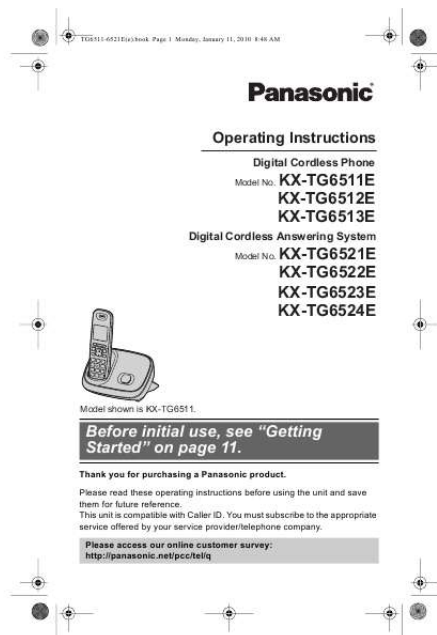




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You can read the recommendations in the user guide, the technical guide or the installation guide for PANASONIC KXTG6521E. You'll find the answers to all your questions on the PANASONIC KXTG6521E in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual PANASONIC KXTG6521E
User guide PANASONIC KXTG6521E
Operating instructions PANASONIC KXTG6521E
Instructions for use PANASONIC KXTG6521E
Instruction manual PANASONIC KXTG6521E



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Manual abstract:

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..... 34 2 TG6511-6521E(e).book Page 3 Monday, January 11, 2010 8:48 AM Introduction Model composition Series KX-TG6511 series Model No.

KX-TG6511 KX-TG6512 KX-TG6513 KX-TG6521 series KX-TG6521 KX-TG6522 KX-TG6523 KX-TG6524 Base unit Part No. KX-TG6511 KX-TG6511 KX-TG6511 KX-TG6521 KX-TG6521 KX-TG6521 KX-TG6521 KX-TG6521 Handset Part No. KX-TGA650 KX-TGA650 KX-TGA650 KX-TGA651 KX-TGA651 KX-TGA651 KX-TGA651 Quantity 1 2 3 1 2 3 4 L The suffix (E) in the following model numbers will be omitted in these instructions: KX-TG6511E/KX-TG6512E/KX-TG6513E/KX-TG6521E/KX-TG6522E/ KX-TG6523E/KX-TG6524E Feature differences Series KX-TG6511 series KX-TG6521 series Answering system r Intercom Between handsets r*1 r*1 *1 Single handset models: Intercom calls can be made between handsets by purchasing and registering one or more optional handsets (page 4). Accessory information Supplied accessories No. @@No.: U.K. 0844 844 3898 R.O.I.

@@@*2 The handset cover comes attached to the handset. @@Accessory item Rechargeable batteries Model number P03P or HHR-4NGE*1 Battery type: Nickel metal hydride (Ni-MH) 2 x AAA (R03) size for each handset KX-A272 DECT repeater *1 Replacement batteries may have a different capacity from that of the supplied batteries. Expanding your phone system You can expand your phone system by registering optional handsets (6 max.) to a single base unit. L Optional handsets may be a different colour from that of the supplied handsets.

Handset (optional): KX-TGA651E 4 Helpline Tel. No.: U.K. 0844 844 3898 R.

O.I. 01289 8333 TG6511-6521E(e).book Page 5 Monday, January 11, 2010 8:48 AM Introduction Sales and support information Customer Care Centre L For customers within the U.K.: 0844 844 3898 L For customers within the Republic of Ireland: 01289 8333 L Visit our website for product information:

www.panasonic.co.uk L E-mail: customer.care@panasonic.

co.uk Direct Sales at Panasonic U.K. L Order accessory and consumable items for your product with ease and confidence by phoning our Customer Care Centre Monday - Thursday 9:00am - 5:30pm, Friday 9:30am - 5:30pm (Excluding public holidays). L Or go on line through our Internet Accessory ordering application at www.pas-europe.com L Most major credit and debit cards accepted. L All enquiries transactions and distribution facilities are provided directly by Panasonic U.K. Ltd.

L It couldn't be simpler! L Also available through our Internet is direct shopping for a wide range of finished products, take a browse on our website for further details. Helpline Tel. No.: U.K.

0844 844 3898 R.O.I. 01289 8333 5 TG6511-6521E(e).book Page 6 Monday, January 11, 2010 8:48 AM Introduction General information L This equipment

is designed for use on the U.

K. and Republic of Ireland analogue telephone network. L In the event of problems, you should contact your equipment supplier in the first instance.
Declaration of Conformity: L Panasonic System Networks Co., Ltd. declares that this equipment is in compliance with the essential requirements and other relevant provisions of Radio & Telecommunications Terminal Equipment (R&TTE) Directive 1999/5/EC. Declarations of Conformity for the relevant Panasonic products described in this manual are available for download by visiting: <http://www.doc.panasonic.de> Contact to Authorised Representative: Panasonic Testing Centre Panasonic Marketing Europe GmbH Winsbergring 15, 22525 Hamburg, Germany For your future reference We recommend keeping a record of the following information to assist with any repair under warranty.

Serial No. (found on the bottom of the base unit) Name and address of dealer Date of purchase Attach your purchase receipt here. 6 Helpline Tel. No.: U.K. 0844 844 3898 R.O.I. 01289 8333 TG6511-6521E(e).

book Page 7 Monday, January 11, 2010 8:48 AM Important Information For your safety To prevent severe injury and loss of life/property, read this section carefully before using the product to ensure proper and safe operation of your product. Operating safeguards L Unplug the product from power outlets before cleaning. Do not use liquid or aerosol cleaners. L Do not disassemble the product. L Do not spill liquids (detergents, cleansers, etc.

) onto the telephone line cord plug, or allow it to become wet at all. This may cause a fire. If the telephone line cord plug becomes wet, immediately pull it from the telephone wall jack, and do not use. Medical L Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids, to determine if they are adequately shielded from external RF (radio frequency) energy. (The product operates in the frequency range of 1.

88 GHz to 1.90 GHz, and the RF transmission power is 250 mW (max.)) L Do not use the product in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy. WARNING Power connection L Use only the power source marked on the product. L Do not overload power outlets and extension cords. This can result in the risk of fire or electric shock. L Completely insert the AC adaptor/power plug into the power outlet.



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Failure to do so may cause electric shock and/or excessive heat resulting in a fire.

L Regularly remove any dust, etc. from the AC adaptor/power plug by pulling it from the power outlet, then wiping with a dry cloth. Accumulated dust may cause an insulation defect from moisture, etc. resulting in a fire. L Unplug the product from power outlets if it emits smoke, an abnormal smell, or makes an unusual noise. These conditions can cause fire or electric shock. Confirm that smoke has stopped emitting and contact an authorised service centre. L Unplug from power outlets and never touch the inside of the product if its casing has been broken open. L Never touch the plug with wet hands. Danger of electric shock exists.

Installation L To prevent the risk of fire or electrical shock, do not expose the product to rain or any type of moisture. L Do not place or use this product near automatically controlled devices such as automatic doors and fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident. L Do not allow the AC adaptor or telephone line cord to be excessively pulled, bent or placed under heavy objects. CAUTION Installation and location L Never install telephone wiring during an electrical storm.

L Never install telephone line jacks in wet locations unless the jack is specifically designed for wet locations. L Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface. L Use caution when installing or modifying telephone lines. L The AC adaptor is used as the main disconnect device. Ensure that the AC outlet is installed near the product and is easily accessible.

L This product is unable to make calls when: the handset batteries need recharging or have failed. there is a power failure. the key lock feature is turned on. Helpline Tel. No.: U.K. 0844 844 3898 R.O.I.

01289 8333 7 TG6511-6521E(e).book Page 8 Monday, January 11, 2010 8:48 AM Important Information Battery L We recommend using the batteries noted on page 4. USE ONLY rechargeable NiMH batteries AAA (R03) size. L Do not mix old and new batteries. L Do not open or mutilate the batteries. Released electrolyte from the batteries is corrosive and may cause burns or injury to the eyes or skin. The electrolyte is toxic and may be harmful if swallowed. L Exercise care when handling the batteries. Do not allow conductive materials such as rings, bracelets, or keys to touch the batteries, otherwise a short circuit may cause the batteries and/or the conductive material to overheat and cause burns. L Charge the batteries provided with or identified for use with this product only, in accordance with the instructions and limitations specified in this manual.

L Only use a compatible base unit (or charger) to charge the batteries. Do not tamper with the base unit (or charger). Failure to follow these instructions may cause the batteries to swell or explode. For best performance Base unit location/avoiding noise The base unit and other compatible Panasonic units use radio waves to communicate with each other. L For maximum coverage and noise-free communications, place your base unit: at a convenient, high, and central location with no obstructions between the handset and base unit in an indoor environment.

away from electronic appliances such as TVs, radios, personal computers, wireless devices, or other phones. facing away from radio frequency transmitters, such as external antennas of mobile phone cell stations. (Avoid putting the base unit) Approx. 0.5 W Maximum: Approx.

3.8 W Charger: Standby: Approx. 0.2 W Maximum: Approx. 3.0 W These symbols (1, 2, 3) on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries should not be mixed with general household waste. For proper treatment, recovery and recycling of old products and used batteries, please take them to applicable collection points, in accordance with your national legislation and the Directives 2002/96/EC and 2006/66/EC. By disposing of these products and batteries correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment which could otherwise arise from inappropriate waste handling. Helpline Tel. No.

: U.Keature shown directly above it on the display. B Navigator key {^}, {V}, {<}, or {>}: Scroll through various lists and items. ? (Volume: {^} or {V}): Adjust the receiver or speaker volume while talking. {<} (y: Caller list): View the caller list. {>} (R: Redial): View the redial list. H B C D E I J F K L Base unit KX-TG6511/KX-TG6512/ KX-TG6513 A B A Charge indicator Ringer indicator B Secure grip L Secure grip offers support when you cradle the handset between your shoulder and ear. C Speaker D {C} (Talk) E {s} (Speakerphone) F Dial keypad G Receiver H Display I {ic} (Off/Power) A B A Charge contacts B {x} (Locator) Helpline Tel. No.: U.

K. 0844 844 3898 R.O.I. 01289 8333 13 TG6511-6521E(e).

book Page 14 Monday, January 11, 2010 8:48 AM Getting Started KX-TG6521/KX-TG6522/ KX-TG6523/KX-TG6524 Item C Meaning The line is in use. L When flashing slowly: The call is put on hold. L When flashing rapidly: An incoming call is now being received. Missed call*1 (page 30) The base unit transmission power is set to "Low". (page 16) The LCD and key backlight is off.

(page 24) L When displayed next to the battery icon: Answering system is on.*2 (page 32) L When displayed with a number: New messages have been recorded.*2 (page 34) Answering system answers calls with a greeting message and caller messages are not recorded.*2 ("Caller's recording time", page 37) Battery level Alarm is on. (page 27) Privacy mode is on. (page 25) Ringer volume is off. (page 26) Blocked call*1, *2 (page 27, 30) New voice mail message received.*3 (page 38) A B y i k C D E F G H Charge contacts Speaker {4} (Erase) {} (Stop) {^}/{} (Volume up/down) {7}/{} (Repeat/Skip) F {6} (Play) Message indicator G {x} (Locator) H {s} (Answer on) Answer on indicator A B C D E u d Display & Handset display items Item w _ x s Meaning Within base unit range Out of base unit range Paging, intercom mode. Speakerphone is on. (page 17) E : ~ 7 6 14 Helpline Tel.

No.: U.K. 0844 844 3898 R.O.I. 01289 8333 TG6511-6521E(e).book Page 15 Monday, January 11, 2010 8:48 AM Getting Started Item Line in use IN USE Meaning Someone is using a line. Answering system is being used by another handset or the base unit.*2 Icon / O I I W 4 w ^ 1 Action Selects a character entry mode.

Stops recording or playback.*1 Stores phone numbers. (page 28, 31) Inserts a dialling pause. Erases the selected item or returns to the outside call. Allows you to make an intercom call.

(page 39) Establishes a conference call. (page 39) Erases a number/character. Puts the call on mute. *1 Caller ID subscribers only *2 KX-TG6521/KX-TG6522/ KX-TG6523/KX-TG6524 *3 Voice mail subscribers only Soft key icons Icon ^ 8 M j] L Action Returns to the previous screen or outside call.



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Displays the menu.

Accepts the current selection. Displays a previously dialled phone number. Makes a call. (page 17) Temporarily turns off the ringer for incoming calls. (page 18) Sets 24-hour or 12-hour clock format. (page 16) Places a call on hold. (page 39) Opens the phonebook. Allows you to edit phone numbers. (page 28, 31) Adds new entry. (page 20, 28) Displays the character entry mode for phonebook search.

(page 20) Turns the key lock feature off. (page 19) *1 KX-TG6521/KX-TG6522/ KX-TG6523/KX-TG6524 Turning the power on/off Power on Press {ic} for about 1 second. Power off Press {ic} for about 2 seconds. / H n ~ m k & Helpline Tel. No.: U.K. 0844 844 3898 R.O.I.

01289 8333 15 TG6511-6521E(e).book Page 16 Monday, January 11, 2010 8:48 AM Getting Started Initial settings Symbol meaning: Example: {V}/(^): "Off" Press {V} or (^) to select the words in quotations. One touch eco mode The {ECO/R} button on the handset enables you to activate the eco function with one touch. By activating eco mode, your unit can reduce the base unit transmission power by up to 90% in standby mode. You can turn on/off one touch eco mode by just pressing {ECO/R}.

The default setting is "Normal". When the one touch eco mode is on: "Low" is temporarily displayed and i is shown on the handset display instead of w. When the one touch eco mode is off: "Normal" is temporarily displayed and i goes off from the handset display. Note: L When there is another cordless phone nearby and it is in use, the base unit transmission power may not be reduced. L Activating one touch eco mode reduces the range of the base unit in standby mode.

L If you set the repeater mode to "On" (page 29): One touch eco mode is cancelled. "Eco Setup" is not shown in the display menu (page 23). Display language Important: L When the language selection is displayed after installing the batteries for the first time, perform step 2. 1 2 8 i {#}{1}{1}{0} {V}/(^): Select your desired language. i M i {ic} Date and time 1 8 i {#}{1}{0}{1} 2 Enter the current date, month, and year. i M Example: 15 July, 2010 {1}{5} {0}{7} {1}{0} 3 Enter the current hour and minute. Example: 9:30 {0}{9} {3}{0} L You can select 24-hour or 12-hour clock format ("AM" or "PM") by pressing /. M i {ic} 4 Note: L To correct a digit, press {<} or {>} to move the cursor to the digit, then make the correction. L The date and time may be incorrect after a power failure. In this case, set the date and time again.

16 Helpline Tel. No.: U.K. 0844 844 3898 R.O.I. 01289 8333 TG6511-6521E(e).book Page 17 Monday, January 11, 2010 8:48 AM Making/Answering Calls 3 {V}/(^): "Yes" i M i {ic} Making calls 1 2 3 Lift the handset and dial the phone number. L To correct a digit, press ^.

Press {C} or]. When you finish talking, press {ic} or place the handset on the base unit or charger. Using the speakerphone Pause (for PBX/long distance service users) A pause is sometimes required when making calls using a PBX or long distance service. When storing a calling card access number and/or PIN in the phonebook, a pause is also needed (page 21). Example: If you need to dial the line access number "0" when making outside calls with a PBX: 1 Dial the phone number and press {s}.

L Speak alternately with the other party. When you finish talking, press {ic}. 1 2 {0} i l Dial the phone number. i {C} 2 Note: L A 3 second pause is inserted each time l is pressed. Repeat as needed to create longer pauses.

Note: L For best performance, use the speakerphone in a quiet environment. L To switch back to the receiver, press {C}. Adjusting the receiver or speaker volume Press (^) or {V} repeatedly while talking. Making a call using the redial list The last 10 phone numbers dialled are stored in the redial list (each 24 digits max.). Answering calls When a call is being received, the ringer indicator flashes rapidly. 1 Lift the handset and press {C} or {s} when the unit rings. L You can also answer the call by pressing any dial key from {0} to {9}, {*}, or {#}. (Any key answer feature) When you finish talking, press {ic} or place the handset on the base unit or charger. 2 1 2 3 1 2 j or {>} (R) {V}/(^): Select the desired phone number.

{C} Erasing a number in the redial list j or {>} (R) {V}/(^): Select the desired phone number. i W Auto talk You can answer calls simply by lifting the handset off the base unit or charger. You do not need to press {C}. To turn this feature on, see page 24. Helpline Tel. No.: U.K. 0844 844 3898 R.O.

1. 01289 8333 17 TG6511-6521E(e).book Page 18 Monday, January 11, 2010 8:48 AM Making/Answering Calls Adjusting the handset ringer volume Press (^) or {V} repeatedly to select the desired volume while the handset is ringing for an incoming call. Note: L You can also program the handset ringer volume beforehand (page 24). Temporary handset ringer off While the handset is ringing for a call, you can turn the ringer off temporarily by pressing L.

2 To return to the conversation, press 1 again. Recall/flash {ECO/R} allows you to use the special features of your host PBX such as transferring an extension call, or accessing optional telephone services. Note: L To change the recall/flash time, see page 25. For call waiting or Call Waiting Caller ID service users To use call waiting, you must first subscribe to call waiting from your service provider/telephone company. This feature allows you to receive calls while you are already talking on the phone.

If you receive a call while on the phone, you will hear a call waiting tone. If you subscribe to both Caller ID and Call Waiting with Caller ID services, the 2nd caller's information is displayed after you hear the call waiting tone on the handset. Useful features during a call Hold This feature allows you to put an outside call on hold. 1 2 3 Press 8 during an outside call. {V}/(^): "Hold" i M To release hold, press {C}. L Another handset user can take the call by pressing {C}. 1 2 Press {ECO/R} to answer the 2nd call. To switch between calls, press {ECO/R}. Note: L If a call is kept on hold for more than 9 minutes, an alarm tone starts to sound and the ringer indicator flashes rapidly. After 1 additional minute on hold, the call is disconnected.

L If another phone is connected to the same line (page 12), you can also take the call by lifting its handset. Note: L Please contact your service provider/telephone company for details and availability of this service in your area. Call share You can join an existing outside call. To join the conversation, press {C} when the other handset is on an outside call. Mute While mute is turned on, you can hear the other party, but the other party cannot hear you. 1 18

Press 1 during conversation. L l flashes. Helpline Tel. No.: U.

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book Page 19 Monday, January 11, 2010 8:48 AM Making/Answering Calls Note: L To prevent other users from joining your conversations with outside callers, turn the privacy mode on (page 25). Key lock The handset can be locked so that no calls or settings can be made. Incoming calls can be answered, but all other functions are disabled while key lock is on. To turn key lock on, press 8 for about 3 seconds. L & is displayed.
L To turn key lock off, press & for about 3 seconds. Note: L Calls to emergency numbers cannot be made until key lock is turned off. Helpline Tel. No.: U.K. 0844 844 3898 R.O.I. 01289 8333 19 TG6511-6521E(e).

book Page 20 Monday, January 11, 2010 8:48 AM Phonebook Handset phonebook The phonebook allows you to make calls without having to dial manually. You can add 100 names and phone numbers. L Press the same dial key repeatedly to display the first entry corresponding to each character located on that dial key. L If there is no entry corresponding to the character you selected, the next entry is displayed. Adding entries 1 nim 2 Enter the party's name (16 characters max.). i M L You can change the character entry mode by pressing / (page 40). 3 4 {V}/[^]: Scroll through the phonebook if necessary. {C} Editing entries 1 Find the desired entry (page 20). i8 3 Enter the party's phone number (24 digits max.). i M 2 times L To add other entries, repeat from step 2. {ic} 2 3 4 {V}/[^]: "Edit" i M Edit the name if necessary (16 characters max.; page 40). i M Edit the phone number if necessary (24 digits max.). i M 2 times i {ic} 4 Finding and calling a phonebook entry Scrolling through all entries Erasing entries Erasing an entry 1 2 n {V}/[^]: Select the desired entry. L You can scroll through the phonebook entry by pressing and holding {V} or {^}. {C} 1 2 Find the desired entry (page 20). W i {V}/[^]: "Yes" i M i {ic} Erasing all entries 3 1 Searching by first character n L Change the character entry mode if necessary: k i {V}/[^]: Select the character entry mode. i M Press the dial key ({0} to {9}, or {#}) which contains the character you are searching for (page 40). 1 2 3 4 ni8 {V}/[^]: "Erase All" i M {V}/[^]: "Yes" i M {V}/[^]: "Yes" i M i {ic} Chain dial This feature allows you to dial phone numbers in the phonebook while you are on a call. This feature can be used, for example, to dial a calling card access number or bank account PIN that you 2 20 Helpline Tel. No.: U.K. 0844 844 3898 R.O.I. 01289 8333 TG6511-6521E(e).

book Page 21 Monday, January 11, 2010 8:48 AM Phonebook have stored in the phonebook, without having to dial manually. 3 1 2 3 4 During an outside call, press 8. {V}/[^]: "Phonebook" i M {V}/[^]: Select the desired entry. Press] to dial the number. {V}/[^]: Select the handset you want to send the phonebook entry to. i M L When all entries have been copied, "Completed" is displayed. {ic} 4 Note: L When storing a calling card access number and your PIN in the phonebook as one phonebook entry, press l to add pauses after the number and PIN as necessary (page 17). Copying phonebook entries You can copy phonebook entries between 2 handsets.*1 *1 Panasonic compatible handset Copying an entry 1 2 3 Find the desired entry (page 20). i8 {V}/[^]: "Copy" i M {V}/[^]: Select the handset you want to send the phonebook entry to. i M L When an entry has been copied, "Completed" is displayed. L To continue copying another entry: {V}/[^]: "Yes" i M i Find the desired entry. i M {ic} 4 1 2 Copying all entries ni8 {V}/[^]: "Copy All" i M Helpline Tel. No.: U.K. 0844 844 3898 R.O.I. 01289 8333 21 TG6511-6521E(e).

book Page 22 Monday, January 11, 2010 8:48 AM Programming Programmable settings You can customise the unit by programming the following features using the handset. To access the features, there are 2 methods: scrolling through the display menus (page 22) using the direct commands (page 24) L Direct command is the main method used in these operating instructions. Programming by scrolling through the display menus 1 8 2 Press {V} or {^} to select the desired main menu. i M 3 Press {V} or {^} to select the desired item in sub-menu 1. i M L In some cases, you may need to select from sub-menu 2. i M 4 Press {V} or {^} to select the desired setting. i M L This step may vary depending on the feature being programmed. L To exit the operation, press {ic}. Note: L See page 24 for the default settings. Main menu Caller List \ Answer System e (KX-TG6521/ KX-TG6522/ KX-TG6523/ KX-TG6524) Sub-menu 1 Play New Msg.

Play All Msg. Erase All Msg.*1 Greeting Sub-menu 2 Start REC*1 Play Greeting Default*1 Settings Number of Rings*1 Recording Time*1 Remote Code*1 Call Screening Answer On*1 Answer Off*1 Time Settings e Intercom 4 Set Date/Time*1 Alarm Time Adjustment*1 Page 30 34 34 35 33 33 33 36 37 35 32 32 32 16 27 39 22 Helpline Tel. No.: U.K. 0844 844 3898 R.O.I. 01289 8333 TG6511-6521E(e).

book Page 23 Monday, January 11, 2010 8:48 AM Programming Main menu Ringer Setup*2 d (KX-TG6521/ KX-TG6522/ KX-TG6523/ KX-TG6524) Initial Setup c Sub-menu 1 Ringer Volume Ringtone Sub-menu 2 Handset Base Unit*1 Page Ringer Setup Time Settings Ringer Volume Ringtone Set Date/Time*1 Alarm Time Adjustment*1 16 27 27 27 16 Handset Name Caller Barred*1, *3 Eco Setup Display Setup Transmission Power*1 LCD & Key Backlight Contrast Recall/Flash*1 Register H.set Display Keytones Auto Talk Line Setup Privacy Mode*1 Base Unit PIN*1 Repeater Mode*1 Register Language 17 18 28 29 28 16 *1 If you program these settings using one of the handsets, you do not need to program the same item using another handset. *2 For KX-TG6511/KX-TG6512/KX-TG6513: This menu is displayed before Intercom menu. Since you can set only the handset ringer volume, sub-menu 2 is not displayed. *3 KX-TG6521/KX-TG6522/KX-TG6523/KX-TG6524 Helpline Tel. No.: U.K. 0844 844 3898 R.O. 01289 8333 23 TG6511-6521E(e).

book Page 24 Monday, January 11, 2010 8:48 AM Programming Programming using the direct commands 1 8 i {#} 2 Enter the desired code. 3 Select the desired setting. i M L This step may vary depending on the feature being programmed. L To exit the operation, press {ic}. Note: L In the following table, < > indicates the default settings. Feature Caller List Set Date/Time Alarm Time Adjustment*2 Intercom Ringer Volume*3 (Handset) Ringer Volume*4 (Base unit) Ringtone*5, *6 (Handset) Handset Name Caller Barred*4 Transmission Power LCD & Key Backlight Contrast (Display contrast) Keytones*7 Auto Talk*8 Code {2}{1}{3} {1}{0}{1} {7}{2}{0} {2}{2}{6} {2}{7}{4} {1}{6}{0} {*}{1} {6}{0} {1}{6}{1} {1}{0}{4} {2}{1}{7} {7}{2}{5} {2}{7}{6} {1}{4}{5} {1}{6}{5} {2}{0}{0} Setting {1}: Once {2}: Daily {0}: <Off> {1}: <Caller ID> {0}: Manual {1}{6}: Level 16 <6> {0}: Off {1}{6}: Level 16 <3> {0}: Off <Ringtone 1> {1}: <Normal> {2}: Low {1}: <On> {0}: Off {1}{6}: Level 16 <3> {1}: <On> {0}: Off {1}: On {0}: <Off> System *1 r r r r r Page 30 16 27 39 27 27 16 17 24 Helpline Tel. No.: U.K. 0844 844 3898 R.O. 01289 8333 24 TG6511-6521E(e).



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No.: U.

K. 0844 844 3898 R.O.I. 01289 8333 TG6511-6521E(e).book Page 25 Monday, January 11, 2010 8:48 AM Programming Feature Recall/Flash*9 Code
{1}{2}{1} Setting {0}: 900 msec. {1}: 700 msec. {2}: 600 msec. {3}: 400 msec. {4}: 300 msec.
{5}: 250 msec. {*}: 200 msec. {#}: 160 msec. {6}: 110 msec. {7}: <100 msec.
> {8}: 90 msec. {9}: 80 msec. {1}: On {0}: <Off> <0000> {1}: On {0}: <Off> <English> System *1 r Page 18 Privacy Mode*10 Base Unit PIN Repeater
Mode Register H.set (H.set: handset) Cancel Register Display (Change language) {1}{9}{4} {1}{3}{2} {1}{3}{8} {1}{3}{0} {1}{3}{1} {1}{1}{0} r r r 28 29
28 29 16 For the answering system (KX-TG6521/KX-TG6522/KX-TG6523/KX-TG6524) Feature Play New Msg.
(Msg.: message) Play All Msg. Erase All Msg. Start REC (Record greeting) Play Greeting Default (Reset to prerecorded greeting) Number of Rings
Recording Time Remote Code Call Screening Answer On Answer Off Code {3}{2}{3} {3}{2}{4} {3}{2}{5} {3}{0}{2} {3}{0}{3} {3}{0}{4} Setting System
*1 r r r Page 34 34 35 33 33 33 33 {2}{1}{1} {3}{0}{5} {3}{0}{6} {3}{1}{0} {3}{2}{7} {3}{2}{8} <4 Rings> <3 Minutes> <On> r r r r r 36 37 35 32 32 32
Helpline Tel. No.: U.K. 0844 844 3898 R.O.I.

01289 8333 25 TG6511-6521E(e).book Page 26 Monday, January 11, 2010 8:48 AM Programming *1 If "System" column is checked, you do not need to
program the same item using another handset. *2 This feature allows the unit to automatically adjust the date and time each time caller information including
date and time is received. To turn this feature on, select "Caller ID". To turn this feature off, select "Manual". (Caller ID subscribers only) To use this feature,
set the date and time first (page 16). *3 When the ringer volume is turned off, ~ is displayed and the handset does not ring for outside calls.

@@@ Contact your PBX supplier if necessary. @No.: U.

K. 0844 844 3898 R.O.I. @Alarm can be set for each handset.

@@This is useful when you make intercom calls between handsets. @The default setting is "Off". @i M "Off" Turns alarm off. Go to step 6. "Once" An
alarm sounds once at the set time.

"Daily" An alarm sounds daily at the set time. @10 characters; page 40). L If not required, go to step 3. M {V}/^: Select the desired setting.

@@@iM Set the desired time. i M {V}/^: Select the desired alarm tone. @@@@No.: U.K. 0844 844 3898 R.

O.I. @@@@The unit will not reveal the PIN to you. @@@@i M L To erase a digit, press ^. @Enter the new 4-digit base unit PIN. @@@@L To
exit, press {ic}. To edit a number: ~ i Edit the phone number. @@@@No.: U.K.

0844 844 3898 R.O.I. @@@@ (No registration tone) KX-TG6521/KX-TG6522/ KX-TG6523/KX-TG6524 Press and hold {x} for about 5 seconds, until the
registration tone sounds. L If all registered handsets start ringing, press the same button to stop.

Then repeat this step. L The next step must be completed within 90 seconds. 2 3 {V}/^: Select the handset you want to cancel. i M {V}/^: "Yes" i M L A
confirmation tone sounds. L The handset does not beep when cancelling its own registration.

{ic} 4 Increasing the range of the base unit You can increase the signal range of the base unit by using a DECT repeater. Please use only the Panasonic
DECT repeater noted on page 4. Contact your Panasonic dealer for details. Important: L Before registering the repeater to this base unit, you must turn the
repeater mode on. L Do not use more than one repeater at a time. Setting the repeater mode 3 Handset: Wait until "Base PIN" is displayed. i Enter the base
unit PIN (default: "0000"). i M L If you forget your PIN, see page 44. L When the handset has been registered successfully, w is displayed. 1 2 8 i
{#}{1}{3}{8} {V}/^: Select the desired setting.

i M i {ic} Note: L While registering, "Base in registering" is displayed on all registered handsets. L When you purchase an additional handset, refer to the
additional handset's installation manual for registration. Deregistering a handset A handset can cancel its own registration (or the registration of another
handset) that is stored to the base unit. This allows the handset to end its wireless connection with the system. Note: L After turning the repeater mode on or
off, _ is displayed on the handset momentarily. This is normal and the handset can be used once w is displayed. 1 8 i {#}{1}{3}{1} L All handsets registered to
the base unit are displayed. Helpline Tel. No.: U.

K. 0844 844 3898 R.O.I. 01289 8333 29 TG6511-6521E(e).

book Page 30 Monday, January 11, 2010 8:48 AM Caller ID Service Using Caller ID service Important: L This unit is Caller ID compatible. To use Caller
ID features, you must subscribe to a Caller ID service. Contact your service provider/ telephone company for details. Being replaced on the base unit or
charger. Pressing {ic}.

Phonebook name display When caller information is received and it matches a phone number stored in the phonebook, the stored name in the phonebook is
displayed and logged in the caller list. Caller ID features When an outside call is being received, the caller's phone number is displayed. Caller information
for the last 50 callers is logged in the caller list from the most recent call to the oldest. L If the unit cannot receive caller information, the following is
displayed: "Out of Area": The caller dials from an area which does not provide a Caller ID service. "Private Caller": The caller requests not to send caller
information. L If the unit is connected to a PBX system, caller information may not be properly received. Contact your PBX supplier. Missed calls If a call is
not answered, the unit treats it as a missed call and y is displayed. This lets you know if you should view the caller list to see who called while you were away.
Even if only one missed call in the caller list is viewed (page 30), y disappears from the display.

When you receive another new call, y is displayed again. @@@@L If > is displayed, not all of the information is shown. To see the remaining information,
press >. @@@@ (KX-TG6521/ KX-TG6522/KX-TG6523/ KX-TG6524) 30 Helpline Tel. No.: U.K. 0844 844 3898 R.O.I.

@@@To see the remaining information, press >. @L Press dial key ({0} to {9}) to add, ^ to delete. @@@@No.: U.K.

0844 844 3898 R.O.I. @@@@Important: L Only 1 person can access the answering system (listen to messages, record a greeting message, etc.) at a time.
L When callers leave messages, the unit records the day and time of each message. Make sure the date and time have been set correctly (page 16). greeting
message asking callers to call again later. If you recorded your own greeting message, the same message is still announced to callers even though their
messages are not recorded. Turning the answering system on/off The answering system is preset to on.



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Base unit Press {s} to turn on/off the answering system. L When the answering system is turned on, the answer on indicator lights up. Handset 1 To turn on: 8 i {#}{3}{2}{7} To turn off: 8 i {#}{3}{2}{8} {ic} Memory capacity (including your greeting message) The total recording capacity is about 20 minutes. A maximum of 64 messages can be recorded. Note: L If message memory becomes full: "Messages Full" is shown on the handset display.

The answer on indicator on the base unit flashes rapidly when the answering system is turned on. L When the message memory becomes full: If you use the pre-recorded greeting message, the unit automatically switches to another pre-recorded 2 Note: L When the answering system is turned on, u is displayed next to the battery icon. Call screening While a caller is leaving a message, you can listen to the call through the handset's speaker. To adjust the speaker volume, press {^} or {V} repeatedly. You can answer the call by pressing {C} on the handset. Call screening can be set for each handset. The default setting is "On". 1 2 8 i {#}{3}{1}{0} {V}//^: Select the desired setting. i M i {ic} 32 Helpline Tel. No.

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01289 8333 TG6511-6521E(e).book Page 33 Monday, January 11, 2010 8:48 AM Answering System 2 M i {ic} Greeting message When the unit answers a call, a greeting message is played to callers. You can use either: your own greeting message pre-recorded greeting message Playing back the greeting message 1 8 i {#}{3}{0}{3} 2 i {#}{3}{0}{2} 2 {V}//^: "Yes" i M 3 After a beep sounds, hold the handset about 20 cm away and speak clearly into the microphone (2 minutes and 30 seconds max.). Listening to messages using the base unit When new messages have been recorded, {6} on the base unit flashes.

Press {6}. L If new messages have been recorded, the base unit plays back new messages. L If there are no new messages, the base unit plays back all messages. Note: L When the answer on indicator on the base unit flashes rapidly, the message memory is full ("Memory capacity (including your greeting message)", page 32). 4 5 Press O to stop recording. {ic} Using a pre-recorded greeting message The unit provides 2 pre-recorded greeting messages: If you erase or do not record your own greeting message, the unit plays a pre-recorded greeting asking callers to leave a message. If the message recording time (page 37) is set to "Greeting Only", callers' messages are not recorded and the unit plays a different prerecorded greeting message asking callers to call again. Reseting to a pre-recorded greeting message If you want to use a pre-recorded greeting message once you record your own greeting message, you need to erase your own greeting message. Operating the answering system during playback Key {^} or {V} {7} {8} {} {4} Operation Adjust the speaker volume Repeat message*1 Skip message Stop playback Erase currently playing message 1 8 i {#}{3}{0}{4} *1 If pressed within the first 5 seconds of a message, the previous message is played. Helpline Tel.

No.: U.K. 0844 844 3898 R.O.I. 01289 8333 33 TG6511-6521E(e).book Page 34 Monday, January 11, 2010 8:48 AM Answering System Erasing all messages Press {4} 2 times while the unit is not in use. Key {6} {7}{6} Operation Play greeting message Record greeting message Turn answering system on Pause message*2 Stop recording Stop playback Turn answering system off Erase currently playing message Erase all messages Reset to a prerecorded greeting message Listening to messages using the handset When new messages have been recorded, u is displayed on the handset with the total number of new messages. {8} 8 {9} or O {0} {*}{4}*3 {*}{5} {*}{6} 1 To listen to new messages: 8 i {#}{3}{2}{3} To listen to all messages: 8 i {#}{3}{2}{4} When finished, press {ic}.

2 Note: L To switch to the receiver, press {C}. L If "Messages Full" is shown on the display, u and the total number of new messages are not displayed. Operating the answering system 8 i {V}//^: "Answer System" iM Key {^} or {V} Operation Adjust the receiver or speaker volume (during playback) Repeat message (during playback)*1 Skip message (during playback) Enter the "Settings" menu Play new messages Play all messages *1 If pressed within the first 5 seconds of a message, the previous message is played. *2 To resume playback: {V}//^: "Play" i M *3 You can also erase as follows: W i {V}//^: "Yes" i M Calling back (Caller ID subscribers only) If caller information is received for the call, you can call the caller back while listening to a message. {1} or {<} {2} or {>} {3} {4} {5} 1 2 Press 8 during playback.

{V}//^: "Call Back" i M Editing the number before calling back 1 2 3 Press 8 during playback. {V}//^: "Edit & Call" i M Edit the number. i {C} 34 Helpline Tel. No.: U.

K. 0844 844 3898 R.O.I. 01289 8333 TG6511-6521E(e).book Page 35 Monday, January 11, 2010 8:48 AM Answering System Erasing all messages 1 8 i {#}{3}{2}{5} 2 {V}//^: "Yes" i M i {ic} 2 After the greeting message starts, enter your remote access code. L The unit announces the number of new messages. Follow the voice guidance prompts as necessary or control the unit using remote commands (page 35). When finished, hang up. 3 4 Remote operation Using a touch-tone phone, you can call your phone number from outside and access the unit to listen to messages or change answering system settings.

The unit's voice guidance prompts you to press certain dial keys to perform different operations. Note: L You can also leave a message just as any outside caller can. After the greeting message starts, press {*} to skip the greeting message and record your message after the beep. Remote access code A 3-digit remote access code must be entered when operating the answering system remotely. This code prevents unauthorised parties from listening to your messages remotely. Important: L In order to operate the answering system remotely, you must first set a remote access code. Voice guidance During remote operation, the unit's voice guidance starts and prompts you to press {1} to perform a specific operation, or press {2} to listen to more available operations. Note: L If you do not press any dial keys within 10 seconds after a voice guidance prompt, the unit disconnects your call. 1 2 3 8 i {#}{3}{0}{6} To turn on remote operation, enter the desired 3-digit remote access code. M i {ic} Remote commands You can press dial keys to access certain answering system functions without waiting for the voice guidance to prompt you.

Key Operation Repeat message (during playback)*1 Skip message (during playback) Play new messages Play all messages Play greeting message Record greeting message Stop recording Stop playback Deactivating remote operation Press {*} in step 2 on "Remote access code", page 35.



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L The entered remote access code is deleted. {1} {2} {4} {5} {6} {7} {9} Using the answering system remotely 1 Dial your phone number from a touch-tone phone. Helpline Tel. No.

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01289 8333 35 TG6511-6521E(e).book Page 36 Monday, January 11, 2010 8:48 AM Answering System Key {0} {*}{4} {*}{5} {*}{6} Operation Turn answering system off Erase currently playing message Erase all messages Reset to a pre-recorded greeting message (during greeting message playback) End remote operation (or hang up) Answering system settings Number of rings before the unit answers a call You can change the number of times the phone rings "Number of Rings" before the unit answers a call. You can select 2 to 7 rings, or "Auto". The default setting is "4 Rings". "Auto": The unit's answering system answers at the end of the 2nd ring when new messages have been recorded, or at the end of the 5th ring when there are no new messages. If you call your phone from outside to listen to new messages (page 35), you know that there are no new messages when the phone rings for the 3rd time. You can then hang up without being charged for the call. {*}{#} *1 If pressed within the first 5 seconds of a message, the previous message is played. Turning on the answering system remotely If the answering system is off, you can turn it on remotely. 1 2 3 Dial your phone number from a touch-tone phone.

Let the phone ring 20 times. L A long beep is heard. Enter your remote access code within 10 seconds after the long beep. L The greeting message is played back. L You can either hang up, or enter your remote access code again and begin remote operation (page 35). 1 2 8 i {#}{2}{1}{1} {V}/(^): Select the desired setting. i M i {ic} For voice mail service subscribers To receive voice mail and use answering system properly, please note the following: L To use the voice mail service (page 38) provided by your service provider/ telephone company rather than the unit's answering system, turn off the answering system (page 32). L To use this unit's answering system rather than the voice mail service provided by your service provider/ telephone company, please contact your service provider/telephone company to deactivate your voice mail service. If your service provider/telephone company cannot do this: 36 Helpline Tel. No.

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01289 8333 TG6511-6521E(e).book Page 37 Monday, January 11, 2010 8:48 AM Answering System Set this unit's "Number of Rings" setting so that this unit's answering system answers calls before the voice mail service of your service provider/telephone company does. It is necessary to check the number of rings required to activate the voice mail service provided by your service provider/telephone company before changing this setting. Change the number of rings of the voice mail service so that the answering system can answer the call first. To do so, contact your service provider/telephone company. Caller's recording time You can change the maximum message recording time allowed for each caller. The default setting is "3 Minutes". 1 2 8 i {#}{3}{0}{5} {V}/(^): Select the desired setting. i M i {ic} Selecting "Greeting Only" You can select "Greeting Only" which sets the unit to announce a greeting message to callers but not record messages. Select "Greeting Only" in step 2 on "Caller's recording time", page 37. Note: L When you select "Greeting Only": If you do not record your own message, the unit will play the prerecorded greeting-only message asking callers to call again later. If you use your own message, record the greeting-only message asking callers to call again later (page 33). Helpline Tel. No.: U.

K. 0844 844 3898 R.O.I. 01289 8333 37 TG6511-6521E(e).book Page 38 Monday, January 11, 2010 8:48 AM Voice Mail Service Voice mail service Voice mail is an automatic answering service offered by your service provider/ telephone company. After you subscribe to this service, your service provider/ telephone company's voice mail system answers calls for you when you are unavailable to answer the phone or when your line is busy. Messages are recorded by your service provider/ telephone company, not your telephone. When you have new messages, 6 is displayed on the handset if message indication service is available. Please contact your service provider/telephone company for details of this service.

Important: L If 6 still remains on the display even after you have listened to new messages, turn it off by pressing and holding {#} for 2 seconds. L To use the voice mail service provided by your service provider/telephone company rather than the unit's answering system, turn off the answering system (page 32). For details, see page 36. (KX-TG6521/KX-TG6522/ KX-TG6523/KX-TG6524) 38 Helpline Tel. No.

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01289 8333 TG6511-6521E(e).book Page 39 Monday, January 11, 2010 8:48 AM Intercom/Locator Intercom Intercom calls can be made between handsets.

Note: L If you receive an outside call while talking on the intercom, you hear 2 tones. To answer the call, press {ic}, then press {C}. L When paging the handset, the paged handset beeps for 1 minute. Transferring calls, conference calls Outside calls can be transferred or a conference call with an outside party can be made between 2 handsets. 1 2 3 During an outside call, press 4 to put the call on hold. {V}/(^): Select the desired unit. i M Wait for the paged party to answer. L If the paged party does not answer, press ^ to return to the outside call.

To complete the transfer: Press {ic}. L The outside call is being routed to the destination unit. To establish a conference call: Press w. L To leave the conference, press {ic}. The other 2 parties can continue the conversation. L To put the outside call on hold, press H. To resume the conference, press w.

Making an intercom call 1 8i4 2 {V}/(^): Select the desired unit. i M L To stop paging, press {ic}. 4 3 When you finish talking, press {ic}.

Answering an intercom call 1 Press {C} to answer the page. 2 When you finish talking, press {ic}. Handset locator You can locate a misplaced handset by pressing {x} on the base unit. L All registered handsets beep for 1 minute. To stop paging, press it again or {ic} on the handset.

Note: L If you want to return to the outside call after the paged party answers, press W. Answering a transferred call Press {C} to answer the page. Helpline Tel. No.: U.

K. 0844 844 3898 R.O.I. 01289 8333 39 TG6511-6521E(e).book Page 40 Monday, January 11, 2010 8:48 AM Useful Information Character entry The dial keys are used to enter characters and numbers. Each dial key has multiple characters assigned to it. The characters that can be entered depend on the character entry mode (page 40). Press {<} or {>} to move the cursor left or right.



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Press dial keys to enter characters and numbers.

Press ^ to erase the character or number highlighted by the cursor. Press and hold ^ to erase all characters or numbers. Press [*] (Aa) to switch between uppercase and lowercase. To enter another character located on the same dial key, press [>] to move the cursor to the next space, then press the appropriate dial key. If you do not press any dial key within 5 seconds after entering a character, the character is fixed and the cursor moves to the next space. Character entry modes The available character entry modes are Alphabet (ABC), Numeric (0-9), Greek (F), Extended 1 (G), Extended 2 (H), and Cyrillic (I). When in these entry modes except Numeric, you can select which character is entered by pressing a dial key repeatedly. When the unit displays the character entry screen: / i {V}/[^]: Select a character entry mode. i M Note: L in the following tables represents a single space. Alphabet character table (ABC) Numeric entry table (0-9) Greek character table (M) 40 Helpline Tel.

No.: U.K. 0844 844 3898 R.O.

I. 01289 8333 TG6511-6521E(e).book Page 41 Monday, January 11, 2010 8:48 AM Useful Information Extended 1 character table (N) L The following are used for both uppercase and lowercase: Extended 2 character table (O) L The following are used for both uppercase and lowercase: Cyrillic character table (P) Helpline Tel. No.: U.

K. 0844 844 3898 R.O.I. 01289 8333 41 TG6511-6521E(e).book Page 42 Monday, January 11, 2010 8:48 AM Useful Information Error messages If the unit detects a problem, one of the following messages is shown on the display. Display message Check Phone Line Cause/solution L The supplied telephone line cord has not been connected yet or not connected properly. Check the connections (page 11). L Recording was too short. Try again.

L Phonebook copy failed (page 21). Confirm the other handset (the receiver) is in standby mode and try again. L The receiver's phonebook memory is full. Erase the unnecessary phonebook entries from the other handset (the receiver) and try again. L The phonebook memory is full. Erase unnecessary entries (page 20). L Message memory is full. Erase unnecessary messages (page 33, 34). *1 L The call barred list memory is full. Erase unnecessary entries (page 28). *1 L The handset has lost communication with the base unit. Move closer to the base unit and try again. L Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again. L The handset's registration may have been cancelled.

Re-register the handset (page 28). L A wrong type of battery such as Alkaline or Manganese was inserted. Use only the rechargeable Ni-MH batteries noted on page 4, 8. L You must subscribe to a Caller ID service. Once you receive caller information after subscribing to a Caller ID service, this message will not be displayed.

Error*1 Failed Incomplete Memory Full Base no power or No link. Reconnect AC adaptor. Use rechargeable battery. You must first subscribe to Caller ID. *1 KX-TG6521/KX-TG6522/KX-TG6523/KX-TG6524 42 Helpline Tel. No.: U.K. 0844 844 3898 R.O.

I. 01289 8333 TG6511-6521E(e).book Page 43 Monday, January 11, 2010 8:48 AM Useful Information Troubleshooting If you still have difficulties after following the instructions in this section, disconnect the base unit's AC adaptor and turn off the handset, then reconnect the base unit's AC adaptor and turn on the handset. General use Problem The handset does not turn on even after installing charged batteries. The unit does not work. Cause/solution L Place the handset on the base unit or charger to turn on the handset. L Make sure the batteries are installed correctly (page 11). L Fully charge the batteries (page 11). L Check the connections (page 11). L Unplug the base unit's AC adaptor to reset the unit and turn off the handset.

Reconnect the adaptor, turn on the handset and try again. L The handset has not been registered to the base unit. Register the handset (page 28). L Make sure that you are using the supplied telephone line cord. Your old telephone line cord may have a different wiring configuration.

L The base unit's AC adaptor or telephone line cord is not connected. Check the connections. L Disconnect the base unit from the telephone line and connect the line to a known working telephone. If the working telephone operates properly, contact our service personnel to have the unit repaired. If the working telephone does not operate properly, contact your service provider/telephone company.

I cannot hear a dial tone. Programmable settings Problem The display is in a language I cannot read. While programming, the display returns to standby mode. Cause/solution L Change the display language (page 16). L A call matching an entry in the call barred list is being received. *1 Wait and try again later. Helpline Tel. No.: U.K.

0844 844 3898 R.O.I. 01289 8333 43 TG6511-6521E(e).book Page 44 Monday, January 11, 2010 8:48 AM Useful Information Problem I cannot activate the eco mode. Cause/solution L You cannot set eco mode when you set the repeater mode "On". If required, set the repeater mode to "Off" (page 29). L The maximum number of handsets (6) is already registered to the base unit. Cancel unused handset registrations from the base unit (page 29). L You entered the wrong PIN.

If you forget your PIN, see "I cannot remember the PIN." (page 44). L Change the PIN using the following method. I cannot register a handset to a base unit. I cannot remember the PIN.

1 2 3 8 i {#}{1}{3}{2} {*}{7}{0}{0}{0} Enter the new 4-digit base unit PIN. i M i {ic} *1 KX-TG6521/KX-TG6522/KX-TG6523/KX-TG6524 Battery recharge Problem The handset beeps and/or) flashes. I fully charged the batteries, but) still flashes or the operating time seems to be shorter. The handset display is blank. Cause/solution L Battery charge is low.

Fully charge the batteries (page 11). L Clean the battery ends (S, T) and the charge contacts with a dry cloth and charge again. L It is time to replace the batteries (page 11). L The handset is not turned on. Turn the power on (page 15). Making/answering calls, intercom Problem _ is displayed. Cause/solution L The handset is too far from the base unit. Move closer. L The base unit's AC adaptor is not properly connected. Reconnect AC adaptor to the base unit.

L The handset is not registered to the base unit. Register it (page 28). L Activating one touch eco mode reduces the range of the base unit in standby mode. If required, turn eco mode off (page 16). 44 Helpline Tel. No.: U.K. 0844 844 3898 R.O.

I. 01289 8333 TG6511-6521E(e).book Page 45 Monday, January 11, 2010 8:48 AM Useful Information Problem Noise is heard, sound cuts in and out. Cause/solution L You are using the handset or base unit in an area with high electrical interference. Reposition the base unit and use the handset away from sources of interference.

L Move closer to the base unit.



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@@Contact your DSL/ADSL provider for details. L Unplug the base unit's AC adaptor to reset the unit and turn off the handset. Reconnect the adaptor, turn on the handset and try again. L You have registered a handset that is not recommended (page 4).

The clearest sound quality is only possible by registering the recommended handset. L The ringer volume is turned off. Adjust ringer volume (page 24). L The ringer volume is turned off. Adjust ringer volume (page 24). L The handset is too far from the base unit. Move closer and try again. L Another unit is in use. Wait and try again later. L Answering system is being used.

**I Wait and try again later. L The key lock feature is turned on. Turn it off (page 19). Sound quality seems to be getting worse. The handset does not ring. The base unit does not ring. *I I cannot make a call. *I KX-TG6521/KX-TG6522/KX-TG6523/KX-TG6524 Helpline Tel. No.: U.*

K. 0844 844 3898 R.O.I. @@Cause/solution L You must subscribe to a Caller ID service.

Contact your service provider/telephone company for details. @@@@Contact your DSL/ADSL provider for details. L Other telephone equipment may be interfering with this unit. Disconnect the other equipment and try again. @L Move closer to the base unit.

L Incorrect time information from incoming Caller ID changes the time. Set the time adjustment to "Manual" (off) (page 24). L Edit the phonebook entry name to fit in 1 line of text (page 20). Caller information is slow to display. Time on the unit has shifted. The name stored in the phonebook is not fully displayed while an outside call is being received. 46 Helpline Tel. No.: U.K.

0844 844 3898 R.O.I. 01289 8333 TG6511-6521E(e).book Page 47 Monday, January 11, 2010 8:48 AM Useful Information Answering system (KX-TG6521/KX-TG6522/KX-TG6523/KX-TG6524) Problem The unit does not record new messages. Cause/solution L The answering system is turned off. Turn it on (page 32). L The message memory is full. Erase unnecessary messages (page 33). L The recording time is set to "Greeting Only".

Change the setting (page 37). L If your own greeting message is not recorded properly, callers are unable to leave a message. Record your own greeting message again (page 33). @@@@L Record your own greeting message again (page 33). L Someone is using the unit.

Wait for the other user to finish. L A caller is leaving a message. Wait for the caller to finish. L The handset is too far from the base unit. Move closer. L The remote access code is not set. Set the remote access code (page 35). L You are entering the wrong remote access code. @@L Press each key firmly. L The answering system is turned off. @I cannot operate the answering system. I cannot operate the answering system remotely. Helpline Tel. No.: U.

K. 0844 844 3898 R.O.I. 01289 8333 47 TG6511-6521E(e).book Page 48 Monday, January 11, 2010 8:48 AM Useful Information Liquid damage Problem Liquid or other form of moisture has entered the handset/base unit. Cause/solution L Disconnect the AC adaptor and telephone line cord from the base unit.

Remove the batteries from the handset and leave to dry for at least 3 days. After the handset/base unit are completely dry, reconnect the AC adaptor and telephone line cord. Insert the batteries and charge fully before use.

If the unit does not work properly, contact an authorised service centre. Caution: L To avoid permanent damage, do not use a microwave oven to speed up the drying process. Wall mounting Note: L Make sure that the wall is strong enough to support the weight of the unit. Base unit Charger 25 mm 57 mm Screws (Not supplied) Screws (Not supplied) Hooks Hook 48 Helpline Tel. No.

: U.K. 0844 844 3898 R.O.I.

01289 8333 TG6511-6521E(e).book Page 49 Monday, January 11, 2010 8:48 AM Useful Information Conditions of guarantee This guarantee is in addition to and does not in any way affect any statutory or other rights of consumer purchasers. If within the applicable guarantee period, the product proves to be defective by reason of faulty design, workmanship or materials, we undertake subject to the following conditions to have the defective product (or any part or parts thereof) repaired or replaced free of charge. 1. The product shall have been purchased and used solely within either the U.K. or R.O.I. and in accordance with standard operating instructions and the technical and/or Safety Standards required in the U.

K. 2. On being found defective, please consult with the retailer from where it was purchased for assistance. 3. This guarantee shall not apply to damage caused through fire, accident, lightning, misuse, wear and tear, neglect, incorrect adjustment or repair, to damage caused through installation, adaptation, modification or use in an improper manner or inconsistent with the technical and/or safety standards required in the country where this product is used, or to damage occurred during transit to or from the purchaser. 4. If at any time during the guarantee period any part or parts of the product are replaced with a part or parts not supplied or approved by us or of an objective quality safe and suitable for the product, or the product has been dismantled or repaired by any person not authorised by us, we shall have the right to terminate this guarantee in whole or in part immediately without further notice. 5. The purchaser's sole and exclusive remedy under this guarantee against us is for the repair or replacement of the product or any defective part or parts and no other remedy, including, but not limited to, incidental or consequential damage or loss of whatsoever nature shall be available to the purchaser. 6.

This guarantee shall not apply to batteries and any other items of limited natural life. 7. Our decision on all matters relating to complaints shall be final. Any product or defective part which has been replaced shall become our property. 8.

The guarantee period applicable to this product shall be 12 months. Please keep these operating instructions with your receipt. Panasonic Business Systems U.K. Receipt No.

Model No. Date of purchase Serial No. Helpline Tel. No.: U.K. 0844 844 3898 R.O.I. 01289 8333 49 TG6511-6521E(e).

book Page 50 Monday, January 11, 2010 8:48 AM Index Keytones: 24 Index A Additional handsets: 28 Alarm: 27 Answering calls: 17 Answering system: 32 Call screening: 32 Erasing messages: 33, 34, 36 Greeting message: 33 Greeting only: 37 Listening to messages: 33, 34, 35 Number of rings: 36 Recording time: 37 Remote access code: 35 Remote operation: 35 Turning on/off: 32, 34, 36 Auto talk: 17 Battery: 11, 12 Caller ID service: 30 Caller list: 30 Caller list edit: 31 Call share: 18 Call waiting: 18 Call Waiting Caller ID: 18 Chain dial: 20 Character entry: 40 Conference calls: 39 Control type: 13 Date and time: 16 Direct command: 24 Display Contrast: 24 Language: 16 Eco mode: 16 Error messages: 42 Handset Deregistration: 29 Locator: 39 Name: 27 Registration: 28 Hold: 18 Incoming call barring: 27 Intercom: 39 Key lock: 19 M Making calls: 17 Missed calls: 30 Mute: 18 P Pause: 17 Phonebook: 20 PIN: 28 Power failure: 12 Power on/off: 15 Privacy mode: 25 Recall/flash: 18 Redialling: 17 Repeater: 29 Ringer tone: 24 Speakerphone: 17 Time adjustment: 24 Transferring calls: 39 Troubleshooting: 43 Voice mail: 38 Volume Receiver: 17 Ringer (Base unit): 24 Ringer (Handset): 18, 24 Speaker: 17 R S T B C V W Wall mounting: 48 D E H I K 50 TG6511-6521E(e).



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