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You can read the recommendations in the user guide, the technical guide or the installation guide for VTECH IA5824. You'll find the answers to all your questions on the VTECH IA5824 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual VTECH IA5824
User guide VTECH IA5824
Operating instructions VTECH IA5824
Instructions for use VTECH IA5824
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Manual abstract:

vtechphones.com for support, shopping, and everything new at VTech. In Canada, please visit www.vtechcanada.com. Gettng started Parts checklst Your phone should include the following · Handset · Telephone base · Desk/wall mount bracket · Base power adapter · Battery · Battery cover · Belt clip · Telephone line cord · User's manual To p u r c h a s e r e p l a c e m e n t batteries, visit us on the web at www.vtechphones.com or call us at 1-800-595-9511. In Canada, go to www.vtechcanada.

com or call us at 1-800-267-7377. · Important! Before using this telephone, please read the Important safety nstructons on page 40. Base power adapter Handset Telephone base with desk/wall mount bracket Battery Battery covers Belt clip Telephone line cord User's manual www.vtechphones.com Installaton Connect power and telephone lne cords · Install the telephone base away from electronic equipment such as personal computers, television sets or microwave ovens.

Avoid excessive heat, cold, dust or moisture. · Connect the power and telephone line cords to the underside of the base as illustrated. · Plug the AC adapter into an electrical outlet. Connect the telephone line cord to the wall jack. · This power unit is intended to be correctly orientated in a vertical or floor mount position.

The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under the table/cabinet outlet. Modular telephone jack Standard electrical outlet www.vtechphones.com Gettng started Installaton Choose locaton For maximum performance of your cordless telephone system: 1. Choose a central location for your telephone base. 2. Install your telephone base and handset away from electronic equipment, such as personal computers, television sets and microwave ovens. 3. In locations where there are multiple cordless telephones, separate telephone bases as much as possible. 4.

Install your telephone equipment away from heat sources and sunlight. 5. Avoid excessive moisture, dust or extreme cold. 1 2 Install handset battery · Use only the provided VTech battery, or equivalent. · To purchase replacement batteries, visit us on the web at www. vtechphones. com or call us at 1-800-5959511. In Canada, go to www. vtechcanada. com or call us at 1-800-267-7377.

a) Align the two holes in the plug with the socket pins in the handset battery compartment, matching the red and black wires to the color-coded label. Snap the plug into place. Put the battery into the compartment. b) Place the battery in the compartment with the wires tucked inside. c) Replace cover by sliding it up into place.

d) The battery may have enough power for some calls. For best performance, put the handset in the telephone base and charge the battery for at least 16 hours. www.vtechphones.com Installaton Wall mountng bracket nstallaton (optional) Your telephone base comes with the wall mounting/desktop bracket installed, ready for desktop use.

If you prefer to mount your telephone on the wall (optional), it is designed to mount on a standard telephone wall plate. For wall mounting, follow these instructions: · First, insert the lower portion tabs of the wall mounting/desktop bracket into the lower grooves in the telephone base, then snap the upper portion tabs of the bracket into place. · Mount the telephone base on the wall by positioning it so the mounting studs will fit into the holes on the telephone base and wall mounting/desktop bracket. Slide the telephone base down on the mounting studs until it locks into place. · To remove the bracket, press both upper portion tabs firmly inward and pull the bracket downward until it release from the grooves. upper portion tab lower portion tab lower groove upper grooves Desk/table bracket nstallaton To place your telephone base on a desk or table, insert the wall mounting/desktop bracket. · Insert the lower portion tabs of the bracket into the upper grooves of the telephone base. · Snap the upper portion tabs of the bracket into place. · To remove the bracket, press both upper portion tabs firmly inward and pull the bracket upward until it is released from the grooves. www.

vtechphones.com Gettng started Installaton If you subscrbe to DSL servce If you receive high speed internet through your telephone line (commonly referred to as DSL) and you are experiencing interference during conversations and/or your caller ID features aren't functioning properly, install a DSL filter to the telephone line between the telephone base and the telephone line jack. Contact your DSL provider to obtain a DSL filter. To single telephone jack (RJ11C) Telephone line cord DSL filter (For DSL users) www.vtechphones.com Installaton Belt clp (optional) To attach To remove Headset jack You can use this telephone handsfree when you install any VTech 2.5 mm headset, purchased separately. Plug the headset into the jack located on the right side of the handset (under the small rubber flap). Do not force the connection, but make sure the plug fits securely. To purchase a headset, visit us on the web at www. vtechphones.com or call us at 1-800-595-9511. In Canada, go to www.vtechcanada.com or call us at 1-800-267-7377.

www.vtechphones.com Telephone operaton Handset layout 1. TALK 2. FLASH 3.

CHAN (channel) 4. REMOVE 5. Answer a call 6. /CID VOL/VOL+ 7. SELECT 8. OFF 9. REDIAL/PAUSE 10. PROG (program) 6 Basc operaton 1,2 8 7 5 3,4 9 10 www.vtechphones.com Telephone operaton Telephone base layout 11.

CHARGE/IN USE 12. Message waiting indicator 13. FIND HANDSET 11 12 13 www.vtechphones.com Telephone operaton Handset operaton Makng calls · Press TALK/FLASH, then dial the number. -- OR -- Dial the number (press then press CHAN/REMOVE to backspace), then press TALK/FLASH. · To answer a call, press TALK/FLASH. · To end a call, press OFF. Endng Calls · Press OFF to end your call. -- OR -- Put the handset on the telephone base to end your call.

Answerng calls · Press any key to answer a call (except OFF, or). Basc operaton FLASH · During a call, press TALK/FLASH to receive an incoming call, if call waiting is activated. CHAN · Press CHAN to switch to a clear channel while on a call. REMOVE When viewing the call log, press to delete the current record displayed. While handset is in idle mode, press and hold to delete all records in the call log.

/CID (caller ID) VOL- and /VOL+ (drectory) /CID (caller ID) VOL· While on a call, press to decrease the volume. A double beep will sound when you reach the lowest setting. www.vtechphones.com Telephone operaton · While phone is not in use, press to display caller ID information.

· While entering names or numbers into memory, press then press CHAN/REMOVE to delete the last character entered.

/VOL+ (drectory) · While on a call, press to increase the volume. A double beep will sound when you reach the highest setting. · While phone is not in use, press to display directory entries. · While entering names, press twice to add a space. SELECT · Press to confirm an entry of operation or to select highlighted item from menu. OFF · During a call, press to hang up. While in a menu, press to cancel an operation or exit the menu. REDIAL/PAUSE · Press to view redial number. Press again to delete the redial number.

Press to insert a dialing pause while entering a number. PROG (program) · With the handset in idle (on-hook), press to enter programming mode. Volume · During a call, press or to adjust the listening volume to a comfortable level. 0 www.vtechphones.com Telephone operaton Telephone base operaton CHARGE/IN USE · Flashes slowly when the handset is in use. · Glows steadily when the handset e is eliminated. If you have pulse (rotary) dialing, you can change from dial pulse to touch tone dialing during a call by pressing *TONE. This is useful if you need to send touch tone signals for access to telephone banking or long distance services. 1.

Press TALK/FLASH. 2. Press TONE*. 3. Dial the number.

3. When you end the call by pressing OFF, the phone automatically returns to pulse dialing. Operatng range This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and base can communicate over only a certain distance -- which can vary with the locations of the base and handset, the weather, and the construction of your home or office. If you receive a call while you are out of range, the handset might not ring or if it does ring, the call might not connect when you press TALK/FLASH.

Move closer to the base, then press TALK/FLASH to answer the call. If you move out of range during a phone conversation, you might hear noise or interference. To improve reception, move closer to the base. If you move out of range without pressing OFF, your phone will be left off the hook. To hang up properly, walk back into range, periodically pressing OFF. www.vtechphones.com Telephone operaton Voce mal Your phone is designed to work with most local and regional telephone service provider's voice messaging systems, providing alerts on both the handset and telephone base when new messages come in. Voice messaging is a subscription service, available through most service providers, for a fee. Contact your local telephone company for more information.

When a caller leaves a message in your voice mailbox, the VOICEMAIL light on the telephone base will flash. In addition, the handset will display: NEW VOICEMAIL 5:40 PM 5/01 Clear voce mal alert If after you review your message(s) your message waiting alert does not go off, you may manually turn it off by: 1. Press PROG. 2. Press or until screen displays CLR VOICEMAIL 3. Press SELECT, the screen displays: CLEAR? YES · Turning off the voice mail indicator only turns off the displayed NEW VOICEMAIL message on the handset screen; it does not delete your voice mail message(s). Use this feature when the phone indicates there is voice mail when you have none, or you have accessed your voice mail from a remote location (other than your home). If there actually is a new voice mail message, your local telephone company will continue to send the message which turns the displayed NEW VOICEMAIL message. Basc operaton 4. Press or to select YES or NO.

5. Press SELECT to confirm. www.vtechphones.com Telephone operaton Dsplay screen messages Screen displays: ** RINGING ** CONNECTING. .. PHONE ON NEW VOICEMAIL ** PAGING ** BATTERY LOW SCANNING...

OTHER HANDSET ON OR OUT OF RANGE RINGER: OFF When: There is a call coming in. The handset is waiting for dial tone. The handset is in use. You have been alerted by the telephone company that you have received new voice mail. The telephone base is paging the handset. The battery needs to be recharged. The handset is changing to another of the 30 channels available. 1. Displays when base power is off and TALK/FLASH is pressed. You'll hear five rapid beeps.

2. Displays when an out-of-range dial fails to connect. The handset ringer is turned off. www.vtechphones.com Drectory Your phone can store 20 (including the nine speed dial entries) telephone numbers with names (up to 15 characters for the name and 24 digits for the number in each location) in the handset. Store a drectory entry 1. Press PROG. The screen displays DIRECTORY. 2.

Press SELECT. The screen displays ENTER NAME. 3. Using the chart below, enter up to 15 characters for the name you're storing with the number. Press then press CHAN/REMOVE to backspace and make corrections; press to advance or press it twice to add a space.

Presses 3 times C F I L O R V Y Dial key 1 2 3 4 5 6 7 8 9 0 * # Once 1 A D G J M P T W 0 * & Twice B E H K N Q U X 4 times 2 3 4 5 6 S 8 Z 5 times 6 times 7 9 `, - . # 4. When you finish entering the name, press SELECT or PROG. The screen displays ENTER NUMBER. · Press OFF at any time to exit the directory.

· When the memory is full the screen will display MEMORY FULL, an error tone sounds and you will not be able to store a new number until you delete a stored number to make room for another entry. · If the directory is empty and you try to access the directory, DIRECTORY EMPTY will show on the screen. · When you reach the end of the list in the directory, END OF LIST will be shown on the screen. Basc operaton www.vtechphones.com Drectory · When you are using the dial pad key(s) to search for a name/ number while in directory mode and there is not an entry for that letter, NO DATA will be shown in the display. 5. Enter the telephone number. Press then press CHAN/REMOVE to backspace and make corrections. Press REDIAL/PAUSE to store a pause (a P will be shown) if necessary.

-- OR -- Press REDIAL/PAUSE to display the last number dialed from this handset. 6. Press SELECT or PROG. The screen displays DISTINCT RING? and the current setting. 7. Press or to choose Y (yes) if you wish the phone to alert you to calls from this number by changing to a distinctive ringer after the first ring. Choose N for a normal ringer. 8. Press SELECT or PROG to confirm. If you chose Y in Step 7, a will be displayed with the directory entry. Edt a drectory entry 1. Press . The screen displays DIRECTORY. 2. Press or to scroll alphabetically through entries stored in directory.

-- OR -- Press the dial pad key for the first letter of the entry you want to edit. 3. When the screen displays the entry you want to edit, press SELECT. Then press EDIT flashes. SPEED EDIT ERASE 8005959511 or until 4.

Press SELECT. The screen displays the name and number. The cursor appears at the beginning of the name. Use and and the dial pad keys to edit the name.

Press SELECT to confirm and move on to edit the number. press then press CHAN/REMOVE to backspace and make corrections. Press SELECT to confirm and move to edit the distinctive ring setting. 5. Press SELECT to save the edited information. www.

vtechphones.com Drectory Erase a drectory entry 1. Press . The screen displays DIRECTORY. 2. Press or to scroll alphabetically through entries stored in directory. -- OR -- Press the dial pad key for the first letter of the entry you want to delete. 3. When the screen displays the entry you want to delete, press SELECT. Then press ERASE flashes.

SPEED EDIT ERASE 8005959511 or until 4. Press SELECT. The screen displays ERASE NO YES and the number. The current choice flashes. 5. Press until YES flashes. 6. Press SELECT. You'll hear a confirmation beep. · When memory is full the screen displays MEMORY FULL, an error tone sounds, and you cannot store a new number until you delete a record in speed dial memory or the directory.

Basc operaton Move a drectory entry to the speed dal 1. Press . The screen displays DIRECTORY. 2. Press or to scroll alphabetically through entries stored in directory. -- OR -- Press the dial pad key for the first letter of the entry you want to move. 3. When the screen displays the entry you want to move, press SELECT. Then press SPEED flashes. SPEED EDIT ERASE 8005959511 or until www.

vtechphones.com Directory 4. Press SELECT. The screen displays ENTER -. 5. Press the key (1-9) for the memory location where you want to store this entry. You'll hear a confirmation beep. A memory location number (1 through 9) will be displayed with this entry. Dal a drectory number 1. Press . The screen displays DIRECTORY. 2. Press or to scroll alphabetically through entries stored in directory. -- OR -- Press the dial pad key for the first letter of the entry you want to dial. 3. When the screen displays the entry you want to dial, press TALK/FLASH. 0 www.vtechphones.com Speed dal Your phone can store up to nine telephone numbers with names (up to 15 characters and 24 digits in each location) into the speed dial memory locations you assign (1 through 9). You can also store telephone numbers with names alphabetically in the directory.

See Telephone directory for instructions. · The entries you stored in speed dial memory will be marked with 01 through 09 in the telephone directory. · Press OFF at any time to exit speed dial mode. Store a speed dal entry 1. 2. 3. 4. Press PROG on the handset. Press or until the screen displays SPEED DIAL. Press SELECT.

The screen displays ENTER -. Press the key (1 through 9) for the memory location where you want to store this entry. The screen displays ENTER NAME. 5. Using the chart below, enter up to 15 characters for the name you're storing with the number. An error tone will sound if you try to enter more than 15 characters. Press then press CHAN/REMOVE to backspace and make corrections; press to advance or press it twice to add a space. Dial key 1 2 3 4 5 6 7 8 9 0 * # Once 1 A D G J M P T W 0 * & `, . # B E H K N Q U X C F I L O R V Y 2 3 4 5 6 S 8 Z 9 7 Basc operaton Twice Presses 3 times 4 times 5 times 6 times www.vtechphones.

com Speed dal Store a speed dal entry 6. When you finish entering the name, press SELECT or PROG. The screen displays ENTER NUMBER. 7. Enter the telephone number.

Press then press CHAN/REMOVE to backspace and make corrections. Press REDIAL/PAUSE if you wish to store pauses in the dialing sequence. (A P will display when a pause has been successfully inserted.) -- OR -- Press REDIAL/PAUSE to display the last number dialed from this phone. 8. Press SELECT or PROG to store your entry. The screen displays DISTINCT RING? and the current setting. 9. Press or to change the setting. Choose Y (for yes) if you wish the phone to alert you to calls from this number by changing to a distinctive ringing pattern after the first ring. Choose N for a normal ringing pattern. 10. Press SELECT or PROG to confirm your selection. If you chose Y, a will be displayed with the speed dial entry. Edt a speed dal entry 1.

Press and hold the memory location key (1 through 9) of the entry you wish to edit. 2. When the screen displays the entry you want to edit, press SELECT. Then press or until EDIT flashes. SPEED EDIT ERASE 8005959511 3. Press SELECT. The screen displays the name and number. The 01 cursor appears at the beginning of the name. Press , and the dial pad keys to edit the name. Press SELECT to move on to edit the number. Press then press CHAN/REMOVE to backspace and make corrections. Press SELECT to move to edit the distinctive ring setting. 4. Press SELECT to save the edited information. www.

vtechphones.com Speed dal Erase a speed dal entry 1. Press and hold the speed dial location key (1 through 9) of the entry you wish to delete. 2. When the screen displays the entry you want to delete, press SELECT. Then press or ERASE flashes. SPEED EDIT ERASE 8005959511 01 until · Whenever the phone is in use, call timer will be shown at the top right corner. 3. Press SELECT. The screen displays ERASE NO YES and the number. 4. Press until YES flashes. 5. Press SELECT. You'll hear a confirmation beep.

Basc operaton Dal a speed dal number 1. Press and hold the speed dial location key (1 through 9) of the entry you wish to dial. 2. Press TALK/FLASH to dial the displayed memory number. Reassgn locatons n speed dal 1. Press and hold the speed dial location key (1 through 9) of the entry you want to reassign. 2. When the screen displays the entry you want to reassign, press SELECT. Then press or until SPEED flashes. 3. Press SELECT. The screen displays ENTER -. 4. Press the keys (1 through 9) to reassign this entry into another memory location. You'll hear a confirmation beep.

SPEED EDIT ERASE 8005959511 01 www.vtechphones.com Caller ID Your phone has a caller ID (CID) with call waiting feature that works with service from your local phone service provider. Caller ID with call waiting lets you see who's calling before you answer the phone, even when you are on another call. You may need to change your phone service to use this feature.

Contact your phone service provider if: · You have both caller ID and call waiting, but as separate services (you may need combined service) · You have only caller ID service, or only call waiting service. · You don't subscribe to any caller ID or call waiting services. You can use this product with regular caller ID service, and you can use this product's other features without subscribing to either caller ID or combined caller ID with call waiting service. There are fees for caller ID services, and they may not be available in all areas. This product can provide information only if both you and the caller are in areas offering caller ID service, and if both telephone companies use compatible equipment. www.vtechphones.com Caller ID Caller's telephone number Caller's name Ths party has called more than once.

Poston of call n call hstory Tme of call Indcate whether the record s new or not Date of call · If you answer a call before the information appears on the screen, it will not be in the call history. · Press OFF at any time to exit call history.

Basc operaton About call hstory (caller ID) Your phone can store up to 45 calls in its caller ID (CID) memory. When the memory is full, the oldest call will automatically be deleted to make room for new incoming call information. For each call that comes in, the screen displays the following information between the first and second rings: · Your caller's name (15 letters are sent by your telephone company). · The caller's area code and telephone number. · The time and date of the call. · The repeat tag (*) in the upper right corner, indicating the party has called more than once. Revew call hstory 1. 2. Press (CID) to enter call history viewing mode. Use or to scroll through records in call history.

www.vtechphones.com Caller ID Delete records from call hstory · Caller ID numbers may appear with an area code that may not be required for local calls, or without a that may be needed for long distance calls. If the number displayed is not in the correct format, press # repeatedly to see the different dialing options. You can choose to dial with or without the area code and with or without the 1.

Delete a specific call: 1. Locate the record you want to delete from call history. 2. Press the REMOVE key. You'll hear a confirmation beep.

Delete all calls: 1. With the handset in idle (off) mode, press and hold the REMOVE key. The screen displays ERASE ALL NO YES. The current choice flashes. 2. Press until YES flashes. 3. Press SELECT. You'll hear a confirmation beep. Dal a dsplayed number 1.

Locate the record in call history that you want to dial. 2. Although the call log entries you receive are 10 digits, (the area plus the 7-digit number,) in some areas, you may need to dial only the seven digits, or a 1 plus the seven digits, or a 1 plus the area code plus the seven digits. You can change the number of digits that you dial or store from the call log. While reviewing the call log, press # repeatedly to display these dialing options for local and long distance numbers before dialing or saving the telephone number. See an example below. 595-9511 1-595-9511 800-595-9511 1-800-595-9511 3. Press SELECT. Press or until DIAL flashes. 4.

Press SELECT. The number is automatically dialed. -- OR -- When the number is correctly displayed for dialing, press TALK/FLASH. Store a call hstory record n the drectory www.vtechphones.

com 1. Locate the record in the call history you want to store in the directory. Caller ID 2. You can change the number of digits that you dial or store from the call log. While reviewing the call log, press # repeatedly to display these dialing options for local and long distance numbers before dialing or saving the telephone number.

See the side column (and illustration on the previous page) for more information on changing the dialing format. 3. Press SELECT, then press press SELECT again. or until PROGRAM flashes, then 800-595-9511 5:40PM 12/30 NEW28 DIAL PROGRAM 800-595-9511 5:40PM 12/30 NEW28 4. You will be given the option to edit the name and press SELECT. Then you can edit the number and press SELECT. 5. Press or to select Y or N for distinctive ringer. DISTINCT RING? N 800-595-9511 6. Press SELECT.

You'll hear a confirmation beep. If you choose Y in step 5 a will be displayed with the directory entry. Dsplay screen messages Screen displays: PRIVATE CALLER UNKNOWN CALLER * (after name) When: The other par t y is blocking name and /or number information. Your phone company is unable to receive information about this caller's name and/or number. This caller has called you more than once. · Caller ID numbers may appear with an area code that may not be required for local calls, or without a 1 that may be needed for long distance calls. If the number displayed is not select in the correct format, press # repeatedly to see the different dialing options. You can choose to dial with or without the area code and with or without the 1. Basc operaton www.vtechphones.

com Battery care and mantenance · If you repeatedly get a low battery indicator, even after charging overnight, the battery should be replaced. · To reduce the risk of fire or injury to persons or damage to the telephone, read and follow these instructions carefully: Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this user's manual. Battery nformaton Operaton While in use (talking) While not in use (standby*) After your battery is fully charged, you can expect the following performance: Operatng tme up to 5 hours up to 7 days * Handset is off the telephone base but not in use. · The battery needs charging when: -- A new battery is installed in the handset. -- The phone beeps twice every five seconds.

-- The screen displays BATTERY LOW and the low battery icon. · Place the handset in the base so the charge light turns on. The battery is typically fully charged in 16 hours. · You can keep the battery fully charged by returning the handset to the base after each use. Replace the handset battery 1. Remove the battery compartment cover on the handset by pressing on the indentation and sliding the cover downward. 2. Lift out the old battery and disconnect. 3. Align the two holes in the new battery's plug with the socket pins, and snap the plug into place. Snap the battery in the compartment, as described in Installaton, on page 3. 4. Replace the cover by sliding it up into place. 5. The new battery must be charged before using the phone.

Place the handset in the base and allow it to charge for at least 16 hours the first charge. The telephone might operate before that, but for best performance, let the battery charge fully. www.vtechphones.com Troubleshootng If you have difficulty operating your phone, the suggestions below should solve the problem. If you still have difficulty after trying these suggestions, call VTech Communications at 1-800-595-9511. In Canada, call VTech Telecommunications Canada Ltd. at 1-800-267-7377. Problem My telephone does not work at all. Suggeston · Make sure the battery is installed and charged correctly (see page 3 and 28).

For optimum daily performance, return the cordless handset to the telephone base after use. · Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch. · Make sure the telephone line cord is plugged firmly into the telephone base and the modular wall jack. · Unplug the unit's electrical power and remove the battery from the handset. Wait for 15 seconds then plug in the battery and plug in the power.

Allow up to one minute for the cordless handset and base to synchronize. · Charge the battery in the cordless handset for at least 16 hours. · Remove and re-insert the battery. If that still does not work, it may be necessary to purchase a new battery pack. · Disconnect the telephone base from the modular jack and plug in a working telephone.

If this telephone does not work, the problem is probably in the wiring or the local service. Call the local telephone company. Addtonal nformaton BATTERY LOW is displayed on screen · Place the handset in the telephone base for recharging. · Remove and re-install the battery and use it normally until fully discharged, then recharge the handset on the telephone base for 16 hours. · If the above measures do not correct the problem, the battery may need to be replaced. www.vtechphones.com Troubleshootng Problem The battery does not charge in the handset or the handset battery does not accept charge Suggeston · Make sure the handset is placed in the charger correctly. The CHARGE light on the telephone base should be on. · Remove the battery from the handset and install it in the spare battery compartment on the side of the telephone base and let it charge for 16 hours.

Then re-install the charged battery into the handset. · If the cordless handset is in the telephone base but the CHARGE light is not on, refer to The charge lght s off in this section. · It may be necessary to purchase a new battery. Please refer to the Batteres section on page 28 of this user's manual. · The telephone might be malfunctioning. Please refer to the Warranty section on pages 38 to 39 of this user's manual for further instruction. · Clean the charging contacts on the cordless handset(s) and telephone base each month using a pencil eraser or a dry non-abrasive fabric. · Make sure the power adapter and telephone line cords are plugged in correctly and securely. · Unplug the power adapter. Wait for 15 seconds before plugging it back in.

Allow up to one minute for the cordless handset and telephone base to reset. · The telephone might be malfunctioning. Please refer to the Warranty section on pages 38 to 39 of this user's manual for further instruction. The CHARGE light is off 0 www.vtechphones.

com Troubleshootng Problem The CHARGE/IN USE Indicator on the telephone base is flashing There is no dial tone. Suggeston · This is a signal that the battery is very low, completely depleted, or when there is no electrical contact between the battery and the telephone base. · Ensure the connector of the battery is securely plugged into the handset and place the handset in the telephone base for charging. · · · · First, try all the above suggestions. Move the cordless handset closer to the telephone base.

It might be out of range. The telephone line cord might be malfunctioning. Try installing a new telephone line cord. Disconnect the telephone base from the telephone jack and connect a different telephone. If there is no dial tone on the telephone either, the problem is in your wiring or local service. @@(See page 13). @@· The cordless handset may be too far from the telephone base. Move it closer to the telephone base. @@Try unplugging some of them. @@Contact the local telephone company (charges may apply).

@@@@· Test a working telephone at the telephone jack. @@Contact your local telephone company (charges may apply). · The telephone line cord might be malfunctioning. Try installing a new telephone line cord. @@@@@@@a call. @@Make sure the power cord is plugged in. · You may be too far from the telephone base. · Charge the battery in the handset for 16 hours. @@@@Try unplugging some of the other phones. @@@@@@If another phone has the same problem, the problem is the phone jack.

@@@@@· Make sure there is a dial tone before dialing. @@Wait an extra second before dialing. · Make sure the telephone is set to the correct dial mode (pulse dial or tone dial) for the service in your area. Refer to the Set dal mode section of this user's manual (page 12) to set the dial mode. @@Contact your local telephone company (charges may apply).

· Eliminate any background noise. Noise from a television, radio, or other appliances may cause the telephone to not dial out properly. If you cannot eliminate the background noise, first try muting the cordless handset before dialing, or dialing from another room in your home with less background noise. · Disconnect the telephone base from the telephone jack. Plug in a different telephone.

If you still hear other calls, the problem is probably in the wiring or local service. Call your local telephone company. · Press the CHAN key to switch to a clear channel when on a call. · Make sure the telephone line cord is plugged in securely. I hear other calls when using the telephone. I hear noise in the cordless handset, and none of the keys or buttons work. www.vtechphones.com Troubleshootng Problem There is noise or interference during a telephone conversation. My calls fade out or cut in and out when I am using the cordless handset.

Suggeston · The handset may be out of range. Move it closer to the telephone base. · Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference. Try moving the appliance or telephone base to another outlet. @@@@· Microwave ovens operate on the same frequency as your telephone. It is normal to experience static on your telephone while the microwave oven is operating. Do not install this telephone in the same outlet or near a microwave oven. · If your telephone is plugged in with a modem or a surge protector, plug the telephone (or modem/surge protector) into a different location. If this solves the problem, re-locate your telephone or modem farther apart from each other, or use a different surge protector. @@Try moving the base to another location, preferably a higher location for better reception.

· Disconnect the telephone base from the modular jack and plug in a corded telephone. If calls are still not clear, the problem is probably in the wiring or local service. Contact your local service company (charges may apply). · Select channels four through 10 for your router (refer to the user's manual of your router for more information). · If you still have problems with the telephone or the router, make sure the handset is on and press CHAN until the performance improves.

· Press the CHAN button while on a call until the interference has been eliminated. @@Contact the local telephone company (charges may apply). Addtonal nformaton www.vtechphones.com Troubleshootng Problem Suggeston · Do you have DSL service? If yes, you need to have a DSL filter installed at every telephone jack that has a telephone connected to it.

Contact your DSL service provider for filter information. My caller ID features are not working properly. · Caller ID is a subscription service. You must subscribe to this service from your local telephone company for this feature to work on your telephone. · The caller may not be calling from an area which supports caller ID. · Both you and the caller's telephone companies must use equipment which are compatible with caller ID service. · If you subscribe to DSL service, install a noise filter to the telephone line between the telephone base and the telephone line jack. Contact your DSL service provider for filter information. · Make sure you subscribe to Caller ID with Call Waiting features services provided by the local telephone company. · The caller may not be calling from an area which supports caller ID.

· Both you and the caller's telephone companies must use equipment which are compatible with caller ID service. · If you subscribe to DSL service, install a noise filter to the telephone line between the telephone base and the telephone line jack. Contact your DSL service provider for filter information. · Although the call log entries you receive are 10 digits, (the area plus the 7-digit number,) in some areas, you may need to dial only the seven digits, or a 1 plus the seven digits, or a 1 plus the area code plus the seven digits. You can change the number of digits that you dial or store from the call log. · While reviewing the call log, press # repeatedly to display these dialing options for local and long distance numbers before dialing or saving the telephone number. The system does not receive caller ID or the system does not display caller ID during call waiting. Caller ID entries do not match the numbers I need to dial. www.vtechphones.

com Troubleshootng Problem My cordless handset beeps five times and is not performing normally Suggeston · Make sure the power cord is securely plugged into the telephone base. Plug the unit into a different working electrical outlet not controlled by a wall switch. · Move the cordless handset closer to the telephone base. It may be out of range. · Reset the telephone base by unplugging and removing the battery from the handset.

Wait for 15 seconds then plug in the battery and plug in the power. Allow up to one minute for the cordless handset and the telephone base to synchronize. @@Try installing your telephone as far away from these electronic devices as possible: wireless routers, radios, radio towers, pager towers, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and other cordless telephones · If the unit is not responding normally, try putting the cordless handset in the telephone base. If it does not seem to respond, try the following (in the order listed): · Disconnect the power to the telephone base. · Disconnect the battery on the cordless handset and the spare battery in the telephone base.

· Wait a few minutes before connecting power to the telephone base. · Re-install the battery and place the cordless handset into the telephone base or charger. · Wait for the cordless handset to synchronize its connection with the telephone base. Allow up to one minute for this to take place. Common cure for electronic equipment Addtonal nformaton www.vtechphones.com Mantenance Taking care of your telephone Your cordless telephone contains sophisticated electronic parts, so it must be treated with care. Avoid rough treatment Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it. Avoid water Your telephone can be damaged if it gets wet.

Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install your telephone base near a sink, bathtub or shower. Electrical storms Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, use caution when using electric appliances during storms. Cleaning your telephone Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap. Do not use excess water or cleaning solvents of any kind. Lmted Warranty What does ths lmted warranty cover? The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada. What wll VTech do f the Product s not free from defects n materals and workmanshp durng the lmted warranty perod ("Materally Defectve Product")? During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product.

If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return repaired or replacement Products to you in working condition.

You should expect the repair or replacement to take approximately 30 days. How long s the lmted warranty perod? The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer. What s not covered by ths lmted warranty? This limited warranty does not cover: 1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or 2.

Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or 3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or 4. Product to the extent that the problem is caused by use with non-VTech accessories; or 5. Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or 6.

Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or 7. Product returned without valid proof of purchase (see item 2 below); or www.vtechphones.com Lmted Warranty 8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit. How do you get warranty servce? To obtain warranty service in the United States of America, please call 1-800-595-9511; In Canada, please dial 1 (800) 267-7377.

NOTE: Before calling for service, please review the user's manual - a check of the Product controls and features may save you a service call. Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty to you, transportation, delivery or handling charges prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty. What must you return wth the Product to get warranty servce? 1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and 2. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and 3. Provide your name, complete and correct mailing address, and telephone number.

Other Lmtatons This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties.

No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province. Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product.

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Please retan your orgnal sales recept as proof of purchase. Addtonal nformaton www.vtechphones.com Important safety nstructons When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following: 1. Read and understand all instructions. 2. Follow all warnings and instructions marked on the product. 3. Unplug this product from the wall outlet before cleaning.

Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning. 4. Do not use this product near water (for example, near a bath tub, kitchen sink or swimming pool). 5. Do not place this product on an unstable surface, such as a table, shelf or stand. The product may fall, causing serious damage. 6. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug.

This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided. 7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.

8. Do not allow anything to rest on the power cord. Do not install this product where the cord may have anyone walking on it. 9. Never push objects of any kind into this product through slots in the base or handset as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock.

Never spill liquid of any kind on the product. 10. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used. 11. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock. 12. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions: A. When the power supply cord or plug is damaged or frayed.

B. If liquid has been spilled onto the product. C. If the product has been exposed to rain or water. D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions, as improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation. E. If the product has been dropped and the base and/or handset has been damaged. F.

If the product exhibits a distinct change in performance. 13. 14. 15. 16.
Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning. Do not use the telephone to report a gas leak in the vicinity of the leak. Only put the handset of your telephone next to your ear when it is in normal talk. This power unit is intended to be correctly orientated in a vertical or floor mount position.
The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under the table/cabinet outlet. SAVE THESE INSTRUCTIONS 0 www.

FCC, ACTA and IC regulatons FCC Part 15 This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: * Reorient or relocate the receiving antenna. * Increase the separation between the equipment and receiver. * Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

* Consult the dealer or an experienced radio/TV technician for help. Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more. If you choose to use a clipping device, please make sure to only use the supplied VTech belt clip. FCC Part 68 and ACTA This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your local telephone company upon request. The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your local telephone company. This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer. If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty. If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service.

The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. @@@@@@@@If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please: Addtonal nformaton www.vtechphones.com FCC, ACTA and IC regulatons * Remain on the line and briefly explain the reason for the call before hanging up. * Perform such activities in off-peak hours, such as early morning or late evening. Industry Canada This equipment complies with regulations RSS210 and CS-03 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. The term `IC: ` before the certification/registration number only signifies that the Industry Canada technical specifications were met. The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface.

The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five. The RBRC® seal The RBRC ® Seal on the nickel-cadmium battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada. The RBRC ® program provides a convenient alternative to placing used nickel-cadmium batteries into the trash or municipal waste, which may be illegal in your area. VTech's participation in RBRC ® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC ® program or at authorized VTech product service centers.

Please call 1-800-8-BATTERYTM for information on Ni-Cd battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources. RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation. www.vtechphones.com Technical specifications Enhanced 5.8GHz technologyyour phone operates on a dual band transmission that combines the best of 5.8GHz and 900MHz technologies, providing enhanced performance over standard cordless telephones. Frequency control Transmit frequency Receive frequency Channels Nominal effective range Size Weight Power requirements Memory Crystal controlled PLL synthesizer Base: 912.75 - 917.

10 MHz Handset: 5863.80 - 5872.5 MHz Base: 5863.80 - 5872.5 MHz Handset: 912.75 - 917.10 MHz 30 Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.

Handset: 184mm X 52mm X 41mm Base: 143.61mm X 108mm X 103.

26mm (with wall mount) Handset: 130 grams Base: 219.8 grams (with wall mount) Handset: 400mAH Ni-Cd Battery Base: 9V AC@ 250mA Addtonal nformaton Nine speed dial locations; up to 24 digits, 15 characters per location Directory: 20 memory locations (including the nine speed dial entries); up to 24 digits, 15 characters per location Caller ID: 45 memory locations www.vtechphones.com Index A B C About call history (caller ID) 25 Answering calls 9 Batteries 28 Belt clip 6 Caller ID 24-27 Charge the handset battery 13 Check for dial tone 12 Choose location 3 Clear voice mail alert 15 Connect power and telephone line cords 2 Ending calls 9 Erase a directory entry 19 Erase a speed dial entry 23 P Parts check list 1 F R FCC, ACTA and IC regulations 41, 42 H Handset layout 7 Handset operation 9 Handset ringer style/battery save 13 Headset 6 Reassign locations in speed dial 23 Replace the handset battery 28 Review call history 25 Ringer volume 13 S I D Delete all calls 26 Delete a specific call 26 Delete records from call history 26 Desk/table bracket installation 4 Dial a directory number 20 Dial a displayed number 26 Dial a speed dial number 23 Directory 17-20 Display screen messages 16, 27 If you subscribe to DSL service 5 Important safety instructions 40 Installation 2-6 Install handset battery 3 Internet 5 Set dial mode 12 Set handset date and time 12 Set language 12 Speed dial 21, 22, 23 Store a call history record in the directory 26 Store a directory entry 17 Store a speed dial entry 21 L Limited Warranty 38,39 T M Maintenance 38 Making calls 9 Move a directory entry to the speed dial 19 E Edit a directory entry 18 Edit a speed dial entry 22 O Operating range 14 Table of contents i, ii Technical specifications 43 Telephone base layout 8 Telephone base operation 11 Telephone operation 7-16 Temporary tone dialing 14 The RBRC® seal 42 Troubleshooting 29-37 V Voice mail 15 www.vtechphones.

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