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You can read the recommendations in the user guide, the technical guide or the installation guide for VTECH DS6472-6. You'll find the answers to all your questions on the VTECH DS6472-6 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual VTECH DS6472-6
User guide VTECH DS6472-6
Operating instructions VTECH DS6472-6
Instructions for use VTECH DS6472-6
Instruction manual VTECH DS6472-6

The image shows the cover of the VTECH DS6472-6 user manual. At the top left is the 'vtech' logo. Below it, the text reads 'User's manual' and 'www.vtechphones.com'. In the center, there are five images of the DS6472-6 cordless phone system components: a base station, a handset, a charging cradle, a second handset, and a car kit. At the bottom left, a black box contains the text 'Model: DS6472-6'. At the bottom right, a grey box contains the Bluetooth logo and the text 'Bluetooth DECT 6.0'.



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Manual abstract:

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..129 iii Getting started Parts checklist Your telephone contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary. Quick start guide Bluetooth quick start guide User's manual Quick start guide Bluetooth quick start guide User's manual Wall mount bracket Cordless headset with an earbud attached Head band Ear hooks (3) Additional earbuds (3) Ear pad Headset charger with power adapter installed Battery compartment covers (5) Batteries (5) Telephone line cord Telephone base Handset chargers power adapter with power adapters installed (4) Telephone base Handsets (5) •The headset battery is not replaceable.

•To purchase a replacement battery or power adapter, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com

or dial 1 (800) 267-7377. □ Getting started Installation Install the telephone base close to a telephone jack and a power outlet not connected to a wall switch. For optimum range and better reception, place the telephone base in a central and open location. When using a Bluetooth wireless technology enabled cell phone with this telephone, make sure the cell phone is within 15 feet of the telephone base to maintain a reliable connection between the cell phone and telephone base. This product may be shipped with protective stickers covering the handsets and telephone base displays. Remove them before use. Avoid placing the telephone base too close to: • Communication devices such as personal computers, computer routers, television sets, VCRs, wireless routers (wireless broadband, Wi-Fi, or 802.11) or other cordless telephones. • Excessive heat sources.



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• Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.

• Excessive dust sources such as a workshop or garage. • Excessive moisture. • Extremely low temperature. • Mechanical vibration or shock such as on top of a washing machine or work bench. □ Getting started Telephone base and charger installation Install the telephone base and chargers as shown below. Make sure that the electrical outlet is not controlled by a wall switch. If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters. Electrical outlet not controlled by a wall switch Telephone wall jack Telephone line cord A DSL filter (not included) is required if you have DSL high speed Internet service Power adapter Telephone base power adapter Charger Telephone base • Use only the power adapters supplied with this product.

To order a replacement, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or dial 1 (800) 267-7377. • The power adapters are intended to be correctly oriented in a vertical or flthe small cradle on the headset charger. 2. The magnet holds the top of the headset in place. The light turns on when charging.


The headset battery is not replaceable. □ Getting started Earbud installation There are four earbuds provided and one of them has already been attached to the headset. To remove the earbud from the headset earpiece: Hold both sides of the earbud and then pull the earbud until it separates from the earpiece. To attach the earbud to the headset earpiece: 1. Choose an appropriate earbud. 2. Press the earbud towards the earpiece until it clicks into place. Move the earbud around so that the protruding bump on the earbud is pointing towards your mouth when placed on your ear. The protruding bump on the earbud holds the headset securely in your ear. Protruding bump □ Getting started Ear hook installation There are three ear hooks provided.

The smallest ear hook is a flexible ear hook. If you choose to use it, adjust to suit your ear comfortably before use. To attach the ear hook to the headset: 1. Remove any headset attachment (earbud excluded) connected to the headset. 2. Choose an appropriate ear hook. 3. Insert the ear hook [A] into the rotating clip [B] on the headset until it clicks into place. [A] [B] 4. Hook the headset on your right ear.

Adjust the angle of the headset until the microphone is pointing towards your mouth. Firmly grip the earpiece with one hand whenever adjusting the headset microphone up or down. □ Getting started Ear hook installation (continued) To wear the headset on your left ear: 1. Hold the headset with one hand. 2. Twist the ear hook 180 degrees Lift the ear hook upward. clockwise. 3. Push the ear hook downward. 4.

Hook the headset on your left ear. Adjust the angle of the headset until the microphone is pointing towards your mouth. □ Getting started Ear hook installation (continued) To remove the ear hook from the headset: 1. Hold the headset with one hand and the ear hook with your other hand. 2. Pull the end of the ear hook up until it separates from the rotating clip on the headset. 10 Getting started Head band installation To attach the head band to the headset: 1. Remove any headset attachment connected to the headset. 2. Attach the ear pad to the headset earpiece.

3. To wear the headset on your right ear, insert the end [A] of the head band into the rotating clip [B] on the headset until it clicks into place. [A] [B] 11 Getting started Head band installation (continued) 4. Adjust the head band to fit your head. Adjust and rotate the angle of the headset until the microphone is pointing towards your mouth. Firmly grip the earpiece with one hand whenever adjusting the headset microphone up or down. To wear on your left ear, hold the headset on one hand and the head band with your other hand. Rotate the head band within the rotating clip on the headset. To remove the head band from the headset: 1. Hold the headset with one hand and the head band with your other hand.

2. Pull the end of the head band until it separates from the rotating clip on the headset. 12 Getting started Installation options Your telephone base is ready for tabletop use. If you want to mount your  telephone on a wall, use the provided wall mount bracket to connect with a standard dual-stud telephone wall mounting plate. If you do not have this mounting plate, you can purchase one from many hardware or consumer electronics retailers.

You may need a professional to install the mounting plate. Tabletop to wall mount installation 1. Plug one end of the telephone line cord into the TEL LINE jack on the bottom of the telephone base. Plug the small end of the telephone base power adapter into the POWER jack on the bottom of the telephone base. 2.

Position the lower portion grooves on the telephone base to the lower portion tabs (marked B) on the wall mount bracket. Make sure the upper portion grooves of the telephone base are above the upper portion tabs (marked A) on the wall mount bracket. Push the telephone base down until it clicks securely in place. 3. Route the telephone line cord (or DSL filter) through the wall mount bracket hole and plug it into the telephone wall jack. Route the power cord out of the bottom of the telephone and plug it into an electrical outlet not controlled by a wall switch. 4. Align the holes on the bracket with the standard wall plate and slide the bracket down until it locks securely. Bundle the telephone line cord and power adapter cord neatly with twist ties. 1 2 3 4 13 Getting started Wall mount to tabletop installation 1.

If the telephone line cord and power adapter cord are bundled, untie them first. 2. Slide the black wall mount bracket up and remove it from the wall plate. Unplug the telephone line cord (or DSL filter) from the wall. Unplug the power adapter from the power outlet. 3. Slide the telephone base up and remove it from the wall mount bracket. 4. See Telephone base and charger installation on page 3. 14 Getting started Telephone base layout REPEAT/ Press to repeat a message or press twice to play the previous message (page 90).

DELETE/X Press to delete the message currently playing (page 90). When the phone is not in use, press twice to delete all previously reviewed messages (page 92). /VOL/ Press to adjust the volume during message playback (page 90). When the phone is not in use, press to adjust the telephone base ringer volume (page 48). SKIP/ Press to skip to the next message (page 90).

PLAY/STOP/ Press to play messages (page 90). Press to stop message playback (page 90). /FIND HANDSET Press to page all system handsets and headset (page 55).



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/ANS ON/OFF Press to turn the answering system on or off (page 81). IN USE light On when the handset or headset is in use.

Flashes when another telephone sharing the same line is in use or on hold. Flashes quickly when there is an incoming home call. Message window Shows the number of messages and other answering system information (page 93). D1/D2 lights On when the telephone base is paired and connected with a Bluetooth device. Flashes when there is an incoming cell call. Alternate when the telephone base is in discoverable mode. 15 Getting started Handset layout CHARGE light On when the handset is charging in the telephone base or charger. Softkeys (2) Press to select a menu item displayed above the key. While in a menu, press to select an item, or save an entry or setting. /CELL Press to make or answer a cell call (page 51).

During a cell call, press to answer an incoming call when you hear a call waiting alert (page 51). Flashes quickly when there is an incoming cell call. Flashes slowly when a cell call is on hold. /HOME/FLASH Press to make or answer a home call (page 49). During a home call, press to answer an incoming call when you hear a call waiting alert (page 50). Flashes quickly when there is an incoming home call. Flashes slowly when a home call is on hold. 1 While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory (page 78). Press to switch to tone dialing temporarily during a call if you have pulse service (page 55). Press to toggle the name order when saving a caller ID entry into the directory (page 79).

Press to make or answer a home call using the handset speakerphone (page 49). During a call, message or announcement playback, press to switch between the speakerphone and the handset (page 54). REDIAL/PAUSE P Press to review the redial list (page 58). While dialing or entering numbers into the directory, press and hold to insert a dialing pause (page 69). During an outside call, intercom call, message or announcement playback, press to change the quality of the audio to best suit your hearing (page 56).

16 Getting started Handset layout (continued) VOL/ While in a menu, press to scroll up. During a call or message playback, press to increase the listening volume (page 54 or page 91). When the handset is not in use, press to enter the directory (page 70). When entering numbers and names in the directory, press to move the cursor to the left. MUTE/DELETE While on a call, press to mute the microphone (page 54).

While reviewing the caller ID log, directory or redial list, press to delete an individual entry (page 80, page 72 and page 59 respectively). P Press to delete digits when predialing (page 49). While entering or editing a directory entry, press to erase a digit or character. While the handset is ringing, press to silence the ringer temporarily. During message or announcement playback, press to delete a message or announcement. OFF/CANCEL During a call, press to hang up (page 49 and page 51). While the handset is ringing, press to silence the ringer temporarily (page 54). Press and hold while the telephone is not in use to erase the displayed messages (XX Missed calls and Download fail). While in a menu, press to exit without making changes or press and hold to return to idle mode. VOL/ CID While in a menu, press to scroll down.

During a call or message playback, press to decrease the listening volume (page 54 or page 91). When the handset is not in use, press to review the caller ID log (page 77). When entering numbers and names in the directory, press to move the cursor to the right. # (pound key) While reviewing a caller ID log entry or a directory entry, press repeatedly to show other dialing options (page 78 and page 71 respectively). 17 Getting started Handset layout (continued) PUSH TO TALK (PTT) Press to begin a one-to-one or one-to-group broadcast (page 64 and page 65). Press and hold to begin a broadcast to a group of handsets when the handset is not in use (page 65). 18 Getting started Headset layout (on/off) Press and hold two seconds to power on or off. Press to answer, end or join a call (pages 49, 51 and 60). On in red when charging in the headset charger. On in blue when fully charged in the headset charger.

Flashes once every 10 seconds in blue when in idle mode. Flashes once every 10 seconds in red when in low battery mode. Flashes twice every three seconds in blue while on a call. Flashes quickly in blue while being paged. Flashes quickly and alternately in red and blue while being registered.

Flashes four times every four seconds in blue when there is an incoming call. Earpiece Rotating clip Connect the ear hook or head band. +/-/VOLUME While on a call, press to adjust the listening volume (page 54). When the headset is not in use, press to adjust the ringer volume (page 36). RESET inset button Insert a paper clip or similar object to reset the headset when deregistration fails (page 107).

MUTE/FLASH While on a call, press to mute the microphone (page 54). While on a call, press and hold to answer an incoming call when you receive a call waiting alert (page 50 and page 51). When there is an incoming call, press to silence the ringer in the earpiece temporarily. Microphone 19 Getting started Handset main menu To enter the main menu: 1. Press MENU when the handset is not in use. 2. Press or to highlight a handset feature menu, then press SELECT to enter that menu. To return to the previous menu, press OFF/CANCEL. To return to idle mode, press and hold OFF/CANCEL. Play messages - play messages from the answering system.

Answering sys - record memos and change your answering system settings. Play messages Answering sys Directory Cal ler ID log Intercom BACK SELECT Play messages Answering sys Directory Cal ler ID log Intercom BACK SELECT Directory - store and search for names and numbers. Caller ID log - review the caller ID history or delete all caller ID log entries. Play messages Answering sys Directory Cal ler ID log Intercom BACK SELECT Play messages Answering sys Directory Cal ler ID log Intercom BACK SELECT Intercom - make intercom calls to a system handset. Play messages Answering sys Directory Cal ler ID log Intercom BACK SELECT Bluetooth - set up and manage your Bluetooth enabled devices. Answering sys Directory Cal ler ID log Intercom Bluetooth BACK SELECT 20 Getting started Handset main menu (continued) Ringers - set up ringers for the home and cell lines. Directory Cal ler ID log Intercom Bluetooth Ringers BACK SELECT Set date/time - set up the date and time of your telephone. Cal ler ID log Intercom Bluetooth Ringers Set date/time BACK SELECT Settings - change your telephone settings. Intercom Bluetooth Ringers Set date/time Settings BACK SELECT Website - displays the VTech website address. Bluetooth Ringers Set date/time Settings Website BACK SELECT 21 Bluetooth Introducing Bluetooth Your new DS6472 telephone system with Bluetooth wireless technology has the following features: • Pair up to four Bluetooth enabled devices (cell phones or headsets) with the telephone base.



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• Connect a maximum of two cell phones to make and receive cell calls. Only one cell phone can be active on a call at a time. • Connect one Bluetooth enabled headset for making and receiving home calls. • Conference cell and home calls. • Make and receive calls using your cell phone plan while utilizing the ease and comfort of your home telephone system.

IMPORTANT INFORMATION • After plugging in the telephone base, wait at least 20 seconds before connecting a Bluetooth device. The screen shows Bluetooth system busy if you try to connect too soon. • Refer to the user's manual of your Bluetooth enabled cell phone or headset for more information about how that device uses Bluetooth connectivity. • Bluetooth wireless technology operates within a short range (a maximum of approximately 30 feet) from the telephone base. Keep connected cell phones and headset within this range.

• If your cell phone has poor reception in your home, the DS6472 cannot improve the reception. However, if there is a location in your house with better reception, you can leave your cell phone at that location while you use the DS6472 cell line. In order for this to work, the telephone base must be within 30 feet of the cell phone. • Charge your cell phone while it is connected to the telephone base. Your cell phone's battery will discharge faster while it is connected to the telephone base via Bluetooth wireless technology. • Monitor your cell phone's usage because minutes are deducted from your cellular plan for the duration of all cell calls. Refer to Bluetooth setup (page 24) to learn how to set up and manage your Bluetooth enabled devices. Refer to Telephone operation (page 49) on how to operate your Bluetooth devices with your new DS6472 telephone system with Bluetooth wireless technology. Refer to Troubleshooting (page 108) if you experience difficulty using the telephone system. The Bluetooth ® word mark and logos are owned by Bluetooth SIG, Inc.

and any use of such marks by VTech Holdings Limited is under license. VTech Holdings Limited is a member of Bluetooth SIG, Inc. Other trademarks and trade names are those of their respective owners. 22 Bluetooth Glossary of terms Below are some terms used in this user's manual to help you become familiar with using your Bluetooth enabled devices and your new DS6472 telephone system. Active device slots - the Device list has two active slots for two cell phones, or one cell phone and one headset. When a device on the list is active, D1 or D2 displays in front of the device name. In order to use a Bluetooth device on a call, it must be in an active slot and be connected. Bluetooth cell phone - refers to a Bluetooth enabled cellular telephone. Cell line - the telephone line associated with your cell phone service. On your DS6472 handset, press /CELL to use the cell line.

Connected - when you pair a Bluetooth device to the DS6472, it is placed in an active slot and automatically connected. When a device is connected, 1 and/or 2 displays after on the handset and the D1 and/or D2 light on the telephone base is on. If a device loses its connection to the telephone base, it must be reconnected before you can use the device with the DS6472. Disconnected - when a device is disconnected, 1 and/or 2 displays after on the handset and the D1 and/or D2 light on the telephone base is off. Discoverable mode - before a Bluetooth enabled device can be paired, it must be set to this mode.

When pairing your cell phone, the telephone base will be set to this mode. When pairing a headset, the headset must be set to this mode. Depending on the manufacturer, this mode is sometimes referred to as Find Me or Visibility. Home line - your conventional telephone land line. On your DS6472 handset, press /HOME/FLASH to use the home line.

Paired devices - once Bluetooth enabled devices have been paired with the telephone base, they appear on the device list. A maximum of four devices can be paired with the telephone base. Pairing - this refers to the process of Bluetooth enabled devices registering device information with each other. The telephone base must be paired with a Bluetooth enabled cell phone or headset before the Bluetooth device can be used. Depending on the manufacturer, this is also referred to as Bonding. PIN - by default, the PIN is 0000 for the telephone base and for most Bluetooth devices. PIN information must be exchanged between Bluetooth devices before they can be used. This is also known as a Passkey or Passcode. 23 Bluetooth Bluetooth setup To use a Bluetooth enabled cell phone or headset with your DS6472, you must first pair and connect your Bluetooth device(s) with the telephone base. All DS6472 handsets can be used to make or answer on the cell phone line.

Bluetooth wireless technology operates within a short range (30 feet). When you pair a Bluetooth cell phone or Bluetooth headset to the telephone base, move closer to the telephone base to maintain sufficient signal strength. Add a cell phone Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone is not connected to any other Bluetooth devices. Refer to your cell phone user's manual to learn how to search for or add new Bluetooth devices. To pair and connect a cell phone: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press SELECT. 3. Press SELECT to choose Add device, then press SELECT to choose Add cellular.

The handset displays Please wait... followed by 1. If cell is connected to BT device, please disconnect it.

• If there are already four paired devices on the device list, the 4th device on the device list will be automatically removed, regardless of whether the new device pairing is successful or not (page 31). • If there are already two active devices on the device list with prefix D1: or D2:, the handset shows Only 2 devices can be ready for connection. You are prompted to deactivate an active device. 4. Press NEXT.

The handset displays 2. Place cell phone next to base. • All devices that are connected to the telephone base are disconnected until the pairing process is completed. Answering sys Directory Cal ler ID log Intercom Bluetooth BACK SELECT BLUETOOTH Add device Device list Download dir Change PIN BACK SELECT ADD DEVICE Add cel lular Add headset BACK SELECT 24 Bluetooth Add a cell phone (continued) 5. Press NEXT to turn on the telephone base discoverable mode. The handset displays Set cell to search base: VTech DS6472 discoverable PIN: 0000. Promptly turn on the Bluetooth feature of your cell phone and search for or add new devices. • Your cell phone may require a passcode. In this case, the handset displays Check cellular. ENTER PASS CODE.

Enter the cell phone passcode into the handset and press SET to save. 6. Enter the PIN of the telephone base (the default PIN is 0000) into your cell phone to continue the pairing process. The handset displays Adding Cell Phone A to device list.



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.. 7. When a device is successfully connected, the handset displays Cell Phone A is added and connected to base. You hear a confirmation tone. The corresponding status icon (1 or 2) displays.

The corresponding device light on the telephone base (D1 or D2) turns on. Set cel to l search base: VTech DS6472 discoverable PIN:0000 Adding Cel Phone A l to device list... Cel Phone A l is added and connected to base.

If you have trouble pairing your cell phone, it may not be compatible with your DS6472. Check the Bluetooth compatibility list at www.vtechphones.com. • The pairing process may take up to one minute.

If the pairing process fails, try again. • The steps for the pairing process may vary for different cell phones. If this happens, follow the prompts on your cell phone and your DS6472 to complete the pairing process. • If you put the handset back in the telephone base or charger while pairing, the pairing is canceled and the handset returns to idle mode. 25 Bluetooth Add a headset Before you begin, make sure that your Bluetooth enabled headset is not connected to any other Bluetooth device. Refer to your headset user's manual to learn how to search for or add new Bluetooth devices. To pair and connect a headset: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press SELECT.

3. Press SELECT to choose Add device. 4. Press or to highlight Add headset, then press SELECT. The handset displays If headset is connected to cell, please disconnect it. Press NEXT. • When there is already an active headset, the handset shows Only 1 headset in device list can be ready for connection and then prompt you to replace an existing paired device (page 31). • When there are already two active devices, the handset shows Only 2 devices can be ready for connection. The telephone base will deactivate another headset from an active slot automatically. 5.

The handset displays Pls set headset to discoverable mode, then press NEXT. • All devices that are connected to the telephone base are temporarily disconnected. 6. The handset displays Searching for Bluetooth headsets..

. Set your headset to discoverable mode (refer to the user's manual of your headset). 7. When the handset displays the found devices, press or to highlight a desired headset and then press SELECT. 8.

Enter the PIN of your headset. The PIN for most Bluetooth devices is 0000 (refer to the user's manual of your headset). Then press NEXT. The handset displays Adding Headset A to device list... when the base is connecting to your headset. Answering sys Directory Cal ler ID log Intercom Bluetooth BACK SELECT ADD DEVICE Add cel lunar Add headset BACK SELECT If headset is connected to cel l, please disconnect it. NEXT Pls set headset to discoverable mode BACK NEXT Searching for Bluetooth headsets..

. FOUND DEVICES Headset A Headset B BACK SELECT 26 Bluetooth Add a headset (continued) 9. When a device is successfully connected, the handset displays Headset A is added and connected to base and the corresponding status icon (1 or 2). You hear a confirmation tone. The corresponding light on the telephone base (D1 or D2) turns on. If you have trouble pairing your headset, it may be not compatible with your DS6472. Check the Bluetooth compatibility list at www.vtechphones.com. • The pairing process may take up to one minute.

If the pairing process fails, try again. • If you put the handset back in the telephone base or charger while pairing, the process discontinues and the handset returns to idle mode. Headset A is added and connected to base. Adding Headset A to device list..

. Auto connection An active device may be disconnected from the telephone base when: • The Bluetooth feature of your connected cell phone is turned off. • The power of your device is turned off. • Your Bluetooth device is not within range of the telephone base. When the Bluetooth feature or power on the device is turned on, or it moves within range of the base, the base will try to reconnect to the Bluetooth device.

If you disconnect the device through the device list, the base will not attempt to reconnect unless your device is moved out of range and back in range again.

27 Bluetooth Connecting devices Up to four devices can be paired to the telephone base. All paired devices are shown on the device list. To use a paired device, it must be in an active slot (D1 or D2) on the device list and connected. Only one Bluetooth cell phone or a headset can be on a call at a time. Once you have paired a device with the telephone base, you do not need to repeat the pairing procedure again unless you delete the device from the device list. When connecting a Bluetooth device to the device list, all connected devices will be temporarily disconnected until the procedure is complete. It may take up to two minutes to reconnect. Review the device list 1. Press MENU on the handset when it is not in use.

2. Press or to highlight Bluetooth, then press SELECT. 3. Press or to highlight Device list, then press SELECT. Answering sys Directory Cal ler ID log Intercom Bluetooth BACK SELECT Connect/Disconnect an active device While in the device list menu, you may connect or disconnect your devices. 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press SELECT. 3.

Press or to highlight Device list, then press SELECT. 4. Press or to highlight a device when necessary, then press OPTION. 5. Press or to highlight Connect/Disconnect (whichever is applicable), then press SELECT to confirm.

The handset displays Device connected/Device disconnected. You hear a confirmation tone. When your device is connected, you will be prompted to select Disconnect. When your device is disconnected, you will be prompted to select Connect. BLUETOOTH Add device Device list Download dir Change PIN BACK SELECT 1 DEVICE LIST D1:Headset A D2:Cel Phone A l Cel Phone B l Cel Phone C l BACK OPTION 1 Headset A Connect Remove Rename BACK SELECT 28 Bluetooth Remove a device When you already have the maximum of four paired devices on the device list and you want to add another device, you must first delete a device from the device list.

1. Press MENU on the handset when it is not in use. or to highlight Bluetooth, then 2. Press press SELECT. 3. Press or to highlight Device list, then press SELECT. or to highlight a desired device when 4. Press necessary, then press MUTE /DELETE. - OR or to highlight a desired device when • Press necessary, then press OPTION. • Press or to highlight Remove, then press SELECT.

5. The handset displays Remove Headset A? Press YES to confirm. The handset displays Device removed from device list. You hear a confirmation tone. BLUETOOTH Add device Device list Download dir Change PIN BACK SELECT 1 DEVICE LIST D1:Headset A D2:Cel Phone A l BACK OPTION 1 Headset A Connect Remove Rename BACK 1 Remove Headset A ? NO YES SELECT Device removed from device list. 29 Bluetooth Rename a device You can change the name of a device on the device list.



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1. Press MENU on the handset when it is not in use. or to highlight Bluetooth, then 2. Press press SELECT.
3. Press or to highlight Device list, then press SELECT. or to choose a desired device when 4. Press necessary, then press OPTION. 5.
Press or to highlight Rename, then press SELECT. The handset displays ENTER NEW NAME. 6. Use the dialing keys to edit the name (up to 15 characters). •
Press MUTE /DELETE to erase a character.

• Press and hold MUTE /DELETE to erase all characters. • Press to move the cursor to the right or to the left. 7. Press SAVE. The handset displays Device renamed. You hear a confirmation tone. BLUETOOTH Add device Device list Download dir Change PIN BACK SELECT 1 DEVICE LIST D1:Headset A D2:Cell Phone A | BACK OPTION 1 Headset A Connect Remove Rename BACK SELECT 1 ENTER NEW NAME Headset A ---- SAVE 30 Bluetooth Replace an active device If you already have two active devices on the device list and you want to activate a different device, you must deactivate one of the two active devices. To replace an active device: 1. Press MENU on the handset when it is not in use. 2.

Press or to highlight Bluetooth, then press SELECT. or to highlight Device list, then 3. Press press SELECT. 4. Press or to highlight the device you want to activate, without a prefix D1: or D2:, then press OPTION. or to highlight Connect, then press 5. Press SELECT. The handset displays Only 2 devices can be ready for connection and then a list of devices for deactivation. 6. Press or to highlight the device to be deactivated, then press NEXT. The handset displays Cell Phone/Headset A is deactivated and you hear a confirmation tone. The handset displays Connecting Cell Phone/Headset B to the base... 7.

Depending on your cell phone settings, you may need to press a key on your cell phone to confirm the connection. When the new device is successfully activated and connected, the handset displays Device connected. You hear a confirmation tone. BLUETOOTH Add device Device list Download dir Change PIN BACK SELECT 1 DEVICE LIST D1:Headset A D2:Cell Phone A | Cell Phone B | Cell Phone C | BACK OPTION 1 Cell Phone B | Connect Remove Rename BACK SELECT Connecting Cell Phone B | to the base..

. Bluetooth connection from idle mode When you have active devices that are not connected, CONNECT appears on the idle handset. Press CONNECT to start connecting an active device. When there are two active devices, the handset will prompt you to choose one before connection. 1 HANDSET 1 --:-CONNECT --/-MENU 31 Bluetooth Download directory You can download up to four cell phone directories (phonebooks) to your DS6472 telephone system via Bluetooth wireless technology. Each downloaded directory can store up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name. Before downloading the directory, make sure the cell phone is paired, active and connected to the DS6472. Make sure the handset battery is charged for at least 10 minutes. Place your cell phone next to the telephone base when you download a cell phone directory to your DS6472. To download a cell phone directory: 1.

Press MENU on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press SELECT. 3. Press or to highlight Download dir, then press SELECT. • If there is no cell phone paired to the system, the handset displays Device list is empty. Press OK to return to the Bluetooth menu. 4. Press or to highlight a desired device, then press SELECT. • If the selected device is active but disconnected, the handset displays Cellular phone not connected. Press CONNECT. 5. Press or to highlight one of the following options: • Phone memory - download all contacts stored in your phone memory. • SIM card only - download all contacts stored in your SIM card. • Phone and SIM - download all contacts stored in both your phone memory and SIM card. Press SELECT. During the download, the handset displays the progress. All other idle system handsets display Downloading dir. • Your cell phone may require a passcode. In this case, the handset displays Check cellular.

ENTER PASS CODE. Enter the cell phone passcode into the handset and press SET to save. Answering sys Directory Call ID log Intercom Bluetooth BACK SELECT BLUETOOTH Add device Device list Download dir Change PIN BACK SELECT 1 DOWNLOAD DIR D1:Cell Phone A | D2:Cell Phone B | BACK SELECT 1 DOWNLOAD FROM Phone memory SIM card only Phone and SIM BACK SELECT 32 Bluetooth Download directory (continued) • If the selected device's directory has already been downloaded to the DS6472 before, the handset 1 displays the last update date of your cell phone. The Cell Phone A directory stored on the DS6472 for that cell phone will be erased and replaced with the current cell Downloading phone directory. If you have edited the downloaded entry #XXXX entries (page 71), those changes will be lost. Press NEXT to start the download, the handset displays STOP Erasing directory... 1 • If you already have four downloaded directories, the handset displays Memory is full. Replace existing Download ended directory? Press YES.

Highlight the cell phone XXXX directory to be replaced and then press SELECT. entries saved The handset displays Replace Cell Phone A directory? Press YES to confirm. OK 6. When the downloading process is complete, the handset displays Download ended XXXX entries saved. You hear a confirmation tone. Press OK to return to the download directory menu. • Certain cell phones do not support SIM card download. If this is the case, try transferring the contacts from your SIM card to your cell phone memory first, then download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see the user's manual of your cell phone. • When downloading the directory from your Bluetooth enabled cell phone, some data may not transfer.

For example, if you have home, mobile and work numbers for a particular contact, the three categories may not transfer to your DS6472. • For certain cell phones, you may need to press a key on your cell phone to confirm the directory download. 33 Bluetooth Interruption to directory download When you are downloading a directory from a cell phone and the phone receives a call, the download process stops and all handsets display Download fail after the call ends. When you try to view the downloaded directory, the handset displays Last download failed: MM/DD/YY. You need to download the directory again (see page 32).

When you are downloading a directory from a cell phone and the telephone base loses power, the download process stops. When the telephone base regains power, the handset only displays the Home directory. You need to download the directory again (see page 32). 1 HANDSET 1 Download fail The download progress screen may be replaced with 12:31PM Cell line in use. To go back to the downloading progress screen, do steps one through four on page 32. The download process continues even if any of the following occurs: ••• 12/31 MENU You place the handset in the telephone base or charger.



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You access your cell phone menu features. The handset battery becomes depleted or the handset loses connection with the telephone base. During the download process, do not attempt to make changes to your cell phone directory. View the directory download information 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Directory, then press SELECT. 3. Press or to choose the desired downloaded directory, then press OPTION.

4. Press or to highlight Last update, then press SELECT. Press OK to exit. Cel Phone A l Last update: 12/12/09 Total #0159 OK 34 Bluetooth Change PIN You are required to enter a PIN when establishing a Bluetooth connection. The default Pin of your telephone base is 0000. BLUETOOTH Add device Device list Download dir Change PIN BACK SELECT To change the PIN: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press SELECT. ENTER 3.

Press or to highlight Change PIN, then press SELECT. The handset displays ENTER NEW PIN and the existing PIN. 4. Use the dialing keys to enter a new four-digit code. BACK • Press MUTE /DELETE to erase a digit.

• Press and hold MUTE /DELETE to erase all digits. • Press to move the cursor to the right or to the left. 5. Press SET to save. You hear a confirmation tone. NEW PIN1 ---SET 35 Telephone settings Handset settings Ringers In the ringers menu, you can select the ringer tones and adjust the ringer volume for incoming calls to the home and cell lines. Ringer volume (handset) You can adjust the ringer volume for the incoming home and cell calls. To adjust the handset ringer volume: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Ringers, then press SELECT. 3. Press SELECT to choose Ringer volume. 4. Press or to highlight All lines, Home, Cell-D1, or Cell-D2 then press SELECT.

5. Press or to sample each volume level. 6. Press SET to save. You hear a confirmation tone. - OR Press OFF to turn off the ringer, then press SET to save. You hear a confirmation tone. • When the ringer volume for all are set to off, a ringer off icon appears steady. When only one or two of the ringer volume is set to off, a ringer off icon flashes. • When the ringer volume is set to off, the handset displays briefly Caller ID won't be announced if the voice announce caller ID feature is turned on (page 45).

• See page 48 to set the telephone base ringer volume. RINGERS Ringer volume Ringer tone BACK SELECT RINGER VOLUME All lines l Home Cel l-D1 Cel l-D2 BACK SELECT RINGER VOLUME OFF SET Ringer volume (headset) The headset does not have an external ringer. When there is an incoming call, the headset earpiece rings. To adjust the ringer volume: Press +/-VOLUME on the side of the headset when it is not in use. 36 Telephone settings Ringer tone You can select the ringer tones for the incoming home and cell calls.

To select a ringer tone: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Ringers, then press SELECT. 3. Press or to highlight Ringer tone, then press SELECT. 4. Press or to highlight All lines, Home, Cell-D1 or Cell-D2, then press SELECT. 5. Press or to sample each ringer tone. 6. Press SET to save. You hear a confirmation tone. When you turn off the ringer volume, you will not hear ringer tone samples. RINGERS Ringer volume Ringer tone BACK SELECT RINGER TONE All lines l Home Cel l-D1 Cel l-D2 BACK SELECT RINGER TONE □ Tone 1 Tone 2 Tone 3 Tone 4 BACK SET 37 Telephone settings Set date and time T □ he answering system announces the day and time of each message prior to playing it.

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. If you do not want to set the date and time automatically with caller ID information, turn this feature off (see CID time synchronization on page 43). However, the year must be correct so that the day of the week can be calculated from the caller ID information. Before using the answering system, set the date and time as follows. Cal ler ID log To set the date and time manually: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Set date/time, then press SELECT. 3. Use the dialing keys (0-9) to enter the month.

For example, enter 02 for February. - OR Press or to choose the month and then press SET. 4. Repeat Step 3 to set the date and year, and then press SET. 5. Repeat Step 3 to set the hour and minute, and then press SET. 6. Press or to choose AM or PM, or press 2 for AM or 7 for PM. Then press SET to save. You hear a confirmation tone.

If the date and time are not set, the system announces, "Time and day not set," before each message plays. Intercom Bluetooth Ringers Set date/time BACK SELECT SET DATE 09/30/09 MM/DD/YY BACK SET SET TIME 05:41 PM BACK SET 38 Telephone settings Settings In the settings menu, you can modify the settings for LCD language, voice language, display alerts, CID time synchronization, handset name, key tone, dial mode and voice announce caller ID. LCD language You can select a language (English, French or Spanish) to be used in all screen displays. To select a language: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Settings, then press SELECT. 3. Press SELECT to choose LCD language. 4.

Press or to choose from English, Français or Español, then press SET to save. You hear a confirmation tone. SETTINGS LCD language Voice language Display alerts CID time sync BACK SELECT LCD LANGUAGE □ English Fran cais , Espa n ol BACK SET Voice language You can select a language (English or French) to be used for the answering system's voice prompts and voice announce caller ID feature. 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Settings, then press SELECT. 3. Press or to highlight Voice language, then press SELECT. 4.

Press or to highlight Answering sys or Annc Caller ID , then press SELECT. 5. Press or to choose from English or Français, then press SET to save. You hear a confirmation tone. SETTINGS LCD language Voice language Display alerts CID time sync BACK SELECT ANS SYS LANG.

□ English Fran cais , BACK SET 39 Telephone settings Display alerts In the display alerts menu, you can change and edit the settings for display alerts on the idle screen. Missed call indicator When there are missed calls that have not been reviewed in the caller ID log, the handsets show XX Missed calls. Each time you review a caller ID log entry marked NEW, the number of missed calls decreases by one. When you have reviewed all the missed calls, the missed calls indicator disappears. If you do not want to review the missed calls one by one, you can reset the missed call indicator.

All the entries are then considered old and kept in the caller ID log. To reset the missed call indicator: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Settings, then press SELECT. 3. Press or to highlight Display alerts, then press SELECT.



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4. Press or to highlight Home line or Cell line, then press SELECT. 5.

Press SELECT to choose Missed calls. The handset displays Reset missed call indication? Press YES to confirm. You hear a confirmation tone. You can also press and hold OFF/CANCEL to erase the missed call indicator when the telephone is not in use. X HANDSET XX Missed cal ls 12:31PM 12/31 MENU NEW VTech 800-595-9511 12:31PM BACK 12/31 DIAL SETTINGS LCD language Voice language Display alerts CID time sync BACK SELECT HOME ALERTS Missed cal ls Voicemail No line BACK SELECT 40 Telephone settings Display alerts (continued) Voicemail indicators If you subscribe to voicemail service offered by your telephone service provider, New voicemail and appear on the handsets when you have new voicemail messages. Contact your telephone service provider for more information and assistance about using your voicemail service. After you have listened to all new voicemail messages, the indicators on the handsets turn off automatically. Reset the voicemail indicators when the telephone indicates that there is new voicemail but there is none (for example, when you have accessed your voicemail while away from home). Clearing the voicemail waiting indicators only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicators.

To reset the voicemail indicators: 1. Press MENU on the handset when it is not in use. or to highlight Settings, then 2. Press press SELECT. 3. Press or to highlight Display alerts, then press SELECT. or to highlight Home line, then 4. Press press SELECT. 5. Press or to highlight Voicemail, press SELECT.

6. The handset displays Reset voicemail indication? Press YES to confirm. You hear a confirmation tone. DISPLAY ALERTS Home line Cel l line BACK SELECT HOME ALERTS Missed cal ls Voicemail No line BACK SELECT 41 Telephone settings Display alerts (continued) No line If there is no telephone line connected to the telephone base, the handsets show No home line. If you do not want to display the message on the handsets (for example, if you use the cell line only), you can turn off the no line alert. To turn the no line alert on or off: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Settings, then press SELECT. 3.

Press or to highlight Display alerts, then press SELECT. 4. Press or to highlight Home line, then press SELECT. 5. Press or to highlight No line, then press SELECT. 6. Press or to choose On or Off, then press SET to save. When you choose Off, the handset displays If the line is not connected, an alert will not appear. You hear a confirmation tone. HOME ALERTS Missed cal ls Voicemail No line BACK SELECT NO LINE ALERT On Off Download fail If the directory download process is interrupted, the handsets display Download fail.

You can reset the download fail indication on the handset. To reset the download fail indication: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Settings, then press SELECT.

3. Press or to highlight Display alerts, then press SELECT. 4. Press or to highlight Cell line, then press SELECT. 5.

Press or to highlight Download fail, then press SELECT. 6. The handset displays Reset download failure indication? Press YES to confirm. You hear a confirmation tone. You can also press and hold OFF/CANCEL to erase this indication when the telephone is not in use. BACK SET CELL ALERTS Missed cal ls Download fail BACK SELECT Reset download failure indication? YES NO 42 Telephone settings CID time synchronization If you subscribe to caller ID service, the date and time will be set automatically by the caller ID information. You can turn off this feature if you want to set the date and time manually. To change the setting: 1. Press MENU on the handset when it is not in use. 2.

Press or to highlight Settings, then press SELECT. 3. Press or to highlight CID time sync, then press SELECT. 4. Press or to choose On or Off, then press SET to save. You hear a confirmation tone. SETTINGS Voice language Display alerts CID time sync Rename handset BACK SELECT CID TIME SYNC On Off BACK SET Rename handsets You can create a name for each handset. The new name can be up to 11 characters. To rename a handset: 1. Press MENU on the handset when it is not in use.

2. Press or to highlight Settings, then press SELECT. 3. Press or to highlight Rename handset, then press SELECT. The handset displays RENAME HANDSET.

4. Use the dialing keys to edit the name. • Press MUTE /DELETE to erase a character. • Press and hold MUTE /DELETE to erase all characters. • Press to move the cursor to the right or to the left.

5. Press SAVE. You hear a confirmation tone. SETTINGS Voice language Display alerts CID time sync Rename handset BACK SELECT RENAME HANDSET Room A_ _ _ _ _ BACK SAVE Room A 1 12:31PM 12/31 MENU 43 Telephone settings Key tone You can change the volume of the key tone or turn it off. To change the setting: 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Settings, then press SELECT. 3. Press or to highlight Key tone, then press SELECT.

4. Press or to sample each volume level. Press SET to save. - OR Press OFF to turn off the key tone, then press SET to save. You hear a confirmation tone. SETTINGS Display alerts CID time sync Rename handset Key tone BACK SELECT KEY TONE VOLUME OFF SET Dial mode The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone. To change the setting: 1. Press MENU on the handset when it is not in use. 2.

Press or to highlight Settings, then press SELECT. 3. Press or to highlight Dial mode, then press SELECT. 4. Press or to choose Tone or Pulse, then press SET to save.

You hear a confirmation tone. SETTINGS CID time sync Rename handset Key tone Dial mode BACK SELECT DIAL MODE Tone Pulse BACK SET 44 Voice Announce @ caller ID You can set your handset and/or telephone base to announce the caller ID information for incoming calls. The voice announce caller ID setting is independent for each handset and the telephone base. To change the setting: 1. Press MENU on the handset when it is not in use.

2. Press or to highlight Settings, then press SELECT. 3. Press or to highlight Annc Caller ID, then press SELECT. 4. Press or to highlight Handset or Base, then press SELECT. 5. Press or to choose On or Off, then press SET to save. You hear a confirmation tone. SETTINGS Rename handset Key tone Dial tone Annc Cal ler ID BACK SELECT Telephone settings ANNC CALLER ID On Off BACK SET • To use the voice announce caller ID feature, you must subscribe to caller ID service from your telephone service provider.

• Only the first four registered handsets will be able to use this feature. • If the phone number of the incoming call matches the last 7 digits of a directory entry, the name will be announced as it appears in the entry.



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• The phone number will be announced when the name is unknown, private or not provided. Only the last 11 numbers of a phone number is announced. • No information will be announced if both the name and number are private, unknown or not provided. • This feature is not supported with headsets. • This feature does not announce information for call waiting calls. • If both home and cell lines are ringing, only the caller ID information of the first ringing line will be announced. • It takes at least 2 rings for the phone to receive caller ID information and announce it. If the phone is answered before the end of the second ring, it will not have time to announce the caller ID information.

• Pronunciation of names may vary with this feature. Not all names may be pronounced correctly. Voice Announce ® is a registered trademark of ClassCo Inc. 45 Telephone settings Website You can use this feature to view the VTech website address. 1.

Press MENU on the handset when it is not in use. 2. Press or to highlight Website, then press SELECT. The handset displays the VTech website. 3. Press OK to exit. Bluetooth Ringers Set date/time Settings Website BACK SELECT www.vtechphones.com OK Home area code If you dial local calls using only seven digits (area code not required), you can program your home area code so that when you receive a call within your local area, the telephone number is automatically stored without the area code in the caller ID log. When you review the directory, call log or redial list, you can press # (pound key) repeatedly to show different dialing options before dialing. To change the setting: 1. Press MENU on the handset when it is not in use. 800-595-9511 2. Press or to highlight Directory, then 1-800-595-9511 595-9511 press SELECT. 1-595-9511 3.

Press OPTION to choose Home. 4. Press or to highlight Home area code, then press SELECT. The handset displays Only for 7 HOME AREA CODE digits dialing from Caller ID log. 5. Use the dialing keys to enter the desired home area --code. • Press MUTE /DELETE to erase a digit. BACK SET • Press and hold MUTE /DELETE to erase all digits. • Press to move the cursor to the right or to the left. 6.

Press SET to save. The handset displays Area code will not show in Caller ID log. You hear a confirmation tone. If, in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code plus telephone number), you need to delete your home area code. With the home area code displayed, press MUTE /DELETE to delete the numbers, and then press SET.

The home area code is now restored to its default setting of _ _ _ (empty). 46 Telephone settings Cell area code Most cell phone entries are stored in a 10-digit format. If all of your cell phone entries are stored this way, you do not need to program your cell area code. If your cell phone stores entries in a 7-digit format, we recommend that you program your cell area code so that your 7-digit directory entries can be dialed correctly using your home line. While reviewing an entry in the caller ID log or directory, you can press # (pound key) repeatedly to see different dialing options before you dial or store the number.

To change the setting: 800-595-9511 1-800-595-9511 595-9511 1-595-9511 CELL AREA CODE --BACK SET 1. Press MENU on the handset when it is not in use. 2. Press or to highlight Directory, then press SELECT. 3. Press or to highlight a desired downloaded directory, then press OPTION. 4. Press SELECT to choose Cell area code. The handset displays Only for 7 digits dialing from Caller ID log. 5.

Use the dialing keys to enter the desired cell area code. • Press MUTE /DELETE to erase a digit. • Press and hold MUTE /DELETE to erase all digits. • Press to move the cursor to the right or to the left. 6. Press SET to save. The handset displays Area code will not show in Caller ID log. You hear a confirmation tone. 47 Telephone settings Telephone base settings Telephone base ringer volume Press /VOL or /VOL on the side of telephone base to adjust the ringer volume when the telephone is not in use. When you set the ringer volume to zero, the base ringer is off and the system announces, "Base ringer is off.

• Press /VOL during an incoming call to mute the ringer temporarily. See page 36 to set the handset ringer volume. Answering system settings Go to Answering system settings starting on page 81 for instructions on how to use a system handset to modify the answering system settings shown below. Setting Answer on/off Announcement (play, record and delete) Call screening Number of rings Remote access code Message alert tone Recording time Page 81 82-83 84 85 86 87 87 48 Telephone operation Make, answer or end a home call Using a handset: To make a home call: 1. Press /HOME/FLASH or , then enter the telephone number.

2. Press on the headset to join the call. Hang up the handset at any time to leave the call and the headset continues the call. To predial a home call: 1. Enter the telephone number, then press /HOME/FLASH or .

2. Press on the headset to join the call. Hang up the handset at any time to leave the call and the headset continues the call. To answer a home call: • Press /HOME/FLASH or • Press on the headset. . To end a home call: • Press OFF/CANCEL or put the handset in the telephone base or charger. • Press on the headset or place the headset in the headset charger. • The screen shows the elapsed time as you talk (in hours, inutes m and seconds). • When predialing (preview numbers before dialing), press MUTE /DELETE to backspace and delete; press and hold REDIAL /PAUSE to insert a dialing pause (a p appears). • You cannot answer a home call using your connected cell phone.

Using a Bluetooth headset: You can use a Bluetooth headset on home calls. However, you will need to stay within 30 feet from the telephone base to maintain the Bluetooth signal. To answer a home call using a Bluetooth headset: • Press the call key on your headset. To end a home call you answered from a Bluetooth headset: • Press the call key on your headset. 49 Telephone operation Make, answer or end a home call (continued) To transfer a call from a handset to a Bluetooth headset: If you make or answer a home call on a handset, you can transfer the call to your Bluetooth headset. The handset remains active, but the handset earpiece and microphone are muted. If you hang up the handset, the call will end. • Press OPTION. • Press or to choose Use BT headset, then press SELECT twice. The handset briefly displays Transferring audio to Headset A when the call is successfully transferred to the Bluetooth headset.

• If you answer a call from the Bluetooth headset, that call cannot be transferred to a handset. • The handset will not show Use BT headset when the Bluetooth headset is already in use, or there are no active Bluetooth headsets on the device list. • You cannot use a Bluetooth headset on cell calls.



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