



# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for NOKIA LUMIA 1020. You'll find the answers to all your questions on the NOKIA LUMIA 1020 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual NOKIA LUMIA 1020**  
**User guide NOKIA LUMIA 1020**  
**Operating instructions NOKIA LUMIA 1020**  
**Instructions for use NOKIA LUMIA 1020**  
**Instruction manual NOKIA LUMIA 1020**

**User Guide**  
Nokia Lumia 1020  
RM-975

**NOKIA**

Issue 2.0 EN

909.1



[You're reading an excerpt. Click here to read official NOKIA LUMIA 1020 user guide](http://yourpdfguides.com/dref/5574815)  
<http://yourpdfguides.com/dref/5574815>

**Manual abstract:**

Check out the videos at [www.youtube.com/NokiaSupportVideos](http://www.youtube.com/NokiaSupportVideos). @@@@All rights reserved. 5 6 6 7 8 9 9 12 15 21 22 22 23 25 25 30 36 36 38 38 42 42 44 45 45 46 49 49 52 Social networks Messages Mail Camera Camera basics Advanced photography Photos and videos Maps & navigation Switch location services on HERE Maps HERE Drive+ HERE Transit Positioning methods Internet Define internet connections Web browser Search the web Close all internet connections Entertainment Watch and listen FM radio Nokia Music Sync music and videos between your phone and computer Games Office Microsoft Office Mobile Write a note Continue with a document on another device Calendar 55 57 62 67 67 69 73 78 78 78 84 88 91 93 93 93 95 96 97 97 98 99 101 102 104 104 107 107 108 3 Make a calculation Use your work phone Tips for business users Share your screen on another screen Phone management & connectivity Keep your phone up to date Use a high speed connection Wi-Fi NFC Bluetooth Memory and storage Copy content between your phone and computer Security Wallet Access codes Troubleshooting and support Find your model number and serial number (IMEI) Product and safety information 109 109 109 111 113 113 114 114 115 118 119 121 122 123 125 127 129 130 © 2014 Nokia. All rights reserved. 4 Safety Read these simple guidelines. Not following them may be dangerous or illegal. SWITCH OFF IN RESTRICTED AREAS Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.

**ROAD SAFETY COMES FIRST** Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety. **INTERFERENCE** All wireless devices may be susceptible to interference, which could affect performance. **QUALIFIED SERVICE** Only qualified personnel may install or repair this product.

**BATTERIES, CHARGERS, AND OTHER ACCESSORIES** Use only batteries, chargers, and other accessories approved by Nokia for use with this device. Third-party chargers that comply with the IEC/EN 62684 standard, and that can connect to your device micro USB connector, may be compatible. Do not connect incompatible products. **KEEP YOUR DEVICE DRY** Your device is not water-resistant. Keep it dry.

**GLASS PARTS** The device screen is made of glass. This glass can break if the device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch the glass parts of the device or attempt to remove the broken glass from the device. Stop using the device until the glass is replaced by qualified service personnel. **PROTECT YOUR HEARING** To prevent possible hearing damage, do not listen at high volume levels for long periods.

Exercise caution when holding your device near your ear while the loudspeaker is in use. © 2014 Nokia. All rights reserved. 5 Get started Get to grips with the basics, and have your phone up and running in no time. Keys and parts Explore the keys and parts of your new phone.

1 SIM holder tool 2 Micro-SIM holder 3 Connector for headphones and loudspeakers (3.5 mm) 4 Microphone 5 Light sensor 6 Front camera 7 Volume keys 8 Power/Lock key 9 Camera key 10 Search key 11 Start key 12 Back key 13 Camera flash 14 Camera lens 15 Wireless charging connectors 16 Wrist strap hole 17 Micro-USB connector 18 Loudspeaker Back, start, and search key The back, start, and search keys help you navigate your phone. ••• To switch between open apps, press and hold , swipe left or right, and tap the app you want. To go back to the previous screen you were in, press . Your phone remembers all the apps and websites you've visited since the last time your screen was locked. To go to the start screen, press . The app you were in remains open in the background. To control your phone with your voice, press and hold , and say a voice command. © 2014 Nokia. All rights reserved.

6 • This feature is not available in all languages. For more info on feature and service availability, see the How-to section at [www.windowsphone.com](http://www.windowsphone.com). To search the web, press .

**Insert the SIM card** Read on to learn how to insert a SIM card into your phone. Important: Your device uses a mini-UICC SIM card, also known as a micro-SIM card. Use of incompatible SIM cards, or use of SIM card adapters, may damage the card or the device, and may corrupt data stored on the card. Tip: Use the SIM holder tool to unlock the SIM holder. If you lose the tool, you can use a paperclip.

**Make sure the phone is switched off.** 1. Push the tool into the hole on the SIM holder until the holder is released. Inserting the tool into the microphone hole may break the microphone. 2. Pull the holder out. © 2014 Nokia. All rights reserved. 7 3. Make sure the contact area is facing up, and put the card in the holder.

4. Push the holder back into your phone until it locks into place. Remove the SIM card Got a new SIM card? Learn how to remove the previous card from your phone. 1. Switch your phone off. 2. Unlock and pull out the holder. 3. Pull the card out of the holder. © 2014 Nokia.

All rights reserved. 8 Antenna locations Learn where the antennas are located on your phone to get the best possible performance. Avoid touching the antenna area while the antenna is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation. The antenna areas are highlighted.

**Charge your phone** Learn how to charge your phone. Charge your phone with a USB charger Your battery has been partially charged at the factory, but you may need to recharge it before you can switch the phone on for the first time. Make sure you use a compatible USB charger to charge your phone. 1. First connect the USB cable to the charger, and plug the charger into a wall outlet, then connect the micro-USB end of the cable to your phone.

© 2014 Nokia. All rights reserved. 9 2. When the battery is full, disconnect the charger from the phone, then from the wall outlet. You don't need to charge the battery for a specific length of time, and you can use the phone while it's charging. When you start charging a completely empty battery, the start key up and the charging progress is shown. flashes until the screen wakes If the battery is completely discharged, it may need to charge for up to 20 minutes before you can use your phone. The charging indicator may not be displayed in this time. Tip: You can use USB charging when a wall outlet is not available. Data can be transferred while charging the device.

The efficiency of USB charging power varies significantly, and it may take a long time for charging to start and the device to start functioning. Make sure your computer is switched on. © 2014 Nokia. All rights reserved. 10 First connect the USB cable to the computer, then to your phone. When the battery is full, first disconnect the USB cable from your phone, then from the computer.



[You're reading an excerpt. Click here to read official NOKIA LUMIA 1020 user guide](http://yourpdfguides.com/dref/5574815)  
<http://yourpdfguides.com/dref/5574815>

The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, to replace the battery, take the device to the nearest authorised service facility. Charge your phone wirelessly. No need for hassle with cables, just pop your device on a wireless charger, and it immediately starts charging. The charging areas on the phone and the charger need to touch, so make sure you align the phone and charger properly.

Not all phone models fit in all chargers. You need a Nokia wireless charging cover CC-3066, marked with the Qi logo inside the cover, for wireless charging to work. The cover may be included in the sales box, or it may be sold separately. Only use original Nokia wireless charging covers. Nokia wireless chargers, such as the wireless charging plate DT-900, are sold separately.

Use only Qi compatible chargers for wireless charging. 1. Make sure the wireless charger is switched on. 2. With the wireless charging cover in place, place your phone on the wireless charger so that the charging areas touch.

3. When the battery is full, remove your phone from the charger. The charging area is highlighted. © 2014 Nokia. All rights reserved. 11 Warning: Make sure there's nothing between the charger and the device. Do not attach any objects, such as stickers, on the device surface near the charging area. For more info on wireless charging, see the user guide of your charger and your wireless charging cover. Battery Take good care of your battery, it's the life force of your phone. Your phone has an internal, non-removable, rechargeable battery.

Use only Nokia approved chargers designated for this phone. You can also use a compatible USB cable to charge your phone (included). Do not attempt to open the back cover or remove the battery from the device. To replace the battery, take the device to your nearest authorised service facility. Important: Only qualified personnel or an authorised service facility should replace the battery. Unauthorised battery replacement may invalidate your warranty. First start-up Learn how to get your new phone up and running. Your new phone comes with great features that will be installed when you start your phone for the first time. Allow some minutes for your phone to be ready. Switch the phone on Are you ready? Switch your phone on, and start exploring it.

Press and hold the power key until the phone vibrates. © 2014 Nokia. All rights reserved. 12 Switch the phone off Press and hold the power key, and drag the lock screen down. Microsoft account With a Microsoft account, you can access Microsoft services with a single username and password on your computer or phone.

You can also use the same username and password on your Xbox. With your Microsoft account, you can, for example: ••••• Download content from Store Back up your contacts Upload, store, and share pictures and documents. Back up your phone on SkyDrive. Play Xbox games © 2014 Nokia. All rights reserved.

13 ••• Get your avatar and gaming achievements on your phone, and add to them when you play games on your phone Keep track of and lock your lost phone with Find My Phone Get feeds from social networking services to your People hub To learn more about Microsoft account and what can you do with it, go to [www.windowsphone.com](http://www.windowsphone.com). Create your Microsoft account Spice up your life and get more from your phone – create a Microsoft account. To create a Microsoft account, you need an internet connection. If you don't have a data plan, the data transmission costs may pile up quickly. For info about possible data costs, contact your network service provider. If you can't connect to the internet, you can create the account later. 1. Switch on your phone with the SIM card in the phone.

2. To set up your phone, follow the instructions shown on the screen. 3. Create your Microsoft account, or sign in with your existing username and password. To make an emergency call during the initial set-up, tap emergency call. To create a Microsoft account later, open a Microsoft app or service on your phone. Or on the start screen, swipe left, and tap Settings > email+accounts > add an account. To create your account on the internet, or to reset your password, go to [www.live.com](http://www.live.com).

Copy contacts Have your nearest and dearest instantly at your fingertips. Use the Transfer my Data app to easily copy your contacts, text messages, and pictures from your old phone. The app does not work with all phone models. © 2014 Nokia. All rights reserved.

14 Tip: If you have an older Windows Phone device, or have previously backed up your contacts in your Microsoft Account, you can also add your account to your phone, and import the contacts to your phone straight on the start screen, swipe left, tap Settings > email+accounts > add an account, and create a Microsoft account following the instructions shown on the screen. 1. On your previous Nokia Lumia, on the start screen, swipe left, and tap Settings > backup. 2. Select what you want to back up.

3. When setting up your new Nokia Lumia for the first time, sign in to your Microsoft account. 4. When asked, select your backup. The content you have backed up is transferred to your new Nokia Lumia. Tip: If you didn't select the backup while setting up your phone for the first time, you can also do it later after resetting your phone. Resetting the phone settings erases all your personal content. To reset your phone, on the start screen, swipe left, and tap Settings > about > reset your phone. Transfer Office documents from a Nokia Lumia with Windows Phone 8 You can transfer your Office documents with SkyDrive to your new Nokia Lumia. On your previous Nokia Lumia, tap Office > SkyDrive to make sure you have saved your Office documents to SkyDrive.

To access your documents, on your new Nokia Lumia, tap Office > SkyDrive. Transfer your photos, videos, and music from a previous Nokia Lumia with Windows Phone 8 Transfer your photos, videos, and music from your previous Nokia Lumia with Windows Phone 8 to your computer, and drag and drop them to your new Nokia Lumia. 1. Use a compatible USB cable to connect your previous Nokia Lumia with Windows Phone 8 to your computer. 2. Move your photos, videos, and music to your computer with an appropriate software, such as AutoPlay in Windows 7 PC. 3. Connect your new Nokia Lumia to your computer. The phone is shown as a separate drive on your computer. 4.

Drag and drop the items from the computer to the subfolders you want under Pictures, Videos, and Music on your phone. Make sure you copy the items to the correct subfolders, otherwise you may not be able to see them on your phone. Tip: You can also use SkyDrive to sync your photos and videos. On your previous Nokia Lumia, save your photos and videos to SkyDrive. On your new Nokia Lumia, sign in to SkyDrive with your Microsoft account, and your photos and videos are automatically transferred to your Nokia Lumia.



[You're reading an excerpt. Click here to read official NOKIA LUMIA 1020 user guide](http://yourpdfguides.com/dref/5574815)  
<http://yourpdfguides.com/dref/5574815>

*Tip: You can also transfer your photos, videos, and music with the Windows Phone app. To download and install the latest version on your PC, go to [www.windowsphone.com](http://www.windowsphone.com). If your © 2014 Nokia.*

*All rights reserved. 17 computer is a Mac, install the Windows Phone app from the Mac App Store. In the Windows phone app, select the files you want to transfer. Transfer content from a Symbian or S40 phone Use Nokia Suite to transfer content from a Symbian or S40 phone to your Nokia Lumia. Make sure you have the latest Nokia Suite installed on your PC. You can download it from [www.nokia.com/nokiasuite](http://www.nokia.com/nokiasuite). Nokia Suite may not support all Symbian or S40 phones. You may need to update the software on your Symbian or S40 phone before you can transfer content with Nokia Suite.*

*1. Use a compatible USB cable to connect your phone to your PC. 2. Open Nokia Suite on your PC. 3. Select Copy content to Nokia Lumia. Your files are copied to SkyDrive. Office > SkyDrive, and follow the instructions 4. To access your files, on your Nokia Lumia, tap shown on your phone. You can also download the SkyDrive app from Store.*

*Transfer content from Nokia Asha Learn how to transfer content from your Nokia Asha to your Nokia Lumia. These instructions are for phones running on the Nokia Asha platform. You must have a memory card inserted in your phone. You can transfer the following from your Nokia Asha: ••• Your photos Your videos Other content created by you 1. Use a compatible USB cable to connect your Nokia Asha to your computer, and on the phone, select Mass storage. 2. On your computer, open a file manager, such as Windows Explorer, and browse to your phone. You can see your phone (and the content stored on your memory card) as a separate drive on your computer. 3. Drag and drop items to your computer.*

*4. Use the cable to connect your Nokia Lumia to your computer. 5. Use the file manager of your computer to drag and drop the files to your Nokia Lumia. Transfer content from an Apple Mac Learn how to transfer content from an Apple Mac to your Nokia Lumia. Transfer content from an Apple Mac Use your Microsoft account to transfer content from an Apple Mac. 1. On your Mac, go to [www.live.com](http://www.live.com), and sign in to your Microsoft account.*

*2. Select SkyDrive, and drag and drop the files you want to move from your Mac to SkyDrive. 3. To access your files on your phone, tap Office > SkyDrive, and follow the instructions shown on your phone. © 2014 Nokia. All rights reserved. 18 Transfer content from an Android phone Learn how to transfer content from an Android phone to your Nokia Lumia. Transfer photos and videos from an Android phone Transfer your photos and videos from your Android phone to your computer, and drag and drop them to your Nokia Lumia. 1. Use a compatible USB cable to connect your Android phone to your computer. 2. Use an appropriate Android sync software to sync the content you want to your computer. Note the folders where you synced the files. 3. When the sync is complete, connect your Nokia Lumia to your computer.*

*Your phone is shown as a separate drive on your computer. 4. Drag and drop the items from the computer to the subfolders under Pictures and Videos on your phone. Make sure you copy the items to the correct subfolders, otherwise you may not be able to see them on your phone. Transfer Outlook info from an Android phone Use your Microsoft account to transfer your Outlook contacts, calendar entries, and to-dos from your Android phone to your Nokia Lumia.*

*1. Use a compatible USB cable to connect your Android phone to your computer. 2. On your computer, use the sync software for your Android phone to sync contacts, calendar entries, and to-dos from your Android phone to your computer, and set the sync software to sync the items to Outlook. 3. In Outlook, add the Microsoft account to Outlook using Microsoft Outlook Hotmail Connector. Go to [www.office.microsoft.com](http://www.office.microsoft.com), search for Hotmail Connector, and download it to your computer.*

*You may need to configure the Hotmail Connector settings. 4. Sync the content you want from Outlook to your Microsoft account. It may take a while before the content is available in your Microsoft account. 5. To import the content to your new phone, you need to sign in with your Microsoft account. To create the account on your phone, tap Settings > email+accounts > add an account, and follow the instructions shown. For more info, go to [www.windowsphone.com](http://www.windowsphone.com), and see the FAQs on how to sync your Outlook contacts and calendar to Windows Phone.*

*Transfer office documents from an Android phone Use your Microsoft account and SkyDrive to transfer office documents from your Android phone. 1. Use a compatible USB cable to connect your Android phone to your computer, and on your phone, select Mass storage, if asked. 2. Drag and drop the files to your computer.*

*Note the folders where you stored the files. 3. On your computer, go to [www.live.com](http://www.live.com), and sign in to your Microsoft account.*

*4. In your Microsoft account, select SkyDrive, and drag and drop the files you want from your computer to SkyDrive. Office > SkyDrive, and follow the instructions 5. To access your files on your Nokia Lumia, tap shown on your phone. © 2014 Nokia. All rights reserved. 19 Transfer content from an iPhone Learn how to transfer content from an iPhone to your Nokia Lumia. Transfer photos, videos, and music from an iPhone Transfer your photos and videos from your iPhone to your computer, and drag and drop them to your Nokia Lumia. You can also use SkyDrive to easily transfer your photos and videos. If you also want to transfer your music, use the Windows Phone app.*

*1. Use a compatible USB cable to connect your iPhone to your computer. 2. Move your photos and videos to your computer with an appropriate software, such as AutoPlay in Windows 7 PC. 3. Connect your Nokia Lumia to your computer. The phone is shown as a separate drive on your computer. 4. Drag and drop the items from the computer to the subfolders you want under Pictures and Videos on your phone. Make sure you copy the items to the correct subfolders, otherwise you may not be able to see them on your phone.*

*Tip: You can also use SkyDrive to sync your photos and videos. On your iPhone, download and install the SkyDrive app from the Mac App Store, and save your photos and videos to SkyDrive. On your Nokia Lumia, sign in to SkyDrive with your Microsoft account, and your photos and videos are automatically transferred to your Nokia Lumia. Tip: You can also transfer your photos, videos, and music using iTunes with the Windows Phone app. To download and install the latest version on your PC, go to [www](http://www).*

*windowsphone.com. If your computer is a Mac, install the Windows Phone app from the Mac App Store. In the Windows phone app, select the files you want to transfer. Transfer contacts and calendar from an iPhone Sync your contacts and calendar with iTunes from your iPhone to Outlook, and transfer them to your Nokia Lumia using your Microsoft account.*

*Make sure you have iTunes and Microsoft Outlook Hotmail Connector installed on your computer.*



**[You're reading an excerpt. Click here to read official NOKIA LUMIA 1020 user guide](http://yourpdfguides.com/dref/5574815)**  
<http://yourpdfguides.com/dref/5574815>

To install Microsoft Outlook Hotmail Connector, go to [www.office.microsoft.com](http://www.office.microsoft.com), search for Hotmail Connector, and download it to your computer. You may need to configure the Hotmail Connector settings. 1. Open iTunes. 2. Use a compatible USB cable to connect your iPhone to your computer.

3. Sync the content you want from your iPhone to Outlook. 4. In Outlook, add your Microsoft account to Outlook using Microsoft Outlook Hotmail Connector. 5. Sync the content you want from Outlook to your Microsoft account. It may take a while before the content is available in your Microsoft account. 6. If you don't have a Microsoft account set up on your phone yet, to transfer the content to your Nokia Lumia, on the start screen, swipe left, tap Settings > email+accounts > add an account, and create a Microsoft account following the instructions shown on the screen. © 2014 Nokia.

All rights reserved. 20 Lock the keys and screen Want to avoid accidentally making a call when your phone is in your pocket or bag? Press the power key. Unlock the keys and screen Press the power key, and drag the lock screen up. Tip: Instead of pressing the power key, you can also double-tap the screen if double-tap is switched on. To switch on double-tap, tap Settings > touch, and switch Double tap to wake up phone to On.

Set the keys and screen to lock automatically On the start screen, swipe left, tap Settings > lock screen > Screen times out after, and select the length of time after which the keys and screen are locked automatically. © 2014 Nokia. All rights reserved. 21 Connect the headset Enjoy your favourite music, or free your hands for other things when in a call. Connect the headset to your phone.

Do not connect products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels. Change the volume Trouble hearing your phone ringing in noisy environments, or calls too loud? You can change the volume to your liking. Use the volume keys. The volume keys control all sounds, including the volume of alarms and reminders. Tip: When you change the volume, you can also switch your phone to vibrate, silent, or normal mode. On the volume control bar at the top of the screen, tap , , or . The available options vary depending on your mode settings. To change the settings, on the start screen, swipe left, and tap Settings > ringtones+sounds.

© 2014 Nokia. All rights reserved. 22 Icons shown on your phone The status bar at the top of the screen tells you the current time, battery and signal strength, and much more. Tip: To see hidden icons, tap the status bar. Mobile signal strength Signal strength Your phone isn't connected to a mobile network. Flight mode is switched on. There is no SIM card in your phone. Your SIM card is locked. Mobile data connection Single letters, combinations of letters, or combinations of letters and numbers show the type of mobile network to which you're connected. Icons that show the network connection type may vary between regions and network service providers.

An EDGE data connection is open. A GPRS data connection is open. Your phone is connected to a 3G network. Your phone is connected to a 4G network. A high-speed (HSDPA/HSUPA) data connection is open.

A high-speed (HSPA+/DC-HSDPA) data connection is open. Battery Battery power level The battery is charging. Battery saver mode is switched on. Battery power or state of the battery isn't currently known. Call forwarding Your calls are forwarded to another number or your voice mailbox.

Bluetooth device A Bluetooth device is connected to your phone. Bluetooth is switched on, but your phone isn't connected to a Bluetooth device. © 2014 Nokia. All rights reserved. 23 Wi-Fi connection A Wi-Fi connection is available. A Wi-Fi connection is active. A mobile data connection is shared with other devices over Wi-Fi. Location An app or service is using your location info. Roaming Your phone is roaming outside your home mobile network. Profiles Vibrate mode is switched on.

Silent mode is switched on. © 2014 Nokia. All rights reserved. 24 Basics Learn how to get the most out of your new phone. Get to know your phone Your phone has two views, making it easy for you to keep up with what's going on. To switch between the start screen and the apps menu, simply swipe left or right. Start screen: The animated live tiles show your missed calls and received messages, the latest news and weather forecasts, and more. You can rearrange and resize the tiles, and pin contacts, apps, feeds, mailboxes, websites, and other favourites. Updates of your pinned contacts are shown on the tile, and you can view your contacts' details directly from the start screen. Apps menu: All your apps are listed here, all neatly ordered.

Got a lot of apps? To look one up, tap . The software in this device includes software licensed by Nokia from Microsoft Corporation or its affiliates. To access the Windows Phone software license terms, select Settings > about. Please read the terms. Please note that by using the software, you accept the terms.

If you do not accept the terms, do not use the device or software. Instead contact Nokia or the party from which you purchased the device to determine its return policy. Switch between views If you don't have all the apps you need on your start screen, you can find them from the apps menu. Simply swipe left or right between the views. © 2014 Nokia.

All rights reserved. 25 Switch between apps Press and hold , swipe to the app you want, and tap the app. Tip: To close the app, tap . View the apps running in the background On the start screen, swipe left, and tap Settings. Swipe left, and tap background tasks. Use the touch screen Explore your phone with a tap, swipe, or drag. 1. To use your phone, simply tap or tap and hold the touch screen. 2. To open further options, place your finger on an item until the menu opens.

© 2014 Nokia. All rights reserved. 26 Tip: You can even use your phone while wearing gloves. On the start screen, swipe left, and tap Settings > touch, and switch Touch sensitivity to high. Example: To open an app or other item, tap the app or item. To edit or delete a calendar appointment, tap and hold the appointment, and select the appropriate option. Tap and hold to drag an item Place your finger on the item for a couple of seconds, and slide your finger across the screen. Swipe Place your finger on the screen, and slide your finger in the desired direction. © 2014 Nokia. All rights reserved.

27 Example: Swipe left or right between the start screen and the apps menu, or between different views in the hubs. To quickly scroll through a long list or menu, slide your finger quickly in a flicking motion up or down the screen, and lift your finger. To stop the scrolling, tap the screen.



[You're reading an excerpt. Click here to read official NOKIA LUMIA 1020 user guide](http://yourpdfguides.com/dref/5574815)

<http://yourpdfguides.com/dref/5574815>

Zoom in or out Place 2 fingers on an item, such as a map, photo, or web page, and slide your fingers apart or together. © 2014 Nokia.

All rights reserved. 28 Important: Avoid scratching the touch screen. Tip: The screen rotates automatically when you turn the phone 90 degrees. To lock the screen in its current orientation, on the start screen, swipe left, and tap Settings > screen . rotation.

Switch Auto-rotate screen to Off Use your phone with ease Struggling with small text or blurry images? Make the fonts larger and the screen easier to view. You can also use your phone with a teletypewriter (TTY/TDD). 1. On the start screen, swipe left, and tap 2. Tap ease of access. Change the font size Drag the Text size slider. Switch high contrast on Switch High contrast to On . Settings. Magnify the screen , and double-tap the screen with 2 fingers. When using the Switch Screen magnifier to On magnifier, use 2 fingers to move around the screen.

To stop magnification, double-tap the screen with 2 fingers. © 2014 Nokia. All rights reserved. 29 Use your phone with a TTY/TDD Switch TTY/TDD to full. The available TTY/TDD modes may vary depending on your network service provider. Use your phone in flight mode In places where you don't want to make or receive calls, you can still access your music, videos, and offline games if you switch flight mode on. Flight mode closes connections to the mobile network and switches your phone's wireless features off. If supported by your device, the NFC payment and ticketing feature of the device may remain active. Comply with the instructions and safety requirements given by, for example, an airline, and any applicable laws and regulations. Where allowed, you can connect to a Wi-Fi network to, for example, browse the internet or switch Bluetooth and NFC sharing on in flight mode.

1. On the start screen, swipe left, and tap . 2. Switch Status to On Control your phone with your voice Got your hands full, but need to use your phone? You can use your voice to make a call, send a text message, search the web, or open an app. This feature is not available in all languages.

For info on the supported languages, go to [www.windowsphone.com](http://www.windowsphone.com). 1. Press and hold .

2. Say a voice command into your phone. Example: To check your schedule, say Open calendar. Settings > flight mode. Personalise your phone Learn how to personalise the start screen, and how to change ringtones. © 2014 Nokia. All rights reserved. 30 Personalise the start screen Would you like to have only your most-used apps on the start screen? You can pin your favourite apps, websites, and much more to the start screen, and move or resize tiles as you like. 1. To pin an app, swipe left to go to the apps menu.

2. Tap and hold the app, and tap pin to start. Pin a contact Tap People, tap and hold the contact, and tap pin to start. When you pin contacts, their feed updates are shown on the tile, and you can call them directly from the start screen. Pin a website Go to a website, and tap > pin to start. Move a tile Tap and hold the tile, drag and drop it to the new location, and tap the screen. © 2014 Nokia. All rights reserved. 31 Resize or unpin a tile To resize, tap and hold the tile, and tap the arrow icon. The tiles can be either small, medium, or wide.

The bigger the tile is, the more info it can show. To unpin the tile, tap and hold the tile, and tap Change the Glance screen settings . Always keep your phone at your service. When your phone is on standby, you can easily check the time even when your screen times out. 1.

On the start screen, swipe left, and tap 2. Switch Glance screen to always on. Settings > glance. Tip: It's easy to wake up your phone even when the power key is not easily accessible, for example, while your phone is cradled in a car holder. Simply double-tap the screen.

Switch double-tap on or off On the start screen, swipe left, and tap On or Off . Settings > touch. Switch Double tap to wake up phone to © 2014 Nokia. All rights reserved. 32 Create a safe, fun start screen for kids You can let your kids use some apps on your phone without having to worry about them accidentally deleting your work mail, making online purchases, or doing anything else they shouldn't. Put selected apps, games, and other favourites for kids to enjoy in their own start screen. 1. On the start screen, swipe left, and tap Settings. 2. Tap kid's corner.

3. Choose which content your kids can use. You can also set a password to keep your kids from accessing your own start screen. Tip: Show your kids how they can personalise their start screen. To change, for example, the background picture, tap customise. On the start screen, you can resize or move tiles in the normal way. Tip: To let your kids make an in-app purchase, such as buy game points, define a Wallet PIN. You must enter the Wallet PIN to make each purchase. To define a Wallet PIN, on the start screen, > settings+PIN. Some purchases may not be available for swipe left, and tap Wallet > all ages.

Go to your own start screen Press the power key twice, and swipe up on your own lock screen. If you've set a password, type it in. Go back to the kid's start screen On your own lock screen, swipe left, and on the kid's lock screen, swipe up. Switch the kid's start screen off On your start screen, swipe left, tap

Change your theme You can change the display colours to match your taste and mood. 1.

On the start screen, swipe left, and tap 2. Tap Background or Accent colour. © 2014 Nokia. All rights reserved. Settings, and switch kid's corner to Off .

Settings > theme. 33 Change colour profile To adjust the saturation and colour temperature of your screen, tap colour profile > adjust. Personalise the lock screen Settings > display > Lumia Would you like to make your lock screen look unique? You can, for example, have your own favourite photo in the background. On the start screen, swipe left, and tap Settings > lock screen. Tip: You can decide which app notifications, such as missed calls or new messages, you want to see on the lock screen. Simply tap a notification slot, and choose the app you want to add. Change the background photo Tap change photo, select a photo, adjust it to get the best possible fit, and tap Show the artist when playing music Switch Show artist when playing music to On

Personalise your phone tones You can select the best sounds for your phone. 1. On the start screen, swipe left, and tap Settings > ringtones+sounds. 2. Select the type of ringtone or alert you want to change, and select the sound. Add new ringtones from your PC to your phone Connect your phone to your PC with a USB cable, and use the file manager of your PC to move the song you want to the ringtone folder in your phone. To set the song as your ringtone, in the ringtones+sounds view, tap Ringtone, and under Custom, tap the song. © 2014 Nokia. All rights reserved. . Tip: You can also shuffle photos from Bing on your lock screen.



[You're reading an excerpt. Click here to read official NOKIA LUMIA 1020 user guide](http://yourpdfguides.com/dref/5574815)

<http://yourpdfguides.com/dref/5574815>

Switch Background to Bing. . 34 You can use a song as your ringtone if it is not protected with digital rights management (DRM), and it's smaller than 30 MB.

Tip: Want to create your own unique ringtone? Tap app. Store, and download the Ringtone Maker Your PC must have Windows Vista, Windows 7, or Windows 8. Enhance your audio experience Get the most out of your music experience and enhance the sound of your music and videos. 1. Connect compatible, wired headphones.

2. Tap Settings > audio. 3. To adjust the tone of music, swipe to equaliser, and drag the bands to your liking. You can also select one of the equaliser presets.
  4. To get more consistent playback volume for all music and video tracks, swipe left to . enhancements, and switch Audio levelling to On 5. To get richer and more spacious audio with any stereo headphones, switch Dolby Headphone to . On Audio personalisation is not enabled when listening to the FM radio.
- Silence your phone When you switch silent mode on, all ringtones and alert tones are muted. Use this when you are, for example, at the cinema or in a meeting. 1. Press a volume key to see the volume status bar at the top of the screen, and tap . Silent mode is switched on.

If you have set your phone to vibrate, vibrate mode instead of silent mode. 2. If you want to set your phone to vibrate, on the start screen, swipe left, tap . +sounds, and switch Vibrate to On © 2014 Nokia. All rights reserved. is switched on Settings > ringtones 35 Take a screenshot Did you just finish personalising your start screen, and want to share your work of art? You can capture your screen and send it to your friends. 1. Press the power key and the start key at the same time. 2. Tap Photos > albums > Screenshots.

3. Tap and hold the screenshot you want to send, and tap share....

Extend battery life Get the most out of your phone while getting the battery life you need. There are steps you can take to save power on your phone. To save power: Charge wisely Select only the sounds that you need Use wired headphones Use the battery saver Always charge the battery fully. Mute unnecessary sounds, such as key press sounds. Use wired headphones, rather than the loudspeaker.

- You can set your phone to automatically save power when the battery charge level is low. To check the battery status, and switch battery saver mode on, on the start screen, swipe left, and tap Settings > battery saver. When your phone goes into battery saver mode, you may not be able to change the settings of all apps. You can choose when you want battery saver mode to be activated. Tap advanced. • © 2014 Nokia. All rights reserved. 36 Change the phone screen settings • • • Set the phone screen to switch off after a short time. On the start screen, swipe left, and tap Settings > lock screen > Screen times out after. Change the glance settings.

To shortly see the time and your notifications when moving your phone, on the start screen, swipe left, tap Settings > glance, and switch Glance screen to peek. To switch glance off, switch Glance screen to off. Use double-tap to wake up your phone only when needed. To switch the feature off, on the start screen, swipe left, tap Settings > touch, and switch Double . tap to wake up phone to Off On the start screen, swipe left, and tap Settings > brightness. Make sure that Automatically adjust is . Switch Level to low, and switch switched to Off . Automatically adjust to On To lower the screen brightness when the battery saver is on, on the start screen, swipe left, tap Settings > display, and switch Battery Saver . brightness to On Close the apps you are not using. To close most of the apps, press .

Some apps may run in the background unnecessarily. On the start screen, swipe left, tap Settings, swipe to applications, and tap background tasks. Tap the app you want to block, and tap block. Lower the screen brightness • • Stop apps from running in the background • • Use location services selectively If you want to keep location services switched on, but don't want to use check-in services, on the start screen, swipe left, and tap Settings. Swipe to applications, tap people, and switch Use my location to Off .

- Set your phone to check for new mail less frequently, or even by request only. In every mailbox you have, > settings > sync settings, and change the tap setting for Download new content. Switch Bluetooth on only when needed. Switch NFC on only when needed. To switch the tap +send feature off, on the start screen, swipe left, tap Settings > tap+send, and switch NFC sharing to Off .

Use a Wi-Fi connection to connect to the internet, rather than a mobile data connection. Tip: To keep the Wi-Fi connection on even when the phone screen switches off, on the start Use network connections selectively • • • © 2014 Nokia. All rights reserved. 37 • • • screen, swipe left, tap Settings > WiFi > advanced, and tap the Keep WiFi on when screen times out check box. Stop your phone scanning for available wireless networks. On the start screen, swipe left, tap Settings > WiFi, and switch WiFi networking to Off . Stop your phone connecting to games. On the start screen, swipe left, tap Settings, swipe to applications, tap games, and switch all relevant settings off. If you're listening to music or otherwise using your phone, but don't want to make or receive calls, switch flight mode on. Save on data roaming costs Want to save on your phone bills? You can cut data roaming costs by changing mobile data settings.

Data roaming means using your phone to receive data over networks that your network service provider doesn't own or operate. Connecting to the internet when roaming, especially when abroad, can raise data costs substantially. Your network service provider can charge you a fixed fee for data transfer or on a pay-as-you-use basis. To use the optimal connection method, change the Wi-Fi, mobile data, and mail download settings. Using a Wi-Fi connection is generally faster and less expensive than using a mobile data connection. If both Wi-Fi and mobile data connections are available, your phone uses the Wi-Fi connection. On the start screen, swipe left, and tap Settings. . 1. Tap WiFi.

2. Make sure WiFi networking is switched to On 3. Select the connection you want to use. Close a mobile data connection Tap mobile network, and switch Data connection to off. Stop data roaming Tap mobile network, and switch Data roaming options to don't roam.

Tip: To save on data costs when travelling, save new maps to your phone before your journey, and browse the maps offline. If you're running low on space, you can remove some maps from your phone. Set mail download to manual Set your phone to check for new mail less frequently, or even by request only. In every mailbox you > settings > sync settings, and change the setting for Download new content. have, tap Write text Learn how to write text quickly and efficiently with your phone's keyboard.



[You're reading an excerpt. Click here to read official NOKIA LUMIA 1020 user guide](http://yourpdfguides.com/dref/5574815)

<http://yourpdfguides.com/dref/5574815>

© 2014 Nokia. All rights reserved. 38 Use the on-screen keyboard Writing with the on-screen keyboard is easy and fun. You can use the keyboard when holding your phone in portrait or landscape mode. Tap a text box. 1 2 3 4 5 6 7 8 Character keys Shift key Numbers and symbols key Language key Smiley key Space key Enter key Backspace key The keyboard layout can vary in different apps and languages. The language key is only shown when more than one language is selected. The example shows the English keyboard. Switch between upper and lower case characters Tap the shift key. To switch caps lock mode on, double-tap the key.

To return to normal mode, tap the shift key again. Type in a number or special character Tap the numbers and symbols key. To see more special character keys, tap the shift key. Some special character keys bring up more symbols. To see more symbols, tap and hold a symbol or special character. Tip: To put a full stop at the end of a sentence, and to start a new sentence, tap the space key twice. Tip: To quickly type in a number or special character, while holding the numbers and symbol key, slide your finger to the character, and lift your finger. © 2014 Nokia. All rights reserved. 39 Copy or paste text Tap a word, drag the circles before and after the word to highlight the section you want to copy, and tap .

To paste the text, tap . Add an accent to a character Tap and hold the character, and tap the accented character. Delete a character Tap the backspace key. Switch between the writing languages Tap and hold the language key, and select the language you want. The language key is only shown when more than one language is selected.

Move the cursor Tap and hold the text until you see the cursor. Without lifting your finger, drag the cursor to the place you want. Use keyboard word suggestions Your phone suggests words as you write, to help you write quickly and more accurately. Word suggestions are available in several languages.

When you start writing a word, your phone suggests possible words.

When the word you want is shown in the suggestion bar, select the word. To see more suggestions, swipe left. Tip: If the suggested word is marked in bold, your phone automatically uses it to replace the word you wrote. If the word is wrong, tap it to see the original word and a few other suggestions. Correct a word If you notice that you have misspelled a word, tap it to see suggestions for correcting the word. Add a new word to the dictionary If the word you want isn't in the dictionary, write the word, tap it, and tap the plus sign (+) in the suggestion bar. Your phone also learns new words when you have written them a few times. © 2014 Nokia. All rights reserved. 40 Switch word suggestions off On the start screen, swipe left, and tap clear the Suggest text check box.

Add writing languages Settings > keyboard. Tap your language keyboard, and You can add several writing languages to your keyboard and switch between the languages when writing. 1. Tap Settings > keyboard > add keyboards. 2. Select the languages you want to write in. Tip: To remove a pre-installed keyboard, tap and hold the language you don't want to use, and tap remove. Switch between the languages when writing Tap the language key repeatedly until the language you want is shown. The keyboard layout and word suggestions change according to the language selected. The language key is only shown when more than one writing language has been selected.

© 2014 Nokia. All rights reserved. 41 Scan codes or text Use your phone camera to scan things, such as QR codes, barcodes, and book and DVD covers, and get further info on what your phone recognises. Press , and tap . 1.

Point the camera at a code. 2. Tap a result for more info. Tip: Keep the camera steady, and make sure what you're scanning is completely visible in the camera viewfinder. Example: Try scanning the following code, and see what happens.

Translate or search for text on the web Point the camera at the text, tap scan text and the words you want, and tap translate or search. This feature may not be available in all languages. Clock Keep track of time – learn how to use your phone as a clock, as well as an alarm clock. Set an alarm You can use your phone as an alarm clock. © 2014 Nokia. All rights reserved. 42 1. On the start screen, swipe left, and tap Alarms. 2. Tap .

3. Fill in the alarm details, set the time, and tap . For the alarm to sound, your phone must be switched on, and the phone volume needs to be loud enough. Tip: You can quickly see the time of the next active alarm if you have pinned the Alarms app to the start screen. The tile size must be at least medium. Switch an alarm off Switch the alarm to Off Delete an alarm Tap the alarm, and tap Snooze an alarm Don't want to get up just yet? When an alarm sounds, you can snooze the alarm. When the alarm sounds, tap snooze. Update the time and date automatically You can set your phone to update the time, date, and time zone automatically. Automatic update is a network service and may not be available depending on your region or network service provider. On the start screen, swipe left, and tap Switch Set automatically to On .

Settings > date+time. . . Update the time and date manually , and edit the time and date. Switch Set automatically to Off Update the time zone manually when travelling abroad , and tap Time zone and a location.

Switch Set automatically to Off © 2014 Nokia. All rights reserved. 43 SkyDrive Store your stuff in the clouds. You don't need to worry about freeing memory for your favourites or new apps. SkyDrive is cloud storage for all your documents and photos, so you can access, share, or restore them if needed.

You can also set it to back up your stuff automatically, so when you take a photo or a video, it's copied to your cloud album. With SkyDrive, you can access your photos, documents, and more from your phone, tablet, or computer. Depending on the app, you can even continue working on a document right from where you left it earlier. There are several places where you can access your stuff on SkyDrive. You can save photos to SkyDrive in the Photos hub, or manage your office documents in the Office hub. Tip: To easily manage your stuff in the cloud using your phone, you can download the SkyDrive app from Store. Save your photos and other stuff to SkyDrive You can upload files saved on your phone to SkyDrive for easy access from your phone, tablet, or computer. You need a Microsoft account to connect to SkyDrive. 1. Tap Photos, and browse to a photo or video.

> save to SkyDrive. 2. Tap 3. Write a caption for the photo, if you want, and tap or . Tip: To set your phone to automatically upload photos or videos to SkyDrive, on the start screen, swipe left, and tap Settings. Swipe to applications, and tap photos+camera > SkyDrive. Save an Office document to SkyDrive Tap Office, swipe to places, and tap phone. Then tap and hold the file you want to save, and tap save to... > SkyDrive.



[You're reading an excerpt. Click here to read official NOKIA LUMIA 1020 user guide](http://yourpdfguides.com/dref/5574815)  
<http://yourpdfguides.com/dref/5574815>

© 2014 Nokia. All rights reserved. 44 Tip: You can also save a document to SkyDrive while working on it. Tap > save as.

..., and switch Save to to SkyDrive. If you change the Save to location, it changes the default location for all files. Share your photos and documents between your devices With SkyDrive, you can easily access your photos, documents, and other stuff you have uploaded from any of your devices.

To upload your photos, documents, or other stuff saved on your phone, tablet, or computer to SkyDrive, you need to sign in to your Microsoft account. To access the uploaded content on another device, you need to sign in to the same Microsoft account that was used when uploading the content. To upload or download content, you need an internet connection. If you don't have a data plan, the data transmission costs may pile up quickly. For info about possible data costs, contact your network service provider. There are several places where you can access your stuff on SkyDrive. On your phone, you can check your photos and videos in the Photos hub, or open your Office documents in the Office hub. You can also download the SkyDrive app from Store to see and manage all types of files on your phone. On your tablet or computer, you can either manage your stuff online at [www.skydrive.com](http://www.skydrive.com).

com, or you can use the SkyDrive app and access SkyDrive straight from your desktop. If you don't yet have the SkyDrive app, you can download and install it from [www.skydrive.com](http://www.skydrive.com). Tip: With the SkyDrive app on your computer, you can simply drag and drop the files you want to upload to the SkyDrive folder in the file manager, such as Windows Explorer or Finder, and the files are automatically uploaded to SkyDrive. Nokia account Your Nokia account is the key to Nokia services. With your Nokia account, you can, for example: •••••Access Nokia services with a single username and password on your computer or phone. Buy music from Nokia Music Sync your favourites in HERE Maps Download content from Nokia services Save details about your phone model and contact info.You can also add your payment card details to your Nokia account. The available services may vary.

To learn more about the Nokia account and Nokia services, go to [account.nokia.com](http://account.nokia.com). Browse your SIM apps If your service provider has included apps on your SIM card, here's how to find them. On the start screen, swipe left, and tap Settings > mobile network > SIM applications.

© 2014 Nokia. All rights reserved. 45 Store Make your phone your own with more apps, games, and other items, some of which are free of charge. Browse Store to find the latest content for you and your phone. You can download: •••••Apps Games Music Videos Podcasts Get content that is relevant to your tastes and location Share recommendations with your friends You can also: The availability of Store and the selection of items available for download depend on your region.

To download from Store, you need to be signed in to your Microsoft account on your phone. When you're signed in, you are offered content compatible with your phone. You can search for and download content directly to your phone, or browse Store content on your computer and send links from there to your phone by text message. Many items are free of charge; some you need to pay for with your credit card or on your phone bill. The availability of payment methods depends on your country of residence and your network service provider. Using services or downloading content may cause the transfer of large amounts of data, which may result in data costs. © 2014 Nokia. All rights reserved. 46 Browse or search Store Check out the latest and most downloaded apps, games, and other items recommended for you and your phone. Browse different categories, or search for specific items.

Tap Store. View or browse categories Tap a category on the front page, or swipe left or right to see more categories and items. Tap an item to view its details. When you view an item, related items are also shown. Search Store Tap , write your search words, and tap . Tip: Did you find something in Store that you know your friends would be interested in? You can send them a link. If the item is free, tap share. If the item has a price, tap > share. Download an app, game, or other item Download free apps, games, or other stuff, or buy more content for your phone. 1.

Tap Store. 2. Tap an item to view its details. 3. If the item has a price, tap buy, or to try the item for free for a limited time, tap try.

If the item is free, tap install. 4. If you're not signed in to your Microsoft account, sign in now. 5. Follow the instructions shown on your phone.

When the download is complete, you can open or view the item, or continue browsing for more content. The content type determines where the item is stored in your phone: music, videos, and podcasts can be found in the Music+Videos hub, games can be found in the Games hub, and apps can be found in the apps menu. For more info on an item, contact the publisher of the item. Tip: Use a Wi-Fi connection to download large files. View your ongoing downloads While an item is downloading, you can continue to browse Store for other content and add items to be downloaded. 1. Tap Store. 2. To view your ongoing downloads, tap the download notification at the bottom of the main view. The notification shows the number of items to be downloaded.

Only one item is downloaded at a time. Tip: If you need to, for example, temporarily close your internet connection, tap and hold the downloading item, and tap pause. To resume downloading, tap resume. Pause pending items individually. If a download fails, you can re-download the item. Write a review for an app Do you want to share your opinion on an app with other Store users? Rate and review the app. You can post one review per app that you download. © 2014 Nokia. All rights reserved. 47 1.

On the start screen, swipe left, tap and hold the app, and tap rate and review. 2. Rate the app, and write your review. Tip: You can rate and review your other items in the same way. © 2014 Nokia.

All rights reserved. 48 People & messaging Contact your friends and family, and share your files, such as photos, using your phone. Stay tuned with the latest updates to your social networking services even when on the go. Calls Want to make calls on your new phone and talk to your friends? Read on and you'll learn how. Call a contact Calling your friends is quick and easy when you've saved them as contacts in your phone.

1. Tap > . 2. Tap the contact and the number. Tip: Is your friend's voice too loud or quiet? Press the volume keys to change the volume. Want to let others hear the conversation? Tap speaker. Call a phone number Tap > , type in the phone number, and tap call. To type in the + character, used for international calls, tap and hold 0. Copy and paste a phone number Tap and hold the phone number, and tap copy, and in a text box, tap View your call history Tap .



[You're reading an excerpt. Click here to read official NOKIA LUMIA 1020 user guide](http://yourpdfguides.com/dref/5574815)

<http://yourpdfguides.com/dref/5574815>

To remove a call record, tap and hold the call record, and tap delete item. To remove all the call records, tap > delete all. To search for a call record, tap © 2014 Nokia. All rights reserved. > , and type in the contact's name or phone number. 49 Use your voice to make a call You can use your voice to call a contact. 1. Press and hold . 2. Say Call and the contact's name.

To cancel, press . Tip: You can also use voice dialling with a Bluetooth headset. This feature may not be available in all languages. Call the last dialled number Still have some words to say to your friends? Call them again. In the call history view, you can see info about the calls you have made and received. 1. On the start screen, tap . 2. Tap next to the name or phone number. Make a conference call Your phone supports conference calls between two or more people.

The maximum number of participants can vary, depending on your network service provider. 1. Make a call to the first person. 2. To make a call to another person, press 3. When the new call is answered, tap . Add another person to the call Tap , call another person, and tap . , and make the call in the normal way. Have a private conversation with someone Tap and the person's name or phone number. The conference call is put on hold on your phone.

The other people continue the conference call. © 2014 Nokia. All rights reserved. 50 To return to the conference call, tap . Forward calls to another phone Can't always answer the phone, but don't want to miss any incoming calls? You can forward them to another phone number. You may need to contact your network service provider to get this service. > settings, or tap Settings > network+, depending on your software version. 1. Tap > . 2.

Switch Call forwarding to On 3. Type in the phone number in the Forward calls to box, and tap save. Tip: To check if call forwarding is being used, shown by Forward calls to your voice mail Besides forwarding calls to another phone number, you can also forward these calls to your voice mail, and listen to them later. You may need to contact your service provider to get this service. > settings, or tap Settings > network+, depending on your software version.

1. Tap > 2. On first use, type in your default voice mail number in the Voicemail number box. Contact your service provider to get the default voice mail number. .

3. If necessary, switch Use default voicemail number to On 4. Switch Call forwarding to On , and type in your voice mail number in the Forward calls to box. Edit your voice mail number > settings, switch Use default voicemail number to Off Tap > number. Use the same voice mail number in the Forward calls to box. Use Skype to make calls or send messages You can use your phone to make Skype-to-Skype calls or send Skype-to-Skype instant messages. With Skype global rates, you can also call landlines or other mobile phones. You can also make video calls and pay as you go with your credit card, or get a monthly subscription for the best rates. Use this QR code to download the latest version of Skype to your phone. Press the camera at the code, and tap the link.

, and tap . Point , and edit your voice mail , tap the top of the screen. For more info, see the user documentation on the Skype for Windows Phone support site at [https://support.skype.com/en/category/SKYPE\\_FOR\\_WINDOWS\\_PHONE](https://support.skype.com/en/category/SKYPE_FOR_WINDOWS_PHONE). © 2014 Nokia. All rights reserved. 51 For more info on Skype-to-Skype calls and IM, see the video at [www.youtube.com/watch?v=AF2HRYdPnAM](http://www.youtube.com/watch?v=AF2HRYdPnAM) (in English only).

Reply to a call by a text message Can't answer a call in voice? You can reply to the caller by a text message. 1. When someone calls you, tap TEXT REPLY. 2. Tap type a message.

..., and write your message. You can only reply by a text message to calls from the contacts saved in your phone. Switch text reply on or off > settings, and switch Text reply to On Tap > Edit a pre-written text message On the start screen, tap > Call your voice mailbox If you've forwarded incoming calls to your voice mailbox, you can call it and listen to the messages your friends have left.

1. On the start screen, tap > . 2. If asked, type in the voice mail password. 3. You can listen or reply to voice mail messages, delete them, or record a greeting message. For the availability of the voice mailbox service, and for info on setting up how long before calls are forwarded, contact your network service provider. or Off . > settings > edit replies, and edit the reply you want. Contacts You can save and organise your friends' phone numbers, addresses, and other contact information in the People hub.

You can also get in touch with your friends through social networking services. © 2014 Nokia. All rights reserved. 52 Add or delete contacts Keep your friends with you. Save their phone numbers, addresses, and other info to the People hub. Add a contact Tap People, and swipe to all. 1. Tap . 2. If you're signed in to several accounts, tap the account to which the contact is linked.

3. Tap a contact detail, fill in the fields, and tap . 4. When you have added the details, tap . Tip: Your contacts are backed up automatically to your Microsoft account.

Edit a contact Tap the contact and Delete a contact Tap the contact and , and edit or add details, such as a ringtone, or a web address. > delete. The contact is deleted both from your phone and, with some exceptions such as Facebook, Twitter, and LinkedIn, from the social networking service where it's stored. Filter your contact list If you don't want contacts from social networking services to show up in your contact list, you can > settings > filter my contact list and the accounts you filter them out. In the contact list, tap want to show or hide.

Save a number from a received call Have you received a call from a person whose phone number is not yet saved in your People hub? You can easily save the number in a new or existing contact list entry. 1. Tap . 2. In the call history list, tap a phone number and . 3. Tap , edit the phone number and phone number type, and tap 4. Edit other contact details, including the name, and tap . Save a number from a received message Have you received a message from a person whose phone number is not yet saved in your People hub? You can easily save the number in a new or existing contact list entry. 1.

Tap Messaging. 2. In the conversations list, tap a conversation. 3. At the top of the conversation screen, tap the phone number and . 4. Tap , edit the phone number and phone number type, and tap . 5. Edit other contact details, including the name, and tap . Search for a contact Need to contact your friends quickly? Rather than scrolling through all your contacts, you can search or jump to a letter or character in the contacts list.

You can also use a voice command to call or send a message to a contact. © 2014 Nokia. All rights reserved. . 53 1.

Tap 2. Tap People, and swipe to all , and start writing a name. The list filters as you write. Tip: Pin your most important contacts or contact groups to the start screen.



[You're reading an excerpt. Click here to read official NOKIA LUMIA 1020 user guide](http://yourpdfguides.com/dref/5574815)

<http://yourpdfguides.com/dref/5574815>