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You can read the recommendations in the user guide, the technical guide or the installation guide for VTECH DS6211-2. You'll find the answers to all your questions on the VTECH DS6211-2 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual VTECH DS6211-2
User guide VTECH DS6211-2
Operating instructions VTECH DS6211-2
Instructions for use VTECH DS6211-2
Instruction manual VTECH DS6211-2



The advertisement features the Vtech logo at the top center, with the tagline "Innovation Beyond Technology™" below it. To the right of the logo, the text "User's manual" is displayed above the website "www.vtechphones.com". Below this text, two Vtech cordless phones are shown: one on a charging base and one standing upright. At the bottom left, a black box contains the text "Models: DS6211/DS6211-2/DS6211-3/DS6211-4". At the bottom right, the text "DECT 6.0" is displayed in a stylized font.



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Manual abstract:

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flashes. The screen shows **LOW BATTERY**, flashes, and the handset beeps. The screen shows **HANDSET X**.

To keep the battery charged, place it in the telephone base or charger when not in use. 1. If the battery compartment cover is on the handset, press the indentation and slide the cover to remove. 2. Plug the battery connector securely into the socket inside the handset battery compartment, matching the color-coded label. 3. Place the battery with the label **THIS SIDE UP** facing up and the wires inside the battery compartment. 4. Align the cover flat against the battery compartment, then slide it towards the center of the handset until it clicks into place. 5.

Charge the handset by placing it in the telephone base or charger. The **CHARGE** light is on when the handset charges. **CHARGE 1 2 3 4 5** light · If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage. · To purchase replacement batteries, visit our website at www.vtechphones.com.

com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377. 3 Getting started Installation options Your telephone base is ready for tabletop use.

If you want to mount your telephone on a wall, use the provided wall bracket to connect with a standard dual-stud telephone wall mounting plate. If you do not have this mounting plate, you can purchase one from many hardware or consumer electronics retailers. You might need a professional to install the mounting plate. Tabletop to wall mount installation 1. Position the telephone base as shown below. Insert the extended tabs (marked **B**) of the wall bracket into the slots on the back of the telephone base (marked **B**). Push the telephone base down until it is securely in place. 2. If you are using a DSL filter, plug the line cord into the filter now.



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Route the telephone line cord (or DSL filter) through the wall bracket hole.

Route the power cord out of the bottom of the telephone. 3. Plug the telephone line cord (or DSL filter) into the wall jack. Plug the power adapter into a power outlet not controlled by a wall switch. 4. Align the holes on the bracket with the standard wall plate and slide the bracket down until it locks securely. Bundle the telephone line cord and power adapter cord neatly with a twist tie. 1 2 3 4 4 Getting started Wall mount to tabletop installation 1. If the telephone line cord and power adapter cord are bundled, untie them first. 2.

Lift the telephone base up to detach it from the black plastic wall bracket. Unplug the telephone line cord (or DSL filter) from the wall. Unplug the power adapter from the power outlet. 3. See Telephone base and charger installation on page 2.

5 Getting started Handset layout CHARGE light On when the handset is charging in the telephone base or charger (page 3). /VOL (Directory/volume) Press to enter the directory when the telephone is not in use (page 19). While in a menu, press to scroll up. During a call, press to raise the listening volume (page 11). (Speakerphone) Press to switch between speakerphone and handset (page 11).

CID / VOL (caller ID/volume) Press to review the call log when the telephone is not in use (page 23). While in a menu, press to scroll down. During a call, press to lower the listening volume (page 11). MENU/SELECT Press to show the menu. While in a menu, press to select an item, or save an entry or setting. OFF/CLEAR During a call, press to hang up (page 11). While the handset is ringing, press to silence the ringer temporarily (page 12). Press and hold while the telephone is not in use to erase the missed calls indicator (page 22). During programming, press to exit without making changes. Press to make or answer a call (page 11).

During a call, press to receive an incoming call when you receive a call waiting alert (page 12). 1 While reviewing a call log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory (page 23). REDIAL/PAUSE Press to review the redial list (page 25).

While dialing or entering numbers into the directory, press and hold to insert a dialing pause (page 17). # Press repeatedly to show other dialing options when reviewing a call log entry (page 23). INT (intercom) Press to initiate an intercom conversation or transfer a call (page 14). MUTE/REMOVE While on a call, press to mute the microphone (page 12). While reviewing the call log, directory or redial list, press to delete an individual entry (page 24, page 20 and page 25 respectively). Press to delete digits when predialing (page 11). 6 Getting started Telephone base layout FIND HANDSET Press to page all system handsets.

IN USE light Flashes when there is an incoming call, or another telephone sharing the same line is in use. On when a system handset is in use. VOICEMAIL light Flashes when you have new voicemail, a service offered by your telephone company. 7 Telephone settings Ringer volume You can set the ringer volume or turn the ringer off. 1.

Press MENU/SELECT to show the menu when the handset is not in use. 2. Press or to select >RINGER VOLUME, then press MENU/SELECT. DIRECTORY CALL LOG >RINGER VOLUME RINGER TONE KEY TONE 3. Press or to adjust the volume.

A sample of each ringer volume plays as you scroll through the choices. 4. Press MENU/SEL CLR VOICEMAIL handset is not in use. >HOME AREA CODE 2. Press or to select >HOME AREA CODE, then press MENU/SELECT. The stored home area code appears with HOME AREA CODE the last digit flashing. 800 3. Use the dialing keys to enter your home area code. · Press MUTE/REMOVE to delete a digit. · Press and hold MUTE/REMOVE to delete the entire entry.

4. Press MENU/SELECT to confirm. If, in the future, your telephone company requires you to dial the area code when making a local call, or, if you move to a location that requires it, delete the home area code you have already programmed, following the steps above. After you have deleted the home area code, _ _ _ will appear in the display. 10 Telephone operation Make a call 1. Press or . You hear a dial tone. 2. Dial the number. Predial a call 1.

Dial the number. 2. Press or . Answer a call Press , or any of the dialing keys (0-9, #, *). · The screen shows the elapsed time as you talk (in hours, minutes and seconds).

· When predialing (preview numbers before dialing), press MUTE/REMOVE or OFF/CLEAR to backspace and delete; press and hold REDIAL/PAUSE to insert a dialing pause (a p appears). End a call Press OFF/CLEAR or put the handset in the telephone base or charger. Speakerphone During a call, press handset use. to switch between speakerphone and normal Volume During a call, press VOL or VOL to adjust the listening volume. 11 Telephone operation Mute The mute function allows you to hear the other party but the other party cannot hear you.

1. During a call, press MUTE/REMOVE on the handset. The handset screen shows MUTED for a few seconds and MUTE appears until the mute function is turned off. 2. Press MUTE/REMOVE again to resume the conversation. The handset screen temporarily shows MICROPHONE ON. PHONE 0:00:00 MUTED Ringer mute When the telephone is ringing, press OFF/CLEAR or MUTE/REMOVE to temporarily silence the ringer without disconnecting the call. The next call rings normally. MUTE RINGER MUTE Call waiting When you subscribe to call waiting service from your telephone company, you hear an alert tone if there is an incoming call while you are on another call. Press to put your current call on hold and take the new call.

Press at any time to switch back and forth between calls. Find handset Use this feature to page all system handsets. 1. Press FIND HANDSET on the telephone base. All idle handsets ring and the screens show ** PAGING **. 2. To end paging, press , , any dialing keys (0-9, #, *), or press FIND HANDSET on the telephone base. 12 Telephone operation Chain dialing Use this feature to initiate a dialing sequence from numbers stored in the directory, call log or redial while you are on a call. Chain dialing can be useful if you wish to access other numbers (such as bank account information or access codes) from the directory, call log or redial list. To access a number in the directory while on a call: 1.

Press MENU/SELECT twice to select >DIRECTORY. 2. Scroll to the desired entry by pressing or . 3. Press MENU/SELECT to dial the displayed number. To access a number in the call log while on a call: 1. Press MENU/SELECT and then press or to highlight >CALL LOG. 2. Press MENU/SELECT to select. 3. Scroll to the desired entry by pressing or . 4. Press MENU/SELECT to dial the displayed number. To access the last number on the redial list while on a call: Press REDIAL/PAUSE to dial. Press REDIAL/PAUSE again within two seconds to cancel the chain dialing.



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· You cannot edit a directory entry while on a call. For more details about the directory, see page 16. · You cannot copy a call log entry into the directory while on a call. For more details about call log, see page 22. · If you press REDIAL/PAUSE while on a call, you can only view the most recent call, and you cannot erase the entry.

For more details about the redial memory, see page 25. · Press and hold OFF/CLEAR to exit redial, directory or call log when you are on a call. 13 Telephone operation Multiple handset use You can use up to two system handsets at a time on an outside call. If a handset is already on a call and you would like to join the call, press or on another handset to join the call. To end the call, press OFF/CLEAR or place the handset in the telephone base or charger. The call will not be terminated until all handsets hang up. You can buy additional expansion handsets (model DS6201) for this telephone base. You can register up to 12 handsets to the telephone base. The first nine handsets that you register are named HANDSETS 1-9. Use the handset number to intercom and transfer calls.

Although the names for handsets 10-12 appear in their displays as 10-12, when you intercom or transfer to one of them, you must use *0 for HANDSET 10, *1 for HANDSET 11, and *2 for HANDSET 12. Intercom Use the intercom feature for conversation between two system handsets. 1. Press INT on your handset when not in use. CALLING OTHER HANDSET · If you have a two-handset system, your handset screen shows CALLING OTHER HANDSET.

· If you have more than two handsets, your screen shows INTERCOM TO:. Use the dialing keys to select the other handset. Your handset screen shows OTHER HANDSET CALLING HANDSET X. IS CALLING The other handset rings and its screen shows either OTHER HANDSET IS CALLING or HANDSET X IS CALLING. 2.

To answer the intercom call, press , , INT, or any dialing keys (0-9, #, *) on the other handset. Both handsets INTERCOM now show INTERCOM. 3. To end an intercom call, press INT, OFF/CLEAR, or place the handset back in the telephone base or charger. INTERCOM ENDED displays on both handsets. · You can cancel the intercom call before it is answered by pressing OFF/CLEAR or INT on your originating handset. · If the other handset does not answer the intercom call within 100 seconds, is in the directory or call log, or is out of range, your originating handset screen shows UNABLE TO CALL TRY AGAIN and returns to idle mode. · Press OFF/CLEAR or MUTE/REMOVE on the other handset to temporarily silence the intercom ringer. · You can use a maximum of four handsets at a time. When two handsets are used on an intercom call, use two other system handsets for an outside call.

Answer an incoming call during an intercom call If you receive an incoming outside call during an intercom call, there will be an alert tone. · To answer the call, press . The intercom call ends automatically. · To end the intercom call without answering the incoming call, press OFF/CLEAR. 14 Telephone operation Share an outside call You can call another system handset to join an outside call. That call continues even if you hang up. 1. During a call, press INT. The other handset rings. The outside call is put on hold.

· If you have a two-handset system, your handset screen shows CALLING OTHER HANDSET. The other handset rings and its screen shows OTHER HANDSET IS CALLING. · If you have more than two handsets, your screen shows TRANSFER TO:. Use the dialing keys to select the other handset. Your screen then shows CALLING HANDSET X.

The other handset rings and its screen shows HANDSET X IS CALLING. 2. To answer the call on the other handset, press , , INT, or any dialing keys (0-9, #, *). The outside call is still on hold and both handsets now show INTERCOM. You can now have a private conversation between the system handsets.

TRANSFER TO: CALLING HANDSET X HANDSET X IS CALLING INTERCOM · If you want to cancel an intercom call and reconnect to the outside call before the other handset answers, press , or INT on your originating handset. · If the other handset does not answer the intercom call within 100 seconds, is in the directory or call log, or is out of range, your originating handset screen shows UNABLE TO CALL TRY AGAIN and reconnects to the outside call automatically. 3. From this intercom call, you have the following options: · You can let the other handset join you on the outside call in a three-way conversation. Press and hold INT on your originating handset. · You can transfer the call. Press OFF/CLEAR, or place your handset back in the telephone base or charger. Your screen shows CALL TRANSFERRED. The other handset is automatically connected to the outside call. · You can alternate between the outside call (OUTSIDE CALL appears on the screen) and the intercom call (INTERCOM appears on the screen).

Press INT repeatedly on your originating handset. · The other person can leave the intercom call by pressing OFF/CLEAR, or placing the other handset back in the telephone base or charger. The outside call continues with the original system handset. 15 Telephone operation Directory The directory can store up to 50 entries with up to 30 digits for each phone number and 15 characters for each name. · Directory entries are shared by all system handsets. Any additions, deletions or edits made on one handset affect the directory on all handsets. · When there are no records in the directory, the screen shows DIRECTORY EMPTY. · When the directory is full and you try to save an entry, the screen shows LIST FULL. · If you try to save a number already stored in the directory, the screen shows ALREADY SAVED. · Only one handset can review the directory at a time.

If a handset tries to enter the directory while another handset is already in it, NOT AVAILABLE AT THIS TIME appears. DIRECTORY EMPTY LIST FULL ALREADY SAVED ELIZABETH JONES 800123456789123 456789123456789 16 Telephone operation Store a directory entry Use the following steps to store an entry in the directory. 1. Press MENU/SELECT when the handset is not in use. 2.

Press or to select >DIRECTORY and then press MENU/SELECT. >DIRECTORY CALL LOG RINGER VOLUME RINGER TONE KEY TONE 3. Press 4. 5. 6. 7. to select >STORE, then press REVIEW The screen shows ENTER NUMBER. >STORE Use the dialing keys to enter the number. · Press MUTE/REMOVE to backspace and erase a digit. · Press and hold MUTE/REMOVE to erase the ENTER NUMBER entire entry. · Press to move the cursor to the left or to the right. · Press and hold REDIAL/PAUSE to insert a dialing pause (a p appears). · OR Copy a number from the redial list by pressing REDIAL/PAUSE and then , or REDIAL/PAUSE to select a number. Press MENU/SELECT to copy the number. Press MENU/SELECT to move to the name.

The screen ENTER NAME shows ENTER NAME.



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_ Use the dialing keys (see page 18) to enter the name. · Press MUTE/REMOVE to backspace and erase a character. · Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right. Press MENU/SELECT to confirm. or MENU/SELECT. _ 17 Telephone operation

Character chart Use the dial pad and the chart below to enter a name (up to 15 characters). Each press of a particular key causes the characters to be displayed in the following order: Number key 1 2 3 4 5 6 7 8 9 0 * # Characters by number of key presses 1 1 A D G J M P T W 0 * space ? ! / () @ 2 # B E H K N Q U X 3 , C F I L O R V Y 4 , 2 3 4 5 6 S 8 Z 5 a d g j m 7 t 9 6 . b e h k n p u w 7 & c f i l o q v x y z r s 8 9 When entering a name in the directory, the first letter of each word is automatically capitalized.

18 Telephone operation Search the directory Entries are sorted alphabetically. To search the directory: when the handset is not in use. 1. Press -ORPress MENU/SELECT when the handset is not in use. Press or to select >DIRECTORY and then press MENU/SELECT twice.

2. Press or to browse. >REVIEW STORE VTECH 595-9511 Alphabetical search To start an alphabetical search: 1. Press when the handset is not in use. -ORPress MENU/SELECT when the handset is not in use.

Press or to select >DIRECTORY and then press MENU/SELECT twice. 2. Use the dialing keys to enter the letters associated with the name. For example, if you have name entries Jemmy, Kristen and Linda in your directory, press 5 (JKL) once to find Jenny, twice to find Kristen, or three times to find Linda. If there is no name entry matching your search, the next closest match in alphabetical order appears. If necessary, press or to browse. Dial a directory entry 1. Press when the handset is not in use. -ORPress MENU/SELECT when the handset is not in use. Press select >DIRECTORY and then press MENU/SELECT twice.

2. Press or , or use the alphabetical search to browse. 3. Press or . or to 19 Telephone operation Edit a directory entry Use the following steps to edit an entry in the directory. 1. Press when the handset is not in use. -ORPress MENU/SELECT when the handset is not in use. Press or to select >DIRECTORY and then press MENU/SELECT twice. 2.

Press or , or use the alphabetical search to browse (see page 19). 3. Press MENU/SELECT to select an entry. The screen EDIT NUMBER shows EDIT NUMBER. 4.

Use the dialing keys to edit the number. 595-9511_ · Press MUTE/REMOVE to backspace and erase a digit. · Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right. · Press and hold REDIAL/PAUSE to insert a dialing pause (a p appears).

5. Press MENU/SELECT to move to the name. The screen EDIT NAME shows EDIT NAME. VTECH_ 6. Use the dialing keys (see page 18) to edit the name. · Press MUTE/REMOVE to backspace and erase a character. · Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right. 7. Press MENU/SELECT to save.

Delete from the directory 1. Press when the handset is not in use. -ORPress MENU/SELECT when the handset is not in use. Press select >DIRECTORY and then press MENU/SELECT twice. 2. Press or , or use the alphabetical search to browse. 3. Press MUTE/REMOVE to remove the selected entry. or to 20 Telephone operation About caller ID This product supports caller ID services provide by most local telephone service companies. Depending on your service subscription, you may see the caller's number, or the caller's name and number that are sent by the telephone company after the first or second ring.

Caller ID allows you to see the name, number, date and time of calls. Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even while on another call. It may be necessary to change your telephone service to use this feature. Contact your telephone company if: · You have both caller ID and call waiting, but as separate services (you may need to combine these services). · You have only caller ID service, or only call waiting service.

· You do not subscribe to caller ID or call waiting services. There are fees for caller ID services. In addition, services may not be available in all areas. This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone companies use compatible equipment. The time and date are sent by the telephone company along with the call information.

You can use this product with regular caller ID service, or you can use this product's other features without subscribing to either caller ID or combined caller ID with call waiting service. 21 Telephone operation Call log If you subscribe to caller ID service, information about each caller will appear after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the call log. · The call log stores up to 50 entries.

Each entry has up to 24 digits for the phone number and 15 characters for the name. If the phone number has more than 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the call log. · You can review, redial, and copy an entry into the directory. · Entries appear in reverse chronological order. HANDSET X XX MISSED CALLS · When the call log is full, the oldest entry is deleted to make room for new incoming call information.

· XX MISSED CALL(S) shows when there are new call log 6:21am 12/25 entries (including missed and unreviewed calls). · CALL LOG EMPTY shows when there are no records in CALL LOG EMPTY the call log. · Only one handset can review the call log at a time. If a handset tries to enter the call log while another handset is already in it, NOT AVAILABLE AT THIS TIME appears. · The caller ID information may not be available for every incoming call. The callers may intentionally block their names and/or telephone numbers. · For call log entries with numbers between 16 and 24 digits, in order to view the entire number, you must save the entry to the directory (see page 24). · If the phone number has more than 24 digits, it will not be saved or shown in the call log. Missed calls indicator When there are unreviewed calls in the call log, the handset shows XX MISSED CALL(S). Each time you review a call log entry marked NEW, the number of missed calls decreases by one.

When you have reviewed all the missed calls, the missed calls indicator no longer shows. If you do not want to review the missed calls one by one, press and hold OFF/CLEAR to erase the missed calls indicator. All the entries are then considered old and kept in the call log. HANDSET X XX MISSED CALLS 6:11am 12/25 VTECH 595-9511 6:21am 12/25 NEW 22 Telephone operation Review the call log 1.



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Press CID when the handset is not in use.

2. Press or to browse through the call log. -ORI. Press MENU/SELECT when the handset is not in use. 2.

Press or to select >CALL LOG, then press MENU/SELECT. VTECH 595-9511 6:21am 12/25 3. Press 4. Press or MENU/SELECT. to select >REVIEW, then press to browse through the call log. DIRECTORY >CALL LOG RINGER VOLUME RINGER TONE KEY TONE · The name (if available), telephone number, date and time of all incoming calls are shown on the screen. · You hear a double beep when the list reaches the beginning or end of the call log. Make a call log entry ready to dial Although the call log entries received typically have 10 digits (the area code plus the seven-digit number), in some areas, you might need to dial only the seven digits, or 1 plus the seven digits, or 1 plus the area code plus the seven digits. You can change the number of digits that you dial from the call log and store to the directory. 800-595-9511 While reviewing the call log, press # repeatedly to show 1-800-595-9511 different dialing options for local and long distance 595-9511 numbers before dialing or saving the telephone number in 1-595-9511 the directory.

Press 1 repeatedly if you need to add or remove 1 in front 595-9511 1-595-9511 of the telephone number before dialing or saving it in the directory. When the number is shown in the correct format for 800-595-9511 1-800-595-9511 dialing, press or to dial the number. If you only dial seven digits for local calls (area code not required), see Home area code on page 10 for instructions on how to program your home area code on your handset. 23 Telephone operation Dial a call log entry 1. When in the call log, press or to browse. 2. Press or to dial the entry. Save a call log entry to the directory 1. When in the call log, press or to browse. 2.

Press MENU/SELECT to select an entry. The screen 595-9511_ displays EDIT NUMBER. 3. Use the dialing keys to edit the number. · Press MUTE/REMOVE to backspace and erase a digit.

· Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right. · Press and hold REDIAL/PAUSE to insert a dialing pause (a p appears). 4. Press MENU/SELECT to move to the name.

The screen EDIT NAME VTECH_ displays EDIT NAME. 5. Use the dialing keys (see page 18) to edit the name. · Press MUTE/REMOVE to backspace and erase a character. · Press and hold MUTE/REMOVE to erase the entire entry. · Press to move the cursor to the left or to the right. 6. Press MENU/SELECT to save. · If the entry is already saved in the directory, the handset shows ALREADY SAVED. · If there is no caller ID information, the handset shows UNABLE TO SAVE.

EDIT NUMBER Delete from the call log To delete one entry: 1. When in the call log, press or to browse. 2. Press MUTE/REMOVE to delete the selected entry. To delete all entries: 1. Press MENU/SELECT when the handset is not in use. 2. Press or to select >CALL LOG, then press MENU/SELECT. DELETE ALL CALLS? PRESS SELECT TO CONFIRM 3. Press or MENU/SELECT.

to select >DEL ALL CALLS, then press 4. The screen shows DELETE ALL CALLS? PRESS SELECT TO CONFIRM. Press MENU/SELECT to confirm. 24 Telephone operation Call log display screen messages Displays PRIVATE NAME PRIVATE NUMBER PRIVATE CALLER UNKNOWN NAME UNKNOWN NUMBER UNKNOWN CALLER LONG DISTANCE When The caller is blocking the name. The caller is blocking the telephone number.

The caller is blocking the name and number. This caller's name is unavailable. This caller's number is unavailable. No information is available about this caller. It is a long distance call.

OR L (before the caller's number) Redial list The telephone stores the five most recently dialed numbers. · When there are already five entries, the oldest entry is deleted to make room for the new entry. · Entries are shown in reverse chronological order. · Press REDIAL/PAUSE to browse the redial list. Dial a redial entry 1. Press REDIAL/PAUSE, then , or REDIAL/PAUSE to browse. A double beep sounds when it reaches the beginning or end of the redial list. 2. Press or to dial the number. Delete from redial 1.

Press REDIAL/PAUSE, then , or REDIAL/PAUSE to browse. 2. Press MUTE/REMOVE to delete the selected entry. 25 Appendix Handset display screen messages ALREADY SAVED CALL LOG EMPTY CALLING HANDSET X (for models with three or more handsets) CALLING OTHER HANDSET (for models with two handsets) CONNECTING... CHARGING DIRECTORY EMPTY ENDED HANDSET X IS CALLING (for models with three or more handsets) OTHER HANDSET IS CALLING (for models with two handsets) INCOMING CALL INT REQUIRES TWO HANDSETS INTERCOM INTERCOM ENDED LINE IN USE LIST FULL LOW BATTERY MICROPHONE ON MUTED The telephone number entered is already stored in the directory. There are no call log entries. Calling another handset. The cordless handset is searching for the telephone base.

The handset with low battery is recharging. There are no directory entries. You have just ended a call. Another system handset is calling. There is an incoming call.

Two handsets are required for an intercom call. The handset is on an intercom call. You have just ended an intercom call. A system handset or another telephone on the same line is in use. The directory is full.

The battery needs to be recharged. MUTE is turned off and the person on the other end can hear you. You have turned off the handset microphone. The other party cannot hear you but you can hear the other party. There are new voicemail messages from your telephone company. NEW VOICEMAIL 26 Appendix Handset display screen messages NO LINE NO SIGNAL, CALL ENDED NOT AVAILABLE AT THIS TIME OUTSIDE CALL **PAGING** PHONE PLACE

IN CHARGER There is no telephone line connected. Communication between handset and telephone base is lost during a call. One handset is already viewing the call log or directory when another handset attempts to review it. Connected to the external call during call transfer. The cordless handset locator is activated.

The handset is on a call. The battery is very low. Place the handset in the telephone base or charger for recharging. The ringer is muted temporarily during an incoming call. Your selection has been saved. The handset speakerphone is in use. You have attempted to make an intercom call, but the handset you are calling is in the directory, in the call log, out of range or on an outside call. You are attempting to save a caller ID entry with no name or number. There are unreviewed calls in your call log. RINGER MUTE SAVED SPEAKER UNABLE TO CALL TRY AGAIN UNABLE TO SAVE XX MISSED CALLS 27 Appendix

Handset and telephone base indicators Handset lights On when the handset speakerphone is in use.

CHARGE On when the handset is charging in the telephone base or charger. Telephone base lights IN USE Flashes when there is an incoming call or another telephone sharing the same line is in use.



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· Re-install the battery and place the handset in the telephone base or charger. · Wait for the handset to synchronize with the telephone base. Allow up to one minute for this to take place. 33 Appendix Troubleshooting I cannot dial out. · First, try all the above suggestions. · Make sure there is a dial tone before dialing. It is normal if the handset takes a second or two to synchronize with the telephone before producing a dial tone. Wait an extra second before dialing. · If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact your local telephone company (charges may apply).

· Eliminate any background noise. Mute the cordless handset before dialing, or dial from another room in your home with less background noise. My handset beeps and is not performing normally. · Make sure the power cord is securely plugged into the telephone base. Plug the telephone base into a different working electrical outlet not controlled by a wall switch.

· Move the handset closer to the telephone base. It might be out of range. · Reset the telephone base by unplugging the electrical power to the base. Wait for 15 seconds and plug it back in again. Allow up to one minute for the cordless handset and the telephone base to synchronize.

· Other electronic products can cause interference to your cordless telephone. Install your telephone as far away from these electronic devices as possible: wireless routers, personal computers, microwave ovens, cellular and other cordless telephones. There is interference during a telephone conversation; and/or my calls fade out when I am using the cordless handset. · The handset might be out of range. Move it closer to the telephone base. · If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters. · Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference. Try moving the appliance or telephone base to another outlet.

· Other electronic products can cause interference to your cordless telephone. Install your telephone as far away as possible from the following electronic devices: wireless routers, personal computers, microwave ovens, cellular and other cordless telephones. · If your telephone is plugged in with a modem or a surge protector, plug the telephone (or modem/surge protector) into a different location. If this doesn't solve the problem, re-locate your telephone or modem farther apart from each other, or use a different surge protector. · The location of your telephone base can impact the performance of your cordless phone. For better reception, install the telephone base in a centralized location within your home or office, away from walls or other obstructions. In many environments, 34 Appendix Troubleshooting elevating the telephone base improves overall performance. · Disconnect the telephone base from the telephone wall jack and plug in a corded telephone. If calls are still not clear, the problem is probably in the wiring or local service. Contact your local service company (charges may apply).

· If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact the local telephone company (charges may apply). I hear other calls when using the telephone. · Disconnect the telephone base from the telephone wall jack. Plug in a different telephone. If you still hear other calls, the problem is probably in the wiring or local service. Call your local telephone company. I hear noise on the cordless handset and the keys do not work. · Make sure the telephone line cord is plugged in securely. My caller ID features are not working properly.

· Caller ID is a subscription service. You must subscribe to this service from your local telephone company for this feature to work on your telephone. · The caller might not be calling from an area which supports caller ID. See About caller ID on page 21 for more information. · Both you and the caller's telephone companies must use equipment compatible with the caller ID service. · The caller ID information shows after the first or second ring. Allow at least two rings for caller ID to display before answering the call. · If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters.

The telephone does not receive caller ID or the telephone does not show caller ID during call waiting. · Make sure you subscribe to caller ID with call waiting features provided by the local telephone company. · The caller might not be calling from an area which supports caller ID. See About caller ID on page 21 for more information. · Both you and the caller's telephone companies must use equipment compatible with caller ID service. · If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Contact your DSL service provider for more information about DSL filters. 35 Appendix Troubleshooting Caller ID entries do not match the numbers I need to dial. · Caller ID service delivers 10 digits (the area code plus the seven-digits number).

If you need to dial something other than 10 digits, see Make a call log entry ready to dial on page 23 for instructions on changing the number. · If you dial seven digits for local calls, use the Home area code feature (page 10). CONNECTING... shows in the handset screen. · The handset might be out of range. Move it closer to the telephone base. · Make sure the power cord is securely plugged into the telephone base. Use a working electrical outlet not controlled by a wall switch.

· Reset your telephone by unplugging the power adapter from the telephone base. Disconnect the battery from the cordless handset. Wait for 15 seconds, then plug in the power adapter and re-install the battery. Place the handset in the telephone base and allow up to one minute for the handset and telephone base to synchronize. · Other electronic products might prevent your handset and telephone base from communicating with each other. Install your telephone base as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and other cordless telephones.



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Common cure for electronic equipment. · If the telephone is not responding normally, put the cordless handset in the telephone base. If it does not respond, try the following (in the order listed): · Disconnect the power to the telephone base. · Disconnect the battery on the cordless handset.

*· Wait a few minutes before connecting power to the telephone base. · Re-install the battery and place the cordless handset in the telephone base or charger. · Wait for the cordless handset to synchronize with the telephone base. Allow up to one minute for this to take place. 36 Appendix Important safety instructions
When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following: 1. Read and understand all instructions. 2. Follow all warnings and instructions marked on the product. 3. Unplug this product from the wall outlet before cleaning.*

Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning. 4. Do not use this product near water. 5.

Do not place this product on an unstable table, shelf, stand or other unstable surfaces. 6. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register.

This product should not be placed in any area where proper ventilation is not provided. 7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company. 8. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on. 9. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.

10. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used. 11. Do not overload wall outlets and extension cords. 12. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions: A. When the power supply cord or plug is damaged or frayed. B.

If liquid has been spilled onto the product. C. If the product has been exposed to rain or water. D. If the product does not operate normally by following the operating instructions.

Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation. E. If the product has been dropped and the telephone base and/or handset has been damaged. F.

If the product exhibits a distinct change in performance. 13. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning. 14. Do not use the telephone to report a gas leak in the vicinity of the leak. 15. Only put the handset of your telephone next to your ear when it is in normal talk mode. 16. The power adapters are intended to be correctly oriented in a vertical or floor mount position.

The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under-the-table/cabinet outlet. SAVE THESE INSTRUCTIONS 37 Appendix Operating range This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office. When the handset is out of range, the handset displays CONNECTING... If there is a call while the handset is out of range, it might not ring, or if it does ring, the call might not connect well when you press . Move closer to the telephone base, then press to answer the call. If the handset moves out of range during a telephone conversation, there might be interference. To improve reception, move closer to the telephone base.

Maintenance Taking care of your telephone Your cordless telephone contains sophisticated electronic parts, so it must be treated with care. Avoid rough treatment Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it. Avoid water Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands.

Do not install the telephone base near a sink, bathtub or shower. Electrical storms Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms. Cleaning your telephone Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap.

Do not use excess water or cleaning solvents of any kind. Remember that electrical appliances can cause serious injury if used when you are wet or standing in the water. If the telephone base should fall into the water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE

CORD FROM THE WALL. Then remove the telephone by the unplugged cords. 38 Appendix About cordless telephones · Privacy: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones. · Electrical power: The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch.

Calls cannot be made from the cordless handset if the telephone base is unplugged or switched off, or if the electrical power is interrupted.

· Potential TV interference: Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.



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· Rechargeable batteries: Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger. · Nickel-metal hydride rechargeable batteries: Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury. The RBRC ® seal The RBRC ® seal on the nickel-metal hydride battery indicates that VTech Communications, Inc.

is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada. The RBRC ® program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area. VTech's participation in RBRC ® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC ® program or at authorized VTech product service centers. Please call 1-800-8-BATTERY™ for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

RBRC ® is a registered trademark of Rechargeable Battery Recycling Corporation. 39 Appendix Warranty What does this limited warranty cover? The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada. What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")? During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts.

If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days. How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer. What is not covered by this limited warranty? This limited warranty does not cover: 1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or 2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or 3.

Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or 4. Product to the extent that the problem is caused by use with non-VTech accessories; or 5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or 6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or 7. Product returned without a valid proof of purchase (see item 2 below); or 8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit. 40 Appendix Warranty How do you get warranty service? To obtain warranty service in the United States of America, please call 1 (800) 595-9511. In Canada, please call 1 (800) 267-7377. NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call. Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location.

VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service? 1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and 2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and 3. Provide your name, complete and correct mailing address, and telephone number. Other Limitations This warranty is the complete and exclusive agreement between you and VTech.

It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.



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