Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for VTECH LS6225-2. You'll find the answers to all your questions on the VTECH LS6225-2 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

> **User manual VTECH LS6225-2**
> **User guide VTECH LS6225-2**
> **Operating instructions VTECH LS6225-2**
> **Instructions for use VTECH LS6225-2**
> **Instruction manual VTECH LS6225-2**

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User's manual
www.vtechphones.com

Models:
LS6225/LS6225-2/
LS6225-3/LS6225-4/
LS6225-5/LS6226-2

DECT **6.0**

Manual abstract:

v t e c h p h o n e s . @@@@@@@@For support, shopping, and everything new at VTech, visit our website at www.vtechphones.com. In Canada, please visit www.vtechcanada.com. The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment.

We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines. Table of contents Getting started

Getting started Parts checklist Your telephone contains the following items.

Save your sales receipt and original packaging in the event warranty service is necessary. Telephone line cord Charger and charger adapter (1 for LS6225-2 and LS6226-2, 2 for LS6225-3, 3 for LS6225-4 and 4 for LS6225-5) Telephone base power adapter Telephone base Handset (1 for LS6225, 2 for LS6225-2 and LS6226-2, 3 for LS6225-3, 4 for LS6225-4 and 5 for LS6225-5) Battery (1 for LS6225, 2 for LS6225-2 and LS6226-2, 3 for LS6225-3. 4 for LS6225-4 and 5 for LS6225-5) Battery compartment cover (1 for LS6225, 2 for LS6225-2 and LS6226-2, 3 for LS6225-3, 4 for LS6225-4 and 5 for LS6225-5) User's manual Quick start guide To purchase replacement batteries or power adapters, visit our website at www.vtechphones.com or call 1 (800) 595-9511.

In Canada, go to www.vtechcanada.com or dial 1 (800) 267-7377. 1 Getting started Telephone base and charger installation Install the telephone base and charger(s) as shown below. The telephone base is designed for tabletop use only. Make sure that the electrical outlet is not controlled by a wall switch. If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters. Telephone base power adapter Telephone wall jack If you have DSL high speed Internet service, a DSL filter (not included) is required.

Telephone line cord Electrical outlet not controlled by a wall switch Electrical outlet not controlled by a wall switch Charger adapter Telephone base Charger · Use only the power adapters supplied with this product. @@In Canada, go to www.vtechcanada.com or dial 1 (800) 267-7377. · The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under-the-table/cabinet outlet. 2 Getting started Battery installation and charging Install the battery as shown below. After installing the battery, you might be able to make and receive short calls. For best performance, charge the handset for at least 16 hours before use. When not in use, place the handset in the telephone base or charger.

See page 35 for battery operating times. Battery indicators The screen is blank. Battery status Battery has no charge and the handset cannot be used. Battery has very little charge and the handset cannot be used. Battery has enough charge to be used for a short time.

Battery is charged. Action Charge until the screen shows LOW BATTERY (at least 10 minutes). Charge until the screen shows LOW BATTERY (about four minutes). Charge until the screen shows HANDSET X (about one hour). The screen shows PLACE IN CHARGER and flashes.

The screen shows LOW BATTERY, flashes, and the handset beeps. The screen shows HANDSET X. To keep the battery charged, place it in the telephone base or charger when not in use. 1. If the battery compartment cover is on the handset, press the indentation and slide the cover to remove. 2. Plug the battery connector securely into the socket inside the handset battery compartment, matching the color-coded label. 3. Place the battery with the label THIS SIDE UP facing up and the wires inside the battery compartment. 4.

Align the cover flat against the battery compartment, then slide it towards the center of the handset until it clicks into place. 5. Charge the handset by placing it in the telephone base or charger. The CHARGE light is on when the handset charges. CHARGE light 4 2 3 1 5 · When the screen shows LOW BATTERY, the backlight is off. · If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage. · To purchase replacement batteries, visit our website at www.vtechphones. com or call 1 (800) 595-9511. In Canada, go to www.

vtechcanada.com or dial 1 (800) 267-7377. 3 Getting started Handset layout CHARGE light On when the handset is charging in the telephone base or charger (page 3). / VOL (Directory) Press to enter the directory when the telephone is not in use (page 19). While in a menu, press to scroll up. During a call, press to increase the listening volume (page 11). (Speakerphone) Press to switch between speakerphone and handset (page 11).

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CID / VOL (caller ID) Press to review the call log when the telephone is not in use (page 23). While in a menu, press to scroll down. During a call, press to decrease the listening volume (page 11).

MENU/SELECT Press to show the menu. While in a menu, press to select an item, or save an entry or setting. OFF/CLEAR During a call, press to hang up (page 11). While the handset is ringing, press to silence the ringer temporarily (page 12). Press and hold while the telephone is not in use to erase the missed calls indicator (page 22). During programming, press to exit without making changes. Press to make or answer a call (page 11). During a call, press to receive an incoming call when you receive a call waiting alert (page 12). 1 While reviewing a call log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory (page 23). REDIAL/PAUSE Press to review the redial list (page 25).

While dialing or entering numbers into the directory, press and hold to insert a dialing pause (page 17). # Press repeatedly to show other dialing options when reviewing a call log entry (page 23). INT (intercom) Press to initiate an intercom conversation or transfer a call (page 14). MUTE/REMOVE While on a call, press to mute the microphone (page 12). While reviewing the call log, directory or redial list, press to delete an individual entry (page 24, page 20 and page 25 respectively). Press to delete digits when predialing (page 11). 4 Getting started Telephone base layout Message window Shows the number of messages and other answering system information (page 30). /REPEAT Press to repeat a message or press twice to play previous message (page 28). X/DELETE Press to delete the message currently playing (page 28). When the phone is not in use, press twice to delete all previously reviewed messages (page 29).

VOICEMAIL light Flashes when you have new voicemail. Voicemail service is offered by your telephone service provider, and is different from answering system messages (page 8). IN USE light Flashes when there is an incoming call, or another telephone sharing the same line is in use. On when the handset is in use. VOL Press to adjust the volume during playback (page 28).

When the phone is not in use, press to adjust the telephone base ringer volume (page 27). /SKIP Press to skip to the next message (page 28). /PLAY/STOP Press to play messages (page 28). Press to stop message playback (page 28). ANS ON/OFF Press to turn the answering system on or off (page 27). FIND HANDSET Press to page all system handsets. · Clean your telephone only with a dry non-abrasive cloth. Using a dampened cloth or cleaning solvents of any kind might activate the buttons on the telephone base. · If you unplug the telephone before cleaning, remember to reset the clock when done. 5 Telephone settings Ringer volume (handset) You can set the ringer volume or turn the ringer off. 1. Press MENU/SELECT to show the menu when the handset is not in use. 2. Press or to select >RINGER VOLUME, then press MENU/SELECT. >RINGER VOLUME RINGER TONE RIe page 26.

Home area code If you dial your local calls using only seven digits (area code not required), you can program your home area code so that when you receive a call within your local area, the telephone number >HOME AREA CODE is automatically stored without the area code in the call log. ANS. SYSTEM 1. Press MENU/SELECT to show the menu when the handset is not in use. 2. Press or to select >HOME AREA CODE, then HOME AREA CODE press MENU/SELECT. The stored home area code 800 appears with the last digit flashing. 3. Use the dialing keys to enter the desired home area code. · Press MUTE/REMOVE to delete a digit.

· Press and hold MUTE/REMOVE to delete the entire entry. 4. Press MENU/SELECT to confirm. If, in the future, your telephone service provider requires you to dial the area code when making a local call, delete the home area code you have already programmed by pressing MUTE/REMOVE. After you have deleted the programmed home area code, ___ appears.

8 Answering system settings Answering system set up Use a system handset to change your answering system settings. Number of rings You can choose from two, four, or six rings; or toll saver. With toll saver selected, the answering system answers after two rings when you have new messages, and after four rings when you have no new messages. This enables you to check for new messages and avoid paying unnecessary long distance charges if you are calling from out of your local area. 1.

Press MENU/SELECT to show the menu when the handset is not in use. 2. Press MENU/SELECT to select >ANS. SYSTEM. 3. Press or to select >ANS SYS SETUP, then press MENU/SELECT. 4. Press or to select ># OF RINGS, then press MENU/SELECT. 5. Press or to choose from 2, 4, 6 or TOLL SAVER, then press MENU/SELECT to confirm your selection.

Remote code A two-digit security code is required to access the answering system remotely from any touch tone telephone. The preset code is 19. You can set the code from 10 to 99. 1. Press MENU/SELECT to show the menu when the handset is not in use. 2. Press MENU/SELECT to select >ANS. SYSTEM. 3. Press or to select >ANS SYS SETUP, then press MENU/SELECT.

4. Press or to select >REMOTE CODE, then press MENU/SELECT. 5. Press or to select from 10 to 99, then press MENU/SELECT to confirm. Message alert tone This telephone can beep every 10 seconds to alert you of new messages.

The tone stops when all new messages have been reviewed. 1. Press MENU/SELECT to show the menu when the handset is not in use. 2. Press MENU/SELECT to select >ANS.

SYSTEM. 3. Press or to select >ANS SYS SETUP, then press MENU/SELECT. 4. Press or to select >MSG ALERT TONE, then press MENU/SELECT. 5. Press or to select from ON or OFF, then press MENU/SELECT to confirm your selection. The answering system must be turned on for the message alert tone to function. 9 Answering system settings Announcement The telephone is preset with a greeting that answers calls with "Hello, please leave a message after the tone." You can use this preset announcement, or replace it with your own.

Play your announcement 1. 2. 3. 4. 5. Press MENU/SELECT to show the menu when the handset is not in use. Press MENU/SELECT to select >ANS. SYSTEM. Press or to select >ANS SYS SETUP, then press MENU/SELECT. Press or to select >ANNOUNCEMENT, then press MENU/SELECT. The handset announces, "To play, press 2. To record, press 7." Press 2 to play. Press MENU/SELECT to show the menu when the handset is not in use. Press MENU/SELECT to select >ANS.

SYSTEM. Press or to select >ANS SYS SETUP, then press MENU/SELECT. Press or to select >ANNOUNCEMENT, then press MENU/SELECT. The handset announces, "To play, press 2. To record, press 7.

" Press 7 to record. The handset announces, "Record after the tone. Press 5 when you are done." After the tone, speak towards the microphone of the handset.

Press 5 when finished. The answering system automatically plays back the newly recorded announcement. Press 5 to stop the playback at anytime; 2 to replay the recorded announcement; or 7 to record again if desired. · Your announcement can be up to 90 seconds in length. · Announcements shorter than two seconds will not be recorded. Record your own announcement 1.

2. 3. 4. 5. 6. 7. 8. 9. Delete your announcement 1. 2.
3. 4. 5. Press MENU/SELECT to show the menu when the handset is not in use. Press MENU/SELECT to select >ANS.
SYSTEM. Press or to select >ANS SYS SETUP, then press MENU/SELECT. Press or to select >ANNOUNCEMENT, then press MENU/SELECT. The handset announces, "To play, press 2. To record, press 7.
" Press 3 to delete your own recorded announcement. When your announcement is deleted, calls are answered with the preset announcement. 10 Telephone operation Make a call 1. Press or . You hear a dial tone. 2. Dial the number. Predial a call 1. Dial the number. 2.

*Press or . Answer a call Press , or any of the dialing keys (0-9, #, *). · The screen shows the elapsed time as you talk (in hours, minutes and seconds). · When predialing (preview numbers before dialing), press MUTE/REMOVE or OFF/CLEAR to backspace and delete; press and hold REDIAL/PAUSE to insert a dialing pause (a p appears). End a call Press OFF/CLEAR or put the handset in the telephone base or charger. Speakerphone During a call, press use. to switch between speakerphone and normal handset Volume During a call, press VOL or VOL to adjust the listening volume. 11 Telephone operation Mute The mute function allows you to hear the other party but the other party cannot hear you. 1. During a call, press MUTE/REMOVE on the handset.*
The handset screen shows MUTED for a few seconds and MUTE appears until mute function is turned off. 2. Press MUTE/REMOVE again to resume the conversation. The handset screen temporarily shows MICROPHONE ON. PHONE 0:00:00 MUTED MUTE Ringer mute When the telephone is ringing, press OFF/CLEAR or MUTE/REMOVE to temporarily silence the ringer without disconnecting the call.
The next call rings normally. RINGER MUTE Call waiting If you subscribe to call waiting service from your telephone service provider, you will hear an alert tone if there is an incoming call while you are on another call.Press to put your current call on hold and take the new call. Press at any time to switch back and forth between calls. Find handset Use this feature to page all system handsets.
*1. Press FIND HANDSET on the telephone base. All idle handsets ring and the screens show ** PAGING **. 2. To end paging, press , , any dialing keys (0-9, #, *), or press FIND HANDSET on the telephone base. 12 Telephone operation Chain dialing Use this feature to initiate a dialing sequence from numbers stored in the directory, call log or redial while you are on a call. Chain dialing can be useful if you wish to access other numbers (such as bank account information or access codes) from the directory, call log or redial list. To access a number in the directory while on a call: 1. Press MENU/SELECT twice to select >DIRECTORY. 2.*

Scroll to the desired entry by pressing or . 3. Press MENU/SELECT to dial the displayed number. To access a number in the call log while on a call: 1. Press MENU/SELECT and then press or to highlight >CALL LOG. 2. Press MENU/SELECT to select. 3. Scroll to the desired entry by pressing or . 4. Press MENU/SELECT to dial the displayed number. To access the last number on the redial list while on a call: Press REDIAL/PAUSE to dial. Press REDIAL/PAUSE again within two seconds to cancel the chain dialing. · You cannot edit a directory entry while on a call. For more details about the directory, see page 16.
· You cannot copy a call log entry into the directory while on a call. For more details about call log, see page 22. · If you press REDIAL/PAUSE while on a call, you can only view the most recent call, and you cannot erase the entry. For more details about the redial memory, see page 25. · Press and hold OFF/CLEAR to exit redial, directory or call log when you are on a call.
*13 Telephone operation Multiple handset use You can use up to two system handsets at a time on an outside call. If a handset is already on a call and you would like to join the call, press or on another handset to join the call. To end the call, press OFF/CLEAR or place the handset in the telephone base or charger. The call will not be terminated until all handsets hang up. You can buy additional expansion handsets (model LS6205) for this telephone base. You can register up to 12 handsets to the telephone base. The first nine handsets that you register are named HANDSETS 1-9. Use the handset number to intercom and transfer calls. Although the names for handsets 10-12 appear in their displays as 10-12, when you intercom or transfer to one of them, you must use *0 for HANDSET 10, *1 for HANDSET 11, and *2 for HANDSET 12. Use the intercom feature for conversation between two system handsets.*

*1. Press INT on your handset when not in use. INTERCOM TO: · If you have a two-handset system, your handset screen shows CALLING OTHER HANDSET. · If you have more than two handsets, your screen shows INTERCOM TO:. Use the dialing keys to CALLING OTHER HANDSET select the other handset. Your handset screen shows CALLING HANDSET X. The other handset rings and its screen shows either OTHER HANDSET IS CALLING or HANDSET X IS OTHER HANDSET CALLING. IS CALLING 2. To answer the intercom call, press , , INT, or any dialing keys (0-9, #, *) on the other handset. Both handsets now show INTERCOM.*
INTERCOM 3. To end an intercom call, press INT, OFF/CLEAR, or place the handset back in the telephone base or charger. · You can cancel the intercom call before it is answered by pressing OFF/CLEAR or INT on your originating handset. · If the other handset does not answer the intercom call within 100 seconds, is in the directory or call log, or is out of range, your originating handset screen shows UNABLE TO CALL TRY AGAIN and returns to idle mode. · Press OFF/CLEAR or MUTE/REMOVE on the other handset to temporarily silence the intercom ringer.
· You can use a maximum of four handsets at a time. When two handsets are used on an intercom call, use two other system handsets for an outside call. Intercom When you receive an incoming outside call during an intercom call, there is an alert tone. · To answer the call, press . The intercom call ends automatically.
· To end the intercom call without answering the incoming call, press OFF/CLEAR. 14 Answer an incoming call during an intercom call Telephone operation Share an outside call You can call another system handset to join an outside call. That call continues even if you hang up. 1. During a call, press INT. The other handset rings. The outside call is put on hold. · If you have a two-handset system, your handset screen shows CALLING OTHER HANDSET.

The other handset rings and its screen shows OTHER HANDSET IS CALLING. · If you have more than two handsets, your screen shows TRANSFER TO:.

Use the dialing keys to select the other handset. Your screen then shows CALLING HANDSET X. The other handset rings and its screen shows HANDSET X IS CALLING. 2. To answer the call on the other handset, press , , INT, or any dialing keys (0-9, #, *). The outside call is still on hold and both handsets now show INTERCOM. You can now have a private conversation between the system handsets. TRANSFER TO: CALLING HANDSET X HANDSET X IS CALLING INTERCOM · If you want to cancel an intercom call and reconnect to the outside call before the other handset answers, press , or INT on your originating handset. · If the other handset does not answer the intercom call within 100 seconds, is in the directory or call log, or is out of range, your originating handset screen shows UNABLE TO CALL TRY AGAIN and reconnects to the outside call automatically. 3.

From this intercom call, you have the following options: · You can let the other handset join you on the outside call in a three-way conversation. Press and hold INT on your originating handset. · You can transfer the call. Press OFF/CLEAR, or place your handset back in the telephone base or charger. Your screen shows CALL TRANSFERED.

The other handset is automatically connected to the outside call. · You can alternate between the outside call (OUTSIDE CALL appears on the screen) and the intercom call (INTERCOM appears on the screen). Press INT repeatedly on your originating handset. · The other person can leave the intercom call by pressing OFF/CLEAR, or placing the other handset back in the telephone base or charger. The outside call continues with the original system handset. 15 Telephone operation Directory The directory can store up to 50 entries with up to 30 digits for each phone number and 15 characters for each name. · Directory entries are shared by all system handsets. Any additions, deletions or edits made on one handset affect the directory on all handsets. · When there are no records in the directory, the screen shows DIRECTORY EMPTY. · When the directory is full and you try to save an entry, the screen shows LIST FULL. · If you try to save a number already stored in the directory, the screen shows ALREADY SAVED. · If the telephone number in the directory exceeds 15 digits, <* appears in front of the telephone number. Press * to move towards the end of the telephone number or press # to move towards the beginning of the telephone number. · Only one handset can review the directory at a time. If a handset tries to enter the directory while another handset is already in it, NOT AVAILABLE AT THIS TIME appears.

DIRECTORY EMPTY LIST FULL ALREADY SAVED ELIZABETH JONES <* 180012345678 ELIZABETH JONES <* 800123456 #> ELIZABETH JONES 123456789012 #> 16 Telephone operation Store a directory entry Use the following steps to store an entry in the directory. 1. Press MENU/SELECT when the handset is not in use. 2. Press or to select >DIRECTORY and then press MENU/SELECT. >DIRECTORY CALL LOG 3. Press 4. 5. 6. 7. to select >STORE, then press >STORE The screen shows ENTER NUMBER. REVIEW Use the dialing keys to enter the number. · Press MUTE/REMOVE to backspace and erase a digit. ENTER NUMBER · Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right.

ENTER NAME · Press and hold REDIAL/PAUSE to insert a _ dialing pause (a p appears). - ORCopy a number from the redial list by pressing REDIAL/PAUSE and then , or REDIAL/PAUSE to select a number. Press MENU/SELECT to copy the number. Press MENU/SELECT to move to the name. The screen shows ENTER NAME.

Use the dialing keys (see page 18) to enter the name. · Press MUTE/REMOVE to backspace and erase a character. · Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right. Press MENU/SELECT to confirm. or MENU/SELECT. _ 17 Telephone operation Character chart Use the dial pad and the chart below to enter a name (up to 15 characters). Each press of a particular key causes the characters to be displayed in the following order: Number key 1 2 3 4 5 6 7 8 9 0 * # Characters by number of key presses 1 1 A D G J M P T W 0 * space ? ! / ( ) @ 2 # B E H K N Q U X 3 , C F I L O R V Y 4 , 2 3 4 5 6 S 8 Z 5 a d g j m 7 t 9 6 . b e h k n p u w 7 & c f i l o q v x y z r s 8 9 When entering a name in the directory, the first letter of each word is automatically capitalized. 18 Telephone operation Search the directory Entries are sorted alphabetically.

To search the directory: when the handset is not in use. 1. Press -ORPress MENU/SELECT when the handset is not in use. Press or to select >DIRECTORY and then press MENU/SELECT twice. 2. Press or to browse. >REVIEW STORE Alphabetical search VTECH 800-595-9511 To start an alphabetical search: 1. Press when the handset is not in use. -ORPress MENU/SELECT when the handset is not in use. Press or to select >DIRECTORY and then press MENU/SELECT twice.

2. Use the dialing keys to enter the letters associated with the name. For example, if you have name entries Jenny, Kristen and Linda in your directory, press 5 (JKL) once to find Jenny, twice to find Kristen, or three times to find Linda. If there is no name entry matching your search, the next closest match in alphabetical order appears. If necessary, use or to browse.

Dial a directory entry 1. Press when the handset is not in use. -ORPress MENU/SELECT when the handset is not in use. Press select >DIRECTORY and then press MENU/SELECT twice. 2.

Press or , or use the alphabetical search to browse. 3. Press or . or to 19 Telephone operation Edit a directory entry Use the following steps to edit an entry in the directory. 1. Press when the handset is not in use. -ORPress MENU/SELECT when the handset is not in use. Press or to select >DIRECTORY and then press MENU/SELECT twice. 2. Press or , or use the alphabetical search to browse (see page 19).

3. Press MENU/SELECT to select an entry. The screen EDIT NUMBER shows EDIT NUMBER. 595-9511_ 4. Use the dialing keys to edit the number. · Press MUTE/REMOVE to backspace and erase a digit. · Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right. · Press and hold REDIAL/PAUSE to insert a dialing pause (a p appears). 5.

Press MENU/SELECT to move to the name. The screen EDIT NAME shows EDIT NAME. VTECH_ 6. Use the dialing keys (see page 18) to edit the name. · Press MUTE/REMOVE to backspace and erase a character.

· Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right. 7. Press MENU/SELECT to save. Delete from the directory 1.

Press when the handset is not in use. -ORPress MENU/SELECT when the handset is not in use. Press select >DIRECTORY and then press MENU/SELECT twice. 2. Press or , or use the alphabetical search to browse. 3. Press MUTE/REMOVE to remove the selected entry. or to 20 Telephone operation About caller ID This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller's number, or the caller's name and number that are sent by the telephone service provider after the first or second ring. Caller ID allows you to see the name, number, date and time of calls.

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even while on another call. It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if: · You have both caller ID and call waiting, but as separate services (you may need to combine these services). · You have only caller ID service, or only call waiting service. · You do not subscribe to caller ID or call waiting services. There are fees for caller ID services. In addition, services may not be available in all areas. This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date are sent by the telephone service provider along with the call information. You can use this product with regular caller ID service, or you can use this product's other features without subscribing to either caller ID or combined caller ID with call waiting service.

21 Telephone operation Call log If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the call log. · The call log stores up to 50 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name. If the phone number has more than 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the call log. · You can review, redial, and copy an entry into the directory. · Entries appear in reverse chronological order. · When the call log is full, the oldest entry is deleted to make room for new incoming call information. HANDSET X · XX MISSED CALL(S) shows when there are new call XX MISSED CALLS log entries (including missed and unreviewed calls). AM 3:45 1/02 · CALL LOG EMPTY shows when there are no records in the call log. CALL LOG EMPTY · Only one handset can review the call log at a time. If a handset tries to enter the call log while another handset is already in it, NOT AVAILABLE AT THIS TIME appears. ·The caller ID information might not be available for every incoming call. The callers might intentionally block their names and/or telephone numbers. · For call log entries with numbers between 16 and 24 digits, in order to view the entire number, you must save the entry to the directory (see page 24). · If the phone number has more than 24 digits, it is not saved or shown in the call log. Missed calls indicator When there are unreviewed calls in the call log, the handset shows XX MISSED CALL(S). Each time you review a call log entry marked NEW, the number of missed calls decreases by one. When you have reviewed all the missed calls, the missed calls indicator no longer shows.

If you do not want to review the missed calls one by one, press and hold OFF/CLEAR to erase the missed calls indicator. All the entries are then considered old and kept in the call log. HANDSET X XX MISSED CALLS AM 3:45 1/02 VTECH 800-595-9511 AM 3:45 1/02 NEW 22 Telephone operation Review the call log 1. Press CID when the handset is not in use. 2. Press or to browse through the call log. -OR1. Press MENU/SELECT when the handset is not in use. 2. Press or to select >CALL LOG, then press MENU/SELECT.

VTECH 800-595-9511 3:45 AM 1/02 >CALL LOG RINGER VOLUME 3. Press 4. Press or or MENU/SELECT. to select >REVIEW, then press to browse through the call log. · The name (if available), telephone number, date and time of all incoming calls are shown on the screen.

· You hear a double beep when the list reaches the beginning or end of the call log. Make a call log entry ready to dial Although the call log entries received have 10 digits (the area code plus the seven-digit number), in some areas, you might need to dial only the seven digits, or 1 plus the seven digits, or 1 plus the area code plus the seven digits. You can change the number of digits that you dial from the call log and store to the directory. 800-595-9511 1-800-595-9511 While reviewing the call log, press # repeatedly to show 595-9511 different dialing options for local and long distance 1-595-9511 numbers before dialing or saving the telephone number in the directory. 595-9511 Press 1 repeatedly if you need to add or remove 1 in front 1-595-9511 of the telephone number before dialing or saving it in the directory.

800-595-9511 When the number is shown in the correct format for 1-800-595-9511 dialing, press or to call the number. Dial a call log entry 1. When in the call log, press or to browse. 2. Press or to dial the entry. to browse. 23 Telephone operation Save a call log entry to the directory 1. When in the call log, press or to browse. EDIT NUMBER 2. Press MENU/SELECT to select an entry. The screen 595-9511_ displays EDIT NUMBER.

3. Use the dialing keys to edit the number. · Press MUTE/REMOVE to backspace and erase a digit. · Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right. · Press and hold REDIAL/PAUSE to insert a dialing pause (a p appears). 4. Press MENU/SELECT to move to the name. The screen EDIT NAME displays EDIT NAME. VTECH_ 5.

Use the dialing keys (see page 18) to edit the name. · Press MUTE/REMOVE to backspace and erase a character. · Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right. 6.

Press MENU/SELECT to save. · If the entry is already saved in the directory, the handset shows ALREADY SAVED. · If there is no caller ID information, the handset shows UNABLE TO SAVE. Delete from the call log To delete one entry: 1. When in the call log, press or to browse.

2. Press MUTE/REMOVE to delete the selected entry. To delete all entries: 1. Press MENU/SELECT when the handset is not in use. 2. Press or to select >CALL LOG, then press MENU/SELECT. 3. Press or to select >DEL ALL CALLS, then press MENU/SELECT. 4. The screen shows DELETE ALL CALLS? Press MENU/SELECT to confirm.

DELETE ALL CALLS? 24 Telephone operation Call log display screen messages Displays PRIVATE NAME PRIVATE NUMBER PRIVATE CALLER UNKNOWN NAME UNKNOWN NUMBER UNKNOWN CALLER LONG DISTANCE When The caller is blocking the name.

The caller is blocking the telephone number. The caller is blocking the name and number. This caller's name is unavailable. This caller's number is unavailable. No information is available about this caller. It is a long distance call. OR L (before the caller's number) Redial list The telephone stores the five most recently dialed numbers. · When there are already five entries, the oldest entry is deleted to make room for the new entry. · Entries are shown in reverse chronological order.

· Press REDIAL/PAUSE to browse the redial list. Dial a redial entry 1. Press REDIAL/PAUSE, then , or REDIAL/PAUSE to browse. You hear a double beep when it reaches the beginning or end of the redial list. 2.

Press or to dial the number. Delete from redial 1. Press REDIAL/PAUSE, then , or REDIAL/PAUSE to browse. 2. Press MUTE/REMOVE to delete the selected entry.

25 Answering system operation Answering system and voicemail Your telephone has separate indicators for two different types of voice messages: those left on its built-in answering system and those left at your telephone service provider's voicemail (fees may apply). Your telephone's built-in answering system messages and voicemail messages are separate. Each alerts you to new messages differently. · If and NEW VOICEMAIL display on the handset, and the VOICEMAIL light on the telephone base flashes, your telephone service provider is indicating that it has new voicemail for you. To listen to your voicemail, you typically dial an access number provided by your telephone service provider, followed by a security code or PIN. · To listen to messages recorded on your digital answering system, press /PLAY/STOP on the telephone base (page 28). Some telephone service providers bundle or combine multiple services like voicemail and call waiting, so you may not be aware that you have voicemail. To check what services you have and how to access them, contact your telephone service provider. You can use your telephone answering system and voicemail together by setting your built-in answering system to answer before voicemail answers. To learn how to program your voicemail settings, contact your telephone service provider.

If you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message by following the instruction below. Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting. Message capacity The answering system can record and store up to 99 messages. Each message can be up to four minutes in length. The total storage capacity for the announcement, messages and memos is approximately 14 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

26 Answering system operation Turn the answering system on or off The answering system must be turned on to answer and record messages. When the answering system is turned on, the ANS ON/OFF light on the telephone base will be on and ANS ON will display on the handset. To turn on or off with the telephone base: · Press ANS ON/OFF to turn the answering system on or off. When the answering system is turned on, it announces, "Calls will be answered." When the answering system is turned off, it announces, "Calls will not be answered.

" To turn on or off with a handset: 1. Press MENU/SELECT to show the menu when the handset is not in use. 2. Press MENU/SELECT to select >ANS. SYSTEM.

3. Press or to select >ANS SYS SETUP, then press MENU/SELECT. 4. Press MENU/SELECT to select >ANSWER ON/OFF. 5. Press or to choose ON or OFF, then press MENU/SELECT. Call screening You can listen at the telephone base to a caller leaving a message. If you want to turn off the call screening feature, set the telephone base volume to zero. Remember to increase the volume in order to hear your messages during playback. Call intercept If you want to talk to the person whose message is being recorded, press on the handset.

Telephone base ringer volume Press VOL or VOL on the telephone base to adjust the ringer volume when the telephone is not in use. When you set the ringer volume to zero, the base ringer is off and the system announces, "Base ringer is off." See page 6 to set the handset ringer volume. 27 Answering system operation New message indication The message window on the telephone base flashes and shows on the handset when there are new answering system messages. If the new message alert tone is turned on, the telephone base beeps every 10 seconds when there are unreviewed messages. Message playback If you have new messages, the telephone plays only the new messages (oldest first). If there are no new messages, the telephone plays back all messages (oldest first). When playback begins, you hear the total number of messages followed by the day and time of the message. After the last message, the telephone announces, "End of messages." To play messages with the telephone base: 1.

Press /PLAY/STOP to listen to messages. Options during playback: · Press VOL to adjust the speaker volume. · Press /SKIP to skip to the next message. · Press /REPEAT to repeat the message currently playing. Press /REPEAT twice to listen to the previous message.

· Press X/DELETE to delete the current message. The system advances to the next message. · Press /PLAY/STOP to stop. To play messages with a handset: 1. Press MENU/SELECT to show the menu when the handset is not in use.

2. Press MENU/SELECT to select >ANS. SYSTEM. 3. Press MENU/SELECT to select >PLAY MSGS. Options during playback: · Press VOL to adjust the speaker volume. · Press 6 to skip to the next message. · Press 4 to repeat the message currently playing. Press 4 twice to listen to the previous message. · Press 3 to delete the current message.

The system advances to the next message. · Press 5 to stop. · When the answering system has less than five minutes of recording time left, the remaining time is announced. · When F and number of messages are flashing in the message window, the memory is full. Delete some messages to make room for more. · You can only delete old messages, which are messages you have played. 28 Answering system operation Delete all old messages To delete all old messages with the telephone base: Press X/DELETE when the phone is not in use. The telephone announces, "To delete all old messages, press DELETE again." Press X/DELETE again. All previously heard messages are erased and the telephone announces, "All old messages deleted.

" To delete all old messages with a handset: 1. Press MENU/SELECT to show the menu when the handset is not in use. 2. Press MENU/SELECT to select >ANS. SYSTEM.

3. Press or to select >DEL ALL OLD, then press MENU/SELECT. 4. The handset shows DELETE ALL OLD MSGS? Press MENU/SELECT to confirm your selection. Record and play memos Memos are your own recorded messages used as reminders for yourself or others using the same answering system. You can record your own memos using a system handset. Playback and delete them in the same way as incoming messages. To record a memo: 1. Press MENU/SELECT to show the menu when the handset is not in use. 2. Press MENU/SELECT to select >ANS. SYSTEM. 3. Press or to select >RECORD MEMO, then press MENU/SELECT. 4.

The handset announces, "Record after the tone. Press 5 when you are done." After the tone, speak towards the microphone of the handset. 5. Press 5 when finished recording. The handset announces, "Recorded." · "Memory is full," is announced if you record a memo when the memory is full. · Each memo can be up to four minutes in length. · Memos shorter than one second are not recorded. 29 Answering system operation Message window displays Window display 0 1-99 0-99 (flashing) Description No messages.

Total number of old messages recorded. Total number of messages recorded when there are new messages. The telephone base might have lost and regained power. The clock needs to be set. Memory is full with total number of messages recorded.

Current message number during new message playback. Current message number during old message playback. Telephone base speaker volume level while adjusting. The system is answering a call, or recording a memo or announcement. Telephone is answering a call or being accessed remotely.

The answering system is being programmed. Telephone base ringer level while adjusting. 1-99 & F (alternating) 1-99 (flashing) 1-99 1-8 -- 0-6 When the memory is full, the answering system answers incoming calls after 10 rings and announces, "Memory is full. Enter the remote access code." 30 Answering system operation Remote access A two-digit security code is required to access the answering system remotely from any touch tone telephone. The preset code is 19; see Remote code on page 9 to change it. 1. Dial your telephone number from any touch tone telephone. 2. When the system plays your announcement, enter the two-digit security code.

3. You can also enter one of the following remote commands. Command 1 2 3 33 4 5 *5 6 *7 8 0 Play all messages. Play only new messages. Delete the current message (during playback). Delete all old messages. Repeat the current message (during playback). Stop. Hear a list of remote commands. Skip to the next message (during playback).

Record a new announcement. End the call. Turn the answering system on or off. Function 4. Hang up or press 8 to end the call.

· If you do not press any keys after you enter the remote access code, all new messages play. If there are no new messages, all old messages play. · Once the new messages have played, the telephone announces the help menu options. If you do not press any key within 20 seconds, the remote access call automatically disconnects. · When the answering system is turned off, the telephone answers after 10 rings, and announces, "Please enter your remote access code."

" 31 Appendix Handset display screen messages ALREADY SAVED CALL LOG EMPTY CALLING HANDSET X (for models with three or more handsets) CALLING OTHER HANDSET (for models with two handsets) CONNECTING... CHARGING DIRECTORY EMPTY ENDED HANDSET X IS CALLING (for models with three or more handsets) OTHER HANDSET IS CALLING (for models with two handsets) INCOMING CALL INT REQUIRES TWO HANDSETS INTERCOM INTERCOM ENDED LINE IN USE LIST FULL LOW BATTERY MICROPHONE ON MUTED The telephone number entered is already stored in the directory. There are no call log entries. Calling another handset. The cordless handset is searching for the telephone base. The handset with low battery is recharging. There are no directory entries. You have just ended a call.

Another system handset is calling. There is an incoming call. Two handsets are required for an intercom call. The handset is on an intercom call. You have just ended an intercom call. A system handset or another telephone on the same line is in use. The directory is full. The battery needs to be recharged. MUTE is turned off and the person on the other end can hear you. You have turned off the handset microphone.

The other party cannot hear you but you can hear the other party. There are new voicemail messages from your telephone service provider. NEW VOICEMAIL 32 Appendix Handset display screen messages NO LINE NO SIGNAL, CALL ENDED NOT AVAILABLE AT THIS TIME OUTSIDE CALL **PAGING** PHONE PLACE IN CHARGER RINGER MUTE SAVED SPEAKER UNABLE TO CALL TRY AGAIN There is no telephone line connected. Communication between handset and telephone base is lost during a call. One handset is already viewing the call log or directory and another handset attempts to review it.

Connected to the external call during call transfer. The cordless handset locator is activated. The handset is on a call. The battery is very low. Place the handset in the telephone base or charger for recharging.

The ringer is muted temporarily during an incoming call. Your selection has been saved. The handset speakerphone is in use. You have attempted to make an intercom call, but the handset you are calling is in the directory, in the call log, out of range or on an outside call. You are attempting to save a caller ID entry with no name or number. There are unreviewed calls in your call log. UNABLE TO SAVE XX MISSED CALLS 33 Appendix Handset and telephone base indicators Handset lights On when the handset speakerphone is in use. CHARGE On when the handset is charging in the telephone base or charger. Telephone base lights IN USE Flashes when there is an incoming call or another telephone sharing the same line is in use. On when the handset is in use.

Flashes when you have new voicemail from your telephone service provider. On when the answering system is on. VOICEMAIL ANS ON/OFF Handset icons Cycles (low, medium, and full) when the handset battery is charging. Flashes when the battery is low and needs charging. Solid when the battery is fully charged. Speakerphone is in use. Handset ringer off. NEW VOICEMAIL (Battery indicator) SPEAKER New voicemail received from the telephone service provider. Answering system is turned on. New answering system messages.

ANS ON NEW MUTE 1/3 New call log entries. Microphone is muted. Message number currently playing and total number of messages recorded. 34 Appendix Battery It takes up to 16 hours for the battery to be fully charged. When it is fully charged, you can expect the following performance: Operation While in handset use (talking*) While in speakerphone mode (talking*) While not in use (standby**) Operating time Up to eight hours Up to five hours Up to six days *Operating times vary depending on your actual use and the age of the battery.

**Handset is not charging or in use. The battery needs charging when: · · · · A new battery is installed in the handset. The handset beeps. A battery is properly installed and the screen is blank. LOW BATTERY or PLACE IN CHARGER shows on the handset screen.

CAUTION: To reduce the risk of fire or injury, read and follow these instructions: · Use only the battery(ies) provided or equivalent. @@In Canada, go to www.vtechcanada.com or dial 1 (800) 267-7377. · Do not dispose of the battery(ies) in a fire. @@· Do not open or mutilate the battery(ies). @@The electrolyte might be toxic if swallowed. @@@@@@@@Each handset is assigned a number that shows on the handset display. @@@@@@When first purchased, each expansion handset shows NOT REGISTERED. @@For more details on battery charging, see the table on page 3.

To register a handset: 1. Place the unregistered handset in the telephone base or charger. @@2. @@The handset shows PLEASE WAIT... and it takes up to 60 seconds to complete the registration. @@@@Try the registration process again. @@@@To de-register all handsets: 1. @@2.
Press and release FIND HANDSET again. You must press FIND HANDSET while the IN USE light is still flashing. The IN USE light flashes for approximately seven seconds. 3. All system handsets show CONNECTING.
.. The de-registration process takes about 10 seconds to complete. All handsets show NOT REGISTERED when the de-registration completes. @@To reset: .
1. Pick up the registered handset and then press 2. Press OFF/CLEAR and place the handset back in the telephone base. -OR1. @@@@@@For optimum daily performance, return the handset to the telephone base or charger after use. · Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch. · Make sure the telephone line cord is plugged firmly into the telephone base and the telephone wall jack. · Unplug the electrical power to the telephone base. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to synchronize.

· Charge the battery in the handset for up to 16 hours. · If the battery is completely depleted, it can take up to 10 minutes to charge the handset before LOW BATTERY appears on the screen (page 3). · Remove and re-insert the battery. If that still does not work, it might be necessary to purchase a new battery. · Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other telephone does not work, the problem is probably in the wiring or the local service. Call your telephone service provider. LOW BATTERY shows on screen. · Place the handset in the telephone base or charger for recharging. · Remove and re-install the battery and use it until fully depleted, then recharge the handset in the telephone base or charger for up to 16 hours.
· If the above measures do not correct the problem, replace the battery. The battery does not charge in the handset or the handset battery does not accept charge. · Make sure the handset is placed in the telephone base or charger correctly. The CHARGE light on the handset should be on. · Remove and reinstall the battery, then charge for up to 16 hours.
· If the handset is in the telephone base or charger but the CHARGE light on the handset is not on, refer to The CHARGE light is off or blinking in this section. · If the battery is completely depleted, it can take up to 10 minutes to charge the handset before LOW BATTERY appears on the screen (page 3). · Purchase a new battery. Refer to the Battery section (page 35). 38 Appendix Troubleshooting The CHARGE light is off or blinking.
· Clean the charging contacts on the handset and telephone base each month with a pencil eraser or a dry non-abrasive fabric. · Make sure the power adapter and telephone line cord are plugged in correctly and securely. · Unplug the power adapter. Wait for 15 seconds before plugging it back in. Allow up to one minute for the handset and telephone base to reset. · A blinking CHARGE light is an indication that the battery is not connected to the handset or missing completely. Ensure that the battery is installed properly. There is no dial tone. · · · · First, try all the above suggestions. Move the handset closer to the telephone base.

It might be out of range. The telephone line cord might be malfunctioning. Install a new telephone line cord. Disconnect the telephone base from the telephone wall jack and connect a different telephone. If there is no dial tone on this telephone either, the problem is in your wiring or local service. Contact your telephone service provider. The telephone does not ring when there is an incoming call. · Make sure the handset ringer volume is not set to the lowest level (page 6) and the telephone base ringer volume is not set to zero (page 27). · Make sure the telephone line cord and power adapter are plugged in properly (page 2). · The handset might be too far from the telephone base.
Move it closer to the telephone base. · There might be too many extension phones on the telephone line to allow all of them to ring simultaneously. Unplug some of them. · If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact your telephone service provider.
· Other electronic products can cause interference to your cordless telephone. Install your telephone as far away as possible from electronic devices such as: wireless routers, radios, cellular telephones, digital telephones, intercoms, room monitors, televisions, VCRs, personal computers, kitchen appliances, and other cordless telephones. · Test a working telephone at the telephone wall jack. If another telephone has the same problem, the problem is in the telephone wall jack. Contact your telephone service provider.
· The telephone line cord might be malfunctioning. Install a new telephone line cord. · Re-install the battery and place the handset in the telephone base or charger. · Wait for the handset to synchronize with the telephone base. Allow up to one minute for this to take place. 39 Appendix Troubleshooting I cannot dial out. · First, try all the above suggestions. · Make sure there is a dial tone before dialing. It is normal if the handset takes a second or two to synchronize with the telephone before producing a dial tone. Wait an extra second before dialing.

· If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact your telephone service provider. · Eliminate any background noise. Mute the cordless handset before dialing, or dial from another room in your home with less background noise. My handset beeps and is not performing normally. · Make sure the power cord is securely plugged into the telephone base.

Plug the telephone base into a different working electrical outlet not controlled by a wall switch. · Move the handset closer to the telephone base. It might be out of range. · Reset the telephone base by unplugging the electrical power to the base.

Wait for 15 seconds and plug it back in again. Allow up to one minute for the cordless handset and the telephone base to synchronize. · Other electronic products can cause interference to your cordless telephone. Install your telephone as far away from these electronic devices as possible: wireless routers, radios, radio towers, pager towers, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and other cordless telephones. There is interference during a telephone conversation.

My calls fade out when I am using the cordless handset. · The handset might be out of range. Move it closer to the telephone base. · If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference.

Please contact your DSL service provider for more information about DSL filters. · Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference. Try moving the appliance or telephone base to another outlet. · Other electronic products can cause interference to your cordless telephone. Install your telephone as far away as possible from the following electronic devices: wireless routers, radios, radio towers, pager towers, cellular telephones, digital telephones, intercoms, room monitors, televisions, VCRs, personal computers, kitchen appliances, and other cordless telephones. · If your telephone is plugged in with a modem or a surge protector, plug the telephone (or modem/surge protector) into a different location. If this doesn't solve the problem, re-locate your telephone or modem farther apart from each other, or use a different surge protector. 40 Appendix Troubleshooting · The location of your telephone base can impact the performance of your cordless phone. For better reception, install the telephone base in a centralized location within your home or office, away from walls or other obstructions. In many environments, elevating the telephone base improves overall performance.

· Disconnect the telephone base from the telephone wall jack and plug in a corded telephone. If calls are still not clear, the problem is probably in the wiring or local service. Contact your telephone service provider. · If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact your telephone service provider. I hear other calls when using the telephone. · Disconnect the telephone base from the telephone wall jack. Plug in a different telephone. If you still hear other calls, the problem is probably in the wiring or local service. Call your telephone service provider. I hear noise on the cordless handset and the keys do not work. · Make sure the telephone line cord is plugged in securely. My caller ID features are not working properly. · Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your telephone.

· The caller might not be calling from an area which supports caller ID. · Both your and the caller's telephone service providers must use equipment compatible with the caller ID service. · The caller ID information shows after the first or second ring. · If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference.

Contact your DSL service provider for more information about DSL filters. The telephone does not receive caller ID or the telephone does not show caller ID during call waiting. · Make sure you subscribe to caller ID with call waiting features provided by your telephone service provider. · The caller might not be calling from an area which supports caller ID. · Both your and the caller's telephone service providers must use equipment compatible with caller ID service. · If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters. 41 Appendix Troubleshooting Caller ID entries do not match the numbers I need to dial. · Caller ID service delivers 10 digits (the area code plus the seven-digits number).

If you need to dial something other 10 digits, see page 23 for instructions on changing the number. · If you dial seven digits for local calls you might want to use the Home area code feature (page 8). NEW VOICEMAIL and shows on the display and the VOICEMAIL light is flashing and I don't know why. · Your telephone has voicemail indication that is separate from the built-in answering system. If NEW VOICEMAIL and appears on the display or the VOICEMAIL light flashes, then your telephone has received a signal from your telephone service provider that you have a voicemail message waiting for you to retrieve from them. Contact your telephone service provider for more information on how to access your voicemail. I cannot retrieve voicemail messages. · Your telephone has both a built-in answering system and voicemail indication. They are independent features and each alerts you to new messages differently (page 26). If you subscribe to voicemail service from your telephone service provider, contact your telephone service provider for more information on how to access your voicemail.

CONNECTING... shows in the handset screen. · The handset might be out of range.

Move it closer to the telephone base. · Make sure the power cord is securely plugged into the telephone base. Use a working electrical outlet not controlled by a wall switch. · Reset your telephone by unplugging the power adapter from the telephone base. Disconnect the battery from the cordless handset.

Wait for 15 seconds, then plug in the power adapter and re-install the battery. Place the handset in the telephone base and allow up to one minute for the handset and telephone base to synchronize. · Other electronic products might prevent your handset and telephone base from communicating with each other. Install your telephone base as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and other cordless telephones.