



# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for SIEMENS GIGASET A400. You'll find the answers to all your questions on the SIEMENS GIGASET A400 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual SIEMENS GIGASET A400**  
**User guide SIEMENS GIGASET A400**  
**Operating instructions SIEMENS GIGASET A400**  
**Instructions for use SIEMENS GIGASET A400**  
**Instruction manual SIEMENS GIGASET A400**

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### Gigaset A400

#### The handset at a glance

- 1 Charge status of the batteries (+ page 6)
- 2 Signal strength (+ page 6)
- 3 Internal number of the handset
- 4 Using the display keys
- 5 Control key (☐)
- ☐: Open the menu for setting the volume (+ page 15)
- ☐: Open the directory (+ page 8)
- ☐: Display the list of registered handsets
- ☐: Microphone off (+ page 7)
- 6 Accept/speaker key (+ page 7)
- 7 End call key and On/Off key
- 8 Ringer melody on/off (press and hold in idles status)
- 9 Keypad lock on/off (press and hold in idles status)
- 10 Message key (+ page 8)
- 11 Microphone
- 12 Recall key
  - Recall (flash)
  - Dialling pause (press and hold)



Display keys on handset: Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
→→	Open redial list → page 8.
☐	Open main/submenu (see menu tree → page 15).
↶	Go back one menu level.
↷	Scroll up/down or adjust volume with ☐.
↵	Move cursor to left/right with ☐.
⌫	Backspace deletes one character at a time from right to right.
OK	Confirm menu function or save entry.

Other icons in the top display line:

🔊	Ringer melody off
🔒	Keypad locked
🔋	Eco Mode+ activated (+ page 2)

#### Please note

To change the display language, proceed as described on page 10.

#### The base at a glance



**Registration/paging key:** Search for handsets (press briefly, "paging" → page 9)  
Register handsets (press and hold → page 9).

### ECO DECT

You are helping to protect the environment with your Gigaset A400.

#### Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

#### Reduced transmission power

The transmission power of your telephone is reduced automatically. The handset's transmission power is reduced depending on the distance to the base. The transmission power on the base is reduced to virtually zero when only one handset is registered and the handset is in the base.

You can reduce the transmission power of the handset and base even more by using **Eco Mode/Eco Mode+** (see menu tree page 15):

- **Eco Mode:** 80% transmission power reduction in standby mode and during a call (the range of the base is reduced).
- **Eco Mode+:** 100% transmission power deactivation in standby mode (top left display icon ☐). Press and hold the accept key (☐) to check that the base can be reached. You hear the ringing tone if the base can be reached. When **Eco Mode+** is activated handset standby time is reduced by approx. 50%. Registering handsets that do not support **Eco Mode+** will cause the mode to be deactivated on the base and all other handsets.



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**Manual abstract:**

Go back one menu level. Scroll up/down or adjust volume with q. Move cursor to left/right with r. Backspace deletes one character at a time from right to left. Confirm menu function or save entry. INT 1 11.12. @@@@ You can reduce the transmission power of the handset and base even more by using Eco Mode/Eco Mode+ (see menu tree page 15): u Eco Mode: 80% transmission power reduction in standby mode and during a call (the range of the base is reduced). u Eco Mode+: 100% transmission power deactivation in standby mode (top left display icon ). Press and hold the accept key c to check that the base can be reached.

You hear the ringing tone if the base can be reached. When Eco Mode+ is activated handset standby time is reduced by approx. 50%. Registering handsets that do not support Eco Mode+ will cause the mode to be deactivated on the base and all other handsets. Registration/paging key: Search for handsets (press briefly, "paging" page 9) Register handsets (press and hold page 9).

2 Safety precautions Be sure to read this user guide and the safety precautions in detail before using your telephone. Explain their content and the potential hazards associated with using the telephone to your children. Caring for your telephone Wipe the device with a damp cloth or an antistatic cloth. Do not use solvent or a microfibre cloth. Never use a dry cloth as this can cause static.

\$ Only use the mains unit supplied. Contact with liquid ! If the device comes into contact with liquid: Only fit the recommended, rechargeable batteries ( page 12), i.e. never use any other battery type or non-rechargeable batteries as this could result in significant health risks and personal injury. Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery. Do not hold the rear of the handset to your ear when it is ringing. Otherwise you risk serious and permanent damage to your hearing.

The handset may cause an unpleasant humming noise in hearing aids. Do not install the phone in a bathroom or shower room. The handset and base are not splashproof. Do not use your phone in environments with a potential explosion hazard, e.g. paint shops. u Unplug the power supply and/or remove the battery from the handset immediately. u Allow the liquid to drain from the device. u Pat all parts dry. Place the device (handset with the battery compartment open and the keypad facing down) in a dry, warm place for at least 72 hours (not in a microwave, oven etc.

). u Do not switch on the device again until it is completely dry. When it has fully dried out, you will normally be able to use it again. If you give your Gigaset to a third party, make sure you also give them the user guide. Remove faulty bases from use or have them repaired by our Service department, as they could interfere with other wireless services.

Disposal Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from. All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities. If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC. The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health.

They are a prerequisite for the re-use and recycling of used electrical and electronic equipment. For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from. Emergency numbers cannot be dialled if the keypad lock ( page 1) is activated! Not all of the functions described in this user guide are available in all countries. 3 First steps Checking the package contents u u u u u One Gigaset A400 base One power adapter One Gigaset handset One phone cord Two batteries One battery cover One user guide If you have purchased a model with multiple handsets, the package should contain two batteries, a battery cover and a charging cradle with power adapter for each additional handset. Setting up the base and charger (if included) The base and charging cradle are designed for use in dry rooms in a temperature range of +5C to +45C. Set up the base at a central point in the building on a flat, non-slip surface. Please note Pay attention to the range of the base. This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated ( page 15). The phone's feet do not usually leave any marks on surfaces.

However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out. You can also mount the base and charging cradle on the wall (see packaging). Please note: u Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices. u Protect your Gigaset from moisture, dust, corrosive liquids and fumes. Connecting the base First, connect the telephone jack 2 and insert the cables into the cable ducts. Then connect the power adapter 1. Please note: u The power adapter must always be connected, as the phone will not operate without a mains connection. u Use only the power adapter and phone cord supplied. Pin connections on telephone cables can vary. 1 2 1 4 Connecting the charger (if included) 2 1 Connect the flat plug from the mains adapter 1.

Plug the power adapter into the plug socket 2. 4 To disconnect the plug from the charger, press the release button 3 and disconnect the plug 4. 3 Setting up the handset for use The display is protected by a plastic film. Please remove the protective film! Inserting the batteries and closing the battery cover Warning Only use rechargeable batteries ( page 12) recommended by Gigaset Communications GmbH, i. e.

never use a conventional (non-rechargeable) battery, as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type. Insert the batteries with the polarity in the correct direction. The polarity is indicated in/on the battery compartment.

Slide the battery cover back into the main casing until it clicks into place. To reopen the battery cover, for instance to replace the batteries, press the grooved area at the top of the cover and slide it downwards. 5 Initial charging and discharging of the batteries The correct charge status can only be displayed if the batteries are first fully charged and discharged. Charge the handset in the base for 6 hours.



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6h Please note The handset must only be placed in the designated Gigaset A400 base or the corresponding charging cradle. After charging, remove the handset from the base and only replace it when the batteries are fully discharged. Please note u The handset is pre-registered with the base. If you have purchased a model with multiple handsets, all handsets will already be registered with the base. You do not need to register the handset again. u After the first battery charge and discharge, you may place your handset in the charger after every call.

u Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them. u The batteries may warm up during charging. This is not dangerous. u After a while, the charge capacity of the batteries will decrease for technical reasons. Changing the display language If you do not understand the language that has been set, press: Menu 421 q Select language OK (= selected) a (press and hold to return to idle status) 6 Setting the date and time Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used. Menu Settings OK Date/Time OK Date: ~ (enter the day, month and year in 6-digit format) OK Time: ~ (enter hours and minutes in 4-digit format) OK (display message: Saved) a (press and hold to return to idle status) Please note When entering the time and date, you can move the position of an entry to the left or right by pressing left or right on the control button. Display in idle status Once the phone is registered and the time set, the idle status is shown as in this example. The strength of the reception signal between base and handset: Good to poor: No reception: V Charge status of the batteries: INT 1 U Batteries charged to over 66 % 11.12. 11:56 V Batteries charged to between 34 % and 66 % e Batteries charged to between 11 % and 33 % Menu = Flashes: batteries charged to below 11 % = e V U Charging If Eco Mode+ ( page 2) is activated, the icon is displayed in the top left corner of the display.

Activating/deactivating the handset Press and hold the end call key a to activate or deactivate the handset. If you place a deactivated handset in the base or charging cradle, it will automatically be activated after a specific period of time (approx. 30 seconds). Your phone is now ready for use! If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers", page 12) or contact our Customer Care team page 13. 7 Making calls Making external calls and ending calls External calls are calls using the public telephone network.

~ (Enter phone number) c. The number is dialled. (Or you can first press and hold c [dialling tone] and then enter the number.) During the call you can adjust the earpiece volume using t and set the volume with q. End the call/cancel dialling: Press the end call key a.

You can automatically insert a network provider dialling code before any phone number (see menu tree "Preselection" page 15). Is your telephone connected via a PABX/gateway? You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation: Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart. If the caller number is still not displayed: Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", etc.). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not provide the CLIP service for this number. Have you ordered the calling line display service from your network provider? Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact add to the number. Then dial or select other functions from the Menu. Delete selected entry. Send a single entry to another handset ( page 8). Delete all directory entries. Send the complete directory to another handset ( page 8). For speed dial, assign the current entry to a key. Copy to Dir.

Delete Entry Delete List Call List/Network Mailbox List An advisory tone sounds as soon as a new message arrives in a list. @@@@u Briefly press the registration/paging key on the base ( page 1). @@@@u If necessary, use q to select another entry. @@3 seconds). Registration takes approx. 1 minute. Handsets are assigned the lowest available internal number (1-4). @@@@u Copy an entry to the directory. Display date and time of call (if set page 6). New Call: new missed call.

Old Call: entry already read. Answ.: call accepted. Warning! @@@@u Press the control key u and call one or all handsets. The external participant hears the music on hold. @@@@u After the internal participant has answered you can talk to him. @@@@u OK Internal listening in (conference) You want to listen in to an existing external call. Press and hold the c key. You can listen in to the call. All participants hear a signal tone.

To end: press the end call key a. All participants hear a signal tone. If the first internal participant presses the end call key a, the handset that has "listened in" remains connected to the external participant. Cancel the reset with a. Resetting the base to the default settings When restoring factory settings: u Individual settings are reset u All lists are deleted Only the date and time are retained. Software reset Menu Settings OK Base OK Base Reset OK Reset? OK Setting the alarm clock Activating/deactivating the alarm clock Menu Alarm Clock OK Activation OK (= activated) If activated: Enter wake-up time OK When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon l will appear on the screen and the wake-up time will be displayed instead of the date. Entering/changing the wake-up time Menu Alarm Clock OK Wake-up time OK Hardware reset Additionally u All handsets are deregistered and u The system PIN is reset to the original code 0000. Disconnect the power cable from the base. Hold down the registration/paging key ( page 1) on the base and reconnect the power cable to the base at the same time.

Release the key after approximately 5 seconds. Enter the wake-up time in hours and minutes, then press OK. The alarm clock is automatically activated after the wake-up time is entered/changed. 11 Repeater mode With a repeater you can increase the range of your base. You will need to activate repeater mode ( page 15).

Repeater mode and Eco Mode or Eco Mode+ ( page 1) cancel each other out.



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The default encrypted transmission setting is deactivated when repeater mode is activated. After activating or deactivating the repeater, switch your handset off and on again ( page 6). Appendix Entering letters/characters Press the relevant key the number of times indicated. Briefly press the hash key # to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

Standard characters b e h k n q u x 1) . P\*/1 2 I 4 5 L M N O Q 1x 2x 3x 4x 5x 6x 7x 8x 9x 10 11 12 13 14 15 Operating the base on the PABX The following settings are only necessary if your PABX requires them, see the user guide for your PABX. When entering the digits, enter them slowly one after the other. Changing the dialling mode MENU P#Q5#11 The number for the set dialling mode flashes: 0 = tone dialling (DTMF); 1 = pulse dialling (PD) enter number OK. 1 a d g j m p t w # Abc --> 123 123 --> abc \$ c f i l o r v y , ( # 2 3 4 5 6 s 8 z ? ) @ 7 9 ! < \ 0 = & + - : % " ' ; \_ 1) Space Setting recall Menu P#Q5#12 The number for the current recall flashes: 0 = 80 ms; 1 = 100 ms; 2 = 120 ms; 3 = 400 ms; 4 = 250 ms; 5 = 300 ms; 6 = 600 ms; 7 = 800 ms Enter number OK. Arabic 11\$ 2 I 4 5 L M N O 1) . Q P\*/ 1x 2x 3x 4x 5x 6x 7x 8x 9x 10x 11x 12x 13x 2 Changing the pause after line seizure You can set the length of the pause inserted between pressing the accept key c and transmitting the phone number. Menu P#Q5#10 The number for the current pause length flashes: 1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec.

Enter number OK. c 3de 4ghi 5jkl 6mno 7pqrs 8tuv 9wxyz, ? ! 0 + : " ab f ` ; \_ current pause length flashes: 1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms Enter number OK. Changing the pause after recall key Menu P#Q5#14 The number for the # Abc --> 123 123 --> abc ( ) <=>%#@& 1) Space 12 Specifications Recommended batteries Technology: Nickel-metal-hydride (NiMH) Size: AAA (Micro, HR03) Voltage: 1.2 V Capacity: 400800 mAh The device is supplied with two approved batteries. Questions and answers If you have any queries about the use of your telephone, visit our website at [www.gigaset.com/service](http://www.gigaset.com/service) for assistance 24/7. The table below contains a list of common problems and possible solutions. Problem Cause Solution Base power consumption In standby mode - Charged handset in base - Handset not in base During a call approx. 0.

7 W < 0.4 W approx. 0.5 W General specifications DECT standard GAP standard Range Base power supply Environmental conditions in operation Standby time Talktime Operating time for 1.5 hours of calls per day - Without Eco Mode+ - With Eco Mode+ Charging time in charger Is supported Is supported (The Gigaset handset is only fully functional on Gigaset bases) Up to 300 m outdoors Up to 50 m indoors 230 V ~/50 Hz +5C to +45C, 20% to 75% relative humidity 220 hours 20 hours 135 hours 90 hours 5.

5 hours Nothing The handset is not Press the end call key appears in the switched on. a for approx. display. 5 seconds or place the handset in the base. The batteries are Charge or replace the flat.

batteries. No wireless The handset is out- Move the handset connection to side the range of closer to the base. the base, Base the base. flashes in the The handset is not Register the handset display. registered. page 9. The base is not Check the mains conswitched on. nector on the base page 3. You cannot The phone cord Please always use the hear a ringer supplied has not phone cord supplied or melody/dial- been used or has ensure that the pin ling tone from been replaced by a connections are corthe fixed line new cord with the rect when purchasing wrong pin connec- from a retailer: 3-4 network. assignment of teletions.

phone leads/EURO CTR37. Error tone You have entered Reset the system PIN to sounds after the wrong system the default setting PIN. system PIN 0000 page 10. prompt. All handsets are deregistered. All settings are reset. All lists are PIN forgotten. deleted. The connecRepeater actiDeactivate and tion always vated/deactivated reactivate the handset terminates page 11. page 6.

after approx. 30 seconds. Approval This device is intended for connection to analogue networks outside the EEA (with the exception of Switzerland) depending on national type approval. Country-specific requirements have been taken into consideration. We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/CE.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address: [www.gigaset.com/docs](http://www.gigaset.com/docs) 13 Dealer or local after-sales services In the event of an after-sales query/issue/claim please refer back to your point of purchase. Proof of purchase (receipt) has to be submitted. Customer Service & Assistance Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal [www.gigaset.com/service](http://www.gigaset.com/service).

In our constantly updated online service you can find: u Extensive information about our products u FAQ compilations u Keyword search to help find topics quickly u Compatibility database: Find out which base stations and handsets can be combined. u Product comparison: Compare the features of several products with each other. u Downloads for user manuals and current software updates u E-mail contact form for customer service Please register your phone online right after purchase. This enables us to provide you with even better service regarding questions or an after sales query/issue/claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country. 14 Customer Service & Assistance Our representatives are also available on the telephone hotlines for consultation: Australia . . .

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..... 1300 780 878 Austria.

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..... 0043 1 311 3046 Bahrain . . . . .

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..... 97 31 73 11 173 Belgium . . . . .

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..... 0 78 15 66 79 Bosnia Herzegovina . . . . .

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..... 033 276 649 Brazil . . . . .

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..... 0800 888 3020 (demais localidades - Gratuito) Bulgaria.....

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.....+359 2 9710666 (0,50. ). Canada..

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..... 1-866 247-8758 China .

.....0 21 400 670 6007 (RMB 0.

11) Croatia.....

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. 01 2456 555 (0,23 Kn) Czech Republic. ...

..... +420 23303 2727 Denmark. .

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.... +9611240259/ .....

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....+9611236110 Luxembourg .....

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+352 8002 3811 Malaysia .....

..... +603-8076 9696 Malta .

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0900-3333102 (0,25 per minuut (vast net). Voor oproepen uit het mobiele netwerk kunnen andere prijzen gelden.) New Zealand ...

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..... 0800 780 878 Norway .....

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22 70 84 00 (Oppstartskost 89 re + 15 re pr minutt fra fasttelefon linje. For samtaler fra mobil vil det gjelde egne priser.) Oman .....

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 ..... 1900 545 416 Please have your record of purchase ready when calling.

After sales service is not offered in countries where our product is not sold by authorised dealers. In the event of an after-sales issue/query/claim please refer back to your point of purchase. Proof of purchase (receipt) has to be submitted. 15 Menu tree Your phone has an extensive range of features. These are offered in the form of menus. To select a function while the phone is in idle status, press Menu (open menu), use the t and s keys to scroll to the function you require and press OK to confirm. To return to idle status: press and hold the a key. Alarm Clock Activation Wake-up time Activating/deactivating the alarm clock. Input format: HHMM. Audio Settings Handset Volume Earpiece Speaker Can be set to one of 5 levels. External Calls 20 ringer melodies available for external calls. Internal Calls 20 ringer melodies available for internal calls. Alarm Clock 20 ringer melodies available for alarm clock. Activate/deactivate. Activate/deactivate warning tone for low battery. Advis. Tones Battery Low Voice Mail Play Messages Network Mailbox Listening to messages on the network mailbox. Network mailbox: your network provider's answering machine; must be requested separately. Entering or changing the number for the network mailbox. Press and hold key 1 to dial. Enter date (DDMMYY format), then time (HHMM format). Language

*Set the display language page 10. Big Dial Font Show the phone numbers in large font when dialling. Contrast The display contrast can be set to 9 levels. Auto Answer Automatically activate/deactivate auto answer page 7. Register HS Register the handset page 9. De-register HS De-register the handset page 9. Reset Handset Reset the handset page 10.*

*Call list type Missed Calls All Calls page 9 page 9 Settings Date/Time Handset Base System PIN Base Reset Additional Change system PIN (default setting is 0000). Restore factory settings page 10. Repeater Activate/deactivate page 11. Eco Mode+ Activate/deactivate page 1 page 2. Eco Mode Activate/deactivate page 1 page 2. Activate/deactivate the function page 10. Presel. Number Network provider dialling code, should be inserted automatically before the dialled phone number. With Preselect First digits of the dialling codes, should be dialled with preselection. Without Presel First digits of dialling codes, should be dialled without preselection.*

*Listening in Preselection 16 Version: 20-10-2010 Issued by Gigaset Communications GmbH Frankenstr. 2a D-46395 Bocholt Manufactured by Gigaset Communications GmbH under trademark license of Siemens AG. As of 1 Oct. 2011 Gigaset products bearing the trademark "Siemens" will exclusively use the trademark "Gigaset". Gigaset Communications GmbH 2010 All rights reserved.*

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