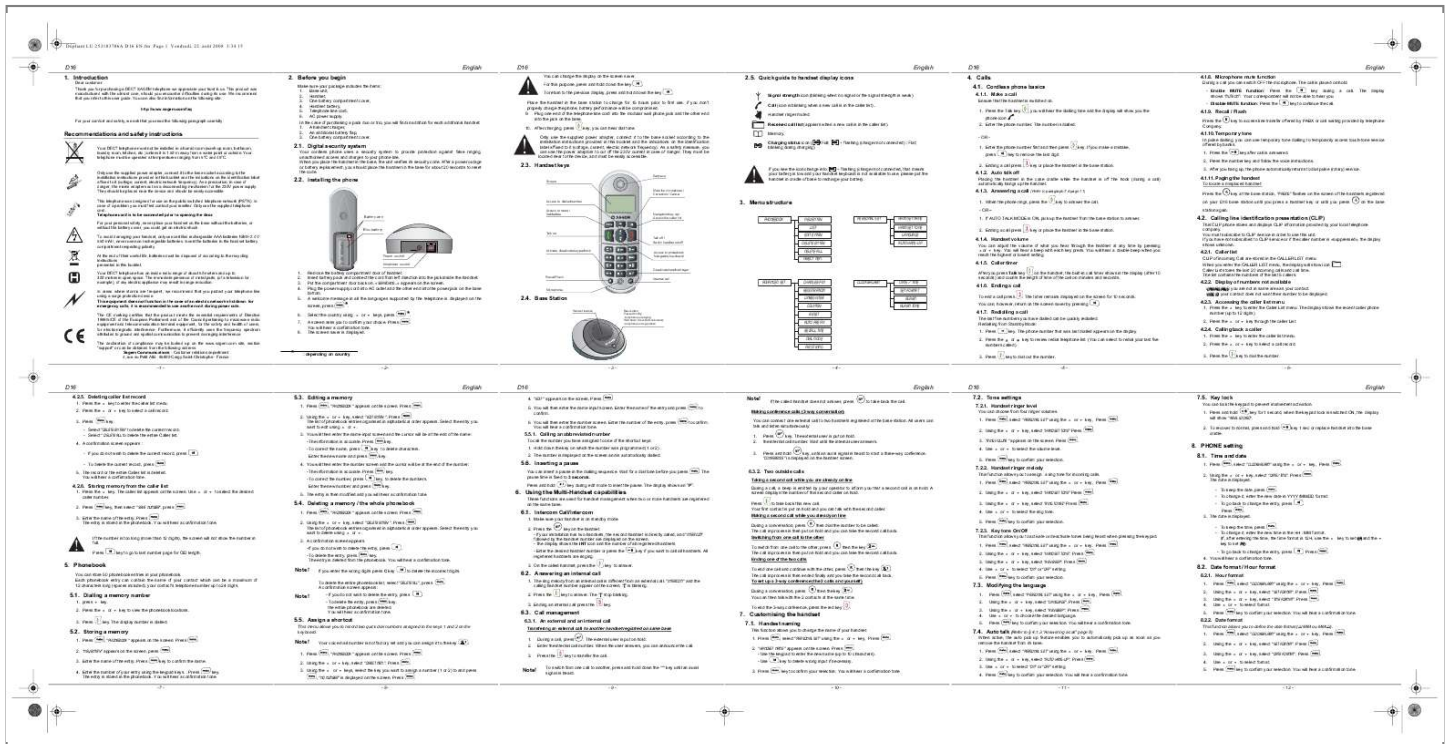




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You can read the recommendations in the user guide, the technical guide or the installation guide for SAGEM D16. You'll find the answers to all your questions on the SAGEM D16 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual SAGEM D16 User guide SAGEM D16 Operating instructions SAGEM D16 Instructions for use SAGEM D16 Instruction manual SAGEM D16



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Manual abstract:

fm Page 1 Vendredi, 22. août 2008 3:34 15 D16 1. @@@@We recommend that you refer to this user guide. @@Before you begin Make sure your package includes the items: 1. Base unit, 2. Handset, 3. One battery compartment cover, 4. Handset battery, 5. Telephone line cord, 6. AC power supply.

@@@A handset charger, 2. An additional battery flap, 3. One battery compartment cover. D16 You can change the display on the screen saver. For this purpose, press and hold down the key .

. English 2.5. Quick guide to handset display icons Signal strength icon (blinking when no signal or the signal strength is weak). Call (icon is blinking when a new call is in the caller list).

. Handset ringer muted. Received call list (appears when a new call is in the caller list). Memory. Charging status icon (blinking during charging). :Full; + flashing (charger not connected) : Flat; D16 4. Calls 4.1. Cordless phone basics 4.1.

1. Make a call Ensure that the handset is switched on. 1. Press the Talk key , you will hear the dialling tone and the display will show you the English 4.1.8. Microphone mute function During a call you can switch OFF the microphone. The call is placed on hold. key during - Enable MUTE function: Press the shows "Mute on". Your correspondent will not be able to hear you.

- Disable MUTE function: Press the key to continue the call. a call. The display To return to the previous display, press and hold down the key Place the handset in the base station to charge for 15 hours prior to first use. if you don't properly charge the phone, battery performance will be compromised. 9.

Plug one end of the telephone line cord into the modular wall phone jack and the other end into the jack on the base. 10. After charging, press key, you can hear dial tone. 4.1.

9. Recall / Flash Press the Company. key to access line transfer offered by PABX or call waiting provided by telephone . phone icon 2. Enter the phone number. The number is dialled. - OR 1. Enter the phone number first and then press press key to remove the last digit. key or place the handset in the base station. key.

If you make a mistake, Recommendations and safety instructions Your DECT telephone must not be installed in a humid room (wash-up room, bathroom, laundry room, kitchen, etc.) unless it is 1.50 m away from a water point or outside. Your telephone must be operated at temperatures ranging from 5°C and 45°C. 2.1. Digital security system Your cordless phone uses a security system to provide protection against false ringing, unauthorised access and charges to your phone line. When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code. Only use the supplied power adapter, connect it to the base socket according to the installation instructions provided in this booklet and the indications on the identification label affixed to it (voltage, current, electric network frequency).

As a safety measure, you can use the power adaptors to cut off the 230V current in case of danger. They must be located near to the device, and must be easily accessible. 4.1.10.

Temporary tone In pulse dialling, you can use temporary tone dialling to temporarily access touch-tone service offered by banks. 1. Press the key after call is answered. 2.3.

Handset keys Earpiece Screen Mute the microphone / Correction / Cancel Access to dialled number Access to menu / Validadate 2. Press the number key and follow the voice instructions. If you see the icon change into + flashing (charger not connected, that means your battery is low and your handset keyboard is not available to use, please put the handset in cradle of base to recharge your battery. 2. Ending a call press Only use the supplied power adapter, connect it to the base socket according to the installation instructions provided in this booklet and the indications on the identification label affixed to it (voltage, current, electric network frequency). As a precaution, in case of danger, the mains adaptors act as a disconnecting mechanism for the 230V power supply.

They should be placed near the device and should be easily accessible. This telephone was designed for use on the public switched telephone network (PSTN). In case of a problem you must first contact your reseller. Only use the supplied telephone cord.

Telephone cord is to be connected prior to opening the door. For your personal safety, never place your handset on the base without the batteries, or without the battery cover, you could get an electric shock. To avoid damaging your handset, only use certified rechargeable AAA batteries NiMH 2.4 V 550 mAh, never use non rechargeable batteries. Insert the batteries in the handset battery compartment respecting polarity. At the end of their useful life, batteries must be disposed of according to the recycling instructions presented in this booklet. Your DECT telephone has an inside radio range of about 50 metres and up to 300 metres in open space. The immediate presence of metal parts, (of a television for example), of any electric appliance may result in range reduction. In areas where storms are frequent, we recommend that you protect your telephone line using a surge protection device. This equipment does not function in the case of an electric network shutdown: for emergency calls, it is recommended to use another unit during power cuts.

The CE marking certifies that the product meets the essential requirements of Directive 1999/5/CE of the European Parliament and of the Council pertaining to microwave radio equipment and telecommunication terminal equipment, for the safety and health of users, for electromagnetic interference. Furthermore, it efficiently uses the frequency spectrum attributed to ground and spatial communication to prevent damaging interference. The declaration of compliance may be looked up on the www.sagem.com site, section "support" or can be obtained from the following address: Sagem Communications - Customer relations department 4, rue du Petit Albi - 95800 Cergy Saint-Christophe - France 4.

1.2. Auto talk off Placing the handset in the case cradle while the handset is off the hook (during a call) automatically hangs up the handset. 3. After you hang up, the phone automatically returns to dial pulse (rotary) service.

2.2. Installing the phone 4.1.11. Paging the handset To locate a misplaced handset: Press the key at the base station, "paging" flashes on the screen of the handsets registered on the base 4.1.3. Answering a call (Refer to paragraph 7.4 page 11) 3.

Menu structure Navigation key up / Access the caller list 1. When the phone rings, press the - OR key to answer the call. on your D16 base station until you press a handset key or until you press station again. Battery wire phonebook new entry list personal set handset name handset tone 1. If AUTO TALK MODE is ON, pick up the handset from the base station to answer.



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2. Ending a call press key or place the handset in the base station. 4.2. Calling line identification presentation (CLIP) This CLIP phone stores and displays CLIP information provided by your local telephone company.

You must subscribe to CLIP service in order to use this unit. If you have not subscribed to CLIP service or if the caller number is «suppressed», the display shows unknown. Bloc battery Talk on Talk off / Switch handset on/off Activate, deactivate keypad lock Access to phonebook Navigation key down / edit entry delete entry delete all direct mem. language auto hang-up 2.4V 550mAh 4.

1.4. Handset volume You can adjust the volume of what you hear through the handset at any time by pressing or key. You will hear a beep with each key press. You will hear a double beep when you reach the highest or lowest setting.

Power socket telephone socket 4.2.1. Caller list CLIP of incoming Call are stored in the CALLER LIST menu. When you enter the CALLER LIST menu, the display will show icon Caller List stores the last 20 incoming calls and call time. The list contains the numbers of the last 5 callers. . 4.1.5.

Caller timer Deactivate handset ringer Recall/Flash Internal call 1. 2. 3. 4. 5. Remove the battery compartment door of handset. Insert battery pack and connect the cord from left direction into the jack inside the handset. Put the compartment door back on. «searching..» appears on the screen. Plug the power supply cord into AC outlet and the other end into the power jack on the base bottom. A welcome message in all the languages supported by the telephone is displayed on the screen, press advanced set changer pin registration unregistrer country After you press Talk key on the handset, the built-in call timer shows in the display (after 10 seconds) and counts the length of time of the call on minutes and seconds. clock&alarm date / time set format alarm alarm tone Microphone 4.1.

6. Ending a call To end a call press . The timer remains displayed on the screen for 10 seconds. . 4.

2.2. Display of numbers not available Unavailable: you are not in same area as your contact. Hide id: your contact does not want their number to be displayed. 2.4. Base Station Handset location Base button Pressed briefly: - telephone set paging. Held down (4 seconds minimum): - telephone set registration. * or keys, press You can, however, return on the screen saver by pressing 4.

2.3. Accessing the caller list menu 1. Press the key to enter the Caller List menu. The display shows the recent caller phone number (up to 12 digits). 2. Press the or key through the caller List. 6. 7. 8.

Select the country using * . reset auto prefix recall time dial mode first ring 4.1.7.

Redialling a call The last five numbers you have dialled can be quickly redialled. Redialling from Standby Mode: 1. Press key. The phone number that was last dialled appears on the display. key to review redial telephone list.

(You can select to redial your last five A screen asks you to confirm your choice. Press You will hear a confirmation tone. The screen saver is displayed. 4.2.4. Calling back a caller 1. Press the key to enter the caller list menu. or key to select a call record. 2.

Press the 3. Press the or 2. Press the numbers called). 3. Press * : depending on country -2-3-4- key to dial out the number. -5- key to dial the number. -6- -1-D16 4.2.5. Deleting caller list record 1.

Press the 2. Press the 3. Press key to enter the caller list menu. or key. key to select a call record.

English 5.3. Editing a memory 1. Press , "phonebook " appears on the screen. Press .

. 2. Using the or key, select "edit entry ". Press The list of phonebook entries organised in alphabetical order appears. Select the entry you want to edit using or . 3. You will then enter the name input screen and the cursor will be at the end of the name: - The information is accurate. Press - To correct the name, press - If you do not wish to delete the current record, press - To delete the current record, press . . Enter the new name and press key.

key. key to delete characters. D16 4. "edit " appears on the screen, Press . to to confirm. English Note! If the called handset does not answer, press to take back the call. D16 7.2. Tone settings 7.2.

1. Handset ringer level You can choose from four ringer volumes. 1. Press 2. Using the , select "personal set" using the or or key, Press .

. English 7.5. Key lock You can lock the keypad to prevent inadvertent activation. key for 1 second, when the keypad lock is switched ON, the display 1. Press and hold will show "keys locked". 2. To recover to normal, press and hold cradle. key 1 sec or replace handset into the base 5. You will then enter the name input screen. Enter the name of the entry and press confirm. 6. You will then enter the number screen. Enter the number of the entry. press You will hear a confirmation tone.

Making conference calls (3-way conversation) You can connect one external call to two handsets registered at the base station. All users can talk and listen simultaneously: 1. 2. 3. Press key. The external user is puress . The list of phonebook entries organised in alphabetical order appears. Select the entry you want to delete using or . 3. A confirmation screen appears.

- If you do not wish to delete the entry, press . key. - To delete the entry, press The entry is deleted from the phonebook. You will hear a confirmation tone. 6.

1. Intercom Call/Intercom 1. Make sure your handset is on standby mode. 2. Press the key on the handset.

- If your installation has two handsets, the second handset is directly called, and "intercom" followed by the handset number are displayed on the screen. - The display shows the INT icon and the number of all registered handsets - Enter the desired handset number or press the registered handsets are ringing. 3. On the called handset, press the key to answer. key if you want to call all handsets. All to select the ring tone. key to confirm your selection. . 3. Enter the name of the entry.

Press The entry is stored in the phonebook. You will hear a confirmation tone. 7.2.3. Key tone On/Off This function allows you to activate or deactivate tones being heard when pressing the keypad. 1. Press 2. Using the 3. Using the 4.

Use 5. Press or , select "personal set" using the or or key. Press . . .

If the number is too long (more than 12 digits), the screen will not show the number in full. Press key to go to last number page for CID length. key to set aM and the key, select "handset tone". Press key, select "key beep". Press 5.

Phonebook You can store 50 phonebook entries in your phonebook. Each phonebook entry can contain the name of your contact which can be a maximum of 12 characters long (spaces included), your contact's telephone number up to 24 digits. Note ! If you enter the wrong digits press C key to delete the incorrect digits. . 6.2. Answering an internal call 1.



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The ring melody from an internal call is different from an external call. "intercom" and the calling handset number appear on the screen. " " is blinking.

2. Press the key to answer. The " " stop blinking. key. to select "ON" or "off" setting. key to confirm your selection. 8.2. Date format / Hour format 8.2.
1. Hour format 1. or key, Press . . .

2. 3. 4. 5. Press Using the Using the Use or Press , select "clock&alarm" using the or or key, Press .

. . key, select "set format". Press To delete the entire phonebook list, select "delete all", press A confirmation screen appears: 7.3. Modifying the language 1.
2. Press Using the Using the Use or Press , select "personal set" using the or key, select "language". Press 5.1.

Dialling a memory number 1. press key. or key to view the phonebook locations. 2. Press the 3. Press Note ! - If you do not wish to delete the entry, press - To delete the entry, press key. the entire phonebook are deleted. You will hear a confirmation tone. . 3.

Ending an internal call press the or key, select "time format". Press to select format. 6.3. Call management 6.

3.1. An external and an internal call Transferring an external call to another handset registred on same base 1. 2. 3.

During a call, press . The external user is put on hold. Enter the internal call number. When the user answers, you can announce the call. Press the key to transfer the call. key. The display number is dialled. 5.5. Assign a shortcut This menu allows you to record two quick dial numbers assigned to the keys 1 and 2 on the keyboard.

. 7. Customising the handset 7.1. Handset naming This function allows you to change the name of your handset. 1. Press , select "personal set" using the or key, select "key beep". Press to choose the desired language. key to confirm your selection. You will hear a confirmation tone. key to confirm your selection.

You will hear a confirmation tone. 8.2.2. Date format This function allows you to define the date format (JJ/MM ou MM/JJ).

1. 2. 3. 4. 5. Press Using the Using the Use Press or , select "clock&alarm" using the or or or key, Press . . . 5.2.

Storing a memory 1. Press , "phonebook " appears on the screen. Press . key to confirm the name. 2. "new entry" appears on the screen, press 3. Enter the name of the entry. Press 7.4. Auto talk (Refer to § 4.

1.3 "Answering a call" page 5) When active, the auto pick up feature enables you to automatically pick up as soon as you remove the handset from its base. 1. Press 2. Using the 3.

Use or , select "personal set" using the or or key. Press . . Note ! 1. Press Your voice mail number is not factory set and you can assign it to the key , "phonebook " appears on the screen.

Press or or key, select "direct mem.". Press . . . key, select "set format". Press key, select "date format". Press . 2. "handset name " appears on the screen.

Press - Use the keypad to enter the new name (up to 10 characters). - Use key to delete wrong input if necessary. key to confirm your selection. You will hear a confirmation tone 2. Using the 3. Using the key, select "auto hang-up". Press key. 4. Enter the number of your entry using the keypad keys. .

Press The entry is stored in the phonebook. You will hear a confirmation tone. -7- keys, select the key you want to assign a number (1 or 2) to and press .

Note! To switch from one call to another, press and hold down the "*" key until an aural signal is heard. to select "ON" or "off" setting.

key to confirm your selection. You will hear a confirmation tone. - 11 - to select format. key to confirm your selection. You will hear a confirmation tone.

3. Press , "no number" is displayed on the screen. Press -8- 4. Press -9- - 10 - - 12 - Dépliant LU 253103706A D16 EN.fm Page 2 Vendredi, 22. août 2008 3:34 15 D16 8.3. Alarm clock To set the date and time : 1. Press 2. Using the , select "clock&alarm" using the or key, select "alarm".

Press or . key, Press . English 9.2. Association handset & base This function allows you to register a new handset on your base. 1. Press 2. Using the . Select "advanced set" using the or or key, press . .

D16 9.5. Restoring the Handset / Base Default Settings To restore the factory settings for your Handset or your Base: 1. Press 2. Using the .

Select "advanced set" using the or key, select "reset". Press . . or . key, press .

English 9.9. First ring Activating this function is only useful if you do your line does not have the CLIP service. This menu allows you to arrange for your telephone to ring when a call is received even if it is connected on the same line with another device (a fax, a cord telephone, etc.). This function is activated as default. It will be automatically deactivated when a CLIP call is received (the number of which will be displayed on the handset screen). 1. 2. Press .

Select "advanced set" using the or key, press . D16 11.1. Battery safety precautions - Do not burn, disassemble, mutilate or puncture. Like other batteries of this type, toxic materials could be released which can cause injury. - To reduce the risk of fire or personal injury, use only the battery listed in the user's guide. - Keep batteries out of the reach of children. @@Press 3. To activate the alarm once, select "on once ". 4.

@@@5. To deactivate the alarm, select "off" . : 6. @@Enter minutes first (format is HH:MM). @@7.

Press key to confirm your selection. You will hear a confirmation tone. 3. Enter the 4 digit base master PIN code (default 0000). @@4.

@@@5. Press key to confirm. @@@@- DO NOT expose to direct sunlight or moisture. - Avoid dropping and other rough treatment to the phone. - Clean with a soft cloth. @@@@4. @@Using the or key, select "first ring". @@@@Press key to confirm your selection. You will hear a confirmation tone. 9.

6. @@@@1. Press . Select "advanced set" using the or or key, press . . 3. key 6. Once the handset is registered, you will hear a confirmation tone. The handset automatically exits the registering mode. 7.

@Call log 10.1. @@(max. 5 last calls). To consult the list: 1.

2. Press briefly key. @@- If it is a private number, the screen displays "Hide id". @@Press to display the date and the time of the call. User Guide 9.

3. Disassociation handset This function allows you to de-register a handset from your base. 1. Press . Select "advanced set" using the or or key, press . . 13. Troubleshooting 13.1. Causes of poor reception Aluminium siding.

Foil backing on insulation. Heating ducts and other metal construction can shield radio signals. You are too close to appliances such as microwaves, stoves, computers, etc. Atmospheric conditions, such as strong storms.

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Base installed in the basement or lower floor of the house. Base is plugged into an AC outlet with other electronic devices. Baby monitor is using the same frequency. Handset battery is low. You are out of range of the base. 8.

4. Modifying alarm tone 1. 2. 3. 4.

Press , select "clock&alarm" using the or key, Press . . Using the or key, select "alarm tone". Press 3 melodies are available : "melody 1", "melody 2" and "melody 3". Select the desired melody.

Press key to confirm your selection. You will hear a confirmation tone. 2. Using the key, select "unregister". Press 3. Enter the 4 digit base master PIN code (default 0000). @@Press key to confirm. 2. Using the key, select "auto prefix". Press 3.

Select "detect digit" to define the number giving you access to the outside line. 4. Select "prefix" to specify the «digits before prefix». 5. Press key to confirm your selection. You will hear a confirmation tone. 3. 9. Advanced settings 9.1.

Base master PIN code Your base station code (default setting 0000) is required to access certain security functions. This code can include 8 digits. 1. Press . or key, press .

4. Select the handset you want to delete (at standby state, "pls reg h/s" is displayed on the screen). You will hear a long beep confirmation tone. 10.2.

Dialled call log The dialled call log presents the calls you made (max. 5 last calls). To consult the list: 1. 2. 3. Press briefly . The last dialled number is displayed. to recall this number, press key. 9.7.

Flash timing If you connect your telephone to a private automatic branch exchange or use it in a foreign country, you may need to modify the flash duration in order to use your telephone correctly with regard to the following functionalities: outgoing 2nd call, incoming 2nd call, conference call. Contact your administrator, who will supply the appropriate time period, and proceed to the new settings. 1. Press 2. Using the . Select "advanced set" using the or or key, press . . 13.2. Troubleshooting tips 13.

2.1. Caller id Problem Solution Is battery fully charged? Try replacing the battery. Make sure the battery is properly installed and connected. If you are using AC power, make sure that the unit is connected to a nonswitched electrical outlet.

Disconnect the unit from the plug and plug it in again. Did you order Caller ID service from your local telephone company? 9.4. Modifying the country 1. Press 2.

Using the . Select "advanced set" using the or key, select "country". Press or key, press . . 11. Changing the battery Make sure the telephone is OFF before you replace battery. 1. Remove the battery compartment door. 2. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.

3. Insert the new battery pack and connect the cord into the jack inside the handset. 4. Put the battery compartment door back on. 5. Place handset in the base to charge. Allow the handset battery to properly charge (for 12 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised. No display 3. Enter the 4 digit base master PIN code (default 0000).

@@Press 4. Using the or key to confirm. . Select "advanced set" using the 2. 3.

4. 5. key, select "recall time". Press . "change pin " appears on the screen.

Press The base station code entry screen is displayed. Enter your old code first. @@to confirm. Press Enter your new PIN code. @@Press key to confirm your selection. You will hear a confirmation tone. 3. Three choices are available : " short ", " medium " and " long ". 4. Select the appropriate time period.

5. Press key to confirm your selection. You will hear a confirmation tone. key, select the country where you will use the telephone. Press 5. A confirmation screen appears, press . The message "wait.." appears on the screen. You will hear a confirmation tone.

9.8. Modifying the dialling mode Most telephone systems use the tone dialling mode. You can, however, use the pulse dialling mode. To select a dialling mode, follow this procedure: 1.

Press . Select "advanced set" using the or key, press . . Note ! Carefully note your base station code. You will need it to change certain settings.

Danger of explosion if battery is incorrectly replaced. Replace only with 2,4V 550mAh type or equivalent rechargeable battery pack. Do not dispose of the battery in a fire. The cell may explode. Check with local code for possible special disposal instructions. 2. Using the or key, select "dial mode". Press Two modes are available: "tone" et "pulse". 3. Press - 13 - 14 - key to confirm your selection.

You will hear a confirmation tone. - 15 - 16 - 17 - English 13.2.2. Telephone Problem No dial tone Solution Check installation: - Is the base power cord connected to a working outlet? - Is the telephone line cord connected to the base unit and the wall jack? Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service. Is the handset out of range of the base? Make sure the battery is properly charged (12 hours). Is the battery pack installed correctly? Did the IN USE indicator come on? The battery may need to be charged. Dial tone is OK, but can't dial out Handset does not ring Make sure the tone/pulse setting is correct. Make sure the RINGER setting on the handset is programmed to ON.

You may have too many extension phones on your line. Try unplugging some phones. See solutions for «NO dial tone». Change channels. Is handset out of range? Move closer to the base.

Does the base need to be relocated? Charge battery. Make sure base is not plugged into an outlet with another household appliance. D16 14. Guarantee Terms and Conditions for United Kingdom only In order to supply the guarantee, you should contact your dealer or Sagem Communications Helpdesk. The proof of purchase will be required.

Please make usage of your equipment for the purpose for which it was designed and under normal usage conditions. Sagem Communications do not accept any liability for any usage made out of the frame of its original designed purpose and any consequence that may arise from this usage. Should any malfunctioning arise, the dealer or Sagem Communications Helpdesk will advise you what to do. A) General Guarantee conditions SAGEM undertakes to remedy by repair or exchange at its own convenience, free of charge for labour and replacement parts, any defects in the equipment during the guarantee period of 12 twelve- months (3 -three- months for accessories), from the date of original invoice of the Equipment, where those defects are a result of faulty workmanship. Unless the customer has concluded with SAGEM a maintenance contract in respect of the equipment which specifically provides for repairs to be carried out at the customer's premises, the repairs will not be carried out on the equipment at the customer premises.



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. In this way you can participate in the re-use and upgrading of Electrical and Electronic Equipment Waste, which can have an effect on the environment and human health. To facilitate recycling, please respect the sorting rules set up locally for this kind of waste. @@@@The repair and delivery costs will be invoiced to the customer. The foregoing shall apply unless otherwise agreed in writing with the customer and only for the United Kingdom.

Helpdesk: 08 71 - 075 07 12

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the collection points made available to you locally (drop-off centre, selective collection, etc.

). You experience static, noise or fading in and out 13.3. Unit beeps - Place handset in base for 20 seconds to reset the security code. If that doesn't work, charge battery for 15 hours.

- Clean charging contacts on handset and base with a soft cloth. - See solutions for «No dial tone». - Replace battery. 13.4. Memory dialling Did you program the memory location keys correctly? Did you follow proper dialling sequence? Make sure the tone/pulse setting is correct. Did you reprogram numbers into memory after power outage or battery replacement. ...

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