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You can read the recommendations in the user guide, the technical guide or the installation guide for SAGEM C120 ECO. You'll find the answers to all your questions on the SAGEM C120 ECO in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual SAGEM C120 ECO
User guide SAGEM C120 ECO
Operating instructions SAGEM C120 ECO
Instructions for use SAGEM C120 ECO
Instruction manual SAGEM C120 ECO



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Manual abstract:

@@@@@The declaration of compliance may be looked up on the www.sagemcom.com website section "support" or can be obtained from the following address : Sagemcom Broadband SAS 250, route de l'Empereur - 92848 Reuil-Malmaison Cedex - France Copyright © Sagemcom Broadband SAS All rights reserved Sagemcom is a registered trademark 1 CONTENTS YOUR PACK

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... 25 3 RECOMMENDATIONS AND SAFETY INSTRUCTIONS Do not install your DECT telephone in a damp environment, such as a bathroom, washroom, kitchen etc, and not within 1.50 metres of a source of water or outside. This device is designed for use in temperatures of between 5 °C and 35 °C. Do not attempt to remove screws or open the appliance. It does not contain any user-replaceable parts. This device is designed to be used for connecting to the public telephone network.

If problems should arise, contact your nearest specialist dealer. Only use the telephone cable supplied. In regions greatly affected by electrical storms we recommend that you protect your telephone circuit with a special fixture for excess voltage. Your C120 ECO has anti-skid pads that should leave no traces on your furniture and ensure stability. However, given the the wide variety of finishes used by furniture manufacturers, traces may appear on surfaces in contact with the parts of your C120 ECO. Sagemcom Broadband SAS decline all responsibility in any such cases of damage. 4 YOUR PACK Make sure that the box contains the following items : one base, un combiné muni d'un câble en spirale, one equipped power adapter and this user guide. YOUR PHONE Your C120 ECO hands-free is one of the first hands-free land line telephones with a screen that works through your telephone line alone. It works without any external

power supply, and without batteries, making it an ECO device. The C120 ECO is a very functional phone specially designed for business needs. It has several shortcut keys and an LCD display with 3 lines controlled by softkeys. It also has many features related to the services provided by your operator. This guide allows you to make full use of all the features provided by the C120 ECO as part of the services provided by your operator.

@@@@@@@It is important to make these adjustments before using your telephone. Modifying the telephone language Default language is «French».

• Press • Press 2 times on the screen. . key, Réglages tél (Phone setting) appears BROWSING THROUGH THE MENUS To access the menu list, press . Use the browsing keys Press or to select the desired menu. key to confirm your selection.

• Press . • Choix langue (Set language) appears on the screen. • Press . • A liste of language is displayed. • Using the or keys, select the telephone's language. • Press . Refer to paragraph "Modifying the flash duration (Key «R»)", page 21, to set the flash duration. Refer to paragraph "Modifying the date and time", page 20, to set the date and time of the telephone. If you cannot see the screen display, Refer paragraph "Adjusting the contrast", page 20. Select the desired function by pressing the browsing keys or and then press the .

- To return to the previous menu, press . - To save the settings, press . To return to the welcome screen, press and hold down the key . 10 Example : To access the menu Phone setting / Ring melody : • Press . or or . Press . Press or . . . Menu structure Menu Phone book Search Create Missed call Answered call Dial call Set language Set Date/Time LCD contrast Ring level Ring melody Key tone Set flash time Dialing type Call barring Call waiting Switch off LED Network message • Select Phone setting using • Select Ring melody using Call log • Select your desired ring tone using keys - Press to confirm the setting.

Phone setting - Press to cancel the setting and return to the previous menu. AM PM Number of selected menu 15:59 12/31 REP x NEW IN OUT 88 Menu selected Network setting See the menu summary below to familiarise yourself with all the features of your telephone. 11 TELEPHONE INSTALLATION AS A WALL UNIT Wall hanging slots To set your phone to the wall, you will need two wall anchors and screws. These are not included in the pack. • Swivel the grip clip.

This prevents the handset from falling off its base.. • Mark the wall at the points where it is to be attached. • Drill the holes in the wall at the points you have marked. Insert plugs into the holes if necessary.

• Hang the phone on the wall, align the wall grip slots with screws in the wall, and then fold down firmly. • Position the phone so that it is safely secured. 12 PHONE USE TELEPHONING Receiving a call • When a call is received, the phone rings.



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• The call indicator flashes and the caller's phone number is displayed on the screen if you have subscribed to the "caller ID" service. @@ Accepting a call in handset mode • Pick up the phone handset. The line indicator the call time counter is displayed on the screen. • To end the call, hang up the handset. @@ The line indicator comes on in red. Dial your number on the keypad. The call time counter is displayed on the screen.

• To end the call, hang up the handset on the base or press. Making a call in speakerphone mode • Press . @@ Dial your number on the keypad. This is displayed on the screen. • To end the call, hang up the handset on the base or press . @@@@ The symbol are displayed on the screen. @@@@ Private: Your contact does not want their number to be displayed. @@ The most recent call is displayed. The date and time of the call are displayed for each call. • Press key or to consult the other calls.

LIST OF MISSne number is dialled automatically. OR • Press . The phone goes into speakerphone mode. • Leave the handset on its base. • Press the memory button (or) on which the number was recorded; the number is dialled automatically.

23 Checking a stored number If you want to check which number was recorded on the rapid memory key or : • From the standby screen, press the memory key that you want to confirm. • The number programmed on that key is displayed on the screen. M1 Mn • Press the memory button then hold down the keypad key (2 ~ 9) on which the number was recorded. • The phone number is dialled automatically. OR Keyboard memory keys Store a number in memory • Press then enter the number to be recorded.

• Press . The phone goes into speakerphone mode. • Leave the handset on its base. • Press the memory button M1 Mn then hold down the keypad key (2 ~ 9) on which the number was recorded. The phone number is dialled automatically. Checking a stored number If you want to check which number was recorded on one of the memory keys : M1 Mn • From the standby screen, press the memory key then press the key (0 or 2- 9) . • The number programmed on that key is displayed on the screen. M1 Mn • Select the memory key then select the keypad key (2 ~9) you want to program the number on. After a few seconds, the telephone reverts to the standby screen: the number is now programmed in the selected memory key . Repeat the operation to record a rapid access number on another key.

To change the number stored on a memory key, save the new number directly on the memory key in question. 24 NETWORK SETTINGS (ACCORDING TO OPERATOR) VOICE MAIL NUMBER With this menu you can set your voice mail number on line. • Press Network setting / Network Message. • Press to access the screen for entering the voice mail number. • Enter the number using the alphanumeric keys. If you make a mistake, use the key number digit by digit. • When you have finished, press number. to delete the to confirm the 25 APPENDIX CARE AND MAINTENANCE Turn off your phone. Use a soft damp cloth to wipe it. Do not use a dry cloth, strong liquid detergents, thinners, alcohol or any other type of solvent to clean your phone.

These products may damage your phone. PROBLEMS Refer to the table presented below in case of an operational malfunction: Problems Possible causes Remedies Increase the contrast level (See "Adjusting the contrast", page 20.). (See "Adjusting the contrast", You are having trouble reading Contrast too low. or cannot read the display.

Phone wall use: incorrectly Re-attach the phone page 20.). attached. The display is incorrectly tilted. the phone has not been installed in the correct position. No display on the base screen. Power line disconnected. Check the power connection to the phone. Each time you connect to the phone line, you have to wait 1 minute for the screen to come on. No tone. The phone jack is not connected or Check the phone cable connection to the wall outlet (See is incorrectly connected. "Adjusting the contrast", page 20.). Make sure you have a dialling tone. 26 The phone does not ring when There is no ring tone volume Increase the ring tone volume (See "Adjusting the contrast", a call is received.

(set to OFF), page 20.). The line cord is unplugged. Check the connection of the telephone cable to the wall socket(See "Adjusting the contrast", page 20.). Check that you have a tone. Your party cannot hear you. You have turned on the mute mode Turn off the mute mode (microphone cut off) by pressing the key Secret. (microphone off).

Check that the message "Secret" is not displayed. @@@@ Proof of purchase will be required in either case. Please make sure that you use your equipment only for the purpose for which it was designed and under normal usage conditions. SAGEMCOM do not accept any liability for the equipment if used outside the frame of its original designed purpose or any consequence that may arise from this usage. Should any malfunction arise, the SAGEMCOM Helpdesk or your retailer will advise you how to proceed.

@@@@@ In the case that no proof of purchase is enclosed, the SAGEMCOM repair centre will use the production date as its reference for establishing the guarantee status of the product. Apart from all legal obligatory rules, SAGEMCOM, do not give any Guarantee, either implicit or explicit which is not set force in the present section, and can not be held responsible for any direct or indirect, material or immaterial damage, either in or out of the frame of the present guarantee. 30 If any provision of this guarantee shall be held to be in whole or in part invalid or illegal due to an obligatory rule applicable to consumers pursuant to their national legislation, such invalidity or illegality shall not impair or affect the remaining provisions or parts of this guarantee. This guarantee does not affect the Customer statutory rights. B) Exclusions From Guarantee SAGEMCOM shall have no liability under the guarantee in respect of: • Damage, defects, breakdown or malfunction due to one or more of the following: - Failure to properly follow the installation process and instructions for use - An external cause to the equipment (including but not limited to: lightning, fire, shock, vandalism, inappropriate conditions of electrical network or water damage of any nature) - Modifications made without the written approval of SAGEMCOM - Unsuitable operating conditions, particularly of temperature and humidity - Repair or maintenance of the equipment by persons not authorised by SAGEMCOM • Wear and tear from normal daily use of the equipment and its accessories • Damage due to insufficient or bad packaging of equipment when returned to SAGEMCOM • Usage of new versions of software without the previous approval of SAGEMCOM • Work on any equipment or software modified or added without the prior written consent of SAGEMCOM • Malfunctions not resulting from the Equipment or from software installed in user workstations for the purpose of use of the equipment.



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Communication problems related to an unsuitable environment including: - Problems related to access and/or connection to the Internet such as interruptions by access networks or malfunction of the line used by the subscriber or his correspondent - Transmission faults (for example poor geographical coverage by radio and TV transmitters, interference or poor line quality) - Local network faults (wiring, servers, workstations) or the failure of the transmission network (such as but not limited to interferences, fault or poor quality of the network) - Modification of the parameters of the cellular or broadcast network carried out after the sale of the Product 31 • Normal servicing (as defined in the user guide supplied with the equipment) as well as malfunctioning due to servicing not being carried out. Servicing costs are in any event always borne by the customer. • Malfunctions resulting from the usage of products, consumables or accessories not compatible with the equipment. C) Out of Guarantee Repairs In the cases set forth in B) as well as after expiry of the guarantee period, the customer must ask the Authorised SAGEMCOM Repair Centre for a cost estimation prior to work being carried out. In such cases, the repair and delivery costs will be invoiced to the customer. @@@@•The manufacturing numbers, product brands or labels have been altered or made illegible. • Interventions on the product have been made by an unauthorized person. • The product has been subjected to abnormal or improper use. • The product has been damaged by external factors such as lightning, over-voltage, moisture, accidental damage, improper care as well as all Acts of God.

This present warranty does not affect the consumer rights that you may have under the laws in effect in your country.

Important: Should you return the product to the after-sales department, please ensure that you return as well all the elements and accessories originally supplied with the product. 33 34 All rights reserved. Sagemcom Broadband SAS reserves the right to change the technical characteristics of its products and services or to stop marketing them at any time. The information and specifications included are subject to change without prior notice. Sagemcom Broadband SAS tries to ensure that all information in this document is correct, but does not accept liability for error or omission. Non contractual document. All trademarks are registered by their respective owners. Simplified joint stock company - Capital 35 703 000 € - 518 250 360 RCS Nanterre. Sagemcom Broadband SAS 25XXXXXXA - 11/2011 250, route de l'Empereur - 92848 Rueil-Malmaison cedex - France Tél. +33(0)1 57 61 10 00 - Fax : +33(0)1 57 61 10 01 www.sagemcom.com .



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