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You can read the recommendations in the user guide, the technical guide or the installation guide for MOTOROLA D511. You'll find the answers to all your questions on the MOTOROLA D511 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual MOTOROLA D511
User guide MOTOROLA D511
Operating instructions MOTOROLA D511
Instructions for use MOTOROLA D511
Instruction manual MOTOROLA D511

MOTOROLA

Motorola D5

Digital Cordless Telephone with Digital Answering Machine

For D511, D512 and D513

Warning

Charge the handset for 24 hours before use.

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Manual abstract:

*@@Speakerphone for hands-free conversation. @@@@Make internal calls and transfer external calls between handsets. Choose from 10 different ringtones for internal and external calls as well as numbers stored in the phonebook. *You must subscribe to your network provider's Caller ID or Call Waiting service for these features to work. A subscription fee may be payable. Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services. Need help? If you have any problems setting up or using your D5, please contact Customer Services on 0800 0820750. Alternatively, you may find the answer in the `Help' section at the back of this guide. This User Guide provides you with all the information you need to get the most from your phone.*

Before you make your first call, you need to set up your phone. Follow the simple instructions in `Getting Started', on the next few pages. IMPORTANT Only use the telephone line cord supplied. This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

Got everything? · D5 handset · · · · · · · D5 base 2 x rechargeable Ni-MH battery cells Power Adaptor for the base Telephone line cord D5 handset & charger 2 x rechargeable Ni-MH battery cells Power Adaptor for the charger If you have purchased a D5 multiple pack you will also have the following additional items: 1. Getting started ....

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Using the answering machine .....
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..... 30 5 1. Getting started WARNING Do not place your D5 in the bathroom or other humid areas. The line will hang up if the handset moves out of range of the base. Move closer to the base. The handset will automatically reconnect to the base.
Location You need to place your D5 base within 2 metres of the mains power and telephone wall sockets so that the cables will reach. The socket-outlet shall be installed near the equipment and shall be easily accessible. Make sure that it is at least 1 metre away from other electrical appliances to avoid interference. Your D5 works by sending radio signals between the handset and base. The strength of the signal depends on where you place the base. Placing it as high as possible ensures the best signal. HANDSET RANGE The unit has a range of up to 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and the handset either indoors or outdoors, the range will normally be up to 50 metres. Thick concrete and stone walls can severely affect the range.
SIGNAL STRENGTH The icon on your handset indicates that you are within range of the base. When out of range of the base, the icon flashes. If you are on a call, you will hear a warning beep. 6 Setting up IMPORTANT The base station must be plugged into the mains power at all times. Do not connect the telephone line cord into the wall socket until the handset is fully charged. Use only the power adaptor and telephone line cord supplied with the product. WHICH POWER ADAPTOR? The power adaptor with a clear connecter is for the base unit and the power adaptor with a red colour connecter is for the charger unit (for multi-pack only). Connecting the base 1. Plug the telephone line cord into the socket marked on the underside of the base. Getting started 2.

Plug the power adaptor with clear connecter into the on the underside of the base and socket marked plug the other end into the mains power wall socket. Switch on the mains power. Installing and charging the handset 1. Remove the battery cover from the back of the handset and insert the 2 x rechargeable Ni-MH battery cells supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction. 2. Slide the battery cover back into place. 3. If you are charging the batteries for the first time, place the handset on the base to charge for at least 24 hours continuously. 4. When the handset is fully charged, icon will appear steady on the display. Plug the other end of the telephone line cord (make sure that one end is already plugged into the base) into the telephone wall socket. Connecting the handset and charger (for multi-pack only) If you have purchased a multiple pack, you will need to carry out this process for all the handsets and chargers.

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1. Plug the power adaptor with red connecter into the socket marked on the underside of the charger and plug the other end into the mains power wall socket. Getting started 2. Remove the battery cover from the back of the handset and insert the 2 x AAA NiMH rechargeable batteries supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction. 3. Slide the battery cover back into place.
4. If you are charging the batteries for the first time, place the handset on the charger to charge for at least 24 hours continuously. 5. When the handset is fully charged, icon will appear steady on the display. The display will show the time and handset number (e.g. 2) to indicate that it is registered to the base. IMPORTANT Warning! Use only rechargeable Ni-MH battery cells (2 x AAA Ni-MH 550mA rechargeable batteries) supplied with your D5. 7 BATTERY LOW WARNING If icon flashes on the display and you hear a warning beep every minute during a call, you will need to recharge the handset before you can use it again. When charging, icon will scroll on the display.

BATTERY PERFORMANCE In ideal conditions, fully charged batteries should give up to 12 hours talk time or up to 150 hours standby time on a single charge. Note that new bat list entries received* Answered call (when viewing the Calls list)* Unanswered call (when viewing the Calls list)* Time or Handset name In standby mode, press and hold 0 to switch handset idle screen between handset name or time. 10 Getting to know your phone Keypad is locked Answering machine is ON Displayed number is longer than 12 digits The approximate power levels of your battery are indicated as follows: Battery is fully charged Battery is partially charged Battery is running low Flashes when battery is almost fully discharged * For this feature to work, you must subscribe to Caller ID Service from your network operator. A subscription fee may be payable. Overview of the base A Page In standby mode, press to ring the handset(s), page 17. Press and hold to enter registration mode when registering handsets, page 28. B Skip Press to skip forward through your answering machine messages. Press to announce the current answer delay setting and press and hold to set the answer delay setting. > C D Vol + Vol - > Increase playback volume. Decrease playback volume.*
Getting to know your phone 11 E F Stop Stops message playback. Press to announce the current day and time setting. 2. Then use u or d buttons to scroll through the available options. 3.
Press m to select an option. To return to the previous menu level, press n. To exit the menu and return to standby, press and hold Play/Pause Play or pause recorded messages. Press to play new messages or press and hold to play all message. G H I J Del Press to delete recorded messages during playback or press to announce the current remote access code setting.
n. Ans On/Off Switches the answering machine on/off. NOTE If no buttons are pressed for 30 seconds, the handset returns to standby automatically. New message indicator Displays the number of new messages and memos received. Prev Press to skip backward through your answering machine messages. Press and hold to turn message alert on/off. = Navigating the menus Your D5 has an easy to use menu system. Each menu has a list of options, which you can see on the menu map on the following page. When the handset is switched on and in standby: 1. Press m to open the main menu.

12 Getting to know your phone Menu map PLAY MESSAGE PHONEBOOK ADD ENTRY MODIFY ENTRY DELETE ENTRY TAM SETTINGS ANS ON/OFF ANS MODE MEMO REC OGM SETTING DAY SETTING ANS DELAY REMOTE CODE SETUP BASE VOLUME BASE MELODY DEL HANDSET PIN CODE DIAL MODE DEFAULT ECO MODE HANDSET BEEP INT RING VOL EXT RING VOL INT MELODY EXT MELODY AUTO ANSWER NAME LANGUAGE KEYLOCK ? DATE - TIME DATE SET CLOCK SET ALARM SET REGISTER SELECT BASE REG BASE Getting to know your phone 13 3. Using the phone NOTE Your handset will automatically time the duration of all external calls. The call timer will display after the first 15 seconds of your call. When the call ends, the total duration of your talk time is shown for 5 seconds. 1. Press < to answer the call, or simply lift up the handset to answer the call. NOTE If you prefer to press < when you lift up the handset to answer a call, you will need to switch Auto answer off, see page 20. 3.1 3.2 Press and hold R to switch the handset on or off.
Switch the handset on / off 3.3 During a call, press u or d to increase or decrease the volume. There are 5 levels to choose from. Adjust the earpiece volume Secrecy Calls Make a call 3.2.
1 3.4 1. Press <. You can mute your handset so that you can talk to someone nearby without your caller hearing. 1.
During a call, press n. The display shows MUTE and your caller cannot hear you. 2. Press n again to resume your call. 2. When you hear the dial tone, dial the number. 3.2.2 1. Dial the number first.

If you make a mistake press n to delete the last digit. 2. Press < to dial. Preparatory dialling 3.5 3.5.1 Intercom Make an internal call 3.2.3 Press <, or place the handset back on the base or charger. End a call If you have more than one handset registered to the base, you can make internal calls between two handsets.
1. Press I followed by the number (1-5) of the handset you want to call. Using the phone icon is displayed to indicate an internal call. 3.2.
4 Receive a call When you receive an external call, the phone rings and icon flashes on the display. 14 3.5.2 Receive an internal call When you receive an internal call, icon flashes and the handset number that is calling you is displayed. 1.
Press < to answer the call. 3.5.3 Transfer a call You can transfer an external call to another handset registered to the base. During an external call: 1. Press I followed by the handset number (1-5) that you want to transfer to. 2. When the other handset answers, press < to complete the transfer. 2. When the other handset answers, press # to connect all three callers to begin the conference call.

icon is displayed. 3. If there is no answer from the other handset, press I to return to your external caller. 4. Press < to end the call. 3.6 Hands-free speakerphone Hands-free lets you talk to your caller without holding the handset. It also enables other people in the room to listen to the conversation over the loudspeaker. 3.6.
1 TIP If there is no answer from the other handset and you wish to return to your external caller, press I. Your external call resumes automatically after 30 seconds if there is no answer. 1. Dial the number then press S. icon is displayed and you will hear the call over the handset loudspeaker.
2. Press S to switch the call between the earpiece and the loudspeaker. 3. Press < to end the call. TIP During a hands-free call, press u or d to adjust the volume.

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Make a hands-free call 3.5.4 3-way conference call You can hold a 3-way conference call between 2 internal callers and 1 external caller. During a call with an external caller: 1. Press I followed by the handset number (1-5) that you want to establish a conference call. Using the phone 3.6.2 When the phone rings, press S to answer the call. Answer a call hands-free 15 3.6.

3 During a call, press S to put the call on the loudspeaker. To switch hands-free off and return the call to the earpiece, press S again. Switch to hands-free during a call 4. Press m again. The display shows NAME ?. 5. Enter the name and press m. The number is displayed. 6. Edit the number if necessary, then press m.
7. Press u or d to select the ringer melody you want and press m. The number is stored. NOTE See "ENTERING NAMES" and "WRITING TIPS" on page 18. 3.
7 3.7.1 Redial View or dial an entry The last 10 entries dialled are stored in the redial list. 1. Press u to open the Redial list.
2. Scroll u or d to the entry you want. 3. Press < to dial the displayed entry or press B to return to standby. TIP If the caller's number exactly matches an entry stored in the phonebook, the name is displayed. Press m to see the caller's number. 3.7.3 1. Press u to open the Redial list.

Delete an entry 2. Scroll u or d to the entry you want and press n. The display shows DELETE ?. 3. Press m to confirm or n to cancel. 3.7.2 1. Press u to open the Redial list. 3.
Press m. The display shows ADD ?. Copy a Redial list number to the phonebook 3.7.4 1.
Press u to open the Redial list. Delete the entire Redial list 2. Scroll u or d to the entry you want. 2. Press and hold n.
*The display shows DELETE ALL ?. 3. Press m to confirm or n to cancel. 16 Using the phone 3.8 Lock/unlock the keypad You can lock the keypad so that it cannot be operated accidentally while carrying it around. NOTE When the keypad is locked, you can still answer incoming calls and operate the handset as normal. When the call ends, the keypad lock comes on again. 1. Press and hold *. icon is displayed.*

*4. Phonebook You can store up to 100 names and numbers in the phonebook. Names can be up to 12 characters long and numbers up to 24 digits. You can also select different ringer melodies for the phonebook entries. 4.1 Store a name and number 2. To unlock the keypad, press any key on your handset. The display shows PRESS *. 3. Press * within 3 seconds.*
If you have subscribed to Caller ID Service and wish to display the name of your caller instead of the number, save the full telephone number including the area code to your phonebook. You can store multiple entries with the same number. However, to prevent unnecessary duplicated entries, you can only store the same name once. 1. Press m, scroll d to PHONEBOOK and press m.
The display shows ADD ENTRY. 2. Press m to select. The display shows NAME ?. 3.
9 Paging/Find handset You can alert a handset user that they are wanted or locate a missing handset. Paging calls cannot be answered by a handset. 1. Press the button on the base. All handsets registered to the base will ring. 2. To stop the ringing, press the button on the base again or press any button on the handset. p p 3. Enter the name and press m. The display shows NUMBER ?.

4. Enter the number and press m. The display shows MELODY 1. Phonebook 17 5. Press u or d to select the ringer melody you want and press m. The display shows ADD ENTRY. 6. Enter the next name and number entry that you wish to store in your phonebook or press n twice to return to standby. ENTERING NAMES Use the keypad letters to enter names, e.g.
to store TOM: Press 8 once to enter T. Press 6 three times to enter O. Press 6 once to enter M. WRITING TIPS Press n to delete the last character or digit. Press u or d to move between characters/digits.
Press 1 to insert a space. Use 1 twice to insert a dash. 2. Scroll u or d to the entry you want. OR Enter the first letter of the name to search alphabetically. The first name that starts with this letter or the nearest letter in the alphabet will be displayed. Scroll u or d to the entry you want. 3. Press < to dial or n to return to standby. TIP When the name is displayed, you can switch between the name and number by pressing m. 4.3 1. Press m, scroll d to PHONEBOOK and press m. 2. Scroll d to MODIFY ENTRY and press m .

alphabetically and press m. 3. Scroll u or d to the entry you want to edit, or search The existing name is displayed. 4. Press n to delete the name if required, then enter the new name and press m. The existing number is displayed. 5. Press n to delete the number if required, then enter the new number and press m. Edit a name and number 4.2 1.
Press B. icon is displayed. View or dial an entry 18 Phonebook 6. Scroll u or d to select a new ringer melody and press m. The display shows ADD ENTRY. 7. Enter the next name and number entry you wish to store in your phonebook or press n twice to return to standby. 5. Handset settings 5.1 Handset ringer volume You can adjust the ring volume and set different volume levels for your internal and external calls.
Choose from 5 volume levels or Off. 1. Press m, scroll d to HANDSET and press m. 2. Press u or d to select INT RING VOL or EXT RING VOL and press m. 3. Press u or d to select the volume (1 - 5 or OFF) . 4. Press m to confirm or n to return to the previous menu. TIP When the phone is ringing, you can adjust the ringer volume by pressing u or d.

4.4 1. Press m, scroll d to PHONEBOOK and press m. 2. Scroll d to DELETE ENTRY and press m. alphabetically and press m. 3. Scroll u or d to the entry you want to delete, or search The display shows CONFIRM ?. 4. Press m to confirm or n to cancel.
Delete an entry 5.2 Handset ringer melody You can set different ringer melodies for your internal and external calls. Choose from 10 different ringer melodies. You will hear a sample ring as you scroll to each ring melody. 1.
Press m, scroll d to HANDSET and press m. 2. Press u or d to select INT MELODY or EXT MELODY and press m. Handset settings 19 3. Press u or d to select the ringer melody (1 - 10).
4. Press m to confirm or n to return to the previous menu. NOTE Calls from the numbers that you have stored in the phonebook will ring using the ringer melody you have set when you store the entry. 3. Enter the new handset name and press m to confirm. NOTE The handset name will only be displayed for approximately 20 seconds when no button is pressed. If you make a mistake, press n to delete the last character or digit. See "ENTERING NAMES" and "WRITING TIPS" on page 18. 5.3 Auto answer Your phone is set to answer calls by lifting the handset off the base or charger.

You can switch this feature off so that calls can only be answered by pressing <. 1. Press m, scroll d to HANDSET and press m. 2. Scroll d to AUTO ANSWER and press m. 3. Press u or d to select ON or OFF and press m to confirm. 5.5 1. Press m, scroll d to HANDSET and press m.

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2. Scroll d to LANGUAGE and press m. 3. Press u or d to select your preferred language and press m to confirm. Language 5.
6 Key beep 5.4 Handset name When you press a button on the handset keypad, you will hear a beep. You can switch these beeps on or off. 1. Press m, scroll d to HANDSET and press m.
The display shows BEEP. 2. Press m to select. The display shows KEYTONE. 3. Press m to select. If you are using more than one handset with your D5 base, you can set a personalized name for each handset to easily distinguish between them. A name can be up to 10 characters long. 2. Scroll d to NAME and press m.

20 1. Press m, scroll d to HANDSET and press m. Handset settings 4. Press u or d to select ON or OFF and press m to confirm. 5.9 Keypad lock using the menu You can use the menu to lock the keypad. 5.7 Battery low warning beep 1. Press m, scroll d to HANDSET and press m. When the battery is almost fully discharged, you will hear a warning beep every minute during a call.
You can switch these beeps on or off. 1. Press m, scroll d to HANDSET and press m. The display shows BEEP. 2.
Press m to select. 3. Scroll d to LOW BATTERY and press m. 2. Scroll d to KEYLOCK ? and press m to confirm.
*icon is displayed. TIP To unlock the keypad, press any button on the keypad, then press * within 3 seconds. 4. Press u or d to select ON or OFF and press m to confirm. 5.8 Out of range warning beep If the handset goes out of range, you will hear warning beeps during a call. You can switch these beeps on or off. 1. Press m, scroll d to HANDSET and press m. The display shows BEEP.*

2. Press m to select. 3. Scroll d to OUT RANGE and press m. 4. Press u or d to select ON or OFF and press m to confirm. Handset settings 21 6. Base settings 6.1 Base ringer volume Choose from 5 volume levels or Off. 1.
Press m, scroll d to SETUP and press m. The display shows BASE VOLUME. 2. Press m. 3.
Press u or d to select the volume (1 - 5 or OFF). 6.3 Change base PIN code Some functions are protected by a 4 digit PIN code which must be entered if you want to change the settings. The default PIN is 0000. You can change this to your own preferred number.
*When you enter a PIN, the digits are shown as ****. 1. Press m, scroll d to SETUP and press m. 2. Scroll d to PIN CODE and press m. 4. Press m to confirm or n to return to the previous menu. 3. Enter the 4 digit PIN code (default = 0000) and press m. 4.*

Re-enter the new PIN again and press m to confirm. 5. The display shows RETYPE. Re-enter the new PIN again and press m to confirm. IMPORTANT If you change the PIN code, please keep a record of the new number. 6.2 Base ringer melody Choose from 5 different base ringer melodies. You will hear a sample ring as you scroll to each ringer melody. 1. Press m, scroll d to SETUP and press m.
2. Scroll d to BASE MELODY and press m. 6.4 Dial mode 3. Press u or d to select the ringer melody (1 - 5).
4. Press m to confirm or n to return to the previous menu. Your D5 is set to tone dialling. You should only need to change this if connected to an older type of switchboard/PBX which requires Pulse dialling. 1.
Press m, scroll d to SETUP and press m. 2. Scroll d to DIAL MODE and press m. 22 Base settings 3. Press u or d to select TONE DIAL or PULSE DIAL and press m to confirm. 3. Press m to confirm. Your D5 will restart automatically. 6.5 Restore default settings 6.

7 Eco mode You can restore your D5 to its default (original) settings. All the handsets that are registered to the base will be retained. WARNING Resetting your phone to its default settings will delete all entries in the Phonebook and Calls list. All handset and base settings will also be reset. 1. Press m, scroll d to SETUP and press m. 2. Scroll d to DEFAULT and press m. Your D5 offers ECO mode function which reduces the transmitted power and energy consumption when switched on. To switch Eco mode on: 1.
Press m, scroll d to SETUP and press m. 2. Scroll d to ECO MODE and press m. 3. Press u or d to select ON or OFF and press m to confirm.
Eco mode ON 3. Enter the 4 digit PIN code (default = 0000) and press m. The display shows CONFIRM ?. 4. Press m to confirm or n to return to the previous menu.
*Your D5 will restart automatically. 6.6 Emergency default If you have lost your PIN code, you can still restore your D5 to its default settings. 1. Remove the batteries from the handset. 2. Press and hold * while replacing the batteries. The display shows DEFAULT. Base settings When Eco mode is switched off, the circle around disappears. NOTE When ECO mode is set to ON, the handset range will be reduced.*

23 6.8 Default settings ON ON ON ON 1 3 3 3 3 2 3 Empty Empty Empty 0000 Tone OFF OFF ON 6 rings Low battery beeps Out of range warning beeps Key beep Auto answer Internal melody Internal volume External melody External volume Ear volume Base melody Base ringer volume Phonebook Calls list Redial list PIN code Dial mode Eco mode Keypad lock Answering machine Answer delay 7. Clock & alarm If you have subscribed to Caller ID Service, the date and time will be set on all your handsets whenever a call is received. You can also manually set the date and time on the individual handsets. 7.1 1. Press m, scroll d to DATE-TIME and press m. The display shows DATE SET. 2. Press m to select.
3. Enter the date (e.g. 12--08 for 12th of August) and press m to confirm. Set the date 7.
2 1. Press m, scroll d to DATE-TIME and press m. 2. Scroll d to CLOCK SET and press m. 3.
Enter the time in 24 hour format (e.g. 18--30 for 6:30pm) and press m to confirm. Set the time 24 Clock & alarm 7.3 Set alarm Each handset can have a different alarm setting. 2. Scroll d to ALARM SET and press m. 8. Caller ID and the Calls list IMPORTANT To use Caller ID, you must first subscribe to the service from your network provider. A subscription fee may be payable.

To ensure that the caller's name is displayed, make sure you have stored the full telephone number, including the area code in the phonebook. If the caller's number is stored in the phonebook, the name assigned to it will be displayed. If the call is a withheld call, WITHHELD will be displayed. If the number is unavailable, UNAVAILABLE will be displayed. If the call is from an international number, INTERNATIONAL will be displayed. If the call is from the operator, OPERATOR will be displayed. If the call is from a payphone, PAYPHONE will be displayed. If the call is from a ringback request, RINGBACK will be displayed. 1. Press m, scroll d to DATE-TIME and press m.
3. Press u or d to select ON or OFF and press m to confirm. 4. If you select ON, enter the time in 24 hour format (e.g.
07--30 for 7:30am) and press m to confirm. 7.4 Switch off alarm ring When the alarm sounds, press any button to switch it off. NOTE If you are using the handset to make a call when the alarm ring is due, you will hear a beep in the earpiece. 8.
1 Caller ID If you have subscribed to a Caller ID Service, you will be able to see your caller's number on your handset (provided it is not withheld) prior to answering the call.

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The display can show the first 12 digits or characters of the phone numbers and names. @@The Calls list also alerts you when you have unanswered calls. @@The list is shared by all handsets registered to the base. @@@@@@Press m to see the caller's number. @@Press m to see the remaining digits. · Press m again to see the time and date of the call. @@@@Scroll u or d to the entry you want. 8.2.

1 1. Press d to open the Calls list. @@Press < to dial the displayed entry. 8.2.3 1. @@Press u or d to scroll through the list. @@@@When you reach the end of the list, the handset will beep. 2. Scroll u or d to the entry you want.
3. Press m repeatedly until the display shows MODIFY 4. Press m again. The display shows NUMBER. ENTRY ?.
5. Press u or d to move the cursor to edit or delete number. Caller ID and the Calls list 26 6. Press Digit key to input a number or n to delete a number. 7. Press < to dial out using the modified number. @@Press d to open the Calls list. Delete an entry 2. Scroll u or d to the entry you want and press n. The display shows DELETE ?. 3. Press m to confirm or n to cancel. 8.2.4 1.

@@Scroll u or d to the entry you want. 4. Press m again. The display shows NAME ?. 1. Press d to open the Calls list. Delete the entire Calls list 3. Press m repeatedly until the display shows ADD ?. 2. Press and hold n.
The display shows DELETE ALL ?. 3. Press m to confirm or n to cancel. 5. Enter the name and press m.
The number is displayed. 6. Edit the number if necessary, then press m. 7. Press u or d to select the ringer melody you want and press m.
The number is stored. @@@@Each D5 handset can be registered with up to four bases. You can then select the base you prefer to use. @@@@Press m, scroll d to REGISTER and press m. 2. Scroll d to REG BASE and press m. 3. Enter the base number (1 - 4). The base numbers that are already in use flashes. The display shows SEARCHING.

... 4. @@5. The display will ask for the PIN to be entered. Enter the 4 digit PIN code (default = 0000) and press m. You will hear a beep if the registration is successful. The handset is automatically assigned an available handset number. Use this number when making internal calls.
@@@@Try registering again. @@You must de-register another handset before you can register a new one. Using additional handsets On the handset: 9.1 Registering an additional handset NOTE Handset batteries must be fully charged before you start to register. Hold your handset close to the base during the registration process.
Handsets that were supplied with your D5 base are already pre-registered. On the base: 1. Press and hold the button for 3 seconds until you hear two beeps. The base will remain in registration mode for 90 seconds. p 28 9.
2 Register a different make of handset to your D5 base IMPORTANT DECT GAP Profile only guarantees that basic calling functions will work correctly between different makes/types of handset and base. There is a possibility that certain devices such as Caller ID will not work correctly. On the base: 1. Press and hold the button for 3 seconds until you hear two beeps. The base will remain in registration mode for 90 seconds. On the handset: Follow the registration instructions given in your handset's user guide. 2. Press m. All the bases that your handset has been registered to will be displayed, e.g.

BASE 1 2 3 4. The currently selected base number flashes. 3. Enter the base number that you want to use. Alternatively, press u or d to scroll to AUTO. p 4. Press m to confirm. You will hear a confirmation beep and the display will return to the previous menu. TIP If you select AUTO, your handset will automatically search for and connect to the base with the strongest signal. 9.
4 De-register a handset Use one handset to de-register another. You cannot de-register the handset that you are using. 1. Press m, scroll d to SETUP and press m. 2.
Scroll d to DEL HANDSET and press m. 9.3 Select a base If your D5 handset is registered to more than one base (e.g. one at work and one at home), you can select which base to use.
Each handset can be registered with up to four bases. 1. Press m, scroll d to REGISTER and press m. The display shows SELECT BASE. 3. Enter the 4 digit PIN code (default = 0000) and press m. 4. Enter the handset number that you want to de-register. You will hear a confirmation beep and the display will return to the previous menu. Using additional handsets 29 10.

Using the answering machine Your D5 product can digitally record up to 60 minutes of messages. As well as recording incoming messages, you can record memos for other users. You can operate your answering machine from: · the base · the handset · or remotely, from any other DTMF telephone, see page 35. You will need to set the correct day and time (if you have not already done so) so that you will know when each message was received. 2. Scroll d to DAY SETTING and press m. The current day is displayed. 3. Press u or d to select the required day and press m to confirm. 10.
2 1. Press /. The current day and time setting is announced. Check the current day and time setting 10.3 Switch the answering machine on/off Using the base: 1.
Press A. Using the handset: 10.1 Set the answering machine day and time using the handset Your answering machine will automatically add the day and time to each message that is received. NOTE If you subscribe to Caller ID service, the date and time will be set on the handset automatically but you will still need to set the correct 'Day' as below. Set the day: 1.
Press m, scroll d to TAM SETTINGS and press m to confirm. 30 1. Press m, scroll d to TAM SETTINGS and press m. 2. ANS ON/OFF is displayed, press m. 3. Press u or d to select either ON or OFF and press m. 10.4 Listening to your messages Using the base: 1. Press P.

The number of new messages is announced, then the new message(s) will be played. Using the answering machine OR Press and hold P and the number of all (new and old) messages is announced. The oldest message is played first. Press P, to pause a message. You will hear a beep every 10 seconds. Press P again to resume playback. Press > to play the next message. During playback: to delete all messages, you will hear 'All Press messages deleted'. D 10.5 Adjust the speaker volume You can adjust the base loudspeaker volume from low to high.
Press u to increase the volume, or d to decrease the volume. Using the handset: 1. Press m, PLAY MESSAGE is displayed, press m. 2. NEW MSG is displayed and the number of new messages, press m to play new messages only or scroll to ALL MSG and press m to play all of your messages.
You will need to place the handset to your ear to hear the message(s). During playback: Press u or d to adjust the playback volume. Press = once to repeat the current message. Press = twice to play the previous message. to delete the current message.
You will hear, Press 'Message deleted'. D Press and hold > to play messages at 1.

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5 times normal speed. Release the button to continue playback at normal speed. NOTE If you select a message to be deleted, it will be deleted at the end of playback after the 8 second countdown and confirmation tone. At the end of playback: You will hear 'End of messages. To delete all messages, press delete'. You then have 8 seconds in which you can: Using the answering machine Press 1 or 4 once to repeat the current message. Press 1 or 4 twice to play the previous message. Press 3 or 6 to play the next message.

Press n to delete the current message. You will hear, 'Message deleted'. 31 At the end of playback: You will hear, 'End of messages. To delete all messages, press delete'. To delete all messages, press n, you will hear, 'All messages deleted'. If you do not press any buttons during the countdown the display will return to idle and any messages you selected individually for deletion will be saved. 2. Scroll d to OGM SETTING and press m. 3. Scroll d to RECORD OGM and press m.

4. Press u or d to select either ANS AND REC or ANS ONLY and press m. 5. Place the handset to your ear. You will hear, 'Please speak after the tone. To end recording, press #'. 6. After the long beep speak your message slowly and clearly into the handset, to end recording press #. Your message will then be played back to you through the handset. Outgoing messages (OGMs) The outgoing message is the message a caller first hears when the answering machine picks up their call.

Your D5 product has two pre-recorded outgoing messages, Answer & Record or Answer Only, and you can also record your own. The pre-set Answer and Record outgoing message, that allows your caller to leave a message, is 'Hello, your call cannot be taken at the moment, so please leave your message after the tone'. 10.7 Answer Only With Answer Only selected, your caller will hear an announcement only and will not be able to leave a message. The pre-set Answer Only outgoing message is 'Hello, your call cannot be taken at the moment and you cannot leave a message, so please call later'. If recording your own Answer Only message, remember to advise your caller that they will not be able to leave a message. To reinstate either pre-recorded message, delete your own message. 10.6 Record your own OGM This will replace the pre-recorded or your own previous outgoing message. However, you can re-instate the prerecorded OGM at any time by deleting your own recorded OGM.

Using the handset: 1. Press m, scroll to TAM SETTINGS and press m. 32 Using the answering machine 10.8 Check your current OGM Using the base: 1. Press A on the base. The machine announces the type of OGM and plays it. NOTE If your Answer machine is turned off you will need to press A to turn it back on and the OGM will be played automatically. 1. Press m, scroll to TAM SETTINGS and press m. 2.

Scroll to OGM SETTING and press m. 3. PLAY OGM is displayed, press m. Using the handset: 3. Press u or d to select either ANS AND REC or ANS ONLY and press m to confirm.

10.10 Re-instate the pre-recorded OGM You can delete your own outgoing message and return to the pre-recorded outgoing message. Using the handset: 1. Press m, scroll to TAM SETTINGS and press m. 2.

Scroll d to OGM SETTING and press m. 3. Scroll d to DELETE OGM and press m. 4. Press u or d to select either ANS AND REC or ANS ONLY and press m. 5. Place the handset to your ear, and you will hear the current OGM. 4. Press u or d to select either ANS AND REC or ANS ONLY and press m. Your personal OGM has been deleted and the pre-recorded OGM will be played.

NOTE You cannot delete the pre-recorded OGMs. 10.11 Answer delay Answer delay sets the number of times your D5 product will ring before the answer machine picks up your call and starts playing the outgoing message. You can change this setting to between 2-9 rings or Time Saver. The default setting is 6 rings. When the answer on/off setting is set to off, the answer delay is 20 rings. 10.9 Select the OGM Using the handset: 1. Press m, scroll d to TAM SETTINGS and press m. 2.

Scroll d to ANS MODE and press m. Using the answering machine 33 Using the base: 1. Press and hold the > button and release after the number of rings required. 1. Press m, scroll to TAM SETTINGS and press m.

Using the handset: 10.13 Record a memo You can record memo messages for other users which can be played back just like normal messages. Memos can only be recorded using the handset. Using the handset: 1. Press m, scroll d to TAM SETTINGS and press m.

2. Scroll to ANS DELAY and press m. The handset will display the current setting. 3. Use u or d to select the number of rings required and press m to confirm. 2. Scroll d to MEMO REC and press m. Place the handset to your ear and you will hear, 'Please speak your messages after the tone. To end recording, press #', then a beep is heard. 3.

You can now record your memo by speaking into the handset, press # to end recording. 10.12 Time saver When you call from another phone to access your messages remotely, if your answering machine is set to time saver and you have new messages it will answer after 2 rings, if you do not have any new messages, it will answer after 6 rings. This means you can hang up after 3 rings knowing you have no new messages, saving you time and the cost of the call. Your handset will automatically return to standby if no button is pressed for 15 seconds or more. 10.14 Call screening When the answering machine is on and takes a call, you can use the loudspeaker to listen to the caller leaving a message. The handset display will show SCREEN?. Press m to begin screening the call via the handset. If you wish to take the call while screening, press <.

34 Using the answering machine 10.15 Memory full If there is less than 35 seconds recording time left in the memory, the caller will hear, 'Please complete your call within 35 seconds', after the outgoing message and before recording tone. If the memory becomes full during recording the machine announces, 'Sorry, the memory full', and ends the call. When the memory is full, the machine automatically switches to the Answer Only outgoing message. Your D5 product can store up to a maximum of 60 minutes recording or 59 messages.

11. Using remote access You can operate your answering machine from any DTMF phone by calling your D5 product and entering a 3 digit security PIN code. The default PIN setting is 000. To change it, see "Set the security PIN code" on page 36. Using a PIN code prevents other people from accessing your answer machine and messages without permission.

*11.1 Operating your answering machine from another phone 1. Dial your telephone number. When you hear your outgoing message, press *. The machine announces, 'Please enter your security code'. 2. Enter your 3-digit PIN (default setting 000) within 8 seconds. You will hear, 'You have 'n' new messages' and they will be played back.*

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NOTE If you enter an incorrect PIN code you will be allowed one further attempt, if it is still incorrect you will hear Incorrect security code' followed by a beep and then your D5 product will hang up. 3.

If you have no new messages, you will hear, 'You have no new messages, to hear main menu press 1'. If you Using remote access 35 do not press 1 within 8 seconds, the machine hangs up. When you press 1, you will hear the main menu. Simply follow the instructions as announced: To play all messages press 2'. To play new messages press 3'. To skip back during messages press 4'. To delete during messages press 5'. To skip forward during messages press 6'. To set answer on or off press 7'. To hear the outgoing message menu press 8'.
To set a new security code press 9'. To hear main menu again press 1'. When the last message is played you will hear, 'End of messages'. 12. Help No dial tone · Use only the telephone line cord supplied.
· Check that the telephone line cord is connected properly. · Check that the mains power is connected properly and switched on. No display · Check that the batteries are inserted correctly and fully charged. Use only approved rechargeable batteries supplied. · Check that the handset is switched on.
Press and hold R. 11.2 Set the security PIN code · Reset the base by removing the batteries and disconnecting the mains power. Wait for around 15 seconds before connecting it again. Allow up to one minute for the handset and base to synchronize. Using the handset: 1. Press m, scroll to TAM SETTINGS and press m. icon flashes · Handset is out of range. Move closer to the base. · Make sure that the handset is registered to the base, see page 28.

· Check that the mains power is connected properly and switched on. 2. Scroll d to REMOTE CODE and press m. The handset will display the current code. 3. Enter a new code and then press m to confirm. 11.3 36 Check security code 1. Press D at the base. The security code is announced.
Keypad does not seem to work · Check that the keypad lock is not on, see page 17. Help icon is not scrolling during charge · Adjust the handset slightly on the base. · Clean the charging contacts with a cloth moistened with alcohol. · Check that the mains power is connected properly and switched on. · The battery is full.
When the handset is fully charged, icon will appear steady on the display. · Check that you are at least one metre away from other electrical equipment to avoid interference when registering. Handset does not ring · The handset ringer volume may be set to Off, see page 19. Base unit does not ring · The base ringer volume may be set to Off, see page 22. No Caller ID · Check your subscription with your network operator, see page 25.
· The caller may have withheld their number. · The record cannot be found in your phonebook. Check that you have the correct name/number stored in your phonebook, with the full area code. Noise interference on my phone or on other electrical equipment nearby · Place your D5 at least one metre away from electrical appliances or any metal obstructions to avoid any risk of interference. I have forgotten my PIN! · Restore your D5 to its default settings, see "6.6 Emergency default", page 23. Answering machine will not record new messages · Is the recording memory full? Play and delete messages, see pages 30-31. · Is the OGM set to Answer Only? Change the OGM to Answer & Record, see page 33. Cannot register a handset to the base · You can register up to a maximum of 5 handsets to a D5 base. You must de-register a handset in order to register a new one, see page 29.

· Check that you have entered the correct PIN code (default = 0000). Help 37 13. General information IMPORTANT This equipment is not designed to make emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services. This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom. Important safety instructions Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property: 1. Keep all slits and openings of the phone unblocked. Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site. 2.
Do not use while wet or while standing in water. 3. Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool). 4. Do not allow anything to rest on the power cord.
Place the power cord so that it will not be walked on. 5. Never insert objects of any kind into the product vents as that may result in fire or electric shock. 6. Unplug this product from the wall outlet before cleaning.
Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning. 7. Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this user's Guide. 8. Do not overload wall outlets and extension cords. 9. Avoid using during an electrical storm. Use a surge protector to protect the equipment.

10. Do not use this phone to report a gas leak, especially if you are in the vicinity of the gas line. CAUTION To reduce the risk of fire, use only the supplied power adaptor. Unplug this cordless phone immediately from an outlet if: · The power cord or plug is damaged or frayed. · Liquid has been spilled on the product. · The product has been exposed to rain or water. Do not retrieve the handset or base until after you have unplugged the power and phone from the wall. Then retrieve the unit by the unplugged cords. · The product has been dropped or the cabinet has been damaged. · The product exhibits a distinct change in performance.
38 General information Installation Guidelines 1. Read and understand all instructions and save them for future reference. 2. Follow all warnings and instructions marked on the product. 3.
Do not install this product near a bath tub, sink, or shower. 4. Operate this phone using only the power source that is indicated on the marking label. If you are unsure of the power supply to your home, consult with your dealer or local power company. 5.
Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product. 6. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation. 7. Clean this product with a soft, damp cloth. Do not use chemicals or cleaning agents to clean this phone.

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8. Use only the power supply that came with this unit.

Using other power supplies may damage the unit. 9. Because this phone operates on electricity, you should have at least one phone in your home that could operate without electricity in the case the power in your home goes out. General information 10. To avoid interference to nearby appliances, do not place the base of the phone on or near a TV, microwave oven, or VCR. Battery Safety Instructions · Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury. CAUTION There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the battery pack that came with your phone or an authorized replacement recommended by the manufacturer. · Keep battery packs out of the reach of children.

· Remove battery packs if storing over 30 days. · Do not dispose of battery packs in fire, which could result in explosion. · The rechargeable battery packs that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods.

SAVE THESE INSTRUCTIONS 39 Cleaning · Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe. · Never use household polish as this will damage the product. Never use a dry cloth as this may cause static shock. Product disposal instructions Product disposal instructions for residential users When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased. Environmental · Do not expose to direct sunlight. · The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage, do not place the product on antique/veneered wood. · Do not place your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces. · Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms. · Do not expose your product to fire, explosives or other hazardous conditions. · There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm. Product disposal instructions for business users Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

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Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty. Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or SUNCORP TECHNOLOGIES LTD.

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. It is the responsibility of the purchaser to contact the nearest authorised service center/ distributor and bring the product at the purchaser's risk to that authorised service center. Authorized Repair Center To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a General information warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number. Technical Information How many telephones can I have? All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line.

Your D5 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types, there is no guarantee of ringing, even when the REN is less than 4. Any additional handsets and chargers that you register have a REN of 0. Connecting to a switchboard This product is intended for use within the United Kingdom for connection to the public telephone network. General information 43 Declaration of Conformity (DoC) Suncorp declares that the following products: Brandname: Type: Descriptions: without telephone answering machine (D50x), and their multi-handset versions. to which this declaration related is in conformity with the essential requirements of the following directives of the Council of the European Communities: The products are compliant with the following standards: Safety: EMC: RF Spectrum: Ecodesign: EN60950-1:2006 EN301489-1 v1.8.1 and EN301489-6 v1.
2.1 EN301406 v1.5.1 EC No 278/2009, 6 April 2009 R&TTE Directive (1999/5/EC) Ecodesign Directive (2005/32/EC) Motorola D501, D502, D503, D504, D511, D512, D513 and D514 DECT phone with telephone answering machine (D51x) and For and on behalf of Suncorp Global Limited, CW 2010.05. 03 19:38:17 +08'00' Signature: Printed name & Position: Date: Place: _____ CW Cheung - Chief Technical Officer 3rd May 2010 3001-3005 China Resources Building, 26 Harbour Road, Wan Chai, Hong Kong 44 General information Manufactured, distributed or sold by Suncorp Technologies Ltd. official licensee for this product. MOTOROLA and the Stylized M Logo, and other Motorola trademarks and trade dress are owned by Motorola, Inc. and are used under license from Motorola, Inc. MOTOROLA and the Stylized M Logo are registered in the US Patent & Trademark Office. All other product or service names are the property of their respective owners. © Motorola, Inc. 2010. All rights reserved. Version 1 (UK) .

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