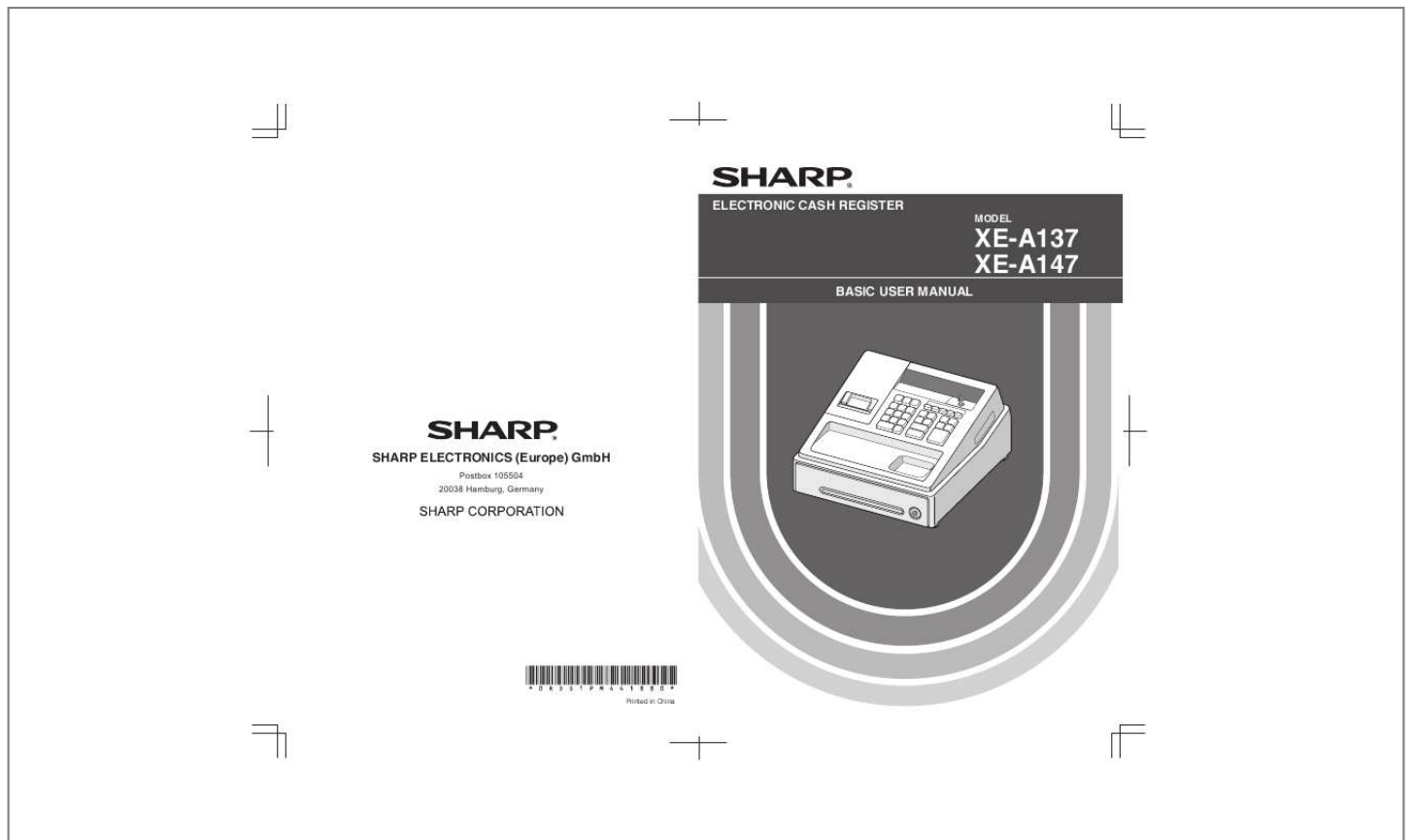




Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for SHARP XE-A137. You'll find the answers to all your questions on the SHARP XE-A137 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual SHARP XE-A137
User guide SHARP XE-A137
Operating instructions SHARP XE-A137
Instructions for use SHARP XE-A137
Instruction manual SHARP XE-A137



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Manual abstract:

WARNING: Det matande vgguttaget skall placeras nra apparaten och vara ltt komligt. **LET OP:** Het stopcontact dient in de buurt van de kassa en gemakkelijk toegankelijk te zijn. **CAUTION:** For a complete electrical disconnection pull out the AC adapter. @@@@@**WARNING:** Fr att helt koppla frn strmmen, dra ut ntadaptren. @@Please read this manual carefully before operating your machine in order to gain full understanding of functions and features. Please keep this manual for future reference. It will help you if you encounter any operational problems. For a free download of the ?FULL DETAILED INSTRUCTION MANUAL?, please go to the following related URL: - The United Kingdom and Republic of Ireland: www.sharp-pos.co.uk - Netherlands and Belgium and Luxemburg: www.sharp.nl - Sweden: www.sharp.se **CAUTION!** Never install the batteries into the cash register before initializing it.

Before you start operating the cash register, you must first initialize it, then install three new alkaline batteries LR6 (?AA? size) on the register. Otherwise, distorted memory contents and malfunction of the cash register will occur. For this procedure, please refer to pages 6 to 7. **IMPORTANT ?** Be very careful when removing and replacing the printer cover, as the cutter mounted on it is very sharp. ? Install the cash register in a location not subject to direct sunlight, unusual temperature changes, high humidity, splashing water or dust and sand.

Installation in such locations could cause damage to the cabinet, the electronic components and other precision components. ? Never operate the register with wet hands. The water could seep into the interior of the register and cause component failure. ? When cleaning your register, use a dry, soft cloth. Never use solvents, such as benzine and/or thinner. The use of such chemicals will lead to discoloration or deterioration of the cabinet. ? The register plugs into any standard wall outlet (official (nominal) voltage). Other electrical devices on the same electrical circuit could cause the register to malfunction. ? For protection against data loss, please install three alkaline batteries LR6 (?AA? size) after initializing the cash register. When handling the batteries, please observe the following: Incorrectly using batteries can cause them to burst or leak, possibly damaging the interior of the cash register.

? **RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.** ? Be sure that the positive (+) and negative (?) poles of each battery are facing in the proper direction for installation. ? Never mix batteries of different types. ? Never mix old batteries and new ones. ? Never leave dead batteries in the battery compartment. ? Remove the batteries if you do not plan to use the cash register for long periods. ? Should a battery leak, clean out the battery compartment immediately, taking care to avoid letting the battery fluid come into direct contact with your skin. ? For battery disposal, follow the corresponding law in your country. ? For complete electrical disconnection, disconnect the AC adapter.

? Be sure to use the attached AC adapter. Otherwise, an electric shock or fire may be caused. 1 CONTENTS INTRODUCTION ...

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.... 35 2 PARTS AND THEIR FUNCTIONS 1 External View Option battery shutter (for the XE-A1BT) (Only for the XE-A147) Mode switch Display Printer cover Receipt window Keyboard AC adapter jack RS-232 connector (Only for the XE-A147) Drawer SD card slot (Important: For SD type card SDHC 4GB to 32GB) Drawer lock Reset switch (Only for the XE-A147) Plug the AC adapter connector into the AC adapter jack, then plug the AC adapter into the wall outlet. AC adapter AC adapter connector Cheque slot 2 Printer The printer is a receipt (one station) type thermal printer, and therefore it does not require any type of ink ribbon or cartridge. The average life of the printer is approximately 5 million lines. When removing the printer cover, lift up its rear. When installing the printer cover, hook it on the pawls on the cabinet and shut it. Caution: The paper cutter is mounted on the printer cover. Be careful not to cut yourself. Sensor Printer head Roller NOTE Do not attempt to remove the paper with the print roller arm in the hold position. This may result in damage to the printer and printer head. Print roller arm 3 N 3 Mode Switch and Mode key Insert the mode key (the same key as drawer lock key) into the mode switch and move the key to get an appropriate mode. : REG: : X/Flash: Mode key Z/PGM: Turns the display off. No operations are possible. Permits transaction entry. Permits correction after finalizing a transaction. Permits printing of sales reports and displaying the flash reports. Permits printing and resetting of sales reports and programming. 4 Keyboard ? Keyboard layout ? @@@@At this time, the ? ? @@If the no battery symbol ? ? appears, you must install the batteries at once. Install three new alkaline batteries LR6 (?Al up preset prices by a code entry. @@Procedure for programming 1. Check to see whether a paper roll is present in the machine. @@in ?OPERATOR MAINTENANCE? chapter for the replacement). 2. @@@@Please refer to print samples in each section. 4. If necessary, issue programming reports for your reference. NOTE ? @@@@? @@@@Used for character code entry. Used for cancel entry. Used for data decision entry. Used for programming termination entry. 10 ? @@@@Used for a space entry. Used to delete the last character or figure. Used for the double-size character entry. @@@@ section in ?FULL DETAILED INSTRUCTION MANUAL?. To change the tax system, please refer to ?Other programming? of ?Various Function Selection Programming 1? section in ?FULL DETAILED INSTRUCTION MANUAL? (Job code 69).



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? @@@@ Department status For dept. 5 through 8 To set all zeros ABC @ H Dept.

key A To program another department Item: A B C SICS / Normal Sign Type of unit price entry Selection: SICS Normal* Negative department Positive department* Open and preset Preset only Open only* Inhibit department key Entry: 1 0 1 0 3 2 1 0 * Default settings SICS (Single Item Cash Sale) ? If an entry of a department programmed for SICS is made first, the sale will be finalized as a cash sale as soon as the department key is pressed. If the entry is made after entering a department not programmed for SICS, it does not finalize and result in a normal sale. Key operation example Print 113 @ "A Type of unit price entry SICS / Normal Sign 14 ? Preset unit price For dept. 5 through 8 To program zero H Unit price (max. 8 digits) To program another department Dept.

key A Key operation example Print 1000 ! A NOTE Unit price If a department is not programmed to allow the entry of preset unit prices in functional programming, the department is automatically changed to allow the entry of preset unit prices by this programming entry. ? VAT/tax status For dept. 5 through 8 To program zero s 20 @ H *VAT/tax status (1 to 4) To program another department Dept. key A *VAT/tax status Selection: VAT/tax 1* VAT/tax 2 VAT/tax 3 VAT/tax 4 Non VAT/tax Entry: 1 e.g.

for this number a VAT/tax rate of 7% is assigned 2 3 4 0 Key operation example Print s 20 @ 2! A VAT/tax status (VAT/tax 2) 15 N ? Department text (item label) For dept. 5 through 8 s 101 @ H To keep current setting Dept. key Character entry (max. 12 characters) s A To program another department Key operation example Print s 101 @ ! FRUIT s A (Programming FRUIT for dept.1) Text programmed for dept. 1 For details of the text entry (?FRUIT?), please refer to the ?Guidance for text programming? on page 11. (F:5, R:7, U:0, I:8, T:9) 16 7 PLU (Price Look-Up) and Subdepartment Programming The PLU function allows speedy key entries whereby a price is automatically called up when a code is entered. The subdepartment is a kind of ?open PLU?, which requires you to enter a price after the PLU code is entered. PLU/subdepartment setting for 1 through 200 codes are available. ? Unit price and associated department assignment To delete the PLU code v For dept.

5 through 8 To program zero PLU code p H Unit price (max. 8 digits) Associated Dept. key A To program or delete the following PLU code To program or delete another PLU code Key operation example Print Ip 125 ! A Unit price Associated dept. PLU code ? PLU/subdepartment selection To program "0" PLU code p *A (0 or 1) s A To program the following PLU code To program another PLU code *A: 0 for subdepartment or 1 for PLU Key operation example Print Ip 0s PLU/subdept. A NOTE When you program the last PLU code, the programming sequence will be complete with a press of the s key. 17 ? PLU text (item label) To keep current setting s 102 @ PLU code p Character entry (max. 12 characters) s A To program following PLU code To program another PLU code Key operation example Print s 102 @ Ip MELON s A (Programming MELON to PLU1) Text programmed for PLU code 1 For details of the text entry (?MELON?), please refer to the ?Guidance for text programming? on page 11. (M:2, E:4, L:1, O:4, N:3) 18 8 Text Programming Please refer to ?Guidance for text programming? section as for how to entering characters. ? Logo messages (6 lines and 30 characters for each line) The register can print programmed messages on every receipt. On the standard model, a header 3-line and footer 3-line logo message is printed on the receipt.

If you want to print in other logo message format, please change the format. For the programming details, refer to ?Logo message print format? in ?FULL DETAILED INSTRUCTION MANUAL?. To keep current setting s 104 @ *Line no. (1 - 6) @ Character entry (max. @type : 1 to 3 ?Header 6-line message? type : 1 to 6 ?Header 3-line and footer 3-line message? @@@@using double sized characters and centering on the third line.

@@@on page 11. @@@@in ?FULL DETAILED INSTRUCTION MANUAL?. Mode switch setting 1. Turn the mode switch to the REG position. Item entries 2. Enter the price for the appropriate department. For example if the price 15.00 EURO, enter ?1500? by numeric keys and then press the appropriate department key. @.3. Repeat step 2 for all department items. Displaying subtotals 4. @.Enter the amount received from the customer. @.7. @.8.

Close the drawer.

Key operation example Item entries 1500 ! 2300 " Logo message (Header) Date/Time Register number/ Consecutive number Price Items Operator display Receipt print Displaying subtotal Amount tendered Finalizing the transaction s 4000 A (In this example, tax system is set to automatic VAT 1-4 and the tax1 rate is set to 7%.) Total quantity Total amount Cash tendering/amount received Change Logo message (Footer) 21 2 PLU Sales Entry Enter a PLU code using numeric keys and press the p key. Key operation example Ip 71 p 141 p 3620 p Operator display Receipt print A 22 CORRECTION 1 Cancellation of the Numeric Entry If you make an incorrect numeric entry, you can clear the entry by pressing the l key only before pressing a department key,

PLU/subdepartment key or the % key. 2 Correction of the Last Entry (direct void) If you make an incorrect entry relating to a department, PLU/subdepartment or percentage (%), you can void this entry by pressing the v key immediately after the incorrect entry. Key operation example Operator display Receipt print 1250 H " v 2p v 600 H \$ % v Ip A 23 3 Correction of the Next-to-last or Earlier Entry (indirect void) You can void any incorrect department entry, PLU/subdepartment entry or item refund entry made during a transaction if you find it before finalizing the transaction (e.g. pressing the A key). This function is applicable to department, PLU/subdepartment and refund entries only. Press the v key just before you press a department key or p key. Key operation example 1310 H " 1755 H # 10 p Correction of a department entry Correction of a PLU entry 12 p 825 H # 1310 v H " 12 v p Operator display Receipt print A 4 Subtotal Void You can void an entire transaction.

Once subtotal void is executed, the transaction is aborted and the register issues a receipt. Key operation example 1310 " Operator display Receipt print " 1755 H " 10 p 35 p s Subtotal void v s 24 5 Correction after Finalizing a Transaction (Void mode) When you need to void incorrect entries that are found after finalizing a transaction or cannot be corrected by direct, indirect void or subtotal void, the following steps should be taken: 1. Turn the mode switch to the position using the mode key, to enter into the void mode. 2. Repeat the entries that are recorded on an incorrect receipt.

(All data on the incorrect receipt is removed from register memory; the voided amounts are added to the void mode transaction totalizer.)



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) Incorrect receipt Cancellation receipt 25 FULL SALES REPORT (X or Z REPORT) ? Use the reading function (X) when you need to take a reading of sales information entered since the last reset. You can take this reading any number of times. It does not affect the register's memory. ? Use the resetting function (Z) when you need to clear the register's memory.

Resetting prints all sales information and clears the entire memory except for the GT1 through GT3, reset count, and consecutive number. X1 and Z1 reports:

Daily sales reports X2 and Z2 reports: Periodic (monthly) consolidation reports When you take an X1 or X2 report, turn the mode switch to the X/Flash position, and use the corresponding key sequence. When you take an Z1 or Z2 report, turn the mode switch to the Z/PGM position, and use the corresponding key sequence. ? Daily full sales report (X1 or Z1 report) Put the mode key in the mode switch and turn it to the X/Flash or the Z/PGM position. Key operation A Sample report (For Z1 report: in the Z/PGM position) Mode title*1 *2 Reset counter Net grand total (GT2-GT3) Grand total of plus registration Grand total of minus registration Dept. code Sales q?ty Sales amount Taxable 1 total VAT 1 total Tax total Net total without tax Item percent counter and total Item void counter and total Void-mode transaction counter and total Subtotal void counter and total No-sales counter Customer counter Paid total Paid total average per customer Starting cash memory (+) Starting cash memory (-) Starting cash memory total Received on account counter and total Paid out counter and total ?+? dept. counter and total ?-? dept. counter and total Subtotal percent counter and total Net sales total (To be continued on the next page) *1: When you take X1 report, ?X1? is printed. *2: Printed in the Z1 report only. 26 Cash counter and total Cheque sales counter and total Credit sale and tendering counter and total Exchange counter and total Domestic currency Cash in drawer Cheque in drawer Cash + cheque in drawer Change total for cheque tendering ? Periodic consolidation (X2 or Z2 report) Put the mode key in the mode switch and turn it to the X/Flash or the Z/PGM position.

Key operation HA Sample report (For Z2 report: in the Z/PGM position) Mode title*1 Reset counter of daily total *2 Reset counter of periodic consolidation Grand total The subsequent printouts are the same in format as in the Z1 full sales report. *1: When you take X2 report, ?X2? is printed. *2: Printed in the Z2 report only 27 MAIN FUNCTIONAL OVERVIEW The register has the following main functions. For details, refer to ?FULL DETAILED INSTRUCTION MANUAL?. Item Entries Single item entries Repeat entries Multiplication entries Single item cash sale (SICS) entries Auxiliary Payment Treatment Currency exchange Received-on-account entries Paid-out entries No-sale (exchange) Special Entries for PLU PLU entries Subdepartment entries Correction Correction of the last entry (direct void) Correction of the next-to-last or earlier entries (indirect void) Subtotal void Correction after Finalizing a Transaction (Void mode) Display of Subtotals Subtotal Finalization of Transaction Cash or cheque tendering Mixed tendering (cheque + cash) Cash or cheque sale that does not need any tender entry Credit sale Mixed-tender sale Special Printing Function After transaction receipt Copy receipt printing Other Functions SD card mode Electronic journal Starting cash memory (+)(-) Help function Computation of VAT (Value Added Tax)/Tax VAT/tax system Auxiliary Entries Percent calculations (premium or discount) Printing of non-add code numbers Reports General report PLU report Hourly report Electric Journal report Flash reports Euro change 28 OPERATOR MAINTENANCE 1 In Case of Power Failure When power is lost, the machine retains its memory contents and all information on sales entries. (Note: Three alkaline batteries must be installed.) ? When power failure is encountered in register idle state or during an entry, the machine returns to normal operation after power recovery. ? When power failure is encountered during a printing cycle, the register prints ?===== and then carries out the correct printing procedure after power recovery. (See the sample print.) 2 In Case of Printer Error If the printer runs out of paper, the printer will stall, and ? ? will appear on the display.

Key entries will not be accepted. Refer to section 5 in this chapter, install a new roll, then press the l key. The printer will print the power failure symbol and resume printing. 3 Cautions in Handling the Printer and Recording Paper ? Cautions in handling the printer ? Avoid dusty and humid environments, direct sunlight and iron powder. (A permanent magnet and electromagnet are used in this machine.

) ? Never pull the paper when the print roller arm is locked. First lift up the arm, and then remove the paper. ? Never touch the surface of the printer head and print roller. ? Cautions in handling the recording paper (thermal paper) ? Use only the paper specified by SHARP. ? Do not unpack the thermal paper until you are ready to use it.

? Avoid heat. The paper will color at around 70C. ? Avoid dusty and humid storage places. Avoid direct sunlight. ? The printed text on the paper can discolor under conditions of high humidity and temperature, exposure to the direct sunlight, contact with glue, thinner or a freshly copied blueprint, and heat caused by friction from scratching or other such means. ? Be very careful when handling the thermal paper. If you want to keep a permanent record, copy the printed text with a photocopier. 29 4 Replacing the Batteries This cash register displays a low battery symbol () when the batteries are low, and displays a no battery symbol () when batteries are extremely low or batteries are not installed. When the low battery symbol is displayed, replace the batteries with new ones as soon as possible. The existing batteries will be dead in about two days.

When the no battery symbol is displayed, replace the batteries immediately. Otherwise, if the AC adapter plug is disconnected or a power failure occurs, all the programmed settings will be reset to the default settings and any data stored in memory will be cleared. Caution: While the no battery symbol is being displayed, do not turn the mode switch to any positions. Follow the battery replacement procedure below without changing the mode switch position. Never pull out the AC adapter from the AC outlet, all the programmed settings will be reset to the default settings and any data stored in memory will be cleared. NOTE Be sure to observe precautions shown on page 1 when handling batteries. To replace the batteries: 1. Make sure that the cash register is plugged in.

Remove the printer cover.

3. Open the battery compartment cover next to the paper roll cradle and remove the old batteries. 4. Install three new alkaline batteries LR6 (?AA? size) in the battery compartment. Be sure the positive and negative poles of each battery are facing in the proper direction.



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When they are installed correctly, the ? ? or ? ? symbol will disappear. 5. Close the battery compartment cover. 6. Replace the printer cover. 30 5 Replacing the Paper Roll Be sure to use paper rolls specified by SHARP. The use of any other paper rolls other than those specified could cause paper jamming, resulting in register malfunction. Paper specification Paper width: 57.5 0.5 mm Max. outside diameter: 80 mm Quality: High quality (0.06 to 0.08 mm thickness) ? Be sure to set the paper roll prior to using your machine, otherwise it may cause a malfunction. Install the paper roll in the printer. Be careful to set the roll correctly.

(How to set the paper roll) To the printer Correct To the printer Incorrect ? Removing the paper roll When a red dye appears on the paper roll, it is time to replace it. Replace the paper roll with a new one. If you plan on not using the register for an extended period of time, remove the paper roll, and store it in an appropriate place. Caution: The paper cutter is mounted on the printer cover. Be careful not to cut yourself. Print roller arm 1. Remove the printer cover. 2.

Lift up the print roller arm. 3.

@@@@on page 8. Caution: The paper cutter is mounted on the printer cover. @@Be careful not to cut yourself. @@Remove the printer cover. 2. Lift up the print roller arm. (When a large roll paper is set, hold the both side of the print roller arm as per the diagram.) 3. Remove the paper jam. Check for and remove any shreds of paper that may remain in the printer.

4. Reset the paper roll correctly by following the steps in ?Installing a Paper Roll? on page 8. Print roller arm 7 Cleaning the Printer (Printer Head / Sensor / Roller) When the printed text is getting dark or faint, paper dust may be stuck to the printer head, sensor and/or roller. Clean them as follows: Caution: ? @@? The paper cutter is mounted on the printer cover. Be careful not to cut yourself. Sensor Printer head Roller 1. 2. 3. 4. Turn the mode switch to the ? ? position.

Remove the printer cover. Lift up the print roller arm. Remove the paper roll referring to the ?Removing the paper roll? section. 5. @@Clean the roller and the sensor in the same manner. 6. @@@@After closing your business for the day, remove the drawer. To detach the drawer, pull it forward fully, and while holding the lever down, lift the drawer slightly and remove. The 6-denomination coin case is detachable. Coin case Lever 1 2 9 Opening the Drawer by Hand The drawer automatically opens.

However, when a power failure occurs or the machine becomes out of order, slide the lever located on the bottom of the machine in the direction of the arrow. (See the diagram at the left.) The drawer will not open if it is locked with the key. Lever 33 BEFORE CALLING FOR SERVICE The malfunctions shown in the left-hand column below, labeled ?Fault,? do not necessarily indicate functional faults of the machine. It is therefore advisable to refer to ?Checking? shown in the right-hand column before calling for service.

Fault (1) The display shows symbols that do not make sense. Checking ? Has the machine been initialized properly as shown in ?PREPARING THE CASH REGISTER?? (Note that initialization clears all the data and programmed settings stored in memory.) ? Is power supplied to the electrical outlet? ? Is the AC adapter plug out or loosely connected to the AC outlet? ? Is the mode switch set properly at the ?REG? position? ? Is the paper roll properly installed? ? Is there a paper jam? ? Is the receipt function in the ?OFF? status? ? Is the print roller arm securely locked? ? Is the print roller arm securely locked? Open the print roller arm, and lock the arm by following the instruction of installation. ? Is the paper roll properly installed? ? Are the printer head/sensor/roller clean? ? ??? will be displayed in order from left to right continuously. It occurs when the printer temperature is high.

Printing will automatically restart after several seconds. (2) The display won't illuminate even when the mode switch is turned to any other position than ? ?. (3) The display is illuminated, but the whole machine refuses registrations. (4) No receipt is issued. (5) Printing is unusual. (6) Continuous printing stops. ? Error code table When the following error codes are displayed, press the l key and take a proper action according to the table below. Error code E01 E02 E11 E12 E33 E34 E35 E36 E37 E67 E80 Error status Registration error Misoperation error Compulsory depression of the s key Compulsory tendering Action Make a correct key entry. Make a correct key entry. Press the s key and continue the operation.

Make a tendering operation. Compulsory SCM (starting cash memory) Make the SCM (starting cash memory) entry. entry Overflow limitation error The open price entry is inhibited. The preset price entry is inhibited. The direct finalization is inhibited. Subtotal void is not allowed. The battery trouble is occurred. Make a registration within a limit of entry. Make a preset price entry. Make an open price entry.

Make a tendering operation. Finalize the transaction, and correct the wrong mode. entries in the Change the battery. 34 N SPECIFICATIONS Model: Dimensions: Weight: Power Source: Power Consumption: Working Temperature: Humidity: Electronics: Display: Printer: XE-A137 XE-A147 335 (W) x 360 (D) x 190 (H) mm Approx. 5 kg Official (nominal) voltage and frequency Stand-by: 1.

9 W (When the official voltage is 220 to 240 V, 50 Hz/60 Hz) Operating: 8.1 W (max.) (When the official voltage is 220 to 240 V, 50 Hz/60 Hz) 0 to 40 C (32 to 104 F) 20 % to 90 % LSI (CPU) etc. 7-segment display (9 positions) Type: One-station thermal printer Printing speed: Approx. 7 lines/second Printing capacity: 30 digits Other functions: - Logo message function - Receipt (ON-OFF) function Graphic logo printing: Size: 130 (H) x 360 (W) pixel Area of black must be less than 35% of all area.

Logo: Logo message printing: Logo message for the receipt (max. 30 characters x 6 lines) Paper Roll: Width: 57.5 0.5 mm Max. diameter: 80 mm Quality: High quality (0.06 to 0.08 mm thickness) 3 slots for bills and 6 for coin denominations Basic user manual: Paper roll: Mode key (same as drawer lock key): AC adapter: Fiscal caution sheet: 1 copy 1 2 1 1 (for Germany and Norway) Cash Drawer: Accessories: *Specifications and appearance are subject to change without notice for improvement. ? Option The following sharp option is available only for your XE-A147 register. ? Option battery model XE-A1BT 35 CAUTION: (only for the XE-A147) Shielded interface cables must be used with this equipment to maintain compliance with EMC regulations. XE-A137 Noise level LpA: 56.

4 dB(A-weighted) Measured according to EN ISO 7779:2001 [Maximum value if the cash drawer springs open LpAI: 71.4 dB(A-weighted)] XE-A147 Noise level LpA: 53.0 dB(A-weighted) Measured according to EN ISO 7779:2001 [Maximum value if the cash drawer springs open LpAI: 70.1 dB(A-weighted)].



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