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You can read the recommendations in the user guide, the technical guide or the installation guide for TRENDNET TEW-411BRP. You'll find the answers to all your questions on the TRENDNET TEW-411BRP in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

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TEW-411BRP
Wireless 802.11g AP Router

User's Manual

Version 1.4

User's Guide



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some ISPs and can be provided by them.

Configuration Type: The Router supports four connection types: Dynamic IP Setting Static IP Address PPPoE (Point-to-Point Protocol over Ethernet) PPTP (Point-to-Point Tunneling Protocol) These types can be selected from the drop-down menu next to Internet Connection. The information required and available features will differ depending on what kind of connection type you select. Some descriptions of this information are included here: Internet IP Address and Subnet Mask This is the Router' IP Address and Subnet Mask as seen by external users on the s Internet (including your ISP). If your Internet connection requires a static IP address, then your ISP will provide you with a Static IP Address and Subnet Mask. · Default Gateway Your ISP will provide you with the Gateway IP Address.

· DNS (Domain Name Server) IP Address Your ISP will provide you with at least one DNS IP Address. · User Name and Password Enter the User Name and Password you use when logging onto your ISP through a PPPoE or PPTP connection. · Connect on Demand You can configure the Router to disconnect your Internet connection after a specified period of inactivity (Max Idle Time). If your Internet connection has been terminated due to inactivity, Connect on Demand enables the Router to automatically re-establish your connection as soon as you attempt to access the Internet again. If you wish to activate Connect on Demand, click the radio button.

If you want your Internet connection to remain active at all times, enter 0 in the AP Router 802.11g AP Router max Idle Time field. Otherwise, enter the number of minutes you want to have elapsed before your Internet connection terminates. · Keep Alive Option This option keeps you connected to the Internet indefinitely, even when your connection sits idle. To use this option, click the radio button next to Keep Alive. The default Redial User's Guide 9 Period is 30 seconds (in other words, the Router will check the Internet connection every 30 seconds). s LAN IP Address and Subnet Mask: This is the Router' IP Address and Subnet Mask as seen on the internal LAN. The default value is 192.168.1.

1 for IP Address and 255.255.255.0 for Subnet Mask. Wireless: This section provide the Wireless Network settings for your WLAN SSID: The service set identifier (SSID) or network name.



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It is case sensitive and must not exceed 32 characters, which may be any keyboard character. You shall have selected the same SSID for all the APs that will be communicating with mobile wireless stations. Domain: The displaying information is related with each domain regulation. Channel: Select the appropriate channel from the list provided to correspond with your network settings. You shall assign a different channel for each AP to avoid signal interference.

Security: There are 3 types of security to be selected. To secure your Wireless Networks, it's strongly recommended to enable this feature. WEP: Make sure that all wireless devices on your network are using the same encryption level and key. WEP keys must consist of the letters "A" through "F" and the numbers "0" through "9." Important Notice User's Guide In order to make right use of WPA, please ensure that your current Wireless Adapter's driver, and Wireless Utility can support it, WPA needs 802.

ix authentication (when RADIUS mode is chosen), 10 -WPA-Preshared key There are two encryption options for WPA Pre-Shared Key, TKIP and AES. TKIP stands for Temporal Key Integrity Protocol. TKIP utilizes a stronger encryption method and incorporates Message Integrity Code (MIC) to provide protection against hackers. AES stands for Advanced Encryption System, which utilizes a symmetric 128-Bit block data encryption. To use WPA Pre-Shared Key, enter a password in the WPA Shared Key field between 8 and 63 characters long.

You may also enter a Group Key Renewal Interval time between 0 and 99,999 seconds. WPA Algorithms WPA Shared Key Group Key Renewal Please choose your algorithms method. You can select between TKIP or AES. Please input the Pre-Shared Key. The key should be 8 characters or 63 characters in alphanumeric. Please input the period of renewal time. The default selection is 300 seconds. User's Guide 11 -WPA RADIUS WPA RADIUS uses an external RADIUS server to perform user authentication. To use WPA RADIUS, enter the IP address of the RADIUS server, the RADIUS Port (default is 1812) and the shared secret from the RADIUS server. WPA Algorithms Radius Server Address RADIUS Server Port RADIUS Shared Key Group Key Renewal Please choose your algorithms method.

*You can select between TKIP or AES. Please input your RADIUS Server IP address. Please input the Authentication port of your RADIUS server. The default port being used is 1812 The RADIUS server will accept the authentication if both Shared Key matched. Please input the period of renewal time. The default selection is 300 seconds. * Click Apply to save your settings. User's Guide 12 4.2. Security Router Password: Changing the password for the AP Router is as easy as typing the password into the Enter New Password field.*

*Then, type it again into the Re-enter to confirm. * Click the Apply button to save the setting. Use the default password when you first open the configuration pages, after you have configured these settings, you should set a new password for the Router (using the Security screen). This will increase security, protecting the Router from unauthorized changes. VPN Pass-Through: Virtual Private Networking (VPN) is typically used for work-related networking. For VPN tunnels, the Router supports IPSec Pass-Through, L2TP Pass-Through, and PPTP PassThrough. · IPSec - Internet Protocol Security (IPSec) is a suite of protocols used to implement secure exchange of packets at the IP layer. To allowrowse button to find the firmware upgrade file. 5. Double-click the*

6. Click the Upgrade button, and follow the on-screen instructions. Note: Do not power off the Router or press the Reset button while the firmware is being upgraded. Multicast Pass-Through: IP Multicasting occurs when a signal data transmission is sent to multiple recipients at the same time. Using the Multicast Pass-Through feature, the Router allows IP multicast packets to be forwarded to the appropriate computers. Keep the default setting, Enable, to support the feature, or select Disable to disable it. MAC Cloning: The Router's MAC address is a 12-digit code assigned to a unique piece of hardware for identification. Some ISPs require that you register the MAC address of your network card/adaptor, which was connected to your cable or DSL modem during installation. If your ISP requires MAC address registration, find your adaptor's MAC address by following the instructions for your PC's operating system. For Windows 98 and Millennium: 1.

Click the Start button, and select Run. 2. Type winipcfg in the field provided, and press the OK key. 3. Select the Ethernet adapter you are using. 4. Click More Info. 5. Write down your adapter's MAC address. For Windows 2000 and XP: 1.

Click the Star button, and select Run. 2. Type cmd in the field provided, and press the OK key. 3. At the command prompt, run ipconfig /all, and look at your adapter's physical address.

4. Write down your adapter's MAC address. To clone your network adapter's MAC address onto the Router and avoid calling your ISP to change the registered MAC address, follow these instructions. User's Guide 16 1. Select Enable. 2. Enter your adapter' MAC address in the MAC Address field. s 3. Click the Apply button. To disable MAC address cloning, keep the default setting, Disable. Remote Management: This feature allows you to manage your Router from a remote location, via the Internet. To disable this feature, keep the default setting, Disable. To enable this feature, select Enable, and use the specified port (default is 8080) on your PC to remotely manage the Router. You Must also change the Router's default password to one of your own, if you haven't already. A unique password will increase security.

To remotely manage the Router, enter http://xxx.xxx.xxx.xxx:8080 (the x's represent the Router's Internet IP address, and 8080 represents the specified port) in your web browser's address field. You will be asked for the Router's password. After successfully entering the password, you will be able to access the Router's web-based utility. Note: If the Remote Management feature is enabled, anyone who knows the Router's Internet IP address and password will be able to alter the Router's settings. MTU: MTU is the Maximum Transmission Unit. It specifies the largest packet size permitted for Internet transmission. Keep the default setting, Auto, to have the Router select the best MTU for your Internet connection, To specify a MTU size, select Manual, and enter the value desired (default is 1400).

You should leave this value in the 1200 to 1500 range. Traffic Log: The Router can keep logs of all incoming or outgoing traffic for your Internet connection. This feature is disabled by default. To keep activity logs, select Enable. To keep a permanent record of activity logs as a file on your PC's hard drive, Log viewer software must be used.



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In the Send Log to field, enter the fixed IP address of the PC running the Log viewer software. The Router will send updated logs to that PC. To see a temporary log of the Router's most recent incoming traffic, click the Incoming Access Log button. To see a temporary log of the Router's most recent outgoing traffic, click the Outgoing Access Log button. Click the Apply button to save the setting.

User's Guide 17 4.4. DHCP Server The DHCP Server screen allows you to configure the settings for the Router's Dynamic Host Configuration Protocol (DHCP) server function. The Router can be used as a DHCP server for your network. A DHCP server automatically assigns an IP address to each computer on your network. If you choose to enable the Router's DHCP server option, you must configure your entire network PCs to connect to a DHCP server, the Router. If you disable the Router's DHCP server function, you must configure the IP Address, Subnet Mask, and DNS for each network computer (note that each IP Address must be unique). **DHCP Server:** Select the Enable option to enable the Router's DHCP server option. If you already have a DHCP server on your network or you do not want a DHCP server, then select Disable from the options. **Starting IP Address:** Enter a numerical value for the DHCP server to start with when issuing IP addresses.

Because the Router's default IP address is 192.168.1.1, the Starting IP Address must be 192.168.1.2 or greater, but smaller than 192.168.1.253. The default Starting IP Address is 192.168.1.100. **Maximum Number of DHCP Users:** Enter the maximum number of PCs that you want the DHCP server to assign IP addresses to.

The absolute maximum is 253 - possible if 192.168.1.1 is your starting IP address. The default is 50.

Client Lease Time: The Client Lease Time is the amount of time a network user will be allowed connection to the Router with their current dynamic IP address. **User's Guide 18** Enter the amount of time, in minutes, that the user will be "leased" this dynamic IP address. The default is 0 minutes, which means one day. **Static DNS 1-3:** The Domain Name System (DNS) is how the Internet translates domain or website names into Internet addresses or URLs. Your ISP will provide you with at least one DNS Server IP Address. If you wish to utilize another, enter that IP Address in one of these fields. You can enter up to three DNS Server IP Addresses here. The Router will utilize these for quicker access to functioning DNS servers. If you use a WINS server, enter that server's IP Address here. Otherwise, leave this blank.

Click the Refresh button to display the most current information. Otherwise, select Disable. In the contact field, enter information for the Router. private Click Apply to save your settings. **User's Guide 20 4.6.** This information is read-only. **Host Name:** The Host Name is the name of the Router. This entry is necessary for some ISPs. **Domain Name:** The Domain Name is the name of the Router's domain. This entry is necessary for some ISPs. **User's Guide 22 4.7.** The table could store up to 40 different MAC addresses.

IEEE 802.

WEP Shared Key authentication accomplishes this without the need to transmit the secret key in clear. Requiring the use of the WEP privacy mechanism. **Transmission Rate:** The rate of data transmission should be set depending on the speed of your wireless network. You can select from a range of transmission speeds, or you can select AUTO to have the Router automatically use the fastest possible data rate and enable the Auto-Fallback feature. Auto-Fallback will negotiate the best possible connection speed between the Router and a wireless client.

The default setting is AUTO. **DTIM Interval:** This value indicates the interval of the Delivery Traffic Indication Message (DTIM). A DTIM field is a countdown field informing clients of the next window for listening to broadcast and multicast messages. When the Access Point has buffered broadcast or multicast messages for associated clients, it sends the next DTIM with a DTIM Interval value. Access Point Clients hear the beacons and awaken to receive the broadcast and multicast messages. **Beacon Interval:** The Beacon Interval value indicates the frequency interval of the beacon. Enter a value between 20 and 1000. A beacon is a packet broadcast by the Router to synchronize the wireless network. The default value is 100. **RTS Threshold:** This value should remain at its default setting of 2346.

Should you encounter inconsistent data flow, only minor modifications are recommended. If a network packet is smaller than the preset RTS threshold size, the RTS/CTS mechanism will not be enabled. The Router sends Request to Send (RTS) frames to a particular receiving station and negotiates the sending of a data frame. After receiving an RTS, the wireless station responds with a Clear to Send (CTS) frame to acknowledge the right to begin transmission. **Fragmentation Threshold:** This value specifies the maximum size for a packet before data is fragmented into multiple packets. It should remain at its default setting of 2346. If you experience a high packet error rate, you may slightly increase the Fragmentation Threshold. Setting the Fragmentation Threshold too low may result in poor network performance. Only minor modifications of this value are recommended. **AP Mode or Wireless Bridge Mode:**

802.

AP Router can operate in two modes. When the AP Mode is selected, the device operates as a normal Access Point. Providing every wireless client station a join network point. The Wireless Bridge Mode will be able to join different AP Router wirelessly by input the destination MAC Address. * Click Apply to save your settings.

User's Guide 25 4.8. Access Filters **User's Guide 26** The Access Filter screen allows you to block or allow specific kinds of Internet usage. You can set up Internet access policies for specific PCs and set up filters by using network port numbers. This feature allows you to customize up to 10 different Internet Access Policies for particular PCs, which are identified by their IP or MAC addresses.

For each policy' designated PCs, the Router can do one or more of the following: block or allow Internet access or inbound traffic during the days and time periods specified block designated services block websites with specific URL addresses block websites that use specific keywords in their URL addresses. To create or edit a policy, follow these instructions: 1. 2. 3. Select the policy' number (1-10) in the drop-down menu. Enter a name in the Enter Policy Name field. Select Internet Access or Inbound Traffic from the Policy Type drop-down box, depending on the kind of access you want to control. Select Internet Access to control your network PCs' access to the Internet. Select Inbound Traffic to control Internet PCs' access to your local area network.



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Note: The screen's settings will vary depending on which Policy Type you select.

s 4. 5. Internet Access Policy Select Deny or Allow, depending on how you want to control access for specific PCs. Click the Edit List button next to PCs or Internet PCs. a. On the List of PCs or List of Internet PCs screen, specify PCs by IP address or MAC address. Enter the appropriate IP addresses into the IP fields. If you have a range of IP addresses to filter, complete the appropriate IP Range fields. Enter the appropriate MAC addresses into the MAC fields. Click the Apply button to save your changes.

Click the Cancel button to cancel your unsaved changes. Click the Close button to return to the Internet Filter screen. b. 6. 7.

Set the days when access will be filtered. Keep the default setting, Everyday, or select the appropriate days of the week. Set the time when access will be filtered. Keep the default setting, 24 Hours, or check the box next to From and use the drop-down boxes to designate a specific time period. Note: Access for the listed PCs will be controlled during the selected days and times.

Any blocked services or websites will be blocked at all times. 8. In the Blocking Services drop-down boxes, select the services you want to block (the default setting is None). In the Blocking Services fields, the range of ports for this service will appear. If you want to change the range of ports, enter the new numbers in the Blocking Services fields, or edit the service's settings (see below). To add a service or edit a service's settings, follow these instructions: s Click the Add Service button. To create a new service, enter the name of the service in the Service Name field. To edit a service's settings, select the service from the box on the right of s the screen. c. From the Protocol drop-down menu, select the protocol type for this service: ICMP, UDP, TCP, or UDP & TCP.

d. In the Port Range fields, enter the range of ports for this service. a. b. User's Guide 27 e. To add a service, click the Add button. To edit the settings for a service, click the Modify button. f. To delete a service, select the service from the box on the right of the screen. Click the Delete button.

g. Click the Apply button to save your changes. Click the Cancel button to undo your changes. Click the Close button to close the Add Service window. 9. If you want to block websites with specific URL addresses, enter each URL address in a Website Blocking by URL Address field. You can enter up to four URL addresses. (This feature is not available if you chose Inbound Traffic for the Policy Type.) 10. If you want to block websites that use specific keywords as part of their URL addresses, enter each keyword in a Website Blocking by Keyword field.

You can enter up to six keywords. (This feature is not available if you chose Inbound Traffic for the Policy Type.) 11. Click the Apply button to save your settings for an Internet Access Policy. Click the Cancel button to cancel your unsaved changes. Delete Summary 12. To create or edit additional policies, repeat steps 1-11. To delete an Internet Access Policy, select the policy's number, and click the Delete button. s To see a summary of all the policies, click the Summary button. The Internet Policy Summary screen will show each policy's number, Name, Type, Days, and Time of Day.

To delete a policy, s click its box, and then click the Delete button. Click the Close button to return to the Internet Filter screen. User's Guide 28 4.9. Virtual Server The Virtual Server screen sets up public services on your network, such as web servers, ftp servers, e-mail servers, or other specialized Internet applications. (Specialized Internet applications are any applications that use Internet access to perform functions such as videoconferencing or online gaming. Some Internet applications may not require any forwarding.) When users send this type of request to your network via the Internet, the Router will forward those requests to the appropriate PC. Any PC whose port is being forwarded must have its DHCP client function disabled and must have a new static IP address assigned to it because its IP address may change when using the DHCP function. Customized Applications External Port TCP Protocol UDP Protocol IP Address Enter the name of the public service or other Internet application in the field provided.

Enter the numbers of the External Ports (the port numbers seen by users on the Internet). Click this checkbox if the application requires TCP. Click this checkbox if the application requires UDP. Enter the IP Address of the PC running the application. 29 User's Guide Enable Click the Enable checkbox to enable port forwarding for the application.

Port Triggering is used for special Internet applications whose outgoing ports differ from the incoming ports. For this feature, the Router will watch outgoing data for specific port numbers. The Router will remember the IP address of the computer that sends a transmission requesting data, so that when the requested data returns through the Router, the data is pulled back to the proper computer by way of IP address and port mapping rules. Click the Port Triggering button to set up triggered ports, and follow these instructions: 1. 2.

3. 4. Enter the Application Name of the trigger. Enter the Outgoing Port Range used by the application. Check with the Internet application for the port number(s) needed. Enter the Incoming Port Range used by the application. Check with the Internet application for the port number(s) needed. Click the Apply button to save your changes. Click the Cancel button to cancel your unsaved changes. Click the Close button to return to the Port Forwarding screen.

Port Triggering Check all the settings and click Apply to save them. User's Guide 30 4.10. Routing Table On the Routing Table screen, you can set the routing mode and settings of the Router. Gateway mode is recommended for most users. The default setting is Gateway. Operating Mode Choose the correct working mode. Keep the default setting, Gateway, if the Router is hosting your network's connection to the Internet (Gateway mode is recommended for s most users). Select Router if the Router exists on a network with other routers. Note: This feature is not available in Gateway mode.

The default setting is Disable. Dynamic Routing (RIP) Dynamic Routing enables the Router to automatically adjust to physical changes in the network's layout and exchange routing tables with other routers. The Router determines s the network packets' route based on the fewest number of hops between the source and destination. To enable the Dynamic Routing feature, select Enable. To disable the Dynamic Routing feature for all data transmissions, keep the default setting, Disable.

1. To set up a static route between the Router and another network, select a number from the Static Routing drop-down list. (A static route is a pre-determined pathway that network information must travel to reach a specific host or network.)



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) 31 Static Routing, Destination IP Address, Subnet Mask, Gateway, and User's Guide Interface 2. Enter the following data: · Destination IP Address - The Destination IP Address is the address of the network or host to which you want to assign a static route. · Subnet Mask - The Subnet Mask determines which portion of an IP address is the network portion, and which portion is the host portion. · Gateway - This is the IP address of the gateway device that allows for contact between the Router and the network or host. 3. Depending on where the Destination IP Address is located, select LAN & Wireless or Internet (WAN) from the Interface drop-down menu. 4. To save your changes, click the Apply button. To cancel your unsaved changes, click the Cancel button. For additional static routes, repeat steps 1-4. To delete a static route entry: 1. From the Static Routing drop-down list, select the entry number of the static route.

Delete This Entry 2. Click the Delete This Entry button. 3. To save a deletion, click the Apply button. To cancel a deletion, click the Cancel button. Click the Show Routing Table button to view all of the valid route entries in use. The Destination IP address, Subnet Mask, Gateway, and Interface will be displayed for each entry. Click the Refresh button to refresh the data displayed. · Destination LAN IP - The Destination IP Address is the address of the network or host to which the static route is assigned. · Subnet Mask - The Subnet Mask determines which portion of an IP address is the network portion, and which portion is the host portion. · Gateway - This is the IP address of the gateway device that allows for contact between the Router and the network or host. · Interface - This interface tells you whether the Destination IP Address is on the LAN & Wireless (internal wired and wireless networks), the WAN (Internet), or Loopback (a dummy network in which one PC acts like a network--necessary for certain software programs). Show Routing Table * Click Apply to save your settings. User's Guide 32 4.11.

Dynamic DNS The Router offers a Dynamic Domain Name System (DDNS) feature. DDNS lets you assign a fixed host and domain name to a dynamic Internet IP address. It is useful when you are hosting your own website, FTP server, or other server behind the Router. Before using this feature, you need to sign up for DDNS service with one of two DDNS service providers, DynDNS.org or TZO.

DynDNS.org To disable DDNS Service, keep the default setting, Disable. To enable DDNS Service using DynDNS.org, follow these instructions: DDNS Service 1. On the DDNS screen, select DynDNS.org from the DDNS Service Provider drop-down menu. 2. @ Write down your account information. 3. Complete the User Name, Password, and Host Name fields.

4. Click the Apply button to save your changes. Click the Cancel button to cancel unsaved changes. The Router's current Internet IP Address is displayed here. @@@@2. Sign up for a free, 30-day trial of TZO service at www.tzo.com/order.html (you can click the appropriate link on the DDNS screen). Write down your account information.

3. Complete the Email Address, TZO Password Key, and Domain Name fields. 4. Click the Apply button to save your changes. Click the Cancel button to cancel unsaved changes.

The Router's current Internet IP Address is displayed here. The status of the DDNS service connection is displayed here. Internet IP Address Status * Click Apply to save your settings. User's Guide 33 5. Troubleshooting Basic Functions Note: If you are using a cable or DSL modem and are experiencing problems connecting to the Internet, follow these steps: 1.

Power off your cable or DSL modem, PC, and the Router. 2. Power on your modem and wait a few minutes until the modem has established a connection with your ISP. 3. Power on the Router. 4. Power on your PC and attempt to connect to the Internet. For most users, the Router's default values should be satisfactory. Some users may need to enter additional information in order to connect to the Internet through their ISP or broadband (cable or DSL) carrier. For example, some cable providers require a specific MAC address for connection to the Internet.

To learn more about this, click the Advanced tab and then the MAC Address Clone tab. My Wireless AP Router will not turn on. No LED's light up. Cause: The power is not connected. Resolution: Connect the power adapter to your AP and plug it into the power outlet. Note: Only use the power adapter provided with your AP. Using any other adapter may damage your AP Router. LAN Connection Problems I can't access my AP Router. Cause: The unit is not powered on. There is not a network connection.

The computer you are using does not have a compatible IP Address. Resolution: Make sure your AP is powered on. Make sure that your computer has a compatible IP Address. Be sure that the IP Address used on your computer is set to the same subnet as the AP. For example, if the AP is set to 192.168.1.1, change the IP address of your computer to 192.168.1.

15 or another unique IP Address that corresponds to the 192.168.1.X subnet. Use the Reset button located on the rear of the AP Router to revert to the default settings. I can't connect to other computers on my LAN. Cause: The IP Addresses of the computers are not set correctly. Network cables are not connected properly. Windows network settings are not set correctly. User's Guide 34 Resolution: Make sure that each computer has a unique IP Address.

If using DHCP through the AP Router, make sure that each computer is enable DHCP function and restart the computer. Make sure that the Link LED is on. If it is not, try a different network cable. Check each computer for correct network settings. Wireless Troubleshooting I can't access the Wireless AP Router from a wireless network card Cause: Out of range. IP Address is not set correctly. Resolution: Make sure that the Mode, SSID, Channel and encryption settings are set the same on each wireless adapter. Make sure that your computer is within range and free from any strong electrical devices that may cause interference. Check your IP Address to make sure that it is compatible with the Wireless AP Router. You can find the most recent software and user documentation on the TRENDware website.

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