



# Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for LEXMARK X6575. You'll find the answers to all your questions on the LEXMARK X6575 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual LEXMARK X6575**  
**User guide LEXMARK X6575**  
**Operating instructions LEXMARK X6575**  
**Instructions for use LEXMARK X6575**  
**Instruction manual LEXMARK X6575**

**LEXMARK**  
6500 Series User's Guide



May 2007

[www.lexmark.com](http://www.lexmark.com)



[You're reading an excerpt. Click here to read official LEXMARK X6575 user guide](http://yourpdfguides.com/dref/1261500)  
<http://yourpdfguides.com/dref/1261500>

**Manual abstract:**

*@@If the power cord is misused, a risk of fire or electrical shock results. Inspect the power cord regularly for signs of misuse. Remove the power cord from the electrical outlet before inspecting it. Refer service or repairs, other than those described in the user documentation, to a professional service person. This product is designed, tested, and approved to meet strict global safety standards with the use of specific Lexmark components. The safety features of some parts may not always be obvious. Lexmark is not responsible for the use of other replacement parts. CAUTION: Do not use the fax feature during a lightning storm. Do not set up this product or make any electrical or cabling connections, such as the power supply cord or telephone, during a lightning storm. SAVE THESE*

**INSTRUCTIONS.**

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..... 115 Sending a broadcast fax at a scheduled time.....

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..... 115 Receiving a fax...

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*...116 Receiving a fax manually.*

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*. 116 Setting a fax manual answer code ....*

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*... 116 Using Caller ID from the control panel.....*

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116 Using Caller ID from the software.....

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... 117 Receiving a fax automatically .....

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..... 117 Receiving a fax with an answering machine.



You're reading an excerpt. Click here to read official LEXMARK X6575 user guide

<http://yourpdfguides.com/dref/1261500>

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*.. 117 Receiving a two-sided fax.....*

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*... 118 Forwarding faxes.....*

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*.....118 Using the Phone Book..*

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.....119 Using the control panel Phone Book .....

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.... 119 Using the computer Phone Book.

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..... 120 Customizing fax settings.

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...120 Customizing settings using the Fax Setup Utility.....

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..... 120 Understanding the Fax menu .

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.... 123 Setting Auto Answer to on .....

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... 124 Setting up a fax footer using the control panel .....

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... 124 Creating a fax cover page using the Productivity Studio .....

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..... *125 Blocking junk faxes...*

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... *125 Blocking unwanted changes to fax settings..*

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.. *126 Using the Fax Solutions Software .....*

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*126 Setting up a dialing prefix .....*

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*. 127 Setting the distinctive ring...*

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*.. 127 Setting the number of rings before receiving a fax automatically ...*

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*... 128 Setting up Speed Dial..*

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*128 7 Printing fax activity reports.....*

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*129 Maintaining the printer....*

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*...130 Removing a used print cartridge.*

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*.....130 Installing print cartridges....*

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*130 Refilling print cartridges.....*

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*132 Using genuine Lexmark print cartridges.....*

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*132 Aligning print cartridges.....*

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*133 Cleaning the print cartridge nozzles.....*

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*.133 Wiping the print cartridge nozzles and contacts....*

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*....133 Preserving the print cartridges.....*

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*....134 Cleaning the scanner glass.*

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*.....135 Cleaning the exterior of the printer..*

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*.135 Ordering supplies....*

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*135 Ordering print cartridges.....*

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*... 135 Ordering paper and other supplies .....*

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*136 Troubleshooting.....*

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*.....137 Setup Troubleshooting.....*

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*.137 Incorrect language appears on the display.....*

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*..... 137 Power button is not lit ....*

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*.. 140 Removing and reinstalling the software.....*

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*.. 141 Enabling the USB port ...*

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*... 141 Solving printer communication problems..*

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*..... 142 Wireless troubleshooting....*

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*....142 How do I find out what type of security my network is using? .*

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*..... 142 Check your security keys.....*

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*..... 142 Printer is configured correctly, but cannot be found on the network...*

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*.... 143 Wireless network printer does not print .....*

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.... 143 Network printer does not show up in the printer selection list during installation .....

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. 144 Wi-Fi indicator is not lit ....

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. 145 Wi-Fi indicator light is blinking orange during installation ....

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..... 145 Wi-Fi indicator light is orange .

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*... 151 Checking your network name (Windows users only).....*

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*... 151 8 Ping the access point .....*

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*152 Ping the printer .....*

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..... 154 Poor text and graphic quality .

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..... 155 Poor quality at the edges of the page.....

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... 156 Print speed is slow..

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*157 Partial document or photo prints.....*

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*. 158 Photo smudges or scratches .....*

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*.. 158 Checking the print cartridges...*

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*... 158 Ink levels seem incorrect ..*

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*158 Ink levels seem to go down too quickly .....*

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*..... 159 A blank or incorrect page prints.....*

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*.. 159 Characters on printout are missing or unexpected...*

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*159 Colors on printout are faded or differ from colors on the screen .....*

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.. 160 Glossy photo paper or transparencies stick together ...

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. 160 Page prints with different fonts .....

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.... 160 Print is too dark or smudged.....

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. 161 Printed characters are improperly formed or are not aligned correctly.....

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.... 161 Printouts have alternating bands of light and dark print .

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..... 161 Transparencies or photos contain white lines .

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..... 162 Vertical straight lines are not smooth .

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.. 162 White lines appear in graphics or solid black areas ...

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... 162 Checking the printer status.....

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*.. 163 Settings are not saved.....*

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*..... 163 Checking printer readiness..*

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*..... 164 Checking the Spool Settings for banner printing ...*

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*... 164 Resolving font problems .....*



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.... 165 Test page does not print.....

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..... 166 External print server is not working ...

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... 167 Removing an external print server.....

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. 167 Cable is not connected, is loose, or is damaged ....

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..... 167 Printer is plugged in but does not print ...

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... 167 Printer is trying to print to File..

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... 168 Printer cannot communicate with computers over peer-to-peer network ..

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.. 168 Printer is not able to communicate with the computer.....

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*169 Problems when copying, scanning, or faxing .....*

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*. 169 Wrong printer is attached .....*

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*.. 170 Updating the printer software .....*

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*.. 170 Bidirectional communication is not established ...*

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*170 Experiencing poor quality or incorrect output .....*  
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*. 171 9 Cannot print to the network printer ....*  
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*... 171 Cannot print documents from a flash drive.....*  
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*..... 172 Resetting the printer to factory default settings ..*  
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*..... 172 Jams and misfeeds troubleshooting....*

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*..172 How to clear and avoid paper jams ...*

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*..... 172 Paper jam in the printer ..*

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*.. 173 Paper jam in the paper support .....*

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.... *173 Paper or specialty media misfeeds.....*

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. *173 Printer does not feed paper, envelopes, or specialty media....*

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*174 Banner paper jams .....*

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. *174 Paper continues to jam.....*

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*..... 175 Paper jam in the Automatic Document Feeder (ADF) ....*

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*.... 175 Paper jam in the duplex unit .....*

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*. 175 Duplex unit does not operate correctly .....*

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*.. 176 Memory card troubleshooting.....*

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*...176 Memory card cannot be inserted ..*

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*..... 176 Nothing happens when memory card is inserted ..*

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*... 177 Photos do not transfer from a memory card across a wireless network.....*

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*.... 177 Copy troubleshooting.....*

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*...178 Copier does not respond .....*

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*..... 178 Scanner unit does not close .....*

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*.. 178 Poor copy quality .....*

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*..... 179 Partial document or photo copies ....*

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*..... 180 Copied item does not match the original item .....*

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*..... 180 Scan troubleshooting.....*

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*....180 Scanner does not respond .....*

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*... 180 Scan was not successful .....*

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*..... 181 Scanning takes too long or freezes the computer .....*

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*.... 181 Poor scanned image quality .*

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*. 182 Partial document or photo scans ....*

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..... *182 Cannot scan to a computer over a network...*

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*182 Fax troubleshooting.....*

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*.183 Cannot send or receive a fax....*

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..... *183 Can send but not receive faxes ...*

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..... 185 Can receive but not send faxes .

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. 185 Printer receives a blank fax .....

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.... 187 Received fax has poor print quality .

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..... 187 Caller ID information is not displayed .....

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... 188 Changing Caller ID pattern using the control panel..

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*188 Fax Error.....*

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..... 188 Fax Mode Unsupported ...

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*. 188 Remote Fax Error ....*

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*.... 189 Phone Line Busy .....*

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*..... 189 Failed to Connect ..*

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*. 190 Phone Line Error .....*

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*..... 191 Error messages on the printer display.....*

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*.....191 10 Alignment Error..*

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..... 191 Cartridge Error (1102, 1203, 1204, or 120F) .....

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..... 192 Black Ink Low / Color Ink Low / Photo Ink Low...

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..... 192 Clear Carrier Jam .....

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*..... 193 Left Cartridge Error / Right Cartridge Error....*

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*. 193 Left Cartridge Incorrect / Right Cartridge Incorrect.....*

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.... 193 Left Cartridge Missing / Right Cartridge Missing .....

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194 Memory Failure.....

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..... 194 No images have been selected ...

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..... 194 No photo/paper size selection has been made .

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..... 195 *Could not detect a proof sheet ...*

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195 *No proof sheet information .....*

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.... 195 *No valid photo image files detected.*

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..... 195 *Only one photo enhancement may be chosen at a time .....*

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.... 195 Only one photo/size selection can be chosen at a time .

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.... 195 Paper/Photo Size Error.....

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..... 195 PictBridge communications error.

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..... 196 Please remove the camera card.

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*196 Some photos removed from card by host.....*

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*..... 196 Problems reading the memory card .*



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..... 197 Error messages on the computer screen...

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198 Ink Low .....

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*.207 11 Networking glossary...*

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*.....214 12 Introduction Finding information about the printer Quick Setup sheet Description The Quick Setup sheet gives you instructions for setting up hardware and software. Where to find You can find this document in the printer box or on the Lexmark Web site at [www.lexmark.com](http://www.lexmark.com).*

*lexmark.com. User's Guide Description Where to find The User's Guide gives you instructions for setting up You can find this document in the printer box or on the hardware and software (on Windows operating Lexmark Web site at [www.lexmark.com](http://www.lexmark.com). systems) and some basic instructions for using the printer. Note: If your printer supports Macintosh operating systems, see the Mac Help: 1 From the Finder desktop, double-click the Lexmark 6500 Series folder. 2 Double-click the printer Help icon. 13 User's Guide: Comprehensive Version Description The User's Guide: Comprehensive Version gives you instructions for using the printer and other information such as: Where to find When you install the printer software, the User's Guide: Comprehensive Version will be installed. . . . . Using the software (on Windows operating systems) Loading paper Printing Working with photos Scanning (if supported by your printer)*

Making copies (if supported by your printer) Faxing (if supported by your printer) Maintaining the printer Connecting the printer to a network (if supported by your printer) scanning, faxing, paper jams, and misfeeds 1 Do one of the following: · In Windows Vista, click .

· In Windows XP and earlier, click Start. 2 Click Start Programs or All Programs Lexmark 6500 Series. 3 Click User's Guide. If the link to the User's Guide is not on your desktop, follow these instructions: 1 Insert the CD. The installation screen appears.

All Programs Note: If necessary, click Run. In Windows XP and earlier versions, click Start Run, and then type D:\setup, where D is the letter of your CD-ROM drive. · Troubleshooting problems with printing, copying, Note: If your printer supports Macintosh operating systems, see the Mac Help: 1 From the Finder desktop, double-click the Lexmark 6500 Series folder. 2 Click Documentation. 3 Click View User's Guide (including Setup Troubleshooting).

2 Double-click the printer Help icon. 4 Click Yes. An icon of the User's Guide appears on your desktop, and the User's Guide: Comprehensive Version appears on the screen. You can also find this document on the Lexmark Web site at [www.lexmark.com](http://www.lexmark.com). Lexmark Solution Center Description Where to find The Lexmark Solution Center software is included on To access the Lexmark Solution Center: your CD. It installs with the other software, if your 1 Do one of the following: printer connects to a computer. · In Windows Vista, click . · In Windows XP and earlier, click Start.

2 Click Start Programs or All Programs Lexmark 6500 Series. 3 Select Lexmark Solution Center. 14 Customer support Description Where to find (North America) Where to find (rest of world) Telephone numbers and support hours vary by country or region. Visit our Web site at [www.lexmark.com](http://www.lexmark.com). Select a country or region, and then select the Customer Support link. Note: For additional information about contacting Lexmark, see the printed warranty that shipped with your printer. Telephone support Call us at · US: 1-800-332-4120 MondayFriday (8:00 AM11:00 PM ET) Saturday (Noon6:00 PM ET) · Canada: 1-800-539-6275 English MondayFriday (8:00 AM 11:00 PM ET) Saturday (Noon6:00 PM ET) French MondayFriday (9:00 AM 7:00 PM ET) · Mexico: 01-800-253-9627 MondayFriday (8:00 AM8:00 PM ET) Note: Support numbers and times may change without notice. For the most recent phone numbers available, see the printed warranty statement that shipped with your printer.

E-mail support For e-mail support, visit our Web site: [www.lexmark.com](http://www.lexmark.com). E-mail support varies by country or region, and may not be available in some instances. Visit our Web site at [www.lexmark.com](http://www.lexmark.com).

Select a country or region, and then select the Customer Support link. Note: For additional information about contacting Lexmark, see the printed warranty that shipped with your printer. 1 2 3 4 5 Click CUSTOMER SUPPORT.

Click Technical Support. Select your printer family. Select your printer model. From the Support Tools section, click eMail Support. Request. 6 Complete the form, and then click Submit Limited Warranty Description Limited Warranty Information Lexmark International, Inc. furnishes a limited warranty that this printer will be free of defects in materials and workmanship for a period of 12 months after the original date of purchase. Where to find (US) To view the limitations and conditions of this limited warranty, see the Statement of Limited Warranty included with this printer, or set forth at [www.lexmark.com](http://www.lexmark.com).

Where to find (rest of world) Warranty information varies by country or region. See the printed warranty that shipped with your printer. 1 Click CUSTOMER SUPPORT. 2 Click Warranty Information. 3 From the Statement of Limited Warranty section, click Inkjet & All-In-One Printers. 4 Scroll through the Web page to view the warranty. 15 Record the following information (located on the store receipt and the back of the printer), and have it ready when you contact us so that we may serve you faster: · · · Machine Type number Serial number Date purchased Store where purchased Operating system notice All features and functions are operating system-dependent. For complete descriptions: · Windows users--See the User's Guide. · Macintosh users--If your product supports Macintosh, see the Mac Help installed with the printer software. Wireless network compatibility Your printer contains an IEEE 802.

11 g wireless print server. Your printer is compatible with IEEE 802.11 b/g/n routers that are Wi-Fi certified. If you are having issues with an N router, verify with your router manufacturer that the current mode setting is compatible with G devices, as this setting varies depending on the router brand/model. 16 Setting up the printer Checking the box contents 1 2 3 4 1 2 3 5 8 7 6 Name 1 2 3 Black print cartridge Color print cartridge Telephone cord Description Cartridges to be installed into the printer.



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Note: Cartridge combinations vary depending on the product purchased. Use for faxing. For more information about connecting this cord, see "Choosing a fax connection" on page 30. Your telephone cord may look different from the one shown. Attaches to the power supply port located at the back of the printer. Note: Your power cord may look different from the one shown. 4 Power cord 5 6 7 Installation cable Quick Setup sheet User's Guide Connects the printer to the computer temporarily during some methods of installation. Initial setup directions Printed booklet that serves as a guide. Note: Complete user information (User's Guide: Comprehensive Version or Mac Help) can be found on the installation software CD. 8 Installation software CD for Windows and Mac · Installation software for the printer · User's Guide: Comprehensive Version in electronic format · Mac Help 17 Understanding the parts of the printer 12 11 3 4 5 1 14 2 13 6 10 9 8 7 Use the 1 2 3 4 Paper support Paper feed guard Paper guides Automatic Document Feeder (ADF) tray To Load paper. Prevent items from falling into the paper slot. Keep paper straight when feeding. Load original documents in the ADF. Recommended for scanning, copying, or faxing multiple-page documents. Note: Do not load postcards, photos, small items, or thin media (such as magazine clippings) into the ADF.

Place these items on the scanner glass. 5 6 Automatic Document Feeder (ADF) output tray Wi-Fi indicator Hold documents as they exit from the ADF. Check wireless status: · Off indicates that no wireless option is installed. · Orange indicates that the printer is ready for wireless connection, but not connected. · Green indicates that the printer is connected to a wireless network. 7 8 9 Memory card slots PictBridge port Control panel Insert a memory card. Connect a PictBridge-enabled digital camera or a flash drive to the printer. Operate the printer. For more information, see "Using the control panel" on page 36. Hold paper as it exits.

10 11 12 Paper exit tray Automatic Document Feeder (ADF) paper guide Keep paper straight when feeding into the ADF. Automatic Document Feeder (ADF) Scan, copy, or fax multiple-page letter-, legal-, and A4-size documents. 18 Use the 13 14 Scanner glass Top cover 1 2 To Copy or remove an item. Access the scanner glass. EXT 8 7 6 5 4 3 Use the 1 2 3 4 Scanner unit Print cartridge carrier Power supply with port Duplex cover To Access the print cartridges.

Install, replace, or remove a print cartridge. Plug the power cord into the power supply at the back of the printer and then into the wall outlet. · Print on both sides of a sheet of paper. · Remove paper jams. Note: The internal wireless print server may not come installed on all printers.

To purchase the Lexmark N2050, see "Ordering paper and other supplies" on page 136. 5 Lexmark N2050 (internal wireless print server) Connect the printer to a wireless network. 6 LINE port Connect the printer to an active telephone line to send and receive faxes. The printer must be connected to this telephone line to receive incoming fax calls. Note: Do not connect additional devices to the LINE port, and do not connect a DSL (digital subscriber line), ISDN (integrated services digital network), or cable modem to the printer. LINE 19 Use the 7 EXT port To Connect additional devices, such as data/fax modem, telephone, or answering machine to the printer. Note: Remove the plug to access the port. EXT 8 USB port Connect the printer to a computer using a USB cable. Warning: Do not touch the USB port except when plugging in or removing a USB cable or installation cable. Standalone setup 1 Unpack the printer.

1 2 3 4 1 2 3 5 8 7 6 Notes: · Place the printer near the computer during setup. If you're setting up on a wireless network, you may move the printer after setup is complete. · You may need to purchase a USB cable separately. 20 2 Remove all tape and packing material from all areas of the printer. 3 Raise the control panel. 4 Extend the paper exit tray. 5 Raise the paper support. 21 6 Extend the paper guides. 7 Load paper. 8 Connect the power cord.

2 1 9 Make sure the power is on. 22 10 If prompted, set the language. 1 a Using the control panel of the printer, press display. or 2 1 repeatedly until the language you want appears on the b Press to save. 11 If prompted, set the country/region.

1 a Using the control panel of the printer, press on the display. or 2 1 repeatedly until the country or region you want appears b Press to save. 12 Open the printer. 13 Press down on the cartridge carrier levers. 23 14 Remove the tape from the black print cartridge, and insert it in the left cartridge carrier.

15 Close the black cartridge carrier lid 16 Remove the tape from the color print cartridge, and insert it in the right cartridge carrier. 17 Close the color cartridge lid. 24 18 Close the printer. 19 Press . An alignment page prints. 20 Discard the alignment page. Notes: · The alignment page that prints may differ from the one shown. · Streaks on the alignment page are normal and not an indication of a problem. Installing the printer on additional network computers If you are installing your network printer for use with multiple computers on the network, insert the installation CD into each additional computer, and follow the instructions on the computer screen. · You do not need to repeat the connection steps for each computer you want to print to the printer.

· The printer should appear as a highlighted printer in the installation. If multiple printers appear in the list, make sure you select the printer with the correct IP address/MAC address. If you need help finding the IP or MAC address, see "Finding the MAC address" on page 51. 25 Setting up the printer on a Windows operating system 1 Before you unpack the printer or attach anything, locate the CD for Windows. 2 Make sure the computer is on, and then insert the CD for Windows. Wait several seconds for the install screen to appear. Note: If the install screen does not appear automatically, click Start D is the letter of your CD-ROM drive. Run, and then type D:\setup.exe, where 3 Follow the instructions on the computer screen to set up the printer. Your security software may notify you that Lexmark software is trying to communicate with your computer system.

Always allow these programs to communicate. This is necessary for the printer to work properly. Lexmark XXXX Series Installation Welcome...

Click Install to begin. To prevent errors during installation, close all open programs. Security Information Documentation Support 26 Getting the printer ready to fax Using an RJ11 adapter Country/region . . . . United Kingdom Ireland Finland Norway Denmark . . . . Italy Sweden Netherlands France Portugal To connect your printer to an answering machine or other telecommunications equipment, use the telephone line adapter included in the box with the printer.



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1 Connect one end of the telephone cord into the Line port of the printer. 2 Connect the adapter to the telephone line that came with the printer. Note: The UK adapter is shown. Your adapter may look different, but it will fit the telephone outlet used in your location. 3 Connect the telephone line of your chosen telecommunications equipment to the left outlet of the adapter. 27 If your telecommunications equipment uses a US-style (RJ11) telephone line, follow these steps to connect the equipment: 1 Remove the plug from the EXT port on the back of the printer. Note: Once this plug is removed, any country- or region-specific equipment you connect to the printer by the adapter, as shown, will not function properly. 2 Connect your telecommunications equipment directly to the EXT port on the back of the printer. Warning: Do not touch cables or the printer in the area shown while actively sending or receiving a fax. Country/region . . . . . Saudi Arabia United Arab Emirates Egypt Bulgaria Czech Republic Belgium Australia South Africa Greece . . . . . Israel Hungary Poland Romania Russia Slovenia Spain Turkey 28 To connect an answering machine or other telecommunications equipment to the printer: 1 Remove the plug from the back of the printer. Note: Once this plug is removed, any country- or region-specific equipment that you connect to the printer by the adapter, as shown, will not function properly. 2 Connect your telecommunications equipment directly to the EXT port on the back of the printer.

Warning: Do not touch cables or the printer in the area shown while actively sending or receiving a fax. Country/region · Germany · Austria · Switzerland There is a plug installed in the EXT port of the printer. This plug is necessary for the proper functioning of the printer. Note: Do not remove the plug. If you remove it, other telecommunications devices in your home (such as telephones or answering machines) may not work. 29 Choosing a fax connection You can connect the printer with equipment such as a telephone, an answering machine, or a computer modem. If problems occur, see "Setup Troubleshooting" on page 137. Note: The printer is an analog device that works best when directly connected to the wall jack. Other devices (such as a telephone or answering machine) can be successfully attached to pass through the printer, as described in the setup steps. If you want a digital connection such as ISDN, DSL, or ADSL, a third-party device (such as a DSL filter) is required.

You do not need to attach the printer to a computer, but you do need to connect it to a telephone line to send and receive faxes. You can connect the printer to other equipment. See the following table to determine the best way to set up the printer. Equipment Benefits Send and receive faxes without using a computer. See this section "Connecting directly to a telephone wall jack" on page 32 · The printer · A telephone cord · The printer · A telephone · Two telephone cords · . . . . . The printer A telephone An answering machine Three telephone cords The printer A telephone A computer modem Three telephone cords · Use the fax line as a normal telephone "Connecting to a telephone" on line.

page 34 · Send and receive faxes without using a computer. Receive both incoming voice messages and "Connecting to an answering machine" on page 30 Send faxes using the computer or the printer. "Connecting to a computer with a modem" on page 33 Connecting to an answering machine Connect an answering machine to the printer to receive both incoming voice messages and faxes. Note: Setup steps may vary depending on your country or region. For more information on connecting the printer to telecommunications equipment, see the related topic, "Using an RJ11 adapter." 1 Make sure you have the following: · A telephone · An answering machine · Three telephone cords · A telephone wall jack 30 2 Connect one telephone cord into the LINE port jack of the printer, and then plug it into an active telephone wall 3 Remove the protective plug from the EXT port of the printer. 4 Connect a second telephone cord from the telephone to the answering machine. 5 Connect a third telephone cord from the answering machine to the EXT port of the printer. 31 Connecting directly to a telephone wall jack Connect the printer directly to a telephone wall jack to make copies or to send and receive faxes without using a computer. 1 Make sure you have a telephone cord and a telephone wall jack. 2 Connect one end of the telephone cord into the LINE port of the printer. 3 Connect the other end of the telephone cord into an active telephone wall jack. Connecting directly to a telephone wall jack in Germany Connect the printer directly to a telephone wall jack to send and receive faxes without using a computer.

1 Make sure you have a telephone cord (provided with the product) and a telephone wall jack. 2 Connect one end of the telephone cord into the LINE port of the printer. 3 Connect the other end of the telephone cord into the N slot of an active telephone wall jack. 32 4 If you would like to use the same line for both fax and telephone communication, connect a second telephone line (not provided) between the telephone and the F slot of an active telephone wall jack. 5 If you would like to use the same line for recording messages on your answering machine, connect a second telephone line (not provided) between the answering machine and the other N slot of the telephone wall jack. Connecting to a computer with a modem Connect the printer to a computer with a modem to send faxes from the software application. Note: Setup steps may vary depending on your country or region. For more information on connecting the printer to telecommunications equipment, see the related topic, "Using an RJ11 adapter." 1 Make sure you have the following: · A telephone · A computer with a modem · Two telephone cords · A telephone wall jack 33 2 Connect a telephone cord into the LINE port of the printer, and then plug it into an active telephone wall jack. 3 Remove the protective plug from the EXT port of the printer.

4 Connect a second telephone cord from the computer modem to the EXT port of the printer. Connecting to a telephone Connect a telephone to the printer to use the fax line as a normal telephone line. Then set up the printer wherever your telephone is located to make copies or to send and receive faxes without using a computer. 34 Note: Setup steps may vary depending on your country or region.



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For more information on connecting the printer to telecommunications equipment, see the related topic, "Using an RJ11 adapter.

" 1 Make sure you have the following: · A telephone · Two telephone cords · A telephone wall jack 2 Connect one telephone cord to the LINE port of the printer, and then plug it into an active telephone wall jack. 3 Remove the protective plug from the EXT port of the printer. 4 Connect the other telephone cord to a telephone, and then plug it into the EXT port of the printer. 35 Setting up to fax while behind a PBX If the printer is being used in a business or office, it may be connected to a Private Branch Exchange (PBX) telephone system. Ordinarily, when dialing a fax number, the printer waits to recognize the dial tone and then dials the fax number.

However, this method of dialing may not work if the PBX telephone system uses a dial tone that is not recognizable to most fax machines. The "Dialing while behind a PBX" feature enables the printer to dial the fax number without waiting to recognize the dial tone. 1 From the desktop, double-click the Productivity Studio icon. 2 From the Settings area of the Welcome Screen, click Fax History and Settings. 3 From the "I Want To" menu, click Adjust speed dial list and other fax settings. 4 Click the Dialing and Sending tab. 5 From the "Dialing on your phone line" area, select Behind PBX from the Dialing Method drop-down list. 6 Click OK to save the setting. Using a digital phone service The fax modem is an analog device. Certain devices can be connected to the printer so that digital telephone services can be used.

· If you are using an ISDN telephone service, connect the printer to an analog telephone port (an R-interface port) on an ISDN terminal adapter. For more information and to request an R-interface port, contact your ISDN provider. · If you are using DSL, connect to a DSL filter or router that will support analog use. For more information, contact your DSL provider. · If you are using a PBX telephone service, make sure you are connecting to an analog connection on the PBX. If none exists, consider installing an analog telephone line for the fax machine. For more information on faxing when using a PBX telephone service, see the related topic, "Setting up to fax while behind a PBX." Understanding the control panel Using the control panel The control panel contains: · Power on/off button · Two-line display to show the printer status, messages, and menu items · 30 buttons A 1 4 7 2 5 8 0 3 6 9 The following diagrams explain the sections of the control panel: 36 3 7 A 4 5 8 2 9 6 1 Press 1 To · Turn the printer on and off. · Stop the print, copy, scan, or fax process. Print on both sides of the paper (duplex).

A green backlight comes on when the duplex function is activated. Note: This button is not functional with a Macintosh operating system. You can print two-sided documents with a Macintosh operating system by using the settings in the Two-Sided menu of the Print dialog. 2 3 Copy Mode Access the copy default screen and make copies. Note: The mode is selected when the button light is on.

4 Scan Mode Access the scan default screen and scan documents. Note: The mode is selected when the button light is on. 5 Fax Mode Access the fax default screen and send faxes. Note: The mode is selected when the button light is on. 6 Photo Card Access the photo default screen and print photos.

Note: The mode is selected when the button light is on. 7 Settings Access the settings default screen and change printer settings. Note: Other button lights are off when this button is selected. 8 9 Lighter / Darker Adjust the brightness of a copy, fax, or photo. Display the Copy, Scan, Fax, or Photo Card menu, depending on which mode is selected. 37 Press To 1 · Return to the previous screen. · Delete a letter or number. · Decrease a number. · Delete a letter or number. · Scroll through menus, submenus, or settings on the display.

· Select a menu or submenu item that appears on the display. · Feed or eject paper. · Increase a number. · Enter a space between letters or numbers. · Scroll through menus, submenus, or settings on the display. · · · Cancel a print, copy, scan, or fax job in progress. Clear a fax number or end a fax transmission and return to the fax default screen. Exit a menu or submenu, and return to the default copy, scan, fax, or photo card screen. Clear current settings or error messages, and return to default settings. 2 3 4 5 38 1 2 3 4 6 5 Press 1 To A keypad number or symbol In Copy mode or Photo Card mode: Enter the number of copies or prints you want to make.

In Fax mode: · · · 2 3 Auto Answer Redial / Pause Enter fax numbers. Navigate an automated answering system. Select letters when creating a Speed Dial list. Type numbers to enter or edit the date and time shown on the display. Set the printer to answer all incoming calls when the button light is on.

In Fax mode: · Display the last number dialed. Press dialed. or to view the last five numbers · Insert a three-second pause in the number to be dialed to wait for an outside line or get through an automated answering system. Enter a pause only when you have already begun entering the number. 4 5 6 Phone Book Start Color Start Black Access any of the programmed Speed Dial numbers (189) or Group Dial numbers (9099).

Start a color copy, scan, fax, or photo print job, depending on which mode is selected. Start a black-and-white copy, scan, fax, or photo print job, depending on which mode is selected. Saving settings In a setting menu, an \* appears next to the default setting. To change the setting: 1 From the control panel, press Settings. 2 Press or repeatedly until the setting you want appears. 3 Press : · To save most settings. An \* appears next to the saved setting. · To select a temporary setting. An \* appears next to the selected setting. Note: The printer reverts to the default setting after two minutes of inactivity or if the printer is turned off.

The Photo Card settings will not time out after two minutes of inactivity or turning off the power but will return to the default settings when a memory card or flash drive is removed. 39 To change the timeout feature: 1 Press Settings. 2 Press 3 Press . 4 Press 5 Press . 6 Press 7 Press . To change one or more temporary settings into new default settings: or repeatedly until Never appears. or repeatedly until Clear Settings Timeout appears. or repeatedly until Device Setup appears. 1 Press Settings. 2 Press 3 Press .

4 Press 5 Press . 6 Press 7 Press . or repeatedly until Use Current appears.



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or repeatedly until Set Defaults appears. or repeatedly until Defaults appears.

Understanding the Settings menu The Settings menu lets you perform maintenance functions and also change and save various printer settings. For information on saving temporary and other settings, see "Saving settings" on page 39. 1 From the control panel, press Settings. 2 Press 3 Press . 4 Press 5 Press .

Note: When you choose a value selection, an asterisk (\*) appears next to the selected setting. or repeatedly until the submenu item you want or the setting you want appears. or repeatedly until the menu item you want appears. 6 To go into additional submenus and settings, repeat step 4 and step 5 as needed. 7 If necessary, press repeatedly to return to the previous menus and make other selections. 40 From here Maintenance You can Select: · Ink Level to view the ink level of the color cartridge. Press to view the ink level of the black (or photo) cartridge. or · Clean Cartridges to clean the print cartridge nozzles. · Align Cartridges to align the cartridge. · Print Test Page to print a test page.

Paper Setup Device Setup Select the size and type of paper loaded. Select: · Language to change the language setting. · Country to set the default blank paper size, date format, number of Caller ID patterns, and region selection being used in your location. · Date/Time to set the date and time. · Host Fax Settings to choose whether to allow the fax software from the computer to make changes in your fax settings. · Button Beep to set the volume of the tone when a control panel button is pressed to either On or Off. On is the default. · Power Saver to set the number of minutes before the printer, if left unused, enters the Power Saver mode. · Caller ID Pattern to choose from one of the following patterns available based on the country or region you selected during initial setup. If phones in your country use two detection patterns, call your telecommunications company to determine their subscribed pattern.

Pattern 1 (FSK) Pattern 2 (DTMF) For more information, see "Using Caller ID from the control panel" on page 116. · Clear Settings Timeout to change the timeout feature before the printer, if left unused, resets to the factory default settings. For more information, see "Saving settings" on page 39. Defaults Select: · Photo Print Size to choose the size of photo(s) to print. · Set Defaults to change default settings.

For more information, see "Saving settings" on page 39. 41 From here Network Setup Note: This submenu item appears only when an internal wireless print server is installed in the printer. You can Select: · Print Setup Page to print a page that lists the network settings. · Wireless Setup to view: Network Name, which shows the six characters unique to your specific printer. Wireless Signal Quality, which shows the signal strength.

Reset Network Adapter to Factory Defaults, which lets you reset the wireless network settings. · TCP/IP to view the IP Address, IP Netmask, and IP Gateway of the printer. · Network Time to choose whether to enable the time server. Installing another language control panel These instructions apply only if you received one or more additional language control panels with the printer. 1 Lift the scanner unit. 2 Grasp the control panel at the front. Lift and rotate it back to remove it (if one is installed). 3 Choose the correct control panel for your language. 4 Align the tabs on the control panel with the holes on the printer. The control panel is at an angle.

42 5 Lower the control panel slightly at its front. Press the control panel down until it snaps into place. Installing the printer software Using the installation software CD (Windows users only) Using the CD that came with the printer: 1 Start Windows. 2 When the desktop appears, insert the software CD. The software installation screen appears. 3 Click Install. Using the installation software CD (Macintosh users only) 1 Close all open software applications. 2 Insert the software CD. 3 From the Finder desktop, double-click the printer CD icon that automatically appears. 4 Double-click the Install icon.

5 Follow the instructions on the computer screen. Using the World Wide Web 1 Go to the Lexmark Web site at [www.lexmark.com](http://www.lexmark.com). 2 From the home page, navigate through the menu selection, and then click Drivers & Downloads.

3 Choose the printer and the printer driver for your operating system. 4 Follow the instructions on the computer screen to download the driver and install the printer software. Understanding the printer software Using the software that installed with your printer, you can edit photos, send faxes, maintain your printer, and do many other tasks. The following is an overview of features of the Productivity Studio and the Solution Center. 43 To open the Productivity Studio Welcome Screen, use one of these methods: Method 1 From the desktop, double-click the Productivity Studio icon.

Method 2 1 Do one of the following: · In Windows Vista, click . · In Windows XP and earlier, click Start. 2 Click Programs or All Programs Lexmark 6500 Series. 3 Select Productivity Studio. Click the Productivity Studio icon for the task you want to complete. Depending on the printer you have, some of the features of this software may not be applicable. Click To Scan Details · Scan a photo or document. · Save, edit, or share a photo or document. Copy · Copy a photo or document. · Reprint or enlarge a photo.

Fax Send a photo or document as a fax. E-mail Send a photo or document as an attachment to an e-mail message. Transfer Photos Download photos from a memory card, flash drive, CD, or digital camera to the Library. Photo Greeting Cards Make quality greeting cards from your photos. Photo Packages Print multiple photos in various sizes. 44 Click To Poster Details Print a photo as a multiple-page poster. At the bottom left corner of the Welcome Screen, there are two Settings choices: Click Printer Status and Maintenance To . . . . Open the Solution Center. Check ink levels. Order print cartridges. Find maintenance information.

Select other Solution Center tabs for more information, including how to change printer settings and troubleshooting. Dialing and Sending Ringing and Answering Fax Printing/Reports Speed Dial and Group Dial numbers Fax History and Settings Select printer fax settings for: . . . . The Solution Center is a complete guide to such printing features as printing photos, troubleshooting printing problems, installing print cartridges, and performing maintenance tasks. To open the Solution Center, use one of the following methods.



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Method 1 Method 2 1 From the desktop, double-click on the Solution Center icon. 2 Click Setup and diagnose printer. The Solution Center appears with the Maintenance tab open. 1 Do one of the following: · In Windows Vista, click . · In Windows XP and earlier, click Start. 2 Click Programs or All Programs Lexmark 6500 Series. 3 Select Solution Center.

From here How To You can: · Learn how to: Use basic features. Print, scan, copy, and fax. Print projects such as photos, envelopes, cards, banners, iron-on transfers, and transparencies. · Find the electronic User's Guide for more information. · View ink levels and order new print cartridges. 45 From here Troubleshooting You can: · Learn tips about the current status. · Solve printer problems. · View ink levels and order new print cartridges. . . . . Change the appearance of the Printing Status window. Turn printing voice notification on or off.

Change network printing settings. Share information with us regarding how you use the printer. Obtain software version information. View ink levels and order new print cartridges. Advanced Maintenance · Install a new print cartridge. Note: Wait until scanning is complete before installing a new print cartridge. . . . . Order new print cartridges. Print a test page. Clean print cartridges to fix horizontal streaks. Align print cartridges to fix blurry edges. View ink levels. Troubleshoot other ink problems. Turning printing voice notification on or off The printer has a voice notification feature that tells you when printing starts and when it is completed. To turn the voice notification on or off: 1 Do one of the following: · In Windows Vista, click . · In Windows XP and earlier, click Start.

2 Click Start Programs or All Programs Lexmark 6500 Series. 3 Click Solution Center. 4 Click Advanced. 5 Click Printing Status. 6 Select or clear Play voice notification for printing events.

7 Click OK. 46 Installing an internal wireless print server The printer you purchased may contain an internal wireless print server that allows the printer to be used on a wireless network. If your printer does not have an internal wireless print server already installed, you can purchase one separately. Use the following instructions to install the internal wireless print server: 1 Turn off your printer, and then unplug the power cord from the wall outlet. Warning: Failure to unplug the printer can cause damage to your printer and to the internal wireless print server. Make sure the printer is turned off and the power cord is unplugged from the wall outlet before you proceed. 2 Remove the back cover plate by pushing the tab down and then pulling the cover away from the printer. 2 1 3 3 Unpack the internal wireless print server. Save the packaging materials. Warning: Wireless print servers are easily damaged by static electricity.

Touch something metal such as the printer frame before you touch the wireless print server. 4 Align the edges of the internal wireless print server with the guides on the left and right, and then slide the wireless print server into the printer until it snaps into place. 5 Make sure the antenna points up. 6 Attach the adhesive label with the MAC address to the back of the printer. You will need this later to network the printer. You are now ready to configure the internal wireless print server to work on your wireless network. 47 Configuring the optional internal wireless print server If you purchased the optional internal wireless print server after your printer was already set up, follow these steps: 1 Install the internal wireless print server into the printer. For more information, see "Installing an optional internal wireless print server" in the "Setting up the printer" chapter. 2 Click Start Programs or All Programs Lexmark 6500 Series. 3 Click Wireless Setup.

4 Click Start. 5 Follow the instructions on the computer screen. 6 Click Finish to complete the installation. What do the Wi-Fi indicator lights mean? · Off indicates that the printer is not turned on, or a wireless print server is not installed. Select this option: If you want to connect the printer to the computer using a USB cable.

If the printer does not have a wireless print server installed and you want to connect the printer to the computer using a USB cable. · Orange indicates that the printer is ready to be configured for wireless printing, but it is not connected to a wireless network. Select this option if you want to set up the printer on your wireless network. · Orange blinking indicates that the printer is configured, but it is unable to communicate with the wireless network. Select this option if you want to modify the wireless settings of the printer.

· Green indicates that the printer is connected to a wireless network. Select this option to start using the printer that is already set up on your wireless network. Security Information Third-party applications, including anti-virus, security, and firewall programs may alert you about the printer software being installed. For your printer to work properly, allow the printer software to run on your computer. 48 Networking General networking Networking overview A network is a collection of devices such as computers, printers, Ethernet hubs, wireless access points, and routers connected together for communication through cables or through a wireless connection. A network can be either wired, wireless, or designed to have both wired and wireless devices. Devices on a wired network use cables to communicate with each other. Devices on a wireless network use radio waves instead of cables to communicate with each other. For a device to be able to communicate wirelessly, it must have a wireless print server attached or installed that enables it to receive and transmit radio waves. Common home network configurations For desktop computers, laptops, and printers to communicate with each other over a network, they must be connected by cables and/or have wireless network adapters built in or installed in them.

There are different ways a network can be set up. Five common examples appear below. Note: The printers in the following diagrams represent Lexmark printers with Lexmark internal print servers built in or installed in them so that they can communicate over a network. Lexmark internal print servers are devices made by Lexmark to enable Lexmark printers to be connected to wired or wireless networks. Wired network example · A computer, a laptop, and a printer are connected by Ethernet cables to a hub, router, or switch. · The network is connected to the Internet through a DSL or a cable modem. Internet Wireless network examples Four common wireless networks appear below: . . . . Scenario 1: Laptop and printer connected wirelessly with Internet Scenario 2: Computer, laptop, and printer connected wirelessly with Internet Scenario 3: Computer, laptop, and printer connected wirelessly without Internet Scenario 4: Laptop connected wirelessly to printer without Internet 49 Scenario 1: Laptop and printer connected wirelessly with Internet · A computer is connected to a wireless router by an Ethernet cable.



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· A laptop and a printer are connected wirelessly to the router. · The network is connected to the Internet through a DSL or a cable modem. Internet Scenario 2: Computer, laptop, and printer connected wirelessly with Internet · A computer, a laptop, and a printer are connected wirelessly to a wireless router. · The network is connected to the Internet through a DSL or a cable modem. Internet 50 Scenario 3: Computer, laptop, and printer connected wirelessly without Internet · A computer, a laptop, and a printer are connected wirelessly to a wireless access point. · The network has no connection to the Internet. Scenario 4: Laptop connected wirelessly to printer without Internet · A laptop is directly connected wirelessly to a printer without going through a wireless router. · The network has no connection to the Internet.

What information do I need and where do I find it? This printer may contain an internal wireless print server, which allows the printer to be used on a wireless network. You need the following settings from your existing wireless network: · · · · The network name, also known as the SSID The wireless mode (the type of wireless network you are using, either infrastructure or ad hoc) The type of security used on the network (WEP, WPA, or WPA2) Any applicable security keys or passwords used with the network security encryption type Note: You must know this information in order to properly set up the printer for use on the wireless network. To obtain these settings, see the documentation that came with your wireless router or consult the person who set up your wireless network. Finding the MAC address Most network equipment has a unique hardware identification number to distinguish it from other devices on the network. This is called the Media Access Control (MAC) address.

If your printer has a factory installed internal wireless print server, the MAC address is a series of letters and numbers located on the back of your printer. 51 If you purchased the internal wireless print server separately, the MAC address appears on an adhesive label that came with the wireless print server. Attach the adhesive label to your printer so you will be able to find the MAC address when you need it. UAA: XX XX XX XX XX XX Note: A list of MAC addresses can be set on a router so that only devices with matching MAC addresses can be allowed to operate on the network. This is called MAC filtering. If MAC filtering is enabled in your router and you want to add a printer to your network, the MAC address of the printer must be included in the MAC filter list. Printing a network setup page A network setup page lists your network configuration settings. Note: You can print a network setup page only after a print server has been installed. To print a network setup page: 1 From the control panel of the printer, press Settings. 2 Press 3 Press .

4 Press 5 Press . 6 Press again. or repeatedly until Print Setup Page appears. or repeatedly until Network Setup appears. Finding a printer/print server located on remote subnets The printer software CD can automatically find the printers that are located on the same network as the computer. If the printer and print server are located on another network (called a subnet), you must manually enter an IP address during printer software installation. Direct IP printing 1 Connect the printer to an external print server using a USB cable. 2 Connect the print sever to the network using an Ethernet cable. Note: You may be connecting your printer directly into a wall connection or through a router. For more information, see the print server documentation. 3 Insert the printer software CD. 52 4 Click Install. 5 From the "Connect Your Printer" dialog, select the network option. 6 From the "Networking Setup" dialog, select Direct Network Attached. 7 Select the printer/print server combination from the Network Printers list.

Note: If more than one is listed, match the MAC address of the print server to the one in the list. For more information, see "Finding the MAC address" on page 51. Checking the port setting Windows 2000 or XP users only: 1 Click Start Settings Printers or Printers and Faxes. 2 Right-click the Lexmark 6500 Series icon. 3 From the sidebar menu, select Properties.

4 Click the Ports tab. 5 Make sure: · The port is set to a USB port. · File is not set as the port. Windows Vista users only: 1 Click Start icon Control Panel Printers. 2 Right-click the Lexmark 6500 Series icon. 3 From the sidebar menu, select Properties. 4 Click the Ports tab. 5 Make sure: · The port is set to a USB port. · File is not set as the port. Wireless networking Using a wireless network connection This printer may contain an internal wireless print server, which allows the printer to be used on a wireless network.

The following settings from your existing wireless network may be needed in order to properly configure the printer for use on the network: · · · · The network name, also known as the SSID The wireless mode (the type of wireless network you are using, either infrastructure or ad-hoc) The type of security used on the network (WEP, WPA, or WPA2) Any applicable security keys or passwords used with the network security encryption type 1 Insert the printer software CD. 2 Click Install. 3 Select I agree to the terms of this License Agreement, and then click Continue. 53 4 Select Typical, and then click Continue. 5 If this is the first time you have set up the printer, select Yes. If you have set up the printer previously and would like to install it on another computer, select No. Click Continue. 6 Follow the instructions on the next several screens to set up the paper tray, load paper, install the print cartridges, and align the cartridges. 7 Look at the W-Fi Indicator on your printer and select the matching option on the software screen. 8 Follow the instructions on the next several screens to continue with setup.

9 Select Yes to set up fax functions. 10 Follow the instructions on the next several screens to configure the fax settings appropriately for your equipment. 11 Print a sample page, and then click Continue. 12 If you want information on Lexmark promotions and discounts, select Open my browser to the Lexmark Rewards registration page. Click Continue.

13 If you want to print Web pages using shortcuts on the Toolbar, select Install the Lexmark Toolbar. 14 Click Finish. IP addresses Finding IP addresses An IP address is a unique number used by devices on an IP network to locate and communicate with each other. Devices on an IP network can only communicate with each other if they have unique and valid IP addresses. A unique IP address means no two devices on the same network have the same IP address. How to locate a printer IP address You can locate the printer IP address by printing out the printer network setup page.



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