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You can read the recommendations in the user guide, the technical guide or the installation guide for UCOM COCOON 1100. You'll find the answers to all your questions on the UCOM COCOON 1100 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

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CORDLESS PHONE



USER GUIDE
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Manual abstract:

@@- Allows an intercom between 2 handsets. - Allows the operation of a handset at up to 4 base units. Caller ID is a network provider service. After subscribing to Caller ID, this phone will display the caller's phone number. Important To use 'Caller ID' (display caller), this service has to be activated on your phone line. Normally you need a separate subscription from your telephone company to activate this function. If you don't have the Caller ID function on your phone line, the incoming telephone numbers will NOT be shown on the display of your telephone. The CE symbol indicates that the unit complies with the essential requirements of the R&TTE directive. The features described in this manual are published with reservation to modifications. 16 17 Cocoon 1100

This product works with rechargeable batteries only.

If you put nonrechargeable batteries in the handset and place it on the base, the handset will be damaged and this is NOT covered under the warranty conditions. 1 2 3 4 5 5.1 5.2 6 6.1 6.

2 6.3 6.4 6.5 6.6 6.

7 7.1 7.2 7.3 7.4 7.5 7.6 7.7 7.8 7.9 7.

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20 7.21 8 9 9.1 9.2 9.3 Safety advice Disposal of the device (environment) Cleaning ECO mode (low-radiation) Installation Installing the base Installing the batteries Getting to know your telephone Keys / LED Display (LCD) Icons Display keys Base LED Navigating the menu Menu overview Handset operation Turning the handset on / off Setting the language Making Calls Receiving a Call Redial list options Activate / deactivate handsfree function 'Out of range' warning Setting the speaker volume Call Duration Indicator on the Display Turning off the microphone (mute) Pause key Locating a misplaced handset (paging) Using the alphanumeric handset keypad Setting the ring volume level on the handset Setting the ringer melody on the handset Locking the key pad Turning key click on/off Display contrast Changing the handset name Auto answer Changing the duration of the backlight Default reset (Handset reset)

Setting the clock and alarm Date and time Hour format Using the alarm feature 5 6 6 6 7 7 8 8 8 9 10 10 10 11 11 12 12 12 12 13 13 14 14 14 14 14 15 15

15 16 16 16 17 17 17 18 18 18 19 10 10.

1 10.2 10.3 10.4 10.5 10.

6 10.7 10.8 11 11.1 11.2 11.3 11.4 12 12.1 12.2 13 13.1 13.

2 13.3 13.4 14 14.1 14.2 14.3 14.4 15 16 17 18 18.1 18.2 18.3 19 20 The phone book Adding a number and a name to the phone book Looking up a number in the phone book Changing a name or number in the phone book Deleting one or all entries from the phone book View name and number of an entry in the phone book Copy a phonebook entry to another handset Copy all phonebook entries to another handset Add all phonebook entries to the phonebook of another handset Base operation Setting the ring volume and melody of the base The R key (flash) Changing the PIN code (system PIN code) Setting the dialing mode Tools Appointment Stopwatch Additional handsets and bases Adding a new handset Removing a handset Selecting a base unit Using multiple handsets Caller ID / CLIP The call list Calling a number from the call list Storing a number from the call list in the phone book Deleting numbers from the call list Voice mail indicator Trouble shooting Technical characteristics Warranty Warranty period Warranty handling Warranty exclusions Service address and support Declaration of conformity and manufacturer 19 19 20 20 20 20 21 21 21 22 22 22 23 23 23 23 24 24 24 25 25 26 27 27 27 28 28 28 28 30 31 31

31 31 31 31 Cocoon 1100 1 Safety advice ENGLISH The following safety advice must always be followed before using electrical equipment.

@@Make yourself familiar with all the functions of the equipment. @@@@. Dangerous voltages are present inside the equipment. Never open the housing or insert objects through the ventilation holes. · Do not allow liquids to get into the equipment. In case of emergency, pull out the plug from the socket.

· Similarly, if a fault develops during use or before you start to clean the equipment, pull the plug out of the socket. · Do not touch the charger and plug contacts with sharp or metal objects. · Do not carry out any modifications or repairs to the equipment yourself. Have repairs done to the equipment or the mains cable only by a specialist service centre. Unsatisfactory repairs can lead to considerable danger for the user.

· Children frequently underestimate the dangers associated with electrical equipment. Therefore you must never leave children unsupervised in the vicinity of electrical equipment. · The equipment is not to be used in a damp room (e.g. bathrooms) or rooms where there is a lot of dust. · Equipment connected to the mains during a thunderstorm can be damaged by lightning. Therefore you should pull the plug out of the mains socket during a storm. · To completely disconnect the equipment from the electricity supply, the plug must be removed from the socket. When doing this always pull on the plug itself and never on the cable. · Protect the mains cable from hot surfaces or other sources of damage and do not allow it to become constrained.

· Check the mains cable regularly for any damage. · Unwind the mains cable completely before use. · Make sure that the mains cable does not represent a trip hazard. · The operation of some medical devices may be affected. · The handset may cause an unpleasant buzzing sound in hearing aids. Fire safety: · The heat accumulated inside the equipment can lead to the defect and/or to the fire of the equipment. Do not expose this equipment therefore to extreme temperature like: direct sun exposure and heater warmth ventilation holes may not be covered Danger of explosion: · Never throw batteries in fire. Cocoon 1100 5 Cocoon 1100 Poisoning danger: · Keep batteries away from small children. Note: · Only use the charger plug supplied. Do not use other chargers, as this may damage the batteries cells.

· The wall outlet for the power supply must be close and accessible. · Only use rechargeable batteries of the same type. Place the batteries with correct polarity inside the battery compartment (polarity is marked inside the handset). Never use normal unrechargeable batteries! As this telephone cannot be used in case of a power cut, you should use a mains-independent telephone for emergency calls, e.g.

a mobile phone. 2 Disposal of the device (environment) At the end of the product lifecycle, you should not throw this product into the normal household garbage but bring the product to a collection point for the recycling of electrical and electronic equipments. The symbol on the product, user guide and/or box indicate this. Some of the product materials can be re-used if you bring them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.



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Please contact your local authorities in case you need more information on the collection points in your area. 3 Cleaning Clean the telephone with a slightly damp cloth or with an anti-static cloth. Never use cleaning agents or abrasive solvents. 4 ECO mode (low-radiation) This cordless telephone (compliant with the DECT standard) facilitates low-radiation operation. The radiation intensity of the radio signal between the base station and handset is reduced to a minimum when the handset is on the base station. Only when the handset is removed from the base station or a call is received does the radiation intensity of the radio signal increase to the normal strength. This does not mean that normal DECT radiation is harmful to health. The low-radiation mode prevents unnecessary DECT radiation load when no communication is required between the base station and handset. For technical reasons, no additional handsets can be operated in low-radiation mode (an additional handset that is not located in the immediate vicinity of the base station would always be "searching for base station" due to the weak radio signal). Low-radiation mode is enabled in the factory settings.

Low-radiation mode is automatically disabled if you log on an additional handset. 6 Cocoon 1100 Cocoon 1100 5 Installation Before you use the telephone for the first time, you must first make sure the batteries are charged. If not, the telephone will not work optimally. ENGLISH 7 5.1 Installing the base For installation, do the following: · Plug one end of the adaptor into the 230V outlet and the other end into the adapter jack on the bottom of the base. · Connect one end of the telephone cord with the wall phone jack and the other end to the bottom of the base. Use the included telephone cord. Cocoon 1100 3 6V DC 200mA 1 2 4 1. 2. 3.

4. Telephone wall outlet Power cable Bottom view of the base Telephone cord Cocoon 1100 Cocoon 1100 5.2 · · · · Installing the batteries Open the battery compartment (see below). Insert the batteries respecting the (+ and -) polarity. Close the battery compartment.

Leave the handset on the base unit for 16 hours. The handset charging indicator (LED) 16 on the base unit will light up. Battery cover Back view of handset + 1100 + - Cocoon Rechargeable Batteries 6 6.1 Getting to know your telephone Keys / LED Handset Cocoon 1100 12 11 OK 1 4 7 GHI 2 5 8 0 PQRS 10 9 * 8 1. 2.

3. 4. 5. 6. 7. 8. 9. 10. 11. 12.

13. 14. 15. Display Right Menu key Up / Redial key Right / Flash key On Hook / OFF key Alphanumeric keys Keypad Lock Key Pause key Microphone Ringer volume Off OK Key Down / Call Log key Off Hook / ON / Handsfree key Left / Internal Key INT Left Menu key 1 15 2 3 R INT 14 13 4 5 ABC 3 DEF JKL 6 MNO 6 TUV 9 # WXYZ 7 8 Cocoon 1100 Cocoon 1100 Base ENGLISH 16 17 Cocoon 1100 16. 17. Line / Handset charging indicator (LED) Paging key 6.2 Display (LCD) Icon line Text lines Soft menu/Option menu line Battery indicator: · The battery is fully charged · The battery is 25% drained · The battery is half drained (50%) · The battery is 75% drained · The battery is low. You will hear warning signals and the battery symbol the display will blink. on Cocoon 1100 9 Cocoon 1100 6.3 Icons On hook Off hook Ringing Internal communication between 2 handsets Handsfree speaker ON Keypad locked Upper case Lower case Possible scroll direction Call log entries* (steady) New unanswered calls (blinking) New voice mail message Handset ringer off Alarm set In range (steady) Out of range (blinking) ABC abc * Only when Caller ID is activated on your telephone line.

6.4 Display keys Display keys (soft keys) are located directly under the display 2 15 . The function of these 2 keys changes depending on the operation mode. The actual function is displayed as icon or text directly above the 2 display keys. Phonebook OK / Confirm Menu Delete Mute Back "No" key 6.

5 Base LED The LED 16 indicates the following status: · OFF: no base power connected or handset not in base for charging. · ON: handset charging. · Blinking slowly: off hook or during ringing. · Blinking rapidly: during registration. 10 Cocoon 1100 Cocoon 1100 6.

6 Navigating the menu ENGLISH The handset has a menu system which is easy to use. Each menu leads to a list of options. When the handset is switched On and in standby, press the left menu key 15 ent' 15 . · All subscribed handsets will ring when you receive a call. · The Call symbol blinks on the display. · The telephone number of the caller appears on the display if you have Caller ID service (CLIP). Consult your telephone company. The name of the caller also appears on the display if: the number is programmed into the phone book with name the network sends the name together with the telephone number 13 to accept the external call. · Press the off hook key OR Lift the handset off its base unit (if the Auto answer option is active, See §"7.20 Auto answer&quoaracters 15 .

The character in front of the cursor will mistakenly typed by using the Delete key be deleted. All characters can be deleted at the same time by pressing the Delete key 15 for 2 seconds. You can move the cursor by pressing the left and right keys INT 14 / R 4 . You can switch between upper and lower case by pressing and holding the * 10 key. The upper left corner will show `abc' for lower case and `ABC' for upper case. You can change the input character set from English (ABC) to Latin (AĂĂ), Greek (Russian () by pressing and holding the # key 7 for 2 seconds.) or 7.14 Setting the ring volume level on the handset You can change the ring volume of an incoming call (internal and external) between 6 levels (levels '1' to '5' and 'Off'). If you select level 'Off', the symbol appears on the display. The handset will not ring when a call is received (the handset will always ring for internal calls).

Level '5' is the highest level. The telephone is set to level '5' by default. 7.14.1 Setting the ring volume for Internal and external calls (0-5) · Press the menu key under .

@ @ 10 repeatedly until 'Ringer volume' is selected · Press the up or down key 3/ · Press 2 to confirm. · The current volume is shown and hearable. 10 repeatedly to select the desired volume. · Press the up or down key 3/ 15 to leave the menu · Press 'Save' 2 to confirm your selection or press without saving.

When the handset is inside the base, the base will not ring during incoming call.

So when the handset ring volume is turned off and the handset is inside the base, your phone will not ring anymore! Cocoon 1100 15 Cocoon 1100 · · You can turn the handset ring volume off during ringing by pressing the option key 'Silent'.



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By pressing the 10 key for 3 seconds you can disable the handset ringer. The symbol will appear on the display. To reactivate, press 10 key again for 3 seconds. * * 7.15 Setting the ringer melody on the handset You can change the ringer melody for an incoming call (internal or external). The unit has 18 ringer melodies to choose from ('1'-'18'). By default, the external ringer melody is set to '10' and the internal ring melody to '1'. 7.15.

1 Setting a ringer melody for internal or external calls (1-18) · Press the left menu key 15 under . @@10 repeatedly until 'Ringtone' is selected · Press the up or down key 3/ · Press 2 to confirm. · Select 'External' or 'Internal' and press 2. · The current melody is shown and hearable. 10 repeatedly to select the desired melody. · Press the up or down key 3/ 15 to leave the menu · Press 'Save' 2 to confirm your selection or press without saving. 7.16 Locking the keypad You can lock the keypad to prevent involuntary key presses. When the keypad is locked it is impossible to dial a telephone number, but you can still answer incoming calls. To activate keypad lock: · Press and hold the keypad lock key 7 for 3 seconds.

will appear on the display. · 'Keypad locked' and the icon To deactivate keypad lock: · Press 'Unlock' 15 followed by the keypad lock key 7 to unlock the keypad again. 7.17 Turning key click on/off You can set the handset to make a beep whenever you press a key. · Press the left menu key 15 under . 10 repeatedly until 'Handset' is selected. · Press the up or down key 3/ · Press 2 to confirm. 10 repeatedly until 'Keypad Beep' is selected. · Press the up or down key 3/ · Select 'On': turn on key click 'Off': turn off key click 15 to leave the menu · Press 2 to confirm your selection or press without saving. 7.18 Display contrast To change the display contrast: · Press the left menu key 15 under 16 . Cocoon 1100 Cocoon 1100 10 repeatedly until 'Handset' is selected. Press the up or down key 3/ Press 2 to confirm. 10 repeatedly until 'Contrast' is selected. Press the up or down key 3/ Press 2 to confirm. 10 . Select the contrast with the up or down key 3/ 15 to leave the menu. Press 2 to confirm your selection or press 7.19 Changing the handset name You can change the handset name displayed on the handset during standby (max. 8-11 characters).

· Press the left menu key 15 under . 10 repeatedly until 'Handset' is selected. · Press the up or down key 3/ · Press 2 to confirm. 10 repeatedly until 'Handset name' is selected. · Press the up or down key 3/ · Press 2 to confirm. · Press 15 to delete each letter of the name and use the alphanumeric keypad to enter the correct name. · Press 'Save' 2 to set the new handset name. 7.20 Auto answer When there is an incoming call and the handset is on the base, the phone automatically takes the line when lifted. This function can be turned on or off.

· Press the left menu key 15 under . @@10 repeatedly until 'Autotalk' is selected. · Press the up or down key 3/ · Press 2 to confirm. @@@@10 repeatedly until 'Time' is selected. Press the up or down key 3/ Press 2 to confirm. 10 repeatedly until 'Date and time' is selected. Press the up or down key 3/ Press 2 to confirm. Enter the last 2 digits of the year and press 'Save' 2 . Enter the month and press 'Save' 2 . Enter the day and press 'Save' 2 .

Enter the hours and press 'Save' 2 . Enter the minutes and press 'Save' 2 . @@@@10 repeatedly until 'Time' is selected. Press the up or down key 3/ Press 2 to confirm. @@Press 2 to confirm. @@@@9.3.1 Set the alarm · Press the left menu key 15 under · Press the up or down key 3/ · Press 2 to confirm. · Press the up or down key 3/ · Press 2 to confirm. .

10 repeatedly until 'Time' is selected. 10 repeatedly until 'Set Alarm' is selected. 18 Cocoon 1100 Cocoon 1100 . . 10 repeatedly and select one of the 4 types of Press the up or down key 3/ settings: 'Once', 'On Daily', 'Mon to Fri' or 'OFF'. Confirm with 2 . @@@@ Name `appears on the display. Enter the name using the alphanumeric keys. Press 'Save' 2 and enter the telephone number. Press 'Save' 2 and select a melody. 15 to cancel. @@@@The first name in the list with this letter appears on the display.

@@@@Enter the first letter of the desired name. @@Press the up or down key 3/ in the phone book. @@10 and select 'Edit entry'. Press Press the up or down key 2 to 3/ confirm. @@@@Press 'Save' 2 and choose a ringer melody. @@@@down key 3/ @@10 and select 'Delete name?'. Press Press the up or down key 2 3/ to confirm. @@@@down key 3/ Press 'Option' 2 . @@11 or The name, telephone number and melody of the selected entry appear on the display. 15 to go back to the list of entries.

Press 10.6 Copy a phonebook entry to another handset These functions are only possible when more than 1 handset is subscribed to the base. Press the right menu key 2. @@down key 3/ Press 'Option' 2 . 10 and select 'Copy entry' and press the OK key Press the up or down key 3/ OK 2. 11 or The available handsets (all the handsets that are registered on the base) are shown. Press the left or right key INT 14 / R 4 repeatedly to select the correct handset. Press the OK key OK 2 to confirm. 11 or 'Copying to handset x' appears on the display. 'Receive phonebook record?' appears on the display of the destination handset.

15 to cancel. On the destination handset, press 2 to confirm or 20 Cocoon 1100 Cocoon 1100 10.7 Copy all phonebook entries to another handset ENGLISH By copying all entries from one handset to another, you will erase all existing records at the destination handset. Press the right menu key 2. Press 'Option' 2 . 10 and select 'Copy all' and press the OK key Press the up or down key 3/ OK 2. 11 or The available handsets (all the handsets that are registered on the base) are shown. Press the left or right key INT 14 / R 4 and select the correct handset. Press the OK key OK 2 to confirm. 11 or 'Copying to handset x' appears on the display.

Receive all phonebook record?' appears on the display of the destination handset. 15 to cancel. On the destination handset, press 2 to confirm or 10.8 Add all phonebook entries to the phonebook of another handset Press the right menu key 2. Press 'Option' 2 . 10 and select 'Copy append' and press the OK Press the up or down key 3/ key OK 2.



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11 or The available handsets (all the handsets that are registered on the base) are shown. Press the left or right key INT 14 / R 4 and select the correct handset. Press the OK key OK 2 to confirm. 11 or 'Copying to handset x' appears on the display.

Receive phonebook record?' appears on the display of the destination handset. 15 to cancel. On the destination handset, press 2 to confirm or 11 Base operation 11.1 Setting the ring volume and melody of the base 11.1.1 Setting the base melody · Press the left menu key 15 under . 10 repeatedly until 'Base settings' is selected. · Press the up or down key 3/ · Press 2 to confirm. 10 repeatedly until 'Ringtone' is selected. · Press the up or down key 3/ · Press 2 to confirm.

· The current melody is shown and hearable. 10 repeatedly to select the desired melody (1-9). · Press the up or down key 3/ 15 to leave the menu. · Press 'Save' 2 to confirm your selection or press 11.1.2 Setting the base ring volume · Press the left menu key 15 under · Press the up or down key 3/ · Press 2 to confirm. @@@@10 repeatedly to select the desired volume (0-5). Press the up or down key 3/ 15 to leave the menu. @@The Flash key R is a brief interruption of the line. @@10 repeatedly until 'Base Settings' is selected.

· Press the up or down key 3/ · Press 2 to confirm. 10 repeatedly until 'Recall' is selected. · Press the up or down key 3/ · Press 2 to confirm. @@@@The PIN code has 4 digits. The default PIN code setting is '0000'.

@@@@ · Press the up or down key 3/ · Press 2 to confirm. 10 repeatedly until 'System PIN' is selected. @@ · Press 2 . If the wrong PIN code is entered, 'Incorrect PIN' is shown. @@Enter a new system PIN code and press 2.

@@10 repeatedly until 'Base Settings' is selected. · Press the up or down key 3/ · Press 2 to confirm. 10 repeatedly until 'Dial mode' is selected. · Press the up or down key 3/ 10 · Press 2 and select the dial mode with the up and down keys 3/ and press 'Save' 2 to confirm. 22 Cocoon 1100 Cocoon 1100 12 Tools You can set 5 appointments or reminders which you can give a name and an alarm by date and time. · Press the left menu key 15 under . 10 repeatedly until 'Tools' is selected and press · Press the up or down key 3/ the OK key OK 2 to confirm. 11 or · 'Appointment' is selected. Press 2 to confirm. 10 to select one of the 5 appointments and press · Press the up or down key 3/ the OK key OK 2.

11 or 10 repeatedly until 'Edit' is selected. Press the · Press the up or down key 3/ OK key OK 2 to change the appointment. 11 or Edit the name of the appointment and press 'Save' 2 . Enter the date of the appointment and press 'Save' 2 . Enter the time and press 'Save' 2 . 10 to select the desired alarm melody and press Press the up or down key 3/ 'Save' 2 to validate. 10 repeatedly until · To delete the appointment: Press the up or down key 3/ 15 to cancel. 'Delete' is selected. Press 2 to confirm or ENGLISH 12.1 Appointment 12.

2 Stopwatch · · · · Press the left menu key 15 under . 10 repeatedly until 'Tools' is selected and press Press the up or down key 3/ the OK key OK 2 to confirm. 11 or 10 repeatedly until 'Stopwatch' is selected. Press the up or down key 3/ Press the OK key OK 2 to confirm. 11 or Press 'Start' 2 to start the stopwatch. Press 'Stop' 15 to stop the stopwatch. To restart the stopwatch press 'Start' 2 again. Press 'Reset' 2 to reset the counter to 00:00. 13 Additional handsets and bases You can subscribe up to 4 handsets on one base. Each handset can register to 4 base stations and the user can select which base he wants to use.

By default the handset 1 is registered to the base unit 1. 13.1 Adding a new handset This is only needed when you have deregistered a handset or when you bought a new one. Keep the Paging key 17 on the base unit pressed for 10 seconds until The line/handset indicator 16 on the base unit begins to blink rapidly. The base unit will stay in subscribing mode for 3 minutes. Do the following to subscribe the handset: . · Press the left menu key 15 under 10 repeatedly until 'Handset' is selected. · Press the up or down key 3/ · Press 2 to confirm. 10 repeatedly until 'Registration' is selected. · Press the up or down key 3/ Cocoon 1100 23 Cocoon 1100 · · · · Press 2 to confirm.

Select 'Register' and press 2. 10 and press Select a base ('1'- '4') with the up and down keys 2. 3/ Enter the system PIN code (base PIN code; default='0000') and press 2. The handset will now search for a base and register when found. The standby screen will appear when successfully registered and handset name and number will be shown. Each handset can be subscribed to 4 different DECT base units. Each base unit is assigned a number from '1' to '4' in the handset.

When you subscribe a new handset, you can assign a base unit number. It is best to use '1'. 13.

2 Removing a handset It is possible to cancel subscription of a handset to a base. You should do this if a handset is damaged and has to be replaced by a new one. You can only cancel subscription of another handset, not the handset you are using to do the remove procedure. · · · · · · · · Press the left menu key 15 under . 10 repeatedly until 'Handset' is selected.

Press the up or down key 3/ Press 2 to confirm. 10 repeatedly until 'Registration' is selected. Press the up or down key 3/ Press 2 to confirm. Select 'Deregister' and press 2. Enter the system PIN code (base PIN code; default='0000') and press 2.

Select a handset you wish to remove by pressing the numerical keys ('1'- '4'). Press the OK key OK 11 to remove. 13.3 Selecting a base unit If your handset is subscribed to several base unit stations (max. 4), you must select a base unit because the handset can only communicate with one base unit at a time. There are two possibilities: 13.3.1 Automatic selection If you set the handset to 'automatic selection', the handset will automatically choose the closest base unit in standby: · Press the left menu key 15 under . 10 repeatedly until 'Handset' is selected. · Press the up or down key 3/ · Press 2 to confirm.

10 repeatedly until 'Select Base' is selected. · Press the up or down key 3/ · Press 2 to confirm. · Select 'Auto' and press 2 to confirm. When you have activated Automatic base selection and the handset is out of range on the current base, the handset will only search for the strongest base in standby (not during communication). 24 Cocoon 1100 Cocoon 1100 13.



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3.2 Manual selection If you set the handset to 'manual selection', the handset will only choose the base unit you have set. · Press the left menu key 15 under 10 repeatedly until 'Handset' is selected. · Press the up or down key 3/ · Press 2 to confirm.

10 repeatedly until 'Select Base' is selected. · Press the up or down key 3/ · Press 2 to confirm. · Select 'Manual' and press 2 to confirm. 10 and press · Select the base with the up and down key 2. 3/ Caution: Before you can select a base unit, the handset must be subscribed to the base first.

13.4 Using multiple handsets These functions are only possible when more than one handset is subscribed to the base. 13.4.1 Calling another handset · Press the INT 14 key.

· INTERNAL_" appears on the display. · Dial the number of the handset you would like to call. · After finishing your call, press the on hook key 5 to hang up.

13.4.2 Receiving an internal call · The internal call icon and the number of the handset calling, appear on the display. 13 to accept the internal call. · Press the off hook key OR · Lift the handset off its base (if the auto answer option is active, see §"7.20 Auto answer") · During the call, the handset number of the caller and the symbol appear on the display. · After finishing your call, press the on hook key 5 to hang up.

13.4.3 Receiving an external call during an internal call If you receive an external call during an internal call, you will hear a call waiting tone (double beep) on both handsets being used for an internal call. · Press the on hook key 5 to end the internal call. 13 to accept the external call. · Press the off hook key · After finishing your call, press the on hook key 5 to hang up. 13.4.4 Transferring a call to another handset · You have an external caller on the line. · Press the INTERNAL_' appears on the display. · Dial the number of the handset to which you would like to transfer the call. · If the handset dialed answers, you can have an internal conversation. Press the on hook key 5 and the external call is transferred. · If the handset dialed does not answer, press the INT key 14 to speak to the external caller again.

Cocoon 1100 25 ENGLISH Cocoon 1100 13.4.5 Conference call (two internal handsets and one external caller) You can have a telephone conversation with one internal and one external caller at the same time. · While on the line with an external caller, press the INT 14 key. The external line is put on hold. · Dial the number of the handset you would like to include in the call. You can toggle between Internal and External line by pressing the INT key 14. · Once the handset dialed answers, press the option key 'Conf.' 2. · Now you are connected to the external and the internal caller and you can talk to them at the same time (conference call). 14 Caller ID / CLIP You can only use this service when you have a Caller ID / CLIP subscription. Contact your telephone company for more information. When you receive a call, the telephone number of the caller, the date and time appears on the handset display. If the name is programmed in the phone book, the name in the phone book is displayed! The telephone can store 30 calls in a call list that can be reviewed later. When the memory is full, the new calls automatically replace the oldest calls in the memory.

The icon on the display blinks if there are new not answered calls in the call list. In the middle of the screen, next to the -icon, you can see the amount of new messages. If the call list is empty and 10 , 'Call list empty' will be shown. you press the call log key You can view the information of an incoming call: 10 . @@@@30 numbers). 10 to view the most recent call. @@If no name is available, 'No Name' appears on the first line. · The date and time the call was received are linked to each call. 10 to browse other numbers on the list. · Press the call log key · · 10 is pressed for 15 If neither the up or down key 3/ seconds, the telephone will return to standby mode.

After a call is received, the number of the caller remains on the display for 15 seconds after the last ring. Caller ID is not available while you are on the line with a caller and there is a second incoming call. Cocoon 1100 26 Cocoon 1100 14.2 Calling a number from the call list ENGLISH · · 10 to go into the call list. Press the call log key 10 to look up the desired number.

@@Press the call log key 10 to look up the desired number. Press the up or down key 3/ Press 'Option' 2. 10 repeatedly until 'Save number' is selected. Press the up or down key 3/ Press 2 to confirm. 'Name' is displayed.

Use the alphanumeric keys to add a name. @@Press 'Save' 2 to confirm. The telephone number is displayed. @@@@ · Press the call log key 10 to look up the desired number. · Press the up or down key 3/ · Press 'Option' 2. 10 repeatedly until 'Delete call' is selected. · Press the up or down key 3/ · Press 2 to confirm. · The call is deleted and the next call appears on the display. 14.4.

2 Delete all numbers 10 to go to the call list. · Press the call log key 10 to look up the desired number. · Press the up or down key 3/ · Press 'Option' 2. 10 repeatedly until 'Delete all calls' is selected. · Press the up or down key 3/ · Press 2 to confirm. · All calls are deleted. 15 Voice mail indicator This function only works if you have the voice mail or phone mail service and if the network sends this indication along with the caller ID (CLIP) information! When you receive a new message in your voice mail system, the icon will appear on the display. Once you have listened to your messages, the icon will disappear.

Cocoon 1100 27 Cocoon 1100 16 Trouble shooting Symptom Possible cause Solution Check the position of the batteries Recharge the batteries Handset turned off Turn ON the handset No tone Telephone cord badly connected Check the telephone cord or defect connection Wait until the other handset The line is occupied by another handset hangs up Handset out of range Bring the handset closer to the The icon flashes base The base has no power supply Check the mains connection to the base The handset is not registered to Register the handset to the the base base Base or handset do not The ringing volume is zero or low Adjust the ringing volume ring Tone is good, but can The dialing mode is wrong Adjust the dialing mode not make any (pulse/tone) connection Not possible to transfer The Flash Time is too short Change the Flash Time a call on PABX Telephone does not Manipulation error Remove the batteries for at react to pressing the least 1 minute and put them keys back in place No display; the display Batteries uncharged stays dark 28 Cocoon 1100 Cocoon 1100 17

Technical characteristics ENGLISH Standard: Frequency range: Number of channels: Modulation: Speech coding: Emission power: Range: Base power supply: Handset Batteries: Handset standby time: Handset talk time: Charging time: Dialing mode Normal conditions of use: Flash time: Measurements: DECT(Digital Enhanced Cordless Telecommunications) GAP (Generic Access Profile) 1880 MHz to 1900 MHz 120 duplex channels GFSK 32 kbit/s 10 mW (average power per channel) 300 m in open space / 50 m maximum in-house In: 230V AC / 50Hz - Out: 6V DC / 200mA 2 rechargeable batteries AAA, NiMh 600mAh 100 hours in standby 10 hours 6-8 hours Tone / Pulse +5 °C to +45 °C 100ms or 300ms Base: 89mm x 127mm X 86mm Handset: 154mm x 44mm x 22 mm Display: 24mm x 29mm Base with power supply included: 244g Handset with 2 batteries: 99g Weight: Cocoon 1100 29 Cocoon 1100 18 Warranty 18.



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1 Warranty period The devices have a 36-month warranty period.

The warranty period starts on the day the new unit is purchased. There is no warranty on standard or rechargeable batteries (AA/AAA type). Consumables or defects causing a negligible effect on operation or value of the equipment are not covered. The warranty has to be proven by presentation of the original or copy of the purchase receipt, on which the date of purchase and the unit-model are indicated. 18.

2 Warranty handling A faulty unit needs to be returned to an authorized service centre including a valid purchase note and a filled in service card. If the unit develops a fault during the warranty period, the service centre will repair any defects caused by material or manufacturing faults free of charge, by either repairing or exchanging the faulty units or parts of the faulty units. In case of replacement, colour and model can be different from the original purchased unit. The initial purchase date shall determine the start of the warranty period. The warranty period is not extended if the unit is exchanged or repaired by the service centre.

18.3 Warranty exclusions Damage or defects caused by incorrect treatment or operation and damage resulting from use of non-original parts or accessories are not covered by the warranty. The warranty does not cover damage caused by outside factors, such as lightning, water and fire, nor any damage caused during transportation. No warranty can be claimed if the serial number on the units has been changed, removed or rendered illegible. Any warranty claims will be invalid if the unit has been repaired, altered or modified by the buyer. This appliance may only be used with rechargeable batteries. If you want to replace the originally included batteries, please check whether the batteries you use are suitable and rechargeable. Alkaline batteries may under NO circumstances be used in the handsets. If you use Alkaline batteries and place the handset on the basis, the batteries will heat up and may explode. Any damage which may be caused cannot be recovered from the manufacturer and the damage thus caused to the appliance is not covered by the warranty conditions.

Any repairs will be charged to you. 19 Service address and support Please see extra paper (Service address and support numbers) or www.ucom.be. 20 Declaration of conformity and manufacturer Topcom Europe Nv. Grauwmeer 17 3001 Heverlee Belgium 30 Cocoon 1100 SERVICE RETURN CARD Please fill in this card in CAPITAL LETTERS and attach to the product when you return in for service. Customer Details Name: Surname: Street: Nr.: Location: Country: Tel.: E-mail: Box: Post code: Product Details Model name: Serial Nr: Purchase date: Fault description: (Original proof of Purchase has to be attached to this return card to be valid for warranty) (DD/MM/YYYY) Product Details Model name: Serial Nr: Purchase date: Fault description: (Please keep this part for future reference) (DD/MM/YYYY) Cocoon 1100 visit our website www.ucom.be MD2500208 .



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