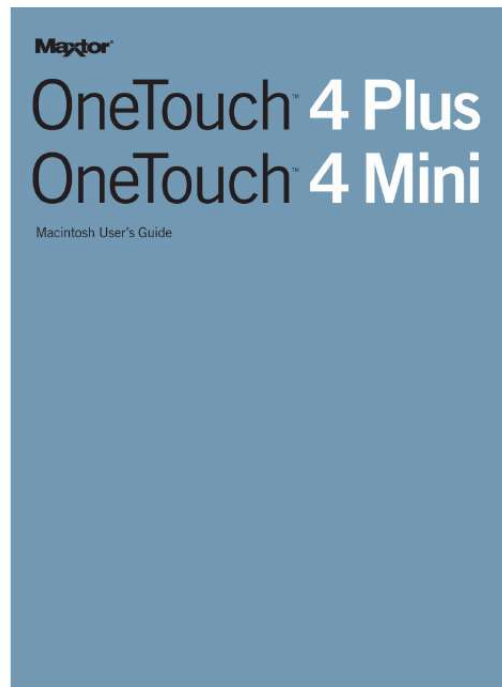




# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for MAXTOR ONETOUCH 4 PLUS. You'll find the answers to all your questions on the MAXTOR ONETOUCH 4 PLUS in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual MAXTOR ONETOUCH 4 PLUS**  
**User guide MAXTOR ONETOUCH 4 PLUS**  
**Operating instructions MAXTOR ONETOUCH 4 PLUS**  
**Instructions for use MAXTOR ONETOUCH 4 PLUS**  
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.. @@@@A New Volume icon appears on your desktop: Step 2: Double-click the New Volume icon. The New Volume Finder window opens: Maxtor OneTouch IV 1 Figure 1: New Volume The New Volume Finder window contains the Mac OneTouch 4 Plus Formatting tool. Step 3: Double-click the Mac OneTouch 4 Plus (or Mac OneTouch 4 Mini) icon. The Mac OneTouch 4 Plus Formatter window opens: Figure 2: Mac OneTouch 4 Formatter Step 4: After you've read the description of what the Formatting tool does, click Format to format your OneTouch 4 drive for a Macintosh. The remainder of the software preparation is automatic. Here's what you see: · The New Volume drive is dismounted and reformatted: Maxtor OneTouch IV 2 Figure 3: Formatting In Progress · When formatting is complete, the OneTouch icon refreshes to display the name of the drive: · The OneTouch 4 Plus.dmg file appears on your desktop: · The dmg file automatically creates a OneTouch 4 Plus installer: · The OneTouch 4 Plus installer Welcome window opens Figure 4: Welcome Maxtor OneTouch IV 3 Preparing the Software Manually If you don't want to use the Formatting Tool, you must manually prepare the Maxtor Manager software for installation on your Macintosh. To manually prepare the software, Step 1: Connect your OneTouch 4 drive to your computer. A New Volume icon appears on your desktop: Step 2: Double-click the New Volume icon. The New Volume Finder window opens: Figure 5: New Volume Step 3: Drag the Maxtor Manager xxx.dmg file to your desktop. Note: The filename will vary depending on which Maxtor 4 drive you've connected: Maxtor Manager Plus.dmg or Maxtor Manager Mini. dmg. Step 4: Go to Applications > Utilities> Disk Utility: Maxtor OneTouch IV 4 Figure 6: Disk Utility The Disk Utility window opens: Figure 7: Disk Utility Erase Step 5: Select OneTouch 4 in the list: Maxtor OneTouch IV 5 Figure 8: Disk Utility Erase Step 6: Click the Erase tab: Figure 9: Disk Utility Erase Maxtor OneTouch IV 6 Step 7: Fill in this information: · For Volume Format, select Mac OS Extended... Any of the Mac OS Extended options will work. · For Name, enter the name you want to give your OneTouch 4 drive. · Deselect Install Mac OS 9 Disk Driver. Step 8: Click Erase. An Erase Disk warning sheet is displayed: Figure 10: Erase Disk Warning Step 9: Click Erase in the warning sheet. Your OneTouch 4 drive is dismounted and then remounts with the name you entered. Step 10: Close the Disk Utility. The dmg file you dragged to your desktop automatically creates a OneTouch 4 Plus or OneTouch 4 Mini mounted volume: Figure 11: Maxtor Manager Icon Step 11: Double-click the OneTouch 4 icon. Maxtor OneTouch IV 7 The OneTouch 4 Plus (or Mini) Finder window opens: Figure 12: OneTouch 4 Plus Step 12: Click the OneTouch 4 Plus (or Mini) icon. The OneTouch 4 Plus or Mini Installer Welcome window opens Figure 13: Welcome Installing the Software To install the OneTouch software, Step 1: In the Welcome window, click Continue. Maxtor OneTouch IV 8 The Read Me window opens: Figure 14: Read Me Step 2: When you've read the information, click Continue. The Software License Agreement window opens: Figure 15: Software License Agreement Step 3: Click Continue. A sheet requires your agreement to continue the installation: Maxtor OneTouch IV 9 Figure 16: License Agreement sheet Step 4: Click Agree in the sheet to continue the installation. The Select a Destination window opens: Figure 17: Select a Destination Step 5: If it's not already selected, select your Macintosh hard drive and click Continue. Note: The OneTouch 4 software can be installed only on the boot volume. The Installation Type window opens: Maxtor OneTouch IV 10 Figure 18: Installation Type Step 6: Click Install.



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A sheet warns that you'll have to restart your computer: Figure 19: Restart Warning Step 7: Click Continue Installation in the sheet. A progress window keeps you informed as the installation proceeds: Maxtor OneTouch IV 11 Figure 20: Installing OneTouch 4 Plus When the installation is complete, a Restart window opens: Figure 21: Restart Step 8: Click Restart to restart your computer and complete the installation. When your computer has restarted, a Maxtor Manager icon appears on your desktop: Maxtor OneTouch IV 12 Step 9: Double-click the Maxtor Manager icon to open the Maxtor Manager application: Figure 22: Maxtor Manager Application You're ready to use your Maxtor OneTouch 4 drive. 072407 Maxtor OneTouch IV 13 Managing Your Drives The My Drives view provides a central point from which to manage your Maxtor OneTouch™ devices. It displays all Maxtor devices connected to your computer:

Figure 1: My Drives The toolbar across the top of the window allows you to access your drive features and manage drive utilities.

Note: External drives are automatically detected and listed in the My Drives view. It can take several seconds for the Maxtor Manager software to detect your device. If your device doesn't appear, make sure it's properly connected and turned on. Customizing the OneTouch Button You can customize your OneTouch button, located on the front of your drive, so that your OneTouch drive automatically performs the action of your choice when you click the OneTouch button.

You can set the OneTouch button to · Back up folders now · Sync folders now Maxtor OneTouch IV 14 · Open the application of your choice To customize your OneTouch button, Step 1: In the My Drives view, click OneTouch Button.

A sheet is displayed: Figure 2: Customize OneTouch Button Step 2: Select Backup or Sync and click OK to link that action to the OneTouch button. -- OR -- Select Open an Application to choose an application to open when you press the OneTouch button. An Open panel appears: Maxtor OneTouch IV 15 Figure 3: Applications Menu Step 3: Select the application to be associated with the OneTouch button and click Open. The application you've chosen now appears in the sheet: Figure 4: Customize OneTouch Button - Application Selected Step 4: Click OK. You can now open the selected application by pressing the OneTouch button.

Maxtor OneTouch IV 16 Running Diagnostics Use Diagnostics to check the health of your OneTouch drives. The diagnostic utility performs its tests without affecting the data on your drive. To run Diagnostics, · In the My Drives view, click Diagnostic. A progress bar indicates the progress of the diagnostic: Figure 5: Diagnostics in Progress When the test is complete, the res -- · Custom Backup: You select the folders to be backed up and set up a backup destination and schedule. Creating Backup Plans Using Simple Backup Use Simple Backup to back up your home folder daily at 10 p.m. To use Simple Backup, Step 1: Click Backup in the toolbar. The Backup Plans view is displayed: Maxtor OneTouch IV 28 Figure 1: Backup View Simple Backup appears in the Backup Plans list. If this is your first time opening the Backup Plans view, a sheet describes Simple Backup: Figure 2: Simple Backup Welcome Maxtor OneTouch IV 29 Step 2: Click OK. Step 3: Select Enable Scheduled Backup.

All days are scheduled for backup at 10:00 PM: Figure 3: Simple Backup Schedule Step 4: To re-name the Simple Backup plan, double-click on Simple Backup in the Backup Plans pane so that it becomes editable and enter a name. Step 5: Select Simple Backup or the name you've given it and click Back Up Now. A progress bar below the Schedule tab view informs you of the progress of your backup: Maxtor OneTouch IV 30 Figure 4: Simple Backup Progress When the backup is complete, the date, time, and number of files in the backup are displayed: Figure 5: Simple Backup Completed Maxtor OneTouch IV 31 Creating a Custom Backup Plan To select specific folders for backup and set up a backup destination and schedule, Step 1: Click Backup in the toolbar. The Backup Plans Schedule tab view is displayed: Figure 6: Backup Plans Step 2: Click the plus sign (+) below the Backup Plans list to add a custom backup. Untitled backup appears in the Backup Plans list: Maxtor OneTouch IV 32 Figure 7: Custom Backup Plan Step 3: To name this Backup Plan, double-click untitled backup so that it becomes editable and enter a name: Figure 8: Name Custom Backup Plan Maxtor OneTouch IV 33 Step 4: Select untitled backup or the name you've given it (Custom Backup in the image above) and select Enable Scheduled Backup in the Schedule tab view. The Schedule tab view becomes active: Figure 9: Backup Plan Schedule Step 5: Select the days and time for your backup and click Options. Step 6: The power options sheet is displayed: Maxtor OneTouch IV 34 Figure 10: Backup Schedule Options Step 7: Set your power options to accommodate your backup schedule and click OK. Step 8: Click Folders in the Backup Plans view. The Backup Plans Folders tab view is displayed: Maxtor OneTouch IV 35 Figure 11: Backup Folder Options Step 9: Click the plus sign (+) below the Folders tab view to browse to a folder to back up. An Open panel is displayed: Figure 12: Maxtor Manager Panel Maxtor OneTouch IV 36 Step 10: Select a folder for backup and click Open.

The Folders tab view now displays the path of the folder you've selected: Figure 13: Backup Folder Path Step 11: Click Destination in the Backup Plans view. The Backup Plans Destination tab view is displayed: Maxtor OneTouch IV 37 Figure 14: Backup Plan Destination Listed are the drives currently connected to your computer. Step 12: Select the destination drive for your backup and click Set. The name and serial number of the selected drive are now displayed: Maxtor OneTouch IV 38 Figure 15: Backup Plan Destination Selected Managing Backup Plans Editing Backup Settings To edit the settings for a Backup Plan, Step 1: Click Backup in the toolbar. The Backup Plans view displays your current Backup Plan names and schedule: Maxtor OneTouch IV 39 Figure 16: Backup Plan Schedule Step 2: In the Backup Plans list, select the Backup Plan to be edited.

(a) To edit the name of this Backup Plan, double-click the name in the Backup Plans list so that it becomes editable and enter a new name: (b) To edit the schedule, select or deselect the days for the backup and change the backup time. (c) To edit the power options, click Options, make the desired changes in the power options sheet, and click OK. Step 3: Click Folders in the Backup Plans view.



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The Folders tab view displays the path of your currently selected folder: Maxtor OneTouch IV 40 Figure 17: Backup Folder Path Step 4: Select the path and click the plus sign (+) below the Folders list. An Open panel displays the currently selected folder: Figure 18: Backup Folder Selection Maxtor OneTouch IV 41 Step 5: Select a different folder for backup and click Open.

The Folders tab view now displays the path of the folder you've selected: Step 6: Click Destination in the Backup Plans view. The Backup Plans Destination tab view displays the current backup destination: Figure 19: Backup Plan Destination Listed are the drives currently connected to your computer. Step 7: If you wish, select a different destination drive for your backup and click Set. The name and serial number of the selected drive are now displayed. Deleting Backup Plans You can delete a Backup Plan for any OneTouch drive connected to your computer. To delete a backup plan, Step 1: Click Backup in the toolbar. The Backup Plans view displays your current Backup Plans: Maxtor OneTouch IV 42 Figure 20: Backup Plans Step 2: Select the Backup Plan to be deleted in the Backup Plans view. Step 3: Click the minus sign (-). The Backup Plan is removed from the Backup Plans list. Backing Up Manually To manually generate an immediate backup of folders already selected for backup, Step 1: Click Backup in the toolbar.

The Backup Plans view is displayed: Maxtor OneTouch IV 43 Figure 21: Backup Plans Step 2: Click Back Up Now. The progress bar below the Schedule tab view indicates a backup in progress. When the backup is complete, the date and time of the backup are displayed: Maxtor OneTouch IV 44 Figure 22: Backup Complete Restoring Files When you back up the files stored in selected folders, the OneTouch Manager saves ten (10) previous, or historical, versions of each revised file stored on your OneTouch drive. You can restore a saved historical version of a backed up file based on the date it was backed up or you can restore the most recent version of a backed up file. To restore files, Step 1: Click Backup in the toolbar. The Backup Plans view is displayed: Maxtor OneTouch IV 45 Figure 23: Backup Plans Step 2: Select a Backup Plan in the Backup Plans list. Step 3: Click Restore Files. The Restore options sheet is displayed: Maxtor OneTouch IV 46 Figure 24: Restore Options Listed are the contents of the backed up folder. Step 4: Select the files and, if relevant, the file versions to be restored. Step 5: Select a location at which to restore the files: (a) Select Original to restore the files to their original location on your computer.

(b) Select Temporary to restore the files to a temporary Maxtor Restore folder. (c) Click Choose to browse to and choose another location on your computer. Step 6: Click Restore. Maxtor OneTouch IV 47 Synchronizing Folders Sync is designed to synchronize one or more folders between two or more computers.

You can sync selected folders from one computer to your OneTouch drive and then connect the drive to another computer to complete the sync.

Caution: Sync is designed to synchronize user data. Do not select your Library, System, or Applications folders for Sync. You have these Sync options: Pre-configured Sync: Sync Documents, Music, Pictures, and Movies Always overwrite older file versions Sync automatically Custom Sync: Select one or more folders to sync Select automatic or manual sync Set Sync and Copy & Replace Rules Note: Make sure all computers participating in the Sync are set to precisely the same time to ensure that Sync works properly. Using Pre-configured Sync To use the pre-configured Sync settings, Step 1: Click Sync in the toolbar. The Sync view is displayed: Maxtor OneTouch IV 48 Figure 1: Sync Step 2: Select the drive and volume on which to sync folders.

Documents, Music, Pictures, and Movies have been pre-selected for Sync. Step 3: Check Automatic Sync and, if you wish, Always overwrite older files. Your first sync starts when you check Automatic Sync. These folders will automatically be synchronized each time a file within them changes. Using Custom Sync To customize your Sync options, Step 1: Click Sync in the toolbar. The Sync view is displayed: Maxtor OneTouch IV 49 Figure 2: Sync Step 2: Select the drive and volume on which to sync folders. The Documents, Music, Pictures, and Movies folders have been pre-selected for Sync. Step 3: Click to remove a folder from sync. Step 4: Click + to select folders to be synchronized. The Select folders to sync panel is displayed: Maxtor OneTouch IV 50 Figure 3: Select Folders to Sync Step 5: Select folders to sync and click Add to Sync.

Step 6: The selected folders are listed in the Sync view: Figure 4: Custom Sync Maxtor OneTouch IV 51 Step 7: Check Always overwrite older files to automatically save the most recent versions of files in synchronized folders. -- OR -- Leave Always overwrite older files unchecked if you want to be asked which version of a file in a synchronized folder to save. Step 8: Check Automatic Sync to sync automatically each time a file changes. -- OR -- Leave Automatic Sync unchecked to sync manually using the Sync Now button. Completing the Sync To complete the Sync, you must remove your OneTouch drive from the computer on which the original Sync occurred and connect it to another computer on which you want to sync the selected folders. You can connect the OneTouch drive to as many computers as you wish to include in the Sync. The first time you connect your OneTouch to a second computer to complete a Sync, you're asked where to put the synchronized folders on this computer. To complete the Sync, Step 1: Safely remove the OneTouch drive from your computer. Step 2: Connect the OneTouch drive to another computer. The Sync window opens: Figure 5: Enable Sync Step 3: Click Yes to enable Sync. From now on, the selected folders will automatically sync with the versions on your OneTouch drive each time you connect the drive to the computer. Maxtor OneTouch IV 52 Removing Folders from Sync To remove folders you no longer want to sync, Step 1: Click Sync in the toolbar. The Sync view is displayed: Figure 6: Sync - Populated Step 2: Select the folder to be removed from sync. Step 3: Click . The folder is removed from the list of synchronized folders. Checking Sync Status To check the status of the folders you've selected for sync, . Click Sync Status. A Sync Status sheet displays recent activity: Maxtor OneTouch IV 53 Figure 7: Sync Status Using Automatic Sync The Automatic Sync feature continuously tracks file changes in synchronized folders and automatically synchronizes revised versions by overwriting older versions with newer versions. Your OneTouch drive must be connected during Automatic Sync.



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By default, Automatic Sync is turned off. Turning Off Automatic Sync You can turn off Automatic Sync and control when files are synchronized rather than synchronizing files automatically.

To turn off Automatic Sync, Step 1: Click Sync in the toolbar. @@@@ - Add or delete files. @@@@ Step 3: Click Sync Now to complete the sync.

@@@@ Step 3: Click Enable DrivePass. @@@@@@ Step 6: Click Enable DrivePass. @@@@@@ Step 3: Click Unlock.

@@@@@ The Security view indicates that your drive is unlocked: Figure 9: Security Removing DrivePass To remove DrivePass from your

OneTouch, Step 1: Click Remove DrivePass in the Security view. The Remove DrivePass sheet is displayed: Maxtor OneTouch IV 64 Figure 10: Remove DrivePass Step 2: Enter the password and click Remove DrivePass. The Security view now indicates that DrivePass is not enabled: Figure 11: Security Maxtor OneTouch IV 65 Changing Your DrivePass Password To change your DrivePass password, Step 1: Click Change Password in the Security view. The Change DrivePass Password sheet is displayed: Figure 12: Change DrivePass Password Step 2: Enter your current password and enter and re-enter the new password.

Step 3: If you wish, enter and re-enter the answer to a security question. Step 4: Click Change. A Changed DrivePass Password confirmation sheet is displayed: Maxtor OneTouch IV 66 Figure 13: Change DrivePass Password Confirmation Step 5: Click OK. If You Forget Your Password... If you forget your password and are unable to unlock your drive, you must reformat the drive in order to continue to use it. Reformatting erases all data stored on the drive. To securely erase your drive, Step 1: Click I Forgot in either the Maxtor Manager password window Maxtor OneTouch IV 67 or the Unlock your drive sheet: The Secure Erase sheet opens: Figure 14: Secure Erase Step 2: Enter the number displayed and click Erase Now. The light on your OneTouch drive begins to blink and continues until the reformat is complete.

The reformat can take several hours, depending upon the size of your OneTouch drive. Maxtor OneTouch IV 68 Note: When the reformat has finished, you must disconnect and then reconnect the power and interface cables to the drive. Otherwise, the DrivePass information remains intact and your drive is still locked. When the reformat is complete, a Disk Insertion dialog is displayed Figure 15: Disk Insertion Step 3: Click Initialize to prepare your OneTouch for use. The Disk Utility window opens: Figure 16: Disk Utility Step 4: Select the Maxtor drive from the list: The First Aid tab is displayed: Maxtor OneTouch IV 69 Figure 17: Disk Utility Step 5: Click the Erase tab: Figure 18: Disk Utility Erase Step 6: Enter this information: · For Volume Format, select Mac OS Extended.

.. Maxtor OneTouch IV 70 Any of the Mac OS Extended options will work. · For Name, enter the name you want to give your OneTouch 4 drive. · Deselect Install Mac OS 9 Disk Driver.

Step 7: Click Erase. An Erase Disk sheet is displayed: Figure 19: Erase Disk Warning Step 8: Click Erase in the Erase Disk sheet. Your OneTouch 4 drive is dismantled and then remounts with the name you entered. Step 9: Close the Disk Utility. Step 10: Click the Maxtor Manager desktop icon. The My Drives view opens and your OneTouch drive is ready for use: Maxtor OneTouch IV 71 Figure 20: My Drives Using Maxtor Encryption Maxtor Encryption offers the encryption of multiple files and folders in one location, the Maxtor Encryption folder. After you create and set a password for the Encryption Folder, you can simply drag and drop files and folders into it to secure them. These types of files and folders cannot be dragged into your encrypted folder: . . . Already-encrypted files Installer packages Applications Development Tools The Encryption operation is Copy only; no files are moved on your computer. Thus the original, unencrypted version of a file or folder remains on your computer. For total security, you should delete the unencrypted version.

If you leave an unencrypted version of a file or folder on your computer, when you decrypt the encrypted version, you're asked permission to overwrite the original unencrypted version from your computer. Maxtor OneTouch IV 72 Creating an Encrypted Folder To create an encrypted folder, Step 1: Click Security in the toolbar. The Security view opens: Figure 21: Security Step 2: Under Maxtor Encryption, click Create Encrypted Folder. A Create Encrypted Folder sheet is displayed: Maxtor OneTouch IV 73 Figure 22: Create Encrypted Folder Step 3: Select a OneTouch drive and enter and re-enter a password that will open your encrypted folder. @@@@ Be sure to use a password you'll remember; you'll need it each time you want to access the files and folders stored in the encrypted folder. Note: Your Encryption password is attached to the encrypted folder and not to the files and folders stored within it. You can select Remember in keychain to make sure you don't forget the password. Step 4: Click Create. The Security view reflects the creation of a Maxtor Encrypted Folder: Maxtor OneTouch IV 74 Figure 23: Encryption Folder Created Encrypting Files and Folders You can open your encrypted folder either from the Maxtor Manager Security view or by clicking the OneTouch 4 icon on your desktop. To use your encrypted folder, Step 1: In the Security view, click Open Encrypted Folder Maxtor OneTouch IV 75 Figure 24: Security -- OR -- On your desktop, double-click the OneTouch 4 icon: The Finder window displays the Encryption Folder.

mxef icon: Figure 25: Encryption Folder Maxtor OneTouch IV 76 Step 2: Double-click the Encryption Folder.mxef icon. The Encryption Password window opens: Figure 26: Encryption Password Step 3: Enter your password and click Unlock. Note: Your Encryption password is attached to the encrypted folder and not to the files and folders stored within it. You can select Remember in keychain to make sure you don't forget the password.

The Maxtor Encryption window opens: Figure 27: Maxtor Encryption Window Step 4: Drag files and folders into your encrypted window to secure them: Maxtor OneTouch IV 77 Figure 28: Maxtor Encryption Window Populated Step 5: Delete the original, unencrypted versions of the files and folders from your computer. Note: Your encrypted files and folders will not be completely secure unless you delete the original, unencrypted versions from your computer.

Managing the Encrypted Folder You can move files and folders from your encrypted folder to another location on your computer or delete them from your encrypted folder. To manage the files and folders in your encrypted folder, Step 1: In the Security view, click Open Encrypted Folder: Maxtor OneTouch IV 78 Figure 29: Security -- OR -- On your desktop, double-click the OneTouch 4 icon: The Finder window opens: Figure 30: Maxtor Encryption Folder Maxtor OneTouch IV 79 Step 2: Double-click the Encryption Folder icon.



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The Maxtor Encryption password window opens: Figure 31: Encryption Password Step 3: Enter your password and click Unlock.

Note: Your Encryption password is attached to the encrypted folder and not to the files and folders stored within it. You can select Remember in keychain to make sure you don't forget the password. The Maxtor Encryption window opens: Figure 32: Maxtor Encryption Window Populated Step 4: To move a file or folder from your encrypted folder, drag and drop it at the desired location on your computer. Step 5: To delete a file or folder from your encrypted folder, (a) Click on the desired item and press Delete. -- OR -- Drag and drop it in the Trash. A Delete Warning sheet is displayed: Maxtor OneTouch IV 80 Figure 33: (b) Click OK. Delete Warning The item is deleted from the encrypted folder. Deleting an Encrypted Folder Warning: When you delete an encrypted folder, you also delete the data stored in it. To retain your data, be sure to remove files and folders from your encrypted folder before you delete the folder itself. You can delete your encrypted folder from two locations, the Security view or the Finder window.

From the Security View... To delete your encrypted folder from the Security view, Step 1: Click Security in the toolbar. The Security view is displayed: Maxtor OneTouch IV 81 Figure 34: Security Step 2: Click Delete Encrypted Folder. A Delete Encrypted Folder sheet is displayed: Figure 35: Delete Encrypted Folder Maxtor OneTouch IV 82 Step 3: Enter your password and click Delete Folder. A Delete Encrypted Folder warning sheet is displayed: Figure 36: Delete Encrypted Folder Warning Step 4: Click Delete Now. The Security view indicates that Maxtor Encryption is not enabled: Maxtor OneTouch IV 83 Figure 37: Security - No Encrypted Folder From the Finder Window...

To delete your encrypted folder from the Finder window, Step 1: On your desktop, double-click the OneTouch 4 icon: The Finder window opens: Maxtor OneTouch IV 84 Figure 38: Maxtor Encrypted Folder Step 2: Drag the Encryption Folder.mxf icon to the Trash. Step 3: Empty the Trash. Changing Your Encryption Password You can change your Encryption password in either of two locations, the Security view or the Maxtor Encryption window. From the Security View.

.. To change your Encryption password in the Security view, Step 1: Click Security in the toolbar. The Security view is displayed: Maxtor OneTouch IV 85 Figure 39: Security Step 2: Under Maxtor Encryption, click Change Password. A Change Encryption Password sheet is displayed: Figure 40: Change Encryption Password Maxtor OneTouch IV 86 Step 3: Enter your password and enter and re-enter the new password.

Step 4: Click Change. A sheet confirms that your Encryption password has been changed: Figure 41: Changed Encryption Password Confirmation From the Maxtor Encryption Window... To change your Encryption password from the Maxtor Encryption window, Step 1: Open the Maxtor Encryption window:

Figure 42: Maxtor Encryption Window Step 2: Double-click the Change Password icon: Maxtor OneTouch IV 87 Figure 43: Change Password The Change Encryption Password sheet is displayed: Figure 44: Change Encryption Password Step 3: Enter your password and enter and re-enter the new password.

Step 4: Click Change. A sheet confirms that your encrypted folder password has been changed: Figure 45: Changed Encrypted Password Confirmation Maxtor OneTouch IV 88 Frequently Asked Questions These are common, frequently asked questions about the OneTouch 4. For further information, refer to the Seagate Knowledge Base at support.seagate.com.

1. What are the minimum Operating System requirements for the OneTouch 4? Microsoft Windows: · XP Professional, XP Home, XP Media Center Edition\* · Vista Home Basic, Vista Home Premium, Vista Business, Vista Ultimate\* \* 32-bit Operating Systems only Macintosh: · Mac OSX 10.4.9 and newer No other Operating System versions are supported. Although other Operating Systems may recognize the OneTouch 4 as an external storage device, the OneTouch 4 installation software will not work. 2. What do I do if my computer doesn't recognize my OneTouch 4? It can take your computer up to two (2) minutes to recognize a OneTouch 4. If your computer does not see the drive after several minutes, try the following: · Verify that power and interface cables are properly connected, OneTouch 4 Mini Users: Make sure to connect the interface cables in the following sequence: 1 Power + Data 2 Power Only 3 Type B Interface directly to the OneTouch 4 Mini · Windows Users: Make sure the OneTouch 4 drive is recognized in My Computer in XP (Computer in Vista), Disk Management, or Device Manager. · Macintosh Users: Make sure the OneTouch 4 drive is mounted on the Apple Desktop and is recognized in the System Profiler. · If you're connecting through a USB Hub, make sure it's a powered USB Hub.

· Did you set a DrivePass password on the OneTouch 4 and then move it to another computer? If so, the other computer cannot see the locked OneTouch 4. You must either install the Maxtor Manager on the other computer and unlock the drive or return the OneTouch 4 to the original system and disable DrivePass through the Maxtor Manager. 3. Can I back up my entire system using the OneTouch 4's Backup feature? No. The Backup feature is designed to back up your data (documents, pictures, music, videos, etc.

). The Backup feature cannot back up your entire computer. Windows OneTouch 4 Plus and OneTouch 4 Mini users can use SafetyDrill to back up their Maxtor OneTouch IV 89 computers. (SafetyDrill is not available on the Macintosh.) OneTouch 4 users can use a third-party or Operating System (Vista Business or Vista Ultimate) backup solution.

4. What types of files and folders cannot be backed up or synchronized using the Maxtor Manager's Backup and Sync features? The Backup and Sync features cannot back up or sync these file and folder types: · System Attributed Files/Folders (Operating System and/or Program files), including hidden files/folders. · Personal Mail Files created with Outlook, Outlook Express, Windows Mail, and Macintosh Mail · Financial Files/Data · Other user data files/folders The Maxtor Manager's Backup and Sync utilities are designed to back up or sync a single user's Windows XP or Mac OS X Documents folder or Vista Personal User folder. 5. @@No. There is no way to recover a lost password. @@Erasing the drive will erase all data stored on it. @@This will delete all data stored within the encrypted folder. @@6. Can I use my OneTouch 4 without installing the software? Yes.

The OneTouch 4 can be used as an add-on, external storage device for storing data. However, if you wish to use the feature-rich utilities such as Backup, you must install the Maxtor Manager software included on your OneTouch 4 drive.



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7. Can I use my OneTouch 4 with both Macintosh and Windows computers? No. Windows and Macintosh File System formats do not play well together. Windows XP and Vista formats use the NTFS File System, while Macintosh uses the HFS+ File System. Windows cannot see a drive prepared for use with a Mac. While Mac OS X can see a Windows-formatted drive, it cannot write files to it. So there's no safe way to use your OneTouch 4 drive with both Operating System platforms. 8.

What's the simplest way to transfer files to my OneTouch 4? Transfer files and folders to your OneTouch 4 using standard Windows/Macintosh Copy and Paste or Drag and Drop methods. Refer to either Windows or Apple Help files or Knowledge Bases for file transfer procedures. 9. The OneTouch 4 does not have a power switch. How do I disconnect the drive from my computer? Maxtor OneTouch IV 90 How you disconnect your OneTouch 4 from your system depends on your Operating System platform: Windows: 1 Double-click the Safely Remove Hardware icon in the System Tray.

2 Select the OneTouch 4 from the list of devices and click Stop in both windows. 3 Disconnect your OneTouch 4 from your computer. Macintosh: 1 Click and drag the volume associated with the OneTouch 4 to the Trash to eject the volume. 2 Disconnect your OneTouch 4 from your computer. You can also disconnect the OneTouch 4 when your computer is shut down.

Note: Never disconnect the OneTouch 4 drive while data is being transferred between the computer and the drive. Failure to properly disconnect the OneTouch 4 drive may result in data corruption or loss. 10. What do I do if my OneTouch 4 software is lost or corrupted? The OneTouch 4 installation software and utilities are pre-loaded on your drive. These files will be permanently lost if you delete them or reformat the drive. Seagate recommends that you copy all installation files to your local system before using the drive. If the OneTouch 4 installation and utilities files are lost or corrupted, you can download new copies from the Seagate Website at [www.seagate.com](http://www.seagate.com). On the website, click the Download Center link for all available downloads for your OneTouch 4.

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