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You can read the recommendations in the user guide, the technical guide or the installation guide for LINKSYS SPA942. You'll find the answers to all your questions on the LINKSYS SPA942 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

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SPA IP Phone

VoIP
Voice

User Guide

Model No. **SPA921, SPA922, SPA941, SPA942**



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Manual abstract:

@@Call History (Setup button, 3) 4. Ring Tone (Setup button, 4) 5. Preferences (Setup button, 5) 6. Call Forward (Setup button, 6) 7. Time/Date (Setup button, 7) 8. Voice Mail (Setup button, 8) 9. Network 10. Product Info 11. Status 12. Reboot 13.

Restart 14. Factory Reset 15. Phone Password (Setup, 15) 16. LCD Contrast (Setup, 16) 17. Call Park Status (Setup, 17) 18.

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All rights reserved. @@WARNING: This product contains chemicals, including lead, known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling. How to Use this User Guide Look for the following items when reading this User Guide: This checkmark means there is a note of interest and is something you should pay special attention to while using the SPA IP phone. This exclamation point means there is a caution or warning and is something that could damage your property or the SPA IP phone. This question mark provides you with a reminder about something you might need to do while using the SPA IP Phone. In addition to these symbols, there are definitions for technical terms that are presented like this: word: definition. Also, each figure (diagram, screenshot, or other image) is provided with a figure number and description, like this: Figure 0-1: Sample Figure Description SPA921,922,941,942-UG-60623NC LH SPA IP Phone Chapter 1: Introduction Welcome Linksys SPA921, SPA922, SPA941 and SPA 942 are full-featured VoIP (Voice over Internet Protocol) phones that provide voice communication over an IP network. The phones have traditional features, such as call forwarding, redialing, speed dialing, transferring calls, conference calling and accessing voice mail. Calls can be made or received with a handset, headset or over a speaker.

The differences between the models are shown below. Table 1: Linksys IP Telephone Comparison Chart SPA Model SPA921 SPA922 SPA941* SPA942* Voice Lines 1 1 2-4 2-4 Ethernet Ports 1 2 1 2 Power over Ethernet Support N Y N Y * The SPA941 and SPA 942 ships with two lines enabled. A two line upgrade is available via a software license key installed locally using the SPA941 web interface, or installed remotely via a secure profile update. Chapter 1: Introduction Welcome 1 SPA IP Phone IP Telephony System Overview While your phone has traditional features, it uses the Voice over Internet Protocol (VoIP) for communications with other phones. Your phone is based upon industry standard VoIP and will work with Session Initiation Protocol (SIP) compliant VoIP networks. The diagram below provides an example of a VoIP network design with 16 IP phones. Chapter 1: Introduction IP Telephony System Overview 2 SPA IP Phone Chapter 2: Installing NOTE: Before you can install the phone, your system administrator must prepare the network. If a technician is not installing your phone, verify with your System Administrator that the network is ready for the phone, read the safety notice, and install the phone. Assembling the Phone and Connecting to the Network 1 Find the end of the coiled phone cord that has the longer straightened end. Plug that end into the back of the phone base (phone symbol).

2 Plug in short straightened end of the handset cord into the jack at the bottom of the handset (not shown). 3 If you are using an external power source, push the power cord into the power supply, and plug the power supply into the phone base unit. Use only the power supply that came with the phone. SPA922 & SPA942 can be configured without external power, if connecting to an IEEE powered ethernet switch. See Linksys.com for details. 4 Plug the ethernet cable into the back of the base station. Plug the other end of the ethernet cable into your 3. already prepared network connection. If the phone is configured using an optional POE (Power of Ethernet) adapter, see that device's instructions to properly set up.

4. 1. Figure 2-1: attaching the phone cords and network cables (steps 1 through 4) 2: Installing Assembling the Phone and Connecting to the Network 3 SPA IP Phone Attaching the Desk Stand 1 Complete the assembly instructions (page 2). 2 Line up the tabs on the desk stand with the slots on the back of the phone. 3 Slide the bottom tabs into the slots 4 Lightly press down on the top of the desk stand. It should easily slide into the top slots. Do not force. Figure 2-2: desk stand attached to phone (step 5) Mounting the Phone to the Wall NOTE: To mount the phone to a wall, do not attach the desk stand as mentioned above. 1 Complete the assembly instructions (page 2). 2 Attach two appropriate screws to the wall.

leave 1/4" distance from the wall. This allows you to slide the mounting brackets on to the screws. Push down slightly to lock the phone in place. You can also purchase an optional wall mount kit from your retailer or Linksys.com Figure 2-3: attaching the phone to the wall 2: Installing Attaching the Desk Stand 4 SPA IP Phone Turning on the Phone This section assumes that the correct connections have been made. Plug in the AC power adapter to an electrical outlet. Use only the adapter that came with the phone. · The phone will execute a boot-up sequence when the power source is connected. · During this sequence, the display will first show LINKSYS® and then "Initializing Network". · All of the lights on the phone will flash.

· After the sequence, which should take about five seconds, the phone will display the standard menu for the phone. · The date, name and number of the phone will display on the top line of the LCD screen. At the bottom of the LCD screen redial, dir, cfwd and dnd are displayed over their associated soft buttons. A small arrow appears next to dnd indicating that more menus can be accessed by pushing the right side of the navigation button. If the phone does not provide this screen, re-confirm installation and connections.

If these are correct, try unplugging the phone and plugging it back in again. If you still don't see the display, then contact your Phone Administrator or service provider. IP Phone SPA942 Figure 2-4: SPA941/942 LCD screen display 2: Installing Turning on the Phone 5 SPA IP Phone Chapter 3: Using Your Phone The phone can be used as soon as it is operational (see Chapter 2, Installing). To customize the phone options, see Setup later in this chapter. Using the Handset, Speakerphone or Headset Calls can be made or received using the handset, speakerphone or headset and you can switch audio devices during a call.

Adjust the volume for the device you are using with the volume adjustment bar. Using the Handset To place and answer calls using the handset, simply lift the handset. Using the Speaker To place and answer calls using the speaker, press the speaker button.



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The green light behind the button will illuminate. Figure 3-1: Volume adjustment bar Using the Headset Plug an approved headset with a 2.5mm connector into the headset port on the right side of the phone. Press the headset button and the green light behind the button will illuminate. For information on the exact models of headsets that are supported, see the IP phone information on <http://www.linksys.com> Figure 3-2: Speaker button Switching Between the Handset/Headset/Speakerphone During a Call Any of the audio devices can be used during a call.

Only one device at a time can be used. The handset can be on the hook when using the speakerphone or headset function. If switching from the handset, make sure the speakerphone or headset light is illuminated before placing the handset back on the hook. Chapter 3: Using Your Phone Using the Handset, Speakerphone or Headset 6 SPA IP Phone Linksys SPA921, SPA922, SPA941 and SPA942 Basic buttons Table 1: Basic Feature Buttons Feature Navigation button Dial pad Description Allows you to navigate (left, right, up, down) through the soft button features. Use to enter numbers, letters or characters (not shown). The phone display screen. It shows the date, time, the phone number, incoming caller ID (if available), line/call status, extension numbers and the soft button features. Shows extension number and status Navigation button (left, right, up, down) Lines Soft button features LCD screen Soft buttons LCD Screen IP Phone SPA942 Lines (SPA941 and SPA942 models only) Soft buttons Press to select a feature shown in the soft button features. Shows available choices based on current phone function. Displayed on the last line of LCD screen.

Figure 3-3: Button locations Soft button features Chapter 3: Using Your Phone Linksys SPA921, SPA922, SPA941 and SPA942 Basic buttons 7 SPA IP Phone Basic Soft button features The soft buttons below the LCD screen allow you to easily select phone functions. For basic soft button feature definitions, see the table below. Other buttons are explained in the Setup section of this chapter. Table 2: Soft button features (alphabetical, not as they appear on the phone) Label cfwd dir dnd grPick lcr park pickup redial unpark Description Forwards calls, with 4 options: All, When the line is busy, When there is no answer, or When there is no answer after a time delay Access the phone's directory (see item 2 in Setup for details) Do not disturb. Sends incoming calls to voice mail, or gives a busy signal if voice mail is not available (see item 5 in Setup for details) Allows you to pickup a call from an extension outside your group last call return: dials the last call received park a call at a designated "park" number.

The call is active until you unpark it, or the caller disconnects (Must be configured by your Phone Administrator.) pickup a call from another phone in your group displays a list of recently called numbers use to pick up a call from the number where it was parked Chapter 3: Using Your Phone Basic Soft button features 8 SPA IP Phone Making Telephone Calls NOTE: You may need to dial an access code to reach an outside line. Talk to your Phone Administrator about your company's specific dialing rules/plan. Using a Telephone Number You can place a call by: · Lifting the handset and dialing immediately, or · Connect the headset, press the headset button and dial, or · Press the speaker button and dial. (for SPA941 & SPA942, you can also select a different line) You will see Called person Ringing and Connected in sequence as the call is being connected.

At the end of the call, hang up the phone to disconnect. For headset or speaker, you must also push the button to end the call. Dialing From the Redial List · To redial the last number called, press the soft button below redial twice, or · Press the soft button under dir to see the phone's directory choices. Use the navigation button to highlight your choice. Lift the handset and the number will automatically be dialed. To set up a personal directory see item 2 in Setup. Speed Dialing Speed dial numbers must already be programmed into the phone (see item 3 in Setup) · Dial the speed dial number and then lift the handset, or · Lift the setup options, at any time. Access this menu by pressing the Setup button on the phone. The table below describes all of the possible soft button features. Not all choices are available for every setup option.

Table 3: Soft button features for Setup Figure 3-7: Setup button Label < < or > > add alpha, IP, num cancel change clear copy delChr delete dial edit ok paste play save select y/n Chapter 3: Using Your Phone Setup Description move left or right through entry without deleting characters allows you to add an entry Use with Directory and Speed dial to enter a URL, IP address or number. Press the soft button repeatedly to change selection cancels any changes you have made, if pressed before ok or save change ring tone feature clears the entire entry in a directory, use the navigation button to highlight an entry, then press to copy an entry deletes the last character you entered delete an entry place a call to the number highlighted on the LCD screen edit part of an entry confirms your choice using the navigation button, highlight the entry in your personal directory and press paste to place the entry you copied allows you to hear ringtones before saving saves your choice choose the item you want to change or review toggle between yes or no @@Press cancel to return to the previous menu without saving changes. For most choices, you must press save or ok to confirm your choice. 13 SPA IP Phone 1. Directory (Setup button, 1) To view your phone's directory options, press the Setup button, then 1, then the soft button under select. · Using the navigation button, move up or down to highlight a New Entry, Corporate Directory (if available) or Personal Directory. Adding a New Entry to Your Personal Directory (Setup button, 1,1) For numbers that you call often, you may want to set up a personal directory. Press the soft button under add. The last soft button feature allows you to choose num, IP or URL. Use the dial pad to enter a phone number, IP address or URL, then press the soft button under ok, Use the navigation button to move up and down between entries.

If you enter the wrong information, press delChr to delete one character at a time or clear to erase the entry. To copy an existing entry, use the navigation button to select an entry from your personal or corporate directory and press copy. Then go to your personal directory and press paste to enter the information. To select a specific ring tone, move the navigation button to Ring:Default, then select feature and choose a tone Press save and the entry will be added to your personal directory. Setup button Using a Corporate Directory (Setup button, 1,2) A corporate directory is available only if the phone is hosted by a Linksys IP PBX system.



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To view the corporate directory, press the Setup button, then 1, 2, then the soft button under select. Use the navigation button to highlight a name, and you will see a list of choices. You can dial, cancel, copy or paste an entry by pressing the soft button beneath your choice. @@Press cancel to return to the previous menu without saving changes. For most choices, you must press save or ok to confirm your choice.

Chapter 3: Using Your Phone 1. Directory (Setup button, 1) 14 SPA IP Phone Using a Personal Directory (Setup button, 1,3) If you entered at least one name in New Entry, you have a personal directory. To view the directory, press the Setup button, then 1. Entries will be listed next to number 3. Use the navigation button to highlight your choice. You can dial, delete, edit, cancel, copy or paste an entry by pressing the soft button beneath your choice. Setup button 2. Speed Dial (Setup button, 2) Enter up to 8 speed dial numbers. Each one can be a phone number, IP address or URL. To setup or edit Speed Dial, press the Setup button, then 2.

To enter a new Speed Dial number, use the navigation button to move to a <Not Assigned> slot. To edit a previously entered choice, highlight the entry with the navigation button. Press the soft button under edit. The last soft button feature allows you to choose num, IP or URL. Use the number buttons to enter a phone number, IP address or URL, then press the soft button under ok, or enter a name from a directory. As you start to enter the name, you will see a list of choices. Highlight the number and press ok to save. Helpful Hints for Setup: If you enter the wrong information, before you press ok, press delChr to delete one character at a time or clear to erase the entry. Instead of using the navigation button to highlight a selection, you can also use the dial pad to enter the number that is next to an entry to select it. Press cancel to return to the previous menu without saving changes.

For most choices, you must press save or ok to confirm your choice. Chapter 3: Using Your Phone 2. Speed Dial (Setup button, 2) 15 SPA IP Phone 3. Call History (Setup button, 3) You can view lists of recently received (up to 60) incoming calls in Call History. Choose from Redial List, Answered Calls or Missed Calls.

To view the phone's Call History lists, press the Setup button, then 3. To review a list, use the navigation button to highlight it and press select. To redial a number from the list, press dial. You can also choose to delete, edit or cancel entries from these lists. Setup button 4.

Ring Tone (Setup button, 4) Each extension of your phone can have a different ring tone. You can download up to 10 ring tones at Linksys.com To change a ring tone, press the Setup button, then 4. Use the navigation button to highlight the extension you want to change the ring tone for and press change. You will see several choices. Press play to hear the tone, press select to choose it. 5. Preferences (Setup button, 5) You can set six different preferences for your phone. To select a preference, press the Setup button, then 5. Use the navigation button to highlight the preference to change, then press the soft button under edit.

1 Block Caller ID - Your phone number will not appear to the person you call. Choose yes or no (y/n). After making your choice, press ok. 2 Block Anonymous Call - Calls that do not show Caller ID are not received by your phone (this blocks ALL calls without Caller ID). Choose yes or no (y/n). After making your choice, press ok. 3 Do Not Disturb - Sends incoming calls to voice mail, or gives a busy signal, if voice mail is not available. For most choices, you must press save or ok to confirm your choice. @@Press cancel to return to the previous menu without saving changes. Chapter 3: Using Your Phone 3. Call History (Setup button, 3) 16 SPA IP Phone Choose yes or no (y/n). After making your choice, press ok. 4 Secure Call - The active call is encrypted so that others cannot eavesdrop. @@Setup button Choose yes or no (y/n). After making your choice, press ok.

When you dial you will hear a tone before the call. @@To enable this choice select yes (y/n), then press ok. To disable this feature select no (y/n), then press ok. @@@@Press feature once or twice to select headset or speaker phone. After making your choice, press ok.

6. @@@@1. CFWD All Number Forwards all calls to a single number. Select edit and then enter a number to forward all calls to. Choose your voice mail box, another extension or an outside line. @@Press ok to confirm. To stop forwarding all calls, press the Setup button, then 6. Use the navigation button to highlight 1 CFWD All Number. Select edit and clear. @@@@Press cancel to return to the previous menu without saving changes.

@@@@Choose your voice mail box, another extension or an outside phone. @@Press ok to confirm. @@Use the navigation button to highlight 2 CFWD Busy Number. Select edit and clear. @@@@Choose your voice mail box, another extension or an outside phone. @@Press ok to confirm. @@Select edit and clear. @@@@Press ok to confirm. @@Select edit and clear. Helpful Hints for Setup: 7.

@@To change the time or date, press the Setup button, then 7. Enter the date in the following format: mm*dd*yy (this will display as m/d) Enter the time in the following format: hh*mm*ss (this will display as (h:mm) If the time does not display am (a) or pm (p) correctly, you can adjust with Offset. To change from a.m. to p.

m., enter *12*00*00, to change from p.m. to a.m.

, enter #12*00*00. Chapter 3: Using Your Phone 7. Time/Date (Setup button, 7) instead of using the navigation button to highlight a selection, you can also use the dial pad to enter the number that is next to an entry to select it. Press cancel to return to the previous menu without saving changes. For most choices, you must press save or ok to confirm your choice. 18 SPA IP Phone Press the soft button under save to confirm your choice. You can set just one of these choices, if necessary. 8. Voice Mail (Setup button, 8) Voice mail service must be available on your network, to use this feature. To access your voice mail box, press the Setup button, then 8.

Enter the extension number for the phone's voice mail box, then select save. Your Phone Administrator can provide this number to you. 9. Network This setting is to configure and troubleshoot the network. You should not change this settings unless directed to by your Administrator as this can seriously alter your phone's functions. 10. Product Info This setting displays the product name, serial number, software version, hardware version, MAC address and Client Certificate. 11. Status This setting displays the status of the phone, extension and line buttons. 12.

Reboot This setting is to configure and troubleshoot the network. You should not change this settings unless directed to by your Administrator as this can negatively affect your phone's function. 13. Restart This setting is to configure and troubleshoot the network.



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You should not change this settings unless directed to by your Administrator as this can negatively affect your phone's function.

Chapter 3: Using Your Phone 8. Voice Mail (Setup button, 8) 19 SPA IP Phone 14. Factory Reset This setting is to configure and troubleshoot the network. You should not change this settings unless directed to by your Administrator as this can negatively affect your phone's function. IMPORTANT: If you choose factory reset, you will return the phone to the original factory settings and will erase ALL current settings, including the directory and call logs.

It is also possible that your phone extension will change. 15. Phone Password (Setup, 15) This setting allows you to set or change the password for your phone, to prevent unauthorized use. To access this option, press the Setup button and 15. Press select to set or change your password, then press save. Enter up to a 12 character password. You will be required to enter the same password twice. Setup button 16. LCD Contrast (Setup, 16) This setting allows you adjust the contrast of the LCD screen. To access this option, press the Setup button and 15.

Press select, then use the navigation button to adjust the screen contrast. Press save to confirm your choice. Moving the navigation button to the left will increase the contrast and to the right will decrease the contrast, @@Press cancel to return to the previous menu without saving changes. For most choices, you must press save or ok to confirm your choice. 17. Call Park Status (Setup, 17) See the status of a call that has been parked. 18. Login (Setup, 18) If you set up a password using Setup, 15, use this feature to log in to the phone. Chapter 3: Using Your Phone 14. Factory Reset 20 SPA IP Phone Appendix A: Regulatory Information FCC STATEMENT This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna Increase the separation between the equipment or devices Connect the equipment to an outlet other than the receiver's Consult a dealer or an experienced radio/TV technician for assistance FCC Radiation Exposure Statement This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Appendix A: Regulatory Information 21 SPA IP Phone INDUSTRY CANADA The use of this device in a system operating either partially or completely outdoors may require the user to obtain a license for the system according to the Canadian regulations. This device complies with Industry Canada ICES-003 and RSS210 rules. IC Statement Operation is subject to the following two conditions: 1. This device may not cause interference and 2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'utilisation de ce périphérique dans un système utilisé partiellement ou totalement en extérieur peut conduire l'utilisateur à l'obtention d'une licence pour ce système conformément aux règles en vigueur au Canada. Cet appareil est conforme aux normes NMB-003 et RSS210 d'Industrie Canada. Déclaration d'Industrie Canada Le fonctionnement est soumis aux conditions suivantes : 1. Ce périphérique ne doit pas causer d'interférences; 2. Ce périphérique doit accepter toutes les interférences reçues, y compris celles qui risquent d'entraîner un fonctionnement indésirable. EC DECLARATION OF CONFORMITY (EUROPE) Linksys declares that this product conforms to the specifications listed below, following the provisions of the European R&TTE directive

1999/5/EC: EN 301 489-1, 301 489-17 General EMC requirements for Radio equipment. EN 609 50 Safety EN 300-328-1, EN 300-328-2 Technical requirements for Radio equipment. Appendix A: Regulatory Information 22 SPA IP Phone Caution: This equipment is intended to be used in all EU and EFTA countries. Outdoor use may be restricted to certain frequencies and/or may require a license for operation. Contact local Authority for procedure to follow.

Note: Combinations of power levels and antennas resulting in a radiated power level of above 100 mW equivalent isotropic radiated power (EIRP) are considered as not compliant with the above mentioned directive and are not allowed for use within the European community and countries that have adopted the European R&TTE directive 1999/5/EC. For more details on legal combinations of power levels and antennas, contact Linksys Corporate Compliance.

Linksys vakuuttaa täten että dieses produkt tyypinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien näiden direktiivien muiden ehtojen mukainen. Linksys Group déclare que le produit est conforme aux conditions essentielles et aux dispositions relatives à la directive 1999/5/EC.

Belgique: Dans le cas d'une utilisation privée, à l'extérieur d'un bâtiment, au-dessus d'un espace public, aucun enregistrement n'est nécessaire pour une distance de moins de 300m. Pour une distance supérieure à 300m un enregistrement auprès de l'IBPT est requise. Pour une utilisation publique à l'extérieur de bâtiments, une licence de l'IBPT est requise. Pour les enregistrements et licences, veuillez contacter l'IBPT. France: 2.4 GHz Bande : les canaux 10, 11, 12, 13 (2457, 2462, 2467, et 2472 MHz respectivement) sont complètement libres d'utilisation en France (en utilisation intérieur).

Pour ce qui est des autres canaux, ils peuvent être soumis à autorisation selon le département. L'utilisation en extérieur est soumis à autorisation préalable et très restreint. Vous pouvez contacter l'Autorité de Régulation des Télécommunications (<http://www.art-telecom.fr>) pour de plus amples renseignements.

SAFETY NOTICES Caution: To reduce the risk of fire, use only No.26 AWG or larger telecommunication line cord.



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Do not use this product near water, for example, in a wet basement or near a swimming pool. Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

FCC PART 68 STATEMENT Appendix A: Regulatory Information 23 SPA IP Phone This equipment complies with Part 68 of the FCC Rules. A label is attached to the equipment that contains, among other information, its FCC registration number and ringer equivalence number. If requested, this information must be provided to the telephone company. This equipment uses the following USOC Jack: RJ-11. An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack, which is FCC Part 68 compliant. Connection to the telephone network should be made by using the standard modular telephone jack. The REN is useful to determine the quantity of devices that may be connected to the telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of RENs should not exceed 5. To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company to determine the maximum REN for the calling area.

If this equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment.

If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service. In the event this equipment should fail to operate properly, disconnect the unit from the telephone line. Try using another FCC approved device in the same telephone jack. If the trouble persists, call the telephone company repair service bureau. If the trouble does not persist and appears to be with this unit,

disconnect the unit from the telephone line and discontinue use of the unit until it is repaired. Please note that the telephone company may ask that you disconnect the equipment from the telephone network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

@@@No repairs may be done by the customer. @@@@Connection to Party Line Service is subject to state tariffs. Appendix A: Regulatory Information 24 SPA IP Phone Appendix B: Warranty Information Contact your service provider if the warranty support issues are to be handled by them as per your service agreements. **LIMITED WARRANTY** Linksys warrants to You that, for a period of one year (the "Warranty Period"), your Linksys Product will be substantially free of defects in materials and workmanship under normal use. Your exclusive remedy and Linksys' entire liability under this warranty will be for Linksys at its option to repair or replace the Product or refund Your purchase price less any rebates.

This limited warranty extends only to the original purchaser. If the Product proves defective during the Warranty Period call Linksys Technical Support in order to obtain a Return Authorization Number, if applicable. **BE SURE TO HAVE YOUR PROOF OF PURCHASE ON HAND WHEN CALLING.** If You are requested to return the Product, mark the Return Authorization Number clearly on the outside of the package and include a copy of your original proof of purchase. **RETURN REQUESTS CANNOT BE PROCESSED WITHOUT PROOF OF PURCHASE.**

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25 Appendix B: Warranty Information SPA IP Phone Appendix C: Contact Information Need to contact Linksys? Visit us online for information on the latest products and updates to your existing products at: Can't find information about a product you want to buy on the web? Do you want to know more about networking with Linksys products? Give our advice line a call at: Or fax your request in to: If you experience problems with any Linksys product, you can call us at: Don't wish to call? You can e-mail us at: If any Linksys product proves defective during its warranty period, you can call the Linksys Return

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