



Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for LEXMARK X464DE. You'll find the answers to all your questions on the LEXMARK X464DE in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual LEXMARK X464DE
User guide LEXMARK X464DE
Operating instructions LEXMARK X464DE
Instructions for use LEXMARK X464DE
Instruction manual LEXMARK X464DE

LEXMARK

X46x Series

User's Guide

February 2009

www.lexmark.com

Machine type(s):
7014, 4565, 4570
Model(s):
431, 636, 639, n01, n02, g01, g02, n11, n12, g11, g12, h01, h02, wh1, wh2



[You're reading an excerpt. Click here to read official LEXMARK X464DE user guide](http://yourpdfguides.com/dref/1261593)
<http://yourpdfguides.com/dref/1261593>

Manual abstract:

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. 36 Installing a printer hard disk

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.139 Blocking junk faxes.....

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.....139 *Canceling an outgoing fax..*

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.....140 *Canceling a fax while the original documents are still scanning .*

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.....141 *Improving fax quality...*

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.....142 *Holding and forwarding faxes...*

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.142 *Holding faxes.....*

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....142 Forwarding a fax .

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143 Scanning to an FTP address....

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.....144 Scanning to an FTP address...

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.....144 Scanning to an FTP address using the keypad

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.....144 Scanning to an FTP address using a shortcut number.

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.....144 Scanning to an FTP address using the address book .

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.145 Creating shortcuts.....

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..145 Creating an FTP shortcut using the Embedded Web Server...

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.145 Creating an FTP shortcut using the touch screen....

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.....145 Understanding FTP options.....

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...146 Sides (Duplex)

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...146 Orientation .

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...146 Content..

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..147 Advanced Options.....

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147 Improving FTP quality.....

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.....148 Scanning to a computer or flash drive.

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..149 Scanning to a computer...

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..149 Understanding scan profile options...

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...150 Quick Setup.

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....151 JPEG Quality.....

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...151 Darkness.....

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151 Contents 7 Advanced Imaging

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..151 Scanning to a flash drive.....

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.....152 Improving scan quality....

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...152 Understanding printer menus.....

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.153 Menus list...

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.....153 Paper menu.

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.....154 Default Source menu..

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.....154 Paper Size/Type menu

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.....154 Configure MP menu.....

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.....157 Substitute Size menu....

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....157 Paper Texture menu .

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...158 Paper Weight menu

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...159 Paper Loading menu ..

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.159 Custom Types menu.....

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161 Custom Names menu.....

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.....161 Custom Scan Sizes menu ...

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..161 Universal Setup menu.....

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...162 Reports menu..

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.....163 Network/Ports menu..

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.....*.164 Active NIC menu.*.....

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.164 Standard Network or Network <x> menus

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..164 SMTP Setup menu

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166 Network Reports menu

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...167 Network Card menu..

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...167 TCP/IP menu

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..168 IPv6 menu.....

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....170 NetWare menu.....

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....170 LexLink menu .

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.171 Standard USB menu...

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.172 Parallel <x> menu.....

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173 Serial <x> menu

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..175 Security menu...

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.....178 Miscellaneous menu....

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178 Confidential Print menu

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..178 Disk Wiping menu ...

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.....179 Security Audit Log menu

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180 Set Date/Time menu.....

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.....181 Settings menu.....

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.....182 General Settings menu ..

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..182 Copy Settings menu ...

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.188 Contents & Fax Settings menu.....

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....194 E-mail Settings menu .

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.203 FTP Settings menu.....

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.....227 *Maintaining the printer..*

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...228 *Cleaning the exterior of the printer.....*

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.....228 *Cleaning the scanner glass...*

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.....228 *Cleaning the ADF separator rollers...*

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..229 *Adjusting scanner registration.....*

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230 *Storing supplies.....*

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.....231 *Checking the status of supplies...*

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.....232 *Checking the status of supplies from the printer control panel...*

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.....232 *Checking the status of supplies from a network computer .*

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.....232 *Ordering supplies.*

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.....233 Ordering toner cartridges.



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.233 Ordering a photoconductor kit

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....233 Ordering ADF replacement parts.....

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....234 Moving the printer to another location.....

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234 Shipping the printer.....

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...235 Administrative support.....

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.....236 Finding advanced networking and administrator information..

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.....236 *Using the Embedded Web Server.*

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.236 *Checking the device status...*

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.....236 *Setting up e-mail alerts...*

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.....238 *Clearing jams...*

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...238 Understanding jam messages and locations.....

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.238 200 and 201 paper jams

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.....239 202 paper jam ..

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....241 231 paper jam

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242 233 paper jam

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..244 234 paper jam

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..244 235 paper jam ...

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...246 251 paper jam ..

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....247 290294 paper jams .

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.....248 Troubleshooting..

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252 Solving basic printer problems.....

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.....252 Printer control panel display is blank or displays only diamonds...

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....252 Indicator light blinks red.....

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.....252 Check the display for error messages..

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252 Make sure the fax function is set up properly

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.....252 Understanding printer messages....

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....252 Answering .

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..252 Change <src> to <x>...

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253 Check tray <x> connection

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.253 Clock battery

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.....253 Close front door.

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..253 Close door or insert cartridge.....

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....253 Connect <x>bps.

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.....254 Disk Full - Scan Job Canceled

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.....254 Fax memory full.

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..254 Fax partition inoperative. Contact system administrator.

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.....254 Fax server 'To Format' not set up. Contact system administrator..

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.....254 Fax Station Name not set up ...

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.....254 Fax Station Number not set up.....

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....255 Insert Tray <x> .

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.....255 Install Tray <x>.

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.....255 Invalid PIN.

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...255 Load <src> with <x>..

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.....255 Load manual feeder with <x>...

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...255 Memory full, cannot print faxes.....

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.256 Network/Network <x>....

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.....256 No analog phone line connected to modem, fax is disabled....

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...256 No answer.....

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.....256 No dial tone...

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.....256 Paper Change: Load Tray<x> <paper type>..

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.....256 Queued for sending...

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..256 Remove originals from the scanner ADF...

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...256 Remove packaging material, check <x> ..

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....257 Contents 10 Scan Document Too Long .

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..257 Scanner ADF Cover Open ...

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.257 Securely clearing disk space

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257 Serial <x>

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.....257 Set clock

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..257 SMTP server not set up. Contact system administrator.....

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.257 Some held jobs were not restored

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.....258 System busy, preparing resources for job. .

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.258 System busy, preparing resources for job. Deleting held job(s).....

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....258 Unsupported disk

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...258 Unsupported USB device, please remove ..

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.258 Unsupported USB hub, please remove....
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.....*258 USB/USB <x>*

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...*258 30 Invalid refill, change toner cartridge.....*

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.....258 35 *Insufficient memory to support Resource Save feature*

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.....259 37 *Insufficient memory to collate job ...*

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...259 37 *Insufficient memory, some Held Jobs were deleted..*

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.....259 37 *Insufficient memory, some held jobs will not be restored*

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..259 38 Memory full.....

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..259 39 Complex page, some data may not have printed...

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259 50 PPDS font error

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...260 51 Defective flash detected ..

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...260 52 Not enough free space in flash memory for resources ..

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.260 53 Unformatted flash detected

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....260 54 Network <x> software error.

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.....260 54 Serial option <x> error..

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..260 54 Standard network software error...

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.....261 55 Unsupported option in slot <x>...

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..261 56 Parallel port <x> disabled...

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261 56 Serial port <x> disabled

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.261 56 Standard parallel port disabled

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.....261 56 Standard USB port disabled..

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.....263 62 Disk full

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.....263 63 Unformatted disk..

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..263 80 Routine maintenance needed ...

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.263 84 Replace PC Kit.....

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..263 Contents 11 84 PC Kit life warning.....

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.264 88.yy Replace cartridge

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264 200282.yy paper jam....

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..264 290-295.yy scanner jam.....

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.....265 840.01 Scanner Disabled..

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...265 841-846 Scanner Service Error ..

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...266 Multiple-language PDFs do not print.....

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.....266 Error message about reading USB drive appears.....

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.....266 Jobs do not print.....

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.266 Confidential and other held jobs do not print

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.267 Job takes longer than expected to print

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..267 Job prints from the wrong tray or on the wrong paper ...

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...268 Incorrect characters print.....

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.....268 Tray linking does not work.

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.268 Large jobs do not collate

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.270 Partial document or photo copies.....

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.....271 Solving scanner problems.

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271 Checking an unresponsive scanner

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271 Scan was not successful

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..272 Scanning takes too long or freezes the computer.....

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272 Poor scanned image quality

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.....273 Caller ID is not shown.....

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.....273 Cannot send or receive a fax...

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.....274 Can send but not receive faxes....

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275 Can receive but not send faxes.....

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....276 Received fax has poor print quality.....

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276 Solving option problems.....

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....277 Option does not operate correctly or quits after it is installed

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.....277 Contents 12 Drawers..

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.....278 *Flash memory card*.....

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....278 *Hard disk with adapter*.....

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....278 *Internal Solutions Port*

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.....279 Paper frequently jams ...

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.....279 Paper trays..

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.....279 Paper jam message remains after jam is cleared

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....280 Blank pages.....

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.....281 Characters have jagged or uneven edges

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.....281 Clipped images..

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282 Incorrect margins.....

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283 Paper curl.....

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283 Print irregularities

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....284 Skewed print.....

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...284 Solid black or white streaks.....

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.286 Streaked vertical lines

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..287 Toner fog or background shading appears on the page

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.....288 Toner rubs off..

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....288 Toner specks.....

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...289 Transparency print quality is poor.....

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.....290 *Contacting Customer Support.*

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.....290 *Notices*.....

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.....291 *Product information*....

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.....291 *Edition notice.*

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....291 *Power consumption.*

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..295 *Index...*

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....310 Contents 13 14 Safety information CAUTION--POTENTIAL INJURY: See the enclosed Safety Sheet before making any cable or electrical connection. Connect the power cord to a properly grounded electrical outlet that is near the product and easily accessible. Do not place or use this product near water or wet locations. CAUTION--SHOCK HAZARD: Do not use the fax feature during a lightning storm. Do not set up this product or make any electrical or cabling connections, such as the fax feature, power cord, or telephone, during a lightning storm. Refer service or repairs, other than those described in the user documentation, to a professional service person.

CAUTION--POTENTIAL INJURY: This product uses a laser. Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.



[You're reading an excerpt. Click here to read official LEXMARK X464DE user guide](http://yourpdfguides.com/dref/1261593)
<http://yourpdfguides.com/dref/1261593>

This product uses a printing process that heats the print media, and the heat may cause the media to release emissions. You must understand the section in your operating instructions that discusses the guidelines for selecting print media to avoid the possibility of harmful emissions. Use care when you replace a lithium battery. **CAUTION--POTENTIAL INJURY:** There is a danger of explosion if a lithium battery is incorrectly replaced. Replace it only with the same or an equivalent type of lithium battery. Do not recharge, disassemble, or incinerate a lithium battery. Discard used batteries according to the manufacturer's instructions and local regulations. **CAUTION--HOT SURFACE:** The inside of the printer might be hot.

To reduce the risk of injury from a hot component, allow the surface to cool before touching. **CAUTION--POTENTIAL INJURY:** The printer weight is greater than 18 kg (40 lb) and requires two or more trained personnel to move it safely. **CAUTION--POTENTIAL INJURY:** Before moving the printer, follow these guidelines to avoid personal injury or printer damage: · Turn the printer off using the power switch, and then unplug the power cord from the wall outlet. · Disconnect all cords and cables from the printer before moving it. · Lift the printer off the optional drawer, and set it aside instead of trying to lift the drawer and printer at the same time.

Note: Use the handholds located on both sides of the printer to lift it off the optional drawer. Use only the power cord provided with this product or the manufacturer's authorized replacement. Use only the telecommunications (RJ-11) cord provided with this product or a 26 AWG or larger replacement when connecting this product to the public switched telephone network. **CAUTION--SHOCK HAZARD:** If you are accessing the system board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the wall outlet before continuing.

If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

CAUTION--SHOCK HAZARD: Make sure that all external connections (such as Ethernet and telephone system connections) are properly installed in their marked plug-in ports. Safety information 15 This product is designed, tested, and approved to meet strict global safety standards with the use of specific manufacturer's components. The safety features of some parts may not always be obvious. The manufacturer is not responsible for the use of other replacement parts. **CAUTION--POTENTIAL INJURY:** Do not cut, twist, bind, crush, or place heavy objects on the power cord. Do not subject the power cord to abrasion or stress. Do not pinch the power cord between objects such as furniture and walls. If any of these things happen, a risk of fire or electrical shock results. Inspect the power cord regularly for signs of such problems. Remove the power cord from the electrical outlet before inspecting it.

CAUTION--SHOCK HAZARD: To avoid the risk of electric shock when cleaning the exterior of the printer, unplug the power cord from the wall outlet and disconnect all cables from the printer before proceeding. **CAUTION--TIPPING HAZARD:** Floor-mounted configurations require additional furniture for stability. You must use either a printer stand or printer base if you are using a high-capacity input tray, a duplex unit and an input option, or more than one input option. If you purchased a multifunction printer (MFP) that scans, copies, and faxes, you may need additional furniture. For more information, see www.lexmark.com/multifunctionprinters. **SAVE THESE INSTRUCTIONS.** Safety information 16 Learning about the printer Thank you for choosing this printer! We've worked hard to make sure it will meet your needs. To start using your new printer right away, use the setup materials that came with the printer, and then skim the User's Guide to learn how to perform basic tasks.

To get the most out of your printer, read the User's Guide carefully, and make sure you check the latest updates on our Web site. We're committed to delivering performance and value with our printers, and we want to make sure you're satisfied. If you do encounter any problems along the way, one of our knowledgeable support representatives will be delighted to help you get back on track fast. And if you find something we could do better, please let us know.

After all, you are the reason we do what we do, and your suggestions help us do it better.

Finding information about the printer What are you looking for? Initial setup instructions: Find it here Setup documentation--The setup documentation came with the printer and is also available on the Lexmark Web site at www.lexmark.com/publications/. User's Guide--The User's Guide is available on the

Software and Documentation CD. For updates, check our Web site at www.lexmark.com/publications/.

· Connecting the printer · Installing the printer software Additional setup and instructions for using the printer: · Selecting and storing paper and specialty media · Loading paper · Performing printing, copying, scanning, and faxing tasks, depending on your printer model · · · · · Configuring printer settings Viewing and printing documents and photos Setting up and using printer software Setting up and configuring the printer on a network, depending on your printer model · Caring for and maintaining the printer · Troubleshooting and solving problems Help using the printer software Windows or Mac Help--Open a printer software program or application, and then click Help. Click Notes: to view context-sensitive information. · The Help installs automatically with the printer software. · The printer software is located in the printer Program folder or on the desktop, depending on your operating system. Learning about the printer 17 What are you looking for? The latest supplemental information, updates, and technical support: Find it here Lexmark Support Web site--support.lexmark.com Note: Select your region, and then select your product to view the appropriate support site. Support telephone numbers and hours of operation for your region or country can be found on the Support Web site or on the printed warranty that came with your printer.

Record the following information (located on the store receipt and the back of the printer), and have it ready when you contact support so that they may serve you faster: · · · · · Documentation Driver downloads Live chat support E-mail support Telephone support · · · · · Warranty information Machine Type number Serial number Date purchased Store where purchased Warranty information varies by country or region: · In the US--See the Statement of Limited Warranty included with this printer, or at support.



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lexmark.com. · Rest of the world--See the printed warranty that came with your printer. Printer configurations Note: Printer configuration may vary depending on your printer model. Learning about the printer 18 Basic model 3 2 1 8 7 6 5 4 1 2 3 4 5 6 7 8 Front door release button Printer control panel Automatic Document Feeder (ADF) Standard exit bin with overhead light Paper stop Standard 250-sheet tray Multipurpose feeder door Front door Learning about the printer 19 1 2 3 4 System board locks Locking device Ethernet port USB port Note: Use this USB port to connect the printer to the computer. 5 Fax wall connection port Note: The Fax ports are present only when a fax card is installed. 6 Fax telephone connection port Note: The Fax ports are present only when a fax card is installed. 7 8 9 10 11 Rear door Power switch Printer power cord socket USB peripheral port Removable protective plate Note: The protective plate is removed when internal options are installed. Selecting a location for the printer When selecting a location for the printer, leave enough room to open trays, covers, and doors.

If you plan to install any options, leave enough room for them also. It is important to: · Make sure airflow in the room meets the latest revision of the ASHRAE 62 standard. · Provide a flat, sturdy, and stable surface. Learning about the printer 20 · Keep the printer: Away from the direct airflow of air conditioners, heaters, or ventilators Free from direct sunlight, humidity extremes, or temperature fluctuations Clean, dry, and free of dust · Allow the following recommended amount of space around the printer for proper ventilation: 1 2 5 3 4 1 2 3 4 5 Top 254 mm (10 in.) Right Side 203 mm (8 in.)

) Rear Front Left Side 305 mm (12 in.) 203 mm (8 in.) 76 mm (3 in.) Basic functions of the scanner The scanner provides copy, fax, and scan-to-network capability for large workgroups. You can: · · · · Make quick copies, or change the settings on the printer control panel to perform specific copy jobs. Send a fax using the printer control panel. Send a fax to multiple fax destinations at the same time. Scan documents and send them to your computer, an e-mail address, a flash drive, or an FTP destination. Scan documents and send them to another printer (PDF by way of FTP). Note: The fax function is available on selected printer models only. Learning about the printer 21 Understanding the ADF and scanner glass Automatic Document Feeder (ADF) Scanner glass Use the ADF for multiple-page documents. Use the scanner glass for single pages, small items (such as postcards or photos), transparencies, photo paper, or thin media (such as magazine clippings). You can use the ADF or the scanner glass to scan documents. Using the ADF The ADF can scan multiple pages, including duplex pages. If duplex settings are selected, the ADF scans both sides of the page automatically.

When using the ADF: · · · · · Load the document into the ADF faceup, short edge first. Load up to 50 sheets of plain paper in the ADF input tray. Scan sizes from 125 x 127 mm (4.92 x 5.0 in.) to 215.9 x 355.6 mm (8.5 x 14 in.).

Scan documents with mixed page sizes (letter and legal). Scan media weights from 52 to 120 g/m² (14 to 32 lb). Do not load postcards, photos, small items, transparencies, photo paper, or thin media (such as magazine clippings) into the ADF. Place these items on the scanner glass. Using the scanner glass The scanner glass can be used to scan or copy single pages or book pages.

When using the scanner glass: · · · Place a document facedown on the scanner glass in the upper left corner. Scan or copy documents up to 215.9 x 355.6 mm (8.5 x 14 in.)

). Scan documents with mixed page sizes (letter and legal). Copy books up to 25.3-mm (1-in.) thick. Learning about the printer 22 Understanding the printer control panel 1 2 1 4 7 ABC 2 DEF 3 6 9 # GHI JKL 5 8 MNO PQRS TUV WXYZ * 0 3 4 5 8 7 6 Item 1 2 Display Keypad 1 4 7 ABC Description View scanning, copying, faxing, and printing options as well as status and error messages. Enter numbers or symbols on the display. 2 DEF 3 6 9 # GHI JKL 5 8 MNO PQRS TUV WXYZ * 3 0 Dial Pause · Press to cause a two- or three-second dial pause in a fax number. In the Fax To field, a Dial Pause is represented by a comma (,). · From the home screen, press to redial a fax number.

· The button functions only within the Fax menu or with fax functions. When outside of the Fax menu, fax function, or home screen, pressing 4 Back causes an error beep. In the Copy menu, press to delete the right-most digit of the value in the Copy Count. numerous times. The default value of 1 appears if the entire number is deleted by pressing to delete the right-most digit of a number entered In the Fax Destination List, press manually. You can also press to delete an entire shortcut entry. Once an entire line is causes the cursor to move up one line. deleted, another press of to delete the character to the left of the cursor. If the In the E-mail Destination List, press character is in a shortcut, then the shortcut is deleted. 5 Home Press to return to the home screen.

Learning about the printer 23 Item 6 Start Description · Press to initiate the current job indicated on the display. · From the home screen, press to start a copy job with the default settings. · If pressed while a job is scanning, the button has no effect. Indicates the printer status: 7 Indicator light · · · · 8 Stop Off--The power is off. Blinking green--The printer is warming up, processing data, or printing.

Solid green--The printer is on, but idle. Blinking red--Operator intervention is needed. Stops all printer activity A list of options is offered once Stopped appears on the display. Understanding the home screen After the printer is turned on and a short warm-up period occurs, the display shows a basic screen which is referred to as the home screen. Use the home screen buttons to initiate an action such as copying, faxing, or scanning; to open the menu screen; or to respond to messages.

Note: Buttons appearing on the home screen may vary depending on home screen customization settings. 1 2 8 Ready Touch any button to begin. 7 6 5 4 3

Display item 1 Copy Description Opens the Copy menus Note: From the home screen, you can also access the Copy menus by pressing a number on the keypad. 2 3 4 E-mail Menus FTP Opens the E-mail menus Opens the menus. These menus are available only when the printer is in the Ready state. Opens the File Transfer Protocol (FTP) menus Learning about the printer 24 Display item 5 Status message bar Description · Shows the current printer status such as Ready or Busy.



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· Shows printer conditions such as Toner Low. · Shows intervention messages to give instructions on what you should do so the printer can continue processing, such as Close door. Appears on the display whenever the printer status includes a message requiring intervention. Touch it to access the messages screen for more information on the message, including how to clear it.

All menus have a Tips button. Tips is a context-sensitive Help feature within the display touch screens. Opens the Fax menus 6 Status/Supplies 7 8 Tips Fax Other buttons may appear on the home screen, such as: Display item Release Held Faxes Search Held Jobs Description If this button is shown, then there are held faxes with a scheduled hold time previously set. To access the list of held faxes, touch this button. Searches on any of the following items and returns search results: Held Jobs Lock Device User names for held or confidential print jobs Job names for held jobs, excluding confidential print jobs Profile names Bookmark container or job names USB container or job names for supported extensions only Opens a screen containing all the held jobs This button appears on the screen when the printer is unlocked and Device Lockout Personal Identification Number (PIN) has been set. Touching this button opens a PIN entry screen. Entering the correct PIN locks the printer control panel (touch screen and hard buttons). Unlock Device This button appears on the screen when the printer is locked. The printer control panel buttons and shortcuts cannot be used while it appears. Touching this button opens a PIN entry screen. Entering the correct PIN unlocks the printer control panel (touch screen and hard buttons). Using the touch-screen buttons Note: Depending on your options and administrative setup, your screens and buttons may vary from those shown. Learning about the printer 25 Sample touch screen Button Home Function Returns to the home screen Down arrow Opens an options screen Left scroll decrease Scrolls to another value in decreasing order Right scroll increase Scrolls to another value in increasing order Left arrow Scrolls left Right arrow Scrolls right Back Navigates back to the previous screen Learning about the printer 26 Other touch-screen buttons Button Submit Function Saves a value as the new default setting Down arrow Moves down to the next screen Up arrow Moves up to the next screen Unselected radio button This is an unselected radio button. The radio button is gray to show it is unselected. Selected radio button This is a selected radio button.

The radio button is blue to show it is selected. Cancel Jobs Opens the Cancel Jobs screen. The Cancel Jobs screen shows three headings: Print, Fax, and Network. The following items are available under the Print, Fax, and Network headings: Print job Copy job Fax FTP E-mail send Each heading has a list of jobs shown in a column under it which can show only three jobs per screen. Each job appears as a button which you can touch to access information about the job.

If more than three jobs exist in a column, then an arrow appears enabling you to scroll through the jobs. Continue Touch this button to accept a selection or to clear messages, and then proceed with the job. Learning about the printer 27 Button Cancel Function · Cancels an action or a selection · Cancels out of a screen and returns to the previous screen Select Opens the next related menu or menu item Features Feature Menu trail line: Description A Menu trail line is located at the top of each menu screen. This feature acts as a Menu Settings Copy Settings trail, showing the path taken to arrive at the current menu. It gives the exact location within the menus. Number of Copies Touch any of the underlined words to return to that menu or menu item. The Number of Copies is not underlined since this is the current screen. If you touch an underlined word on the Number of Copies screen before the Number of Copies is set and saved, then the selection is not saved, and it does not become the default setting. Attendance message alert If an attendance message occurs which affects a function, such as copy or fax, then a solid red exclamation point appears over the function button on the home screen, and the red indicator light blinks. Learning about the printer 28 Additional printer setup Installing internal options CAUTION--SHOCK HAZARD: If you are accessing the system board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the wall outlet before continuing.

If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer. You can customize your printer connectivity and memory capacity by adding optional cards. The instructions in this section explain how to install the available cards; you can also use them to locate a card for removal. Available internal options · Memory cards Printer memory Flash memory Fonts · Firmware cards Bar Code and Forms IPDS and SCS/TNe PrintCryptionTM · Printer hard disk · LexmarkTM Internal Solutions Ports (ISP) RS-232-C Serial ISP Parallel 1284-B ISP MarkNetTM N8150 802.11 b/g/n Wireless ISP MarkNet N8130 10/100 Fiber ISP MarkNet N8120 10/100/1000 Ethernet ISP · MarkNet N8110 V-34 Fax Card Additional printer setup 29 Accessing the system board to install internal options Note: This task requires a flathead screwdriver. CAUTION--SHOCK HAZARD: If you are accessing the system board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the wall outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer. 1 Loosen the screws on the back of the system board a quarter turn. Additional printer setup 30 2 Lift the front of the scanner unit to open the system board. 3 Use the following illustration to locate the appropriate connector.

Warning--Potential Damage: System board electronic components are easily damaged by static electricity. Touch something metal on the printer before touching any system board electronic components or connectors. 1 2 3 4 Flash memory or firmware card connectors Fax card connector Lexmark Internal Solutions Port or printer hard disk connector Memory card connector Additional printer setup 31 Installing a memory card CAUTION--SHOCK HAZARD: If you are accessing the system board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the wall outlet before continuing.



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If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer. **Warning--Potential Damage:** System board electronic components are easily damaged by static electricity.

Touch something metal on the printer before touching any system board electronic components or connectors. **Note:** This task requires a flathead screwdriver. An optional memory card can be purchased separately and attached to the system board. To install the memory card: 1 Access the system board. 2 Unpack the memory card.

Note: Avoid touching the connection points along the edge of the card. 3 Open the memory card connector latches. Additional printer setup 32 4 Align the notches on the memory card with the ridges in the connector. 1 2 Notches Ridges 5 Push the memory card straight into the connector until it clicks into place. **Note:** After the memory card is installed, make sure the memory card connector latches return to the latched vertical position and are secure against the card. 6 Release the system board access latch, and then close the system board door by lowering the scanner. 7 Push in on the screws while rotating them clockwise a quarter turn to lock the system board into place. **Warning--Potential Damage:** Make sure the system board is locked to prevent possible damage to the printer if it is moved. Additional printer setup 33 Installing a flash memory or firmware card The system board has two connections for an optional flash memory or firmware card. Only one of each may be installed, but the connectors are interchangeable.

Note: This task requires a flathead screwdriver. **CAUTION--SHOCK HAZARD:** If you are accessing the system board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the wall outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer. **Warning--Potential Damage:** System board electronic components are easily damaged by static electricity. Touch something metal on the printer before touching any system board electronic components or connectors. 1 Access the system board. 2 Unpack the card. **Note:** Avoid touching any electrical components on the card. Additional printer setup 34 3 Holding the card by its sides, align the plastic pins on the card with the holes on the system board. 1 2 Plastic pins Metal pins 4 Push the card firmly into place.

Notes: · The entire length of the connector on the card must touch and be flush against the system board. · Be careful not to damage the connectors. 5 Release the latch, and then close the system board door by lowering the scanner. Additional printer setup 35 6 Push in on the screws while rotating them clockwise a quarter turn to lock the system board into place. **Warning--Potential Damage:** Make sure the system board is locked to prevent possible damage to the printer if it is moved.

Installing an Internal Solutions Port The system board supports one optional Lexmark Internal Solutions Port (ISP). Install an ISP for additional connectivity options. **Note:** This task requires a #2 Phillips screwdriver and a flathead screwdriver. **CAUTION--SHOCK HAZARD:** If you are accessing the system board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the wall outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

Warning--Potential Damage: System board electronic components are easily damaged by static electricity. Touch something metal on the printer before touching any system board electronic components or connectors. 1 Access the system board. 2 Unpack the ISP and plastic tee. **Note:** Avoid touching the components on the card. Additional printer setup 36 3 Locate the appropriate connector on the system board. **Note:** If an optional printer hard disk is currently installed, then the printer hard disk must first be removed. To remove the hard disk: a Unplug the printer hard disk interface cable from the system board, leaving the cable attached to the printer hard disk. To unplug the cable, squeeze the paddle at the plug of the interface cable to disengage the latch before pulling the cable out. Additional printer setup 37 b Remove the screws holding the printer hard disk in place.

c Remove the printer hard disk by pulling it upward to unseat the standoffs. Additional printer setup 38 d Remove the thumbscrews that attach the printer hard disk mounting bracket to the printer hard disk, and then remove the bracket. Set the printer hard disk aside. 4 Remove the metal cover from the ISP opening. Additional printer setup 39 5 Align the posts of the plastic tee to the holes in the system board, and then press downward until the tee snaps into place. Be sure each post of the tee has latched completely, and that the tee is seated firmly onto the system board. 6 Install the ISP onto the plastic tee. Angle the ISP over the plastic tee, and then approach the plastic tee so that any overhanging connectors will pass through the ISP opening in the system board cage. 7 Lower the ISP toward the plastic tee until the ISP is seated between the guides of the plastic tee. Additional printer setup 40 8 Insert the long thumbscrew, into the hole closest to the white connector, and turn it clockwise enough to hold the ISP in place.

Do not tighten the thumbscrew at this time. 9 Attach the two provided screws to secure the ISP mounting bracket to the system board cage. 10 Tighten the long thumbscrew. **Note:** Do not overtighten the thumbscrew. 11 Insert the plug of the ISP interface cable into the receptacle of the system board. **Note:** The plugs and receptacles are color coded. Additional printer setup 41 12 If a printer hard disk was previously installed, then attach the printer hard disk to the ISP. For more information, see "Installing a printer hard disk" on page 43. 13 Release the latch, and then close the system board door by lowering the scanner. 14 Push in on the screws while rotating them clockwise a quarter turn to lock the system board into place.

Warning--Potential Damage: Make sure the system board is locked to prevent possible damage to the printer if it is moved. Additional printer setup 42 Installing a printer hard disk The optional printer hard disk can be installed with or without a Lexmark Internal Solutions Port (ISP). **Note:** This task requires a #2 Phillips screwdriver and a flathead screwdriver. **CAUTION--SHOCK HAZARD:** If you are accessing the system board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the wall outlet before continuing.



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If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer. **Warning--Potential Damage:** System board electronic components are easily damaged by static electricity. Touch something metal on the printer before touching any system board electronic components or connectors. 1 Access the system board. 2 Unpack the printer hard disk. **Note:** Avoid touching the components on the card.

3 Locate the appropriate connector on the system board. **Note:** If an optional ISP is currently installed, then the printer hard disk must be installed onto the ISP. **Additional printer setup 43** To install a printer hard disk onto the ISP: a Using a flathead screwdriver to loosen the screws, remove the thumbscrews that attach the printer hard disk mounting bracket to the printer hard disk, and then remove the bracket. b Align the standoffs of the printer hard disk with the holes in the ISP, and then press downward on the printer hard disk until the standoffs have seated into place. c Insert the plug of the printer hard disk interface cable into the receptacle of the ISP. **Note:** The plugs and receptacles are color coded. **Additional printer setup 44** To install a printer hard disk directly onto the system board: a Align the standoffs of the printer hard disk with the holes in the system board, and then press downward on the printer hard disk until the standoffs have seated into place. **Additional printer setup 45** b Attach the two provided screws to secure the printer hard disk mounting bracket. c Insert the plug of the printer hard disk interface cable into the receptacle of the system board. **Note:** The plugs and receptacles are color coded. 4 Release the latch, and then close the system board door by lowering the scanner. **Additional printer setup 46** 5 Push in on the screws while rotating them clockwise a quarter turn to lock the system board into place. **Warning--Potential Damage:** Make sure the system board is locked to prevent possible damage to the printer if it is moved. **Installing a fax card** **Note:** This task requires a #2 Phillips screwdriver and a flathead screwdriver. **CAUTION--SHOCK HAZARD:** If you are accessing the system board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the wall outlet before continuing.

If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer. **Warning--Potential Damage:** System board electronic components are easily damaged by static electricity. Touch something metal on the printer before touching any system board electronic components or connectors. 1 Access the system board. 2 Unpack the fax card.

Additional printer setup 47 3 Remove the metal cover from the fax card opening. 2 1 4 Insert the fax card, and then tighten the two screws to secure the fax card mounting bracket. **Additional printer setup 48** 5 Insert the plug of the fax card interface cable into the receptacle of the system board. 6 Release the latch, and then close the system board door by lowering the scanner. 7 Push in on the screws while rotating them clockwise a quarter turn to lock the system board into place. **Warning--Potential Damage:** Make sure the system board is locked to prevent possible damage to the printer if it is moved. **Additional printer setup 49** **Installing hardware options** **Installing a 250- or 550-sheet drawer** The printer supports one optional drawer; you can install a 250- or 550-sheet drawer. **CAUTION--SHOCK HAZARD:** If you are accessing the system board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the wall outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer. 1 Unpack the drawer, and then remove any packing material from the outside of the drawer.

2 Remove the tray from the support unit. 1 2 1 2 Support unit Tray 3 Remove any packing material and tape from inside the tray. 4 Insert the tray into the support unit. 5 Place the drawer in the location chosen for the printer. **Additional printer setup 50** 6 Align the printer with the drawer, and then lower the printer into place. **Attaching cables** Connect the printer to the computer using a USB cable, or to the network using an Ethernet cable. Be sure to match the following: · The USB symbol on the cable with the USB symbol on the printer · The appropriate Ethernet cable to the Ethernet port **Additional printer setup 51** 1 2 USB port Ethernet port **Verifying printer setup** Once all hardware and software options are installed and the printer is turned on, verify that the printer is set up correctly by printing the following: · Menu settings page--Use this page to verify that all printer options are installed correctly. A list of installed options appears toward the bottom of the page. If an option you installed is not listed, then it is not installed correctly. Remove the option and install it again. · Network setup page--If your printer is a network model and is attached to a network, print a network setup page to verify the network connection. This page also provides important information that aids network printing configuration. **Printing a menu settings page** Print a menu settings page to review the current menu settings and to verify printer options are installed correctly. **Note:** If you have not made any menu item settings changes yet, then the menu settings page lists all the factory default settings. Once you select and save other settings from the menus, they replace the factory default settings as user default settings.

A user default setting remains in effect until you access the menu again, choose another value, and save it. To restore the factory default settings, see "Restoring the factory default settings" on page 237. 1 Make sure the printer is on and Ready appears. 2 On the home screen, touch 3 Touch Reports. 4 Touch Menu Settings Page.

The menu settings page prints and the printer returns to the home screen. . **Additional printer setup 52** **Printing a network setup page** If the printer is attached to a network, then print a network setup page to verify the network connection. This page also provides important information that aids network printing configuration. 1 Make sure the printer is on and Ready appears. 2 On the home screen, touch 3 Touch Reports. 4 Touch Network Setup Page. The network setup page prints and the printer returns to the home screen. . 5 Check the first section on the network setup page, and confirm that Status is "Connected."

" If Status is "Not Connected," then the LAN drop may not be active, the network cable may be malfunctioning, or, if you have a wireless printer model, the wireless network may not be configured properly.



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Consult a system support person for a solution, and then print another network setup page. Setting up the printer software Installing printer software A printer driver is software that lets the computer communicate with the printer. The printer software is typically installed during the initial printer setup. If you need to install the software after setup, follow these instructions: For Windows users 1 Close all open software programs. 2 Insert the Software and Documentation CD. 3 From the main installation dialog, click Install. 4 Follow the instructions on the screen. For Macintosh users 1 Close all open software applications. 2 Insert the Software and Documentation CD.

3 From the Finder desktop, double-click the printer CD icon that automatically appears. 4 Double-click the Install icon. 5 Follow the instructions on the screen. Using the World Wide Web 1 Go to the Lexmark Web site at www.lexmark.com.

2 From the Drivers & Downloads menu, click Driver Finder. 3 Select your printer, and then select your operating system. 4 Download the driver and install the printer software. Additional printer setup 53 Updating available options in the printer driver Once the printer software and any options are installed, it may be necessary to manually add the options in the printer driver to make them available for print jobs.

For Windows users 1 Do one of the following: In Windows Vista a b c d Click . Click Control Panel. Click Hardware and Sound. Click Printers. In Windows XP a Click Start. b Click Printers and Faxes. In Windows 2000 a Click Start. b Click Settings Printers. 2 Select the printer. 3 Right-click the printer, and then select Properties.

4 Click the Install Options tab. 5 Under Available Options, add any installed hardware options. 6 Click Apply. For Macintosh users In Mac OS X version 10.5 or later 1 From the Apple menu, choose System Preferences. 2 Click Print & Fax. 3 Select the printer, and then click Options & Supplies. 4 Click Driver, and then add any installed hardware options. 5 Click OK. In Mac OS X version 10.

4 and earlier 1 From the Go menu, choose Applications. 2 Double-click Utilities, and then double-click Print Center or Printer Setup Utility. 3 Select the printer, and then from the Printers menu, choose Show Info. Additional printer setup 54 4 From the pop-up menu, choose Installable Options. 5 Add any installed hardware options, and then click Apply Changes.

Setting up wireless printing Note: Wireless printing is not standard on all printer models. Follow these steps to set up your printer CAUTION--POTENTIAL INJURY: See the enclosed Safety Sheet before making any cable or electrical connection. Note: Do not connect cables until instructed to do so. 1 Set up the printer hardware. For more information, see the Setup Guide.

2 Follow the instructions for your operating system: · Windows--See "Information you will need to set up the printer on a wireless network" on page 55 and "Installing the printer on a wireless network (Windows)" on page 56. · Macintosh--See "Information you will need to set up the printer on a wireless network" on page 55 and "Installing the printer on a wireless network (Macintosh)" on page 59. Information you will need to set up the printer on a wireless network Note: Do not connect the installation or network cables until prompted to do so by the setup software. · SSID--The SSID is also referred to as the network name. · Wireless Mode (or Network Mode)--The mode will be either infrastructure or ad hoc. · Channel (for ad hoc networks)--The channel defaults to auto for infrastructure networks. Some ad hoc networks will also require the auto setting. Check with your system support person if you are not sure which channel to select. Additional printer setup 55 · Security Method--There are three basic options for Security Method: WEP key If your network uses more than one WEP key, enter up to four in the provided spaces. Select the key currently in use on the network by selecting the Default WEP Transmit Key.

or WPA or WPA2 passphrase WPA includes encryption as an additional layer of security. The choices are AES or TKIP. Encryption must be set for the same type on the router and on the printer, or the printer will not be able to communicate on the network. No security If your wireless network does not use any type of security, then you will not have any security information. Note: Using an unsecured wireless network is not recommended. If you are installing the printer on an 802.1X network using the Advanced method, then you may need the following: · · · Authentication type Inner authentication type 802.1X username and password Certificates Note: For more information on configuring 802.1X security, see the Networking Guide on the Software and Documentation CD. Installing the printer on a wireless network (Windows) Before you install the printer on a wireless network, make sure that: · A wireless card is installed in your printer.

· Your wireless network is set up and working properly. · The computer you are using is connected to the same wireless network where you want to set up the printer. 1 Connect the power cable to the printer and then to a properly grounded electrical outlet, and then turn the printer on. Additional printer setup 56 Make sure the printer and computer are fully on and ready. Do not connect the USB cable until instructed to do so on the screen.

2 From the printer control panel, select your language and country or region, and then touch Continue. 3 Select your time zone, and then touch Continue. 4 Deselect any function you plan to set up later, such as Fax or E-mail, and then touch Continue. 5 Select any additional buttons you want to display on the home screen, and then touch Continue. 6 If Fax is enabled, then type in your Fax Station name and touch Enter.

For more information on fax station name and number, see your system support person; or touch Back to go back and deselect Fax. 7 If Fax is enabled, enter the Fax station (phone) number for this printer, and then touch Continue. 8 If E-mail is enabled, type in the Primary SMTP (mail server) Gateway address, and then touch Enter. For more information on enabling e-mail, see your system support person; or touch Back to go back and deselect E-mail. 9 If prompted, set the date and time, and then touch Continue. Additional printer setup 57 10 Insert the Software and Documentation CD. 11 Click Install Printer and Software. 12 Click Agree to agree to the License Agreement. 13 Select Suggested, and then click Next. 14 Click Wireless Network Attach.

15 Remove the label covering the USB port on the back of the printer. 16 Connect the cables in the following order: a Temporarily connect a USB cable between the computer on the wireless network and the printer.



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Note: After the printer is configured, the software will instruct you to disconnect the temporary USB cable so you can print wirelessly. Additional printer setup 58 b If you plan to set up fax now, then connect the fax cables. See the User's Guide on the Software and Documentation CD for help deciding how to connect the cables. 17 Follow the on-screen instructions to complete the software installation. Note: Basic is the recommended path to choose. Choose Advanced only if you want to customize your installation or if your network uses 802.1x security. 18 To allow other computers on the wireless network to use the wireless printer, follow steps 10 through 14 for each computer.

Installing the printer on a wireless network (Macintosh) Before you install the printer on a wireless network, make sure that: · A wireless card is installed in your printer. · Your wireless network is set up and working properly. · The computer you are using is connected to the same wireless network where you want to set up the printer. Prepare to configure the printer 1 Locate the printer MAC address on the sheet that came with the printer. Write the last six digits of the MAC address in the space provided: MAC address: _____ 2 Connect the power cable to the printer and then to a properly grounded electrical outlet, and then turn the printer on.

3 From the printer control panel, select your language and country or region, and then touch Continue. 4 Select your time zone, and then touch Continue. Additional printer setup 59 5 Deselect any function you plan to set up later, such as Fax or E-mail, and then touch Continue. 6 Select any additional buttons you want to display on the home screen, and then touch Continue. 7 If Fax is enabled, type in your Fax Station name, and then touch Enter.

For more information on fax station name and number, see your system support person; or touch Back to go back and deselect Fax. 8 If Fax is enabled, enter the Fax station (phone) number for this printer, and then touch Continue. 9 If E-mail is enabled, type in the Primary SMTP (mail server) Gateway address, and then touch Enter. For more information on enabling e-mail, see your system support person; or touch Back to go back and deselect E-mail. 10 If prompted, set the date and time, and then touch Continue. Enter the printer information 1 Access the AirPort options. In Mac OS X version 10.5 or later a From the Apple menu, choose System Preferences. b Click Network. c Click AirPort.

In Mac OS X version 10.4 and earlier a From the Finder desktop, choose Go >Applications. b From the Applications folder, double-click Internet Connect. c From the toolbar, click AirPort. Additional printer setup 60 2 From the Network pop-up menu, select print server xxxxxx, where the x's are the last six digits of the MAC address located on the MAC address sheet. 3 Open the Safari browser. 4 From the Bookmarks drop-down menu, select Show. 5 Under Collections, select Bonjour or Rendezvous, and then double-click the printer name. Note: The application is referred to as Rendezvous in Mac OS X version 10.3, but is now called Bonjour by Apple Computer.

6 From the main page of the Embedded Web Server, navigate to the page where the wireless settings information is stored. Configure the printer for wireless access 1 Type the name of your network (SSID) in the appropriate field. 2 Select Infrastructure as your Network Mode if you are using a wireless router. 3 Select the type of security you use to protect your wireless network. 4 Enter the security information necessary for the printer to join your wireless network. 5 Click Submit. 6 Open the AirPort application on your computer: In Mac OS X version 10.5 or later a From the Apple menu, choose System Preferences. b Click Network. c Click AirPort.

In Mac OS X version 10.4 and earlier a From the Finder desktop, choose Go >Applications. b From the Applications folder, double-click Internet Connect. c From the toolbar, click AirPort. 7 From the Network pop-up menu, select your wireless network. Configure your computer to use the printer wirelessly To print to a network printer, each Macintosh user must install a custom PostScript Printer Description (PPD) file and create a printer in the Print Center or Printer Setup Utility. 1 Install a PPD file on the computer: a Insert the Software and Documentation CD in the CD or DVD drive. b Double-click the installer package for the printer. c From the Welcome screen, click Continue. d Click Continue again after viewing the Readme file.

e Click Continue after viewing the license agreement, and then click Agree to accept the terms of the agreement. Additional printer setup 61 f Select a Destination, and then click Continue. g From the Easy Install screen, click Install. h Type the user password, and then click OK. All necessary software is installed on the computer. i Click Restart when installation is complete. 2 Add the printer: a For IP printing: In Mac OS X version 10.5 or later 1 From the Apple menu, choose System Preferences. 2 Click Print & Fax. 3 Click +.

4 Select the printer from the list. 5 Click Add. In Mac OS X version 10.4 1 From the Finder desktop, choose Go >Applications. 2 Double-click the Utilities folder.

3 Double-click Printer Setup Utility or Print Center. 4 From the Printer List, choose Add. 5 Select the printer from the list. 6 Click Add. b For AppleTalk printing: In Mac OS X version 10.

5 1 From the Apple menu, choose System Preferences. 2 Click Print & Fax. 3 Click +. 4 Click AppleTalk. 5 Select the printer from the list. 6 Click Add. In Mac OS X version 10.4 1 From the Finder desktop, choose Go >Applications. 2 Double-click the Utilities folder. 3 Double-click Print Center or Printer Setup Utility.

4 From the Printer List, choose Add. 5 Choose the Default Browser tab. 6 Click More Printers. 7 From the first pop-up menu, choose AppleTalk. 8 From the second pop-up menu, select Local AppleTalk zone. 9 Select the printer from the list. 10 Click Add. Additional printer setup 62 Installing the printer on a wired network Use the following instructions to install the printer on a wired network. These instructions apply to Ethernet and fiber optic network connections.

Before you install the printer on a wired network, make sure that: · You have completed the initial setup of the printer. · The printer is connected to your network with the appropriate type of cable. For Windows users 1 Insert the Software and Documentation CD. Wait for the Welcome screen to appear. If the CD does not launch after a minute, then launch the CD manually: a Click , or click Start and then click Run. b In the Start Search or Run box, type D:\setup.

exe, where D is the letter of your CD or DVD drive. 2 Click Install Printer and Software. 3 Click Agree to agree to the License Agreement. 4 Select Suggested, and then click Next. Note: To configure the printer using a static IP address, IPv6, or scripts, select Custom and follow the on-screen instructions.



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