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You can read the recommendations in the user guide, the technical guide or the installation guide for TRANSCEND PF810. You'll find the answers to all your questions on the TRANSCEND PF810 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

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User's Manual

 **Digital Photo Frame**
PF810



 **Transcend®**



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Manual abstract:

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To enjoy your music more personally you can plug your own headphones into the headphone jack located on the right side of the Photo Frame. The built-in speakers will be disabled while headphones are plugged in.

Menu Buttons On the front of the Photo Frame, there are eight convenient touch sensitive menu buttons that illustrate the following: E, F, and G are example drive letters - the letters in your "My Computer" window may differ. Proper removal of your Photo Frame (from Windows): 1. Click once on the Removable Hardware icon in the system tray. 2. The Safely Remove Hardware pop-up window will appear. Select it to continue. 3. A window will appear stating, "The USB Mass Storage Device' device can now be safely removed from the system." Unplug your Photo Frame from the USB port after this message appears. Mac® OS 10.0 or later No drivers are required.

Plug your Photo Frame into an available USB port and your computer will automatically detect it. 12 Proper removal of your Photo Frame (from Mac OS): First drag-and-drop the Disk icon corresponding to your Photo Frame into the trashcan then unplug your Photo Frame from the USB port. Linux® Kernel 2.4 or later No drivers are required. Plug your Photo Frame into a USB port and mount it. 1. First create a directory for the Photo Frame. Example: mkdir /mnt / Photo Frame 2. Then, mount the Photo Frame. Example: mount a t msdos /dev/sda1 /mnt / Photo Frame Proper removal of your Photo Frame (from Linux): Execute umount /mnt/ Photo Frame to un-mount the device.

Then unplug your Photo Frame from the USB port. 1. WARNING! To prevent data loss, always follow the proper removal procedures when disconnecting the Photo Frame from your computer 2. When Photo Frame is connected to a computer, it can only be used for transferring files. You will not be able to use any of the Photo Frame's audio or video at this time.

Please disconnect your Photo Frame from the computer to resume normal viewing or listening. 3. The USB flash drive port will not function while the Photo Frame is connected to your computer via the Mini-USB port. 4. NEVER format your Photo Frame.

13 The Home Menu The Home menu acts as a convenient gateway to access all of Photo Frame's functions. Use the UP / DOWN / LEFT / RIGHT buttons to select one of the six icons listed in Home menu (shown below) and press OK. Photo This option lets you display photos in Thumbnail, Photo view or slideshow mode with special effects. You can also copy multiple photos to and from the internal memory in this mode. Use the OSD to select the "Photo" icon or press to enter the Thumbnail mode directly. Video The convenient Video function lets you use your Photo Frame to playback your favorite movies, music videos, home movies, and more. Use the OSD to select the "Video" icon or press Explorer. to open the Music Music By selecting the Music option, you can playback music on your Photo Frame, and even choose your favorite song to wake you up in the morning as your alarm clock sound. Use the OSD to select the "Music" icon or press to open the Music Explorer. Radio Photo Frame also features a built-in FM radio tuner.

By selecting the "Radio" option or pressing on the remote, you can program and listen to your favorite radio stations while viewing your photos at the same time. Calendar The Calendar option turns your Photo Frame into an attractive desk clock/calendar with pictures. In this mode you can mark important dates and holidays, and even choose a festive theme to go with them (i.e. a heart theme for Valentine's Day). Use the OSD to select "Calendar" or press . 14 Settings This option allows you to adjust the Photo Frame's numerous settings, such as switching languages or setting the clock. Use the OSD to select the "Settings" icon or press to enter this menu option. Photo The Photo function has three modes: (Thumbnail mode, Photo View mode and Slideshow mode). You can use the remote control to access these modes directly or navigate to them using the OSD.

Thumbnail Mode Select Photo from the Home menu or press to enter this mode. The Thumbnail Mode allows you to browse thumbnails of all photos in the current source (memory card, USB flash drive, etc.). 30 thumbnails per page will be displayed. Use the UP, DOWN, LEFT and RIGHT buttons to navigate to the thumbnail you want to view, then press to view the selected photo in Photo View mode.

Switching to Photo View mode: 1. Navigate to the photo you want to view by using the UP, DOWN, LEFT and RIGHT buttons. 2. Press Options: to view the selected image in Photo View mode. This menu shows list of options available in the Thumbnail mode.

@@Press the button. . 2. Use the LEFT and RIGHT buttons to highlight the desired menu option and press 3. Sub-menu items can also be selected with the LEFT and RIGHT buttons. 15 4. Press 5. Press once to go back to the previous screen. again to revert to the Home menu. Add to / Remove from My Favorites (): Copy the currently selected photo in the Thumbnail viewer to the Photo Frame's internal memory (when the viewing source is a memory card or USB flash drive).

To remove a photo from the internal memory, select "My Favorites" as the viewing source, navigate to the desired thumbnail to remove, and then choose "Remove from My Favorites." Slideshow (): Switch to Slideshow mode. Photo View: Switch to Photo View mode. Select Multiple Photos: This option lets you select multiple photos to copy to the Photo Frame's internal memory. 30 thumbnails with check boxes will be displayed per page. Use the UP, DOWN, LEFT and RIGHT buttons to move between images and press to check/uncheck individual photos. Select All: Select all items in current media source. Deselect All: Deselect all items in current media source. Select All On Page: Select all items on current page. Deselect All On Page: Deselect all items on current page.

Select Inverse: Select all un-selected items, and deselect all selected items. Slideshow of Selected Photos: Start a slideshow with currently selected photos.

Add to / Remove from My Favorites (): Copy the currently selected photo(s) to or remove from the Photo Frame's internal memory. Note: the "Remove" option will be shown when the 16 viewing source is set to "My Favorites." Select Source: Change the media source to browse thumbnails from. Use the LEFT and RIGHT buttons to select one of the available storage devices and press . Photo View Mode You can view, zoom-in, or rotate a single photo in Photo View mode. Use the LEFT and RIGHT buttons to view the next or previous photo available. Switching to Slideshow mode: Press at any time while viewing a photo to switch to Slideshow mode. Options: This menu shows list of options available in the Photo View mode.



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@@Press 2. Press 3. Press 4. @@to access the highlighted function or open its sub-menu. once to go back to the previous screen. again to revert to the Home menu. 17 Slideshow: Select this menu option or just press on the remote to enter Slideshow mode. Thumbnail: Select this item or press on the remote to enter Thumbnail mode. Zoom: Select this item to choose between x1, x2 and x4 zoom modes in the Zoom submenu. You can also press on the remote to automatically zoom-in on the current photo.

You can go back to Photo View mode by pressing . Rotate: Select this item and choose between clockwise 90o, 180o and 270o in the Rotate submenu. Pressing will rotate the current photo clockwise 90o each time you press it. (Rotate function only enabled at x1 zoom) Themes: This option brings up a submenu that lets you select theme frames to wrap around your photos while viewing in Slideshow or Photo View. Use the LEFT or RIGHT buttons to highlight None, X-mas, Halloween, Valentine's Day or New Year, then press to confirm. Animation: With this feature, you can add fun animated effects to your pictures. Use the LEFT or RIGHT buttons to highlight None, Snow, Pumpkins, Hearts, or Fireworks, then press to confirm. Background Music: Enable or disable background music while viewing photos. · On (Music): Turn on mp3 music. The Photo Frame will automatically find and play music files on the same memory device that is being used to display photos.

Playback settings (repeat, EQ, etc.) applied in MUSIC mode will be used. Use played. · On (Radio): Turn on the FM radio. The Photo Frame will either use the saved radio station last listened to in RADIO mode or the first available FM frequency.

Skip through saved stations by pressing · / on the remote. / on the remote to skip through available songs. If there are no music files on the current storage media, no music will be Off: Turn off all background music Set as Background Image: Use the current photo as a wallpaper image in Calendar mode, Music Player mode and Radio mode (will also copy the picture to internal memory). Save to file: Copy the current photo (with theme) to "My Favorites." The photo will be resized to fit the Photo Frame's screen resolution and its theme will be saved as a new file in the internal memory for future access.

Select Source: Change the media source to browse photos from. Use the LEFT and RIGHT buttons to select one of the available storage devices and press .

18 Slideshow Mode This mode starts slideshow playback of all photos in the selected source. Slideshow mode will play based on the settings in the Options menu. O p Switching to Thumbnail mode: Press while viewing a slideshow to switch to Thumbnail mode. Options: This menu shows list of options available in the Slideshow mode. @@Press 2. Press 3. Press 4. @@to access the highlighted function or open its sub-menu.

once to go back to the previous screen. again to revert to the Home menu. Thumbnail: Select this item or press on the remote to jump to Thumbnail mode. Photo View: Select this item to switch to Photo View mode for zoom-in and other functions. 19 Background Music: Enable or disable background music while viewing photos. · On (Music): Turn on mp3 music. The Photo Frame will automatically find and play music files on the same memory device that is being used to display photos. Playback settings (repeat, EQ, etc.) applied in MUSIC mode will be used. Use / on the remote to skip through available songs.

If there are no music files on the current storage media, no music will be played. On (Radio): Turn on the FM radio. The Photo Frame will either use the saved radio station last listened to in RADIO mode or the first available FM frequency. Skip through saved stations by pressing / on the remote or press and hold / to manually scan for frequencies. Off: Turn off all background music · · Slideshow Order: Change the order that photos are displayed in.

In the Slideshow Order submenu, use the LEFT or RIGHT buttons to select Normal (continuous sequential playback) or Random (continuous random playback), and press to confirm. Slideshow Interval: Adjust the amount of time each picture stays on the screen. In the Slideshow Interval submenu, press LEFT or RIGHT to highlight either: 5 sec, 10 sec, 30 sec, 1 min, 10 min or 30 min. Press to confirm. Slideshow Transition Effects: Change the way the screen transitions between each photo.

In the Transition Effects submenu, use the LEFT or RIGHT buttons to select the desired effect and press to confirm. Themes: This option brings up a submenu that lets you select theme frames to wrap around your photos while viewing in Slideshow or Photo View. Use the LEFT or RIGHT buttons to highlight None, X-mas, Halloween, Valentine's Day or New Year, then press to confirm. Animation: With this feature, you can add fun animated effects to your pictures. Use the LEFT or RIGHT buttons to highlight None, Snow, Pumpkins, Hearts or Fireworks, then press to confirm. Select Source: Change the media source to play slideshows from. Use the LEFT and RIGHT buttons to select one of the available storage devices and press . 20 Video The Video function is a convenient way to playback videos and movies on your Photo Frame. There are two Video modes: (Video Explorer and Video Player). You can use the remote control to access these modes directly or navigate to them using the OSD.

Video Explorer Select Video from the Home menu or press to enter this mode. The Video Explorer allows you to view the browse thumbnail previews (30 per page) of all video files on the current media source. Use the UP, DOWN, LEFT and RIGHT buttons to navigate to the thumbnail of the video you want to view. @@@@Press 2. Press 3. Press 4. @@to access the highlighted function or open its sub-menu. once to go back to the previous screen.

@@@@@@@@Press pressing to pause and again to resume. , or on the remote.

to play the next available file. 2. @@Press 4. Press 5. @@@@@@@@@@The directory path is shown at the top of the screen.

@@@Use the UP and DOWN buttons to move to the desired folder. @@@@@@@@@@Press 2. Press 3. Press 4. @@to access the highlighted function or open its sub-menu.

@@@@@@@@There are six different equalizer modes to choose from: Normal, Pop, Rock, Classical, Jazz, and Bass. Use the LEFT and RIGHT buttons to select your desired Equalizer setting. Picture Display Mode: Change the way pictures are displayed in the Music Player: "Background Image" (static photo) or "Slideshow," which will consecutively display all pictures on the currently selected media source. The background Image can be chosen in: "Home > Photo View > Options > Set as Background Image." Select source: Select the media source to browse and play music from. Press LEFT or RIGHT to select one of the available storage devices and press . Music Player The Music Player screen shows song information, the date, and the current time on the right-hand side of the screen, and displays a photo or slideshow of your choice on the left.



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24 **ICON A** Picture Display **B** Date **C** AM / PM & **D** Time **E** Play Status **Play** Pause **INDICATION** Displays either a single background image or a photo slideshow Displays today's date Displays AM or PM (when 12Hr time format is enabled). And display a alarm icon while alarm on. Displays the current time Alarm on / off Stop **Rewind** **Fast-Forward** **F** Repeat **Mode** **Normal** Repeat **One** Repeat **All** **Random** **Normal** in **Folder** Repeat in **Folder** Repeat in **Folder** **G** Equalizer **Mode** **H** Track **Time** & **I** Progress **Bar** **Normal** **Jazz** **Pop** **Rock** **Bass** **Classical** **Indicates** the track length and current position **Album / Artist / Song** Displays album title, artist name, and song title (respectively) or on a highlighted song in the Music Explorer.

To start playing music, press The Music Player functions are familiar and easy - just like any other player: 1. Press 2. Press remote. to play music and again to pause. to stop the music.) or by pressing or on the 3. Adjust the music volume by using the OSD volume control (4. Press and hold to go back to the previous track and . to play the next song available. .

To rewind, press 5. To fast-forward to your favorite section of the current song press and hold 6. Press 7. Press on the remote to quickly switch between music Repeat modes. to open the Music Explorer and select folders or songs to play.

Music will keep playing unless you press to stop the music. 25 **Radio** By selecting the Radio option or pressing , you can listen to your favorite radio stations from the built-in FM tuner and browse your photos at the same time. The Radio mode also lets you set your favorite station as your alarm clock ringer. **ICON A** Picture Display **B** Date **C** AM / PM & Alarm on / off Displays today's date **INDICATION** Displays either a single background image or a photo slideshow Displays AM or PM (when 12Hr time format is enabled). And display a alarm icon while alarm on.

Displays the current time Displays all saved stations, and highlights currently selected channel Indicates reception of a strong FM stereo station Displays the currently selected FM radio frequency **D** Time **E** Saved Stations **F** Stereo Icon **G** Frequency Selecting a Radio Station There are two ways to change stations: You can adjust the frequency manually from the Radio screen or you can choose one of the preset stations in "Saved Stations" list. To adjust the frequency manually: 26 1. In Radio mode, press the LEFT or RIGHT buttons (the FM frequency will increase or decrease in 0.1MHz increments) until you reach the desired frequency. 2. You can also press and hold either LEFT or RIGHT to auto-scan for the next available station. To select a preset station: 1. In Radio mode, press DOWN to skip forward to the next saved station in the station list. 2. Press UP to go back to the previous saved station in your station list.

Options: This menu shows list of options available in the Radio mode. @@Press 2. Press 3. Press 4. @@to access the highlighted function or open its sub-menu. once to go back to the previous screen. again to revert to the Home menu. Auto Scan: Automatically scan all FM frequencies and save the first 20 stations with strong signals to the Station List. Note: performing an Auto Scan will reset all previously saved stations in the Station List. Save Station: This option lets you save your 20 favorite radio stations from in the Photo Frame's memory.

1. Select the radio station (FM frequency) that you wish to save. 2. Highlight Save Station in the Options menu and press . 3.

A list of station presets from "Station 01" ~ "Station 20" will appear. 4. Use the UP / DOWN buttons to highlight one of the 20 station presets and press the current FM frequency to that preset station number. to save 5. Your new saved station will now be highlighted in the Radio screen's list of saved stations.

27 **Station List**: This option displays a list of all 20 preset stations and their frequencies. Use the UP / . Note: you must DOWN buttons to navigate to the station that you want to listen to and press first use Auto Scan or Save Station to add stations to this list. Set as Radio Alarm: Set current radio frequency as your alarm clock sound. Radio alarm can be chosen in "Home > Settings > Alarm > Alarm sound." Picture Display Mode: Change the way pictures are displayed in Radio mode: "Background Image" (static photo) or "Slideshow," which will consecutively display all pictures on the currently selected media source. The background Image can be chosen in: "Home > Photo View > Options > Set as Background Image." FM Region: Change the FM broadcast frequency band. If you live in the Japan region, set the FM Region to "Japan." For all other countries (87.

5 MHz 108.0 MHz), "World" should be used. Adjusting the Volume 1. Select the Volume icon (2. Press volume up) in the OSD to access the volume controls. to increase or decrease volume. or volume down 3. Press mute to temporarily turn off the Photo Frame's audio output. Press the mute button again to restore audio to normal. 4.

Alternatively, the volume and mute functions can be accessed directly with the remote control. Note: . . To improve FM reception, extend the FM antenna wire to its full length and point it in the direction that gives the strongest signal. Signal strength may also depend on the location of your home. We recommend performing an Auto Scan the first time you use the Radio, and then adjusting the Saved Stations list to your preference. 28 **Calendar** In the Calendar mode, your Photo Frame becomes an attractive desktop calendar and clock that lets you set important date reminders and display your favorite photos, too. The Calendar mode displays a monthly calendar and digital clock and a selected photo or slideshow. Press UP or DOWN to switch to the previous or next month. Options: This menu shows list of options available in the Calendar mode. Some of these options are available on the remote or by using the menu buttons on the front of the Photo Frame. 1.

Press 2. Press 3. Press 4. Press and use LEFT and RIGHT to highlight the desired menu option. to access the highlighted function or open its sub-menu. once to go back to the previous screen. again to revert to the Home menu Important Dates: You can earmark your important dates on the calendar screen. Follow the steps below to highlight important dates on the calendar: 1. Select Important Dates from the Options menu. 2.

Press UP or DOWN to select a year and press 3. Press UP or DOWN to select a month and press 4. Press UP or DOWN to select a day and press . . to mark that day. 5. Four mark types are available and are represented by different colors: None, Birthday, Party, and Date. Choose one and press to confirm. 29 Picture Display Mode: Change the way pictures are displayed in the Calendar mode: "Background Image" (static photo) or "Slideshow," which will consecutively display all pictures on the currently selected media source.



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The background Image can be chosen in: "Home > Photo View > Options > Set as Background Image.

" First Day of the Week: Set the calendar to display either "Sunday" or "Monday" as the first day of the week. 30 Settings In the Settings menu, you can inspect your Photo Frame's current device status Firmware version, and free space of My Favorites (onboard memory). You can also adjust Photo Frame's interface settings like setting the clock and changing languages. 0 1. Select the "Settings" icon from the Home menu or press on the remote.

2. Use the LEFT and RIGHT buttons to highlight the desired menu option. 3. Press 4. Press 5.

Press to access the highlighted function or open its sub-menu. once to go back to the previous screen. again to revert to the Home menu. Display This menu lets you change the way photos are displayed on the Photo Frame's screen. 1. Select Display from the Settings menu to open the Display settings menu, and use the UP and DOWN buttons to highlight "brightness", "contrast", "fullscreen", "Optimize My Favorites Image Size" and "Color Mode" 2. Press to modify the selected item (Brightness and Contrast changes take effect immediately) 31 3. After making your adjustments, press · · · Brightness: press LEFT / RIGHT or to save. on the remote to fine-tune the brightness of the screen. Contrast: Press LEFT or RIGHT to make adjustments to the screen's contrast.

Fullscreen: Press UP or DOWN to enable or disable. If disabled, Photo Frame will preserve the original dimensions of the image on the screen. If enabled, Photo Frame will enlarge the photo to fit the screen, while preserving its original aspect ratio. Depending on its dimensions, some parts of the photo may not be displayed in fullscreen mode. Note: fullscreen is only applied on horizontal photos displayed in landscape orientation or vertical photos displayed in portrait orientation. Fullscreen displayed image Undisplayed portion Fullscreen disabled Fullscreen enabled · Optimize My Favorites Image Size: When this option is enabled, the "Add to My Favorites" function will resize all photos to the Photo Frame 's native 800x600 resolution to maximize storage space. · Color Mode: This setting adjusts the color of the Photo Frame's screen. Highlight Color Mode and press OK to display a preview image of what your photos will look like. Use the UP and DOWN keys to choose between the three Color Modes: Natural, Standard, and Vivid, then press OK to confirm. NOTE: The Photo Frame always preserves the original aspect ratio of all images based on each picture file's orientation information (EXIF), and NEVER stretches them to fill the entire screen.

An easy, distortion-free way to remove the black bars from the top/bottom or sides of an image is to use the Fullscreen option mentioned above, or the Zoom function. The way photos are displayed depends on the Photo Frame's orientation (see graph below) 32 Detected Photo Type (EXIF) Fullscreen Mode Photo Frame Orientation Horizontal Vertical Disabled Enabled Disabled Enabled Landscape (A) Portrait (B) Alarm The alarm function lets you use your Photo Frame like a clock radio you can even wake up to your favorite MP3 song or radio station in the morning. 1. Select Alarm from the Settings menu, and use the UP or DOWN buttons to select between alarm on/off, alarm time, alarm sound, alarm volume, alarm mode and sleep timer. 2.

Press · · to modify the selected item (except Alarm Volume). Alarm On/Off: Press UP or DOWN to enable (on) or disable (off) the alarm. Alarm Time: Press LEFT or RIGHT to switch between hour and minute, and UP or DOWN to adjust the value. NOTE: "24H" or "AM/PM" can be changed in "Home > Settings > Date/Time-> 12H/24H" Alarm Sound: Press UP or DOWN to select from a choice of five default alarm sounds or your own personalized "Music Alarm" or "Radio Alarm" (can be any song or radio station you want). The "Music Alarm" sound can be chosen in: Home > Music > Options > Set as Music Alarm and 33 · the "Radio Alarm" sound can be chosen in: Home > Radio > Options > Set as Radio Alarm.

· · Alarm Volume: Press UP or DOWN to adjust the alarm volume. Alarm Mode: This function allows you to adjust how often you want the alarm to go off. Press UP or DOWN to select from 4 reoccurring alarm modes: Daily (Default), Weekdays, Weekends, and Once. Sleep Timer: Press UP / DOWN to enable a sleep timer to shutdown the Photo Frame after a specified amount of time. Available options are: 15 / 30 / 45 / 60 / 90 / 120 minutes and Disable. You can also enable the sleep timer by pressing on the remote. When the specified time is about to expire, a "Press [SLEEP] button on remote to disable" message will appear. NOTE: To set Photo Frame to turn on or off automatically on a daily basis, please use the "Auto-ON/OFF" feature in: Home > Settings > Date / Time > Auto ON/OFF 3. After making adjustments, press to save. · Date / Time This option lets you adjust the current date and time and set your Photo Frame to automatically turn on and off every day at a specific time.

The Auto-ON/OFF timer is a convenient way to save power at night. 1. Select Date/Time from the Settings menu, and use the UP or DOWN buttons to select between date, time, 12H/24H, auto-on, auto-off or auto-on/off timer. 2. Press · · · to modify the selected item. Current Date: Press LEFT or RIGHT to select between year month or day, and press UP / DOWN to adjust the value. Current Time: Press LEFT or RIGHT to select hour or minute and UP / DOWN to adjust the value. 12H / 24H: Press UP or DOWN to switch between 12-Hour (AM/PM) and 24-Hour clock display. This setting affects all time displayed in Photo Frame (alarm, system time, auto-on/off). Auto On at: Set a daily auto power-on time.

Press LEFT or RIGHT to select hour or minute and 34 UP or DOWN to adjust the value. · · Auto Off at: Set a daily auto power-off time. Press LEFT or RIGHT to select hour or minute and UP or DOWN to adjust the value. Auto On/Off timer: Press UP or DOWN to enable or disable the auto power on/off function. to save.

3. After making adjustments, press Language Use this function to change the interface language of Photo Frame (13 languages are currently available). The default language is "English." To change the Language: 1. Select the Language option from the Settings menu.

2. Use the LEFT or RIGHT buttons to highlight the desired language. 3. Press to confirm the new language setting. The new setting will be applied immediately. Restore Defaults This function is available if you want to reset your Photo Frame's settings.



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Note: All settings that have been changed will return to the factory defaults. 1. Select Restore defaults from the Settings menu. 2.

Use the LEFT or RIGHT buttons to highlight "Yes." 3. Press to confirm. 4. After the process is finished, the Settings menu will be displayed again. Upgrade Firmware Use this function to keep your Photo Frame up to date with the latest version from Transcend (available on the Transcend website. 1. Insert a storage device such as a USB flash drive or SD/SDHC/MMC/MS/CF memory card that contains a newer version of firmware. 2. Select Firmware upgrade from the Settings menu and press process.

Photo Frame will automatically find the new firmware file. 3. If Photo Frame finds that a newer version of firmware is available, a "Yes / No" selection message will be shown. Press LEFT or RIGHT to select "Yes" and press to perform the system upgrade. If you do not want to upgrade, press "No" to return to the Settings menu.

Note: NEVER remove the power cord or any storage devices while the firmware is being upgraded. If firmware upgrade fails and the Photo Frame will not turn on, please Photo Frame contact Transcend customer support. to start the firmware detection 35 Troubleshooting If a problem occurs with your Photo Frame please first check the information listed below before sending your Photo Frame in for repair. If you are unable to remedy a problem from the following hints, please consult your dealer, service center, or local Transcend branch office. We also have FAQ and Support services on our websites. For any Hardware issues please consult the Photo Frame User's Manual. I cannot turn my Transcend Photo Frame on Your remote control's battery may be low. Try pressing the power button located on the back of the Photo Frame. If that doesn't solve the problem, please check to make sure your Photo Frame is connected securely to the DC adapter, and that the adapter is plugged into a wall socket. My computer's operating system cannot detect my Photo Frame Check the following: 1. Is your Photo Frame properly connected to the USB port? If not, unplug it and plug it in again. Make sure the USB port is connected on both ends, as shown in the User's Manual. 2. Is your Photo Frame connected to the Mac keyboard? If yes, unplug it and plug it into an available USB port on your Mac Desktop. 3.

Is the USB port enabled? If not, refer to the user's manual of your computer (or motherboard) to enable it. I was using my Photo Frame, now no buttons are responding (hangs/lags/stalls) Try unplugging the DC adapter from your Photo Frame, then reconnecting it to your Photo Frame again. I have connected my Photo Frame to the computer, but the Photo Frame does not appear as a new drive in my operating system Verify the DC adapter is connected to your Photo Frame and that the Photo Frame power is turned on. If not, turn it on and then connect the Photo Frame to the computer again. Please make sure your operating system meets the Transcend Photo Frame system requirements described in the "Introduction" section. My Photo Frame cannot read photos on my memory card or the built-in memory 1. Make sure the Photo Frame supports the memory card type (CF/SD/MMC/MS). 2. Ensure that the memory card is correctly inserted all the way into its appropriate slot. 3.

Edited and deformed photos may not display properly on Photo Frame. Some digital cameras save images into non-standard formats - please check your camera's user manual for specifics. How can I display video files on my Photo Frame? The Photo Frame only displays certain video formats. Please see the Photo Frame FAQ on the Transcend website for instructions how to encode your video files to the Photo Frame's format. Can I delete files on my USB flash drive or memory card with the Photo Frame? The Photo Frame cannot directly delete any files on a USB flash drive or memory card.

However, you can connect the Photo Frame to a computer and use the computer to delete files on memory devices that are plugged-in to the Photo Frame. Why does the time and date reset after unplugging the DC adapter? If you unplug the Photo Frame for a long time, its internal backup battery will eventually drain. @@@@All Transcend information, Inc. @@During the warranty period should your Transcend Photo Frame fail under normal use in the recommended environment due to improper workmanship or materials, Transcend will repair the product or replace it with a comparable one. This warranty is subject to the conditions and limitations set forth herein.

Warranty Period: The Transcend Photo Frame warranty period is two years from the date of purchase (One-year screen warranty: Within one year of the purchase date, Transcend will replace or repair Photo Frame screens with four or more defective pixels). Transcend reserves the right to determine whether repair or replacement is suitable upon inspection of the product. The decision made by Transcend whether to repair or replace the product will be final. Additionally, Transcend reserves the right to provide a functionally equivalent refurbished replacement product. Limitations: This warranty does not apply to product failure caused by accidents, abuse, mishandling, improper installation, alteration, acts of nature, improper usage, or problems with electrical power.

In addition, opening or tampering with the product casing, or any physical damage, abuse or alteration to the product's surface, including all warranty or quality stickers, product serial or electronic numbers will also void the product warranty. This warranty only applies to the product itself, and excludes all product accessories, including, but not limited to: card adapters, cables, earphones, power adapters, and remote controls, which must be exchanged within seven days of the purchase date if defective. Transcend is not responsible for recovering any data lost due to the failure of a hard drive device. Transcend's Photo Frame must be used with devices that conform to the recommended industry standards. Transcend will not be liable for damages resulting from a third party device that causes the Transcend Photo Frame to fail.

Transcend shall in no 38 event be liable for any consequential, indirect, or incidental damages, lost profits, lost business investments, lost goodwill, or interference with business relationships as a result of lost data. Transcend is also not responsible for damage or failure of any third party equipment, even if Transcend has been advised of the possibility. Disclaimer: The foregoing limited warranty is exclusive. There are no other warranties, including any implied warranty of merchantability or fitness for a particular purpose. This warranty is not affected in any part by Transcend providing technical support or advice. Please read Transcend's Warranty Policy in full to understand your rights. Transcend Warranty Policy: <http://www.transcendusa.com/Support/Warranty>.



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