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You can read the recommendations in the user guide, the technical guide or the installation guide for VTECH CS5121-2. You'll find the answers to all your questions on the VTECH CS5121-2 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual VTECH CS5121-2
User guide VTECH CS5121-2
Operating instructions VTECH CS5121-2
Instructions for use VTECH CS5121-2
Instruction manual VTECH CS5121-2

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User's manual
www.vtechphones.com

Models:
CS5121-2/CS5121-3
CS5122-3/CS5121-4

5.8
GHz



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Manual abstract:

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vtechphones.com Getting started Getting started Parts checklist Your telephone contains the following items. Save your sales receipt and original packaging in case your telephone needs warranty service. CHARGE A BC D EF JKL MNO 1. Quick start guide PQRS TUV W XYZ TONE OPER 2.

Handsets 3. Telephone base with mounting bracket 4. Telephone base power adapter · To purchase replacement batteries or power adapter(s), visit our website at www.vtechphones. com or call 1 (800) 595-9511.

In Canada, go to www.vtechcanada. com or call 1 (800) 267-7377. Basic operation (2 for CS5121-2, 3 for CS5121-3/CS5122-3, 4 for CS5121-4) 5. Chargers (1 for CS5121-2, 2 for CS5121-3/CS5122-3, 3 for CS5121-4) 7. Battery compartment covers 6. Charger adapters (1 for CS5121-2, 2 for CS5121-3/CS5122-3, 3 for CS5121-4) (2 for CS5121-2, 3 for CS5121-3/CS5122-3, 4 for CS5121-4) 8. Batteries (2 for CS5121-2, 3 for CS5121-3/CS5122-3, 4 for CS5121-4) 9. Telephone line cord 10. User's manual www.

vtechphones.com 1 Getting started Telephone base and charger(s) installation · Use only the power adapter(s) supplied with this product. To order a replacement, visit our website at www.vtechphones. com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada. com or call 1 (800) 267-7377. · The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under-the-table/ cabinet outlet.

Install the telephone base and charger(s) as shown below. Make sure that the electrical outlet is not controlled by a wall switch. If you subscribe to high-speed Internet service (Digital Subscriber Line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter will prevent noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Telephone wall jack DSL filter (not included) required if you have DSL high-speed Internet service Telephone line cord DC 7.5V Telephone base power adapter Electrical outlet (not controlled by a wall switch) Charger adapter Charger Telephone base 2 www.vtechphones.com Getting started Getting started Battery installation and charging Install the battery as shown below. The battery may have enough charge for short calls.

For best performance, charge the battery for at least 16 hours before use. When the battery power is low, LOW BATTERY will be displayed and will flash on the handset screen. When fully charged, the handset battery provides approximately five hours of talk time or six days of standby time. 1. Insert the plug of the battery as indicated. Make sure it is plugged securely and matches the color-coded label inside the battery compartment. 2. Place the battery with the label THIS SIDE UP facing up and the wires inside the battery compartment. 3. Align the battery compartment cover flat against the battery compartment, then slide it upwards until it clicks into place.



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4. Charge the handset by placing it in the telephone base or charger. The handset charge light will be on when charging. 1 4 CHARGE · If the handset will not be used for a long period of time, remove the battery to prevent possible leakage. · To purchase replacement batteries, visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

Basic operation 2 3 A BC D EF JKL MNO W XYZ PQRS TUV TONE OPER www.vtechphones.com 3 Getting started Mounting bracket installation Your telephone base comes with the mounting bracket installed, ready for desktop use. You may also mount your telephone onto a standard telephone wall plate.

Wall mounting bracket installation: To prepare the telephone base for wall mounting, you will need to remove the bracket if it is currently attached for desktop use.

Press on the tabs located on the legs of the bracket to loosen, then lift the bracket up and away from the telephone base. 1. First, insert the lower portion tabs of the mounting bracket into the lower grooves in the telephone base, then snap the upper portion tabs of the mounting bracket into place. 2. Mount the telephone base on the wall by positioning it so the mounting studs will fit into the holes on the telephone base and mounting bracket.

Slide the telephone base down on the mounting studs until it locks into place. 3. To remove the bracket, press both upper portion tabs firmly inward and pull the bracket downward until it releases from the grooves. Mounting bracket lower portion tabs lower groove upper grooves upper portion tabs middle grooves

4 Mounting bracket in wall mount orientation www.vtechphones.com Getting started Getting started Mounting bracket installation (continued)

Desktop/tabletop bracket installation: Your phone comes ready for table or desktop use. If you have repositioned the bracket for wall mounting and now want to return to desktop use, follow these steps: 1. Insert the lower portion tabs of the mounting bracket into the upper grooves of the telephone base. 2. Snap the upper portion tabs of the bracket into place.

3. To remove the bracket, press both upper portion tabs firmly inward and pull the bracket upward until it is released from the grooves. Basic operation www.vtechphones.com 5 Getting started CHARGE light · On when the handset is charging in the telephone base or charger. /VOL-/CID · When the telephone is not in use, press to review the call log. · Press and hold while the phone is not in use to adjust ringer volume. · During a call, press to decrease the listening volume. A double beep will sound at the lowest setting. · Press to scroll down while in programming mode or reviewing the redial list.

/FLASH · Press to make or answer a call. · During a call, press to receive an incoming call when you receive a call waiting alert. TONE · Press to switch to tone dialing temporarily when using the pulse service (page 13). CHAN/REMOVE · Switch to a clearer channel while on a call. · Press and hold to delete all records in the call log when the phone is not in use.

· When reviewing the call log or redial list, press to delete the desired record. PROG · Press to enter programming mode while the telephone is not in use.

Handset layout * A BC D EF JKL MNO PQRS TUV W XYZ /VOL+ / · Press to display the directory when the telephone is not in use. · Press and hold adjust the ringer volume when the telephone is not in use. · During a call, press to increase the listening volume.

A double beep will sound when the highest setting is reached. · Press to scroll up while in programming mode or reviewing the redial list. SELECT/X-FER ·

Press to store a programming option or a directory entry. · During a rom OFF, LOW or HI. You will hear a sample of the selected volume level. 4. Press SELECT to confirm your selection. You will hear a confirmation tone. -OR1. Press and hold or until the screen displays RINGER VOL: and the current setting when the handset is not in use.

The current setting flashes and you will hear a sample of the ringer volume. 2. Press or to select ringer volume from OFF, LOW or HI. You will hear a sample of the selected volume level. 3. Press SELECT to confirm your selection. You will hear a confirmation tone. www.vtechphones.com 9 Telephone settings Dial mode · If, in the future, your telephone service provider requires you to dial the area code when making a local call, or you want to cancel the home area code you have already programmed, reprogram your home area code to 000.

· Press CHAN/REMOVE when in the home area code menu to delete the stored home area code. ___ will be displayed. If you have touch tone service, the telephone is ready for use as soon as the battery is charged. If you have pulse (rotary) service, you will need to change the dial mode. 1.

Press PROG when the handset is not in use. 2. Press or until the screen displays DIAL MODE: and the current setting. 3. Press SELECT.

The current setting flashes. 4. Press or to select TONE or PULSE. 5. Press SELECT to confirm your selection. You will hear a confirmation tone. Home area code If you dial your local calls using only seven digits (area code not required), you can program your home area code, following the steps below. By programming your home area code, when you receive a call within your local area, the telephone number will automatically be stored without the area code in the call log. 1. Press PROG when the handset is not in use.

2. Press or until the screen displays HOME AREA CODE. 3. Press SELECT. The stored area code is displayed with the first digit flashing. 4. Use the dial key pad to enter the desired home area code. 5. Press SELECT to confirm. You will hear a confirmation tone.

10 www.vtechphones.com Telephone settings Language Basic operation Telephone settings 1. Press PROG when the handset is not in use. 2.

Press or until LANGUAGE is displayed. 3. Press SELECT. The current setting flashes. 4.

Press or until the screen displays the desired language (ENGLISH, ESPANOL or FRANCAIS). 5. Press SELECT to confirm your selection. You will hear a confirmation tone. www.vtechphones.com 11 Telephone operation Make calls · The call timer will be activated during a call to show call duration. · The handset will beep if it is moved out of range while on a call. · Press /FLASH and then use the dial pad keys to dial a number. -OR1.

Enter the phone number first. You can press to backspace and press CHAN/REMOVE to erase digits. 2. Press /FLASH to dial. Answer calls End calls Volume

· Press any dial pad keys (except /VOL-/CID, /VOL+ / an incoming call. and OFF) to answer · Press OFF or put the handset back to the telephone base or charger to end a call. · Press /VOL-/CID or a conversation. /VOL+ / to adjust the listening volume during Channel · Press CHAN/REMOVE to switch to a clearer channel while on a call.



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12 www.vtechphones.

com Telephone operation Call waiting If you subscribe to call waiting service and you are on a call when a new call comes in, you will hear a beep. The caller ID information will be displayed if you subscribe to combined caller ID with call waiting service from your telephone service provider. · Press /FLASH on the handset to put the current call on hold and answer the incoming call. · Press /FLASH at anytime to alternate between calls. Basic operation Telephone operation Temporary tone dialing If you have pulse (rotary) service, you can change from pulse to touch tone dialing during a call by pressing TONE*. This is useful if you need to send touch tone signals to access telephone banking or long distance services. Once you have initiated your call by dialing the phone number in pulse (rotary), press TONE*. Now, all subsequent key presses will be sent as touch tone signals. After you hang up, the phone will return to pulse (rotary) dialing for the next call. www.

vtechphones.com 13 Telephone operation Redial · The telephone stores five most recently dialed telephone numbers on the redial list. When the list is full, the oldest entry is deleted to make room for the new entry. · Press REDIAL/PAUSE, then press , or REDIAL/PAUSE repeatedly to review the redial list. Press CHAN/REMOVE to delete the displayed number. · Press /FLASH, then press REDIAL/PAUSE to dial the last telephone number dialed. -OR Press REDIAL/PAUSE, then press , or REDIAL/PAUSE repeatedly until the desired entry displays, then press /FLASH to dial the number. Find handset · Press FIND HANDSET on the telephone base to locate the handsets when the telephone is not in use and there is no handset in the telephone base. All handsets will ring and **PAGING** will be displayed on all handset screens. · Press FIND HANDSET again or put the handset back in the telephone base to stop the paging tone of all handsets.

-OR Press OFF on the selected handset or put it back in the charger to stop the paging tone of that particular handset. 14 www.vtechphones.com Telephone operation Transfer an external call An external call can be forwarded to another handset during a conversation. 1. While on a call, press SELECT/X-FER on the originating handset and its screen will show CALL TRANSFERED. 2. When the other handset(s) rings, press /FLASH on a desired handset to answer and its screen will show TRANSFERED CALL. 3. After another handset has answered the transferred call, the originating handset screen will display SYSTEM HS BUSY.

· Press /FLASH on the originating handset to cancel the call forwarding before any other handset answers the call. · If no handset answers the forwarded call within 30 seconds, the call will be forwarded back to the originating handset. Press /FLASH on the originating handset to answer the call. The call will be disconnected if the originating handset does not answer within 30 seconds. Basic operation Telephone operation www.

vtechphones.com 15 Telephone operation Directory · Each handset directory is independent of the other handsets. If you make changes to the directory of one handset, they will not be reflected in the other handsets. The directory can store up to 20 entries (including nine speed dial entries). Each entry may consist of a number up to 24 digits and a name up to 14 characters.

Store a directory entry 1. Press PROG when the handset is not in use. The screen displays DIRECTORY. 2. Press SELECT. The screen displays ENTER NAME. 3. Use the dial pad keys to enter the name. See the Character chart on page 17. · Press to move the cursor to the left or to the right.

· Press CHAN/REMOVE to erase a character. 4. When finished, press SELECT or PROG. The screen displays ENTER NUMBER. 5. Use the dial pad keys to enter the telephone number. · Press to move the cursor to the left or to the right. · Press CHAN/REMOVE to erase a digit. · Press REDIAL/PAUSE to insert a dialing pause (P will be displayed). 6.

Press SELECT or PROG. The screen displays DISTINCT RING? and the current setting. 7. Press or to choose Y (yes) if you wish to customize this entry or choose N (no) for a normal ringer. If you choose Y, a will be displayed with the directory entry.

8. Press SELECT or PROG to confirm and you will hear a confirmation tone. 16 www.vtechphones.com Telephone operation Character chart Use the dial pad keys and the chart below to enter a name (up to 14 characters).

An error tone will sound if you try to enter more than 14 characters. Each press of a particular key causes the characters to be displayed in the following order: Dial key 1 2 3 4 5 6 7 8 9 0 * # Characters by number of key presses 1 1 A D G J M P T W 0 * & , . # B E H K N Q U X C F I L O R V Y 2 3 4 5 6 S 8 Z 9 7 2 3 4 5 6 · When you reach the end of the list in the directory, END OF LIST will be shown on the screen and there will be an error tone. · If you press a dial pad key for alphabetical search while in the directory and there are no entries starting with the letters of that key, NO DATA will be displayed on the screen. Basic operation Telephone operation Review the directory 1. Press /VOL+/- when the handset is not in use. The screen displays DIRECTORY. 2. Press or to scroll through the entries stored in the directory alphabetically. - OR Press the dial pad key for the first letter of the name you want to search.

If necessary, scroll or to find the desired entry. www.vtechphones.com 17 Telephone operation Edit a directory entry 1. Press /VOL+/- when the handset is not in use. The screen displays DIRECTORY. 2. Press or to scroll through the entries stored in the directory alphabetically. - OR Press the dial pad key for the first letter of the entry you want to edit. If necessary, scroll or to find the desired entry.

SPEED EDIT DEL 3. When the screen displays the desired entry, press 8005959511 SELECT. Then press or until EDIT flashes. 4. Press SELECT. The screen displays the name and number. The cursor appears at the beginning of the name. · Use the dial pad keys to edit the name. · Press to move the cursor to the left or to the right. · Press CHAN/REMOVE to erase a character.

5. Press SELECT to move on to the phone number. · Use the dial pad keys to edit the number. · Press to move the cursor to the left or to the right. · Press CHAN/REMOVE to erase a digit. · Press REDIAL/PAUSE to insert a dialing pause (P will be displayed). 6. Press SELECT. The screen displays DISTINCT RING? and the current setting. 18 www.

vtechphones.com Telephone operation 7. Press or to choose Y (yes) if you wish to customize this entry, or choose N (no) for a normal ringer. If you choose Y, a will be displayed with the directory entry. 8. Press SELECT to confirm and you will hear a confirmation tone. Delete a directory entry 1. Press /VOL+/- when the handset is not in use. The screen displays DIRECTORY.



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2.

Press or to scroll through the entries stored in the directory alphabetically. - OR Press the dial pad key for the first letter of the entry you want to delete. If necessary, scroll or to find the desired entry. SPEED EDIT DEL 8005959511 3. When the screen displays the desired entry, press SELECT. Then press or until DEL (delete) flashes. 4. Press SELECT. The screen displays ERASE NO YES and the number. The current choice flashes. 5. Press until YES flashes. 6. Press SELECT. You will hear a confirmation beep. Basic operation Telephone operation www.vtechphones.com 19 Telephone operation Copy a directory entry into speed dial 1. Press /VOL+/- when the handset is not in use. The screen displays DIRECTORY.

2. Press or to scroll through the entries stored in the directory alphabetically. - OR Press the dial pad key for the first letter of the entry you want to copy. If necessary, scroll or to find the desired entry. SPEED EDIT DEL 3. When the screen displays the desired entry, press 8005959511 SELECT. Then press or until SPEED flashes. 4. Press SELECT. The screen displays ENTER 1-9.

5. Press a key (1-9) to copy this entry from the directory to the speed dial memory and assign the memory location. You'll hear a confirmation beep. A memory location number (01 through 09) will be displayed with this entry. Dial a number from the directory 1.

Press /VOL+/- when the handset is not in use. The screen displays DIRECTORY. 2. Press or to scroll through the entries stored in the directory alphabetically. - OR Press the dial pad key for the first letter of the desired entry.

If necessary, scroll or to find the desired entry. 3. When the screen displays the desired entry, press /FLASH. 20 www.vtechphones.com Telephone operation Speed dial Your telephone can store up to nine telephone numbers with names (up to 14 characters and 24 digits in each location) in the speed dial memory locations you assign in each handset. The entries stored in the speed dial memory will be numbered 01 through 09 and share the memory in the directory. Press OFF at any time to exit the Speed dial menu. If the location is not empty, the new entry will replace the old entry and the old entry will be moved to a directory location. Store a speed dial entry Basic operation Telephone operation 1.

Press PROG when the handset is not in use and then press or until the screen displays SPEED DIAL. 2. Press SELECT. The screen displays ENTER 1-9. 3. Press a key (1 through 9) to assign the speed dial location where this number will be stored. The screen displays ENTER NAME. 4. Use the dial pad keys to enter the name (see the Character chart on page 17) and then press SELECT or PROG. Press to move the cursor to the left or to the right.

Press CHAN/REMOVE to erase a character. 5. The screen displays ENTER NUMBER. 6. Use the dial pad keys to enter the telephone number, and then press SELECT or PROG.

Press to move the cursor to the left or to the right. Press CHAN/REMOVE to erase a digit. Press REDIAL/PAUSE to insert a dialing pause (P will be displayed). 7. The screen displays DISTINCT RING? and the current setting.

www.vtechphones.com 21 Telephone operation 8. Press or to choose Y (yes) if you wish to customize this entry, or choose N (no) for a normal ringer. If you choose Y, a will be displayed with the entry 9. Press SELECT or PROG to confirm. You will hear a confirmation tone. Edit a speed dial entry 1. Press and hold the speed dial location key (1-9) of the desired entry when the handset is not in use. 2.

When the screen displays the entry you want to edit, press SELECT. Then press or until EDIT flashes. SPEED EDIT DEL 3. Press SELECT. The screen displays the name and 8005959511 number. The cursor appears at the beginning of the 01 name. Use the dial pad keys to edit the name. Press to move the cursor to the left or to the right. Press CHAN/REMOVE to erase a character. 4.

Press SELECT to move on to the phone number. Use the dial pad keys to edit the number. Press to move the cursor to the left or to the right. Press CHAN/REMOVE to erase a digit. Press REDIAL/PAUSE to insert a dialing pause (P will be displayed).

5. Press SELECT. The screen displays DISTINCT RING? and the current setting. 6. Press or to choose Y (yes) if you wish to customize this entry, or choose N (no) for a normal ringer.

If you choose Y, a will be displayed with the directory entry. 7. Press SELECT to confirm. You will hear a confirmation tone. 22 www.vtechphones.com Telephone operation Delete a speed dial entry 1. Press and hold the speed dial location key (1-9) of the desired entry when the handset is not in use. 2. When the screen displays the desired entry, press SELECT.

Then press or until DEL (delete) flashes. 3. Press SELECT. The screen displays ERASE NO YES and the number. The current choice flashes. 4. Press until YES flashes. 5. Press SELECT. You will hear a confirmation beep.

SPEED EDIT DEL Basic operation Telephone operation Dial a speed dial number 1. Press and hold a speed dial location key (1-9) of the desired entry when the handset is not in use. 2. Press /FLASH to dial the displayed number. 8005959511 01 www.

vtechphones.com 23 Telephone operation Reassign speed dial locations 1. Press and hold the speed dial location key (1-9) of the desired entry when the handset is not in use. SPEED EDIT DEL 2. When the screen displays the desired entry, press 8005959511 SELECT.

Press or until SPEED flashes. 01 3. Press SELECT. The screen displays ENTER 1-9. 4. Press a key (1-9) to reassign this entry into another memory location. You will hear a confirmation beep. 24 www.vtechphones.com Telephone operation About caller ID The caller ID with call waiting feature in this telephone lets you see the name and telephone number of the caller before answering the call, even when already on a call.

These features require services provided by your telephone service provider. Contact your telephone service provider if: you have both caller ID and call waiting, but as separate services (you may need combined service), you have only caller ID service, or only call waiting service, or you do not subscribe to any caller ID or call waiting services but wish to try these services. You can use this telephone with regular caller ID service, and you can use its other features without subscribing to either caller ID or combined caller ID with call waiting service. There may be fees for these services, and these services may not be available in all areas. The caller ID features will work only if both you and the caller are in areas offering caller ID service, and if both telephone companies use compatible equipment. Basic operation Telephone operation www.vtechphones.com 25 Telephone operation Call log If you answer a call before the information appears on the screen, it will not be stored in the call log. The time on all handsets is automatically set and updated with incoming caller ID information if you subscribe to this service.



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· Due to regional service differences, the caller ID information may not be available for every incoming call.

In addition, the callers may intentionally block their names and/or telephone numbers. Caller's name VTECH 800-595-9511 NEW05 Caller's telephone number New call log indicator and location in the call log Time of call 6:10 AM 08/17 Date of call If you subscribe to caller ID service, information about each caller will be displayed after the first or second ring. · The call log can store up to 45 entries. · When the call log is full, the earliest entry will be deleted to make room for new incoming call information. · CID EMPTY will be displayed if there is no record in the call log. · Each handset has its own independent call log. If you delete one or all call log entries from one handset, it will not affect the call log of other handset(s). 26 www.vtechphones.com Telephone operation Review the call log 1.

Press /VOL-/CID to view the call log when the handset is not in use. 2. Press or to scroll through the entries. There will be an error tone when you reach the end of the call log list and the screen will display END OF LIST. · If you have programmed a home area code (page 10), only the last seven digits of the incoming phone numbers from that area code will be displayed while reviewing the call log. Press # repeatedly to display all possible dialing options. Basic operation Telephone operation Make call log entries ready to dial Although the call log entries received have 10 digits (the area code plus the seven-digit number), in some areas, you may need to dial only the seven digits, or a 1 plus the seven digits, or a 1 plus the area code plus the seven digits. You can change the number of digits that you dial from or store in the call log. While reviewing the call log, press # repeatedly to display different dialing options for local and long distance numbers before dialing or saving the telephone number in the directory. See the example on the right.

You may also press 1 repeatedly to add or remove a 1 in front of the telephone number before dialing or saving it in the directory. See the examples on the right. When the number displayed is in the correct format for dialing, press /FLASH to call the number. www.vtechphones.com 800-595-9511 1-800-595-9511 595-9511 1-595-9511 800-595-9511 1-800-595-9511 595-9511 1-595-9511 27 Telephone operation Dial a call log number 1. Press /VOL-/CID to enter the call log when the handset is not in use. 2. Press or to select the desired entry, then press /FLASH. -ORI.

Press /VOL-/CID to enter the call log when the handset is not in use. 2. Press or to select the desired entry. 3. Press SELECT, then DIAL flashes. 4. Press /FLASH or SELECT. 28 www.vtechphones.com Telephone operation Save a call log entry to the directory 1.

Press /VOL-/CID to enter the call log when the handset is not in use. 2. Press or to select the desired entry. If you wish to change how the number is saved, press # repeatedly 800-595-9511 until the desired option displays. See the Make call log NEW28 entries ready to dial section on page 27. 5:40PM 12/30 3.

Press SELECT, then press or until PROGRAM flashes. DIAL PROGRAM 800-595-9511 4. Press SELECT again. NEW28 5.

Enter or edit the name if necessary. See the Character 5:40PM 12/30 chart on page 17. · Press to move the cursor to the left or to the right. DISTINCT RING? N · Press CHAN/REMOVE to erase a character. 8005959511 Press SELECT to move on to the phone number. 6. Edit the number if necessary. · Press to move the cursor to the left or to the right. · Press CHAN/REMOVE to erase a digit. · Press REDIAL/PAUSE to insert a dialing pause (P will be displayed). Press SELECT to continue. 7. Press or to choose Y (yes) if you wish to customize this entry, or choose N (no) for a normal ringer. If you choose Y, a will be

displayed with the directory entry. 8.

Press SELECT to confirm. You will hear a confirmation tone. www.vtechphones.com 29 Basic operation Telephone operation Telephone operation Delete from the call log Delete an entry: 1.

Press /VOL-/CID to enter the call log. 2. Press or to select the entry to be deleted. 3. Press CHAN/REMOVE. You will hear a confirmation beep. Delete all entries: 1. Press and hold CHAN/REMOVE when the telephone is not in use. The screen displays ERASE ALL? N Y. The current choice flashes.

2. Press until Y (yes) flashes. 3. Press SELECT. You will hear a confirmation beep. 30 www.vtechphones.com Telephone operation Call log display screen messages Displays: PRIVATE NAME PRIVATE NUMBER PRIVATE CALLER UNKNOWN NAME When: The caller is blocking the name information. The caller is blocking the telephone number information. The caller is blocking the name and number information.

This caller's name is unavailable. Basic operation Telephone operation UNKNOWN NUMBER This caller's number is unavailable. UNKNOWN CALLER No call information is available about this caller. www.vtechphones.

com 31 Answering system Message capacity The answering system can record up to 95 messages, depending on the length of each message. Each individual message can be up to four minutes in length, and the total maximum recording time is approximately 12 minutes. Messages will remain available for replay until they are deleted. Press to delete message currently playing (page 39). Press twice to delete all old messages when answering system is not in use (page 40).

Press to repeat a message. Press twice to play back previous messages (page 39). Shows the status and number of messages (page 42). Press to record a memo (page 40) or an announcement on the answering system (page 38). Press to skip to the next message (page 39). Press to adjust volume during playback (page 39). Press to play or stop messages (page 39). Press to turn the answering system on or off (page 33). Press to listen to the set up menu (pages 34-36).

Press to set the clock (page 33).

Press to enter announcement mode (pages 37-38). 32 www.vtechphones.com Answering system Activate the answering system The answering system must be turned on to answer and record messages. If the answering system is turned on, the ANS ON/OFF light will be on. Press ANS ON/OFF to turn the answering system off or on. · If you have caller ID service the clock will be set automatically with incoming calls, but you will need to make sure the year is correct. · Press and hold /SKIP or /REPEAT while setting the minutes or year to advance or decrease by increments of ten. Set the clock Before playing each message, the answering system announces the day and time of the message received. Before using the answering system, set the day, time and year, so that messages are dated correctly.

If the clock is not set before new messages are recorded, the system will announce "Time and day not set." before each message is played to remind you to set the clock.



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1. Press **CLOCK**. The system announces the clock setting (e.

g. day, time and year), then announces: "To set the clock, press **CLOCK**." 2. Press **CLOCK**. The system announces the current day.

3. Press **/SKIP** or **/REPEAT** until the system announces the correct day, then press **CLOCK**. The system announces the current hour. 4. Press **/SKIP** or **/REPEAT** until the system announces the correct hour, then press **CLOCK**. The system announces the current minute. 5. Press **/SKIP** or **/REPEAT** until the system announces the correct minute, then press **CLOCK**. The system announces the current year. 6.

Press **/SKIP** or **/REPEAT** until the system announces the correct year, then press **CLOCK**. The system announces the current clock setting and exits the clock menu. www.vtechphones.com Basic operation Answering system 33 Answering system Answering system setup The answering system uses voice prompts to guide you through the steps to set up the answering system. Press **/PLAY/STOP** anytime to save and exit the **SET UP** menu. Set number of rings This feature allows you to select the number of rings before the answering system answers. You can choose from two, four or six rings or toll saver. With toll saver active, the answering system answers after two rings when there is a new message, and after four rings when there is no new message. To set the number of rings: 1.

Press **SET UP** when in idle mode and the system announces the current number of rings setting. 2. Press **/SKIP** or **/REPEAT** until the system announces the desired setting, then press **SET UP** to save the setting and go to the next setting, or press **/PLAY/STOP** to save and return to the idle mode. 34 www.vtechphones.com

com Answering system Set telephone base ringer This feature allows you to select the telephone base ringer volume level. 1. Press **SET UP** when in idle mode until the system announces the telephone base ringer setting. There are three levels: **HI** (high), **OF** (off) and **LO** (low). 2.

Press **/SKIP** or **/REPEAT** until the system announces the desired telephone base ringer volume level, then press **SET UP** to save the setting and go to the next setting, or press **/PLAY/STOP** to save and return to the idle mode. · The handset ringer volume is set separately. See page 9 for details. Basic operation Answering system Set remote access code A two-digit security code is required to access the answering system from any touch tone telephone. The preset code is 19. You can set the remote access code from 10 to 99. To set the remote access code: 1. Press **SET UP** when in idle mode until the system announces the remote access code setting. 2. Press **/SKIP** or **/REPEAT** to change the remote access code by one, or press and hold **/SKIP** or **/REPEAT** to change it by increments of ten.

Press **SET UP** to save the setting and go to the next setting, or press **/PLAY/STOP** to save and return to the idle mode. www.vtechphones.com 35 Answering system Set message alert tone · The answering system must be turned on for the message alert tone to function. This feature programs the system to beep every 10 seconds to alert you of new messages when the telephone is not in use. The tone will stop when all new messages have been reviewed. To set the message alert tone: 1. Press **SET UP** when in idle mode until the system announces the message alert tone setting. 2. Press **/SKIP** or **/REPEAT** to select on or off, then press **SET UP** to save and go to the next setting, or press **/PLAY/STOP** to save and return to the idle mode.

36 www.vtechphones.com Answering system Outgoing announcement The outgoing announcement is the greeting callers hear when calls are answered by the answering system. The telephone is preset with a greeting that answers calls with "Hello, please leave a message after the tone." You can use this preset announcement, or replace it with your own.

While in the **ANNC** menu, press **ANNC** again to exit at anytime. · Your announcement can be up to 90 seconds in length. · Announcements shorter than two seconds will not be recorded. Play your announcement Basic operation Answering system 1. Press **ANNC** when in idle mode and the system will announce "Announcement.

Press **PLAY** or press **RECORD**." 2. Press **/PLAY/STOP** to play the announcement. You can press it again to stop playback. www.vtechphones.com 37 Answering system Record your own announcement · When your announcement is deleted, calls will be answered with the preset announcement. 1. Press **ANNC** while in idle mode and the system will announce "Announcement. Press **PLAY** or press **RECORD**.

" 2. Press **RECORD** and the system announces, "Record after the tone. Press **STOP** when you are done." 3. After the tone, speak towards the microphone at the bottom front of the telephone base from about nine inches away. 4. Press **/PLAY/STOP** when finished. 5. The answering system will automatically playback the newly recorded announcement and there will be a confirmation tone. Press **/PLAY/STOP** to stop the playback at anytime.

6. You can record your announcement again by following the steps above. Delete your announcement 1. Press **ANNC** while in idle mode and the system will announce "Announcement. Press **PLAY** or press **RECORD**.

" 2. Press **X/DELETE** and the system will announce "Announcement deleted." 38 www.vtechphones.com Answering system New message indication The message display counter will flash when there are new answering system messages.

If the new message alert tone is turned on, the telephone base will beep every ten seconds when there are unreviewed messages. · If the system has less than five minutes of recording time left, the remaining time will be announced. · If **F** is flashing in the message window, the memory is full. You will have to delete some messages before new ones can be recorded. · Only old messages can be deleted. Messages can only be deleted after they are played. Message playback 1. Press **/PLAY/STOP** to listen to messages. 2. Press **/PLAY/STOP** again to stop playback.

If you have new messages waiting, you will hear only new messages (oldest first). If there are no new messages, the system will play back all messages (oldest first). When playback begins, the total number of messages is announced, followed by the day and time of the first message to be played. Basic operation Answering system Options during playback · Press **VOL+ / VOL-** to adjust the speaker volume. · Press **/SKIP** to skip to the next message. · Press **/REPEAT** to repeat the message currently playing. Press **/REPEAT** twice to listen to the previous message. · Press **X/DELETE** to delete the current message. The system will advance to the next message. www.vtechphones.com

39 Answering system Delete all messages · Memos shorter than one second will not be recorded. · "Memory is full." will be announced if you press **RECORD** when the memory is full. · Each memo can be up to four minutes in length.

Press **X/DELETE** when the system is not in use.



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The system will announce "To delete all old messages, press DELETE again." Press X/DELETE again. All previously heard messages will be erased. The system will announce "All old messages deleted."

"Record and play memos Memos are your own recorded messages used as reminders for yourself or other household members using the same answering system. They are saved, played back and deleted the same way as the answering system messages. Record a memo 1. Press RECORD when in idle mode. The system announces, "Record after the tone. Press STOP when you are done." 2. After the tone, speak towards the microphone at the bottom front of the telephone base from about nine inches away. 3. Press /PLAY/STOP when finished recording.

Memo playback Press /PLAY/STOP when in idle mode. See Options during playback on page 39 for other options. 40 www.vtechphones.com Answering system Call screening If the answering system is on, you can listen at the telephone base to a caller leaving a message on the answering system. If the base volume is set to 1, you will not hear your messages as callers leave them. Call intercept When a caller is leaving a message on the answering system and you decide to answer the call, press /FLASH. Basic operation Answering system www.vtechphones.com 41 Answering system Message window displays The message counter usually displays the total number of memos and incoming messages.

See the list below for explanations of other displays in this counter. Window displays: 0 1-95 0-94 (flashing) When: No messages. Total number of old message(s) recorded. Total number of new and old messages recorded. The telephone base may have lost and regained power. Time and day may need to be set. Memory is full with total number of messages recorded. Elapsed time while recording memo or announcement (up to 90 seconds). Recording time exceeds 99 seconds. Current message number during new message playback.

Current message number during old message playback. Current volume level while adjusting. Current remote access code while setting. Current number of rings while setting. System is answering a call, or being set the time and date, or being accessed remotely. System is being programmed or initialized. 1-95 & F (alternating) 1-99 (counting) 99 (flashing) 1-95 (flashing) 1-95 1-8 10-99 2, 4, 6, tS --- (flashing) 42 www.vtechphones.com Answering system Remote access A two-digit security code is required to access the system remotely from any touch tone telephone that does not share the same line with your answering system. The factory preset code is 19; see page 35 to change it.

1. Dial your telephone number from any touch tone telephone. 2. When the system answers and announces the greeting, enter the two-digit security code. If you have new messages, the system will play them (new messages first) automatically. 3. You may also enter one of the following remote commands.

Command 1 2 3 33 4 5 *5 6 *7 8 0 Play all messages. Play only new messages. Delete the current message (during playback).

Delete all old messages. Repeat the current message (during playback). Stop. Hear a list of remote commands. Skip to the next message (during playback). Record a new announcement. End the call. Turn the answering system on or off. Function · If you pause more than four seconds after each remote command completed, the system will announce the help menu options. If no remote command is entered within 15 seconds, the remote access call will be automatically disconnected.

· When the answering system is turned off, the telephone will answer after 10 rings, and announce "Please enter your remote access code." Basic operation Answering system 4. @@@@There are no call log entries. The cordless handset is searching for the telephone base. There are no directory entries. The answering system is in use. The directory is full. There are unreviewed calls in the call log. The cordless handset locator has been activated. Another telephone on the same line is in use.

The handset is in use. @@@@SYSTEM HS BUSY When: The handset ringer is turned off. The telephone base is searching for another available channel. @@· The handset beeps. @@@@In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377. · Do not dispose of the battery(ies) in a fire. @@· Do not open or mutilate the battery(ies). @@The electrolyte may be toxic if swallowed.

@@The battery and/or conductor may overheat and cause burns. @@@@Read and understand all instructions. 2. Follow all warnings and instructions marked on the product. 3.

Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning. 4. @@5.

@@6. @@@@7. @@@@8. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on. 9. @@Never spill liquid of any kind on the product. 10. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks.

Incorrect reassembling can cause electric shock when the product is subsequently used. 11. Do not overload wall outlets and extension cords. 12. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions: A. When the power supply cord or plug is damaged or frayed. B. If liquid has been spilled onto the product. C. If the product has been exposed to rain or water.

D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation. E.

If the product has been dropped and the telephone base and/or handset has been damaged. F. If the product exhibits a distinct change in performance. 13. Avoid using a telephone (other than cordless) during an electrical storm.

There is a remote risk of electric shock from lightning. 14. Do not use the telephone to report a gas leak in the vicinity of the leak. 15. Only put the handset of your telephone next to your ear when it is in normal talk mode. 16. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under-the-table/cabinet outlet. Appendix SAVE THESE INSTRUCTIONS www.vtechphones.

com 47 Troubleshooting If you have difficulty with your telephone, please try the suggestions below. For Customer Service, visit our website at www.vtechphones.com, or call 1 (800) 595-9511; in Canada, call 1 (800) 267-7377. Problem My telephone does not work at all. Suggestion · Make sure the battery is installed and charged correctly (page 3). For optimum daily performance, return the handset to the telephone base or charger(s) after use.



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· Make sure the power adapter is securely plugged into an outlet not controlled by a wall switch. · Make sure the telephone line cord is plugged firmly into the telephone base and the wall jack. · Unplug the unit's electrical power.

Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to synchronize. · Charge the battery in the handset for at least 16 hours. · Remove and re-insert the battery. If that still does not work, it may be necessary to purchase a new battery.

· Disconnect the telephone base from the jack and plug in a working telephone. If this telephone does not work, the problem is probably in the wiring or the local service. Call your telephone service provider. · Place the handset in the telephone base or charger for recharging. · Remove and re-install the battery and use it normally until fully depleted, then recharge the handset on the telephone base or charger(s) for 16 hours.

· If the above measures do not correct the problem, the battery may need to be replaced. **LOW BATTERY** is displayed on screen. 48 www.vtechphones.com Troubleshooting Problem The battery does not charge in the handset or the handset battery does not accept charge. Suggestion · Make sure the handset is placed in the telephone base or charger(s) correctly. The handset **CHARGE** light should be on. · Remove the battery from the handset and then re-install it in the handset. Put the handset back to the telephone base or charger(s) and charge for 16 hours. · If the handset is in the charger or in the telephone base but the handset **CHARGE** light is not on, see The **CHARGE** light is off in this section.

· It may be necessary to purchase a new battery. Please see the Battery section of this user's manual (page 46). · The telephone might be malfunctioning. Please see the Warranty section of this user's manual (page 59) for further instruction. · Clean the charging contacts on the handset(s) and telephone base each month using a pencil eraser or a dry non-abrasive fabric. · Make sure the power adapter and telephone line cords are plugged in correctly and securely. · Unplug the power adapter. Wait for 15 seconds before plugging it back in. Allow up to one minute for the handset and telephone base to reset. · The telephone might be malfunctioning.

Please see the Warranty section of this user's manual (page 59) for further instruction. The **CHARGE** light is off. Appendix www.vtechphones.com 49 Troubleshooting Problem There is no dial tone.

Suggestion · · · · First, try all the above suggestions. Move the handset closer to the telephone base. It might be out of range. The telephone line cord might be malfunctioning. Try installing a new telephone line cord.

Disconnect the telephone base from the telephone jack and connect a different telephone. If there is no dial tone on the other telephone either, the problem is in your wiring or local service. Contact your telephone service provider. My handset displays · Move the handset closer to the telephone base. You might have moved out of range. **CONNECTING...** 50 www.vtechphones.com

com Troubleshooting Problem The telephone does not ring when there is an incoming call. Suggestion · · · · · Make sure the handset ringer is on (page 9) and the telephone base ringer is on (page 35). Make sure the telephone line cord and power adapter are plugged in properly (page 2). The handset may be too far from the telephone base. Move it closer to the telephone base. There may be too many extension telephones on the telephone line to allow all of them to ring simultaneously. Try unplugging some of them. If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact your telephone service provider (charges may apply). Other electronic products can cause interference to your cordless telephone.

Try installing your telephone as far away as possible from the following electronic devices: wireless routers, radios, radio towers, pager towers, cellular telephones, digital telephones, intercoms, room monitors, televisions, VCRs, personal computers, kitchen appliances, and other cordless telephones. Test a working telephone at the telephone jack. If another telephone has the same problem, the problem is in the telephone jack. Contact your telephone service provider (charges may apply). The telephone line cord might be malfunctioning.

Try installing a new telephone line cord. Remove and re-insert the battery and place the handset in the telephone base. Wait for the handset to synchronize with the telephone base. Allow up to one minute for this to take place. · · · · Appendix www.vtechphones.com 51 Troubleshooting Problem I cannot dial out. Suggestion · First, try all the above suggestions. · Make sure there is a dial tone before dialing. It is normal if the handset takes a second or two to synchronize with the telephone base before producing a dial tone. Wait an extra second before dialing. · Make sure the telephone is set to the correct dial type (pulse dial or tone dial) for the service in your area. See Dial mode on page 10 to set the dial type. · If the other telephones in your home are having the same problem, the problem is in the wiring or local service. Contact your telephone service provider (charges may apply).

· Eliminate any background noise. Noise from a television, radio, or other appliances may cause the telephone not to dial out properly. If you cannot eliminate the background noise, first try muting the handset before dialing, or dialing from another room in your home with less background noise. · Disconnect the telephone base from the telephone jack. Plug in a different telephone. If there are still other calls, the problem is probably in the wiring or local service. Call your telephone service provider. · Press **CHAN/REMOVE** to switch to a clearer channel when on a call. · Make sure the telephone line cord is plugged in securely. · Remove and re-insert the battery.

I hear other calls when using the telephone. I hear noise in the handset, and none of the keys or buttons work. 52 www.vtechphones.com Troubleshooting Problem There is noise or interference during a telephone conversation.

My calls cut in and out when I am using the cordless handset. Suggestion · The handset may be out of range. Move it closer to the telephone base. · Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference. Try moving the appliance or telephone base to another outlet.

· Other electronic products can cause interference to your cordless telephone. Try installing your telephone as far away as possible from the following electronic devices: wireless routers, radios, radio towers, pager towers, cellular telephones, digital telephones, intercoms, room monitors, televisions, VCRs, personal computers, kitchen appliances, and other cordless telephones.



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· If your telephone is plugged in with a modem or a surge protector, plug the telephone (or modem/surge protector) into a different location. If this doesn't solve the problem, re-locate your telephone or modem farther apart from each other, or use a different surge protector. · The layout of your home or office might be limiting the operating range. Try moving the telephone base to another location, preferably a higher location for better reception. · Disconnect the telephone base from the telephone jack and plug in a corded telephone. If calls are still not clear, the problem is probably in the wiring or local service. Contact your telephone company (charges may apply). · If the other telephones in your home are having the same problem, the problem is in the wiring or local service.

Contact your local telephone service provider (charges may apply). · If you subscribe to high-speed Internet service (Digital Subscriber Line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter will prevent noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters. Appendix www.vtechphones.com 53 Troubleshooting Problem My caller ID features are not working properly. Suggestion · Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your telephone. · The caller may not be calling from an area which supports caller ID. · Both you and the caller's telephone companies must use equipment which are compatible with caller ID service. · If you subscribe to high-speed Internet service (Digital Subscriber Line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter will prevent noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters. · Make sure you subscribe to caller ID with call waiting features provided by your telephone service provider.

· The caller may not be calling from an area which supports caller ID. · Both you and the caller's telephone companies must use equipment which are compatible with caller ID service. · If you subscribe to high-speed Internet service (Digital Subscriber Line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter will prevent noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

The system does not receive caller ID, or the system does not display caller ID during call waiting. 54 www.vtechphones.com Troubleshooting Problem Caller ID entries do not match the numbers I need to dial. Suggestion · Although the call log entries you receive have 10 digits, (the area code plus the seven-digit number,) in some areas, you may need to dial only seven digits, or a 1 plus the seven digits, or a 1 plus the area code plus the seven digits. You can change the number of digits that you dial or store from the call log. · While reviewing the call log, press # repeatedly to display these dialing options for local and long distance numbers before dialing or saving the telephone number. · When recording the announcement, make sure you speak in a normal tone of voice about nine inches from the telephone base. · Make sure there is no background noise (television, music, traffic, etc.) when recording.

· Make sure the answering system is on. When the answering system is on, the red light on the ANS ON/OFF key should be lit. · If toll saver is activated, the number of rings changes to two when there are new messages waiting (see page 34). · If the memory is full or if the answering system is off, the system will answer after ten rings. · In some cases, the answering system will be affected by the ringing system used by the local telephone service provider. · If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with the answering system. The announcement message is not clear. The answering system does not answer after the correct number of rings. Appendix www.vtechphones.com 55 Troubleshooting Problem The answering system does not record messages. Suggestion · Make sure the answering system is on. · When the answering machine is full, it does not record new messages until some old messages are deleted. · If there is a fax machine connected to the same telephone line, try disconnecting the fax machine.

If that solves the problem, consult your fax machine documentation for information on compatibility with the answering system. · If a caller leaves a very long message, part of it may be lost when the system disconnects the call after four minutes. · If the caller pauses for more than five consecutive seconds, the system stops recording and disconnects the call. · If the memory on the system becomes full during a message, the system stops recording and disconnects the call. · If the caller's voice is very soft, the system may stop recording and disconnect the call.

· Make sure your remote access code is correct (page 43). · Make sure you are calling from a touch-tone telephone. When dialing a number, there should be tones. If there are clicks, then it is not a touch-tone telephone and cannot activate the answering system. · The answering system may not detect the remote access code when the announcement is playing. Wait until the announcement is over before entering the code. · There may be interference on the telephone line you are using. Press the keypad keys firmly when dialing. The messages on the answering system are incomplete. The answering system does not respond to remote commands.

56 www.vtechphones.com Troubleshooting Problem The messages on the system are very difficult to hear. My cordless handset beeps and is not performing normally. Suggestion · Press VOL+ on the telephone base to increase the speaker volume. · Make sure the power cord is securely plugged into the telephone base. Plug the unit into a different working electrical outlet not controlled by a wall switch. · Move the handset closer to the telephone base. It may be out of range. · Reset the telephone base by unplugging the unit's electrical power.

Wait for 15 seconds and plug it back in again. Allow up to one minute for the handset and the telephone base to synchronize. · Other electronic products can cause interference to your cordless telephone.



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