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You can read the recommendations in the user guide, the technical guide or the installation guide for THOMSON V900 TWIN. You'll find the answers to all your questions on the THOMSON V900 TWIN in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual THOMSON V900 TWIN
User guide THOMSON V900 TWIN
Operating instructions THOMSON V900 TWIN
Instructions for use THOMSON V900 TWIN
Instruction manual THOMSON V900 TWIN

Telstra V900 TWIN

Digital DECT Cordless Telephone
with Extra Handset



User Guide

IMPORTANT

If you have any problems with your phone, firstly refer to the Help section of this User Guide or call Information line on 1300 302 699.



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Manual abstract:

Follow the simple instructions in 'Getting Started', on the next few pages. Need help? If you have any problems setting up or using your Telstra V900 Twin please contact the Information line on 1300 302 699. Alternatively you may find the answer to 'Help' at the back of this guide. Got everything? · 2 x Telstra V900 handsets · Telstra V900 base unit · Telstra V900 charger unit · 4 x AAA NiMH rechargeable batteries · 2 x AC power adaptor · Telephone line cord · Telephone adaptor plug 3 In this guide 5 5 5 6 7 7 8 9 10 11 12 13 13 13 13 13 13 13 13 14 14 14 14 14 14 15 15 15 16 16 16 16 16 17 Text messaging (SMS) To register for Telstra's text messaging service Calling Line Identifications and text messaging Using text messaging Writing tips Using options Write and send a text message Outbox Send a message from the Outbox Receiving and reading text messages Delivery of text messages Open Inbox Deleting SMS settings SMS Service Centre numbers To change the SMS Service Centre phone numbers Set SMS text alert Sub-addressing for multiple users Receiving sub-addressed text messages Setting up sub-addresses for multiple users Reading sub-addressed text messages Sending sub-addressed text messages Sending text messages from a sub-addressed user Delete sub-addressed user Default settings for text messaging (SMS) 18 18 18 18 18 18 18 19 19 20 20 20 21 21 21 22 22 23 23 23 24 24 24 Getting started Location Setting up Set the day and time Getting to know your phone Handset buttons Base buttons and LEDs Handset display icons Navigating the menu Menu map Character map Using the phone Switch handset on/off Make a call Preparatory dialling Call timer End a call Receiving calls Handsfree Earpiece/handsfree volume Redial Secrecy (Mute) Paging Keypad lock Internal calls Call another handset 3-way call Transfer a call Caller on hold Phonebook Add entry Dial Edit name and number View details Delete an entry In this guide Telstra Network Features Calling Number Display Calls lists View and dial from Calls list Copy a number to the phonebook Delete a number from the Calls list Delete all numbers from the Calls list Redial Telstra Homeline Features MessageBank® and Telstra Home Messages 101® Flashing Message Indicator Call Waiting Handset settings Handset ringtone Ringer volume Handset name Language Auto answer Warning tones Handset default settings Base settings Base ring tone Ringer volume System PIN Keep track of your PIN Default base settings Recall mode 25 25 25 25 26 26 26 26 27 27 27 27 28 28 28 28 29 29 29 30 30 30 30 30 30 30 30 30 30 30 36 5 Getting started Location You need to place your Telstra V900 Twin within 2 metres of a mains power and telephone socket so that the cables will reach. Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Your Telstra V900 Twin works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal. Setting up 1. Plug the power adaptor and telephone cable into the base.

WARNING Do not place your Telstra V900 Twin in the bathroom or other humid areas Handset range The Telstra V900 Twin has a range of up to 300m outdoors when there is a clear line of sight between the base and handset. When there is no clear line of sight between the base and handset, e.g. base indoors and handset either indoors or outdoors, the range could be reduced to 50m. Thick stonewalls severely affect the range.

Signal strength The antenna symbol on your handset screen indicates when you are in range. When you are out of range, it flashes. **IMPORTANT** Do not connect the telephone line until the handsets is fully charged. The base must be plugged into the mains power at all times. Which socket? Power socket Telephone line socket The red Charging light stays on while the handset is on the base, even when the batteries are fully charged.

Talk/Standby time Under ideal conditions, fully charged handset batteries should give up to 8 hours talk time or 80 hours standby on a single charge. 2. 3. Then plug the power adaptor into the mains wall socket and switch the power on. When connected correctly, the green Power light on the base comes on. Install the 2 x AAA NiMH rechargeable batteries supplied into the handsets. Slide the battery compartment cover back into place. 4. Charge the handset for at least 16 hours by placing it on the base. The red Charging light on base comes on.

The screen will show the standby display and a scrolling battery icon to show that the handset is charging. The backlit screen will turn off after approximately 30 sec. Press any key to turn on screen again. Getting started Screen display 6 Battery low warning The handset battery symbol is empty and flashing and you will hear a warning beep. Start recharging your handset right away. When charging the battery, level bars are animated. Replacing batteries Use only rechargeable 750mAh or higher AAA NiMH batteries. Battery performance To keep your batteries in the best conditions, leave the handset off the base for a few hours at a time (after the initial 16 hour charge). Please note however, that new NiMH batteries do not reach full capacity until they have been in normal use for several days. The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the talk/standby time of the handset. Eventually, they will need to be replaced. New batteries can be obtained from your nearest electrical retailer. 5. After 16 hours, plug the telephone line cord into your Telstra V900 base unit and the other end into the wall socket. Set the day and time If you have subscribed to your network's Calling Number Display service2, the time (24 hours) and date will be set automatically when you receive your first call.

You can also set the time manually. 1. On the handset, press Menu. Scroll to Handset Settings and press OK. Scroll to Time Setting and press OK. 2. Enter the time, e.g. 09 30 for 9:30am. Press OK. The time is saved. to return to standby. 3. Press and hold Your Telstra V900 Twin is now ready to use. Helpline If you have any difficulties setting up your Telstra V900 Twin please call the information on 1 300 302 699.

Range indicator The antenna symbol on your handset display indicates when you are in range of the base. If the symbol flashes and you hear a warning beep, you are out of range and will need to move closer to the base.



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The display shows Base and the number of the base last used. 7 Getting to know your phone Handset buttons On-screen options Open the menu and select the option shown on the screen above. Menu/Volume/Up and Down Press to access and scroll through the menu options, page 10. Adjust handset volume, page 10. Talk/Handsfree Press to make calls, page 13. Dial numbers and hold conversation via the handset loudspeaker, page 13. 1 Press and hold to dial MessageBank® or Telstra Home Messages 101®, page 27. Int/Recall Lets you make calls between handsets registered to the base, page 14. For use with a switchboard, page 35 and Telstra Calling Features, page 35. End/Cancel Press to end a call, page 13. Press then to switch keylock on. Page 14 Exit the menu, page 10. 2 Press and hold to answer Call Waiting, page 27.

Redial/Pause/On/Off Use to redial numbers dialled, page 14. Press to enter a pause in a number, page 35 Press and hold to switch handset on or off, page 13. Getting to know your phone 8 Base buttons and LIDS Telstra V900 Twin Base and Charger Base Unit Page button Press to page handset(s), page 14. Also used when registering handsets, page 31. Power/In use indicator On = Power on Flashes (slowly) = During a call When the phone rings When registering handsets Flashes intermittently, once every 4 seconds.

= When a message has been left on MessageBank® or Telstra Home Messages 101®, page 27. Charging indicator On = Handset charging 9 Getting to know your phone Handset display icons FMI indicator Alternates with SMS. New message You have a new message in your Telstra Home Message 101® or MessageBank® service, page 27. Range indicator Flashes when out of range. Handsfree indicator SMS indicator1 Alternates with FMI. You have new (unread) text message entries in the SMS menu, page 20. Secrecy (mute) Current time, page 6. Handset identity The number of the handset is displayed while in standby mode. You can change the name on the handsets, e.g.

Michael, Kitchen, Office etc., page 28. Calls List. You have xx calls in the calls list, page 25. Phone icon flashing = new calls in the list. Phone icon steady = only old calls in the list. Phone icon absent = calls list empty. Battery status Call status Keypad lock, page 14. Name option Press the button below to open the Phonebook, page 16. See Things you need to know on page 35 for General Information Getting to know your phone Navigating the menus Your Telstra V900 Twin has a menu system, which is easy to use.

Each menu leads to a list of options. You'll find a menu map on the following page. When the handset is switched on and in standby, press MENU or will button to view the menu options. Pressing scroll through the menu options. The two buttons located below the display allow you to select options within each menu.

Exit or go back one level in the menu To go back to the previous level in the menu, press button. To cancel and return to standby at any time, press and hold button. 10 Display power saves If no button is pressed for 30 seconds, the handset returns to standby automatically. 11 Getting to know your phone Menu map

TEXT MENU WRITE MESSAGE INBOX OUTBOX TXT SETTINGS SERVER NUMBER SERVER ACTIVATION SUBADDRESS CHECKING MESSAGE ALERT COMMON BOX SUBADDRESS USER BOXES PARAMETERS SEND OPTION SAVE SEND OPTION NOTIFICATION HANDSET MENU TIME SETTING HANDSET RINGER VOLUME HANDSET RINGER MELODY AUTO ANSWER HANDSET NAME LANGUAGE VOICE MAIL SC NUMBER SC NUMBER 1 SC NUMBER 2 WARNING TONES KEYTONES LOW BATTERY TONE OUT OF RANGE TONE BASE SETTINGS BASE RINGER VOLUME BASE RINGER MELODY PIN CODE RESTORE SETTINGS REGISTRATION REGISTER BASE SELECT BASE DEREGISTER HANDSET OFF 1 2 3 4 123 PINCODE? PINCODE? BASE 1 2 3 4 1 2 3 4 AUTO PINCODE? 12345 ON / OFF ON / OFF ON / OFF EXTERNAL VOLUME INTERNAL VOLUME EXTERNAL MELODY INTERNAL VOLUME ON/OFF OFF 1 2 3 4 OFF 1 2 3 4 12345 12345 Getting to know your phone 12 Character Map The following table shows you where each letter and punctuation character can be found. This will be helpful when storing a name in the directory.

Select Upper case 1 (Space) 1 2 A B 3 D E 4 G H 5 J K 6 M N 7 P Q 8 T U 9 W X 0 0 ! * * . # # (Lower case 1 (Space) 2 a 3 d 4 g 5 j 6 m 7 p 8 t 9 w 0 0 * * # # @ C F I L O R V Y ? ,) \$ 2 3 4 5 6 S 8 Z ; " [¥ Å É Ñ 7 Ü 9 ; `] £ Å Æ % / ¢ Ö & : { Ø \$; } + _ \ = | < ~ > ^ 1 b enter the handset number you want (1-5). Press OK to confirm. 2. When the other handset answers, press Con and conference appears on the display. If the other handset does not answer, press and hold /INT again to speak to your external caller. 3. To end the call press or replace the handset on the base. Transfer a call You can transfer an external call to another handset. During the call: 1.

Press and hold /INT. Your caller is put on hold. Enter the handset number you want (1-5). Then press OK. 2. When the other handset answers you can tell them they have a call, then press . The external caller is transferred. If the other handset does not answer or you decide not to transfer the call, press and hold /INT to talk to your caller again. Caller on hold You can put an external caller on hold, talk to another handset user, then resume your external call. 1. During a call, press and hold /INT, your caller is put on hold. Enter the handset number you want. Press OK to confirm. 2. Press and hold /INT to end the internal call and return to your external caller.

The other handset presses to end the call. Phonebook Your Telstra V900 Twin handset can store up to 100 names and numbers. Names can be up to 13 characters long and numbers up to 24 digits. If you subscribe to Telstra Calling Number Display service2 and want the names in your Phonebook displayed instead of the phone numbers, you must store the full telephone number including the area code. Add entry 1. Press ,then press New. 2. Enter the name using the keypad and press OK 3. Enter the telephone number. (Enter the full telephone number including the area code) and press OK. 4. Select ringer melody using the or keys and then press SAVE. Dial 1. Press . 2.

Scroll or the name you want or use the keypad to enter the first letter of the name, e.g. press four times for names beginning with S. to dial. 3. Press Edit name and number 1. Press then scroll or to the name you want, then press Edit. 2. Edit Name screen is displayed. Press to delete any incorrect characters then press OK.

3. Edit the number and press OK. Select a ringer melody, and press SAVE. Display returns to the list of names. 4. Press and hold to return to standby. View details 1. Press option. The first directory entry is displayed. If there are no entries stored Directory Empty will be displayed. 2. Use the or to the name you want to be displayed. Press and hold to return to standby. 16 Writing tips Entering names Use the keypad letters to enter names, e.



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g. to store TOM: once to 1. Press enter T. 2. Press three times to enter O. 3.

Press once to enter M. If you make a mistake, press to delete the last character or digit. Press A-a to switch between upper and lower case letters. See Things you need to know on page 35 for General Information 17 Phonebook Delete an entry or to the name you want, then 1. Press then scroll press Del. The screen will display Delete Entry? 2. Press Del to confirm or Save to cancel. Press and hold to return to standby. Text Messaging (SMS) Telstra customers can now use the V900 Twin to send and receive text messages. 1 To register for Telstra's text messaging service Registration is automatically done when you send or receive your first text message from your Telstra V900 Twin telephone.

When registration occurs, the system will send you a text message welcoming you to the service and confirming your registration. Calling Line Identification and text messaging In accordance with worldwide standards for text messaging, all messages including reply messages will display the telephone number of the sender. If you have a Silent Line or have blocked Calling Line Identification and attempt to send a text message, your message will be rejected. To enable a Silent Line or a blocked Calling Line Identification service to send text messages, customer can call into the Telstra SMS service centre on 0198 339 999 and use the prompts to turn off Silent Line or Calling Line Identification blocking for text messaging ONLY. Using text messaging With text message (SMS Short Messaging Service) you can send and receive text messages up to 160 characters long.

You can type in messages using the keypad. Writing tips Character map Pressing the buttons for normal messages writing will give you the following characters with each successive press of the button. Refer to Character Map table on page 12. Use or to move the cursor. If you make a mistake or want to delete text press .

To read through your message if it is too long to fit on one screen, scroll or . Using options While writing press Opt to access the following options: Send To press OK. Enter the number including area code when prompted or press Search to open the phonebook. You can send a message to an individual entry.

Deleting text 18 Note For information on how to use your Telstra text messaging service, call: 0198 339 999 and follow the voice prompts. See Things you need to know on page 35 for General Information When writing, press to delete incorrect characters. 19 Text Messaging (SMS) Save scroll to Save then press OK to save the message for sending later. Delete - to delete the message you are currently typing select Del. Insert Number - enter number/s you wish to enter then select OK to return to main message screen. To write and send a text message 1.

Scroll or to TXT Menu and press OK. 2. Select Write Message and then press OK. 3. Key in your text message, referring to the character map if necessary. 4. Press Opt then scroll or to display the following options: Send to Save Delete Insert number Use the or keys to select Send to, then press OK. 5. Enter the number, including area code, you want using the keypad. Or Press to display the Phonebook.

Then use or to display the name/number you want. 6. Press OK to confirm. The display shows Sending Message followed by Message sent. A copy of the message is kept in your outbox.

Note If a message in outbox has an exclamation (!) mark, this means the message may not have been sent correctly. Outbox Sent messages are stored in the Outbox. You can read, send and delete messages in your Outbox. If sending a message to another person, you can edit the message before finally sending it. To send a text message from the Outbox 1.

Scroll or to TXT Menu and OK. 2. Press or to select Outbox and then press OK. 3. Press to select the text message you want to send and press OK. The text message is displayed. Text Messaging (SMS) 20 4. Press Opt then scroll or to display the following options: Send to Edit Text Delete All Use the or keys to select Send to, then press OK. 5. Enter the number you want using the keypad.

Or Press then scroll or to the name / number you want and press OK. The display shows Sending SMS followed by Message sent. Receiving and reading text messages When you receive a message it is stored automatically in the Inbox. The screen displays the flashing new message icon. You can also set an audible alert, see page 22. Delivery of text messages The text messaging service will make repeated attempts to deliver a text message to you if your line is busy or otherwise unavailable. Undelivered text messages will be held for a maximum of seven days. After seven days the text message will be deleted from the server. Open Inbox 1. Scroll or to TXT Menu and OK.

or to select Inbox and then press OK. 2. Press 3. Press or to select the text message you want to read and press OK. The text message is displayed.

4. Press Opt then scroll or to display the following options: Reply Forward Dial number Save number Delete all 5. Press and hold to return to standby. When replying to or forwarding a message you have access to the same Options menu used for writing a text message. When you open the SMS menu, new messages in the Inbox are marked with an .

Note if there is a second user box, refer to page 31 (multiple users). 21 Text Messaging (SMS) Deleting You can delete all messages from the Inbox or Outbox folder, or delete All Messages from all folders. You will need to delete old messages if the memory becomes full, to make room for new messages. Memory full is indicated by a solid black envelope icon. 1. Scroll or to TXT Menu and OK. 2. Press or to select Inbox or Outbox and then press OK. 3. Press or to select the text message you want to delete and press OK.

The text message is displayed. 4. Press Del to confirm. The display will show Delete Message? 5. Press again to confirm. The display shows Message Deleted. to return to standby. 6. Press and hold SMS setting The SMS settings menu lets you: · Select alternative service centres. · Set the Terminal number. · Switch SMS Alert on or off. · Set different users so that each handset can have its own text mailbox. SMS Service Centre numbers To send and receive text messages you need the telephone number of the Telstra SMS Centre. The Telstra numbers are preset in your Telstra V900 Twin. If you accidentally delete the Send or Receive SMS Service Centre numbers you will need to re-enter them in order for your SMS Service to work.

The Send SMS Service number is: 01983391 The Receive SMS Service number is: 01983391 To change the SMS Service Centre phone numbers 1. Scroll or to TXT Menu then select OK to open the SMS menu. Scroll to TXT Settings and press OK. 2. Press OK to open Server Number menu.

Scroll to the setting you want and select OK. Incoming lets you set the number of the message receiving centre. Outgoing lets you set the number of the message sending service. Text Messaging (SMS) Pre-Set Service Centre Numbers: Server 1 - Incoming: 01983391 Server 2 - Incoming: Blank Server 3 - Incoming: Blank Server 4 - Incoming: Blank 22 Outgoing: 01983391 Outgoing: Blank Outgoing: Blank Outgoing: Blank Set SMS text alert You can turn the SMS notification tone On or Off.



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Press press OK.

4. Scroll or to the melody you want. A sample is played. Press OK to confirm. 5. Press and hold to return to standby. Ringer volume There are four handset ringer volume levels and off. If you select off, calls will still ring at the base and your handset screen will indicate incoming calls. 1. Scroll to Handset Settings and press OK.

2. Scroll or to Handset Ringer Volume and press OK. 3. Press or to switch between Internal or External and press OK. 4. Scroll or to the volume you want. A sample is played. Press OK to confirm. 5. Press and hold to return to standby.

Handset name You can change the name displayed on your handset's screen, e.g. to Peter, Kitchen etc. The name can be up to 10 characters long. The handset number is not altered. 1. Scroll to Handset Settings and press OK. 2. Scroll to Handset Name, then press OK. 3.

Enter the handset name you want. If you make a mistake press . Press OK to confirm. to return to standby. 4. Press and hold 28 The default ringtone for external calls is Melody 1. The default ringtone for internal calls is Melody 1 29 Handset settings Language Choose the display language English, Français, Deutsch, Italiano, or Español. to Handset Settings and press OK. 1. Scroll 2.

Press to highlight Language and press OK. Press or to highlight the language you want and press OK. 3. Press and hold to return to standby. Auto answer When the handset is on the base and the phone rings, you can answer a call just by picking the handset up from the base, without having to press the button.

You can also end a call by placing the handset back on the base. By switching auto talk off you have to press the button to answer a call and replace the handset back on the base to end the call. to Handset Settings and press OK. 1. Scroll 2.

Scroll to Auto Answer, then select OFF or ON. The current setting is highlighted. 3. Press and hold to return to standby. Warning tones Your Telstra V900 Twin allows you to set beeps/warning tones to alert you to various situations. to Handset Settings and press OK. 1. Press 2. Press to Warning Tones and press OK. 3.

Press select either Key Tones, Battery Low Tone or Out of Range Tone then select On or Off. You will hear a confirmation tone. 4. Press and hold to return to standby. Handset default settings Handset ringer volume 3 Handset name Telstra Earpiece volume 3 External ring melody 1 Internal ring melody 4 Auto answer On Base settings Base ringtone You can choose from 3 melodies. You can set different melodies for internal and external calls. to Base Settings and press OK. 1. Scroll 2. Scroll or to Base ringer melody and press OK.

3. Scroll or to the melody you want. A sample is played. Press OK to confirm. 4.

Press and hold to return to standby. Ringer volume There are four ringer volume levels and Off. 1. Scroll to Base Settings and press OK. or to Base Ringer Volume and press OK.

2. Scroll 3. Scroll or to the volume you want. A sample is played. Press OK to confirm. 4. Press and hold to return to standby. System PIN The System PIN is used for registering and deregistering other optional settings. The default System PIN is 0000. Scroll to Base Settings and press OK.

Press to highlight PIN Code then press OK. Keep track of your PIN If you change the system PIN, keep a record of new number by writing in the space provided on page 51. You need your system PIN for registering handsets and for some other optional settings. 1. Enter the current PIN (original setting 0000) and press OK. 2. Enter the new PIN, press OK. Confirm New PIN is displayed. Enter your new PIN again. 3.

Press OK to confirm. Default base settings Base ringtone Base ringer volume System PIN Handset priority Standard Melody 1 2 0000 All handsets 30 The default base ringtone is Melody 1 The default base ringer volume is 3. If you enter the PIN incorrectly an error tone sounds. Protecting your settings When entering a PIN the digits are shown as asterisks. 31 Additional handsets and bases Up to five handsets can be registered and operated from the Telstra V900 Twin.

You can make internal calls between two handsets while third is making an external call. Each handset can be registered on up to four bases. If you buy new handsets to use with your Telstra V900 Twin they will have to be registered to the base before you can use them. Register a new Telstra V900 Twin handset At the base: 1. Press and hold until you hear the base beep twice.

You can create Phonebook entries and adjust some handset settings such as ringer melody and volume on an unregistered handset or out of range handset.

IMPORTANT Before registration, make sure the handset batteries are fully charged and that you are close to the base. On the handset: 2. Scroll to Registration and press OK. 3. Scroll to Register Base and Press OK. 4. If you have more than one base, scroll or to select the base (1-4) then press OK. 5. When prompted enter the base's system PIN (original setting 0000).

Press OK. The handset reverts to standby and is given the first available handset number. You can now use the handset. Select base If your handset is registered to more than one base, you can select which base to use. If you select AUTO your handset will automatically select the base with the best reception. to Registration and press OK. 1. Scroll 2. Press to Select Base then press OK. 3.

Scroll or to select the base (1-4 or Auto) and press OK. 4. Press and hold to return to standby. De-register a handset Use one handset to de-register another handset from the same base. 1.

Scroll to Registration and press OK. 2. Scroll to Deregister Handset and press OK. 3. Enter the system PIN (original setting 0000) then press OK.

4. Select a handset (1-5) using the keypad, then select OK. Once deregistered the display will show Handset Not Registered. All the bases that a handset can be linked to are indicated by an * Help Replacing the handset batteries 32 After a time, you may find that the handset batteries are running out of charge more quickly. This is a standard sign of wear and the batteries will need replacing. For spare 2 x AAA rechargeable NiMH batteries, please contact your nearest electrical retailer or Information on 1300 302 699. Remove the battery compartment cover and remove existing batteries. Insert new batteries and replace the compartment cover. NOTE: Telstra accepts no responsibility for damage caused to your Telstra V900 Twin handset by using any other type of batteries. Problems No display Possible cause The batteries may be dead.

Recharge or replace the batteries. Is the handset switched off? To switch the handset on, see page 13. Check that the telephone line cord is plugged into the phone socket. Check that the base is connected to the mains power and switched on. Is the display flashing an antenna icon? Check that the base is connected to the mains power and switched on. Are you out of range? Move the handset closer to the base. Are the batteries low or flat? If so, charge the batteries or replace them if necessary. If using more than one base, check that you are connected to the correct base, see page 31.



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Check that the ringer volume is switched on, see page 28. Check that the base is plugged into the phone socket and that it is also connected to the mains power and switched on.

Sometimes, your Telstra V900 Twin and other DECT compatible handsets can interfere with other electrical equipment if placed too close. Try moving it at least one metre away from such appliances. No dial tone You cannot link up with the base No ring on the handset Buzzing noise on my radio, TV, computer or hearing aid 33 Help Possible cause Check that the base is plugged into the mains socket and switched on. Check that you are using the correct power adaptor plug. Check that the handset has slotted correctly into the base.

Check that the handset batteries have been correctly fitted. Someone else might be making changes using another handset. Try again when the other handset user has finished. The base station power supply or telephone line cord might not be properly connected. Check that the base station power supply is plugged into the mains socket and switched on and that the telephone is plugged into the telephone wall socket.

There might be a fault on the line. Check your telephone line is working properly. You might have deleted the server number in error. Refer to page 21 for instructions on how to enter the number. Your SMS memory might be full. Delete unwanted text messages, see page 21. enter the number. Problems The charging does not appear to be working Cannot adjust an option in the base Text messages cannot be sent and screen displays Unable To Send General information Important This equipment is not designed for making emergency telephone calls when the power fails. @@This product is intended for connection to analogue public switched telephone networks and private PABX's in Australia. 34 Never dispose of batteries in a fire.

There is a serious risk of explosion and/or the release of highly toxic chemicals. Cleaning Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish, as this will damage the product. Never use a dry cloth as this may cause a static shock. Safety General Only use the power supply included with the Environmental product. Using an unauthorised power supply Do not expose to direct sunlight. will invalidate your guarantee and may damage the telephone. The produce may heat up when the batteries are being recharged or during prolonged use Only the approved rechargeable periods of use. This is normal, however, we supplied. Spare rechargeable batteries are recommend that to avoid damage you do not available from your nearest electrical retailer place the product on antique / veneered or from Information on 1300 302 699.

wood. Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Information for all repairs. Radio signal transmitted between the handset and base may cause interference to hearing aids.

@@@care medical equipment. @@Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. @@There is a slight chance that your phone could be damaged by an electrical storm.

We recommend that you unplug the power and telephone line cord from the base for the duration of the storm. 35 General information Entering a pause A pause is entered when storing a number in /REDIAL the phonebook by pressing the button and the display shows P. Recall The /INT button is used when connected to certain PABX's and with some Telstra network features. Telstra accessories and replacement items For a full range of accessories and replacement items for Telstra products please call Information on 1300 302 699. PIN number If you change the System PIN, keep a record of the new number by witting in the space provided on this page. Technical information How many telephones can you have? All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your Telstra V900 Twin has a REN of 0.1. A total REN of 3 is allowed. If the total REN of 3 is exceeded, the telephone may not ring.

With different telephone types there is no guarantee of ringing, even when the REN is less than 3. Only use the approved power adaptor and charger. Only use approved AAA NiMH rechargeable batteries. Connecting to a PABX This product is intended for use within Australia for connection to public telephone network and compatible PABX's, which support tone dialing and timed break recall. If in doubt please consult your service provider. Access code and entering a pause If you are connecting your Telstra V900 Twin to a PABX you may need to prefix stored numbers with an access code (e.g. 0) in order to get an outside line. So that the PABX has time to pick up an outside line, you may also need to add a Pause after the access code. PIN NUMBER Things you need to know 1.

For most Telstra and Telstra reseller customers for messages between compatible services. Charges apply. 2. Excludes blocked calls. Monthly charges apply. Available most areas. 3. To arrange connection to the Flashing Message Indicator service call Telstra on 132200. 4. Monthly charges and call charges apply 5.

Available to most Telstra tone phone access customers. 6. Available on most fixed phones. Charges may apply. Product warranty & Customer services 36 The Telstra V900 Twin is supplied & distributed by Thomson Telecom Australia for Telstra. Thomson Telecom Australia warrants this product against defects in material or workmanship for a period of 12 months from the date of delivery. This warranty does not cover: a) Damage caused by lightning, power surge, misuse or neglect, vermin infestation, accidental damage; or b) Any attempted repair or alteration by other than Thomson Telecom Australia. The warranty provided is in addition to all other rights and remedies available under the Trade Practices Act 1974 (Cth) and any similar state or territory laws. For operation of this telephone please refer to your user guide. If you still require assistance, call Thomson Telecom Australia Customer Support on 1300 302 699 (9am-5pm AEST Monday-Friday excluding public holidays) If you are trying to access a Telstra Network Service and require assistance specifically related to the network service or would like to subscribe to the service or have any issues relating to this campaign or don't require the phone or for terms and conditions of the campaign under which the Telstra V900 Twin is provided, Please contact Telstra on 132200 for residential or 132000 for business.

If you believe you have a warranty claim please contact Thomson Telecom Australia Customer Support on 1300 302 699 (9am-5pm AEST Monday-Friday excluding public holidays) for instructions on how to proceed. For any warranty claim, your claim will be validated by Thomson Telecom Australia.



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Any claim under a warranty is limited to the cost of repair or replacement of the product. Should the product require service under warranty the owner must contact Thomson Telecom Australia to arrange for return of the product to the service centre. Thomson Telecom Australia has the right to determine the method of return. www.telstra.com .



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