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You can read the recommendations in the user guide, the technical guide or the installation guide for VTECH DS6311-2. You'll find the answers to all your questions on the VTECH DS6311-2 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual VTECH DS6311-2**  
**User guide VTECH DS6311-2**  
**Operating instructions VTECH DS6311-2**  
**Instructions for use VTECH DS6311-2**  
**Instruction manual VTECH DS6311-2**

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User's manual  
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Model: DS6311-2

**Bluetooth**  
**DECT 6.0**



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**Manual abstract:**

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www.

vtechcanada.com or dial 1 (800) 267-7377. · The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet. 3 Getting started Battery installation Install the battery as shown below. 1. If the battery compartment cover is on the handset, press the indentation and slide the cover to remove. 2. Plug the battery connector securely into the socket inside the handset battery compartment, matching the color-coded label. 3. Place the battery with the label *ThIS SIDE uP* facing up and the wires inside the battery compartment.



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4. Align the cover flat against the battery compartment, then slide it towards the center of the handset until it clicks into place. 5. Charge the handset by placing it in the telephone base or charger.

The ChARGE light is on when the handset charges. 1 2 3 4 5 ChARGE light · If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage. · To purchase a replacement battery, visit our website at [www.vtechphones.com](http://www.vtechphones.com) or call 1 (800) 595-9511.

In Canada, go to [www.vtechcanada.com](http://www.vtechcanada.com) or dial 1 (800) 267-7377. 4 Getting started Battery charging Once you have installed the battery, the screen indicates the battery status (see the table below). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 16 hours of continuous charging. See the table on page 62 for battery operating times. If the screen is blank, you need to charge the handset without interruption for at least 10 minutes to give the handset enough charge to use the telephone for a short time. When the battery is low, the handset beeps and shows low battery and a flashing .

If you are on a call in low battery mode, the handset beeps every minute. The following table summarizes the battery charge indicators and actions to take.

Battery indicators	The screen is blank.	Battery status
Battery has no charge and the handset cannot be used.	Battery has very little charge and the handset cannot be used.	Battery has enough charge to be used for a short time.
Battery is charged.	Action Charge without interruption until the screen shows hANDSeT X (at least 10 minutes).	Charge without interruption until the screen shows hANDSeT X (at least four minutes).
	Charge without interruption until the screen shows hANDSeT X (at least 30 minutes).	

To keep the battery charged, place it in the telephone base or charger when not in use. The screen shows Place in charger and flashes. The screen shows low battery, flashes, and the handset beeps. The screen shows hANDSeT X. 5 Getting started Installation options Your telephone base is ready for tabletop use. If you want to mount your telephone on a wall, use the provided wall bracket to connect with a standard dual-stud telephone wall-mounting plate. If you do not have this mounting plate, you can purchase one from many hardware or consumer electronics retailers. You may need a professional to install the mounting plate. Tabletop to wall-mount installation 1. If you are using a DSL filter, plug the line cord into the filter now.

Plug the telephone line cord (or DSL filter) into the wall jack. Plug the power adapter into a power outlet not controlled by a switch. 10 Getting started handset main menu To enter the main menu: 1. Press MeNu/SeleCT when the handset is not in use. 2. Press or to select a handset feature menu, then press MeNu/SeleCT to enter that menu. To return to the previous menu, press oFF/CleAR. To return to idle mode, press and hold oFF/CleAR. Directory - store and search for names and numbers. Call log - review the caller ID history or delete all call log entries.

Directory Cal log l Intercom Bluetooth Ringers Directory Cal log l Intercom Bluetooth Ringers Intercom - intercom call with a system Bluetooth - set up and manage your handset. Bluetooth enabled devices. Directory Cal log l Intercom Bluetooth Ringers Directory Cal log l Intercom Bluetooth Ringers Ringers - set up ringers for the home and cell lines. Settings - change your telephone settings. Directory Cal log l Intercom Bluetooth Ringers Cal log l Intercom Bluetooth Ringers Settings 11 Bluetooth Introducing Bluetooth Your new DS6311 telephone system with Bluetooth wireless technology has the following features: · Pair up to four Bluetooth enabled cell phones with the telephone base. · Connect a maximum of two cell phones to make and receive cell calls. Only one cell phone can be active on a call at a time. · Connect a Bluetooth enabled headset for making and receiving home calls. · Conference cell and home calls. · Make and receive calls using your cell phone plan while utilizing the ease and comfort of your home telephone system.

**IMPoRTANT INFoRMATIoN** · · · After plugging in the telephone base, wait at least 20 seconds before connecting a Bluetooth device. The screen shows Bluetooth system busy if you try to connect too soon. Refer to the user's manual of your Bluetooth enabled cell phone or headset for more information about how that device uses Bluetooth connectivity. Bluetooth wireless technology operates within a short range (about 30 feet maximum) from the telephone base. Keep connected cell phones and headset within this range.

If your cell phone has poor reception in your home, the DS6311 cannot improve the reception. However, if you have a location in your house with better reception, you can leave your cell phone in that location while you use the DS6311 cell line. In order for this to work, the telephone base must be within 30 feet of the cell phone. Charge your cell phone while it is connected to the telephone base. Your cell phone's battery will discharge faster while it is connected to the telephone base via Bluetooth wireless technology.

Monitor your cell phone's usage because minutes are deducted from your cellular plan for the duration of all cell calls. · Refer to the Bluetooth setup section (page 14) to learn how to set up and manage your Bluetooth enabled device(s). Refer to the Telephone operation section (page 34) on how to operate your Bluetooth devices with your new DS6311 telephone system with Bluetooth wireless technology. Refer to the Troubleshooting section (page 65) if you experience difficulty using the telephone system. The Bluetooth ® word mark and logos are owned by Bluetooth SIG, Inc. and any use of such marks by VTech Holdings Limited is under license. VTech Holdings Limited is a member of Bluetooth SIG, Inc. Other trademarks and trade names are those of their respective owners. 12 Bluetooth Glossary of terms Below are some terms used in this user's manual to help you become familiar with using your Bluetooth enabled devices and your new DS6311 telephone system. Active devices - a maximum of two paired devices (two cell phones, or one cell phone and one headset) on the active devices list can be connected to the telephone base, but only one cell phone or headset can be on a call at a time.

Bluetooth cell phone - refers to a Bluetooth enabled cellular telephone. Cell line - the telephone line associated with your cell phone service. On your DS6311 handset, press /Cell to use the cell line. Connected - a Bluetooth enabled device (cell phone or headset) can only be used when it is connected to the telephone base. When a Bluetooth enabled device is connected to the telephone base and active on the active devices list, it will be ready for use.



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Disconnected - a diagonal line appears across devices 1 and/or 2 when the corresponding Bluetooth enabled device is disconnected from the telephone base. Discoverable mode - before a Bluetooth enabled device can be paired, it must be set to this mode. When pairing your cell phone, the telephone base will be set to this mode. When pairing a headset, the headset must be set to this mode. Depending on the manufacturer, this mode is sometimes referred to as Find Me or Visibility.

home line - your conventional telephone land line. On your DS6311 handset, press /hoMe/FLASH to use the home line. Paired devices - once Bluetooth enabled devices have been paired with the telephone base, they will appear on the paired devices list. A maximum of four devices can be paired with the telephone base, but only two can be on the active devices list. Pairing - this refers to the process of Bluetooth enabled devices registering device information with each other.

The telephone base must be paired with a Bluetooth enabled cell phone or headset before the Bluetooth device can be used. Depending on the manufacturer, this is also referred to as Bonding. PIN - by default, the PIN is 0000 for the telephone base and for most Bluetooth devices. PIN information must be exchanged between Bluetooth devices before they can be used. This is also known as a Passkey or Passcode.

13 Bluetooth Bluetooth setup To use a Bluetooth enabled cell phone or headset with your DS6311, you must first pair and connect your Bluetooth device(s) with the telephone base. All DS6311 handsets can be used to make or answer on the cell phone line. Bluetooth wireless technology operates within a short range. When you pair a Bluetooth cell phone or Bluetooth headset to the telephone base, move closer to the telephone base to maintain sufficient signal strength. Pair a cell phone Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone is not connected to any other Bluetooth device. Refer to your cell phone user's manual to learn how to search for or add new Bluetooth devices. To pair and connect a cell phone: 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT.

Directory Cal log l Intercom Bluetooth Ringers BLUETOOTH Download dir Add cel lular Add headset Active devices 3. Press 4. 5. 6. 7. to highlight Add cellular, then press ADD CELLULAR The screen displays ADD CelluLAR Place cel l Place cell phone next to base. Press SeleCT. phone next to · If there are already four paired devices on the base. paired devices list, the screen will show Maximum Press SELECT of 4 devices can be paired and prompt you to replace an existing paired device (page 21). Please set your Press MeNu/SeleCT.

The screen displays cel phone to l Please set your cell phone to search for devices, search for then press SeleCT. devices, then · If a device is already connected to the telephone press SELECT base, the screen displays Connected device will be temporarily disconnected. Press SeleCT. Press MeNu/SeleCT to temporarily disconnect the Base name: device and continue the pairing process. VTech DS6311 Turn on the Bluetooth feature of your cell phone and PIN:0000 search for or add new devices.

Press MeNu/SeleCT to set the telephone base to discoverable mode. Once your cell phone finds VTech DS6311, press MeNu/SeleCT. or MeNu/SeleCT. 14 Bluetooth Pair a cell phone (continued) 8. Enter the PIN of the telephone base (the default PIN is 0000) into your cell phone to continue the pairing process. 9. When a device is successfully connected, the handset displays Paired with cellular and then Cellular setup completed Device connected. The corresponding

Cel lular setup status icon ( 1 or 2) displays. The corresponding completed device light on the telephone base (DeVICe1 or Device DeVICe2) turns on. connected · When you already have two devices on the active devices list, the handset shows Maximum of 2 devices can be connected. You are prompted to replace an existing device on the active devices list (page 21). · The pairing process may take up to one minute. If the pairing process fails, try again. · If you put the handset back in the telephone base or charger while pairing, the process discontinues and the handset returns to idle mode. Auto connection When a device is successfully paired with the telephone base but not connected, the handset displays Cellular setup completed Device not connected and then Auto-connect function enabled Press SeleCT.

You can press MeNu/SeleCT to exit. You can connect a device manually (page 20). Cel lular setup completed Device not connected Auto-connect function enabled Press SELECT 15 Bluetooth Pair a headset Before you begin, make sure that your Bluetooth enabled headset is not connected to any other Bluetooth device. Refer to your headset user's manual to learn how to search for or add new Bluetooth devices. To pair and connect a headset: 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT. Directory Cal log l Intercom Bluetooth Ringers 3. Press 4. 5. 6. 7. to highlight Add headset, then press The screen displays ADD heADSeT Place Bluetooth headset next to base. Press SeleCT.

· If there are already four paired devices on the paired devices list, the screen will show Maximum of 4 devices can be paired and prompt you to replace an existing paired device (page 21). Press MeNu/SeleCT. The screen displays Please set your headset to discoverable mode, then press SeleCT. · If a device is already connected to the telephone base, the screen displays Connected device will be temporarily disconnected. Press SeleCT. Press MeNu/SeleCT to temporarily disconnect the device and continue the pairing process. Set your headset to discoverable mode. Press MeNu/SeleCT to set your telephone base to discoverable mode and search for your headset. Once the telephone base finds your headset, press or MeNu/SeleCT. MeNu/SeleCT. BLUETOOTH Download dir Add cel lular Add headset Active devices ADD HEADSET Place Bluetooth headset next to base. Press SELECT Please set your headset to discoverable mode, then press SELECT Searching for Bluetooth headsets... 8.

Enter the PIN of your headset (the PIN for most Bluetooth devices is 0000), then press MeNu/SeleCT. FOUND DEVICES Headset A Headset B ADD HEADSET Enter PIN: ---- 16 Bluetooth Pair a headset (continued) 9. When the handset displays headset A paired to base. Connect now? Press SeleCT, then press MeNu/SeleCT on the handset. · When you already have two devices on the active devices list, the handset shows Maximum of 2 devices can be connected. You are prompted to replace an existing device on the active devices list (page 21). · When you already have one headset on the active devices list, the handset shows only 1 headset can be connected. You are prompted to replace an existing device on the active devices list (page 21).



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10. When a device is successfully connected, the handset displays headset setup completed Device connected and the corresponding status icon ( 1 or 2). The corresponding light on the telephone base (DeViCe1 or DeViCe2) turns on. Headset A paired to base. Connect now? Press SELECT Headset setup completed Device connected · The pairing process may take up to one minute. If the pairing process fails, try again. · If you put the handset back in the telephone base or charger while pairing, the process discontinues and the handset returns to idle mode.

Auto connection When a device is successfully paired with the telephone base but not connected, the handset displays headset setup completed Device not connected and then Auto-connect function enabled Press SeleCT. You can press MeNu/SeleCT to exit. You can connect a device manually (page 20). Headset setup completed Device not connected Auto-connect function enabled Press SELECT 17 Bluetooth Paired devices All paired devices are stored on the paired devices list. Up to four devices (one headset only) can be paired with the telephone base.

To use a paired device, it must be connected and on the active devices list (page 20). Once you have paired a device with the telephone base, you do not need to repeat the pairing procedure again unless you delete the device from the paired devices list. Only the first 15 characters of the device name are shown on the paired devices list. Rename a paired device You can change the name of a paired device on the paired devices list. 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT. Directory Cal log l Intercom Bluetooth Ringers 3. Press or MeNu/SeleCT.

to highlight Paired devices, then press 4. Press or to highlight a selected device when necessary, then press MeNu/SeleCT. 5. Press or to highlight Rename, then press MeNu/SeleCT. The screen displays eNTeR NeW NAME. 6. Use the dialing keys to edit the name (page 48). · Press MuTe/ReMoVe to erase a character. · Press and hold MuTe/ReMoVe to erase all characters. · Press to move the cursor to the right or to the left.

7. Press MeNu/SeleCT to confirm. The handset displays Device renamed. BLUETOOTH Add cel lular Add headset Active devices Paired devices SELECT DEVICE Headset A Cel Phone AC l Connect Rename Remove paired ENTER NEW NAME Headset A \_ 18 Bluetooth Remove a paired device If you already have the maximum of four paired devices on the paired devices list when you want to add another device, you must first delete a paired device from the paired devices list. 1.

Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT. Directory Cal log l Intercom Bluetooth Ringers 3. Press or MeNu/SeleCT.

to highlight Paired devices, then press 4. Press or to highlight a device when necessary, then press MeNu/SeleCT. 5. Press or to highlight Remove paired, then press MeNu/SeleCT. The handset displays Remove device from paired list? Press SeleCT. 6. Press MeNu/SeleCT to confirm. The handset displays Device removed from paired list. BLUETOOTH Add cel lular Add headset Active devices Paired devices SELECT DEVICE Headset A Cel Phone AC l Connect Rename Remove paired Remove device from paired list? Press SELECT Device removed from paired list 19 Bluetooth Active devices Only devices on the active devices list can establish a Bluetooth connection with the telephone base. Although two paired devices can be connected to the telephone base, only one Bluetooth cell phone or headset can be on a call at a time.

When adding, removing, or replacing a Bluetooth device on the active devices list, all connected devices will be temporarily disconnected until the procedure is complete. It may take up to two minutes to reconnect. Review the active devices list 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT. Directory Cal log l Intercom Bluetooth Ringers 3. Press or MeNu/SeleCT. to highlight Active devices, then press Connect/Disconnect an active device While in the active devices menu, you may connect or disconnect your active device. 1.

Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT. BLUETOOTH Download dir Add cel lular Add headset Active devices SELECT DEVICE 1 Headset A 2 Cel Phone AC l 3. Press or MeNu/SeleCT.

to highlight Active devices, then press 4. Press or to highlight a device when necessary, then press MeNu/SeleCT. 5. Press or to highlight Connect/Disconnect (whichever is applicable), then press MeNu/SeleCT to confirm. The handset displays Device connected/ Device disconnected.

Disconnect Remove active When your active device is connected, you will be prompted to select Disconnect. When your active device is disconnected, you will be prompted to select Connect. 20 Bluetooth Replace an active device When you already have two devices on the active devices list, you can replace an active device with a device on the paired devices list. To replace an active device: 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT. Directory Cal log l Intercom Bluetooth Ringers 3. Press 4. Press 5.

Press or or MeNu/SeleCT. MeNu/SeleCT. to highlight Paired devices, then press to highlight a device, then press to highlight Connect, then press The handset displays Maximum of 2 devices can be connected and then Replace an existing active device with cellular? Press SeleCT. 6. Press MeNu/SeleCT. You are prompted to select a device on the paired devices list. 7. Press or to highlight the device to be replaced, then press MeNu/SeleCT. The handset displays Device removed from active list and then Connecting Cell Phone B to the base..

. 8. Depending on your cell phone settings, you may need to press a key on your cell phone to confirm the connection. When you successfully replace and connect an active device with a paired device, the handset displays Device connected. MeNu/SeleCT.

BLUETOOTH Add cel lular Add headset Active devices Paired devices SELECT DEVICE 1 Headset A 2 Cel Phone AC l Connect Rename Remove paired Replace an existing active device with cel lular? Press SELECT REPLACE DEVICE 1 Cel Phone A l 2 Cel Phone BC l 21 Bluetooth Add an active device You can have a maximum of two devices on the active devices list. To add an active device: 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT.

Directory Cal log l Intercom Bluetooth Ringers 3. Press 4. Press or or MeNu/SeleCT. MeNu/SeleCT. to highlight Active devices, then press to highlight an empty position, then press BLUETOOTH Download dir Add cel lular Add headset Active devices 5. When Add displays, press MeNu/SeleCT.



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You are prompted to select a device from the paired devices list. 6. Press or to select one paired device, then press MeNu/SeleCT. The handset displays Device added to active list and then Connecting Cell Phone B to the base.

.. 7. Depending on your cell phone settings, you may need to press a key on your cell phone to confirm the connection. When you successfully add and connect an active device, the handset displays Device connected. SELECT DEVICE 1 Cel Phone A 1 2 Empty Add SELECT DEVICE 1 Cel Phone B 1 2 Cel Phone CC 1 2 Bluetooth Remove an active device You can remove an active device from the active devices list. To remove an active device: 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT.

Directory Cal log 1 Intercom Bluetooth Ringers 3. Press 4. Press 5. Press or or MeNu/SeleCT. MeNu/SeleCT.

to highlight Active devices, then press BLUETOOTH Download dir Add cel lular Add headset Active devices to highlight the desired device, then press to highlight Remove active, then press The handset displays Device removed from active list. MeNu/SeleCT. Even though the active device is removed from the active devices list, it is still on the paired devices list. SELECT DEVICE 1 Cel Phone B 1 2 Cel Phone CC 1 Change PIN You are required to enter a PIN when establishing a Bluetooth connection. The default PIN of your telephone base is 0000.

To change the PIN: 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT. Disconnect Remove active 3. Press or to highlight Change PIN, then press MeNu/SeleCT. The handset displays eNtEr NeW PIN and the existing PIN. 4. Use the dialing keys to enter a new four-digit code. · Press MuTe/ReMoVe to erase a digit.

· Press and hold MuTe/ReMoVe to erase all digits. · Press to move the cursor to the right or to the left. 5. Press MeNu/SeleCT to save. Device removed from active list BLUETOOTH Add headset Active devices Paired devices Change PIN ENTER NEW PIN 0000 23 Bluetooth Download directory You can download up to four cell phone directories (phonebooks) to your DS6311 telephone system via Bluetooth wireless technology. Each downloaded directory can store up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name. Before downloading the directory, make sure the cell phone is paired to your DS6311 and on the active devices list. Make sure the handset battery is charged for at least 10 minutes. Place your cell phone next to the telephone base when you download a cell phone directory to your DS6311. To download a cell phone directory: 1.

Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Bluetooth, then press MeNu/SeleCT. Directory Cal log 1 Intercom Bluetooth Ringers 3. Press MeNu/SeleCT to choose Download dir.

· If there is no cell phone paired to the system, the handset displays No cellular device paired. Press SeleCT to add cellular. 4. Press or to select a desired device, then press MeNu/SeleCT. · · · · If the selected device is on the paired devices list but not on the active devices list, the handset displays No cellular on active devices list.

SELECT DEVICE Press SeleCT to add. Cel Phone A 1 Cel Phone BC 1 If the selected device is on the active devices list but disconnected, the handset displays Not connected. To connect cell place it next to the base. Press SeleCT. If the selected device's directory has already been downloaded to DS6311 before, the handset displays Directory Cell Phone A will be erased. To download press SeleCT. If you press MeNu/SeleCT to continue the download process, the directory stored on the DS6311 for that cell phone will be erased and replaced with the current cell phone directory. If you have edited the downloaded entries (page 50), those changes will be lost. If you already have four downloaded directories, the handset displays Memory is full. Replace current directory? Press SeleCT when you try to download another cell phone directory.

Press MeNu/SeleCT and the system prompts you to replace an existing directory. 24 BLUETOOTH Download dir Add cel lular Add headset Active devices Bluetooth Download directory (continued) 5. Press or to highlight one of the following options: · Phone memory - download all contacts stored in your phone memory. · SIM card only - download all contacts stored in your SIM card. · Phone and SIM - download all contacts stored in both your phone memory and SIM card. Press MeNu/SeleCT. During the download, the handset will display the progress. All system handsets will display Cell line in use. 6. When the downloading process is complete, the handset displays Download ended Total #XXXX entries saved.

Press SeleCT. Press MeNu/SeleCT or oFF/CleAR to return to the download directory menu. DOWNLOAD FROM Phone memory SIM card only Phone and SIMs Cel phone A 1 Downloading entry #XXXX...

· Certain cell phones do not support SIM card download. entries saved. If this is the case, try transferring the contacts from your SIM card to your cell phone memory first, then Press SELECT download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see the user's manual of your cell phone. · When downloading the directory from your Bluetooth enabled cell phone, some data may not transfer.

For example, if you have home, mobile and work numbers for a particular contact, the three categories may not transfer to your DS6311. · For certain cell phones, you may need to press a key on your cell phone to confirm the directory download. Download ended Total #XXXX 25 Bluetooth Interruption to directory download If you are downloading a directory from a cell phone and the cell phone receives a call, the download process stops and all handsets display Download dir aborted. When you try to view the downloaded directory, the handset displays last download aborted: MM/DD/YY Press SeleCT. You need to download the directory again (see page 24). If you are downloading a directory from a cell phone and the telephone base loses power, the download process stops. When you try to view the directory, the handset displays No entries found. Try downloading from SIM or Phone only Press SeleCT. You need to download the directory again (see page 24). 1 HANDSET X Download dir aborted 12:30pm 12/25 The download progress screen may be replaced with Cell line in use.

To go back to the downloading progress screen, do steps one through four on page 24. The download process continues even if any of the following occur: · · · · You receive or make calls on the home line. You place the handset in the telephone base or charger. You access your cell phone menu features. The handset battery becomes depleted or the handset loses connection with the telephone base.



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During the download process, do not attempt to make changes to your cell phone directory. View the directory download information 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Directory, then press MeNu/SeleCT.

Cel Phone A l Last update: 12/25/09 Total #XXXX entries saved. 3. Press or to choose the desired downloaded directory, then press MeNu/SeleCT. 4. Press or to highlight last update, then press MeNu/SeleCT.

26 Telephone settings Ringers In the ringers menu, you can select the ringer tones and adjust the ringer volume for incoming calls to the home and cell lines. Ringer volume You can adjust the ringer volume for the incoming home and cell calls. To adjust the handset ringer volume: 1. Press MeNu/SeleCT on the handset when it is not in use. 2.

Press or to highlight Ringers, then press MeNu/SeleCT. RINGERS Ringer volume Ringer tone 3. Press MeNu/SeleCT to choose Ringer volume. 4. Press or to select home, Cellular 1, Cellular 2 or All home & cell, then press MeNu/SeleCT to confirm. 5. Press or to adjust the ringer volume. A sample of each ringer volume plays as you scroll through the choices. 6. Press MeNu/SeleCT to confirm.

When the ringer volume for all are set to off, a ringer off icon appears steady. When only one or two of the home and cell lines are set to off, a ringer off icon RINGER Home Cel lular Cel lular Al home l VOLUME 1 2 & cel l RINGER VOLUME flashes. 27 Telephone settings Ringer tone You can select the ringer tones for the incoming home and cell calls. To select a ringer tone: 1. Press MeNu/SeleCT on the handset when it is not in use. RINGERS 2. Press or to highlight Ringers, then press Ringer volume MeNu/SeleCT. Ringer tone 3. Press or MeNu/SeleCT. to highlight Ringer tone, then press 4.

Press or to select home, Cellular 1 or Cellular 2, then press MeNu/SeleCT to confirm. 5. Press or to select a ringer tone. A sample of each ringer tone plays as you scroll through the choices. 6.

Press MeNu/SeleCT to confirm. When you turn off the ringer volume, you will not hear ringer tone samples. RINGER TONE Home Cel lular 1 Cel lular 2 RINGER TONE Tone 1 Tone 2 Tone 3 Tone 3 28 Telephone settings Settings In the settings menu, you can change and edit the settings for LCD language, voicemail indicator, key tone, date and time and dial mode. ICD language You can select english, Français or español to be used in all screen displays. To select a language: 1.

Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Settings, then press MeNu/SeleCT. LCD Clr Key Set SETTINGS language voicemail tone date/time 3. Press MeNu/SeleCT to choose LCD language. 4. Press or to choose from english, Français or español, then press MeNu/SeleCT to confirm. LCD LANGUAGE English Fran c ais , Espanol 29 Telephone settings Clear voicemail If you subscribe to voicemail service offered by your 1

telephone service provider, New voicemail and HANDSET X appear on the handsets when you have new voicemail messages. Contact your telephone service provider New voicemail for more information and assistance about using your voicemail service. This feature only works on the voicemail 12:30pm 12/25 associated with your home line, not the cell line.

After you have listened to all new voicemail messages, the indicators on the handsets turn off automatically. Use the clear voicemail feature when the telephone indicates that there is new voicemail but there is none (for example, when you have accessed your voicemail while away from home). Clearing the voicemail waiting indicator only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal that turns on the indicators. To manually turn off these indicators: 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Settings, then press MeNu/SeleCT. SETTINGS language voicemail tone date/time LCD Clr Key Set to highlight Clr voicemail, then press The handset displays Turn off indicator? Press SELECT to confirm. 4.

Press MeNu/SeleCT to confirm. 3. Press or MeNu/SeleCT. Turn off indicator? Press SELECT to confirm Your telephone service provider may alert you to new messages with a stutter (broken) dial tone. Contact your service provider for details.

30 Telephone settings Key tone You can turn the key tone feature on or off. To change the setting: 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Settings, then press MeNu/SeleCT.

LCD Clr Key Set SETTINGS language voicemail tone date/time 3. Press 4. Press or or MeNu/SeleCT. MeNu/SeleCT to highlight Key tone, then press to choose on or off, then press to confirm. KEY TONE On Off Set date/time If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. To change the setting: 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Settings, then press MeNu/SeleCT. 3.

Press or MeNu/SeleCT. to highlight Set date/time, then press 4. Use the dialing keys (0-9) to enter the month, date and year. To enter a single digit number, you must add a zero before that number. For example, if the month is February, you must enter 02. Press the MeNu/SeleCT to continue to set the time. 5. Use the dialing keys (0-9) to enter the hour and minute. To enter a single digit number, you must add a zero before that number. For example, if the time is 6:08, you must enter 0608.

6. Press or to choose AM or PM, then press MeNu/SeleCT. LCD Clr Key Set SETTINGS language voicemail tone date/time SET DATE 01/01/09 MM/DD/YY SET TIME 06:08 PM You can use or to select the desired value for the month, date, year, hour and minute. Every time a desired value is selected, press MeNu/SeleCT to advance until the date and time are set. 31 Telephone settings Dial mode The dial mode is preset to tone dialing.

If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone. To change the setting: 1. Press MeNu/SeleCT on the handset when it is not in use. 2. Press or to highlight Settings, then press MeNu/SeleCT.

SETTINGS Clr voicemail Key tone Set date/time Dial mode 3. Press 4. Press or or MeNu/SeleCT. MeNu/SeleCT to highlight Dial mode, then press to choose Tone or Pulse, then press to confirm. DIAL MODE Tone Pulse home area code If you dial local calls using only seven digits (area code not required), you can program your home area code so that when you receive a call within your local area, the telephone number is automatically stored without the area code in the call log. When you review any directory, you can press # repeatedly to show different dialing options before dialing. 800-595-9511 1-800-595-9511 595-9511 1-595-9511 To change the setting: 1. Press MeNu/SeleCT on the handset when it is not in use.



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2. Press **or** to highlight Directory, then press **MeNu/SeleCT**.

3. Press **MeNu/SeleCT** to choose home. 4. Press **or** to highlight home area code, then press **MeNu/SeleCT**. 5. Use the dialing keys to enter the desired home area code. · Press **MuTe/ReMoVe** to erase a digit. · Press and hold **MuTe/ReMoVe** to erase all digits. · Press to move the cursor to the right or to the left. 6. Press **MeNu/SeleCT** to confirm. If, in the future, your telephone service provider requires you to dial the area code when making a local call, delete the home area code you have already programmed. After you have deleted the programmed home area code, **\_\_\_** appears. 32 Telephone settings Cell area code Most cell phone entries are stored in a 10-digit format. If all of your cell phone entries are stored this way, you do not need to program your cell area code.

If your cell phone stores entries in a 7-digit format, we recommend that you program your cell area code so that your 7-digit directory entries can be dialed correctly using your home line. While reviewing an entry in the call log or directory, you can press **#** repeatedly to see different dialing options before you dial or store the number. To change the setting: 1. Press **MeNu/SeleCT** on the handset when it is not in use. 2.

Press **or** to highlight Directory, then press **MeNu/SeleCT**. 3. Press **or** to highlight a desired downloaded directory, then press **MeNu/SeleCT**. 800-595-9511 1-800-595-9511 595-9511 1-595-9511 4. Press **or** to highlight Cell area code, then press **MeNu/SeleCT**. 5. Use the dialing keys to enter the desired cell area code. · Press **MuTe/ReMoVe** to erase a digit. · Press and hold **MuTe/ReMoVe** to erase all digits. · Press to move the cursor to the right or to the left.

6. Press **MeNu/SeleCT** to confirm. 33 Telephone operation using a handset: To make a home call: · Press **/hoMe/FlASh** or **Make**, answer or end a home call, then enter the telephone number. **/hoMe/FlASh** or **.** To predial a home call: · Enter the telephone number, then press **To** answer a home call: · Press **/hoMe/FlASh** or **.** · The screen shows the elapsed time as you talk (in hours, minutes and seconds). · When predialing (preview numbers before dialing), press **MuTe/ReMoVe** or **oFF/CleAR** to backspace and delete; press and hold **ReDIAL/PAuSe** to insert a dialing pause (a **p** appears). · You cannot answer a home call using your connected cell phone. To end a home call: · Press **oFF/CleAR** or put the handset in the telephone base or charger. using a Bluetooth headset: You can use a Bluetooth headset on home calls.

However, you will need to stay within 30 feet from the telephone base to maintain the Bluetooth signal. To answer a home call using a Bluetooth headset: · Press the call key on your headset. To end a home call you answered from a Bluetooth headset: · Press the call key on your headset. If you make or answer a home call on a handset, you can transfer the call to your headset. The handset remains active with the handset earpiece and microphone muted.

If you hang up the handset, the call will end. To transfer a call from a handset to a Bluetooth headset: · Press **MeNu/SeleCT** twice to select use headset. To transfer a call from the headset back to the handset: · Press **MeNu/SeleCT** twice to select use handset. To end a call that started at the handset: · Press **oFF/CleAR** or put the handset in the telephone base or charger. · If you answer a call using a headset, and you lose the Bluetooth connection or the battery is depleted, the call will be lost.

· If you are using a headset for a call which is transferred from a DS6311 handset, and you lose the Bluetooth connection or the battery of the headset is depleted, the call will be transferred back to the originating handset. 34 Telephone operation Call waiting on the home line If you subscribe to call waiting service with your telephone service provider, you hear a beep if someone calls while you are already on a call. · Press **/hoMe/FlASh** on the handset to put your current call on hold and take the new call. · Press **/hoMe/FlASh** on the handset at any time to switch back and forth between calls. Make, answer or end a cell call You can connect a maximum of two Bluetooth enabled cell phones to the telephone base, but only one cell phone can be used on a cell call at a time. All DS6311 handsets can be used to make or answer calls on the cell phone line. To make a cell call: · Enter the telephone number, then press **/Cell**. If you have only one cell phone connected to the telephone base, it is automatically selected to make cell calls. If you have two cell phones connected to the telephone base, the telephone system prompts you to select a cell phone before you make a cell call. To answer a cell call: · Press **/Cell**.

You can also use your cell phone to answer the call. If you answer with your cell phone, it will disconnect from the telephone base. To end a cell call: · Press **oFF/CleAR** or put the handset in the telephone base or charger. Call waiting on the cell line If you subscribe to call waiting service with your cell phone service provider, you hear a beep if someone calls while you are already on a call. · Press **/Cell** on the handset to put your current call on hold and take the new call. · Press **/Cell** on the handset at any time to switch back and forth between calls. - **oR** · Press **MeNu/SeleCT** twice to select **SWAP** to switch back and forth between calls. 35 Telephone operation Answer a cell call while on a home call If you are on a home call and you receive an incoming cell call, you will hear a beep and 1 or 2 displays on the handset you are using. The telephone base and all other handsets will ring. To answer the incoming cell call: · Press **/Cell** on the handset.

The home call is automatically placed on hold and all other handsets display home call on hold and Cell line in use alternatively. To end the cell call: · Press **oFF/CleAR** on the handset. The home line is still on hold. All handsets display home call on hold. To resume the home call on hold: · Press **/hoMe/FlASh** on the handset.

Cell phone voicemail If you have voicemail service active on your cell phone, and you do not answer the incoming cell call, the call will be answered by your cell phone's voicemail. Contact your cell phone service provider for more information about voicemail service. Answer a home call while on a cell call If you are on a cell call and you receive an incoming home call, you will hear a beep and displays on the handset you are using. The telephone base and all other handsets will ring. To answer the incoming home call: · Press **/hoMe/FlASh** on the handset.

The cell call is automatically placed on hold and all other handsets display Cell call on hold and home line in use alternatively. To end the home call: · Press **oFF/CleAR** on the handset. The cell line is still on hold.



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All handsets display Cell call on hold. To resume the cell call on hold: · Press /Cell on the handset. 36 Telephone operation Conference home and cell calls  
When you have calls established on the home and cell lines, you can create a 3-way conference. To conference both home and cell calls: 1. Press  
MeNu/SeleCT. 2. Press or to highlight Conf.

with home/Conf. with cell (whichever is applicable). 3. Press MeNu/SeleCT. To select an option while on a conference call: 1. Press MeNu/SeleCT. 2. Press  
or to select one of the following options: · end home call · end cell call 3. Press MeNu/SeleCT. To end a conference call: · Press oFF/CleAR or put the handset  
back in the telephone base or charger.

using the home and cell lines together · · You can be on two different calls using the cell line and home line at the same time using two handsets. You cannot  
be on a call using the cell line and a Bluetooth headset via the home line at the same time. These are both Bluetooth devices and only one can be used at a  
time. If you are on a call using the cell line, you cannot join the call using your paired cell phone. However, you can join the call using another DS6311  
handset.

Your cell phone is being used for the phone call so only features that are normally available during a call can be used. 37 Telephone operation handset  
speakerphone During a call, press handset use. to switch between speakerphone and normal Volume control During a call, press /Vol or /Vol to adjust the  
listening volume. If this is a cell call and the volume is too loud or quiet, try changing the volume on your cell phone. On some cell phones, changing the  
volume on the cell phone effects your cell call volume on the DS6311 handset.

Silence the ringer When the telephone is ringing, you can temporarily silence the ringer of the handset without disconnecting the call. The next call rings  
normally at the preset volume. To silence the ringer: · Press oFF/CleAR or MuTe/ReMoVe on the handset and Ringer mute appears. Mute The mute function  
turns off the microphone. You can hear the caller, but the caller cannot hear you. To mute a call: · Press MuTe/ReMoVe to turn off the microphone. The  
screen shows Muted for a few seconds and MuTe appears until the mute function is turned off. To un-mute a call: · Press MuTe/ReMoVe again to resume the  
conversation. The screen temporarily shows Microphone oN. Temporary tone dialing If you have pulse (rotary) service only, you can switch from pulse to  
touch tone dialing temporarily during a call.

This is useful if you need to send touch tone signals to access your telephone banking or long distance services. During a call: 1. Press ToNe . 2. Use the  
dialing keys to enter the relevant number. The telephone sends touch tone signals. 3. The telephone automatically returns to pulse dialing mode after you end  
the call. 38 Telephone operation hold You can place a home or cell call on hold. You will hear an alert tone if you have not taken the call off of hold after 14  
minutes.

You will hear another alert tone 30 seconds later. At 15 minutes on hold, the call on hold automatically disconnects. To place a home call on hold: · Press  
hold. home call on hold appears and To resume a home call on hold: · Press /hoMe/FlASh. To place a cell call on hold: · Press hold.

Cell call on hold appears and To resume a cell call on hold: · Press /Cell. /Cell flashes. /hoMe/FlASh flashes. handset locator This feature helps you find a  
misplaced handset. To start paging: · Press /FIND hANDSeT on the telephone base when it is not in use.

All idle handsets ring and display \*\* Paging \*\*. To end paging: · Press /FIND hANDSeT on the telephone base. · oR · Press /hoMe/FlASh, or any dialing keys  
(0-9, #, ToNe ) on the handset. 39 Telephone operation Chain dialing Use this feature to initiate a dialing sequence from numbers stored in the directory, call  
log or redial while you are on a call. Chain dialing can be useful if you wish to access other numbers (such as bank account numbers or access codes) from  
the directory, call log or redial list. To access a number in the directory while on a call: 1. Press MeNu/SeleCT. 2. Press or to highlight Directory, then press  
MeNu/SeleCT. 3.

Press MeNu/SeleCT to select home directory. 4. Press or to scroll to the desired entry or perform an alphabetical search (page 49). 5. Press MeNu/SeleCT to  
dial the displayed number. To access a number in the call log while on a call: 1. Press MeNu/SeleCT. 2. Press or to highlight Call log, then press  
MeNu/SeleCT. 3.

Press or to scroll to the desired entry. 4. Press MeNu/SeleCT to dial the displayed number. To access the redial list while on a call: 1. Press ReDIAL/PAuSe.  
2. Press , or ReDIAL/PAuSe until the desired number displays, then press MeNu/SeleCT. If you do not press MeNu/SeleCT within two seconds, the number  
displayed will be dialed automatically. · You cannot edit a directory entry while on a call. For more details about the directory, see page 46.

· You cannot copy a call log entry into the directory while on a call. For more details about call log, see page 53. · You can only view the numbers in the  
directory, call log or redial while on a call and cannot erase any entries. · Press and hold oFF/CleAR to exit redial, directory or call log while on a call. 40

Telephone operation Redial list The redial list stores up to 20 of the most recently dialed numbers. When there are already 20 entries, the oldest entry is  
deleted to make room for the new entry. Entries are shown in reverse chronological order. Review the redial list 1. Press ReDIAL/PAuSe when the handset is  
not in use. 2.

Press , or ReDIAL/PAuSe to browse. You hear a double beep when you reach the beginning or end of the redial list. Dial a redial entry 1. Press ReDIAL/PAuSe  
when the handset is not in use. 2. Press , or ReDIAL/PAuSe to browse until the desired number displays. 3. Press /hoMe/FlASh or to use the home line. · oR  
Press /Cell to use the cell line. 41 Telephone operation Save a redial entry to the directory 1.

2. 3. 4. Press ReDIAL/PAuSe when the handset is not in use. Press , or ReDIAL/PAuSe to browse until the desired number displays.

Press MeNu/SeleCT twice. The handset displays eNteR NuMBeR. Use the dialing keys to edit the number, if necessary. · Press MuTe/ReMoVe to erase a digit.  
· Press and hold MuTe/ReMoVe to erase all digits.

· Press to move the cursor to the right or to the left. @@Press MeNu/SeleCT. Press or to select one of the following types: · Home · Cell · Work · Other Press  
MeNu/SeleCT. The handset displays eNteR NAME. Use the dialing keys (page 48) to enter a name. · Press MuTe/ReMoVe to erase a character. · Press and  
hold MuTe/ReMoVe to erase all characters. · Press to move the cursor to the right or to the left. Press MeNu/SeleCT. Saved displays.

5. 6. 7. 8. Delete a redial entry 1.



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Press ReDIAL/PAuSe when the handset is not in use. 2. Press , or ReDIAL/PAuSe to browse until the desired number displays. 3. Press MuTe/ReMoVe to delete the displayed number.

42 Telephone operation Intercom Use the intercom feature for conversations between two system handsets. You can buy additional expansion handsets (DS6301) for this telephone system. You can register up to 12 handsets to the telephone base. To initiate an intercom call: 1. Press MeNu/SeleCT on the handset when it is not in use.

2. Press or to highlight Intercom, then press MeNu/SeleCT. Directory Cal log l Intercom Bluetooth Ringers · If you have a two-handset system, your handset displays Calling other handset. The destination handset rings and displays handset X is calling. If you have more than two handsets, your handset displays INTeRCoM To: and a list of registered handsets.

Press or to select a destination handset then press MeNu/SeleCT. Your handset displays Calling handset X. The destination rings and displays handset X is calling. INTERCOM TO: Handset 2 Handset 3 Handset 4 Handset 5 To answer an intercom at the destination handset: · Press /hoMe/FLASH or . Both screens show Intercom. To silence an intercom call: · Press oFF/CleAR or MuTe/ReMoVe on the destination handset. Its screen displays Ringer mute for a few seconds. To end an intercom call: · Press oFF/CleAR or place either handset back in the telephone base or charger. Both handsets display Intercom ended. · You can cancel the intercom call before it is answered by pressing oFF/CleAR on your originating handset.

· If the destination handset does not answer the intercom call within 100 seconds, is in the directory or call log, or is out of range, the originating handset displays unable to call try again and returns to idle mode. · You can use a maximum of five handsets at a time. For example, when four handsets are used on intercom calls, use another handset for an outside call. When two handsets are used on an intercom call, you can use three other handsets for an outside call.

43 Telephone operation Intercom (continued) Answer an incoming call during an intercom call When you receive an incoming home call during an intercom call, there is an alert tone and Incoming call appears on screens. The telephone base and all other handsets ring. · Press /hoMe/FLASH to answer the home call and the intercom call ends automatically. · Press oFF/CleAR to end the intercom call without answering the incoming call. The telephone continues to ring. When you receive an incoming cell call during an intercom call, there is an alert tone and Incoming call appears on screens.

The telephone base and all other handsets ring. /Cell to answer the cell call and the intercom call ends · Press automatically. · Press oFF/CleAR to end the intercom call without answering the incoming call. The telephone continues to ring. 44 Telephone operation Share an outside call Another handset can join you on an outside call.

That call continues until all people hang up. You can share an outside call with up to four system handsets. · Press /hoMe/FLASH or on another handset to join the call. hold a call and intercom You can use intercom to put an outside call on hold and intercom another handset. 1.

When on an outside call, press MeNu/SeleCT. 2. Press or to highlight Intercom, then press MeNu/SeleCT. The call is automatically put on hold and the line key flashes. · If you have a two-handset system, your handset displays Calling other handset. The destination handset rings and displays handset X is calling. · If you have more than two handsets, your handset displays INTeRCoM To: and a list of registered handsets. Press or to select a destination handset then press MeNu/SeleCT. Your handset displays Calling handset X. The destination rings and displays handset X is calling.

Use headset Intercom Directory Cal log l INTERCOM TO: Handset 2 Handset 3 Handset 4 Handset 5 3. When the destination handset answers the intercom call, both screens show Intercom. 4. Press oFF/CleAR on either handset. Both screens show Intercom ended. 5. All handset screens show home call on hold if it is a home line or Cell call on hold if it is a cell line. Press /hoMe/FLASH to answer a home call or /Cell to answer a cell call. · If you want to cancel an intercom call and reconnect to the outside call before the destination handset answers, press /hoMe/FLASH on the originating handset. · If the destination handset does not answer the intercom call within 100 seconds, is in the directory or call log, or is out of range, the originating handset displays unable to call try again.

Press /hoMe/FLASH on the originating handset to reconnect to the outside call. 45 Telephone operation Directory Your phone directory consists of a home directory and up to four downloaded directories. The home directory stores up to 200 entries with up to 30 digits for each phone number and 15 characters for each name. Each of the downloaded directory stores up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name. · Directory entries are stored at the telephone base and shared by all system handsets.

Any changes made on one handset apply to all. · Only one handset can review the directory at a time. If another handset tries to enter the directory, its screen shows Not available at this time. · When there are no records in the directory, the screen shows Directory empty. · When the directory is full and you try to save an entry, the screen shows list full.

· When you try to save a number already stored in the directory, the screen shows Already saved. All of the instructions on pages 48-51 for the directories apply to the home directory and all downloaded directories. Creating a new entry on page 47 only applies to the home directory. You cannot create new entries in your downloaded directories from the DS6311 handset. Entries must be downloaded from your cell phone (see Download directory on page 24). 46 Telephone operation Create a new entry in the home directory Press MeNu/SeleCT on the handset when it is not in use. Press or to highlight Directory, then press MeNu/SeleCT. Press MeNu/SeleCT to select home. Press or to highlight Add contact, then press MeNu/SeleCT. The screen displays eNTeR NuMBeR.

5. Use the dialing keys to enter a telephone number. · Press MuTe/ReMoVe to erase a digit. · Press and hold MuTe/ReMoVe to erase all digits. · Press to move the cursor to the right or to the left. @@- oR Copy a number from the redial list. 1. Press ReDIAL/PAuSe then , or ReDIAL/PAuSe to browse to select a number. 2. Press MeNu/SeleCT to copy the displayed number.

6. Press MeNu/SeleCT. 7. Press or to select one of the following types: · Home · Cell · Work · Other 8. Press MeNu/SeleCT. The screen displays eNTeR NAME. 9. Use the dialing keys (see page 48) to enter the name.



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