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You can read the recommendations in the user guide, the technical guide or the installation guide for PHILIPS D4001. You'll find the answers to all your questions on the PHILIPS D4001 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

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D400
D405



Extended user
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Manual abstract:

@ @ warning •• The Electrical network is classified as hazardous. The only way to power down the charger is to unplug the power supply from the electrical outlet. Ensure that the electrical outlet is always easily accessible. □• This equipment is not designed to make emergency • calls when the power fails. An alternative has to be made available to allow emergency calls. □• Do not allow the product to come into contact with liquids. □• Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set. □• Do not expose the phone to excessive heat caused by heating equipment or direct sunlight. □• Do not drop your phone or allow objects to fall on your phone. □• Active mobile phones in the vicinity may cause interference.

About operating and storage temperatures • Operate in a place where temperature is always between 0°C to +40°C (up to 90% relative humidity). Store in a place where temperature is always between -20°C and +45°C (up to 95% relative humidity). Battery life may be shorter in low temperature conditions. □ To avoid damage or malfunction Caution •• Use only the power supply listed in the user •• Use only the batteries listed in the user instructions. □• Risk of explosion if battery is replaced by an incorrect •• Dispose of used batteries according to the instructions.

•• Do not dispose of batteries in fire. □• Always use the cables provided with the product. □• Do not allow the charging contacts or the battery to •• Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product. □• Metallic objects may be retained if placed near or on the handset receiver.

□• Do not use the product in places where there are explosive hazards. □• Do not open the handset, base station or charger as you could be exposed to high voltages. □• For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible. □• Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear. Come into contact with metal objects. □ EN 3 English 2 Your phone Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www. Power adapter** What is in the box Line cord* Guarantee Handset** Short user manual Note Base station (D400) •• * In some countries, you have to connect the line adapter to the line cord, then plug the line cord to the telephone socket. Tip •• ** In multi-handset packs, there are additional handsets and chargers and power adapters. E • Press to enter a space during text editing. • Press and hold to lock/unlock the keypad in standby mode.

M l k b c d j i h e f g 6 • Press and hold to enter a pause when making a call. H Microphone i • Turn the speaker phone on/off. □ Make and receive calls through the speaker. N o j • Press and hold to make an intercom call (for multi-handset version only). □ Scroll down on the menu.) EN 5 English Overview of the phone d • End the call. □ Select the function displayed on the handset screen directly above the key. Overview of the base station D400 a Display icons In standby mode, the icons shown on the main screen tell you what features are available on your handset. D405 a b c d e f g Icon a Speaker (back of the base station) b Turn the answering machine on or off. Descriptions When the handset is off the base station/charger, the bars indicate the battery level (from full to low).

When the handset is on the base station/charger, the bars keep scrolling until charging is complete. The empty battery icon flashes and you hear an alert tone. The battery is low and needs recharging. It displays the connection status between the handset and base station. The more bars are shown, the better the signal strength is.

It remains steadily on when browsing answered incoming calls in the call log. 6 EN It indicates an outgoing call in the redial list. It flashes when there is a new missed call or when browsing the unread missed calls in call log. It remains steadily on when browsing the read missed calls in call log. The silent mode is set and within active period (the phone does not ring).

Answering machine (D405 only): it flashes when there is a new message or when the memory is full. It displays when the telephone answering machine is turned on. It flashes when there is a new voice message. It remains steadily on when the voice messages are already viewed in the call log. The icon is not shown when there is no voice message. The silent mode is set, but is outside of active period. the alarm is activated. / ECO ECO+ It is displayed when you scroll up / down a list or increase / decrease the volume. EN 7 English 3 Get started Caution •• Make sure that you have read the safety instructions in the 'Important safety instructions' section before you connect and install your handset. connect the base station Warning •• Risk of product damage! Ensure that the power supply voltage corresponds to the voltage printed on the back or the underside of the phone.

□• Use only the supplied power adapter to charge the batteries. 3 Connect each end of the power adapter to (for multi handset version only): • the DC input jack at the bottom of the extra handset charger. □ the power socket on the wall. Note •• If you subscribe to the digital subscriber line (DSL) high speed internet service through your telephone line, ensure you install a DSL filter between the telephone line cord and the power socket. The filter prevents noise and caller ID problems caused by the DSL interference. For more information on the DSL filters, contact your DSL service provider. □• The type plate is located on the bottom of the base station. 1 Connect each end of the power adapter to: • the DC input jack at the back of the base station; • the power socket on the wall. 2 Connect each end of the line cord to: • the telephone socket at the back of the base station; • the telephone socket on the wall. 8 EN 1 2 When using your phone for the first time, you see a welcome message.

press MENU/OK. 2 Set the country/language Select your country/language, then press MENU/OK to confirm. If no welcome message is displayed, it means the country/language setting is preset for your country. Then you can set the date and time. 3 To reset the language, see the following steps.

1 2 Caution •• Risk of explosion! Keep batteries away from heat, •• Use only the supplied batteries. Select a language, then press MENU/OK to confirm. » The setting is saved. Set the date and time Tip •• To set the date and time later, press REDIAL/C to skip this setting.



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Note •• Charge the batteries for 8 hours before first use.

□• If the handset becomes warm when the batteries are charging, it is normal. Press the numeric buttons to enter the date, then press MENU/OK to confirm. »» The time setting menu is displayed on the handset. Warning •• Check the battery polarity when inserting in the battery compartment. Incorrect polarity may damage the product. EN 9 English Insert the supplied batteries 1 Configure your phone (country dependent) 4 5 Press the numeric buttons to enter the time. Check the battery level Change the remote access PIN code Note •• The default answering machine remote access PIN code is 0000 and it is important to change it to ensure the security. Enter the old PIN, then press MENU/OK to confirm. Enter the new PIN code, then press MENU/OK to confirm. Enter the new PIN code again, then press MENU/OK to confirm.

» The setting is saved. The battery icon displays the current battery level. When the handset is off the base station, the bars indicate the battery level (full, medium and low). When the handset is on the base station/charger, the bars flash until charging is complete. The empty battery icon flashes. The battery is low and needs recharging. The handset turns off if the batteries are empty. If you are on the phone, you hear warning tones when the batteries are almost empty.

The call gets disconnected after the warning. Charge the handset Place the handset on the base station to charge the handset.

When the handset is placed correctly on the base station, you hear a docking sound. » The handset starts charging. Note •• Charge the batteries for 8 hours before first use. □• If the handset becomes warm when the batteries are being charged, it is normal. what is standby mode? Your phone is in standby mode when it is idle.

The standby screen displays the handset name or date and time, and handset number. You can activate or deactivate the docking tone (see 'Set the docking tone' on page 22). Your phone is now ready to use. 10 EN The number of bars indicates the connection status between the handset and base station. The more bars are shown, the better the connection is.

□ Make sure the handset is connected to the base station before you make or receive calls and carry out the phone functions and features. If you hear warning tones when you are on the phone, the handset is almost out of battery or the handset is out of range. Charge the battery or move the handset nearer to the base station. Note •• When ECO+ is on, the signal strength is not displayed. • Switch the handset on or off Press and hold off. To switch the handset on or off EN 11 English Check the signal strength 4 Calls Note •• When the power fails, the phone cannot access emergency services. Note •• The talk time of Make a conference call A 3-way conference call is between you, another handset user and the outside callers. It requires two handsets to share the same base station. While you are on the phone You can go from one handset to another during a call: During an external call 1 1 2 Press and hold . » The current caller is put on hold.

Select a handset number, then press MENU/OK to confirm. »» Wait for the other side to answer your call. »» For multi-handset versions, the handsets available for intercom are displayed, then go to step 2. »» For two-handset versions, the other handset rings, then go to step 3. 2 Select or enter a handset number, then press MENU/OK to confirm. »» You are now in a 3-way conference call with an external call and a selected handset. press Note 5 to end the conference call. □• Press to join an ongoing conference with another handset if [Services] > [Conference] is set to [Auto]. During the conference call 1 2 Press and hold to put the external call on hold and go back to the internal call. »» The external call is put on hold.

Press and hold again to establish the conference call again. Note •• If a handset hangs up during the conference call, the other handset remains connected to the external call. 6 Text and numbers You can enter text and numbers for handset name, phonebook records, and other menu items. Enter text and numbers 1 2 Press once or several times on the alphanumeric key to enter the selected character. Press and to move the cursor left and right.

Press Note •• For information on key mapping of characters and numbers, see the chapter 'Appendix'. 3 to add a space. Switch between uppercase and lowercase By default, the first letter of each word in a sentence is uppercase and the rest is lowercase. press and hold to switch between the uppercase and lowercase letters. 16 EN 1 This phone has a phonebook that stores up to 100 records.

You can access the phonebook from the handset. Each record can have a name up to 16 characters long and a number up to 24 digits long. there are 2 direct access memories (keys and). Depending on your country, keys and are preset to the voice mail number and information service number of your service provider respectively. When you press and hold on the key in standby mode , the saved phone number is dialed automatically. press or press MENU/OK > [Phonebook] > [View] to access the phonebook list. Press the alphanumeric key that matches the character. »» The first record that starts with this character is displayed. 2 Call from the phonebook 1 2 3 Press or press MENU/OK > [Phonebook] > [View] to access the phonebook list. View the phonebook

Note •• You can view the phonebook on one handset only each time.

Access the phonebook during a call 1 2 3 Press MENU/OK. Select [Phonebook], then press MENU/ OK again to confirm. Select the contact, then press MENU/OK to view the number. Search a record You can search the phonebook records in these ways: •• Scroll the contacts list. Enter the first character of the contact. Add a record Note •• If your phonebook memory is full, the handset displays a notification message. Delete some records to add new ones. □• The phonebook overwrites the old number with the new number. Scroll the contact list 1 2 Press or press MENU/OK > [Phonebook] > [View] to access the phonebook list. EN 17 English 7 Phonebook Enter the first character of a contact 3 4 Enter the name, then press MENU/OK to confirm.

Enter the number, then press MENU/OK to confirm. »» All records (except the 2 direct access memory records) are deleted. •• Press and hold to insert a pause. □• Press once or several times on the alphanumeric key to enter the selected character. •• Press REDIAL/C to delete the character. Press to move the cursor left and right. Edit the name, then press MENU/OK to confirm. Edit the number, then press MENU/OK to confirm. To dial the saved phone number automatically, press and hold on the keys in standby mode.



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□• Make sure that the answering machine is switched on before this feature can be applied. 28 EN Tip •• When you access the answering machine remotely, you are recommended to set the ring delay to [Toll saver] mode. This is a cost effective way to manage your messages. When there are new messages, the answering machine picks up the call after 3 rings; When there is no messages, it picks up the call after 5 rings. 1 2 3 Make a call to your home number with a touch tone phone.

Enter # when you hear the announcement. enter your PIN code. » You now have access to your answering machine, and you can now listen to the new messages. Note Remote access You can operate your answering machine when you are away from home. Simply make a call to your phone with a touch tone phone and enter your 4-digit PIN code. □• You have 2 chances to enter the correct PIN code before your phone hangs up. 4 Press a key to carry out a function. See the Remote access commands table below for a list of available functions. Note Activate/deactivate the remote access You can allow or block remote access to the answering machine. □• When there is no message, the phone hangs up automatically if no key is pressed for 8 seconds. Remote access commands Key 1 2 3 6 7 Function Repeat the current or listen to the previous message. (not available when you listen to the messages). Stop listening to the message. switch the answering machine off. (not available when you listen to the messages).

Change the PIN code For information, see 'Change the remote access PIN code' in the 'Get started' section. 8 9 EN 29 English Access the answering machine remotely Behavior of the LED display on the base station The table below shows you the current status with different LED display behavior on the base station. LED display Steady on Message status • There is no new message and the memory is not full. • The handset is switched on. Flashing • Enter the paging mode • There is a new message and the memory is not full.

□ There is no new message and the memory is full. □ Enter the registration mode Flashing (Fast) 30 EN Note The phone supports a number of features that help you handle and manage the calls. •• This is a country dependent feature. It only applies to models with network type support. Call list type You can set whether you can view all incoming calls or missed calls from this menu. Select a network type, then press MENU/OK. Auto prefix This feature checks and formats your outgoing call number before it is dialed out. The prefix number can replace the detect number you set in the menu. For example, you set 604 as the detect number and 1250 as the prefix. When you have dialed out a number such as 6043338888, your phone changes the number to 12503338888 when it dials out.

note •• The maximum length of a detect number is 10 digits. The maximum length of an auto prefix number is 10 digits. •• This is a country dependent feature. Auto conference To join an external call with another handset, press . Enter the detect number, then press MENU/OK to confirm. Enter the prefix number, then press MENU/OK to confirm. □• If the prefix number is set and the detect number is left •• The feature is unavailable if the dialed number starts with * and #. Empty, the prefix number is added to all outgoing calls. Note •• If your phone is in pulse dial mode, press during a call for temporary tone mode. Digits entered for this call are then sent out as tone signals.

Select the recall duration Make sure that the recall time is set correctly before you can answer a second call. In normal case, the phone is already preset for the recall duration. You can select among 3 options: [Short], [Medium] and [Long]. The number of available options varies with different countries. For details, consult your service provider.

auto clock Note •• This service is network dependent. □• Make sure you have subscribed to the caller ID service before you use this feature. It synchronizes the date and time on your phone with the public switched telephone network (PSTN) automatically. For the date to be synchronized, make sure the current year is set. Dial mode Note •• This feature only applies to models that support both tone and pulse dial.

Register additional handsets You can register additional handsets to the base station. The base station can register up to 4 handsets. Dial mode is the telephone signal used in your country. the phone supports tone (DTMF) and pulse (rotary) dial. Consult the service provider for detailed information. Set the dial mode Auto registration Extra handsets of the same model can be autoregistered. Place the unregistered handset on the base station. 32 EN » Registration is complete in less than two minutes. The base station automatically assigns a handset number to the handset. 3 4 5 Manual registration If auto registration fails, register your handset manually to the base station.

Select the handset number to be unregistered. On the base station for •• The handset number displays beside the handset name in standby mode. Then press MENU/OK to confirm the PIN. Note Network services The network services are network and country dependent. They only apply to models with network services support. Contact your service provider for more information. Note •• For the network services to work properly, make sure that the activation and/or deactivation codes are correctly entered. □• For models with an answering machine, you hear a confirmation beep. » Registration is complete in less than 2 minutes. The base automatically assigns a handset number to the handset.

Note •• If the PIN is incorrect or no base is found within a certain period, your handset displays a notification message. No change can be made on it. Call forward You can divert your calls to another phone number. You can select among 3 options: •• [Call forward]: divert all incoming calls to another number. [Call fwd busy]: divert calls when the line is busy.

□ Activate/Deactivate call forward 1 2 EN 33 English Enter the system PIN. Call back service The call back service notifies you when a party you have tried to call becomes available. You can cancel this service from the menu after you have activated it from the service provider. Cancel the call back service Edit the activation/deactivation code You can edit the prefix and suffix to the call forward codes. Then you can either • Select [Activation] > [Prefix]/[Suffix], then press MENU/OK to confirm; or • Select [Deactivation], then press MENU/OK to confirm.

Services] > [Cancel call bk] > [Call], then press MENU/OK to confirm. » A call is made to the service centre to cancel the call back option. Services] > [Cancel call bk] > [Settings], then press MENU/OK to confirm. Enter or edit the number, then press MENU/OK to confirm.



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» The setting is saved. Edit the cancel call back service number 1 2 3 5 Enter or edit the code, then press MENU/OK to confirm. » The setting is saved. Hide your identity You can hide your identity from the caller. Activate ID withheld Call return You can check the most recent unanswered call. »» Your call is made to the service center.

Edit the call return service centre number Select [Netw. services] > [Withhold ID] > [Activate], then press MENU/OK to confirm. »» When you make a call to your contact, your ID is withheld. Enter or edit the number, then press MENU/OK to confirm. Enter or edit the number, then press MENU/OK to confirm. » The setting is saved. 34 You can reset your phone settings to the original factory settings. 3 EN 35 English Restore default settings 14 Technical data General specification and features •••••••••• Talk time: 16 hours Standby time: 250 hours Range indoor: 50 meters Range outdoor: 300 meters Phonebook list with 100 entries Redial list with 20 entries Call log with 50 entries Answering machine with up to 25 minutes recording time • Charger: 51 grams 76. 35 mm (H x W x D) 36 EN Declaration of conformity Hereby Philips Consumer Lifestyle, declares that the D400/D405 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. You can find the Declaration of Conformity on www.

This product has been designed, tested and manufactured according to the European R&TTE directive 1999/5/EC. Use GAP standard compliance The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating standard irrespective of their make. The handset and base station are GAP compliant, which means they guarantee the minimum functions: register a handset, take the line, make a call and receive a call. The advanced features may not be available if you use them with other makes. To register and use this handset with a GAP compliant base station of different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described in this manual for registering a handset. To register a handset from different make to the base station, put the base station in registration mode, then follow the procedure described in the handset manufacturer's instructions. Disposal of your old product and batteries Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. Manufactures and sells many products targeted at consumers, which, like any electronic apparatus, in general have the ability to emit and receive electromagnetic signals. When this crossed-out wheeled bin symbol is attached to a product it means that the product is covered by the European Directive 2002/96/EC. Please inform yourself about the local separate collection system for electrical and electronic products.

Please act according to your local rules and do not dispose of your old products with your normal household waste. Correct disposal of your old product helps to prevent potential negative consequences for the environment and human health. EN 37 English 15 Notice One of Philips' leading Business Principles is to take all necessary health and safety measures for our products, to comply with all applicable legal requirements and to stay well within the EMF standards applicable at the time of producing the products. Philips is committed to develop, produce and market products that cause no adverse health effects.

Philips confirms that if its products are handled properly for their intended use, they are safe to use according to scientific evidence available today. @@@@ environmental information All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.) Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment. 38 EN 16 Frequently asked questions No signal bar is displayed on the screen.

•• The handset is out of range. Move it closer to the base station. □• If the handset displays [Register your Handset], put the handset on the base until the signal bar appears. Tip •• For further information, see the chapter 'Services', section 'Register additional handsets'. The handset loses connection with the base or the sound is distorted during a call. check if the ECO+ mode is activated. Turn it off to increase the handset range and enjoy the optimal call conditions. Move it closer to the base station. No docking tone •• The handset is not placed properly on the base station/charger. •• The charging contacts are dirty.

Disconnect the power supply first and clean the contacts with a damp cloth. I cannot change the settings of my voice mail, what do I do? The voice mail service is managed by your service provider but not the phone itself. Contact your service provider to change the settings. The handset on the charger does not charge. □• Make sure the batteries are inserted correctly.

□• Make sure the handset is placed properly on the charger. The battery icon animates when charging. □• Make sure the docking tone setting is turned on. When the handset is placed correctly on the charger, you can hear a docking tone. •• The charging contacts are dirty.

Disconnect the power supply first and clean the contacts with a damp cloth. •• Batteries are defective. Purchase new ones from your dealer. EN 39 If I fail to pair (register) the additional handsets to the base station, what do I do? Your base memory is full. Unregister the unused handsets and try again. Tip •• For further information, see the chapter 'Services', section 'Unregister the handsets'. my handset is in searching status , what do I do? □ •• Make sure that the base station has power supply. Register the handset to the base station. Move the handset closer to the base station. I have chosen a wrong language which I cannot read, what do I do? 1 2 3 Press to go back to the standby screen.

press MENU/OK to access the main menu screen. Select [Phone setup] > [Language], then you see one of the following texts appear on the screen: English No display •• Make sure the batteries are charged. □• Make sure there is power and the phone is connected. Move it closer to the base station. □• The phone receives interference from the nearby electrical appliances. Move the base station away from them. □• The phone is at a location with thick walls. Move the base away from them. The handset does not ring.



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Make sure the handset ringtone is turned on.

The caller ID does not display. Note •• If the above solutions do not help, disconnect the power supply from both the handset and base station. ; * + - % \ ^ ~ |
! @ _ # = < > () & € £ \$ ¥ [] { } ¢ § ... abc2àæüå def3èéΔΦ ghi4iΓ jkl5Λ mno6ñöð p qrs7ΠΘΣβ tuv8üü xyz9φΩΞΨ 42 EN A additional handsets alarm announcements
answer a call answering machine answering machine language auto clock auto conference auto prefix 32 25 26 12 26 26 32 31 31 F find handsets/paging 6 G
H I GAP 37 hide own call 34 B base station installation overview battery 8 6 9, 10, 36 incoming message intercom internal call 27 14 14 C call back service
call forward service call log call return caller ID calling charging conference call contacts 34 33 19 34 12, 19 12 10 13, 14, 31 17 L language setting
answering machine handset LED behavior listen to messages 26 9, 24 30 28 M missed calls mute 19 13 D date setting default settings delete messages dial
mode display icons disposal 9, 32 35 28 32 6 37 N name the handset network type 24 31 O on or off 26 EN 43 English 18 Index E ECO mode ECO+ mode 23
23 P phone settings phonebook PIN answering machine registration power adapter 22 17, 19, 21 10, 29 33 36 R recall time 32 redial 21 register/unregister
32, 33 remote access to the answering machine 29 ring delay 28 ringtone 22 S safety save a number signal strength silent mode sounds docking keytone sound
profile speaker phone standby mode 3 19 11 22 22 22 23 13 10 T text entry time setting transfer call troubleshooting/FAQ two calls/call on hold 16, 41 32 14
39 13 V volume adjustment 13 44 EN Specifications are subject to change without notice © 2013 Koninklijke Philips Electronics N. .



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