resulting from reduced inlet water temperature. Due to such influences, the programme time is recalculated and updated if necessary. On certain displays (depending on the model), an animation appears during such update periods. GB 12 Black process 45.

0° 100.0 LPI IFU-TL HR GB, fm Page 13 Friday, November 7, 2008 2:30 PM Description of red indications Red indication lamp lights up Indication on big display (if fitted on your machine) Description Causes Solutions Appliance has no or insufficient water supply. The "Start/Pause" light flashes. Check whether: • Water tap is fully open and water supply pressure is sufficient. • Kinks are present in water inlet hose. • Mesh filter of water supply hose is blocked (see "Care and Maintenance". • Water hose is frozen up. • Safety valve inspection window of your water supply hose is red (provided your appliance has a water supply hose as shown on picture "A" - see previous chapter "Care and Maintenance"); replace the hose by a new one available through our After-Sales Service or your specialist dealer. After problem has been removed, restart programme by pressing "Start/Pause".

If the fault occurs again, contact our After-Sales Service (see next chapter). Waste water is not pumped out. The appliance stops in the corresponding programme step; unplug it and check whether: • Kinks are present in the drain hose. • Filter or pump is blocked (see chapter "Cleaning the Filter/ Draining Residual Water"; make sure the water has cooled before draining the appliance). • The drain hose is frozen up. After problem has been removed, select and start "Drain" programme or push "Reset" button for at least 3 seconds; afterwards restart desired programme. If the fault occurs again, contact our After-Sales-Service (see next chapter). "Water tap closed" "Clean pump" GB 13 Black process 45.0° 100.0 LPI IFU-TL HR GB.

fm Page 14 Friday, November 7, 2008 2:30 PM Red indication lamp lights up Indication on display (if fitted on your machine) "bdd" (in case your washing machine has no display: all lamps of the programme sequence indicator light up) Description Causes Solutions Appliance stops during the programme. "Drum flaps open" (the drum flaps have not been closed properly). Push the "Reset" button for at least 3 seconds and wait until the "Door open" lights up. Open lid and close drum flaps, then select and start desired programme again. If fault persists, notify our After-Sales Service.

"Electrical module fault" Select and start "Drain" programme or push "Reset" button for at least 3 seconds. "Water level too high" (after programme cancellation or false operating). Switch off appliance and then switch it on again, select programme "Drain" and start within 15 sec. "Waterstop fault" Switch off appliance, pull out mains plug and turn water tap off. Tilt appliance forward carefully to allow collected water to flow out from the bottom.

Then: • Plug in the appliance again. • Turn the water tap on (if water immediately flows into the appliance without the appliance being started, there is a failure; turn off the tap and notify After-Sales Service). • Select and start the desired programme again. "Overfoaming" Too much foam interrupted the wash programme.



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• Select and start "Rinse & Spin" programme . • Afterwards select and start desired programme again, using less detergent. If faults persist, unplug the appliance, turn off the water tap and contact our After-Sales Service (see next chapter). from "F02" to "F35" (except "F09") "F09" "FA" "Service" "Fod" If your washing machine has no time display, check which of the previously described situations could be the origin of the fault and follow the corresponding instructions. GB 14 Black process 45.0° 100.

0 LPI IFU-TL HR GB.fm Page 15 Friday, November 7, 2008 2:30 PM AFTER-SALES SERVICE Before contacting After-Sales Service: 1. Try to remedy the problem yourself (see "Troubleshooting Guide"). 2. Restart the programme to check whether the problem has solved itself. 3. If the machine continues to function incorrectly, call After-Sales Service. Specify: • The nature of the problem. • The exact model of the washing machine. • The service code (number after the word SERVICE).

The After-Sales Service sticker is situated behind the filter cover or on the rear of the machine. • Your full address. • Your telephone number and area code. As a priority, you should contact the After-Sales Service of the retailer who supplied you with the washing machine. TRANSPORT AND HANDLING 1. Unplug the washing machine. 2. Turn off the tap. 3. Remove the water supply and drain hose.

4. Eliminate all water from the hoses and the washing machine (see "Cleaning the Filter/ Draining Residual Water"). Wait for the water to cool so as to avoid any accidents. 5. To facilitate moving the machine, pull the handle situated at the bottom front (if available on your model) out a little by hand and pull it out to the stop with the foot. Afterwards push the handle back into the original stable position. 6. Fix the transport bracket again for transportation. 7. Transport the washing machine upright.

IMPORTANT: Do not use the washing machine while the handle is pulled out. GB 15 Black process 45.0° 100.0 LPI IFU-TL HR GB.fm Page 16 Friday, November 7, 2008 2:30 PM INSTALLATION Removal of transport bracket The washing machine is fitted with a transport bracket to avoid any possible damage during transport. **IMPORTANT:** Before using the washing machine, the transport bracket at the back **MUST** be removed. 1. Unscrew the two screws "A" and the four screws "B" with a flat screwdriver or a No. 8 hex nut box spanner. 2.

Remove the transport bracket. 3. Replace the four outer screws "B" on the machine and tighten them. 4. Clip the two seals "C" supplied into the openings "D" of the washing machine.

Note: do not forget to replace and tighten the four outer screws. A D B 1 1 1 2 C 4 D 4 GB 16 Black process 45.0° 100.0 LPI IFU-TL HR GB.fm Page 17 Friday, November 7, 2008 2:30 PM Install the washing machine on a level surface, near to electrical, water and drain connections.

If the floor is uneven, adjust the feet (do not insert pieces of wood, cardboard etc. under the feet): 1. Loosen the locknut using the wrench provided. 2. Adjust the height of the feet by hand. 3. Retighten the locknut by turning it anti-clockwise. Make sure that the feet are resting correctly on the floor and that the washing machine is perfectly level and stable (use a spirit level). The washing machine can be installed in an area 40 cm wide and 63 cm deep. Note: if you install the machine on thick carpet, adjust the feet to ensure that there is sufficient space under the machine for the air to circulate.

Adjust the feet Connect the water inlet hose 1. Carefully screw the water inlet hose "A" (see pictures 1, 2 or 3, depending on the model) onto the tap by hand. 2. Make sure there are no kinks in the hose. 3. Check water-tightness of tap and washing machine connections by turning the tap completely on. If the hose is too short, replace it with a suitable hose available through our After-Sales Service or your specialist retailer. Periodically check the hose for brittleness and cracks. Replace it if necessary by a new hose available through our After-Sales Service or your specialist retailer. The washing machine can be connected without a nonreturn valve.

A 1 2 3 GB 17 Black process 45.0° 100.0 LPI IFU-TL HR GB.fm Page 18 Friday, November 7, 2008 2:30 PM Water stop anti-flooding system (see inlet hose type as shown on the right - depending on model) • Screw the hose to the water supply tap. Turn the tap fully on and check the water-tightness of the connection.

• The washing machine must not be connected to the mixing tap of a non-pressurized water heater! @@@@Unhook the drain hose from the left clip, see arrow "A" on picture. Important: Do NOT loosen the drain hose from the right connection, see arrow "B" on picture. Otherwise, there is the risk of leakage and of scalding with hot water. 2. Fix the "U" bend ("C") at the very end of the drain hose.

3. Connect the drain hose to the siphon or hook it over the edge of a sink with the "U" bend and fix it properly. Small hand basins are not suitable. The edge of the sink must be no more than 100 cm from the floor. A B If you need to add an extension, use a flexible hose of the same size and secure the unions with screw-on hose clips. Maximum overall drain hose length: 2.50 m. Maximum drain height ("U" bend): 100 cm. Minimum drain height: 55 cm. Important: Make sure there are no kinks in the drain hose and take precautions against it falling while the washing machine is running.

C GB 18 Black process 45.0° 100.0 LPI IFU-TL HR GB.fm Page 19 Friday, November 7, 2008 2:30 PM ELECTRICAL CONNECTION Do not use extension leads or multi sockets. Electrical connections must be made in accordance with local regulations. 1) Warning - this washing machine must be earthed This washing machine is normally supplied with a mains lead having a plug fitted in the factory which has been checked for correct earth continuity. If the fitted plug is not suitable for your socket outlet, or if the machine's mains lead is not fitted with a plug, you should fit a suitable new, good quality plug by following the instructions in (2) below. Any unsuitable plug should be cut off and disposed of in order to avoid a possible shock hazard should it be inserted into a socket. 2) CONNECTION TO A REWIRABLE PLUG - to be carried out only by a qualified electrician The wires in the mains lead are coloured in accordance with the following code: BLUE - "NEUTRAL" ("N") BROWN - "LIVE" ("L") GREEN AND YELLOW - "EARTH" ("E") To fit a new plug, proceed as follows: 2.1 Polarized Plugs (e.

g. 3 pin, 13 amp plug conforming to BS 1363A) a. The GREEN AND YELLOW wire must be connected to the terminal in the plug which is marked with the letter "E" or by the Earth symbol or coloured green and yellow.



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b. The BLUE wire must be connected to the terminal which is marked with the letter "N" or coloured blue.

c. The BROWN wire must be connected to the terminal which is marked with the letter "L" or coloured brown. 2.2) Non-polarized plugs (e.g. 2 pin with side earth contact) The wire which is coloured GREEN AND YELLOW must be connected to the earth contact. The other two wires should be connected to the two pins, irrespective of colour. FUSE REPLACEMENT If the mains lead of this washing machine is fitted with a BS 1363A 13 amp fused plug, replace the fuse only with an A.S.T.A. approved type conforming to BS 1362 and proceed as follows: Remove the fuse cover (A) and the fuse (B). Fit the replacement 13 A fuse into the fuse cover. Refit both into the plug. For all other types of plug, the supply socket should be protected by a 16 A fuse or circuit breaker at the distribution board.

GB 19 Black process 45.0° 100.0 LPI .



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