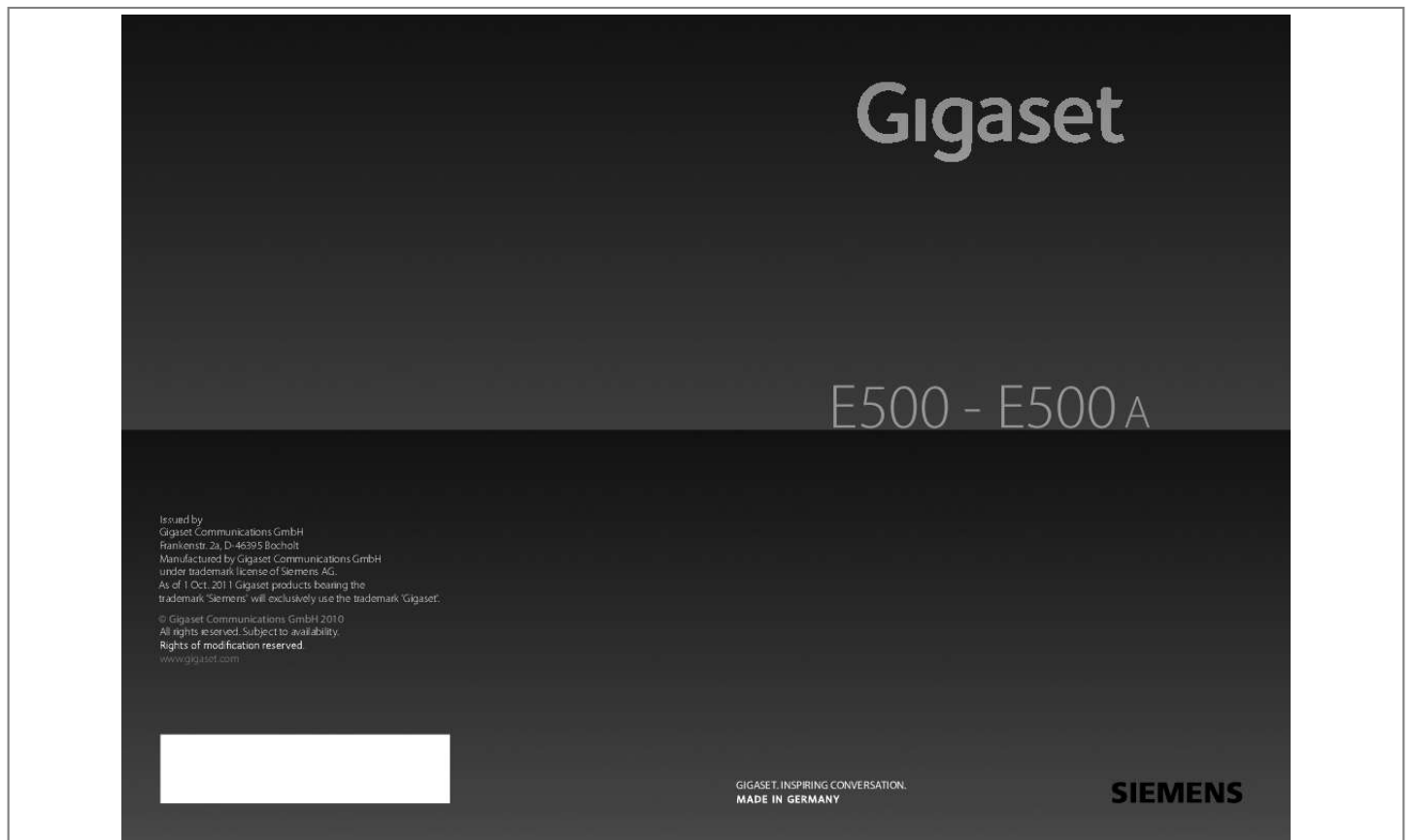




# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for SIEMENS GIGASET E500. You'll find the answers to all your questions on the SIEMENS GIGASET E500 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual SIEMENS GIGASET E500**  
**User guide SIEMENS GIGASET E500**  
**Operating instructions SIEMENS GIGASET E500**  
**Instructions for use SIEMENS GIGASET E500**  
**Instruction manual SIEMENS GIGASET E500**



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### Manual abstract:

@@As of 1 Oct. @@ Gigaset Communications GmbH 2010 All rights reserved. Subject to availability. www.gigaset.com GIGASET. @@@@In ECO Mode your Gigaset is radiation-free while in idle status and it saves energy. This user guide contains a practical fold-out page and detailed step-by-step instructions to help you quickly become familiar with your phone. Use the practical setting options. Direct dialling keys Dial frequently used numbers quickly and easily using special keys ( page 37).

Emergency function (E500A only) Request help from your friends in an emergency with a personal announcement ( page 44). Jumbo font and contrast Improve the legibility of dialling digits by using a larger font and set the contrast of the display to your preference ( page 58). Volume Change earpiece, handsfree and ringer volume quickly and easily using the key on the right-hand side of the phone ( page 58). Directory for 150 entries Save phone numbers and names to the directory ( page 35). Call list Check who has called while you were out ( page 41).

Redial Use the last dialled numbers ( page 40). Environmentally friendly Make low-radiation calls in Eco Mode ( page 54). Further information on your phone can be found at www.gigaset.com/gigasete500.

After purchasing your Gigaset phone, please register it at www.gigaset.com/service this will ensure any questions you may have or warranty services you request are dealt with even faster! Have fun using your new telephone! 2 Overview of handset Overview of handset 1 2 3 U 07:30 Redial Menu 1 1 Direct dialling key I ( page 37) ("SOS key", page 44) 2 Direct dialling keys II to IV ( page 37) 3 Display in idle status ( page 23) 4 Display keys ( page 7) 5 Talk key Accept a call, start dialling 6 Control key ( page 8) 7 Key 1 Answering machine (E500A only)/ Call the network mailbox ( page 53) 12 4 5 6 7 13 8 Star key Ringers on/off (press and hold) 9 Connection socket for headset ( page 74) 10 0 key/recall key Consultation call (flash): press and hold 11 Side key Set the volume ( page 8) 12 Handsfree key ( page 34) 8 9 10 14 15 Switch between earpiece and handsfree mode; Lights up: handsfree activated; Flashes: incoming call 13 End call key, On/Off key End call; cancel function; go back one menu level (press briefly); back to idle status (press and hold); activate/deactivate handset (press and hold in idle status) 14 Hash key Keypad lock on/off (press and hold, page 26); upper/lower case and digits ( page 72) 15 Microphone Please note To change the display language, proceed as described on page 58. 3 Overview of Gigaset E500A base Overview of Gigaset E500A base You can use the keys on the base to operate the integrated answering machine (Gigaset E500A only), search for handsets ("paging" page 57) and register handsets to the base page 56. Loudspeaker Direct dialling key I ( page 37) / SOS key with emergency LED ( page 44) Direct dialling keys II to IV ( page 37) Tab ( page 16) Handsfree key: accept/end call; flashes: incoming call Microphone Display Registration/paging key: Search for handsets (press briefly, "paging", page 57) Register handsets (press and hold, page 56). Flashes: incoming call (can be deactivated, page 63) Overview of Gigaset E500 base Registration/paging key Press briefly: search for handsets (paging) page 57. Press and hold: register handsets and DECT devices page 56. 4 Overview of Gigaset E500 base Answering machine keys On/off key: activate and deactivate answering machine. Playback/Stop key: play back messages from the answering machine or cancel playback. Forward key: skip to next message.

Back key: skip to beginning of the current or the previous message. Delete key: delete the current message during message playback or all old messages in idle status. Announcement key: record, play back and delete a personal announcement. u Press and hold: record announcement. Press again to end recording. u Press briefly: play back announcement. Delete announcement during playback by pressing . Volume keys: adjust volume ( = quieter; = louder) u During message playback: adjust loudspeaker volume. u While an external call is being signalled: adjust ringer volume. Answering machine display Lights up: answering machine is activated.

The number of saved messages is displayed. 00 flashes: the answering machine is recording a new message. Flashes slowly: there are new messages. The number of new messages is displayed. 99 flashes quickly: the answering machine is full.

Please note If the answering machine is being operated from a handset or if it is recording a message (00 flashes), it cannot be operated from the base at the same time. 5 Icons and keys Icons and keys Understanding the display icons The display depends on the phone's settings and operating status. Signal strength i ( page 55) or Eco Mode+ ( page 55) Answering machine activated (E500A only) Ringer switched off ( page 60) Keypad locked ( page 26) Battery charging ( page 18) Battery charge status ( page 23) YU 07:30 02 TM 04 Current time ( page 21) Number of new messages on the network mailbox or answering machine (example: 2 new) ( page 41) Number of new entries in the list of missed calls (example: 4 new) ( page 41) Current time ( page 21) Alarm clock switched on and wake-up time set ( page 55) Display keys ( page 7) 10:47 07:30 Menu Redial Display during an external call Call duration 10:15 01234567 Mute Line in use Number or name of caller ( page 32) Menu Display keys ( page 7) Mute the microphone ( page 34) Mute Display service information Menu (e.g., software version) 6 Icons and keys Other display icons Action complete Action failed Information Alarm call ( page 55) g Please wait. .. Main menu icons x Back Directory OK g Directory Missed Calls Alarm clock Answer Machine Settings For information on using the menu and the menu tree, see: page 25, page 29. Display keys The functions of the display keys change depending on the particular operating situation. Example: 1 Current display key function 2 Display keys 1 2 Redial Menu 1 2 Examples: Redial Open redial list. Open main menu/menu for further functions. Menu Confirm selection or save entry. OK 7 Icons and keys Delete Back Mute New missed calls or new messages on the answering machine (E500A only)/network mailbox ( page 42). Delete key: delete character by character/word by word from right to left. Go back one menu level or cancel operation.

Mute the microphone ( page 34). Using the control key In the description below, the side of the control key (up or down) which you have to press in the different operating situations is marked in black, e.g., t for "press the top edge of the control key". The control key has a number of different functions: When the handset is in idle status s Open the directory.



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*In menus and lists q Scroll up/down a line at a time. In input fields s/t Move the cursor to the right s or left t. During an external call s Open the directory. Side key Press the top or bottom of the key to set the volume for the earpiece, ringer, handsfree mode, alarm clock or headset depending on the situation. The key is located on the side of the handset.*

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..... 76 11 Following safety precautions Following safety precautions Warning Read the safety precautions and the user guide before use. Explain their content and the potential hazards associated with using the telephone to your children. \$ Use only the power adapter supplied, as indicated on the underside of the base. Use only rechargeable batteries that correspond to the specification provided on page 70, as this could otherwise result in significant health risks and personal injury. Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment e.

g., doctor's surgery. Do not hold the rear of the handset to your ear when it is ringing or when handsfree mode is activated. This may cause serious and permanent damage to your hearing. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The handset may cause interference in analogue hearing aids. If you require assistance, please contact the hearing aid supplier. Do not install the base or charger in bathrooms or shower rooms. The base and charger are not splashproof ( page 70). Do not use your phone in environments with a potential explosion hazard (e.g., paint shops). If you give your phone to a third party, make sure you also give them the user guide. Remove faulty bases from use or have them repaired by our Service, as these could interfere with other wireless services. Please note u Not all of the functions described in this user guide are available in all countries. u The device cannot be used in the event of a power failure. It is also not possible to transmit emergency calls. 12 First steps First steps First step: checking package contents 1 Or 2 3 4 5 6 7 8 9 1 One Gigaset E500/E500A base 2 One Gigaset handset 3 Two batteries 4 One battery cover 5 One belt clip 6 One power adapter for the base 7 One phone cord 8 One plastic cover for the tab 9 One user guide with tabs 13 First steps If you have purchased a model with multiple handsets, the package should contain two batteries, a battery cover and a charger 8 with power adapter 9 for each additional handset. 8 9 Second step: setting up the base and charger The base and charger are designed for use in dry rooms in a temperature range of +5C to +45C.



*Set up the base at a central point in the building on a level, nonslip surface or mount the base (Gigaset E500 only) or charger on the wall ( page 75). Please note Pay attention to the range of the base.*



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This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated ( page 54). The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out. Warning u Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices. u Protect your Gigaset from moisture, dust, corrosive liquids and fumes. 14 First steps Third step: connecting the base Gigaset E500 First, connect the telephone jack 2 and insert the cables into the cable ducts. Then connect the power adapter 1.

1 2 Gigaset E500A 1 2 Warning u The power adapter must always be connected, as the phone will not operate without a mains connection. u Use only the power adapter and phone cord supplied. Pin connections on telephone cables can vary (pin connections page 71). u The answering machine is ready for use approx. 15 seconds after the base has been connected or reset (Gigaset E500A only). 15 First steps Tabs There are tabs for the base printed on the back of the user guide: they can be cut out and labelled. You can also download tabs from the Internet in the form of a PDF file: [www.gigaset.com/gigasete500a](http://www.gigaset.com/gigasete500a).

Connecting the charger (if included) 2 1 Connect the flat plug on the power adapter 1.

Plug the power adapter into the plug socket 2. To disconnect the plug from the charger, press the release button 3 and disconnect the plug 4. 3 4 16 First steps Setting up the handset for use The display is protected by a plastic film. Please remove the protective film! Inserting the battery and closing the battery cover Warning Use only rechargeable batteries ( page 70) recommended by Gigaset Communications GmbH, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode.

The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type. Insert the batteries with the polarity in the correct direction. The polarity is indicated in the battery compartment. First, align the protrusions on the side of the battery cover with the notches on the inside of the casing. Then press the cover until it clicks into place.

To open the battery cover, for instance to replace the batteries, insert a coin into the cavity on the side of the casing, then pull the battery cover at an angle in an upward direction. 17 First steps Attaching the belt clip The handset has notches on each side to attach the belt clip. To attach -- press the belt clip onto the back of the handset so that the protrusions on the belt clip engage with the notches. To remove -- press the centre of the belt clip firmly with your right thumb, push the fingernail of your left index finger up between the clip and the housing and pull the clip in an upward direction. Charging the battery The correct charge status can only be displayed if the battery is first fully charged and discharged. Place the handset in the base with its display facing forward for 7.5 hours. 7.5hr Please note The handset must only be placed in the designated E500/E500A base or the corresponding charger. 18 First steps After charging, remove the handset from the base and only replace it when the batteries are fully discharged.

Please note u The handset is already registered with the base. If you have purchased a model with multiple handsets, all handsets will already be registered with the base. You do not need to register the handset again. u After the first battery charge and discharge you may replace your handset in its base after every call. u Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them. u The batteries may warm up as they are charging. This is not dangerous. u After a time the charge capacity of the batteries will decrease for technical reasons. 19 First steps Changing the display language Change the display language if you do not understand the language currently set. Menu Press the right-hand display key.

Press keys Sand4 slowly one after the other. The display for setting languages appears. The current language (e.g., English) is selected.

Press down on the control key s ... 54 t x English t x Back Francais OK ..

until the language you wish to use is displayed e.g., French. Press the key below OK to select this language. t x Francais The selection is marked with . Press and hold the end call key a to return to idle status. 20 First steps Setting the date and time Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used. Menu Press the key below Menu on the display screen to open the main menu. Press down on the control key .

.. t Back Settings OK ... until the menu entry Settings appears on the screen. Press the key below OK on the display screen. Date/Time x Back OK The menu entry Date/Time appears on the screen. Press the key below OK on the display screen. 21 First steps Enter Date: [01.

04.2010] Back OK The input field opens. The active line is marked [...

]. Enter the day, month and year as an 8-digit number via the keypad e.g., Q1Q4 2Q1Q for 1 April 2010. To correct errors: press up or down on the control key to swap between fields.

Back OK Press the key below OK on the display screen to confirm your entry. Enter the hours and minutes as four-digit numbers via the keypad e.g., QM15 for 7.15 a.m. If necessary, use the control key to swap between fields. Press the key below OK on the display screen to confirm your entry. The display shows Saved. You will hear a confirmation tone.

Enter Time: [07.15] Back OK Saved Press and hold the end call key a to return to idle status. 22 First steps Display in idle status Once the phone is registered and the time set, the idle status is shown as in this example. Screen display u Reception between the base and the U handset: Good to poor: i No reception: flashes Menu u Activating the answering machine: Your answering machine is set with a pre-recorded announcement. u Battery charge status: U Charged over 66% V Charged between 33% and 66% e Charged between 11% and 33% = flashes: Charged less than 10% (less than 1 hour's talktime) Ye YV YU Battery is charging If Eco Mode+ ( page 54) is activated, the icon is displayed in the top left corner of the display. 07:30 Your phone is now ready for use. 23 What would you like to do next? What would you like to do next? Now that you have successfully set up your Gigaset, you can immediately start calling or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.



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Operating the phone Transferring an old directory to a new handset Registering other handsets Storing numbers in the directory Setting up the emergency function (E500A only) Changing the ringtones and volume on the handset Changing the ringtones and volume on the base Changing the call volume on the handset Changing the call volume on the base Switching on Eco Mode / Eco Mode+ Recording an announcement for the answering machine (E500A only) g page 25 g page 36 g page 56 g page 35 g page 44 g page 59 g page 63 g page 58 g page 62 g page 54 g page 48 Please note If you have any questions about using your phone, please read the tips on troubleshooting ( page 67) or contact our Service team. Our technicians will be pleased to assist ( page 65)! 24 Using the phone Using the phone Menu guidance Your telephone's functions are accessed via a menu consisting of several levels (menu overview page 29). When the handset is in idle status, press the display key Menu to open the main menu. The functions in the main menu are shown t by means of an icon and the function's Settings name. Selecting a function: Back OK You can scroll between functions using the control key q. The selectable function is shown in the display. Press the display key OK to select the displayed function.

This opens the corresponding submenu and the first entry is displayed. If you press the display key Back or briefly press the end call key a, the display returns to idle status. Main menu (first menu level) Submenus The functions in the submenu are indicated by name. t Display Selecting a function: x You can scroll between functions using Back OK the control key q. The relevant function is shown in the display.

Press the display key OK to select the displayed function. This opens the corresponding submenu and the first entry is displayed. Briefly press the display key Back or the end call key a to return to the previous menu level. Any settings you have not confirmed by pressing the display keys OK or Yes are lost. 25 Using the phone Reverting to idle status From any point in the menu: Press and hold the end call key a or Do not press any key: after 2 minutes, the display will automatically revert to idle status. U 07:30 Redial Menu Using keys on the keypad c / Q / P etc. Press the illustrated key on the handset. ~ Enter digits or letters. Correcting incorrect entries You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then: u Use the display key Delete to delete the character to the left of the cursor u Insert characters at the cursor position u Overwrite the highlighted (flashing) character e.

g., when entering time and date. Activating/deactivating the handset a In idle status, press and hold the end call key (confirmation tone).

Activating/deactivating the keypad lock The keypad lock prevents any inadvertent use of the phone. # In idle status, press and hold the hash key (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the icon appears in the display. If the keypad lock is activated, a corresponding message is displayed when you press a key. The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

Please note The SOS key still works even if the keypad lock is activated. 26 Understanding the operating steps Understanding the operating steps An example of a procedure is as follows: Menu q Settings OK q System OK q Eco Mode+ OK ( = on) This means you should proceed as follows: Please note Scroll upwards if you wish to select one of the last entries in a menu level with numerous entries. Redial Menu Menu: Press the key below Menu on the display screen to open the main menu. q: Press up or down on the control key until ..

. t Back Settings OK Settings: ... the menu entry Settings appears on the screen.

OK: Press the key below OK on the display screen to open the submenu. q: Press up or down on the control key until ... 27 Understanding the operating steps t x Back System OK System: ... the menu entry System appears on the screen. OK: Press the key below OK on the display screen to open the submenu. q: Press up or down on the control key until .

.. t x Back Eco Mode+ Eco Mode+: ... the menu entry Eco Mode+ appears on the screen. OK : Press the key below OK on the display screen to switch the function on or off ( = on). OK t x Back Eco Mode+ The change is effective immediately and does not need to be confirmed. Press the key below Back on the display screen to jump back to the previous menu level Or Press and hold the end call key a to return to idle status. OK 28 Menu tree Menu tree If you press the Menu display key in idle status, a list appears with menu entries.

You can scroll through the list by pressing q. g Directory Missed Calls Alarm clock Answer Machine Settings Some of these menu entries contain submenus. The page numbers refer to the relevant description in the user guide. Directory page 35 page 41 page 55 page 55 Network Mailbox \*\* Answer Machine \*\* Answer Machine \* Announcements \* page 48 Record Announce. Play Announce.

Delete Announce. Message Length \* Unlimited 1 Minute 2 Minutes 3 Minutes page 48 page 49 page 49 page 51 page 51 page 51 page 51 page 53 page 49 Missed Calls Alarm clock Activation Wake-up Time Answer Machine Play Messages g 29 Menu tree Ring Delay \* No delay 10 sec. 18 sec. 30 sec. Auto Call Screening \* Handset Base Network Mailbox Set Key 1 \* page 53 Network Mailbox Answer Machine page 53 page 49 page 51 page 51 page 51 page 51 page 51 page 51 \* Base with answering machine only \*\* Only base with answering machine and number of network mailbox entered Settings Date/Time Audio/Visual Signals page 21 Call Volume Ringer Volume Ringtones Advisory Tones Battery Low Base Audio Settings Base LED Signal page 58 page 59 page 59 page 60 page 61 page 62 page 63 page 58 page 58 page 56 page 56 Display Jumbo Font Contrast page 58 Register Handset De-register Handset Language Registering 30 Menu tree Telephony Auto Answer Listening In Preselect Music on Hold System Reset Handset Reset Base Repeater Mode Eco Mode Eco Mode+ System PIN Direct Dial Keys Emergency Function page 37 Emergency Numbers Emergency Announce.

Emerg. Call Mode page 46 page 47 page 47 page 58 page 57 page 43 page 61 page 61 page 63 page 61 page 54 page 54 page 62 31 Making calls Making calls When the display backlight is switched off, pressing any key will activate the backlight. The relevant key function is performed. Accepting a call The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing handsfree key d. You can accept the call on the handset by: Pressing the talk key c. Pressing the handsfree key d.



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Press the display key Accept. You can accept the call on the base by pressing the handsfree key d and calling from the base. If the handset is in the base and the Auto Answer function is activated ( page 58), the handset will accept a call automatically when you lift it out of the base. To deactivate the ringer, press the Silence display key.

You can accept the call as long as it is displayed on the screen. Making external calls and ending calls External calls are calls using the public telephone network. ~ (Enter phone number) and press u the talk keyc or u the handsfree keyd The number is dialled. You can also first press u the talk keyc or u the handsfree keyd [dial tone] and then enter the number. To set the earpiece volume during a call, press the side key . Ending a call/cancelling dialling: Press the end call key a or place the handset in the base or charger. Calling Line Identification When you receive a call, the caller's number is displayed on the screen, if the following prerequisites are met. u Your network provider supports CLIP, CLI. CLI (Calling Line Identification): The caller's number is transmitted. CLIP (Calling Line Identification Presentation): The caller's number is displayed.

u You have requested CLIP from your network provider. u The caller has arranged CLI with the network provider. 32 Making calls Call display When you receive a call, the phone number is shown in the display. If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry. 1234567890 Accept Silence However, if the caller's number is not displayed, this can be due to the following: u You have not ordered CLIP from your network provider or u Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway? You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation: Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed: Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", etc.). If necessary, contact the device manufacturer. If this does not resolve the problem, it is possible that your network provider does not provide the CLIP service for this number. The following is displayed in place of the number: u Extern. Call, if no number is transmitted. u Withheld, if the caller has withheld Calling Line Identification. u Unavailable, if the caller has not arranged Calling Line Identification. Please note The ringer can be switched off for unknown calls (calls with Calling Line Identification withheld) ( page 60).

Notes on calling line display (CLIP) By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone. 33 Making calls Have you ordered the calling line display service from your network provider? Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact your provider. Additional information on this subject can be found on the Gigaset homepage at: [www.gigaset.com/service](http://www.gigaset.com/service) Switching between earpiece and handsfree mode d Press the handsfree key. During a call and when listening to the answering machine (Gigaset E500A only), activate or deactivate handsfree mode. If you wish to place the handset in the charger during a call: Press and hold the handsfree key d while placing the handset in the charger and for a further 2 seconds. Otherwise, the call is cancelled.

For instructions on adjusting the handsfree volume ( page 58). Please note If you have a headset connected, you can switch between the headset and handsfree mode. Handsfree operation In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation. Please note Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

Muting You can deactivate your handset's microphone during a call. Mute Press the display key to mute the handset. On Press the display key to reactivate the microphone. Please note A connected headset will also be muted. Activating/deactivating handsfree mode Activating while dialling ~ d Enter the number and press the handsfree key.

34 Using the directory, direct dialling keys and lists Using the directory, direct dialling keys and lists The telephone offers a directory, direct dialling keys, redial list, answering machine list, network mailbox list and missed calls list. You can save up to 150 entries in the directory. You can create a personalised directory for your own individual handset. You can copy all of the entries or individual entries to other handsets ( page 36). It is also possible to copy entries from old handsets providing they are registered to your (new) base. Storing the first number in the directory s New entry? OK ~ (Enter number) OK ~ (Enter name) OK Storing further numbers in the directory s Menu q New Entry OK ~ (Enter number) OK ~ (Enter name) OK Please note Refer to the character set chart to see how to enter names ( page 72). Directory You can store numbers and the associated names in the directory. In idle status, open the directory using the s key or via the menu: Menu Directory OK Please note This user guide always shows the directory being opened using the s key. Length of an entry Number: max. 22 digits Name: max.

16 characters Order of directory entries The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows: 1. Space 2. Digits (09) 3. Letters (alphabetical) 4. Other characters To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory. 35 Using the directory, direct dialling keys and lists Selecting a directory entry s Open the directory. You have the following options: u Use q to scroll through the entries until the required name is selected. u Enter the first character of the name, if necessary scroll to the entry with the q key. Delete List Delete all directory entries. Send List Send the complete list to another handset ( page 36). Sending the directory to another handset You can transfer directory entries from other handsets to your new handset even entries from old handsets.



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*Prerequisites: u The sending and receiving handsets must both be registered to the same base.*

*u The other handset and the base can send and receive directory entries. s q (Select entry) Menu q Send Entry / Send List OK q (select the internal number of the receiving handset) OK A successful transfer is confirmed by a message and confirmation tone on the receiving handset. Dialling with the directory s q (Select entry) c Managing directory entries Select an entry. Editing entries Menu q Edit Entry OK ~ (Change number if required) OK ~ (Change name if required) OK Using other functions The following functions can be selected with Menu q: Show Number Show number. Use Number Edit or add to a stored number.*

*Then dial or select other functions with Menu. Delete Entry Delete selected entry. Send Entry Send a single entry to another handset ( page 36). Adding a displayed number to the directory You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory. A number is displayed. Menu Copy to Directory OK Complete the entry ( page 35). The message playback is interrupted during the number transfer from the answering machine list. 36 Using the directory, direct dialling keys and lists Direct dialling keys ; to > You can save important phone numbers that you call often to the four direct dialling keys.*

*You can assign an external phone number or the internal call function ( page 38) to each direct dialling key. To dial these saved numbers, press the relevant direct dialling key ; to > on the handset or on the base (Gigaset E500A only). You can also assign the emergency function to direct dialling key ; ( page 44). Label with Call All Int. (See "Setting up an internal call" on page 38.) Label with Dir. Number Label the key with a number from the directory. The directory is opened. Select a number and press OK. The labelling of the direct dialling keys applies to the handset and the base (Gigaset E500A only).*

*Changing the function of the direct dialling keys Menu q Settings OK q Direct Dial Keys OK q Select direct dialling key Assigning a function to direct dialling keys Prerequisite: The direct dialling key in question has not already been assigned a function. In idle status, press the direct dialling key (; to >) on the handset to which you wish to assign a function. Select the relevant function using q: Label with Ext. No. Enter an external phone number directly. ~ Enter the number and press OK. ~ Enter the name and press OK. (I to IV) The current labelling is displayed after the key number, e.g., I: <no entry> i. e., the ; key is not currently labelled or IV: Call INT i.e., the > key is labelled with the internal call function. You can now change the labelling. Select a function with Menu q. Not all functions may be available, depending on the current labelling. Emergency Function (key ; only) Label the key with the emergency function ( page 46). Delete Entry Delete current key labelling. Edit Entry Change phone number and/or name.*

*37 Label with Internal Call (See "Setting up an internal call" on page 38.) Using the directory, direct dialling keys and lists Label with Dir. Number Label the key with a number from the directory. Label with Internal Call (see example using < key "Making an internal call", page 38) Label with Call All Int. (see example using = key "Making an internal call", page 38) To save an external phone number to a key that is already labelled with the internal call function, you must first delete the existing entry. The internal call is set up for keys < and =. If you need to change the label of a direct dialling key page 37. Making an internal call To make the internal call, press the key on the handset or on the base (Gigaset E500A only) that is labelled with the internal call while the phone is in idle status. Making an internal call from the base All handsets are called immediately, whichever internal call key you press (example: key < or key =).*

*Making an internal call from a handset Example: Press key <.*

*The list of handsets is opened. You can scroll through the list. Your own handset is indicated by <. q Select Call All INT and press OK or q Select an individual handset and press the talk key c. The selected handset or all of the handsets are called.*

*Example: Press key =. All handsets are called immediately. Please note If no-one answers, the handset or the base switches to idle status after 3 minutes.*

*Making internal calls Internal calls are free calls between handsets that you have registered to the same base or calls between a handset and the base (Gigaset E500A only). Prerequisite: Before you can use this function you must label one of the direct dialling keys (; to >) with the internal call function.*

*Setting up an internal call Prerequisite: The relevant direct dialling key has not already been assigned a function. Example: Set up key < for making an internal call to a selected number. < q Label with Internal Call OK Example: Set up key = for making an internal call to all registered handsets. = q Label with Call All Int. OK 38 Using the directory, direct dialling keys and lists Accepting an internal call Your telephone rings and the internal number of the caller (e.g., INT 2) or the assigned name appears in the display. If the call comes from the base, INT 0 is displayed. Press the talk or handsfree key c/ d on the handset to accept the call. Ending a call Press the end call key a on the handset or the handsfree key on the base.*

*Please note You can also press the end call key a before connecting the internal participant. If the internal participant does not answer, or their phone is in use, the call will automatically return to you. This equipment may not provide for the effective handover of a call to another device connected to the same line. Call waiting Many Telecommunication providers in Australia and New Zealand offer a Call waiting service on your Home Phone Line. Please speak to your service provider to check if your Home Phone line is activated for this service (charges may apply). The most common providers instructions for Call waiting are as follows. Please note These processes depend on the network provider and are subject to change. Transferring a call to another handset/internal consultation You are in conversation with an external participant. Press the direct dialling key (;to >) that is programmed for the internal call. (If you press the display key Back during the internal call you will be connected again to the external participant.*

*) When an internal participant answers: u To transfer the call to the internal participant, press the end call key a on the handset or the handsfree key on the base. u The internal participant must press the end call key to terminate the consultation call. You are reconnected with the external participant. Australia: Telstra: To answer an incoming call when you're already on a call, or to switch between calls: Press the Recall key Q and listen for the dial tone, then press*

*2.*



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To hang up on one call and return to the other: Press the Recall key Q on your phone and listen for the dial tone, then press 1.

39 Using the directory, direct dialling keys and lists To reject an incoming call when you are already on a call: Push the Recall key Q on your phone and listen for the dial tone, then press Q again. For more information please contact Telstra. Optus: You are on the phone and hear the beeps. To put the first caller on hold and talk to the new caller (the caller on hold will hear nothing): Press the Recall key Q on your phone. To return to the first caller: Press the Recall key Q and put the new caller on hold.

You can alternate between the calls in this way. Or Hang up the first call. The phone will ring again with the second caller. This means that you will not be able to go back to the first caller. For more information please contact Optus. New Zealand: Telecom NZ: You are on the phone and hear four beeps. To talk to the second caller: Press the Recall key Q on your phone. To return to the first caller: Press the Recall key Q again and you will be able to continue your original conversation. 40 For more information please contact Telecom NZ. Using the redial list The redial list contains the ten numbers last dialled with the handset (max.

22 digits). If one of the numbers is in the directory, the corresponding name will be displayed. Dialling from the redial list Redial q c Press the display key. Select an entry. Press the talk key. The number is dialled. Managing entries in the redial list Press the display key. q Select an entry. Menu Press the display key. The following functions can be selected with q: Use Number (as in the directory, page 36) Copy to Directory (as in the directory, page 36) Delete Entry (as in the directory, page 36) Delete List (as in the directory, page 36) Redial Using the directory, direct dialling keys and lists Answering machine list (Gigaset E500A only) The answering machine list contains all the calls recorded by the answering machine.

You can use the list to listen to messages on the answering machine ( page 49). List entry Example of a list entry: t x Back New Call 12345678 Menu Network mailbox list You can use this list to listen to messages on the network mailbox ( page 53). Missed calls list Prerequisite: CLIP ( page 32) Your telephone saves the last 20 missed calls. Opening the missed calls list u To open the list from the menu: Menu q Missed Calls OK u If there are new entries in the list, you can go straight to the list by pressing: ' q Missed Calls: (see also page 42) The list is displayed as follows: t Missed Calls: 01+02 Back OK Number of new messages + number of old, read messages. u Status of entry New Call: New missed call.

Old Call: Entry already read. u Number of caller You can add the number of the caller to the directory ( page 36). Use the Menu display key to select the following options: Delete Entry Delete selected entry. Copy to Directory Copy the caller's number to the directory. Date and Time Display date and time of the call.

Show Number Display caller's phone number. Delete List Delete all entries in the list. After exiting the list, all entries are assigned the status "old". Dialling from the missed calls list Open list ( page 41). q Select an entry. c Press the talk key. The number is dialled. 41 Press the display key to open the list. The last missed call is displayed as the first entry. OK Automatic network provider preselection Deleting all entries Caution! All old and new entries will be deleted.

Menu q Missed Calls OK q Missed Calls: OK Menu q Delete List OK a Press and hold (idle status). Calling up lists with new messages If there are new messages in a list, use the display key ' to call up: u The answering machine list u The network mailbox (if your network provider supports this function and the number of the network mailbox has been entered, page 53) u The missed calls list An advisory tone sounds as soon as a new entry arrives in a list. In idle status, the display shows an icon for the new message: Icon Press the display key ' and select the required list. The display key ' is hidden when a list is exited. However, you can still access the lists. @@@@ Press the display key. The entry is stored.

@@Enter or edit first digits of number. Press the display key. The entry is stored. @@@@This sequence is repeated up to a maximum of three times. @@@@The message "Sending emergency call" is output on the handset that triggered the emergency call. u If an internal call is also programmed ( page 37), the emergency call can also be answered by an internal party. The text "Emergency call" is output on all registered handsets and the base. u If you have activated Eco Mode+ ( page 54), the radio connection to the base will not be displayed on the handset. The SOS key ; will continue to be illuminated even if there is no longer a radio connection. Press the talk key c to check that the base can be reached.

You hear the ringing tone if the base can be reached. u You are advised to perform a test run to ensure that the emergency function is set up correctly. The police, rescue services or fire brigade must not be used for a test run. u Please note that the standby time of the handset will be reduced when the emergency function is activated. ! Recipients of the emergency call must have set their telephones to tone dialling otherwise pressing 5 to confirm the emergency call will not be recognised. 45 Setting up the emergency function In order to use the function you will need to: u Save the emergency numbers u Activate the emergency function As an option you can also record a personal SOS announcement (e.g., name and address). Setting up the emergency function for the first time Prerequisite: No emergency numbers have yet been saved. Warning If you have already assigned the ; key for direct dialling, you will first need to delete this number ( page 36).

You can then save the emergency number(s) on the direct dialling key ;. In idle status, press the direct dialling key ; on the handset. Activate the emergency function: Emerg. Call Mode OK (= on) You will be informed that no emergency number has yet been saved. The input field for the first emergency number opens. Enter the first emergency number and press OK. Enter the relevant name and press OK. Further number? Press Yes to enter further emergency numbers. Activate internal call? Press Yes if, in addition to the saved numbers, you wish to call all registered handsets when you press the SOS key. Record own name & addr.

Press Yes to record an announcement (e.g., name and address) that will be announced automatically to the called party after you press the SOS key. The announcement is repeated for you to check. The display shows Saved.

Press and hold the end call key a to return to idle status. The emergency function has now been set up and will be activated automatically.



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Changing emergency numbers Menu q Settings OK Menu q Edit Entry OK Enter number and name as described above. Menu q Settings OK q Emergency Function OK q Emergency Numbers OK q (select entry 1 to 4) Deleting emergency numbers q Emergency Function OK q Emergency Numbers OK q (select entry 1 to 4) Menu q Delete Entry OK You have the option of entering a further three numbers and also directing the emergency call to one or all internal numbers: 46 The entry is deleted. Activating/deactivating an internal emergency call Menu q Settings OK q Emergency Function OK q Emergency Numbers OK q Activate INT call OK (= on) The function is activated.

Press OK again to deactivate the function. If your phone is connected to a PABX, you may have to enter the access code (outside line code) as the first digit of your entry (see the user guide for your PABX). Please note Refer to the character set chart to see how to enter text correctly ( page 72). Play Announce. You will hear the default announcement or, if you have recorded one, your additional personal SOS announcement. Delete Announce. Your additional personal SOS announcement is deleted. Only the default announcement will be used. Activating and deactivating the emergency function Menu q Settings OK q Emergency Function OK q Emerg. Call Mode OK (= on) Please note You are advised to test the emergency function once it has been set up.

Recording/changing a personal SOS announcement Menu q Settings OK Making an emergency call Prerequisite: At least one emergency number must be saved ( page 46) and the emergency function activated ( page 47). Press the direct dialling key ; on the handset or base; the device dials immediately. Please note u The saved emergency numbers apply to both the Gigaset E500H handsets and the base. u The SOS key still works even if the keypad lock is activated. q Emergency Function OK q Emergency Announce. OK Select the relevant function using q: Record Announce. Press OK to record an announcement (e.g., name and address) that will be announced automatically to the called party after you press the SOS key. The announcement is repeated for you to check.

You can record the announcement again if necessary. 47 Operating the answering machine Operating the answering machine You can operate the (integrated) answering machine u Via the handset or u Via the keys on the base. You will find information on operating the answering machine via the keys on the base on page 4 and page 5. The following sections describe operation via the handset. Recording a personal announcement Menu q Answer Machine OK q Announcements OK q Record Announce.

OK Activating/deactivating the answering machine Menu q Answer Machine OK q Answer Machine OK (= on) When the answering machine is switched on, the remaining memory time is announced. The icon appears in the display. The display lights up on the base. The answering machine uses a default announcement. However, you can also record a personal announcement of your own.

Please note If the memory is full, 99 will flash rapidly in the display on the base. Confirm the prompt with OK. You will hear a short tone. Now say your announcement (at least 3 seconds). Just as if making a call via the receiver, place the telephone against your ear and speak into the microphone at a normal volume. Cancel recording with a or Back. Restart the recording with OK. OK Press the display key to end the recording. After recording, the announcement is played back for you to check. Please note u Your recording is ended automatically: If the maximum message length of 170 seconds is reached or If there is a pause lasting for longer than 2 seconds.

u If you cancel the recording, the default announcement is used. u The recording is cancelled if the answering machine memory is full. 48 Operating the answering machine Playing back an announcement Menu q Answer Machine OK q Announcements OK q Play Announce. OK The list is displayed as follows: Answ.Mach. x Back 01+02 OK You will hear the default announcement if you have not recorded one of your own. Number of new messages + number of old, played back messages. Deleting your personal announcement Menu q Answer Machine OK q Announcements OK q Delete Announce. OK The default announcement is used again after a personal announcement is deleted. Playing back messages There are three ways to start playing back messages on the answering machine.

u Start message playback via the Answer Machine menu: Menu q Answer Machine OK q Play Messages OK If you have entered a number for the network mailbox you still need to select the answering machine: q Answer Machine OK u If there are new messages, start message playback via the answering machine list: ' q Answ.Mach.: (see also page 42) Press the display key to open the list. u Fast access to the answering machine: To access the answering machine, simply press and hold the 1 key you do not have to select it via the menu. The integrated answering machine has already been preset at the factory. However, if you have set the network mailbox for fast access ( page 54), you can change this setting. Menu q Answer Machine OK q Set Key 1 OK q Answer Machine OK The setting for fast access applies to all registered handsets. If you have new messages, playback will start with the first new message, otherwise with the first old message. The loudspeaker on the handset switches on automatically. To switch it off, press the handsfree key d.

The date and time of each message is logged (provided this has been set, page 21). If the phone number was transmitted, the caller's number is displayed. If the caller's number is stored in the directory, the name from the directory will be displayed. 49 OK Operating the answering machine Stopping and controlling playback During message playback: 2 Pause playback. Press 2 again to resume. t Go to the start of the current message. 2 x t Go to previous message. s Go to next message. 2 x s Go to next-but-one message. If playback is interrupted for over a minute, the answering machine returns to idle status.

Copy to Directory Copy the caller's number to the directory. Show Number If required, show the number that goes with the name. Delete All Delete all old messages. Accepting a call from the answering machine You can accept a call while the answering machine is recording it. c/d Press the talk or handsfree key. Please note If the handset is in the base/ charger and the Auto Answer function is activated ( page 58), the handset automatically answers the call when you remove it from the base/charger. Recording stops and you can speak to the caller. If three seconds of the call have already been recorded when you pick it up, the call will be displayed as a new message. Deleting an individual message During playback: Delete Press the display key. Additional functions during message playback Menu Press the display key.



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Playback stops. Select the relevant function using q: Continue Continue message playback. Date and Time Display date and time the message was received. 50 Operating the answering machine Activating/deactivating call screening While the caller is leaving a message on the answering machine, you can listen in via the loudspeaker on the base or handset. Setting up the answering machine The answering machine has already been preset at the factory. You can configure individual settings via the handset. Permanently activating/deactivating call screening Menu q Answer Machine OK q Call Screening OK Setting up ring delay You can set the amount of time that elapses before the answering machine is to accept a call. Menu q Answer Machine OK q Ring Delay OK q No delay / 10 sec. / 18 sec. / 30 sec.

/ Auto Select and press OK (= on). With Auto the ring delay is as follows: u If there are no new messages, the answering machine answers a call after 18 seconds. u If new messages are present, the answering machine answers a call after 10 seconds. q Handset / Base OK (= on) Call screening can be simultaneously activated on the base and handset. Deactivating call screening on the handset for the current recording a Press the end call key. The loudspeaker on the handset is deactivated. Setting the message length You can set a maximum message length. The options are: 1 Minute, 2 Minutes, 3 Minutes or Unlimited. Menu q Answer Machine OK q Message Length OK Select the message length OK (= on) 51 Operating the answering machine Operating when on the move (remote operation) You can check your answering machine from any other telephone (hotel, pay phone etc.).

Prerequisites: u You have set a system PIN other than 0000 ( page 62). u The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys. Alternatively, you can use a code transmitter (available from retailers). Operating the answering machine via the keypad The following keys are used for operation: A During the number/date/time announcement: Skip to the start of the previous message. During the message playback: Skip to the start of the current message. B Stop playback. Press again to resume. 3 Go to the next message.

0 Delete current message. Number codes for operation: A B 3 Previous Calling the answering machine and playing messages Dial your own number. When you hear your announcement, press 9 and enter the system PIN. You are informed whether any new messages have been recorded. The messages are now played back.

You can now operate the answering machine with the keypad. Please note The connection is terminated: u When an incorrect system PIN is entered u After playing back the message(s) ~ 9~ D G : E H 0 Stop/cont. Next F 9 Enter ; Delete 52 Using the network mailbox Using the network mailbox The network mailbox is the answering machine in your provider's telephone network. More information is available from your provider. You cannot use the network mailbox unless you have requested it from your provider.

Please note Enter the network mailbox phone number into your directory along with the designation "Net AM"; the display and the call list will then show this designation. Playing back messages There are three ways to call the network mailbox. u Call the network mailbox via the Answer Machine menu: Menu q Answer Machine OK q Play Messages OK Network Mailbox OK u If there are new messages, access the network mailbox via the network mailbox list: ' q Net AM: (see also page 42) The list is displayed as follows: t x Back Entering network mailbox number In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone. Menu q Answer Machine OK Network Mailbox OK Enter the network mailbox number and press OK. ~ Accepting a new message from the network mailbox When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the display shows the network mailbox number. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the missed calls list ( page 41). Net AM: 00+\*\* OK 00: The number of new messages is only displayed correctly if your network provider transmits this information. \*\*: The number of old messages is not available.

OK Press the display key to call up the network mailbox. 53 ECO DECT u Fast access to the network mailbox: To access the network mailbox, simply press and hold the 1 key you do not have to select it via the menu. Gigaset E500: The network mailbox is preconfigured for fast access. Gigaset E500A: The integrated answering machine is preconfigured for fast access. You can switch to the network mailbox. Menu q Answer Machine OK q Set Key 1 OK q Answer Machine OK (= selected) The setting for fast access applies to all handsets. u Base: The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base. You can reduce the radiation from the handset and the base even more by using Eco Mode: u Eco Mode Reduces the radiation of the base and handset by 80% whether you are making a call or not. Eco Mode reduces the range of the base by approx. 50%. Using Eco Mode always makes sense when a reduced range is sufficient. Switching off radiation u Eco Mode+ When you activate Eco Mode+ the radiation (DECT transmission power) of base and handset is switched off automatically and only turns on when calls are made. This is also true when multiple handsets are used, provided the handsets support Eco Mode+. Eco Mode / Eco Mode+ can be activated/deactivated independently of one another and can also be used with multiple handsets. The handset need not be placed in the base.

Activating/deactivating Eco Mode/ Eco Mode+: Menu q Settings OK q System OK q Eco Mode / Eco Mode+ OK ECO DECT You are helping to protect the environment with your Gigaset. Reduced energy consumption Your telephone has a power-saving adapter plug and uses <0.5 W when in idle status and when the batteries are not being charged. Reducing radiation The radiation from your telephone is reduced automatically: u Handset: The closer the handset is to the base, the lower the radiation. Press the display key (= on).

54 Using the handset as an alarm clock Status displays Display icon iA Using the handset as an alarm clock Activating/deactivating the alarm clock Requirement: The time is set ( page 21). Menu q Alarm clock OK q Activation OK (= on) After you activate the alarm clock, the menu for setting the wakeup time opens automatically. Menu q Alarm clock OK q Wake-up Time OK Enter wakeup time OK (flashes) Reception strength: Good to poor No reception Eco Mode+ enabled (displays instead of the reception strength icon when in idle status) Please note u When using Eco Mode+ you can ensure that the range of the base is sufficient by pressing the talk key c.



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