

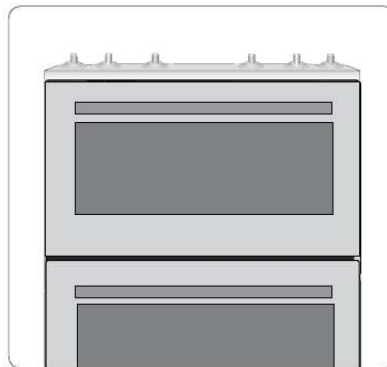
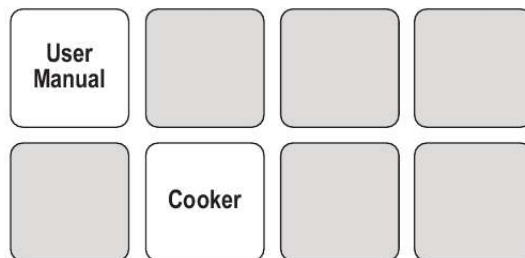


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You can read the recommendations in the user guide, the technical guide or the installation guide for TRICITY SE500/1X. You'll find the answers to all your questions on the TRICITY SE500/1X in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual TRICITY SE500/1X  
User guide TRICITY SE500/1X  
Operating instructions TRICITY SE500/1X  
Instructions for use TRICITY SE500/1X  
Instruction manual TRICITY SE500/1X

## TRICITY BENDIX



Model  
SE500/1  
SE501/1



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### Manual abstract:

@@@ - Children should be supervised to ensure that they do not play with the appliance. Installation - The appliance must be installed according to the instructions supplied. - The installation work must be undertaken by a qualified electrician or competent person. - The appliance should be serviced by an authorised service engineer and only genuine approved spare parts should be used. - The appliance must be installed in an adequately ventilated room. - If the appliance is to be placed on a base, measures must be taken to prevent the appliance from slipping. - This appliance is heavy and care must be taken when moving it. - Do not attempt to lift or move this appliance by the handles. - All packaging, both inside and outside the appliance must be removed before the appliance is used. - It is dangerous to alter the specifications or modify the appliance in any way.

**WARNING!** Accessible parts may be hot during use. Young children should be kept away. During use - This appliance is not intended to be operated by means of an external timer or separate remote control system. This appliance has been designed for domestic use to cook edible foodstuffs only and must not be used for any other purposes. - Take great care when heating fats and oils, as they will ignite if they become too hot.

- Never place plastic or any other material, which may melt in or on the oven. - Do not leave the grill pan handle in position when grilling, as it will become hot. - Always support the grill pan when it is in the withdrawn or partially withdrawn position. - Always use oven gloves to remove and replace the grill pan handle when grilling. - Always use oven gloves to remove and place food in the oven.

- Ensure cooking utensils are large enough to contain foods to prevent spillage and boil over. - The handles of saucepans, which are smaller than the heated area on the hob, will become hot. - Ensure your hand is protected before handling the pan. 3 Child safety - Do not allow children to play with any part of the packaging. - Do not allow children to sit or climb on the drop down doors. - This appliance is not intended for use by children and other persons whose physical, sensory or mental capabilities or lack of experience and knowledge prevents them - Do not use the appliance if the ceramic glass is damaged. If a fault or crack becomes visible, disconnect the appliance immediately from the electricity supply and contact your local service force centre. - During use the appliance becomes hot. Care should be taken to avoid touching heating elements inside the oven. - Ensure that all vents are not obstructed to ensure ventilation of the oven cavity.

- Never line any part of the appliance with foil. - Always stand back from the appliance when opening the doors to allow any build up of steam or heat to release. - Do not leave the cookware containing foodstuff, e.g. fat or oil in the appliance in case it is inadvertently switched on. - Extreme care must be taken when using a ceramic hob scraper. - Always allow the appliance to cool before switching off at the wall prior to carrying out any cleaning/maintenance work. - Only clean this appliance in accordance with the instructions given in this book. - Never use steam or high-pressure steam cleaners to clean the appliance.

**WARNING!** Never leave the appliance unattended when the oven door is open.

- Do not place sealed cans or aerosols inside the oven. They may explode if they are heated. - Ensure that all control knobs are in the off position when not in use. - Do not stand on the appliance or on the open oven doors. - Do not hang towels, dishcloths or clothes from the appliance or its handles.

- Do not use this appliance if it is in contact with water. - Never operate it with wet hands. Cleaning and maintenance **WARNING!** For hygiene and safety reasons this appliance should be kept clean at all times. A build-up of fat or other foodstuff could result in a fire especially in the grill pan. 4 Product description Control panel Top oven / Grill Main oven Controls and their functions Hob controls 1 Main oven temperature control Top oven / Grill control Hob controls Main oven indicator neon Top oven / Grill indicator neon 5 Before using the appliance Rating plate - This is situated on the lower front frame of the appliance and can be seen upon opening the door.

Alternatively the rating plate may also be found on the back or top of some models (where applicable). - The appliance must be protected by a suitably rated fuse or circuit breaker. - The rating of the appliance is given on the rating plate. - Do not remove the rating plate from the appliance as this may invalidate the guarantee. **WARNING!** Always allow the cooling fan to cool the appliance down before switching off at the wall prior to carrying out any cleaning or maintenance work. Control panel indicator neon(s) - The indicator neon will operate when the grill (where applicable) or oven(s) is switched on. The indicator neon will glow. It may turn on and off during use to show that the setting is being maintained. If the neon does not operate as the instructions indicate the controls have been incorrectly set. Return all controls to zero and reset following the instructions for the required setting.

Preparing to use your appliance - Wipe over the base of the oven(s) with a soft cloth using hot soapy water. Wash the furniture before use. - We suggest that you run the oven(s) and grill for 10 - 15 minutes at maximum temperature, to burn off any residue from their surfaces. Accessible parts may become hotter than in normal use. Children should be kept away. During this period an odour may be emitted, it is therefore advisable to open a window for ventilation. Condensation and steam - When food is heated it produces steam similar to a boiling kettle. The vents allow some of this steam to escape. However, always stand back from the appliance when opening the door(s) to allow any build up of steam or heat to release. - If the steam comes into contact with a cool surface on the outside of the appliance, e.

g. a trim, it will condense and produce water droplets. This is quite normal and is not caused by a fault on the appliance. - To prevent discolouration, regularly wipe away condensation and foodstuff from surfaces. - For your safety wall coverings at the rear of the appliance should be securely fixed to the wall.

The cooling fan for the controls - The cooling fan comes on immediately when the grill/top oven is switched on and after a short time when the main oven is in use. It may run on after the controls are switched off until the appliance has cooled.



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· During the initial period the cooling fan may turn on and off, this is quite normal. Cookware · Baking trays, dishes etc., should not be placed directly against the grid covering the fan at the back of the oven.

· Do not use baking trays larger than 30cm x 35cm (12" x 14") as they will restrict the circulation of heat and may affect performance. 6 Grill and oven furniture · The following items of grill and oven furniture have been supplied with the appliance. If you require replacements of any of the items listed below please contact your local service force centre. 1 grill pan 1 straight shelf (For grilling and top oven cooking) 2 straight shelves (For main oven cooking) 1 grill pan handle 1 grill pan grid 7 The hob **WARNING!** Do not use the appliance if the ceramic glass is damaged. If a fault or crack becomes visible, disconnect the appliance immediately from the electricity supply and contact your local service force centre. Using the hob Turn the hob control knob to the required setting. The highest number represents the hottest setting and the lowest number represents the coolest setting. Choose a setting appropriate to the quantity and type of food to be cooked. Recommended saucepans · Only saucepans with flat bases and close fitting lids are recommended. The saucepan base should be approximately the same size as the cooking area.

· Ensure that new saucepans are well scrubbed to remove edges and take off any deposits left from manufacture. · Traditional round-bottomed Woks must not be used even with a stand. Woks with flatbottomed bases are available and do comply with the above recommendations. normal, causes no damage to the hob and little delay in cooking times. · Excessive switching may however be caused by the use of an unsuitable saucepan or a saucepan which is smaller than the heated area. If excessive switching occurs, discontinue use of the saucepan. Hints and tips when using the hob · Lift, rather than slide saucepans on and off the hob. This will reduce the risk of scratches and metal marks from saucepans with aluminium bases. Metal marks can be easily cleaned off providing they are not allowed to burn on. Follow any guidelines provided by the saucepan manufacturer, particularly those relating to recommended heat settings.

Avoid using thin, badly dented or distorted saucepans. Those with uneven bases should not be used. **IMPORTANT!** Occasionally the heated areas may be seen to switch on and off when higher heat settings are being used. This is due to a safety device, which prevents the glass from overheating. · Some switching on and off when cooking at high temperatures, e.

g. deep fat frying is quite 8 · · · · · Never leave the hotplates on when not covered with a saucepan. Ensure that the hob and saucepans are clean and dry before the start of cooking. Follow the cleaning instructions very closely to keep the hob looking like new. If spillage occurs with sugar solutions, e.

g. jams and syrups, it must be wiped from the hob before it sets and becomes hard otherwise damage to the hob will occur. **IMPORTANT!** Do not allow hot pans or baking trays to touch the controls as damage may occur. The grill **CAUTION!** Accessible parts may be hot when the grill is in use. Young children should be kept away. The grill is a dual circuit grill which means that the full area of the grill can be used, or for economy purposes, the centre section only can be used when cooking smaller quantities of food. Using the grill Turn the top oven/grill grill to the required setting. The grill settings are as follows: Full grill area at 1/4 power. Centre grill area at full power. Full grill area at full power.

Things to note · To ensure optimal cooking performance the elements have been carefully designed, so that only the inner element glows red. The outer element is hot, but will remain dark in colour. This gives you the best possible cooking results. The cooling fan for the controls may operate after a time. · Some smoke from fat splashes may be evident as the grill cleans itself. **WARNING!** Never cover the grill pan or grid with foil as this can lead to grill fires. · 9 The grill pan and handle The grill pan has a removable handle. Attach and remove as described below To attach. Press the button on the handle with the thumb and insert the lip into the widest part of the bracket. Slide the handle towards the left and release the button.

To Remove. Press the button on the handle with the thumb and slide the lation and can lead to base burning; use the lower shelf position. For economy leave the door open for the shortest possible time, particularly when placing food into a pre-heated oven. · 2 3 2 1 · · There should always be at least 2.5cm (1") between the top of the food and the element.

This gives best cooking results and allows room for rise in yeast mixtures, Yorkshire puddings etc. When cooking cakes, pastry, scones bread etc., place the tins or baking trays centrally on the shelf. Ensure that food is placed centrally on the shelf and there is sufficient room around the baking tray/dish to allow for maximum circulation. Stand dishes on a suitably sized baking tray on the shelf to prevent spillage onto the oven base and to help reduce cleaning.

**WARNING!** Do not place cookware and cooking pots with rough bases e.g. cast iron on the oven door as damage to the glass may occur. · · 13 The main oven The fan oven is particularly suitable for cooking larger quantities of food. The advantages of fan oven cooking are: Batch baking The fan oven cooks evenly on both shelf levels, especially useful when batch baking. Preheating The fan oven quickly reaches its temperature, so it is not usually necessary to preheat the oven. Without preheating however, you may need to add an extra 5 10 minutes on the recommended cooking times. For recipes needing high temperatures, e.g. bread, pastries, scones, soufflés etc.

, best results are achieved if the oven is preheated first. For best results when cooking frozen or cooked chilled ready meals always preheat the oven first. To fit the main oven shelves The shelf should be fitted with the straight rods uppermost on the frame and the forms towards the back of the oven. To remove a shelf slide the shelf towards you until the shelf stop is reached. Tilt shelf up at the front so that the stops clear the side supports. Lift shelf clear. To install a shelf, reverse the above steps. Cooking temperatures Fan oven cooking generally requires lower temperatures than conventional cooking. Follow the temperatures recommended in the cooking chart. As a guide reduce temperatures by about 20°C 25°C for your own recipes, using a conventional oven.

Using the main oven Turn the main oven temperature control to the required setting.



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· Cook stuffing separately. · Cook for at least six hours.

@@@ · Thaw all frozen meat and poultry before you cook it. · Prime cuts of meat do not benefit from slow cooking. @@@@ · Bring to the boil on the hob then cook on slow cook. · Cook on the middle shelf of the oven or above. @@@@ · Place vegetables under meat in casseroles. @@ · Do not reheat food using the slow cook setting. Reheat food in the usual way or in a microwave. @@ · It is important to clean the ceramic hob daily to prevent foodstuff being burnt on. · Take care to avoid the hob trims when cleaning the ceramic glass as they may be damaged by the cleaning agents. Cleaning materials · Before using any cleaning materials on your appliance, check that they are suitable and that their use is recommended by the manufacturer.

· Cleaners that contain bleach should not be used as they may dull the surface finishes. Harsh abrasives and scourers should also be avoided. Multi-surface anti-bacterial cleaning products should not be used on the ceramic hob or on the surrounding trims. Daily cleaning · Use a hob-cleaning product specifically designed for ceramic hobs daily. If foodstuff is not allowed to burn on it will be much easier to clean off.

· Apply a small amount of hob cleaner in the centre of each area to be cleaned. · Dampen a clean paper towel or a plastic pad designed for non-stick saucepans and rub vigorously until all marks are removed. This may take a few minutes. · Wipe off residues of cleaner with another damp paper towel and polish dry with a soft cloth. · If hob cleaner is unavailable, one or more of the cleaning agents below may be used temporarily: · Cream Cleaner · Baking Soda  
Cleaning the outside of the appliance · Do not use abrasive cleaning materials e.

g. abrasive cream cleaners, wire wool pads or scourers on painted or printed finishes as damage may occur. Regularly wipe over the control panel, control knobs, handles, doors and appliance sides using a soft cloth and hot soapy water. To prevent streaking, finish with a soft cloth. · Stainless Steel cream cleaners are abrasive and should be avoided as they may dull the surface finish. Any spillage on the stainless steel finish must be wiped off immediately. To remove more stubborn marks · Cream cleaner may be used to clean off more stubborn stains or to remove discolouration. · It may be necessary to rub the marks hard for several minutes. · Use a plastic pad designed for non-stick saucepans with cream cleaner for removal of more stubborn stains. **WARNING! Do not attempt to remove any of the control knobs from the appliance as this may cause damage and is a safety hazard.**

22 To remove burnt on foodstuff · We strongly recommend the use of a Ceramic Hob Scraper (incorporating a single edge razor blade) to remove spillage on the hob, in particular sugar solutions, which if not removed can cause permanent damage. · Make sure the ceramic glass is cool. · Use a ceramic hob scraper with care at an angle of 30° to remove as much foodstuff as possible. · Use hob cleaner or cream cleaner to finish off as directed above. · Avoid using a dishcloth or sponge to clean the hob. These may leave a layer of soiled detergent on the hob surface, which will burn and discolour the next time the hob is used. Avoid the use of: · Household detergents and bleaches. · Impregnated plastic or nylon pads that are not described as suitable for non-stick saucepans. ·

Abrasive cleaning pads, scourers and steel wool pads. · Chemical oven cleaners, e.  
g. aerosols and oven pads. · Rust stain, bath and sink stain removers. · Any of the above products may cause damage to the hob. · It is dangerous to mix different cleaning products.

The chemicals in them may react with each other with hazardous results. · Sugar solutions must be removed from the hob before the syrup has set otherwise damage to the hob surface will occur. · Avoid placing plastic items, foil or dishes on the hot surface as this will cause damage to the hob To remove discolourations or white and silver marks · These marks sometimes give the impression of being in or underneath the hob glass. They can almost always be removed provided they have not become excessively burnt on. Follow the instructions above under 'To remove more stubborn marks'.

· If this is unsuccessful, make up a paste of one part water to three parts Cream of Tarter and leave on the discoloured areas overnight. The marks should be easily removable the next day provided they have not been excessively burnt on. The paste should be thoroughly washed off afterwards. Cleaning the grill/oven furniture · All removable parts, except the grill pan handle can be washed in the dishwasher. · The grill pan, grill pan grid and oven shelves may be cleaned using a soap impregnated steel wool pad. Soaking first in hot soapy water will make cleaning easier. **IMPORTANT! To reduce marking of the hob · Make sure the bottom of the saucepan and the cooking area is clean and dry before cooking begins. · Ensure saucepans are large enough to accommodate food to avoid boil-over. · If possible, wipe up spills and splatters as they occur, but take care to avoid steam burns.** 23 Cleaning inside the grill and oven compartments (SE501/1) · The vitreous enamel coating in the grill/top oven and main oven compartments can be cleaned using normal oven cleaners with care.

Ensure that the manufacturers instructions are followed and that all parts are well rinsed afterwards. **WARNING! Aerosol cleaners must not come into contact with elements/burners, door seal, or any painted finishes as this may cause damage. Cleaning inside the grill and oven compartments (SE500/1) · The sides and back of the main oven compartment is coated with a special Stayclean coating. They should not be cleaned manually. · The vitreous enamel coating in the grill/top oven and main oven base can be cleaned using normal oven cleaners with care. Ensure that the manufacturers instructions are followed and that all parts are well rinsed afterwards. · Slight discolouration and polishing of the Stay-clean surfaces may occur in time. This does not affect the Stay-clean properties in any way. · Use minimal, if any, extra oil or fat when roasting meat, potatoes only require brushing with fat before cooking. Extra fat in the oven during roasting will increase splashing and staining of the cavity.**

· It is not necessary to add water to a meat tin when roasting. The water and the fat juices from the joint create excessive splattering during cooking even at normal temperatures, as well as causing condensation. · Covering joints during cooking will also prevent splashing onto the interior surfaces.



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Removing the covering for the last 20-30 minutes will allow extra browning if required. Some large joints and turkeys especially benefit by this method of cooking, allowing the joint to cook through before the outside is over-browned.

Cleaning the door(s) **WARNING!** To prevent damaging or weakening the door glass panels avoid the use of the following: **WARNING!** Aerosol cleaners must not come into contact with elements, the door seal, or any painted finishes as this may cause damage. . . . . Household detergents and bleaches Soap impregnated pads unsuitable for non-stick saucepans. Abrasive cleaning pads, scourers and steel wool pads. Chemical oven pads or aerosols. Rust removers.

Bath/Sink stain removers. **WARNING!** Aerosol cleaners must not be used on Stayclean surfaces. . To carry out the cleaning cycle, remove the oven shelves and set the oven to 220°C. . It is a good idea to run the oven for an hour or two per week to ensure continued good performance from the Stay-clean finish. 24

Cleaning between the outer and inner door glass **IMPORTANT!** The inner door glass is removable for cleaning. **IMPORTANT!** Please note that the door glass on your product may differ in type and shape from that shown in the diagrams. To remove the glass Open the oven door to gain access to the top of the oven door. Top Oven: . Carefully push the trim towards the oven and lift off. . Hold the door glass securely in place with one hand before sliding the glass out with the other hand. **WARNING!** If the door glass panel becomes chipped or has deep scratches the glass will be weakened and must be replaced to prevent the possibility of the panel shattering.

Please contact your local service force centre who will be pleased to advise further. To replace the door glass To ensure the glass is properly located the text should be facing towards you at the top edge of the door and facing into the cavity. Holding the glass with both hands, gently slide the glass into the side trims of the oven door. Always ensure that the glass is returned to the same side trim it was removed from. To replace the trim, line up the clips on the underside of the trim with the connectors at the top of the door. Carefully slide the trim towards the door. Ensure the trim is securely in place before closing the oven door.

Main Oven: . Carefully push the trim towards the oven. . Hold the door glass securely in place with one hand before sliding the glass out with the other hand. **WARNING!** Do not attempt to use the oven without the glass being in place.

25 To clean the glass door panels Clean the inner glass door panels using hot soapy water, hob cleaner may also be used. Do not use hob cleaner on the stainless steel or painted surfaces. Ensure that all parts are well rinsed and thoroughly dried before attempting to replace the glass. Replacing an oven light bulb . The type of bulb required is a 300°C 25 watt small Edison Screw. **WARNING!** Disconnect the appliance from the electricity supply before replacing the bulb.

. . . . . Make sure the appliance is cool before replacing the bulb. Open the door and remove the shelves. Remove the glass cover by turning it to the left. Unscrew the bulb by turning it to the left. Fit a new bulb and then replace the glass bulb cover.

Replace the shelves. Restore the electricity supply. 26 Troubleshooting Please carry out the following checks on your appliance before calling a Service Engineer. It may be that the problem is a simple one which you can solve yourself without the expense of a service call. In-guarantee customers should make sure that the checks have been made as the engineer will make a charge if the fault is not a mechanical or electrical breakdown. Please note that proof of purchase is required for in-guarantee service calls. **POSSIBLE SOLUTION** Check that the appliance has been wired in to the appliance supply and is switched on at the wall. Check that the main appliance fuse is working. If you have checked the above: Allow the appliance to cool for a couple of hours. The appliance should now be working normally.

Ensure the cooling fan is running when the grill is on. If the cooling fan fails, the grill will not operate correctly. Contact your local service force centre. Leave the grill door open and allow the grill to cool. After a couple of hours check that the grill works as normal Check that the appliance is correctly installed and is level. Check that the recommended temperatures and shelf positions are being used. Check that you have selected only the function you require. Ensure all other controls are in the off position. The oven light bulb may need replacing. Check that the oven is level.

Check that the shelves and bakeware are not vibrating in contact with the oven back panel. Check that the recommended temperatures and shelf positions are being used. Be prepared to adjust the temperature up or down to achieve the results you want. **PROBLEM** The grill and ovens do not work. The grill does not work or cuts out after being used for a long period of time.

The oven is not cooking evenly. The indicator neons are not working correctly. The oven light fails to illuminate. The oven fan is noisy. The oven temperature is too high or too low.

27 Installation instructions **WARNING!** This appliance must be earthed . If your appliance has been damaged in transit, contact your supplier immediately.

Do not attempt to install it. . Your appliance left the factory fully packaged to protect it from damage. If it is delivered without packaging and damage has occurred, the manufacturer cannot accept responsibility. Contact your supplier for advice. . Once the packaging has been removed the appliance should only be moved by hand. Do not use a sack barrow or any other aid to lift the appliance as damage may occur. . To move the appliance, open the oven door and lift the appliance by holding inside the top of the compartment. . This is a type Y appliance, which means it is freestanding and can be fitted with cabinets on one or both sides. It may also be fitted in a corner setting.

. Sidewalls, which are above hob level, should be protected by heat resistant noncombustible material and must not be nearer than 40mm to the hob side. . A nominal air gap of 2mm at either side of the appliance is required to enable the appliance to be moved into position. . Always ensure an air gap is maintained at hotplate level. Tiles or other forms of deep wall covering should not obscure this gap. . Overhanging surfaces or a cooker hood should be a minimum of 685mm above the hob. 40 min 685 min 2 2 . It is important to ensure that the appliance is level after installation. Levelling feet are fitted to the appliance to accommodate uneven floors. Connecting to the electricity supply **WARNING!** This appliance must be earthed.



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Do not earth this appliance to gas supply piping. Connect to 230 - 240V AC supply only.

· Connection to the electricity supply must be carried out by a qualified electrician/competent person. · The electrical connection should be made using a double pole isolating switch (cooker socket) with at least 3mm contact separation in all poles. The cable must have conductors of sufficiently high cross-sectional area to prevent overheating and deterioration. 28 · We recommend you use a new length of 6mm<sup>2</sup> twin core earthed cable to ensure your safety. · Make connection by proceeding as follows: - · When refitting the mains terminal cover, ensure that the lower tabs are located inside the bottom edge of the aperture, before fixing the two screws into the top edge of the mains terminal cover.

LLNNN Note: Blanking plates not to be removed. @@ · Strip inner insulation on wires using wire strippers. · Twist the bared wires using pliers.

@@@@@ · Ensure all screws are securely tightened. · Clamp the mains cable securely ensuring 5mm of the outer insulation is inside the terminal block and that the wires are not taut but not so slack as to cause any fouling.

· Connect the remaining end of the mains cable to the appliance to the appliance point / junction box. · Place fuse / miniature circuit breaker in circuit and switch on at mains. · Ensure that the cover is securely fastened. Note: House circuit Earth leakage / continuity tests must be carried out before the appliance is connected to the mains supply and re-checked after fitting. 29 Technical data Voltage: Wattage: Height: Width: Depth: (excluding handles and knobs) Weight 230-240 Volts AC 50Hz 9.5 - 10.3 kW 900mm 600mm 600mm 61.0kg This appliance complies with: European Council Directive 73/23/EEC, EMC Directive 89/336/EEC, CE Marking Directive 93/68/EEC, Energy Label Directive 2002/40/EC Environment After installation please dispose of the packaging with due regard for safety and the environment. Your local authority can arrange this. At the end of the appliances life The symbol on the product or on its packaging indicates that this product may not be treated as household waste.

Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product. 30 Guarantee / Customer care Standard guarantee conditions We, Electrolux, undertake that if within 12 months of the date of the purchase this Electrolux appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our option repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that: · The appliance has been correctly installed and used only on the electricity supply stated on the rating plate. · The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's instructions. · The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us. · Electrolux Service Force Centre must undertake all service work under this guarantee · Any appliance or defective part replaced shall become the Company's property. · This guarantee is in addition to your statutory and other legal rights. Exclusions · Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic. · Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom.

· Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements. · Products of Electrolux manufacturer that are not marketed by Electrolux Service and Spare Parts In the event of your appliance requiring service, or if you wish to purchase spare parts, please contact your local Service Force Centre by telephoning 0870 5 929 929 Your telephone call will be automatically routed to the Service Force Centre covering your postcode area. For the address of your local Service Force Centre and further information about Service Force, please visit the website at [www.serviceforce.co](http://www.serviceforce.co).

uk Before calling out an engineer, please ensure you have read the details under the heading "Something not working" When you contact the Service Force Centre you will need to give the following details: 1. Your name, address and postcode. 2. Your telephone number. 3.

Clear concise details of the fault. 4. The model and Serial number of the appliance (found on the rating plate). 5. The purchase date. Please note a valid purchase receipt or guarantee documentation is required for in guarantee service calls. Customer Care For general enquiries concerning your Electrolux appliance, or for further information on Electrolux products please contact our Customer Care Department by letter or telephone at the address below or visit our website at [www.electrolux.co.uk](http://www.electrolux.co.uk) Customer Care Department Electrolux Major Appliances Addington Way Luton Bedfordshire, LU4 9QQ Tel: 08705 950 950 (\*) (\*) Calls may be recorded for training purposes 31 [www](http://www).

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