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You can read the recommendations in the user guide, the technical guide or the installation guide for SAGEM PHILIPS MAGIC 2 PRIMO. You'll find the answers to all your questions on the SAGEM PHILIPS MAGIC 2 PRIMO in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual SAGEM PHILIPS MAGIC 2 PRIMO
User guide SAGEM PHILIPS MAGIC 2 PRIMO
Operating instructions SAGEM PHILIPS MAGIC 2 PRIMO
Instructions for use SAGEM PHILIPS MAGIC 2 PRIMO
Instruction manual SAGEM PHILIPS MAGIC 2 PRIMO

I Introduction

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. 16 1 Overview of the machine The following items are included in the packaging: 1 2 3 4 Telephone cable with plug Mains cable with plug Telephone handset Spiral cable for telephone handset 5 6 7 8 9 Fax machine Paper tray Document support User manual Installation guide Description of machine 1 2 3 4 5 6 Mains cable with power plug Document guide Paper feed flap Document support Paper tray Telephone handset 7 8 9 10 11 Operation panel Scanner Front ink film compartment Rear ink film compartment Printer roller 2 General view of functions You can print out a list of functions by pressing MENU three times. 15-MaY-00 12:30 FINE f/PHOTO F indicates whether you are sending or copying with a higher picture quality or with grey tones. If neither of the two symbols is visible, the standard resolution is selected. To change the resolution use FINE/PHOTO.

1 Setup Page 11 Set Language (select the language of the display text)

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12 12 Set time and date (setting time and date)

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..... 11 13 Your telephone number (enter your telephone number) ..

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.... 11 14 Your name (enter your name)

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..... 11 15 Line type (setting the private branch exchange) .

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..... 10 2 Fax 21 Transmission speed/overseas function (setting for half-speed transmission)

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..... 18 22 Polled reception (you can call up fax messages)

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... 19 23 Polling send (your fax message can be fetched).....

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..... 19 24 Send later (faxes will be sent later)

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.... 19 ! Never expose your fax machine to rain or any other form of moisture, in order to prevent the risk of electric shock or fire. ! In a thunderstorm, disconnect the fax machine from both the mains and the telephone line. If you are unable to disconnect the fax machine, do not use it and do not telephone due to the danger of lightning strike and/or damage to the device. 3 Fax switch 31 Ring count (Setup of faxreception) ...

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13 34 Easylink (codes for use with additional telephones)

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18 42 Dialling list (print out of stored names and numbers)

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..... 18 3 Location of controls n press briefly: to select a phone number press and hold (two seconds): to store a telephone number a press briefly: to call up a name entry press and hold (two seconds): to store a name entry HELP/INSTALL press briefly (twice): print operating instructions for the most important functions with references to additional help pages press and hold (two seconds): to start the automatic installation of your fax machine / printout of Easy Install T temporary mute of microphone during a call / transferring a call from the fax machine to another telephone (only for serial connections, see Glossary) R press briefly: for special functions, e. g. for the use with a private branch exchange and for using various functions provided by your service provider (call waiting etc.) press and hold: to insert a dialling pause between two figures PP press briefly: to repeat the last five numbers you have dialled press and hold (two seconds): to browse the list of callers < to select options / to move cursor to left of display MENU/OK for calling up functions / to confirm entries > to select options / to insert a space when entering a name / to move cursor to right of display Display lamp If this lamp flashes, please read the message on the display.

START/COPY press briefly: to start fax transmission or to copy a document press and hold (two seconds): rapid call-up of faxes FINE f /PHOTO F to select a higher resolution when copying or sending (for text and graphics - FINE; for photographs - PHOTO) STOP stops procedures / document ejection CLEAR press briefly: to delete messages / entries / individual symbols press and hold (two seconds): to cancel the whole entry 4 2 Installation ! Neither telephone nor fax will operate during power failure. ! Your fax machine was built for exclusive use in the country of purchase. It complies with the local network specifications. For all other countries Location 1 The fax machine must stand securely on a smooth, flat, horizontal surface (no soft surface such as carpets etc.). 2 Avoid exposure to direct sunlight (the ink film is heat- sensitive) and close proximity with heaters, radios and TV sets, air conditioning vents, dust, water and chemicals - is not advised. 3 Avoid heat build-up by ensuring that the machine is not covered. Place the fax in such a way as to ensure free circulation of air around it. 4 If you would like to use a cordless phone, there should be a distance of at least 15 cm in between the fax machine and the base station, otherwise you may hear acoustic interference in your handset. Connecting the fax machine To the telephone socket Connect the telephone cable to the fax machine by inserting it in the socket on the bottom of the machine identified with LINE.

Insert the cable in the groove provided. In the UK Handset to the fax machine Insert one end of the spiral cable into the socket of the handset and the other end of the spiral cable into the socket identified with a handset symbol, on the bottom of the machine, and press it into the specially provided cable groove. 5 To the power supply ! Please note that the handset must be replaced before you connect the machine to the power supply. Removing the old ink film 1 Lift the rear ink film roll holding both sides with your index fingers upwards, in order to remove it out of its seat and place it next to the front ink film roll.



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2 Remove both ink film rolls.

They cannot be reused. Dispose 1 Plug the power connector into the back of the fax machine. Plug the mains cable into the wall socket. The machine will carry out an internal test. Afterwards you need to enter the current time and date.

2 Use the dial pad to enter the correct time and date. Confirm with OK. of the ink film rolls with normal waste. Load a new ink film, because your fax machine cannot work correctly without it. Replacing the ink film You cannot receive or copy documents unless an ink film is loaded in the fax machine. For this reason an ink film for 50 pages has been inserted into your machine. The commercially available ink film PFA 321 has a capacity of approx. 260 pages. If the ink film is finished or if there is no ink film in the fax machine, the red display lamp flashes, and the following message appears: refill inkfilm Loading the new ink film 1 Carefully remove the rubber rings from the new ink film. Take care not to damage the ink film.

1 Before loading a new ink film you must remove the paper from the paper feed mechanism! Also follow the instructions on your ink film packaging! 2 To obtain optimum quality, please use only ink films as specified on your original roll. For safety reasons, do not use any other brands because they can damage your fax machine. 3 Open the machine by carefully lifting the operation panel 2 Lay the large roll in the grooves provided in the rear ink film compartment. at the recess in the middle. 6 3 Now take the small roll and lay it in the front ink film compartment. Please make sure that the smaller roller is inserted into the side indentations. A silver strip is fixed to the staan (analogue) adapter or an ISDN connection for analogue devices. For further information please refer to your ISDN instructions. Private branch exchange Line type In the UK you can select with function 15 the connection to a private branch exchange. In all other countries it is also possible to select the telephone line type with this function.

Press MENU 15, then OK, select with </> and confirm with OK. Continue with point 2. 1 Select function 15 by pressing MENU and then entering Connecting to a private branch exchange (PABX) Private branch exchange systems are very common in large companies. ISDN connections are private branch exchanges and are used very often in private households. To get a connection from a private branch exchange to the public network you have to dial a key to obtain the outside line.

An additional telephone which is connected to a normal telephone line together with your fax machine must not be mixed up with a private branch exchange. If you wish to use your fax machine on a PABX you have to change some settings in function 15. the digits 15. Press OK. 2 You can switch on the PABX operation using </>.

Press OK. PABX: PABX: NO yes 3 Now enter the key that has to be pressed to obtain an outside line (this outside line access code must be obtained from the manufacturer). This is either 0, R (in some systems also described as FLASH) or a number key. Press OK. 4 Press OK. Your machine will then check that the outside line can be obtained. 5 ... if the check is successful, briefly appears: CHECK OK 6 .

.. if the check is unsuccessful, briefly appears: CHECK NOT OK 7 You will be asked to repeat the entry. Check the key for obtaining an outside line. However, if you have chosen the correct key and on the display still appears the message CHECK NOT OK delete the key for obtaining the outside line by pressing CLEAR. In case your PABX requires R to obtain an outside line but it is still not possible to get through to the line, your system might not be according to the regulations. Therefore some technical settings have to be changed on your fax machine. Please refer to your "Fax Call Centre". 10 3 Basic functions Grundeinstellung ! If you press a wrong key by mistake, press the STOP key as often as necessary to return to the original position. Entering your number Use # or * to enter the "+", that is often used in international fax numbers in front of the country code, and > to enter a space.

The maximum number of digits you can use for your number is 20. 1 Select function 13 by pressing MENU and numbers 1 and 3. 2 Press OK. 3 Enter your telephone or fax number (Country codes: UK +44, Ireland +353, Hong Kong +852, Singapore +65). 4 Press OK. Your number is now stored. If you want to keep a note of the factory settings on your machine for later, we recommend printing out a function list before you change any of the settings (press MENU three times). If you want to delete your individual settings, you can do so in function 45 Service code (see chapter Hints and Tips / Service code). "Your name" and "your telephone number" are transmitted at the top of each page (the first 4 mm) together with the date, time and page number. HELP function 1 Press HELP/INSTALL twice.

You will receive a printout explaining how to use the most important functions. It also specifies how to obtain further HELP pages concerning other features of your fax machine. Entering your name When you enter a name (maximum 32 digits), the number keys are used to enter letters. Every key has a number of different characters. The table on the following page shows which characters are entered by which key. Every time you press a particular key you will call up the next character. After the last character the sequence starts again from the beginning. 1 Select function 14 by pressing MENU and numbers 1 and 4. 2 Press OK. 3 Enter your name by using the dial pad (see next page).

4 Confirm with OK. Your name is now stored. Time and date 1 Select function 12 by pressing MENU and numbers 1 and 2. 2 Press OK. 3 Enter the correct time using the number keys (e. g. 0915 for 9:15). Your fax machine will now ask you for the correct date (e. g. 150500 for May 15, 2000).

4 Press OK. Correction If you have entered a wrong letter or number in function 13 or 14 you can correct the mistake during the entering as well as later. If you want to make your corrections later you have to select the functions for entering numbers or names once again. 1 Position the cursor on the right side of the character you want to change with </>. Press CLEAR to delete the character.

A long press on CLEAR will delete the whole line. 2 Now enter the correct characters by using the keyboard. Confirm with OK. 11 press 1x space 1 A D G J M P T W 2x . 3x - 4x 0 5x + 6x ? 7x / 8x : 9x * 10x % 11x ! 12x (13x) 14x [15x] 16x 0 1 2 3 4 5 6 7 8 9 " B E H K N Q U X C F I L O R V Y 2 3 4 5 6 S 8 Z a d g j m 7 t 9 b e h k n p u w c f i l o q v x Ä Å Æ Ç ä å æ ç Ñ Ò Ü ö s ü z ñ ö Language of display 1 For selecting the language of the display and the reports, enter function 11 by pressing MENU, 1 and 1 and OK.



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2 Select the desired language with </> and confirm with OK. Volume of the ring signal You can adjust the volume of the ring signal if the fax machine is in stand-by mode or if it is just ringing. 1 By pressing </> the display shows the current setting for about three seconds. 2 Change the volume by pressing </> until the desired volume is achieved. Type of ring signal You can choose between ten different ring signals. 1 Enter function 44 by pressing MENU, the numbers 4 and 4 and then OK. 2 Select the desired ring signal with 0 to 9. 3 Confirm your setting with OK. 12 4 Fax switch Die Faxweiche The intelligent fax switch enables you to phone and fax from the same telephone connection and use additional devices. The fax switch separates fax and voice messages.

For example, it can receive fax messages silently, i.e. without ringing to avoid causing a disturbance. Special settings Silent fax reception FAX RINGS: 0 To receive faxes without any ring signals, set the amount of ring signals in FAX RINGS: to 0. Setup of the fax reception Display TOTAL RINGS: Completely silent operation If, for example, you do not wish to be disturbed by calls or faxes arriving at night, you may set the number of ringing signals to 0. With this setting the fax-switch is turned off, i.e. your device immediately switches over to fax reception and will not ring, when calls are received (the caller hears a whistling tone). ! For this reason calls cannot be recorded by any external answering machine which may be connected. Possible settings 0, 1, 2, 3, 4, 5, 6, 7
0, 1, 2, 3, 4, 5, MANUAL RECEPTION low, medium, high FAX RINGS: RINGER VOL.

: Manual fax reception fax: manual 1 Select function 31 by pressing MENU and numbers 3 and 1. Confirm with OK. 2 Using </>, set the total number of rings before the fax reception commences. TOTAL RINGS: 5 manual , then faxes are only autoIf you select fax: matically printed out by your fax machine, if you activate the fax reception by pressing START. This may be sensible for example, if you wish to receive your faxes by modem at your computer.

3 Confirm your entry with OK. 4 Now enter the number of ringing signals after which the fax-switch should accept the call and separate faxes from voice messages. Although the caller will continue to hear slightly different ringing tones after this time, charges will already accrue. FAX RINGS: 5 Easylink Setting additional devices The three codes below will help you, when you receive a call on an additional telephone and wish to transfer a call or fax to your fax machine. 1 Code for starting your fax machine from another telephone: *5 2 Serial connection (see Glossary): Code for transferring a call from another telephone connected serial to your fax machine: *0 Please note that when using this code you have to replace the handset of your additional device after you have entered the code.

See chapter Telephone / Call transfer. 3 Parallel connection (see Glossary): In case you have taken a call on an additional telephone and the fax machine keeps on ringing, you can switch it off by pressing: ** To be able to use this function you must set your additional or cordless telephone to tone dialling. If your telephone service is not compatible with this dialling method and requires pulse dialling, you must temporarily set your additional device to transmit tone dial signals. Please refer to the operating instructions of your additional device to find out how to make this temporary adjustment. ! Only change the specified Easylink codes if absolutely necessary! 5 Confirm your entry with OK. 6 Using </>, determine the ringer volume when receiving a call. Press OK. RINGER VOL.:HIGH 7 Confirm with OK. If you cannot receive any faxes, you may have set both ringing signal numbers too high (see points 2 and 4).

Set both ringing signal numbers to values lower than five . If you are using other devices apart from the fax machine (telephones, answering machines), which are not connected by serial links (see Glossary), the ringing pattern may change as follows: Other devices ring as often as set under FAX RINGS: . Your fax will ring as often as set under TOTAL RINGS: . 13 If you need to change the pre-set codes, select MENU 34 and press OK. Enter a two digit code. The first digit should be the sign * or #. Confirm with OK. Execute this procedure for each of the three codes. Please note that the three Easylink codes must be different. Otherwise on the display appears: CODE NOT OK Tips: 1 The answering message of your answering machine should be shorter than 10 secs. 2 Please avoid music in your answering message. 3 If your fax machine is unable to recognise older fax machine models, which do not transmit those signals that are commonly used in today's technology, you should advise your callers in your answering message to press * and 5 followed by START to commence the fax reception. 4 If the automatic fax reception is impossible, press START to manually begin receiving the fax. 5 If your answering machine provides an "economy function" (e.g.

a function which changes the number of ringing signals as soon as a message was recorded), you should preferably switch this function off. 6 It is possible that the answering machine not only counts the messages received, but also the number of fax calls. 7 Please ensure that the code for starting the fax reception from other telephones (factory setting * and 5) is not the same as for remote access to recorded messages. Where necessary the code for function 34 may be changed (see sub-heading Easylink). 8 If your answering machine accepts the call but your fax machine does not stop ringing, try and install your answering machine by serial connection, for example by connecting it to the same telephone socket or to the EXT.

port of your fax machine (see chapter Installation / Connection of additional devices). 9 If your answering machine cannot accept calls, your fax machine will automatically start to receive faxes after the number of ringing signals set in TOTAL RINGS: has been reached. 10If your external answering machine records fax signals, but your fax machine cannot receive any faxes, check the connection of your external answering machine. Connect the external answering machine to the same telephone socket or to the EXT. port of your fax machine (see chapter Installation / Connection of additional devices). External answering machine Connect the answering machine as described in chapter Installation / Connecting additional devices. To provide for the optimum performance of an external answering machine, set this device to ring once or twice. To avoid the automatic acceptance of calls by the fax switch, you must set FAX RINGS: to a value at least two ringing signals higher than the setting of the external answering machine. If you switch off the external answering machine, calls are accepted by the fax switch. Setting example: ANSWERING MACHINE RINGS FAX RINGS: TOTAL RINGS: 2 4 4 14 5 Telephone Das Telefon If you enter a wrong digit, delete it by using CLEAR.



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Then lift the handset. The R key allows you to use various services offered by the telephone service provider (call waiting, toggling calls, etc.). Contact your telephone service provider for more information. If you have not connected your fax machine to the mains, it will not function at all--even for making telephone calls. @@The stored name or telephone number appears on the display. In order to edit the number press OK and make the desired changes. 2 Lift the handset. @@2 Press OK. @@2 Press n for two seconds.

Select the wrong character with </>. 3 Press CLEAR to delete the wrong character. @@1 Press PP. 2 Press </> until the desired number appears on the display. If you want to edit the number press OK and make the desired changes.

@@The stored name or telephone number appears on the display. 2 Press CLEAR. Select with </> whether to actually delete the entry. @@1 Press PP and CLEAR. @@@@The exact figure depends on the length of each entry.

@@2 Use the dial pad to enter a name and then press OK. @@2 Select with </>. The stored name or telephone number appears on the display. 3 Pick up the handset. @@2 Choose a number between 0 and 9. @@2 Press a for two seconds. Select the wrong character with </>. 3 Press CLEAR to delete the wrong character. @@1 Press T. @@@@2 Press CLEAR.

Select with </> whether to actually delete the entry. 3 Confirm with OK to delete the entry. @@@@The use of this feature is subject to network selection.

@@Press MENU 42. 2 Press OK. @@3 Using </> you can now step through the entries. The new entries are marked with an „*“. 4 To call back the displayed number just lift the handset. Your fax machine starts dialling. 5 To delete an entry press CLEAR.

Choose with </> and confirm deletion by pressing OK. @@@@2 Your other telephone will ring for about 30 seconds. @@If you do not lift the handset in time the call will be disconnected. From an additional telephone to the fax 1 Press * and 0 during the phone call. If the connection is established successfully, you will hear a tone.

Replace the handset of the additional telephone within three seconds. 2 Your fax machine will ring for about 30 seconds. If the handset is not lifted in time, the additional device takes over the call again and rings for about 20 seconds. If you do not lift the handset in time the call will be disconnected. 16 Das Fax 6

The following points are the most common causes of errors when sending faxes! Don't send .

.. pages from newspapers (printer's ink). ... stapled pages or pages held together with paperclips. Remove all staples and clips before sending. ..

. creased or torn pages. ... wet pages or pages with corrections made with correction fluid; dirty pages or pages with a glossy or laminated surface. ... pages joined with sticky tape or glue, with adhesive stickers such as "post-it®" notes, or pages which are too thin or too thick.

... pages written in faint pencil, crayon, chalk or artist's charcoal. 3 If you want to select a higher resolution, press FINE/ PHOTO.

4 Press START. Transmission now begins. In case the connection is not successful your fax machine will redial later. 5 If you want to interrupt transmission, press STOP. Sending faxes 1 Dial the number you require.

2 Insert your documents face up into the document feed slot (max. ten pages). Documents smaller than A5 risk getting stuck in the machine. Write clearly and legibly. Only use pens with dark ink (black/dark-blue, not yellow/orange/light green). Documents printed on your fax machine are visible on the used up ink film. In case of confidential texts the ink film should be destroyed after usage. Copying You can use your fax machine to make copies of an original. You may also choose PHOTO F and FINE f resolution (see Image quality). 1 Place your documents face up in the document feeder.

The documents must rest against the document guide. To prevent several sheets being drawn into the machine at once, please straighten the documents to the same height before inserting them in the document feed. You can load up to ten pages at once. 2 Select the desired resolution with FINE/PHOTO. To make a copy of the original, briefly press START. 3 The document that has been pulled through will come out on the top side of the fax machine. 4 To stop copying press STOP. The document and the copy will be ejected. Feeding documents in 1 To avoid more than one page being fed at the same time, first fan out the stack and then straighten it on a smooth surface. 2 Insert your documents (max.

10 sheets) loosely with the printed side up into the document feed slot. In case a document jam occurs, remove the scanner from the device and remove the document. In case a paper jam occurs or the ink film is used up the copying process automatically stops. 17 Image quality If you want to improve the image quality you can choose between the options FINE f (for small print or fine drawings) and PHOTO F (for photographs and pictures). Press FINE/ PHOTO as often as needed until the symbol for the desired resolution lights up.

Document transmission will take longer in the FINE/PHOTO operating mode. After transmitting or, if there is no document in the feed slot, after 40 seconds the fax machine will automatically return to standard resolution. Overseas function Transmission Your fax machine automatically adjusts its transmission speed to the quality of the telephone line. Especially in case of overseas transmissions this process can take more time. If the poor line quality is already known it is useful to set the machine at a slower speed from the very beginning using function 21.

This will save time and charges the automatic adjustment would require. 1 Press MENU, 2 1 and OK. 2 Select a slower speed with </> and confirm with OK.

Contrast The factory default for this feature has been set to medium. With function 47 you can adjust the contrast quality (brightness) for documents you want to copy or send as a fax message, e.g. dark photos or forms with coloured background. 1 Press MENU, 47 and OK. 2 With </> you can choose between three different options: CONTRAST: LOW Size compression To make sure that received faxes that are slightly longer than A4 size are printed on one page, these pages are slightly reduced vertically. If you do not wish to use this facility, you can switch off reduction using function 46.

1 Press MENU, 4 6 and OK. 2 Select with </> and confirm with OK. CONTRAST: MEDIUM CONTRAST: HIGH Fax journal The fax journal is a list of the last ten received and transmitted faxes. 1 Call up function 41 by pressing MENU, 41 and OK. 3 Confirm your choice with OK. Transmission report error report Your fax machine can print a transmission report every time you have sent a document. This way you are given confirmation that your document has been received. If an error occurs during transmission you will be informed on the error report. The printing of a transmission report can be switched on and off while the error report is always printed.



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1 Call up function 43.

Press MENU 4 3 and OK. 2 Select with </> and confirm with OK. 2 Select with </> if, and when the fax journal will be printed out (immediately or after ten transmissions). 3 Confirm your choice with OK. Polled reception By means of this function documents which have been prepared for collection from another fax machine can be retrieved.

Quick polling 1 Dial the desired number with the handset replaced and press START for a longer time. 2 In case you want to enter a sub address or a code as well (check polling with code) enter the telephone number first and close with R. Attach the desired sub address or code and press START for a longer time. (e. g.

12345R17). 18 Das Fax Polling with code If your correspondent has entered a code to protect the document to be retrieved please follow this procedure: 1 Select function 22 by pressing MENU, 2 2 and OK. 2 Enter the code and confirm with OK. 3 Enter the telephone number and press START. In case it does not work try to poll manually. Lift the handset, dial the required number and then press START. Send later If you wish to make use of cheaper telephone rates, or if your fax correspondent is only available at particular times, you can program automatic transmission of a fax at a later time (within 24 hours). 1 Select function 24 by pressing MENU 2 4 and OK. Enter the time when you wish the document to be sent. 2 Press OK and insert the document.

3 Dial the desired telephone number and then press START or OK. Polling send You can allow a document to be polled from your fax machine. 1 Insert the document in the document feed slot. 2 If you wish to protect the document from unauthorised access, enter a code with function 23. Press MENU, 2 3 and confirm with OK. The document can now be polled by a person in possession of this code. You can still make telephone calls while this function is activated. 3 The operation is interrupted as soon as you remove the document. 4 The fax machine is now ready to send the inserted document. You can still make telephone calls while this function is activated.

5 If you remove the inserted document the stand-by mode is cancelled. Polling codes work in accordance with the ITU international standard. However, there are manufacturers who use other processes and whose machines are therefore not compatible. If you want to send faxes to fax databases or if you want to poll from these, some databases have a sub-address which you can add to the telephone number. This will save you money in telephone charges.

First enter the telephone number of the database and then press R. Then enter the required sub-address. If you are not sure whether your fax polling service supports sub-addresses, please contact your polling service operator. 19 7 Hints & Tips The following table contains an overview of the most frequent operating errors or problems and their possible causes and remedies. Before calling our service desk, please consult this table.

If you can not rectify a fault using the instructions provided, please do as follows: 1 Disconnect the mains. 2 Wait at least ten seconds and reconnect. 3 If the fault reoccurs, please contact your customer information center. Error You or your fax correspondent receive blank pages. Possible cause Your fax correspondent sends the wrong (blank) side of a document. The printer or scanner is faulty. Remedy Your fax correspondent must feed the document properly. Test the fax machine by making a copy. If your copy is faultless the correspondent's fax machine might be defective. Call service if necessary.

Change the resolution setting to FINE or PHOTO. Check the document or set a higher contrast with function 47 (see chapter Fax / Contrast). Test the fax machine by making a copy. If your copy is faultless the correspondent's fax machine might be defective. Call service if necessary. Open the operation panel and remove the paper from the document feed slot. Clean the scanner with a cloth (see Care and maintenance). Test the fax machine by making a copy. If your copy is faultless the correspondent's fax machine might be defective. Call service if necessary.

Copy a black page several times until the lines disappear. Please put in scanner (see Care and maintenance). Press both sides of the scanner down until you hear a definite click. Faxes are of poor quality. The document contains photographs or small print.

The document lacks contrast. Your fax machine is faulty. Your fax or your recipient's fax machine produces black lines when printing. There is paper in the sheet feeder. The scanner is dirty.

Your fax machine is faulty. Your fax machine produces white lines when receiving or copying. You can not send faxes. The device does not draw the document in during copying or sending. Thermal printhead is dirty. Scanner not put in. Scanner has not clicked in. 20 Störungen Error TRANSM. ERROR Possible cause The telephone connection is of poor quality. The recipient has a paper jam or has run out of paper.

Your fax partner's line is busy, does not answer or a different device like an answering device answers. Improper installation or plug-in of fax machine. You are connected to a PABX system. You have connected your telephone cable to the socket identified with EXT. Remedy Try again or send the fax at reduced speed (function 21). Call your fax partner or try to transmit at a later stage. Try later or draw your fax partner's attention to a possible installation fault. Check the installation of your fax machine. Check the settings in function 15. Connect your telephone cable to the socket on the bottom of your fax machine identified with LINE.

Plug the telephone cable into the socket marked with LINE on the base of the fax machine. Try to send the fax manually: pick up the handset and dial the fax number. You will hear the call being established. If the recipient is using an automatic answering device, wait until you hear a tone after the prerecorded message. Press START.

Set the number of ringing signals with function 31 lower than five. In function 15, select PABX: yes Error report NO CONNECTION or REDIAL FAILED NO LOOP CURRENT NO DIALTONE When you lift the receiver of your fax machine you do not hear the dial tone. busy You have connected the telephone cable to the socket marked with EXT. Your fax correspondent has a fax machine that cannot receive the usual standard identifying signals. or fax transmissions are constantly interrupted.

You cannot receive any faxes. You cannot phone or send faxes. You have set the number of rings too high. You are operating your fax machine on a private branch exchange and have not set it accordingly. Your correspondent is being informed that the fax machine has taken the call already and that he has to pay charges. Your machine checks whether it is a phone or a fax correspondence. This process is perfectly normal! When you receive a phone call, after the first ring your correspondent does not hear the usual ringback tone.



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In function 31 you can put the tollfree rings to a higher level under FAX RINGS: (see chapter Fax switch / Setting the operating mode). Your fax machine rings once, then there is a moment of silence and another ring signal after that. You have just noticed how the automatic fax-switch operates.

After the first ring signal the fax machine takes over the call. When the fax machine has recognised that the incoming call is a telephone correspondence, the fax machine will continue to ring. 21 Error You cannot transfer calls from the additional phone to the fax machine. Your external answering machine records fax signals but your fax machine does not receive these fax messages. Copy is blank. Possible cause Your auxiliary devices are not set to tone dialling. You have not connected your external answering machine correctly. Remedy See the instruction of your additional telephone how to change your device to tone dialling. Connect your answering machine as described in the chapter Installation / Connecting additional devices. Load the document with the printed side up.

*Service. On the fax machine: press START. On the additional phone: press * and 5. Then replace the handset. Press * twice to switch off the tones. You can now make a call without interferences (see chapter Fax switch). Open the operation panel. Leave the paper refill flap closed. Pull the crumpled paper out carefully from inside. Open the operation panel and pull the paper carefully outwards from the inside.*

Document loaded the wrong way up. Printer or scanner faulty. On lifting the handset you hear a tone or silence. On lifting the handset of an additional telephone you hear in the background some brief tones. Received documents do not appear as normal at the front of the fax machine. The caller is trying to send a fax. Your additional telephone is connected in parallel. Paper jam. PAPER JAM One sheet or more sheets of paper were not drawn in straight. Too many sheets inserted (more than 50 sheets).

One document was not drawn in straight or more documents were both drawn in at the same time. You are now using an additional telephone. DOCUMENT JAM Remove the scanner and pull the paper carefully outwards in one direction. This is not a fault! external phone Your ink film is nearly used up. INKFILM LOW Get a new ink film. 22 Störungen Service code ! Only use this function when absolutely necessary. If you are satisfied with your changes to the factory settings you should not use this function. Function 45 Service code is used to delete some or all of your changes to the factory settings. This function enables you to partially or fully reconfigure your device. It is especially helpful if you have modified settings but find that your fax machine does not respond as expected.

After deleting some or all of your custom settings please rerun Easy Install. The following codes are at your disposal: Clean the scanner 1 Carefully remove the scanner by pulling it upwards on both sides. Code No. 7117 This code erases all your modifications to the factory settings. The fax machine will therefore react in exactly the same way as on first installation.

Code No. 7140 When you enter this code, all your entered settings and data will be erased, except for: . . . stored short dial numbers stored telephone book numbers your name your telephone number 2 Place the scanner in front of you with the scanning glass surface face up. Example for using a service code: 1 Select MENU 45 and press OK. Enter the service code (7117 or 7140). Press OK.

2 With </> you can select whether you really want to delete your settings. Confirm with OK. Your fax machine will be reset to its original configuration. 3 Gently wipe the glass surface with a soft cloth (A). 4 Before you re-install the scanner, also wipe the scanner compartment. 5 Place the scanning device face front into the fax machine. Press both sides of the scanner down until you hear a definite click. Care and maintenance ! Before opening the fax machine, make sure that you are electrically discharged by e.g. touching the metal housing of a grounded appliance, a water pipe or radiator.

! Use a soft, fluff-free cloth lightly moistened with a little alcohol (96%). You can also use a special cloth for cleaning fax machines, which is available on the market. Do not allow any moisture to penetrate inside the device. 23 Clean the roller 1 If the paper feed mechanism contains paper please remove it. Open the operation panel by carefully lifting it upwards at the recess in the middle. Safety instructions Please read all warning notices and instructions and follow them precisely. Never connect the telephone in damp rooms unless the wall sockets are specially designed for humid conditions. Never touch the power plug, connection to the mains or telephone socket with wet hands. Never touch uninsulated or telephone or power cables with damaged insulation, unless the telephone cable is disconnected from the telephone line and/or the power cable is disconnected from the power line. Never install the fax machine close to radiators or air conditioners.

Avoid operating the fax machine in direct sunlight. 2 Using a cloth as described above, wipe the printer roller (A). To clean the entire roller turn the roller by hand. Place the fax machine on a flat surface and ensure a minimum clearance of 10 cm between the fax machine and other machines and objects. Make sure that your fax machine is stable and rests squarely on the supporting surface.

Any fall can cause severe damage to the fax machine and/or injury to people, especially small children. Make sure that air circulates freely around the fax machine. Do not operate the fax machine in closed boxes, cupboards, cabinets etc. Leave a clear space of 10 cm around the ventilation grilles of the fax machine. Never cover the fax machine (tablecloths, paper, folders etc.

). Do not place the fax machine on beds, tablecloths, cushions, sofas, carpets or other soft underlays due to the danger of overheating and subsequent fire. 3 When cleaning is complete close the operation panel. Ensure safe cable laying (danger of stumbling, damage to the cable or the fax machine). Disconnect the fax machine from the mains and telephone line before cleaning the surface of the machine. Never use liquid or gaseous cleaning agents (sprays, scouring agents, polishes etc.). Do not allow any liquid to enter the fax machine. Otherwise there is a risk of electric shock or other injury to people and severe damage to the fax machine. If any liquid does enter the fax machine, immediately remove the power plug and have the fax machine professionally inspected.

If the display breaks, a mildly corrosive liquid may leak out. Avoid contact with skin and eyes. In case of any damage caused to the housing of your fax machine in particular to power cables please remove the mains plug and call your service repair centre. The housing of your fax machine may only be opened by authorised service personnel.



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Your fax machine has been tested in conformity with standards UL 1950, EN 60950 and IEC 950 respectively, and may only be operated with telephone systems and power equipment which meet these standards. ! Do not use the fax cleaners available on the market which are drawn through the machine automatically. By doing so you can damage your fax machine! 24 8 Appendix Anhang Technical data Compatibility Type of connection Flash times Singapore: ITU Group 3 outside line (PSTN) / extension (PABX) Glossary additional device, additional telephone: You can operate your fax machine together with additional devices such as (cordless) telephones, an answering machine etc. on a single telephone line. You have to enter some specific settings.
document: The written note you want to send by fax to another party.

DTMF: short for "Dual Tone Multiple Frequency". With this signal you can start fax reception from an additional telephone which has tone dialling. fax switch, automatic and manual receive: The fax switch analyses incoming calls and detects whether it is a normal call or a fax call. If you have chosen automatic receive a fax will be received automatically and silently. If you have chosen manual receive, the fax switch is not operating and faxes can only be received by pressing START.

Hook-Flash-Function: The R key enables you to use additional services that are provided by your telephone company. ink film: An "ink" coated foil (similar to a ribbon) for printing out on plain paper. ITU : International Telecommunication Union, which also sets standards. paper: Standard A4 paper 210 x 297 mm, 80 g/m2 parallel: Your connection is parallel, if you make a call with another telephone and your fax machine does not respond as described under "serial" (see serial). polling: You can collect documents which have been prepared for collection at a remote fax machine.
private branch exchange (PABX): Private branch exchange systems are common in most large companies. They provide a kind of internal telephone network. @@pulse dialling: The old dialling mode is pulse dialling. Every number key has a specific number of pulses assigned to it. @@@@tone dialling: Tone dialling is the modern dialling mode. Every key has a different tone assigned to it. outside line (PSTN): 600 ms extension (PABX): 600 ms other countries: outside line (PSTN): 100 ms extension (PABX): 100 ms Size of document width: single sheet 148 - 217 mm several sheets 148 - 217 mm length: single sheet 100 - 600 mm several sheets 148 - 297 mm thickness: single sheet 0.05 - 0.2 mm several sheets 0.07 - 0.

15 mm Printing paper A4 210 x 297 mm, 80 g/m2 Largest scanning width 216 ± 1 mm Resolution horizontal: 8 points/mm (200 dpi) vertical: standard 3.85 lines/mm fine 7.7 lines/mm Photo mode 16 grey tones Contrast control automatic and manual Copying fine and photo resolution Data compression MH, MR Modulation V29bis, V27ter, V21, V17 Transmission speeds 9600/7200/4800/2400 bps Sound power level stand by mode: <30 dBA copy mode: <53 dBA Printing method ink film printer Fax paper standard A4 210 x 297 mm (document) Document feed up to 10 letters (80 g/m²) Dimensions 356 x 240 x 163 mm (without paper tray) Weight about 3 kg Power consumption stand by: about 2 W telephoning: about 5 W sending a standard letter: ca. 20 W receiving a standard letter: ca. 35 W Power supply 220-240 V / 50-60 Hz Allowed operating environment temperature: 5 - 40 °C relative humidity: 15 - 85 % RH not condensing Recommended operating environment in use: temperature: 17 - 28 °C relative humidity: 20 - 80 % RH not condensing Recommended operating environment in unplugged status (ready for operation with loaded ink film and paper): temperature: 0 - 45 °C relative humidity: 15 - 85 % RH not condensing Interference suppression: with EN 55022 / VDE 0878 part 1 class B 25 International guarantee PHILIPS products have been designed and manufactured to the highest quality standards. If, unfortunately, something should go wrong with this product, PHILIPS guarantees free of charge labour and replacement parts during a period of twelve months from date of purchase. This international PHILIPS guarantee complements the existing national guarantee obligations to you of dealers and PHILIPS in the country of purchase and does not affect your statutory rights as a customer. The PHILIPS guarantee applies provided the products are handled properly for its intended use, in accordance with its operating instructions and upon presentation of the original invoice or cash receipt, indicating the date of purchase, dealer's name and model and production number of the product. The guarantee may not apply if: the documents have been altered in any way or made illegible; the model or production number on the product has been altered, deleted, removed or made illegible; repairs or product modifications and alterations have been executed by unauthorised service organisations or persons; damage is caused by accidents including but not limited to lightning, water or fire misuse or neglect; damage is caused by a power surge after a power cut. Please note that the product is not defective under this guarantee in the case where modifications become necessary in order for the product to comply with local or national technical standards which apply in countries for which the product was not originally designed and/or manufactured.

Therefore always check whether a product can be used in a specific country. In case your PHILIPS product is not working correctly or is defective, please contact your PHILIPS dealer. In the event you require service whilst in another country, a dealer address can be given to you by the PHILIPS Consumer Help Desk in that country. In order to avoid unnecessary inconvenience, we advise you to read the operating instructions carefully before contacting your dealer. If you have questions which your dealer cannot answer or any related question please send these in writing to our address or telephone your customer information service.

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1 UK/INT 510350617211 The CE mark confirms that the machine corresponds to the relevant guidelines of the European Union. This device has been approved throughout Europe for connection as an individual network terminating device to the public telephone network in accordance with decision 98/482/EC by the Council and the decision 1999/303/EC by the Commission. Due to differences between public telephone networks in various countries this approval does not represent a guarantee for the successful operation of this device with every PABX network terminating device.

This product is prepared for use in the country indicated on the label of the box and on the bottom of the unit. The usage in other countries could cause malfunction. For further information please contact your national technical support centre. Initially contact your dealer if problems occur during operation. This operation manual has been printed on chlorine-free, recycled paper, in line with the highest standards of environmental friendliness. The used cardboard packaging as well as the cardboard protecting your facility at its sides made of waste paper can be recycled like waste paper; corresponding to your country's demands dispose the plastic foils either for recycling or with your rubbish. This electronic facility contains recyclable material. At the end of use of this facility please inform yourself about the corresponding recycling demands of your country. Technical changes and errors excepted. © 2000 1718 28.



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