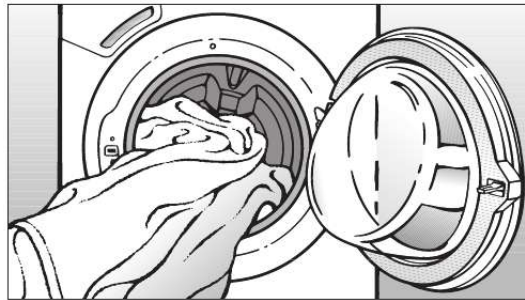




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You can read the recommendations in the user guide, the technical guide or the installation guide for MIELE W4840. You'll find the answers to all your questions on the MIELE W4840 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual MIELE W4840
User guide MIELE W4840
Operating instructions MIELE W4840
Instructions for use MIELE W4840
Instruction manual MIELE W4840



Operating and Installation
Instructions
Washer
W 4840

en - US, CA

To prevent accidents and
machine damage,
read these instructions
before installation or use.

M.-Nr. 06 982 281



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..... @@@@ danger of overheating). ~ **GROUNDING INSTRUCTIONS** This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment- grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

~ Do not install your washing machine in rooms where temperatures below freezing may occur. Frozen hoses may burst under pressure. @@@@ Please contact the Miele Technical Service Dept. @@ Any other applications may be dangerous. The manufacturer cannot be held responsible for damage caused by improper use of the appliance. ~ If the power cord is damaged it must only be replaced by a Miele Service technician with a genuine Miele power cord. ~

Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, turn on all hot water faucets and let the water flow from each for several minutes before using the washing machine. This will release any built-up hydrogen gas.

Do not smoke or use an open flame during this time, the gas is flammable. ~ Do not wash articles that have been previously cleaned, washed, soaked or spotted with gasoline, dry-cleaning solvents or other flammable substances. These articles give off vapors that could ignite or explode. Do not add these items to the wash load. ~ Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water.

These substances give off vapors which could ignite or explode. ~ Before the appliance is removed for service or discarded, remove the door. ~ Do not use cleaning solvents on or near the machine or the controls. Contact with cleaning solvents will damage the surface. the drum is moving.

with the controls. Use the appliance. Close supervision is necessary when the appliance is used near children. ~ Do not allow children to play on or in ~ Do not reach into the appliance if ~ Do not tamper ~ The control panel must only be exchanged or removed by an authorized Miele Service Technician. If the control panel is not professionally exchanged there is a danger of electric shock and the machine may be damaged. ~ The drum door glass will be hot when washing at very high temperatures. Do not touch the glass. Danger of burns! Keep children away from the washer when in use. **SAVE THESE**

INSTRUCTIONS 5 Guide to the washer Control panel a Program buttons To select a wash program. b Option buttons Special features to enhance a wash program.

c PC Indicator Allows a service technician to check and update the wash programs. d Delay Start button To delay the start of a program. e Display with menu buttons See "Display function" for more information. f Start Starts the selected wash program. g Pause button Pauses or cancels a program. 6 Guide to the washer Display function The display allows you to operate and select various functions of the washer.



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Selection and display of program settings Temperature selection Spin speed selection Delay start Display of an approximate program running time Program selection using the display By pressing the "MasterCare" button, you can select from the following programs: Extra White Delicates Denim / Jeans Dress shirts Comforters Outerwear Table linens Beach towels Express Drain / Spin Quick rinse "Menu" buttons Various settings can be made with the "Menu" buttons. The values above the vertical line can be adjusted and/or confirmed. Example: Duration: MG G P G G GM Warm 1:02 h MG G G G P GM High spin Pressing the left menu button "Warm" allows to adjust the temperature. The "High spin" button allows you to adjust the spin speed. Example: MasterCare Extra White + OK With the "+" button additional programs can be selected and confirmed with the "OK" button. 7 Before using for the first time Shipping strut reminder The appliance must be correctly installed and connected before the first use. Please see the "Installation instructions." This washing machine has undergone thorough functional testing in the factory, there may be some residual water in the drum from this process. Running a spin cycle before the first use is, foru button "+" additional programs can be selected and then confirmed with the right menu button "OK". Duration: Extra White Hot Max spin 1:12 h ^ If desired and allowed by the program, adjust the temperature with the left menu button and spin speed with the right menu button. 12 Using the washer Program guide Temperature Normal Hot Very Warm Warm Cold No Heat Wrinkle free Hot Very Warm Warm Cold No Heat Sanitize Sanitize Hot Handwash Warm Cold No Heat The default settings are highlighted in bold. Options: Heavy Soil, Extended, Sensitive, Buzzer E D N M Med spin Max spin High spin Items which have skin contact or for special hygienic requests. D C B A Max spin Final spin Item / Tip Options: Heavy Soil, Extended, Sensi speed higher than that shown above is not possible. 17 Using the washer 5. Select an option Heavy Soil For heavily soiled laundry or stubborn dried on stains. A pre-wash takes place and the wash time for the main wash is extended. Extended For laundry with normal to heavy soiling or stains. The main wash cycle time for the wash program is extended. ^ Select the desired Option with the respective button. Once an Option is selected, the indicator lights. See the "Program Guide" to determine which Option is selectable for each program. If an Option cannot be selected, the wash program does not permit it. Sensitive An additional final rinse washes away detergent residue and scents. An additional rinse takes place.

Buzzer A buzzer signals the end of the wash program or after "Hold". The buzzer sounds until the washer is turned off. The buzzer volume can be adjusted. Adjusting the buzzer volume No program is selected. ^ Press the "Buzzer" button until the display shows: Volume setting MG G G P G GM) OK ^ Press the left menu button ")" to adjust the buzzer volume. Confirm with "OK". 18 Using the washer 6. Add detergent Front loading washing machines require significantly less detergent than traditional top loaders. Closely follow the requirements of the detergent manufacturer. Use detergent according to the laundry soiling and water hardness.

Light soiling No soiling or stains are visible. Normal soiling Some visible soiling or a few light stains. Heavy soiling Very visible soiling or stains. Use the "Heavy soil" function and add detergent in the Heavy soil compartment as described. Too little detergent may cause: Ineffective cleaning of laundry; fabrics may become gray and stiff over time.

Grease stains on the laundry. Hard water deposits on the heating element. Too much detergent may cause: Oversudsing with minimal drum movement; poor wash, rinse and spin results. Higher water consumption through an automatic, additional rinse cycle. Higher environmental burden. 19 Using the washer ^ Add detergent to the desired compartments. Main wash Detergent for the main wash Heavy Soil Detergent for the pre-wash Bleach Bleach used as described by the manufacturer; placed in the bleach compartment ^ Pull out the detergent dispenser drawer. Softener Fabric softener or liquid starch ^ Add detergent to the Main Wash compartment at the beginning of each wash program. ^ Only add detergent (1/4 total recommended amount) to the "Heavy Soil" compartment, if the "Heavy Soil" option was selected. ^ Close the detergent drawer. ^ If you do not use bleach, please remove the insert from the main wash compartment. 20 Using the washer Detergents You can use all high efficiency detergents which are formulated for household washing machines. Closely follow the requirements of the detergent manufacturer. Universal Normal Wrinkle-free Sanitize Handwash Woolens Silk Custom Extra White Delicates Denim/Jeans Dress shirts Comforters Outerwear Table linens Beach towels Express 1) Color X X Delicate Bleach X X X X X X Detergent for wool X X X X X X 1) X X X X X X X X X X X X Do not use detergent with this program X X only liquid detergent 21 Using the washer Fabric after care Fabric softener Makes fabrics feel softer and reduces static cling in the dryer. Mild liquid starch A synthetic starch wash that gives fabrics some stiffness.

Starch Gives the fabrics stiffness and volume. Bleach To remove difficult to clean stains ^ Pour bleach into the bleach compartment. During the Main Wash the bleach will be automatically rinsed from the compartment and added to the cycle. Dyes / Dye removers The use of dyes in the washer is recommended only to a degree of usual household use. The salt used for dyeing may corrode the stainless steel with frequent use. ^ Use as directed by the manufacturer. ^ Add the fabric softener or mild liquid starch to the "Softener" compartment. Do not exceed the maximum fill level marked inside the compartment. The fabric softener / liquid starch will be dispensed during the final rinse. A small amount of water will remain in the compartment at the end of the program. If starching frequently, clean the dispenser compartment and especially the siphon tube. ,Do not use dye removers in this washer! 22 Using the washer 7. Select Delay Start (if desired) Delay start allows you to delay the start of a program from 30 minutes to a maximum of 24 hours. Start in: MG G P G G GM Warm 0:30 h MG G G G P GM High spin ^ With every touch of the "Delay" button, the start is delayed longer. Hold to speed up the count. For a delay less than 10 hours, the delay time extends in 30 minute increments.



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For a delay more than 10 hours, the delay time extends in 1 hour increments. Cancel ^ Press the "Delay" button. ^ Press the "Pause" button. Adjust ^ To adjust the "Delay Start" time cancel then reset.

23 Using the washer 8. Start the program 9. Activate the Child Lock (if desired) The Child Lock prevents a program from being canceled. ^ Press and hold the "Heavy Soil" button until the display shows: X ^ Press the flashing "Start" button. If a delay start is set, the remaining times elapses in the display. Once the delayed start time has elapsed or immediately after the program starts, the approximate program running time is displayed. @@The overall program time may be shortened or lengthened. Additionally the sequence cycle is displayed. The washer shows the current program step. @@@@ Check the drum for any missed pieces of laundry.

Items inadvertently left in the washer may be damaged (e.g. @^ Close the drum door. @@@@The washer interrupts the program and unlocks the door. @@@@To select another program The display requests the program selection. ^ Select the desired program. @@@@Sort the laundry 3. Select a program ^ Empty all pockets. ^ Sort the laundry by fabric care label and color. ^ Pretreat stains.

2. Load the laundry ^ Press the button of the desired program. The indicator of the selected program lights. 4. Select a temperature The preselected temperature and/or spin speed can be adjusted if the program allows.

Example: Duration: MG G P G G GM Warm 1:02 h MG G G G P GM High spin ^ Open the drum door and load the laundry. ^ Close the drum door. To prevent damage, make sure that no clothing is caught between the drum door and seal. By pressing the left menu button "Warm", the temperature will be adjusted. Pressing the right menu button "High spin speed" will adjust the spin speed.

Quick guide 5. Select an Option 7. @8. @Once an Option is selected the indicator lights. 6. Add detergent ^ Press the flashing "Start" button. 9. @10. Unload the laundry ^ Open the drum door. ^ Add detergent to the appropriate compartments.

^ Remove the laundry. @@vacationing. Check the drum for any missed pieces of laundry. Items inadvertently left in the washer may be damaged (e.g. @@The washer interrupts the program and unlocks the door. ^ Open the drum door. ^ Add or remove laundry. ^ Close the door. ^ Press the "Start" button. The program continues automatically. @@ the water level is too high. the program has reached the "Final Spin". The Child Lock function is activated. @@@^ Do not add laundry to the drum.

^ Select the "Sanitize" program. @^ Run the program as normal through to completion. @@@@These special descaling agents can be purchased from Miele. @@@@^ Clean the detergent drawer with warm water. Clean detergent residue regularly.

1. @@Also clean the pipe that the siphon tube is attached to. 2. @@@@ This may need to be done more frequently with some water supplies. ^ Turn off the water supply. @@@^ Clean the filter under running water and carefully remove any large particles. ^ Replace the filter and seal then reconnect the hose. ^ Slowly turn on the valve and check for leaks. If water leaks, tighten the bolt. Both filters must be put back in place after cleaning.

30 Frequently asked questions , Repairs to electrical appliances must only be carried out by a qualified and trained person in accordance with local and national safety regulations. Repairs and other work by unqualified persons could be dangerous. The manufacturer cannot be held responsible for unauthorized work. The following section will help you avoid placing a service call by identifying issues you may encounter while operating the machine: A wash program cannot be started Issue Possible cause Solution Check to determine if: the washer is plugged in. the circuit breaker has tripped. ^ Open the drum door. ^ Check the drum. ^ Restart the program. The display stays The washer has no blank and no indicator power. illuminates.

Immediately after the program start the washer cancels the program. The "child entrapment sensor" has reacted. 31 Frequently asked questions The display shows a fault message Issue Possible fault Fix 1) q Drain fault Check drain The drain is Clean the drain filter and blocked. the drain pump. The drain hose is too The maximum drain high.

pump height is 3 ft (1m). The water intake is blocked. Possible fault: check if the water supply is open all the way. the inlet hose is kinked. p Water inlet fault Open water faucet o , Waterproof system activated Technical fault Call Technical Service The waterproof system Call Technical Service.

has activated. There is a fault. Restart the program. If the fault message appears again contact Technical Service. Use less detergent in the next wash program, and follow the recommended amount on the detergent packaging. In the display flashes Anti-crease The machine has oversudsed. alternating with Check detergent 1) To turn off the fault message: ^ To turn the fault message off: Open the drum door or press the "Pause" button until the fault message goes out. 32 Frequently asked questions General problems with the washer Issue The washer shakes during the spin cycle. There are unusual sounds coming from the drain pump. Large residues of detergent remain in the dispenser drawer.

Possible cause Solution The four feet are not resting Level the machine (see evenly on the floor. "Leveling the washer"). There is no fault. Lapping sounds at the beginning and end of the drain process are normal. The water pressure is too low. Clean the water intake hose filter under running water and carefully remove any large particles. Clean the detergent drawer. In the future add the detergent first then the water softener. Clean the siphon tube, see "Cleaning and care - Cleaning the detergent drawer". Water softeners tend to clump.

The fabric softener is not completely dispensed or too much water remains in the "Softener" compartment. The display shows a foreign language. The siphon tube is either positioned incorrectly or clogged. The display language was adjusted. Select the display language.

See "Setting the display language". 33 Frequently asked questions Unsatisfactory wash results Issue The laundry is not clean enough when using liquid detergent. Possible cause Solution Liquid detergents do not Use powder detergents contain bleaching containing bleach. agents. Fruit, coffee and Pre-treat stains tea stains may not be removed.

Laundry has a gray Not enough detergent Add more detergent to sticky residue. was used to dissolve laundry with grease stains or use a liquid detergent. greasy deposits on heavily soiled laundry. Run the "Sanitize" program without laundry using liquid The laundry was detergent to clean the soiled with grease, e.



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g. oils, lotions, etc. washer before using it for laundry again. There is white detergent residue on dark laundry. The detergent has not completely dissolved because of hard water. These residues are difficult to remove.

After drying, remove white residues with a clothes brush. In the future add a water softener to the detergent. 34 Frequently asked questions The drum door cannot be opened Possible cause The door is locked during the wash cycles. The Child Lock is activated. Power failure There is still water in the drum and the washer cannot drain the water. Solution Press the "Pause" button. The door lock opens. @@ Open the door as described on the following page. Clean the drain filter and drain pump. @@@@ Place a container under the drain tube.

@@@@@A moving drum is dangerous. ^ Remove the drain filter. @@@@@@ When contacting the Service Department, please quote the model and serial number of your appliance. This information can be found on the data plate located at the door hinge. MieleCare (only USA) MieleCare, our Extended

Service Contract program; gives you the assurance of knowing that your appliance investment is covered by 5 years of worry free ownership. MieleCare is the only Extended Service Contract in the industry that guarantees repairs by a Miele Authorized Service Provider using genuine Miele parts. Only genuine Miele parts installed by factory trained professionals can guarantee the safety, reliability and longevity of your Miele appliance. Please note that unless expressly approved in writing by the Miele Service department, Extended Service Contracts offered by other providers for Miele products will not be recognized by Miele. Our goal is to prevent unauthorized (and untrained) service personnel from working on your Miele products, possibly doing further damage to them, you and/or your home. To learn more about MieleCare Extended Service Contracts, please contact your appliance dealer or visit us online at: <http://store>.

miele.com PC Update The indicator marked PC allows a technician to make use of new technology. When, for example, new programs are developed or new fabrics are introduced, a service technician will be able to modify existing program cycles accordingly. Miele will provide information when such possibilities become available. Optional accessories Optional accessories are available through your Miele dealer or Miele. 38 Installation Instructions To prevent accidents and machine damage read these instructions before installation or use. Installation Front view a High pressure intake hose, red mark for hot water

b High pressure intake hose, blue mark for cold water c Power cord d - g Flexible drain hose with detachable swivel elbow (drain options shown) h Control panel i Detergent dispenser drawer and door opener in case of power failure j Drum door k Access panel to lint trap and drain pump l Four height-adjustable feet 40 Installation Rear view a Electrical connection b W-LAN communication module c Rear access with grip for transport d Water intake hose cold water (blue stripes) e Water intake hose hot water (red stripes) f Drain hose g Shipping struts h Brackets for intake and drain hoses 41 Installation Installation site

For best performance front loading washers should be installed on the ground floor or basement of the building. A concrete or reinforced floor is the most suitable surface for the washer. These floors are less prone to vibration during the spin cycle. If the installation must be on a wooden joist floor: the corner of a room where the stability of the floor is at its greatest is the best place to install the washer.

the machine must be leveled and securely positioned. to avoid vibration while spinning, the machine should not be installed on soft floor coverings. ^ Install the unit on a 1 1/4" (32 mm) thick, 28" x 31" (71x78 cm) wide plywood base. Ideally the base should be large enough to span several joists and should be anchored to the joists and not just the floor boards. Installation ^ Use the front washer feet and the rear excess end to transport the washer from its shipping pallet to the installation site. Do not lift the washer by the drum door! ,Ensure that the machine's feet and the floor are dry to prevent slippage during the spin cycle. ,If the machine is installed on a raised platform it must be secured with retaining clips available from your dealer or Miele. If installed on a masonry or concrete base, the base should have a 1/2" (13 mm) to 3/4" (19 mm) high rim. This must be done to prevent the washer from vibrating off the stand during the spin cycle. 42 Installation Removing the shipping struts ^ Turn the left shipping strut counterclockwise 90°.

^ Withdraw the two struts together with the support plate. ^ Turn the right shipping strut counterclockwise 90°. ^ Cover the two holes with the provided plugs. ,Movement of the washer without the shipping struts in place should be kept to a minimum. The struts must be reinstalled before the machine is moved. The shipping struts should be stored in a safe place for future use. ^ Reinstall the struts by reversing the above procedure. 43 Installation Leveling the washer To ensure smooth operation the washer must be level. Failure to level the machine can result in increased water and energy consumption, loud noises during the spin cycle or "walking" across the floor during use. Adjust the four leveling feet The washer is leveled by adjusting the four feet.

The machine is delivered with all four feet completely screwed in. ^ Tip the machine slightly and place a support, such as a block of wood, underneath it. ^ Loosen the locking ring, 2, with the supplied wrench. ^ Unscrew each of the four feet as much as necessary by turning both the foot, 1, and locking ring, 2, to the left. ^ Remove the support and stand the machine on its feet. ^ Check that the machine stands level. ^ Repeat the above procedure until the machine stands level. ^ Once level, hold the foot, 1, immobile with a wrench. At the same time, turn the locking ring, 2, to the right using another wrench. ,CAUTION: The washer is extremely heavy.

When tipping the machine be careful that it does not slip. ,All four locking rings must be tight against the bottom of the machine. In addition, check to see that the feet were not inadvertently unscrewed while tightening the rings. Operating a machine that is not level or whose feet are not tight may cause damage to both the machine and its surroundings. 44 Plumbing The washing machine can be connected to a portable water supply. A non-return valve is not needed unless required by building code. The washing machine has 1/2" (13 mm) pressure hoses with 3/4" (19 mm) female hose thread connections. If there is no water hookup, contact a plumber to install a connection. @@@@@@ Open the water supply slowly to check for leaks.



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@@Hose extension (optional accessory) Hose extensions with a length of 8' 2 7/16" to 13' 1 1/2" (2.5 to 4 m) are available from your Miele dealer or Miele. 45 Plumbing Water connection ^ Connect the cold water intake hose (blue mark) to the cold water valve and the hot water intake hose (red mark) to the hot water valve. If the machine is being connected only to a cold water supply, both the hot and cold water intake hoses must be attached to the cold water valve through the use of a Y adapter (available at a hardware store). Both hoses must be connected to a water source or the machine will not function properly. Do not connect the washer to hot water only.

^ Turn on the valve(s) and check for leaks. The water pressure must be within 15 -145 psi (1 -10 bar). If the water pressure is greater than 145 psi (10 bar) a pressure reducer must be installed. @@The water intake hoses are equipped with screen filters. Do not remove these filters except for cleaning.

@@@by tying the hose to the water faucet). 2. To a stand pipe: place the drain hose into a 1 1/2" (4 cm) stand pipe and secure it firmly. 3. To a floor drain: The machine is equipped with an air gap / anti-siphoning system so that no minimum drain height is required. ^ The machine drains using a pump with a maximum delivery height of 4 feet (1.2 m). ^ Make sure there are no kinks in the drain hose. If desired, the drain hose may be extended to run a maximum of 16 feet (4.9 m), as long as the 4 foot (1.2 m) height is not exceeded. Hose extensions are available from your Miele dealer or Miele. 47 Electrical connection **GROUNDING INSTRUCTIONS** This appliance must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances. **WARNING** Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance; if it will not fit the outlet, have a proper outlet installed by a qualified electrician. The washing machine is supplied with a 5' (1.5 m) long, 3 wire cord, with a NEMA 5-15 P plug, ready for connection to a 120 V, 15 A, 60 Hz, AC power supply. ^ Plug the machine into a proper outlet. ^ If the plug does not fit, have a proper outlet installed by a qualified electrician. 48 Setting the display language The display language can be changed at any time as long as no program is running. ^ Press the "Extended" button until the display shows: Language english B + OK ^ Select the desired language by pressing the left menu button "+".

Confirm with "OK". The display is shown in the selected language. 49 Help protect our environment Disposal of the packing material The cardboard box and packing materials protect the appliance during shipping. They have been designed to be biodegradable and recyclable. Ensure that any plastic wrappings, bags, etc. are disposed of safely and kept out of the reach of children, as they pose a danger of suffocation. Disposal of an appliance Old appliances may contain materials that can be recycled. Please contact your local recycling center about the possibility of recycling these materials. Ensure that the appliance presents no danger to children while being stored for disposal. Before discarding an appliance, unplug it from the outlet, cut off its power cord and remove any doors to prevent hazards. 50 51 Alteration rights reserved /0609 M.-Nr. 06 982 281 / 02 For the most updated manual see the Miele web site. .



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