



# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for VTECH IA5878. You'll find the answers to all your questions on the VTECH IA5878 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual VTECH IA5878**  
**User guide VTECH IA5878**  
**Operating instructions VTECH IA5878**  
**Instructions for use VTECH IA5878**  
**Instruction manual VTECH IA5878**

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**Manual abstract:**

vtechphones.com Voice menu Remote access commands Display screen messages Battery information Battery care and performance Replacing the handset battery Troubleshooting Maintenance Limited Warranty Important safety instructions FCC, ACTA and IC regulations The RBRC® seal Technical specifications Index 35 35 37 38 38 38 39 49 49 51 52 53 54 55 www.vtechphones.com ii NEED HELP? This user's manual has all the feature operation and troubleshooting you will need to install and operate your new VTech phone Please take the time to review thoroughly to ensure proper installation of this VTech innovative and feature rich product You can also visit our website at www vtechphones com for support, shopping, and everything new at VTech In Canada, please visit www vtechcanada com iii www.vtechphones.com Getting started Parts checklist Parts checklist for ia5865/ia5870 . . . . . Telephone base with wall mounting/desktop bracket Handsets (2) Charger Telephone line cord Base power adapter Charger power adapter Belt clips (2) Batteries (2) User's manual Telephone line cord Base power adapter Charger power adapter SELECT · Important! Please read the Important safety instructions on page 51 before using this telephone Charger Telephone base with wall mounting/desktop bracket Handsets (2) To purchase replacement batteries, visit us on the web at www vtechphones com or call us at 1-800-595-9511 In Canada, go to www vtechcanada com or call us at 1-800-267-7377 Belt clips (2) Batteries (2) User's manual Battery compartment covers (2) www.vtechphones.com 1 Parts checklist Parts checklist for ia5878/ia5884 · Telephone base with wall . . . . . · mounting/desktop bracket Handsets (3) Chargers (2) Telephone line cord Base power adapter SELECT Charger power adapters (2) Belt clips (3) Batteries (3) User's manual Telephone base with wall mounting/desktop bracket Chargers (2) Handsets (3) To purchase replacement batteries, visit us on the web at www vtechphones com or call us at 1-800-595-9511 In Canada, go to www vtechcanada com or call us at 1-800-267-7377 Telephone line cord Charger power adapters Base power adapter (2) Belt clips (3) Batteries (3) User's manual Battery compartment covers (3) 2 www.vtechphones.com Getting started Parts checklist Parts checklist for ia5882/ia5890 · Telephone base with wall . . . . . mounting/desktop bracket Handsets (4) Chargers (3) Telephone line cord Base power adapter SELECT Charger power adapters (3) Belt clips (4) Batteries (4) User's manual Telephone base with wall mounting/desktop bracket Chargers (3) Handsets (4) To purchase replacement batteries, visit us on the web at www vtechphones com or call us at 1-800-595-9511 In Canada, go to www vtechcanada com or call us at 1-800-267-7377 Telephone line cord Base power adapter Charger power adapters (3) Belt clips (4) Batteries (4) User's manual Battery compartment covers (4) www.

vtechphones.com 3 Installation Choose location · Install the telephone base away from electronic equipment such as personal computers, television sets or microwave ovens Avoid excessive heat, cold, dust or moisture · Connect the power and telephone line cords to the underside of the base as illustrated · Plug the base power adapter into an electrical outlet · Connect the telephone line cord to the wall jack · This power unit is intended to be correctly orientated in a vertical or floor mount position The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under the table /cabinet outlet For maximum performance of your cordless telephone system: 1 Choose a central location for your telephone base 2 Install your telephone base and extension handset away from electronic equipment, such as personal computers, television sets and microwave ovens 3 In locations where there are multiple cordless telephones, separate telephone bases as much as possible 4 Install your telephone equipment away from heat sources and sunlight 5 Avoid excessive moisture, dust or extreme cold 1. 2 Connect power and telephone line cords Standard electrical outlet Modular telephone jack 4 www.vtechphones.com Getting started Installation Install handset battery a) Align the two holes in the plug with the socket pins in the handset battery compartment, matching the red and black wires to the colorcoded label Snap the plug into place Put the battery into the compartment b) Place the battery in the compartment with the wires tucked inside c) Place battery compartment cover by sliding it upward until it clicks into place d) The battery may have enough power for short calls For best performance, put the handset in the telephone base and charge the battery for at least 16 hours · Use only the provided VTech battery, or equivalent To purchase replacement batteries, visit us on the web at www vtechphones com or call us at 1-800-5959511 In Canada,go to www vtechcanada com or call us at 1-800-267-7377 www.

vtechphones.com 5 Installation Wall mounting bracket installation (optional) Your telephone base comes with the wall mounting/desktop bracket installed, ready for desktop use If you prefer to mount your telephone on the wall (optional), it is designed to mount on a standard telephone wall plate For wall mounting, follow these instructions: · First, insert the lower portion tabs of the wall mounting/desktop bracket into the lower grooves in the telephone base, then snap the upper portion tabs of the bracket into place · Mount the telephone base on the wall by positioning it so the mounting studs will fit into the holes on the telephone base and wall mounting/desktop bracket Slide the telephone base down on the mounting studs until it locks into place · To remove the bracket, press both upper portion tabs firmly inward and pull the bracket downward until it release from the grooves upper portion tab lower portion tab lower groove upper grooves Desk/table bracket installation To place your telephone base on a desk or table, insert the wall mounting/desktop bracket · Insert the lower portion tabs of the bracket into the upper grooves of the telephone base · Snap the upper portion tabs of the bracket into place · To remove the bracket, press both upper portion tabs firmly inward and pull the bracket upward until it is released from the grooves 6 www.vtechphones.com Getting started Installation If you subscribe to DSL service If you receive high speed internet service through your telephone line (commonly referred to as DSL) and you are experiencing interference during conversations and/or your caller ID features aren't functioning properly, install a DSL filter to the telephone line between the telephone base and the telephone line jack.



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Contact your DSL provider to obtain a DSL filter.

Telephone line cord DSL filter (for DSL users) To single telephone jack (RJ11C) Belt clip (optional) To attach To remove www.vtechphones.com 7  
Installation Check for dial tone · If the phone will not be used for a long period of time, remove the battery to prevent battery damage After the batteries are charged, pick up the handset and press TALK/FLASH; you should hear a dial tone If you do not, refer to the Troubleshooting section in the back of this user's manual The battery may have enough power to allow for short calls If the battery power is low, NEEDS RECHARGING will appear on the handset screen For best performance charge the battery for at least 16 hours the first time. · Press PROG, then press or until LANGUAGE is displayed Press SELECT. or until the screen displays the correct language (English, Charge the handset battery Language · The current setting blinks Press Espanol or Francais) · Press SELECT to save your selection Set the dial mode · Press PROG. · Press · Press or or If you have touch tone service, the phone is ready to use as soon as the battery is charged If you have pulse (rotary) service, you'll need to change the dial mode until the screen displays DIAL MODE: and the current setting to select TONE or PULSE. · Press SELECT. The current setting blinks · Press SELECT to save 8 www.vtechphones.com Getting started Installation Set handset date and time If you subscribe to caller ID service, the date and time will be set automatically with the first incoming call.

· In the event the If you do not have caller ID service, you can set the date and time manually: battery loses all · Press PROG, then press or until DATE/TIME is displayed Press SELECT. of its power or is · The month is flashing. Press or until the screen displays the correct month Press SELECT removed, the time setting will be lost · The day is flashing. Press or until the screen displays the correct day Press SELECT. · The hour is flashing. Press or until the screen displays the correct hour Press SELECT. · The minute is flashing. Press or until the screen displays the correct minute Press SELECT. · AM or PM is flashing. Press or to choose between AM or PM.

Press SELECT. Handset ringer style You can select from four different handset ringer styles, or turn the ringer off 1 With the handset in idle (off) mode, press PROG 2 Press or until the screen displays RINGER: and current setting 3 Press SELECT The current setting blinks, and you will hear a sample of the ring 4 Press or to select RINGER: 1, 2, 3, 4 or OFF You will hear a sample of each ring tone 5 Press SELECT to choose the displayed ringer setting Set ringer

volume You can select from two different handset ringer volume, or turn the ringer off 1 Begin with the handset in idle (off) mode 2 Press and hold or until the screen displays OFF LOW HIGH 3 The current setting blinks, and you will hear a sample of the ring volume 4 Press or to select ringer volume: OFF LOW HIGH You will hear a sample of each ring tone 5 Press SELECT to choose the displayed ringer setting www.vtechphones.com 9 Telephone operation Handset layout 1 TALK 2 FLASH 3 CHAN (channel) 4 REMOVE 5 Answer a call 6 /CID VOL/VOL+ 7 SELECT 8 OFF 9 REDIAL/PAUSE 10 PROG (program) 3,4 9 10 5 1,2 SELECT 6 8 7 10 www.vtechphones.

com Telephone operation Telephone base layout 11 CHARGE/IN USE 12 Message window 13 ANS ON/OFF 14 PLAY/STOP 15 REPEAT/ Basic operation 16 SKIP/ 17 DELETE/ X 18 VOL / 19 CLOCK 20 SETUP 21 ANNC (announcement) 22 RECORD 23 FIND HANDSET 19 20 21 22 23 11 17 18 16 15 14 12 13 www.vtechphones.com 11 Telephone operation Handset operation · Whenever the phone is in use, call timer will be shown at the top right corner Making

calls · Press TALK/FLASH, then dial the number -- OR -- Dial the number (press to backspace), th automatically return to pulse service after you hang up 2 Press TALK/FLASH on HS2 to answer the transferred call HS1 will return to the idle mode www.vtechphones.com 15 Telephone operation For the ia5878/ia5884 · If HS2 cannot be found, HS1 will generate an error tone and continue the call automatically Before HS2 answers, HS1 can press TALK/FLASH to cancel the forward function and continue the external call · If HS2 doesn't respond within 30 seconds, HS1 will start ringing until

TALK/FLASH is pressed to pick up the returned call If it is not answered within another 30 seconds, the external call will end automatically 1 While on a call, press SELECT on HS1 to forward the call to the destination handset HS1 will show: Destination handset will ring and show: ENTER 1-3 TRANSFERRED CALL 2 Enter the destination handset number you want to transfer 3 Press TALK/FLASH on the destination handset to answer the transferred call HS1 will return to the idle mode For the ia5882/ia5890 1 While on a call, press SELECT on HS1 to forward the call to the destination handset HS1 will show: ENTER 1-4 Destination handset will ring and show: TRANSFERRED CALL 2 Enter the destination handset number you want to transfer 3 Press TALK/FLASH on the destination handset to answer the transferred call HS1 will return to the idle mode 16 www.

vtechphones.com Telephone operation Headset jack You can use this telephone handsfree when you install any VTech 2 5 mm headset, purchased separately Plug the headset into the jack located on the right side of the handset (under the small rubber flap). @@@@ Choose N for a normal ringer 8 Press SELECT or PROG to confirm. If you chose Y in step 7, a directory entry will be displayed with the 18 www.vtechphones.com Directory Chart of characters Using the chart below, enter up to 15 characters for the name you're storing An error tone will sound if you try to enter more than 15 characters Press then press CHAN/REMOVE to backspace and make corrections; press to advance or press it twice to add a space Characters by number of key presses Dial key 1 2 3 4 5 6 7 8 9 0 \* # Once 1 Twice 3 times 4 times 5 times 6 times Basic operation A D G J M P T W 0 \* & B E H K N Q U X C F I L O R V Y 2 3 4 5 6 S 8 Z 9 7 ` , - # www.vtechphones.com 19 Directory Edit a directory entry · When you reach the end of the list in the directory, END OF LIST will be shown on the screen · If you press a dial pad key for alphabetical look up while in the directory and there are no entries starting with the letters on that key, NO DATA will be displayed on the screen · Each handset directory is independent of the other handsets If you make entries or changes to the directory of one handset it will not be reflected in the other handsets 1 Press The screen displays DIRECTORY to scroll alphabetically through entries stored in directory 2 Press or -- OR -- Press the dial pad key for the first letter of the entry you want to edit.



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3 When the screen displays the entry you want to edit, press SELECT. Then press EDIT flashes.

SPEED EDIT ERASE 8005959511 or until 4 Press SELECT The screen displays the name and number The cursor appears at the beginning of the name Press CHAN/REMOVE to backspace or press and the dial pad keys to edit the name Press SELECT to confirm and move on to edit the number. Press CHAN/REMOVE to backspace and make corrections Press SELECT to confirm and move to edit the distinctive ring setting. 5 Press SELECT to save the edited information Delete a directory entry 1 Press 2 Press The screen displays DIRECTORY or to scroll alphabetically through entries stored in directory -- OR -- Press the dial pad key for the first letter of the entry you want to delete. 3 When the screen displays the entry you want to delete, press SELECT Then press ERASE flashes. SPEED EDIT ERASE 8005959511 or until 20 www.vtechphones.com Directory 4 Press SELECT The screen displays ERASE NO YES and the number The current choice flashes. 5 Press until YES flashes. 6 Press SELECT. You'll hear a confirmation beep.

Move a directory entry into speed dial 1 Press The screen displays DIRECTORY 2 Press or to scroll alphabetically through entries stored in directory -- OR -- Press the dial pad key for the first letter of the entry you want to move. 3 When the screen displays the entry you want to move, press SELECT Then press SPEED flashes. SPEED EDIT ERASE 8005959511 Basic operation or until 4 Press SELECT The screen displays ENTER 1-9 5 Press the key (1-9) to move this entry from the normal directory to the speed dial memory and assign the memory location. You'll hear a confirmation beep. A memory location number (1 through 9) will be displayed with this entry Dial a number from the directory 1 Press The screen displays DIRECTORY 2 Press or to scroll alphabetically through entries stored in directory -- OR -- Press the dial pad key for the first letter of the entry you want to dial.

3 When the screen displays the entry you want to dial, press TALK/FLASH www.vtechphones.com 21 Speed dial · The entries you store in speed dial memory will be marked with 01 through 09 and also display in the directory · Press OFF at any time to exit speed dial mode · If the location is not empty, your new entry will be stored in place of the old and the entry will be moved to a directory location Your phone can store up to nine telephone numbers with names (up to 15 characters and 24 digits in each location) in the speed dial memory locations you assign (numbered 1 through 9) in each handset These numbers can be dialed with two button presses You can also store telephone numbers with names alphabetically in the directory See Telephone directory for instructions Store a speed dial entry 1 Press PROG Then press or until the screen displays SPEED DIAL. 2 Press SELECT The screen displays ENTER 1-9 3 Press the key (1 through 9) to assign the speed dial location this number will be stored The screen displays ENTER NAME 4 Using the chart below, enter up to 15 characters for the name you are storing An error tone will sound if you try to enter more than 15 characters Press then press CHAN/REMOVE to backspace and make corrections; press to advance or press it twice to add a space 5 After you enter the name, press SELECT or PROG. The screen displays ENTER NUMBER Once 1 A D G J M P T W 0 \* & ` , # B E H K N Q U X C F I L O R V Y 2 3 4 5 6 S 8 Z 9 7 Dial key 1 2 3 4 5 6 7 8 9 0 \* # Characters by number of key presses Twice 3 times 4 times 5 times 6 times 22 www.

vtechphones.com Speed dial 6 Enter the telephone number Press then press CHAN/REMOVE to backspace and make corrections Press REDIAL/PAUSE to enter a pause (for example a P will be shown) if necessary -- OR -- Press REDIAL/PAUSE to display the last number (up to 24 digits long) dialed from this phone 7 Press SELECT or PROG to store your entry The screen displays DISTINCT RING? and the current setting 8 Press or to choose Y (for yes) if you wish the phone to alert you to calls from this number by assigning a distinctive ringer after the first ring. Choose N for a normal ringer 9 Press SELECT or PROG to confirm. If you chose Y in step 8, a will be displayed with the entry Basic operation Edit a speed dial entry 1 Press and hold the speed dial location key (1-9) of the entry you wish to edit 2 When the screen displays the entry you want to edit, press SELECT Then press flashes. SPEED EDIT ERASE 8005959511 01 or until EDIT 3 Press SELECT The screen displays the name and number The cursor appears at the beginning of the name Press CHAN/REMOVE to backspace or press and the dial pad keys to edit the name Press SELECT to move on to edit the number Press CHAN/REMOVE to backspace and make corrections Press SELECT to move on to edit the distinctive ring setting Press or to choose Y (for yes) if you wish the phone to alert you to calls from this number by assigning a distinctive ringer after the first ring. Choose N for a normal ringer. 4 Press SELECT to save the edited information www.vtechphones.com 23 Speed dial Delete a speed dial entry 1 Press and hold the speed dial location key (1-9) of the entry you wish to delete 2 When the screen displays the entry you want to delete, press SELECT Then press ERASE flashes. SPEED EDIT ERASE 8005959511 01 or until 3 Press SELECT The screen displays ERASE NO YES and the number The current choice flashes.

4 Press until YES flashes. 5 Press SELECT. You'll hear a confirmation beep. Dial a speed dial number 1 Press and hold the speed dial location key (1-9) of the entry you wish to dial 2 Press TALK/FLASH to dial the displayed memory number Reassign locations in speed dial 1 Press and hold the speed dial location key (1-9) of the entry you wish to reassign 2 When the screen displays the entry you want to reassign, press SELECT Press SPEED flashes. SPEED EDIT ERASE 8005959511 01 or until 3 Press SELECT. The screen displays ENTER 1-9. 4. Press the keys (1-9) to reassign this entry into another memory location. You'll hear a confirmation beep 24 www.vtechphones.

com Caller ID Your phone has a caller ID (CID) with call waiting feature that works with service from your local phone service provider Caller ID with call waiting lets you see who's calling before you answer the phone, even when you're on another call You may need to change your phone service to use this feature Contact your phone service provider if: · · · You have both caller ID and call waiting, but as separate services (you may need combined service) You have only caller ID service, or only call waiting service You don't subscribe to any caller ID or call waiting services Basic operation You can use this product with regular caller ID service, and you can use this product's other features without subscribing to either caller ID or combined caller ID with call waiting service There are fees for caller ID services, and they may not be available in all areas This product can provide information only if both you and the caller are in areas offering caller ID service, and if both telephone companies use compatible equipment www.



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vtechphones.com 25 Caller ID Caller's telephone number · If you answer a call before the information appears on the screen, it will not be in the call history · Press OFF at any time to exit call history · Each handset's call log is independent from the other handset For example, when you delete one or all call log entries from one handset, they will not be deleted from the other handset Caller's name VTECH 1-234-567-8900 NEW \* This party has called more than once Position of call in call history and indicate whether the record is new or old 06 6:10PM 07/17 Time of call Date of call About call history (caller ID) Your phone can store up to 45 calls in its caller ID (CID) memory When the memory is full, the oldest call will automatically be deleted to make room for new incoming call information For each call that comes in, the screen displays the following information between the first and second ring: · · · · 1 2 Your caller's name (15 letters are sent by your telephone company) The caller's area code and telephone number The time and date of the call The repeat tag (\*) in the upper right corner, indicating the party has called more than once Press Press (CID) to view call history or to scroll through records in call history Review call history 26 www.vtechphones.com Caller ID Delete records from call history Delete a specific call: · Caller ID numbers may appear with an area code that 2 Press the CHAN/REMOVE key to delete.

You'll hear a confirmation beep. may not be required for local calls, or Delete all calls: without a 1 that may 1 With the handset in idle (off) mode, press and hold the CHAN/REMOVE key to delete The screen be needed for long displays ERASE ALL NO YES. The current choice flashes. distance calls If the number displayed 2 Press until YES flashes. is not in the right 3 Press SELECT.

You'll hear a confirmation beep. @595-9511 1-595-9511 800-595-9511 1-800-595-9511 3 Press SELECT. @@@@You'll hear a confirmation beep. @@@@Contact your DSL service provider for filter information. @@@@Problem The messages on the system are very difficult to hear. @@Press the dial pad keys firmly when dialing Make sure the power cord is securely plugged into the telephone base Plug the unit into a different working electrical outlet not controlled by a wall switch Move the cordless handset closer to the telephone base It may be out of range Reset the telephone base by unplugging and removing the battery from the handset Wait for 15 seconds then plug in the battery and plug in the power Allow up to one minute for the cordless handset and the telephone base to synchronize Other electronic products can cause interference to your cordless telephone Try installing your telephone as far away from these electronic devices as possible: wireless routers, radios, radio towers, pager towers, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and other cordless telephones My cordless handset beeps five times and is not performing normally · · · · Additional information www.vtechphones.com 47 Troubleshooting Problem Common cure for electronic equipment Suggestion · 1 2 3 4 5 If the unit is not responding normally, try putting the cordless handset in the telephone base or the charger If it does not seem to respond, try the following (in the order listed): Disconnect the power to the telephone base Disconnect the battery on the cordless handset and the spare battery in the telephone base Wait a few minutes before connecting power to the telephone base Re-install the battery and place the cordless handset into the telephone base or charger Wait for the cordless handset to synchronize its connection with the telephone base Allow up to one minute for this to take place Caller ID entries do not match the numbers I need to dial · Although the call log entries you receive are 10 digits, (the area plus the 7-digit number,) in some areas, you may need to dial only the seven digits, or a 1 plus the seven digits, or a 1 plus the area code plus the seven digits You can change the number of digits that you dial or store from the call log · While reviewing the call log, press # repeatedly to display these dialing options for local and long distance numbers before dialing or saving the telephone number Additional information 48 www.vtechphones.com Maintenance Taking care of your telephone Your cordless telephone contains sophisticated electronic parts, so it must be treated with care Avoid rough treatment Place the handset down gently Save the original packing materials to protect your telephone if you ever need to ship it Avoid water Your telephone can be damaged if it gets wet Do not use the handset outdoors in the rain, or handle it with wet hands Do not install your telephone base near a sink, bathtub or shower Electrical storms Electrical storms can sometimes cause power surges harmful to electronic equipment For your own safety, use caution when using electric appliances during storms Cleaning your telephone Your telephone has a durable plastic casing that should retain its luster for many years Clean it only with a soft cloth slightly dampened with water or a mild soap Do not use excess water or cleaning solvents of any kind Limited Warranty What does this limited warranty cover? · The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")? · During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product If we repair the Product, we may use new or refurbished replacement parts If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design We will retain defective parts, modules, or equipment Repair or replacement of the Product, at VTech's option, is your exclusive remedy VTech will return repaired or replacement Products to you in working condition You should expect the repair or replacement to take approximately 30 days How long is the limited warranty period? · The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer What is not covered by this limited warranty? This limited warranty does not cover: 1.



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2. 3 4 5 Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTEch; or Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or Product to the extent that the problem is caused by use with non-VTEch accessories; or Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or Additional information

www.vtechphones.com 49 Limited Warranty 6 7 8 Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or Product returned without valid proof of purchase (see item 2 below); or Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit How do you get warranty service? · To obtain warranty service in the United States of America, call 1-800-595-9511 for instructions regarding where to return the Product Before calling for service, please check the user's manual A check of the Product controls and features may save you a service call · Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges

incurred in the transport of Product (s) to the service location VTEch will return repaired or replaced product under this limited warranty to you, transportation, delivery or handling charges prepaid VTEch assumes no risk for damage or loss of the Product in transit · If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTEch will notify you and will request that you authorize the cost of repair prior to any further repair activity You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty What must you return with the Product to get warranty service? 1. 2 3 Return the entire original package and contents including the Product to the VTEch service location along with a description of the malfunction or difficulty; and Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and Provide your name, complete and correct mailing address, and telephone number Other Limitations · This warranty is the complete and exclusive agreement between you and VTEch It supersedes all other written or oral communications related to this Product VTEch provides no other warranties for this Product The warranty exclusively describes all of VTEch's responsibilities regarding the Product There are no other express warranties No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. · State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province. · Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from date of purchase Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you In no event shall VTEch be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you Please retain your original sales receipt as proof of purchase. 50

www.vtechphones.com Important safety instructions When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following: 1 Read and understand all instructions 2 Follow all warnings and instructions marked on the product 3 Unplug this product from the wall outlet before cleaning Do not use liquid or aerosol cleaners Use a damp cloth for cleaning 4 Do not use this product near water (for example, near a bath tub, kitchen sink or swimming pool) 5 Do not place this product on an unstable surface, such as a table, shelf or stand The product may fall, causing serious damage 6 Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug This product should never be placed near or over a radiator or heat register This product should not be placed in any area where proper ventilation is not provided This product should be operated only from the type of power source indicated on the marking label If you are not sure of the type of power supply in your home, consult your dealer or local power company Do not allow anything to rest on the power cord Do not install this product where the cord may have anyone walking on it Never push objects of any kind into this product through slots in the base or handset as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock Never spill liquid of any kind on the product To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility.

Opening or removing parts of the base or handset other than specified access doors may expose you to dangerous voltages or other risks Incorrect reassembling can cause electric shock when the product is subsequently used Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions: A When the power supply cord or plug is damaged or frayed B If liquid has been spilled onto the product C If the product has been exposed to rain or water D If the product does not operate normally by following the operating instructions Adjust only those controls that are covered by the operating instructions, as improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation E If the product has been dropped and the base and/or handset has been damaged F If the product exhibits a distinct change in performance Avoid using a telephone (other than cordless) during an electrical storm There is a remote risk of electric shock from lightning Do not use the telephone to report a gas leak in the vicinity of the leak Only put the handset of your telephone next to your ear when it is in normal talk This power unit is intended to be correctly orientated in a vertical or floor mount position.

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The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under the table/cabinet outlet 7 8 9. 10. 11. 12 13 14 15 16. Additional information SAVE THESE INSTRUCTIONS [www.vtechphones.com](http://www.vtechphones.com) 51 FCC, ACTA and IC regulations FCC Part 15 This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules These requirements are intended to provide reasonable protection against harmful interference in a residential installation This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications However, there is no guarantee that interference will not occur in a particular installation If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: \* Reorient or relocate the receiving antenna \* Increase the separation between the equipment and receiver \* Connect the equipment into an outlet on a circuit different from that to which the receiver is connected \* Consult the dealer or an experienced radio/TV technician for help Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product This product has been tested and found to comply with the FCC criteria The handset may be safely held against the ear of the user The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more If you choose to use a clipping device, please make sure to only use the supplied VTech belt clip FCC Part 68 and ACTA This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA) The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX.

This identifier must be provided to your local telephone company upon request. The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA A compliant telephone cord and modular plug is provided with this product It is designed to be connected to a compatible modular jack that is also compliant An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines See Installation Instructions in the user's manual The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your local telephone company This equipment may not be used with Party Lines If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. @@@@ Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned If this product is equipped with a corded or cordless handset, it is hearing aid compatible If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.

g., police, fire, medical) in these locations. If you do store or test emergency numbers, please: 52 [www.vtechphones.com](http://www.vtechphones.com) FCC, ACTA and IC regulations \* Remain on the line and briefly explain the reason for the call before hanging up. \* Perform such activities in off-peak hours, such as early morning or late evening Industry Canada This equipment complies with regulations RSS210 and CS-03 of Industry Canada Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device The term 'IC: ' before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0 1 The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five. The RBRC® seal The RBRC® Seal on the nickel-cadmium battery indicates that VTech Communications, Inc is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada The RBRC® program provides a convenient alternative to placing used nickel-cadmium batteries into the trash or municipal waste, which may be illegal in your area VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers Please call 1800-8-BATTERY™ for information on Ni-Cd battery recycling and disposal bans/restrictions in your area VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation Additional information [www.vtechphones.com](http://www.vtechphones.com) 53 Technical specifications Enhanced 5.

8GHz Technology - Dual band transmission combines the best of 5 8GHz and 900MHz technologies, providing enhanced performance over standard cordless telephones Frequency control Transmit frequency Receive frequency Channels Nominal effective range Size Crystal controlled PLL synthesizer Base: 912 75 - 917 10 MHz Handset: 5863 80 - 5872 5 MHz Base: 5863 80 - 5872 5 MHz Handset: 912 75 - 917 10 MHz 30 Maximum power allowed by FCC and IC Actual operating range may vary according to environmental conditions at the time of use Handset: 184mm X 52mm X 41mm Base: 160mm X 144mm X 104mm (with wall mount) Charger: 85mm X 78mm X 50mm Handset: 130 grams Charger: 61grams Handset: 400mAH Ni-Cd battery Base: 9V DC @ 300mA Charger: 9V DC @ 150mA Nine speed dial locations; up to 24 digits, 15 characters per location Directory: 20 memory locations (including the nine speed dial entries); up to 24 digits, 15 characters per location Caller ID: 45 memory locations Base: 347 grams (with wall mount) Weight Power requirements Memory 54 [www.vtechphones.com](http://www.vtechphones.com)



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