



Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for SONY ERICSSON W20I. You'll find the answers to all your questions on the SONY ERICSSON W20I in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual SONY ERICSSON W20I User guide SONY ERICSSON W20I Operating instructions SONY ERICSSON W20I Instructions for use SONY ERICSSON W20I Instruction manual SONY ERICSSON W20I

Important information

Experience more. Discover how.

Don't forget to update your phone software. See **Updating your phone on page 20.**

User guide in the phone

Go to **Menu > Settings > User help > User guide**

Phone overview

1. Earpiece
2. Screen
3. Selection keys
4. Camera
5. Audio menu key
6. Navigation key
7. End key, Back key
8. Key (Call)
9. Camera lens
10. Volume, right access key
11. Headset/USB
12. Speaker

Getting started

To use the W20I:

1. Remove the battery cover
2. Slide the SIM card into its holder and the gold-colored contacts facing down
3. Insert the battery cover and slide the battery cover

Turning on the phone

To turn on the phone:

1. Press the lock cover (L)
2. Press the SIM card/Personal Identification Number (PIN) key
3. Select a language
4. Follow the on-screen prompts

If you want to connect a mobile when you enter your PIN, press (C)

Help

Go to **Menu > Settings > User help > User guide**

Charging the battery

The phone battery is fully charged when you see 100%

1. Connect the charger to the phone
2. Remove the charge by holding the plug against the battery

Maintaining battery performance

Charge your phone often. The battery lasts longer if you charge it frequently.

Do not leave the phone with its battery, or multiple SIM cards, in the phone for long periods of time. The camera flash, video recording, or use of the camera, or use of the phone for long periods of time, can drain the battery.

Go to **Menu > Settings > User help > User guide**

Memory card

You may have to purchase memory card separately. Your phone supports a microSD™ memory card, which may be up to 16 GB in size. The card can also be used as a portable memory card with other compatible devices.

Erasing data

You can erase all data on the phone by holding the lock cover and the end key (E) for 10 seconds.

Using the phone

Press the lock cover and the end key (E) to turn on the phone.

Calling

To make a call:

1. Press the lock cover and the end key (E)
2. Press the number key
3. Press the end key (E)

Contacts

To add a contact:

1. Press the lock cover and the end key (E)
2. Press the number key
3. Press the end key (E)

Walkman™

You can use the phone to listen to music. See the Walkman™ app on the phone for more information.

Using the phone

Press the lock cover and the end key (E) to turn on the phone.

Using the phone

Press the lock cover and the end key (E) to turn on the phone.



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Manual abstract:

Fill it with pop and let it rock. Share your life in pictures. Or why not go online for the latest updates? Your new phone is the key to a wider world. And it's just around the corner. Get started with this User guide. And join us online to get the full picture. Music, games, apps, updates, downloads, support and more.

@@@3 Select a language. 4 Follow the instructions that appear. 1 Remove the battery cover.

@1 Insert the battery with the label side up and the connectors facing each other. 2 Attach the battery cover. If you want to correct a mistake when you enter your PIN, press . In addition to this User guide, Feature guides and more information are available at www.sonyericsson.com/support. There are also help functions in your phone. See the following instructions on how to access them. Don't forget to update your phone software.

See Updating your phone on page 29.

12 User guide in the phone An extended User guide is available in your phone. 6 Sony Ericsson ZYLOTM User guide To view tips and tricks · Select Menu > Settings > User help > Tips and tricks. To view information about functions · Scroll to a function and select Info, if available. In some cases, Info appears under Options. To view the phone status · Press a volume key. Phone, memory and battery information is shown. To access the User guide in your phone · Select Menu > Settings > User help > User guide. Help 2 3 4 5 6 7 To charge the battery Maximising battery performance · Charge your phone often. The battery lasts longer if you charge it frequently. · If you are in an area with no coverage, your phone repeatedly scans for available networks.

This consumes power. If you cannot move to an area with better coverage, turn off your phone temporarily. · Turn off 3G and BluetoothTM wireless technology when you do not need these functions. · Do not cover the phone antenna when you are engaged in a call. Go to www.sonyericsson.com/support to learn more about how to maximise the battery performance. To navigate the phone menus You can move content between a memory card and the phone memory. To insert a memory card To remove a memory card To enter numbers 1 When you enter text, press repeatedly until appears at the top of the screen.

2 To enter a number, press .

To enter a number from text input mode, you can press and hold down . To enter punctuation marks and symbols 1 When you enter text, press briefly. 2 Scroll to a symbol and select Insert. To select from the most commonly used punctuation marks, you can also press . 1 Supported services and features Some of the services and features described in this User guide are not supported by all networks and/or service providers in all areas.

Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply. The phone battery is partly charged when you buy it. 1

Connect the charger to the phone. 2 Remove the charger by tilting the plug upwards.

The battery will start to discharge a little after it is fully charged and then charges again after a certain time. This is to extend battery life and may result in the charge status showing a level below 100 percent. Navigation · Press the navigation key upwards, downwards, left or right to move through the menus. To end a function · Press . To return to standby · Press . To delete items · Press to delete items such as numbers, letters, pictures and sounds. 2 Charging the battery To access the main menu · When Menu appears on the screen, press the centre selection key to select Menu. · If Menu does not appear on the screen, press , and then press the centre selection key to select Menu. · Remove the battery cover and slide the memory card to remove it. · Remove the battery cover and insert the memory card with the gold-coloured contacts facing down.

You can use multitap text input or Quick text input to enter text. The Quick text input method uses a dictionary application in your phone. To change the writing language · When you enter text, press and hold down To change the text input method · When you enter text, press and hold down . Entering text Memory card You may have to purchase a memory card separately. Your phone supports a microSDTM memory card, adding more storage space to your phone. This type of card can also be used as a portable memory card with other compatible devices. 10 11 12 To enter text using Quick text input 1 Select, for example, Menu > Messaging > Write new > Message. 2 If is not displayed, press and hold down to change to Quick text input. 3 Press each key only once, even if the letter you want is not the first letter on the key.

For example, to write the word "Jane", press , , , . Write the whole word before looking at the suggestions. 4 To view word suggestions, press or press the navigation key downwards. 5 Press to accept a suggestion and add a space. To enter text using the multitap method 1 Select, for example, Menu > Messaging > Write new > Message.

2 If is displayed, press and hold down to change to multitap text input. 3 Press repeatedly until the desired letter appears. 14 To shift between upper- and lower-case letters or numbers · When you enter text, press . 8 9 13 4 Press to add a space. To add words to the phone dictionary 1 When you enter text using Quick text input, select Options > Spell word.

2 Write the word using multitap input and select Save. To change the ear speaker volume during a call · Press the volume keys up or down. To mute the microphone during a call 1 Press and hold down . appears. 2 Press and hold down again to resume. To turn on the loudspeaker during a call · Select Spkr on. appears. Do not hold the phone to your ear when using the loudspeaker. This could damage your hearing. to make emergency calls in any country, with or without the SIM card inserted, if you are within range of a network.

In some countries, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the SIM card. To make an emergency call · Enter 112 (the international emergency number) and press . To view your local emergency numbers 1 Select Menu > Contacts. 2 Scroll to New contact and select Options > Special numbers > Emergency numbers. 3 4 5 6 7 8 Enter the name and select OK. Scroll to New number: and select Add. Enter the number and select OK. Select a number option. Scroll between the tabs and add information to the fields.

Select Save. To stop playing music · Press the centre selection key. To move between tracks · Press the navigation key right or left.



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To minimise the player · Press . To return to the player · Press .

To shuffle tracks To change the volume Calling You need to turn on your phone and be within range of a network. Calling contacts To make a call using Smart search 1 Press to enter a sequence of (at least two) digits. All entries that match the sequence of digits, or corresponding letters, are shown in a list. 2 Scroll to a contact or a phone number and press . To turn on or off Smart search 1 Select Menu > Settings > Calls > Smart search.

2 Select an option. Making and answering calls To make a call 1 Enter a phone number (with international country code and area code, if applicable). 2 Press . You can call numbers from your contacts and call list. To end a call · Press . To make international calls 1 Press and hold down until a "+" sign appears. 2 Enter the country code, area code (without the first zero) and phone number. 3 Press . To answer a call · Press . To reject a call · Press .

15 Background music Shake control To switch tracks You can add background music to an ongoing call. When activated, background music can be heard by all participants. When the microphone is muted, the background music continues to play. To start playing background music during a call · During the call, select Music. See To play music on page 18. To stop playing background music during a call · Press the centre selection key. To change the background music volume during a call · Press the volume key up or down. Only the music volume can be changed when the music is playing. Call list You can view information about answered and missed or rejected calls. , dialled To call a number from the call list 1 Press and scroll to a tab.

2 Scroll to a name or a number and press Walkman™ . You can listen to music, audio books and podcasts. Use the Media Go™ application to transfer content to and from your phone. For more information, see Transferring content to and from a computer on page 28. 1 When music is playing, press and hold down and move the phone to the right with a flick of your wrist to go to the next track.

@@@To decrease the volume, repeat the action in the opposite direction. @@To set the equaliser manually 1 Select Menu > Media > Music. 2 Browse by category using the navigation key. 3 Scroll to a title and select Play. 4 Select Options > Settings > Equaliser.

5 Make sure you are in Manual view. @@Information can be saved in the phone memory or on the SIM card. You can synchronise your contacts using the Sony Ericsson PC Suite. To add a phone contact 1 Select Menu > Contacts. 2 Scroll to New contact and select Add. @@2 Browse by category using the navigation key. @@@@8 To go back to the player view, select Done. @@2 Select Options > Settings > Equaliser. 3 Make sure you are in Preset view. If you are not, select Preset.

@@@@@The video is saved automatically. @@You are not allowed to exchange some copyrightprotected material. identifies a protected item.

@@Tabs and icons in File manager show where the content clips 23 24 To use photos 1 Select Menu > Media > Photo > Camera album. 2 Select a month. 3 Scroll to a photo and select View. 4 Select Options > Use as. @@You can find videos you recorded using the camera under Camera album. You can access other videos from Videos. @@@@2 Press the centre selection key to start recording.

@@. @@You need a USB cable and an Internet-connected PC. To learn how, go to www.sonyericsson.com/update.

Remember to back up your phone content before updating. @@@@If you enter more than 160 characters, a second message is created. Your messages are sent as one concatenated message. To create and send a message 1 Select Menu > Messaging > Write new > Message. 2 Enter text.

To add items to the message, press the navigation key downwards, scroll by pressing the navigation key left or right, and select an item. 3 Select Continue > Contacts look-up. 4 Select a recipient and select Send. If you send a message to a group, you may be charged for each member. Contact your service provider for details. Sending messages 2 Select Exit browser. Flight mode In Flight mode the network and radio transceivers are turned off to prevent disturbance to sensitive equipment. When the flight mode menu is activated you are asked to select a mode the next time you turn on your phone: · Normal mode full functionality · Flight mode limited functionality To activate the flight mode menu · Select Menu > Settings > General > Flight mode > Continue > Show at startup. To select flight mode 1 When the flight mode menu is activated, turn off your phone. 2 Turn on your phone and select Flight mode.

appears. Common questions Restart your phone every day to free memory or do a Master reset. PIN codes This lock only protects your subscription. Your phone will work with a new SIM card. If the lock is on, you have to enter a PIN (Personal Identity Number). If you enter your PIN incorrectly three times in a row, the SIM card is blocked and you need to enter your PUK (Personal Unblocking Key). Your PIN and PUK are supplied by your network operator. To unblock the SIM card 1 When PIN blocked appears, enter your PUK and select OK. 2 Enter a new four-to-eight-digit PIN and select OK. 3 Re-enter the new PIN and select OK.

To edit the PIN 1 Select Menu > Settings > General > PIN codes > SIM protection > Change PIN. 2 Enter your PIN and select OK. 3 Enter a new four-to-eight-digit PIN and select OK. 4 Re-enter the new PIN and select OK. If Codes do not match appears, you entered the new PIN incorrectly.

If Incorrect PIN appears, you entered the old PIN incorrectly. I have problems with memory capacity or the phone is working slowly SIM protection Your subscription does not include data capability. Settings are missing or incorrect. You can download settings using the Settings download or from www.sonyericsson.com/support.

To download settings 1 Select Menu > Settings > User help > Settings download. 2 Follow the instructions that appear. This feature might not be available in all markets. Contact your network operator or service provider for more information. I cannot use Internet-based services Your phone is set to work only with certain SIM cards. Check if you are using the correct operator SIM card. Insert correct SIM card Incorrect PIN/Incorrect PIN2 If you select Reset settings, the changes that you have made to settings will be deleted. If you select Reset all, your settings and content, such as contacts, messages, pictures, sounds and downloaded games, will be deleted. You may also lose content that was in the phone at purchase.

To reset the phone 1 Select Menu > Settings > General > Master reset. 2 Select an option. 3 Follow the instructions that appear. The charger is not properly connected or the battery connection is poor. Remove the battery and clean the connectors.



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The battery is worn out and needs to be replaced. See Charging the battery on page 8. Master reset You have entered your PIN or PIN2 incorrectly. Enter the correct PIN or PIN2 and select OK. PIN blocked/PIN2 blocked You have entered your PIN or PIN2 code incorrectly three times in a row.

To unblock, see SIM protection on page 31. No netw. coverage I cannot synchronise or transfer content between my phone and the computer, when using a USB cable. The software or the USB drivers have not been properly installed. Go to www.sonyericsson.com/support to read detailed installation instructions and troubleshooting sections. Updating your phone using Sony Ericsson PC Suite You can update your phone using a USB cable and Sony Ericsson PC Suite. When the phone is connected, it will automatically check for and notify you of new updates. Internet If you cannot use the Internet, see I cannot use Internetbased services on page 34.

To start browsing 1 Select Menu > Internet. 2 Enter a web address, a search phrase or the name of a bookmark. 3 Scroll to an item in the list and select Go to or Search. To exit the browser 1 When you are browsing the web, select . and then select 30 Troubleshooting Some problems can be fixed using Update Service. Using Update Service on a regular basis will optimise the phone's performance. See Updating your phone on page 29. Some problems will require you to call your network operator. For more support go to www.sonyericsson.com.

com/support. I cannot charge the phone or battery capacity is low Error messages There is no SIM card in your phone or you may have inserted it incorrectly. See To insert the SIM card on page 5. The SIM card connectors need cleaning. If the card is damaged, contact your network operator. · Your phone is in flight mode. See Flight mode on page 32. · Your phone is not receiving any network signal, or the received signal is too weak. Contact your network operator and make sure that the network has coverage where you are. · The SIM card is not working properly.

Insert your SIM card in another phone. If this works, it is probably your phone that is causing the problem. Please contact the nearest Sony Ericsson service location. Messaging To view a message in the inbox 1 Select Menu > Messaging > Messages > Inbox. 2 Scroll to the message and select View.

To call a number contained in a message · When you view the message, scroll to the phone number and press . 29 Insert SIM Emergency calls only It may take a few minutes before the battery icon appears on the screen. No battery icon appears when I start charging the phone You are within range of a network, but you are not allowed to use it. However, in an emergency, some network operators allow you to call the international emergency number 112. See Emergency calls on page 16.

Some menu options appear in grey A service is not activated. Contact your network operator. @@@@All rights reserved. @@ringtones. The use of such content may be restricted or prohibited by rights of third parties, including but not limited to restriction under applicable copyright laws. You, and not Sony Ericsson, are entirely responsible for additional content that you download to or forward from your mobile phone. Prior to your use of any additional content, please verify that your intended use is properly licensed or is otherwise authorized. Sony Ericsson does not guarantee the accuracy, integrity or quality of any additional content or any other third party content. Under no circumstances will Sony Ericsson be liable in any way for your improper use of additional content or other third party content. This User Guide may reference services or applications provided by third parties.

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