



# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for VTECH VT 40-2421. You'll find the answers to all your questions on the VTECH VT 40-2421 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual VTECH VT 40-2421**  
**User guide VTECH VT 40-2421**  
**Operating instructions VTECH VT 40-2421**  
**Instructions for use VTECH VT 40-2421**  
**Instruction manual VTECH VT 40-2421**

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*HANDSET 5, HANDSET 6, HANDSET 7, HANDSET 8, HANDSET 9, HANDSET 10, HANDSET 11, and finally HANDSET 12.*



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The cursor will blink to the right of the current setting. Use the number keys to enter your local area code Press the # key to confirm choice PROGRAMMING SUCCESSFUL! is displayed. Repeat the above steps for LOCAL AREA CODE2, CODE3, CODE4 and CODE5 Line in Use Detection There is a LINE IN USE indication when another telephone on the same line (parallel extension) is in use. . . . . Access program mode Press the ( ) key until you see LINE IN USE Press the # key to change settings. The cursor will blink to the right of the current setting. Use the ( / ) volume keys to choose ON or OFF Press the # key to confirm choice PROGRAMMING SUCCESSFUL! is displayed. Base Reset Select this option to reset base settings to factory default.  
NOTE: After selecting this option, you will need to re-program the system security code.

You will also need to re-assign a unique Handset ID (extension) number for each handset, and then re-load the 6 digit system security code into ALL SYSTEM HANDSETS. . . . . 14 Access program mode Press the ( ) key until you see BASE RESET Press the # key to change settings You will be prompted to RESET YES? To exit without resetting press OFF key Press the # key to confirm choice PROGRAMMING SUCCESSFUL! is displayed. 15 Getting Started Getting Started Setup Do Not Disturb (DND) If you do not want a particular handset to receive calls, activate the DND function by doing the following: . . . Press FUNCTION key followed by the 4(DND) key. The handset will display DO NOT DISTURB! To cancel the DND press FUNCTION followed by the 4(DND) key again. Live Dialing . Press the desired LINE key or SPK.PHONE (for handsfree on next available line). Listen for dial tone. Enter the number you wish to dial To end a call press OFF or place handset in charger cradle Placing Calls . Note: When DND is enabled, you will not be able to pre-dial numbers. Pre-Dialing . Enter the number you wish to dial on the display. Press the desired LINE key or SPK.

PHONE (for handsfree on next available line). To end a call press OFF or place handset in charger cradle Wall Mounting The Wall Mount bracket is designed for use on standard Wall Mount plates only. . . Remove the wall mount cover at the back of the Base Unit Line up the tabs on the wall mount bracket with the holes at the back of the Base Unit. Snap the wall mount bracket firmly in place. Mount the Base Unit on the wall. Position the Base Unit so the mounting stubs will fit into the holes on the wall mount bracket. Slide Base Unit down on the mounting stubs until it locks into place. . . Remove Wall Mount Cover Wall Mount Bracket 16 17 Basic Operations Receiving Calls . When you have an incoming call, the line and icon will appear in the display above the corresponding LINE key. For example, if there is a call on LINE 2, the line 2 and icon above LINE 2 will be illuminated. .

Also, if you have Caller ID service, the display will show L1, L2, L3 or L4 to the left of the Caller ID number information. Mute Mute / Hold / Intercom During an active call, press the MUTE key to temporarily disable the handset microphone. MUTE! Will be displayed. Press the MUTE key again to resume normal two way conversation. Basic Operations . To answer an incoming call from an IDLE handset, do either of the following: \* \* Press the appropriate LINE key Press any key to answer the ringing line Press SPK.PHONE (for handsfree on ringing line). Hold . . To place an active call on hold, press the HOLD key. While a call is on hold the handset will display TRANSFER TO/HOLD and the corresponding line icon will flash. If you have HOLD REMINDER enabled, you will hear an alert tone at the specified interval (15sec, 30sec, 45sec, or 60sec). Once a call is on hold, any handset can then access the call by pressing the corresponding line key. . To answer an incoming call from an ACTIVE handset (on another call) \* Press OFF to terminate the current call.

Or, \* Place the current call on hold by pressing HOLD. Then do either of the following: \* Press the appropriate LINE key \* Press any key to answer the ringing line \* Press SPK.PHONE (for handsfree on ringing line). . Note: If a call is placed on hold for more than 3 minutes, all handsets will receive a Recall Ring tone that serves as a reminder that a call remains on hold. Also, if a call is left on hold for more than 5 minutes, the VT 40-2421 system will automatically disconnect the line. Intercom To establish an intercom call NOTE: If you have AUTO PICKUP set to ON a ringing ON, handset will automatically answer the first ringing line, when lifted from the charge cradle. See Auto Pick up Line Function. . . Press the INTERCOM key, followed by the handset number (01..12).

Once the other handset answers, the handset will display TALKING! @@@@ Use the digit keys to 'spell' the name. Names can be up to 16 characters. Use ( / ) volume keys move left or right in the name field. @@@@ Pressing the arrow will start with the most recent call received. Pressing the call received.

@@@@ To answer a particular line, simply press the corresponding LINE key. Caller ID display of inbound call As a call is received on the VT 40-2421 system, the Caller ID information is displayed in the following format: . . . Press the CID key Use the ( / ) volume keys to scroll through Caller ID memory. Press an available line key (L1, L2, L3, L4) to automatically dial the displayed number. You can also press the SPK.PHONE key to activate the handset speakerphone on the next available line.

Press OFF key to end the call. . Storing Caller ID Records into Speed Dial Memory . . Press the CID key Use the ( / ) volume keys to locate the Caller ID record to be stored into Speed Dial memory. 22 23 Advanced Operations AREA: NO CALLER INFO or OUT OF AREA May be displayed if either the name When you reach the end of the list, you can 'wrap around' to the beginning by pressing the ( / ) key again. Caller ID . . . Press the PROG key Press # to enter SPEED MEMORY MEMORY. Use the ( / ) volume keys to locate the memory location (01..20) where you wish to store the Caller ID record Press the CID key. The Caller ID record will be displayed along with the memory location number. Press # to proceed. Review the displayed name.

Make changes if necessary, and then press the # key. Review the displayed number. Make changes if necessary, and then press the # key PROGRAMMING SUCCESSFUL! is displayed. Visual Message Waiting Indication The VT 40-2421 is compatible with optional voicemail service provided by some local telephone companies. If you subscribe to this service, and you have new, unplayed messages in your voicemail, a Visual Message Waiting Indicator (VMWI) signal is transmitted by your local telephone company.



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· The VT 40-2421 detects a VMWI signal and activates a the Message Waiting indicator on the Handset(s). . . . After you check your messages, the Message Waiting indicator will automatically turn off. Please note that whenever new, unplayed messages are stored in your voicemail, the local Telephone Company will continue to send a VMWI signal. Deleting a Single Caller ID Record · Press the CID key Use the ( / ) volume keys to locate the Caller ID record to be deleted. Press FUNCTION followed by the 1 (DEL) key to delete The name of the selected memory location will be displayed.

Press # to confirm deletion DELETED! is displayed; or press OFF to exit without deleting Advanced Operations . . . . Start from an idle mode with MESSAGE WAITING actively being displayed. - Press FUNCTION followed by 1(DEL) to delete - DEL MSG DISPLAY? is displayed. \* Press 1 to delete the MESSAGE WAITING indicator for LINE 1 \* Press 2 to delete the MESSAGE WAITING indicator for LINE 2 \* Press 3 to delete the MESSAGE WAITING indicator for LINE 3 \* Press 4 to delete the MESSAGE WAITING indicator for LINE 4 \* Press 0 to delete the MESSAGE WAITING indicator for ALL lines Deleting All Caller ID Records . . . Press the CID key Press FUNCTION followed by the 1 (DEL) key to delete all Caller ID records. DELETE ALL CID? will be displayed. Press # to confirm deletion 24 25 Advanced Operations If after reviewing unplayed messages, the MESSAGE WAITING display remains, you can manually delete the indicator as follows: Transfer Announced Transfer · While on an active call, press the INTERCOM key followed by the handset number you wish to call.

The active call will be automatically placed on hold. · When the other handset answers, simply announce there is a call for them on a particular line. · As soon as the other handset answers the held line, the intercom will be automatically terminated. · You can also press OFF to end the intercom at any time. To Establish a 2 Handsets / 1 Outside Line Conference: · Place an active call on hold, by pressing the HOLD key.

· Place an intercom call to another handset by pressing the INTERCOM key, followed by the handset number (01..12). · Once the other handset answers, press the FUNCTION key followed by the \*(CONF) key to establish the conference call between both handsets and the outside line. · Either handset can then exit the conference by pressing OFF. Conference Blind Transfer · Place an active call on hold, by pressing the HOLD key. · The handset will display TRANSFER TO/HOLD TO/HOLD. · Enter the handset number you wish to transfer the call to (01..12) Advanced Operations To Establish a 1 Handset / 2 Outside Lines Conference: (for example HS1 on L1 and L3) · Place an active call on hold (L1), by pressing the HOLD key.

· Answer or place another call (L3). · Press the FUNCTION key followed by the \*(CONF) key to establish the conference call between the handset and both outside lines. L3. · The handset will display L1 + L3 · To end the conference for both lines press OFF. · To continue the call for only one line, and to end the call on the other line, simply press the LINE key of the call you wish to continue. The other line will be automatically terminated. 26 27 Advanced Operations · The call will be automatically transferred to the selected handset Headset Operation / Out of Range Indication Headset Operation Your VT 40-2421 cordless telephone system is equipped with 2.5mm Headset Jacks on each handset for use with an optional accessory Headset for handsfree operation. If you choose to use the Headset option, you must obtain an optional accessory Headset, which is compatible with the VT 40-2421/40-2420. Low Battery Warning/Spare Battery Charger Low Battery Warning A warning indicator appears when the handset battery becomes weak.

If yo are on a call when a battery low alert appears, you will hear a double beep every 10 seconds, indicating that you should replace the drained battery pack immediately. Battery Indicator A battery icon located in the lower right corner of the Handset display provides a visual indication of the current battery level. As the battery is drained, the icon will transition from full to empty. Spare Battery Charger The spare battery charger slot is located at the back of the handset charger. It is recommended that a spare battery should be fully charged in the spare battery charger for 15 hours before the initial use.

The spare battery pack can be used to replace a drained handset battery, ensuring uninterrupted NOTE : When using the VT 40-2421/40-2420 during low battery mode, audio quality may be compromised due to reduced power availability. · Place a battery pack in the spare battery charging slot with the charge contacts facing down. The spare battery takes 12 hours to fully charge a drained battery. The spare battery charger takes 15 hours to fully charge a drained battery. To purchase a Headset, please call: In the United States: VTECH COMMUNICATIONS 1-800-595-9511 In Canada: VTECH ELECTRONICS 1-800-267-7311 Once you have a compatible 2.

5mm Headset, locate the Headset Jack on the VT 40-2421 / 40-2420 Handset. Connect the plug on the Headset cord to the jack on the cordless Handset. The plug should fit securely. Do not force the connection. NOTE : Whenever a compatible Headset is connected to the cordless Handset, the microphone on the Handset will be muted. This is done to limit the effect of background noise. Out of Range Indication · To order additional system Handsets (model#

VT40-2420), battery packs, or headsets, please call: VTECH COMMUNICATIONS 1-800-595-9511 In Canada: VTECH ELECTRONICS 1-800-267-7311 Additional Information If you are on an active call when the OUT OF RANGE alert appears, you must correct the problem within 20 seconds, or the call will be automatically held. 28 29 Additional Information The handset will display OUT OF RANGE along with an audible warning if the handset is too far from the base unit. You have to move closer to the base unit to ensure uninterrupted service. In the United States: Maintenance Taking Care Of Your Telephone Your VT 40-2421 cordless telephone system contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment Place the Handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it. Avoid water Your telephone can be damaged if it gets wet. Do not use the Handset outdoors in the rain, or handle it with wet hands. Do not install your Base Unit near a sink, bathtub or shower. Electrical storms Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, use caution when using electric appliances during storms.



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*Cleaning your telephone Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap. Do not use excess water or cleaning solvents of any kind.*

*Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If your Base Unit should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Then pull the unit out by the unplugged cords. In Case Of Difficulty If you have difficulty operating your phone, the suggestions below should solve the problem. If you still have difficulty after trying these suggestions, call Vtech Communications at 1-800-595-9511.*

*In Canada, call VTECH Electronics at 1-800267-7377. The Phone Doesn't Work At All · Make sure the Handset Security Code is properly loaded into the Base Unit. · Make sure the Power Cord is plugged into the Base and Handset Chargers. · Make sure the telephone line cord(s) is plugged firmly into the Base Unit and the telephone wall jack. · Make sure the batteries are properly charged.*

*If the low battery indicator is shown, the battery pack needs charging. No Dial Tone · First check all the suggestions above. · If you still don't hear a dial tone, disconnect the Base Unit from the telephone jack(s) and connect a different phone. If there is no dial tone on that phone either, the problem is in your wiring or local service. Contact your local telephone company. You Get Noise, Static, Or A Weak Signal Even When You're Near The Base Unit · Household appliances plugged into the same circuit as the Base Unit can sometimes cause interference. Try moving the appliance or the Base Unit to another outlet. You Get Noise, Static, Or A Weak Signal When You're Away From The Base Unit · You may be out of range. Either move closer to the Base, or relocate the Base Unit. Additional Information · Make sure the Base Unit Antenna is rotated up.*

*30 31 Additional Information · The layout of your home or office may be limiting the range. Try moving the Base Unit to another position. In Case Of Difficulty The Handset Does Not Ring When You Receive A Call · Make sure you have the Handset ringer activated. To set the ringer, see RINGER CONTROL CONTROL. · Make sure the telephone line cord(s) is plugged firmly into the Base Unit and the telephone jack(s). Make sure the power cord is plugged in. · You may be too far from the Base Unit. · You may have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of the other phones. You Hear Other Calls While Using Your Phone · Disconnect your Base Unit from the telephone jack(s), and plug in a regular telephone.*

*If you still hear other calls, the problem is probably in your wiring or local service. Call your local telephone company. You Hear Noise In The Handset, And None Of The Keys Or Buttons Work · Make sure the power cord is plugged into the Base Unit. Common Cure For Electronic Equipment If the unit does not seem to be responding normally, then try putting the Handset in the cradle. If it does not seem to respond, do the following (in the order listed): 1.*

*Disconnect the power to the Base. 2. Disconnect the Handset battery. 3. Wait a few minutes.*

*4. Connect power to the Base. 5. Re-install the battery pack (s) 6. Check for dial tone. HOW DO I SEND MY UNIT, IN OR OUT OF WARRANTY? WHAT DOES OUR WARRANTY COVER? · Any defect in material or workmanship. FOR HOW LONG AFTER THE ORIGINAL PURCHASE? · To the original purchaser only - ONE YEAR. Warranty WHAT WILL VTECH DO? · At our option, repair or replace your unit. · In the U.S.*

*Call Vtech Communications Inc customer service for Return Authorization at: 1-800-595-9511. In Canada, call Vtech Electronics Ltd at 1800-267-7377 · Properly pack your unit. Include any cables & accessories which were originally provided with the product. We recommend using the original carton and packing materials. · Include in the package a copy of the sales receipt or other evidence of date of original purchase (if the unit was purchased within the last twelve months). · Print your name and address, along with a description of the defect, and include this in the package. · Include payment for any service or repair not covered by warranty, as determined by VTECH Communications Ltd. · Ship the unit via UPS Insured, or equivalent to: In the U.S. VTECH COMMUNICATIONS INC.*

*1145 Coliseum Rd. Dept. Vtech San Antonio, TX. 78219 If you purchased your phone in Canada, Ship the unit via UPS insured, or equivalent to: Additional Information SUITE 200-7671 ALDERBRIDGE WAY RICHMOND, B.C.*

*V6X 1Z9 VTECH Communications Inc assumes no responsibility for units sent without prior Return Authorization. 32 33 Additional Information VTECH ELECTRONICS LTD. Warranty WHAT DOES OUR WARRANTY NOT COVER? · Batteries · Damage from misuse, neglect, or acts of nature (lightning, floods, power surges, etc.) · Products which may have been modified or incorporated into other products · Products purchased and/or operated outside the USA, its territories, or Canada. · Products serviced by the owner or a service facility not expressly authorized by VTECH Communications · Products purchased more than 12 months from current date · Units purchased in "AS IS" condition, or units purchased as "Distressed Merchandise".*

*HOW DOES STATE LAW OR PROVINCIAL LAW RELATE TO THIS WARRANTY? · This warranty gives you specific rights. You may also have other rights which vary from state to state or province to province. FREQUENCY CONTROL Crystal controlled PLL synthesizer TRANSMIT FREQUENCY 2402.3040 - 2481.1520 MHz RECEIVE FREQUENCY 2402.3040 - 2481.1520 MHz CHANNELS 73 Channels NOMINAL EFFECTIVE RANGE Technical Specifications Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use. SIZE Handset : 57mm x 41mm x 200mm Base : 229mm x 515mm x 165mm Charger: 113mm x 63mm x 78mm WEIGHT Handset : Base : Charger: 234 grams 524 grams 102 grams POWER REQUIREMENTS Handset : Base : Charger: 3.6 VDC NiMH Battery Pack 9 V 1000mA 9 V 500mA Additional Information Speed Dial: 20 Memory locations - Name Field: 16 characters (max).*

*), Number Field: 30 digits (max.) CID : Alpha Numeric Display 50 Memory locations 34 35 Additional Information MEMORY FCC and IC Regulations SPECIFICATIONS ARE TYPICAL AND MAY CHANGE WITHOUT NOTICE. This equipment complies with Parts 15 of the Federal Communications Commission (FCC) rules for the United States. It also complies with regulations RSS210 and CS-03 of Industry and Science Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.*



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A label is located on the underside of the Base Unit containing either the FCC registration number and Ringer Equivalence Number (REN) or the IC registration number and Load Number. You must, upon request, provide this information to your local telephone company. This equipment is compatible with inductively coupled hearing aids. @@@@at 1-800-595-9511. In Canada, call VTECH Electronics at 1-800-267-7377.

For repair / warranty information. @@@@These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver. Connect the equipment into an outlet or on a circuit different from that which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help. 36 FCC and IC Regulations FCC Part 68 The FCC requires that you connect your cordless telephone to the nationwide telephone network through a modular telephone jack (USOC RJ11C, RJ11W or RJ14). Your telephone company may discontinue your service if your equipment causes harm to the telephone network.

They will notify you in advance of disconnection, if possible. During notification, you will be informed of your right to file a complaint with the FCC. Occasionally, your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the operation of your equipment. If so, you will be given advance notice of the change to give you an opportunity to maintain uninterrupted service. The Base Unit contains no user serviceable parts. The Handset contains a user replaceable battery pack. If it is determined that your telephone equipment is malfunctioning, the FCC requires that it not be used and that it be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents, or by others who may be authorized by the FCC. For repair procedures, follow the instructions outlined under the VTECH Limited Warranty. This equipment may not be used on coin service provided by the phone company or Party Lines.

The REN is useful in determining the number of devices you may connect to your telephone line and still enable the devices to ring when you receive a call. The general rule is that the REN value should not exceed 5.0A total; however, contact your local telephone company for the specific number in your area. IC (Industry Canada) This telephone is registered for use in Canada. Notice: The REN assigned to this device denotes the number of devices you may connect to the telephone loop which is used by the device to prevent overloading The termination on a loop may consist of any combination of devices subjected only to the requirement that the sum of the REN does not exceed five (5.0) Notice: Additional Information 37 Additional Information The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction. VTECH TELECOMMUNICATIONS LTD. A member of THE VTECH GROUP OF COMPANIES.

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