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You can read the recommendations in the user guide, the technical guide or the installation guide for KODAK ESP C310. You'll find the answers to all your questions on the KODAK ESP C310 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual KODAK ESP C310
User guide KODAK ESP C310
Operating instructions KODAK ESP C310
Instructions for use KODAK ESP C310
Instruction manual KODAK ESP C310

KODAK ESP C310 **All-in-One Printer**



Extended User Guide



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Manual abstract:

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1 Printer Overview Control panel 1 8 7 6 2 3 4 5 Feature 1 2 3 4 5 6 7 8 LCD Cancel button Home button Navigation buttons Start button OK button Back button Power button Description Displays pictures, messages, and menus Stops the current operation and returns to the menu Displays the main menu Used to navigate menus and scroll through pictures Begins copying, scanning, printing, maintenance task, and file transfer Selects a menu item and allows you to continue with the current operation Displays the higher level screen in the menu structure Turns the printer on or off 2 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Home Center Software KODAK Home Center Software is installed with your KODAK All-in-One Printer Software, unless you choose otherwise. The Home Center icon will appear on your desktop. On a computer with WINDOWS Operating System (OS), you can use Home Center Software to:browse, crop, enhance, and edit pictures print and scan configure your printer upgrade to the latest printer software and firmware order supplies access the KODAK Tips and Projects Center access this Extended User Guide scan configure your printer upgrade to the latest printer software and firmware order supplies access this Extended User Guide On a computer with MAC OS, you can use Home Center Software to: Ordering supplies You can order ink cartridges, paper, and accessories online. To order supplies, make sure that your computer is connected to the Internet, then: 1. Open Home Center Software. 2. Select Order Supplies (on a computer with WINDOWS OS) or select the Tools tab, then

click Order Supplies (on a computer with MAC OS).

3. Select the item(s) you want to buy, then you need to know the Security String (passphrase or password). Record your network information in the spaces below, using the correct uppercase and lowercase letters. Network Name (SSID): _____ Security String (case-sensitive): _____ 1. Press Home. 2. Press to select Network Settings, then press OK. 3. With Wi-Fi Setup Wizard selected, press OK. NOTE: The Wi-Fi radio turns on when you select Wi-Fi Setup Wizard.

6 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer The Wi-Fi connectivity LED blinks as the printer searches for available wireless networks within range, then displays the list in order of signal strength. For example: If there are more networks than can be shown on the LCD, a (page down) symbol appears in the bottom right of the display. To select your network, then press OK.

4. Press If you don't see your network in the list, or if you want to change your network, select Rescan for Wireless Networks, then press OK. NOTE: If the name of your network is not listed, make sure your wireless router is turned on and within range. 5. If your network requires a password, use the LCD keyboard to enter your Security String.

On the control panel, press , , or to select the letters and numbers, using the correct uppercase and lowercase letters. Press OK after each character. When you are finished, select DONE, then press OK 6. When the confirmation message appears, press OK. www.kodak.com/go/aiosupport 7 Networking Your Printer When the printer is successfully connected, the Wi-Fi connectivity LED will stop blinking and stay on steadily. The printer with a wireless connection is listed as the name of the printer plus a number (for example, KodakESPC310+0034). 7. If you haven't yet installed the KODAK All-in-One Printer Software: a.

Go to www.kodak.com/go/aiodownloads. b. In the results list, click the link for KODAK All-in-One Printer Software for either WINDOWS or MACINTOSH Operating System, depending on your computer's operating system. c. Follow the on-screen instructions to install the software. Connecting to a WPS wireless router If your router supports Wi-Fi Protected Setup (WPS), you can use WPS Connect. WPS lets you configure your printer for a wireless network by pressing buttons or entering a PIN.



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To connect to a network using WPS: 1.

Press Home. 2. Press to select Network Settings, then press OK. 3. With Wi-Fi Setup Wizard selected, press OK.

NOTE: The Wi-Fi radio turns on automatically when you select Wi-Fi Setup Wizard. 4. With WPS Connect selected, press OK. 8 www.kodak.com/go/aioosupport KODAK ESP C310 All-in-One Printer 5. Select one of two methods of connecting: IMPORTANT: Before you press OK on the printer, make sure you know where the router's push button is, or where to enter the generated PIN. If necessary, consult your Internet service provider or router device manufacturer's documentation for more information. Pressing a button NOTE: You will have two minutes to press or select the WPS button. It may be a button on the device or a virtual button in the device's software. Entering a PIN a. Press to select Generate WPS PIN, then press OK. b. In your wireless router's software, locate the PIN screen. c.

Enter the PIN you received on the LCD into the PIN screen. a. With Push Button Configuration selected, press OK. b. Press or select the WPS button for your wireless router. 6. When the confirmation message appears, press OK. When the printer is successfully connected, the Wi-Fi connectivity LED stops blinking and stays on steadily. The printer with a wireless connection is listed as the name of the printer plus a number (for example, KodakESPC310+0034). 7.

If you haven't yet installed the KODAK All-in-One Printer Software: a. Go to www.kodak.com/go/aiodownloads. b.

In the results list, click the link for KODAK All-in-One Printer Software for either WINDOWS or MACINTOSH Operating System, depending on your computer's operating system. c. Follow the on-screen instructions to install the software. www.kodak.com/go/aioosupport

9 Networking Your Printer Setting up an IP address IMPORTANT: You should only need to set up an IP address for your printer if you are having a problem with connecting. Typically, it is not necessary to set up an IP address. This procedure is for advanced users who know how to obtain the IP address for the printer. All IP address entries have the following format: 000.000.000.000. Within each three-digit grouping, the number must be right-justified. If an address or subnet mask has only one or two characters between the periods, include one or two leading zeros in front of that number. For example: The address as it may appear in your documentation 149.

89.138.149 149.2.40.149 How to enter the address in the printer menu 149.089.138.149 149.002.

040.149 To set up your IP address on the printer: 1. 2. 3. 4.

5. Press Home. Press to select Network Settings, then press OK. Press to select Advanced IP Address Setup, then press OK. Press OK again to continue. Select one of the following, then press OK: • Dynamic (DHCP) • Manual (Static) 6. If you selected Manual (Static), you are prompted to enter an IP address, a Subnet Mask, a Gateway Address, and a DNS Server address. Press OK after each entry. Use the navigation buttons to enter each digit of the numbers.

Consult your Internet service provider or network administrator for more information. 10 www.kodak.com/go/aioosupport KODAK ESP C310 All-in-One Printer Viewing the network configuration To view the network configuration and verify that you are connected to your wireless network: 1. Press Home. 2.

Press to select Network Settings, then press OK. 3. Press to select View Network Configuration, then press OK. The wireless or Ethernet network settings appear on the LCD, including: • Printer Hostname • Connection • Speed • IP Address • IP Address Type • Network Subnet • Connected Network SSID • Security • Authentication • Channel • Region • Radio (on/off) • MAC Address If the printer is connected to your network, you will see the network name and the word CONNECTED. 4. To scroll through the information, press . 5. When you are done, press OK. Printing the network configuration To print the current network configuration: 1. 2.

3. 4. Load plain paper into the printer. (See Loading plain paper, page 21.) Press Home.

Press to select Network Settings, then press OK. Press to select Print Network Configuration, then press OK. www.kodak.com/go/aioosupport 11 Networking Your Printer Installing your printer on additional computers on the network To add your printer to another computer(s) on your network, install the KODAK All-in-One Printer Software on each computer.

1. Go to www.kodak.com/go/aiodownloads. 2. In the results list, click the link for KODAK All-in-One Printer Software for either WINDOWS or MACINTOSH Operating System, depending on your computer's operating system. 3. Follow the on-screen instructions to install the software. Connecting to another KODAK All-in-One Printer If you are connecting to a newer model printer (for example, you have an ESP 7 printer and now you are adding an ESP C310 printer), you must install the software for the newer model. NOTE: When you install the new software, the printer driver for the ESP 7 printer will be uninstalled, and an upgraded driver for the ESP 7 printer will be installed in addition to the driver for the ESP C310 printer.

On a computer with WINDOWS OS: 1. Select Start > All Programs > Kodak > Kodak Printer Network Setup Utility. • If your wireless all-in-one printer (example: KodakESPC310+0034) is not listed: a. Select No, my printer is not listed, then click Next. b. From the drop-down list, select your printer. c. Select Network - Wireless/Wi-Fi, then click Next. When your printer is detected, driver installation begins. • If your wireless all-in-one printer (example: KodakESPC310+0034) is listed: a.

Highlight the all-in-one printer that is connected to your network. b. Select Yes, my printer is listed, then click Next. When your printer is detected, driver installation begins. 2.

When driver installation is complete, click Done. On a computer with MAC OS: 1. 2. 3. 4.

Select Apple > System Preferences. Under Hardware, select Print & Fax. In the Print & Fax dialog box, click +. Select your printer from the list, then click Add. 12 www.kodak.com/go/aioosupport KODAK ESP C310 All-in-One Printer Adding a wireless network connection to a USB-connected computer You can change the way you connect to your printer at any time. Changing from USB to a wireless connection To change the printer connection type from USB to a wireless (Wi-Fi) network: If your printer is connected to a computer with WINDOWS OS: 1. 2. 3.

4. Unplug the USB cable from your printer and computer. On the printer control panel, press Home. Press to select Network Settings, then press OK. Press to select View Network Configuration, press OK, then confirm that the IP Address is not 0.0.0.0. 5. If you have not already done so, connect your printer to your wireless network.

See Connecting to a wireless network, page 6. 6. Select Start > All Programs > Kodak > Kodak Printer Network Setup Utility. • If your wireless all-in-one printer (example: KodakESPC310+0034) is not listed: a.



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Select No, my printer is not listed, then click Next.

b. Select your printer from the list. c. Select Network - Wireless/Wi-Fi, then click Next. When your printer is detected, driver installation begins.

- If your wireless all-in-one printer (example: KodakESP310+0034) is listed: a. Highlight the all-in-one printer that is connected to your network. b. Select Yes, my printer is listed, then click Next. When your printer is detected, driver installation begins. 7. When driver installation is complete, click Done. The printer with a wireless connection is listed as the name of the printer plus a number (for example, KodakESP310+0034). www.kodak.com/go/aio-support

13 Networking Your Printer If your printer is connected to a computer with MAC OS: 1. 2. 3. 4. 5. 6. 7. 8. Unplug the USB cable from your printer and computer. On the printer control panel, press Home.

Press to select Network Settings, then press OK. Press to select View Network Configuration, press OK, then confirm that the IP Address is not 0.0.0.0. Select Apple > System Preferences. Under Hardware, select Print & Fax. In the Print & Fax dialog box, click +. Select your printer from the list, then click Add. The printer with a wireless connection is listed as the name of the printer plus a number (for example, KodakESP310+0034).

14 www.kodak.com/go/aio-support 3 Online Printer Management Tool The Online Printer Management Tool lets you access your printer through an Internet browser (such as INTERNET EXPLORER, FIREFOX, SAFARI, CHROME) on any computer that is on the same network as your printer. IMPORTANT: Your computer and your printer must be on the same wireless network. The Online Printer Management Tool is not available if your printer is connected to a computer with only a USB cable. With the Online Printer Management Tool, you can: • view printer status • set up accounts for Google Cloud Print and KODAK Email Print Service www.kodak.com/go/aio-support 15 Online Printer Management Tool Accessing the Online Printer Management Tool Access the Online Printer Management Tool in one of the ways described below. Directly from Home Center Software v7.x or higher: 1.

Open Home Center Software. 2. Select Printer Tools on a computer with WINDOWS OS, or Tools on a computer with MAC OS. 3. Make sure that the name of your wirelessly connected printer appears in the bottom left of the window. NOTE: A wirelessly connected printer is listed as the name of the printer plus a number (for example, KodakESP310+0034). If a different printer name appears, click Select, then choose your wirelessly connected printer. 4. Under Online Printer Tools, select Online Printer Management. The Online Printer Management Tool opens.

On any printer-supported computer: 1. Get the IP Address of your wirelessly connected printer: a. On your printer control panel, press Home. b. Press to select Network Settings, then press OK.

c. Press to select View Network Configuration, then press OK. NOTE: If you prefer a printout, press to select Print Network Configuration, then press OK. A Test Page prints, including the IP Address in the format xxx.xxx.

xxx.xxx. d. Press to see the IP Address in the format xxx.xxx.xxx.xxx. (See Viewing the network configuration, page 11.) 2. On your computer, open your preferred Internet browser (such as INTERNET EXPLORER, FIREFOX, SAFARI, CHROME).

3. Type the printer IP Address in the browser address (URL) bar, then press Enter. The Online Printer Management Tool opens. 16

www.kodak.com/go/aio-support KODAK ESP C310 All-in-One Printer Setting up Cloud Printing Registering your printer with Google Cloud Print Your printer lets you print from anywhere in the world from your smartphone, tablet, or computer that uses Google Cloud Print enabled apps. You must register your printer with a Google account to enable this feature. 1. Make sure your printer and computer are connected to the same network (see Networking Your Printer, page 6). 2.

Make sure you have the latest version of Home Center Software and printer firmware (see Updating the software and printer firmware, page 62). 3. Do one of the following: NOTE: After you select Cloud Printing Setup, the Online Printer Management Tool opens in your Web browser. • Open Home Center Software, then click Cloud Printing Setup. • Depending on your Operating System, use the path below to select Cloud Printing Setup.

– WINDOWS XP OS: Select Start > Programs > Kodak > KODAK AiO Printer Tools, then click Cloud Printing Setup. – WINDOWS VISTA and 7 OS: Select WINDOWS icon > All Programs > Kodak > KODAK AiO Home Center > Printer Tools, then click Cloud Printing Setup. – MAC OS: Select KODAK AiO Home Center > Tools, then click Cloud Printing Setup. Follow the on-screen instructions. In the Google window, click Finish printer registration.

Return to the Online Printer Management Tool. Wait until you see Registration Successful for Google Cloud Print. This may take a few minutes. To register your printer with KODAK Email Print Service, and get an email address for your printer, go to step 3 of Registering your printer with KODAK Email Print Service, page 18. Sign out of your Google account and close the Online Printer Management Tool. 4. 5. 6. 7. 8.

9. For information about printing, see Printing using Google Cloud Print, page 34. www.kodak.com/go/aio-support 17 Online Printer Management Tool Editing a Google Cloud Print account Once you have successfully registered your printer with Google, you can make edits to various fields. 1. Open the Online Printer Management Tool (see Accessing the Online Printer Management Tool, page 16). 2. Select the Settings tab. 3.

Select Cloud Printing > Google Cloud Print. 4. Click Edit Settings. 5. Make the changes you want in the appropriate fields, then click Save.

Registering your printer with KODAK Email Print Service KODAK Email Print lets you send emails and attachments to your printer using any email account. Your printer must be registered to Google Cloud Print before you can register to KODAK Email Print (see Registering your printer with Google Cloud Print, page 17). 1. Go to www.kodakeprint.com.

2. Sign in with the account you used to set up Google Cloud Print (see Registering your printer with Google Cloud Print, page 17). 3. Click Get Printer Email Address for KODAK Printer. 4. Click Enable next to your printer. 5. Make sure you have letter or A4 size paper loaded in the printer. A page will be sent to your printer to indicate your printer has been successfully set up.

(This may take a few minutes.) The page includes the email address of your printer. 6. To limit who can send emails to your KODAK Printer email address: a. Next to Access Control, click Edit. b. Select Control who can send email (by email or domain). c. To add a specific email address, click Add new Email/Domain. d.

Type the correct information for the email or domain, then click Save. NOTE: To delete an email or domain, click Delete. For information about printing, see Printing using KODAK Email Print Service, page 35.



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www.kodak.com/go/aiosupport 4 Handling Paper For the best document printing results, use KODAK Document Papers or a paper with the COLORLOK Technology logo on the package. Use only paper that is designed for inkjet printers. For the best photo printing results, use KODAK Photo Papers, which are optimized to work with KODAK All-in-One Printers, or photo papers designed for use on pigment-based inkjet printers. When handling photo paper: • Hold the paper by the edges; avoid placing your fingerprints on it. • Do not touch the glossy side of photo paper.

• Store paper flat, away from direct sunlight and heat. Paper types You can use: ••••• Plain paper — 16 to 24 lb / 60 to 90 gsm Photo paper — up to 12 mils Card stock — 110 lb / 200 gsm, max Envelopes — most standard types Labels — all commercially available inkjet varieties on 8.5 x 11-in. or A4 sheets Iron-on transfers — all commercially available inkjet varieties on 8.5 x 11-in. or A4 sheets Paper sizes The printer accepts the following paper sizes: • 4 x 6 in. / 10 x 15 cm • 4 x 7 in. / 10 x 18 cm • 4 x 8 in. / 10 x 20 cm • 4 x 12 in. / 10 x 31 cm • 5 x 7 in.

/ 13 x 18 cm • 7.3 x 8.5 in. / 18 x 22 cm • 7.3 x 10.5 in. / 18 x 27 cm • 8 x 10 in. / 20 x 25 cm • 8.5 x 11 in. / 22 x 28 cm • 8.

5 x 14 in. / 22 x 36 cm • A4 (8.3 x 11.7 in. / 21 x 30 cm) • A5 (5.

8 x 8.3 in. / 15 x 21 cm) • A6 (4.1 x 5.8 in.

/ 11 x 15 cm) • B5 (6.9 x 9.8 in. / 18 x 25 cm) NOTE: Do not load paper smaller than 4 x 6 in. / 10 x 15 cm. www.kodak.com/go/aiosupport 19 Handling Paper Envelope sizes The printer accepts the following envelope sizes: C5 (6.7 x 9 in. / 16 x 23 cm) C6 (4.

5 x 6.4 in. / 11 x 16 cm) DL (4.3 x 8.7 in. / 11 x 22 cm) US #7¼ (3.9 x 7.5 in. / 10 x 19 cm) US #9 (3.9 x 8.

9 in. / 10 x 23 cm) US #10 (4.1 x 9.5 in. / 11 x 24 cm) IMPORTANT: Do not load envelopes with cutout or clear windows.

••••• Loading paper To load paper: 1. Lift the input tray. 2. Open the output tray, then pull out the extender until it is fully extended. 20 www.kodak.com/go/aiosupport

KODAK ESP C310 All-in-One Printer Loading plain paper The input tray capacity is 100 sheets of plain paper. To load plain paper: 1. Fan and stack the paper. 2. Make sure the left and right paper-edge guides are in the far left and far right positions, then insert the paper into the input tray. 3. Move the paper-edge guides until they touch the paper. www.kodak.com/go/aiosupport

www.kodak.com/go/aiosupport 21 Handling Paper Loading photo paper The input tray capacity is 20 sheets of photo paper. To load photo paper: 1. Remove any paper from the input tray. 2. Insert the paper (short side first) into the center of the input tray with the logo side toward the tray and the glossy side toward you. IMPORTANT: Always load the paper short side first. The printer automatically detects the orientation of the picture, whether it's portrait or landscape, and prints accordingly. If the photo paper is loaded in the wrong direction, the image will be cut off and the paper may jam. If the paper is loaded with the wrong side up, the image quality will be affected. 3.

Move the paper-edge guides until they touch the paper. 22 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Loading envelopes The input tray capacity is 20 envelopes. IMPORTANT: Do not load envelopes with cutout or clear windows.

To load envelopes: 1. Remove any paper from the input tray. 2. Insert the envelope(s) into the tray with the flap away from you and the top of the envelope against the right side of the tray. 3.

Move the paper-edge guides until they touch the envelope(s). www.kodak.com/go/aiosupport 23 5 Printing Print documents and lab-quality pictures on your printer. Printing documents To print a document: 1. 2. 3. 4. Open the document on your computer. Select File > Print.

In the Print dialog box, select your KODAK Printer. Choose the pages to print, number of copies, etc, then click OK (on a computer with WINDOWS OS) or Print (on a computer with MAC OS). Printing two-sided documents You can print two-sided documents on any size paper that the printer accepts (see Paper sizes, page 19) by rotating the paper manually as described below. IMPORTANT: Two-sided printing can only be done on media that can absorb ink on both sides, such as plain paper or two-sided photo paper. Two-sided printing will not work on bar-coded photo paper (the bar code is on the back side). Printing two-sided documents from a computer with WINDOWS OS To print two-sided documents from a computer with WINDOWS OS: 1. Load paper into the paper input tray. 2. Open the document you want to print, then select File > Print. 3.

In the Print dialog box, make sure that KODAK ESP C310 Series AiO (or for a wireless connection, KodakESPC310+XXXX, where XXXX is a number) is selected, then click Properties. 4. Select the Layout tab. 5. In the Two-sided printing field, select Manual (Instructions provided), then click OK. 6. Click OK. 7. When a message appears on your computer or printer LCD, remove the printed pages from the output tray, and follow the instructions on the computer or LCD. 8.

Turn the printed pages over, and place into the input tray (top edge down and printed side away from you). 9. Press Start on the printer. 24 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Printing two-sided documents from a computer with MAC OS To print two-sided documents from a computer with MAC OS: 1. Load paper into the paper tray. 2. Open the document you want to print, then select File > Print. 3.

In the Print dialog box, make sure that Eastman Kodak Company KODAK ESP C310 AiO (or for a wireless connection, KodakESPC310+XXXX, where XXXX is a number) is selected. 4. In the Copies & Pages drop-down list, select Paper Handling. 5. In the Pages to Print drop-down list, select Odd Only. 6. In the Page Order drop-down list, select Normal. 7. Click Print. 8.

When the odd pages have finished printing, remove them from the output tray. 9. Turn the printed pages over, and place into the input tray (top edge down and printed side away from you). 10. Select File > Print.

11. In the Copies & Pages drop-down list, select Paper Handling. 12. In the Pages to Print drop-down list, select Even Only. 13.

In the Page Order drop-down list, select Normal. 14. Click Print. Printing forms You can print the following preprogrammed forms: •••••••• 1. 2. 3. 4. 5. Graph paper Wide ruled Narrow ruled Grocery list Reminder list Tic-tac-toe Sheet music (portrait) Sheet music (landscape) Press Home. Press to select Printable Forms, then press OK.

Press to select a form. Press or to select a quantity, then press OK. Press Start. To print a preprogrammed form: www.kodak.com/go/aiosupport 25 Printing Printing pictures You can print pictures with your all-in-one printer from: • A memory card inserted into the memory card slot on the printer. • Any picture-editing or photo-management software on your computer.



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On a computer with WINDOWS OS, you can print pictures using Home Center Software, which lets you edit and enhance your pictures quickly. Open Home Center Software, select Print Pictures, then follow the on-screen instructions. Printing from a memory card The memory card slot on your printer accepts the following memory cards: SD Card SDHC Card MMC Card MEMORY STICK Variations of the memory cards listed above that require an adapter (for example, MEMORY STICK Duo, miniSD, and microSD) IMPORTANT: If you use a memory card with an adapter, make sure you insert and remove the adapter and the memory card as a unit; do not remove the memory card while leaving the adapter in the printer.

•••••memory card slot 26 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Viewing pictures on a memory card When you insert a memory card into the memory card slot on your printer, the pictures on the card appear on the LCD. Press or to scroll through the pictures. If the printer is idle for more than two minutes, the LCD will revert to the status display.

To view the pictures again, press any button, then press or . Finding pictures on a memory card Your printer can help you locate pictures on a memory card by the date the picture was taken or last saved. To locate pictures: 1. 2. 3.

4. 5. Insert the memory card into the memory card slot. Press Home. Press to select View / Print Photos, then press OK. Press to select Find Photos, then press OK. In the View by Date menu, press to select Year, Month, or Day; press or to select the specific year, month, or day. The number of photos found for the date you specified appears under the menu name. To view these pictures, press OK. 6.

To view these pictures, press OK. Using default settings to print a picture To print a picture from a memory card using the factory default settings: 1. Load photo paper (short side first) into the center of the input tray with the glossy side toward you (see Loading photo paper, page 22), and move the paper-edge guides until they touch the paper. www.kodak.com/go/aiosupport 27 Printing 2. @@Press or to display the picture you want to print. 4. Press Start to begin printing. The printer prints one 4 x 6 in.

/ 10 x 15 cm picture. Changing the settings and printing pictures You can change the print photos options for an individual picture or group of pictures, or you can change the settings and save them as the default. To print a picture or pictures using settings other than the default settings: 1. @@2. Insert the memory card into the memory card slot.

A picture appears on the LCD. 28 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer memory card slot 3. 4. 5. 6. Press or to select the picture you want to print, then press OK. Repeat step 3 for each picture you want to print. Press Back for Print Photos Options. Press to select an option (see table below), then press or to change the setting. Settings -Description Scroll through the pictures on the memory card; press OK to select the picture for printing; press Back to display the Print Photos Options menu. Press OK, then select a year, month, and/or day to view photos by date that they were taken; press OK to view the photo(s); press Back to display the Print Photos Options menu. To transfer all the pictures on the memory card to your computer, press OK then Start. (Your printer and computer must be connected with a USB cable.

) Press OK, then press or to rotate the image on the LCD. (This is for viewing purposes only and does not affect how the picture prints.) Press Back to display the Print Photos Options menu. Print Photos Option View Photos Find Photos -- Transfer All to PC -- Rotate This Photo -- www.kodak.com/go/aiosupport 29 Printing Print Photos Option Quantity Color Settings 1 (default) to 99 Color (default) Black & White Description The number of copies that print. Prints full color. Prints black and white (grayscale). If the selected copy size is smaller than the paper in the paper tray, the printer automatically arranges the pictures to best fit the paper size. Print Size 2x3 3.

5 x 5 4 x 6 (default) 4x7 4x8 5x7 4 x 12 8 x 10 8.5 x 11 or A4 Normal (default) Best Draft Plain Paper Quality Good quality output; prints faster than Best. The highest quality. The fastest print speed. @@Adjusts the image brightness to correct for underexposure and reduces the variation in contrast in different areas of the picture.

Prints the date of the picture(s) (the date the picture was taken or last edited) in a corner of the print. To save the settings as the new default, press OK. With Yes selected, press OK. Photo Paper Quality Auto. (default) On (default) Off Scene Balance Add Date to Prints No (default) Yes No / Yes Save as Defaults 7. When you have finished changing settings, press Start to begin printing. @@/ 10 x 31 cm paper, or US letter or A4 paper in the main paper tray. 1. @@Press Back for Print Photos Options. Press to select Print Size, then press to select 4 x 12. Press Start. @@2. 3. 4. @@This creates a tag that is recognized by the printer.

@@@@To print tagged pictures: 1. @@2. @@@@1. 2. 3. 4. 5. Insert the memory card into the memory card slot on the printer. Press Back. Press to select Transfer All to PC, then press OK.

Press Start. Follow the on-screen instructions on your computer. www.kodak.com/go/aiosupport 33 6 Mobile Printing Mobile printing lets you print to your all-in-one printer from your Web-connected mobile device.

@@@@@@@See Setting up Cloud Printing, page 17. Printing varies by application. @@@@-Attachment: Click the Print button next to the attachment. @@@@-Attachment: Select Print attachment using Google Cloud Print. @@@@To print using KODAK Email Print: 1.

Make sure that your device or computer is connected to the Internet. 2. @@3. Write your email and attach the file(s) you would like to print. 4. Send the email to your printer email address. The email body and attachments will print to your printer. @@• a BLACKBERRY Device (software v4.5 or later). • a device running ANDROID OS v2.

0 or later. @@@@2. 3. 4. 5. @@Open the KODAK Pic Flick application on your device. Select the picture(s) you want to print, then select Choose Device. @@@@Make sure your BLACKBERRY Device is connected to the same Wi-Fi network as your printer. 2. Open the KODAK Pic Flick application on your device.

3. Select the picture(s) you want to print. 4. Press the Menu key, then select Print. 5. @@NOTE: It may take a few minutes for the printer to appear in the Available Printers list. 6. Select the print size and enter the number of copies. 7. Select Print.

36 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Printing pictures from an ANDROID OS Device To print a picture from a device running ANDROID OS v2.0 or later: 1. 2. 3. 4. @@Open the KODAK Pic Flick application on your device. Select the picture(s) you want to print. Select View/Edit to edit the picture(s), or go to step 5.

a. Press and hold the screen to enter the edit mode. b. Rotate, move, pan, zoom, or crop the picture.



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5. Press Select Device, then select your KODAK All-in-One Printer. 6. Select the print size. 7. Press Back, then select Send. www.kodak.com/go/aiosupport 37 7 Copying You can copy documents and pictures with your all-in-one printer. The printer produces high-quality color or black-and-white copies on a variety of paper types (see Paper types, page 19). Copying a document You can copy a document using the default settings, or you can adjust the quantity, size, quality, and brightness of your copies.

Using the default settings to copy a document The default settings are either the factory default settings (see Resetting factory defaults, page 64), or defaults that you have set on the printer (see Save as Defaults, page 40). To copy a document using the current default settings: 1. Lift the scanner lid, and place the document face down in the right-front corner of the scanner glass. 2. Close the lid.

3. Press Home. 4. Press Start to begin copying. 38 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Adjusting the settings and copying a document To copy a document using settings other than the default settings: 1. Lift the scanner lid, and place the document face down in the right-front corner of the scanner glass. 2. 3.

4. 5. Close the lid. Press Home. With Copy Document selected, press OK. Press to select an option, then press or Copy Document Option Setting 1 (default) to 99 Color (default) Black & White to change the setting. Description Quantity Color The number of copies that print. Prints full color. Prints black and white (grayscale). The copy is the same size as the original.

The printer detects the size of the original on the scanner glass and the size of the paper in the paper tray, and automatically reduces or enlarges the original so that the copy fits on the paper. Reduces down to 20% or enlarges up to 500% of the original size. Copy Size Same Size (default) Fit to Page 20% to 500% www.kodak.com/go/aiosupport 39 Copying Copy Document Option Plain Paper Quality Setting Normal (default) Best Draft Description Good quality output; prints faster than Best.

The highest quality, but the slowest print speed. The fastest print speed, but the lowest quality. @@Lightens or darkens the copy. @@To save the settings as the new default, press OK. With Yes selected, press OK.

Photo Paper Quality Auto. (default) Normal, -3 to +3 (Normal is default) No / Yes Brightness Save as Defaults 6. Press Start to begin copying. Changing the number of copies of a document To change the number of copies: 1. Lift the scanner lid, and place the document face down in the right-front corner of the scanner glass. 40 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer 2. 3. 4.

5. Close the lid. Press Home. With Copy Document selected, press Press Start to begin copying, or to select a number. Enlarging or reducing a document To enlarge or reduce the size of the copy: 1. Lift the scanner lid, and place the document face down in the right-front corner of the scanner glass. 2. 3. 4. 5. 6. 7. Close the lid. Press Home.

With Copy Document selected, press OK. Press to select Copy Size. Press or to select an enlargement or reduction. Press Start to begin copying. www.kodak.com/go/aiosupport 41 Copying Darkening or lightening a copy To darken or lighten the copy: 1. Lift the scanner lid, and place the document face down in the right-front corner of the scanner glass. 2. 3. 4. 5. 6. Close the lid. Press Home.

With Copy Document selected, press OK. Press to select Brightness. Press to select a number below zero for a darker copy, or press number above zero for a lighter copy. 7. @@To copy a photograph using the current default settings: 1. Load photo paper into the printer (see Loading photo paper, page 22). 2. @@4. 5. 6.

Close the lid. Press Home. Press to select Copy Photo. @@@@3. 4.

5. Close the lid. Press Home. Press to select Copy Photo, then press OK. @@Prints full color.

Prints black and white (grayscale). @@@@The highest quality, but the slowest print speed. The fastest print speed, but the lowest quality. @@Lightens or darkens the copy. @@To see a preview of the photograph on the LCD, select Yes. To save the settings as the new default, press OK. With Yes selected, press OK. Photo Paper Quality Auto. @@@@Press Start to begin copying. www.kodak.com/go/aiosupport 45 Copying Changing the number of copies of a photograph To change the number of copies: 1. @@3. 4. 5. 6. 7. Close the lid. Press Home. Press to select Copy Photo, then press OK.

Make sure Quantity is selected. Press or to select a number. Press Start to begin copying. 46 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Enlarging or reducing a photograph To enlarge or reduce the size of the copy: 1. @@3. 4. 5. Close the lid. Press Home. Press to select Copy Photo, then press OK. Press to select Copy Size. NOTE: Make sure that the paper loaded in the input tray is at least as wide as the Copy Size selected or you will get a wrong paper size error. Also, if the loaded paper is not as long as the Copy Size selected, the output picture will be cut off without any warning. 6. Press or to select the copy size. 7. Press Start to begin copying. www.kodak.com/go/aiosupport 47 Copying Darkening or lightening a photograph To darken or lighten the copy: 1. @@3. 4. 5. 6. Close the lid. Press Home. Press to select Copy Photo, then press OK. Press to select Brightness.

Press to select a number below zero for a darker copy, or press number above zero for a lighter copy. 7. Press Start to begin copying, to select a 48 www.kodak.com/go/aiosupport 8 Scanning Scanning digitizes documents and pictures, and sends the digital files to your computer. When you scan, the digital file can: • Open in Home Center Software (when Home Center Software is loaded and the printer is connected to a computer with WINDOWS OS) • Open in a third-party scanner software • Be saved in a format and location that you determine (see Changing the scan settings for scanning from the printer control panel, page 49) There are two ways to scan: From the control panel on the printer, or from a software program on the computer. Scanning from a software program on the computer (such as Home Center Software) is recommended because it gives you more options. Before you begin scanning Make sure that the printer is connected to a computer using a USB cable or wireless network (see Chapter 2, Networking Your Printer). If you plan to scan directly from the printer control panel, you may change the scan settings as described below.

Changing the scan settings for scanning from the printer control panel Adjust the scan settings that the printer uses before you scan from the printer control panel. 1. Open the Printer Tools window. • On a computer with WINDOWS OS, select Start > All Programs > Kodak > Kodak AiO Printer Tools. • On a computer with MAC OS, open Home Center Software, then select the Tools tab. 2. Under the Tools heading, select Printer Scan Settings. 3. Adjust settings for scanning documents and pictures: a.

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To select a program that scanned images or documents will appear in when you scan from the printer control panel: (1) Select the General tab.

(2) Under the Program List heading, click next to the currently selected program. (3) From the drop-down list, select the program in which you want the scanned files to open. www.kodak.com/go/aiosupport 49 Scanning b. To adjust settings for scanning documents, select the Document tab, then select an option for each setting: Setting Scan As Options Black and white Color Grayscale .pdf .rtf (available only when connected to a computer with WINDOWS OS) .tif .jpg .

bmp (available only when connected to a computer with MAC OS) 75 150 200 300 Prompt for File Name and Location Automatically Save - specify: • Base name; by default, scanned files are names "scan1", "scan2", and so on. • Location (folder) where the scanned files will be saved File format Resolution (dpi) File Save c. To adjust settings for scanning pictures, select the Picture tab, then select an option for each setting: Setting Scan As File format Options Color Black and white .jpg .bmp .

tif 75 150 200 300 600 Resolution (dpi) 50 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Setting Quality Options When connected to a computer with WINDOWS OS: • Best for E-mail • Normal • High • Maximum When connected to a computer with MAC OS, a slider bar with: • Least • Medium • Best Automatically Detect When selected, multiple pictures placed on the Pictures (when connected scanner glass are saved as separate files. to a computer with WINDOWS OS) or Auto Crop (when connected to a computer with MAC OS) File Save Prompt for File Name and Location Automatically Save - specify: • Base name; by default, scanned files are names "scan1", "scan2", and so on. • Location (folder) where the scanned files will be saved NOTE:

Before you save a scanned file, you will be able to preview it in Home Center Software, crop and sharpen the image, and adjust color, if desired.

On a computer with WINDOWS OS, see the Home Center Software Help (? icon) for instructions. 4. When you are finished making selections, click OK on the bottom right of the Printer Scan Settings window. 5. Close the Printer Tools window. www.kodak.com/go/aiosupport 51 Scanning Scanning from the computer To scan a document or a picture on a computer: 1. Lift the scanner lid, and place the document or picture face down on the glass. 2.

Close the scanner lid. 3. Open Home Center Software. • On a computer with WINDOWS OS, double-click Scan Documents and Pictures, then follow the on-screen instructions. • On a computer with MAC OS and Home Center Software, select the Tools tab, click Scan Application, then follow the on-screen instructions. NOTE: If you are not using Home Center Software, open a program that allows you to scan, then follow the instructions. Scanning multiple pictures simultaneously Using Home Center Software, you can scan multiple pictures simultaneously and save them as separate files. When scanning multiple pictures, leave space between the pictures so that the printer can detect the separate pictures. Any pictures that overlap are interpreted as a single picture. Scanning multiple pictures when connected to a computer with WINDOWS OS To scan multiple pictures simultaneously, and save them as separate files: 1. Lift the scanner lid, and place the pictures face down on the glass, leaving space between the pictures. 2. Close the lid. 3. Open Home Center Software, then double-click Scan Documents and Pictures.

4. Make sure that Picture is selected and Collage - Combine all pictures is cleared, then follow the on-screen instructions. NOTE: Click the Help icon for additional instructions. 52 www.kodak.com/go/aiosupport

KODAK ESP C310 All-in-One Printer Scanning multiple pictures when connected to a computer with MAC OS To scan multiple pictures simultaneously, and save them as separate files: 1. Lift the scanner lid, and place the pictures face down on the glass, leaving space between the pictures. 2. Close the lid. 3. Open Home Center Software, then select your printer. 4. Select the Tools tab. 5. Click Scan Application.

6. Select Color Picture or Black and White Picture. 7. Select Automatically detect multiple pictures, if it is not selected. 8. Click Preview or Scan All, then follow the on-screen instructions. NOTE: Click the Help icon for additional instructions. www.kodak.com/go/aiosupport 53 Scanning Scanning from the control panel To scan a document or a picture from the control panel: 1.

Lift the scanner lid, and place the original document or picture face down in the right-front corner of the scanner glass. 2. Close the lid. 3. Press Home. 4. Press to select Scan, then press OK. The Scan Options menu appears on the LCD. 5. Press to select an option, then press or Scan Option Scan To to change the setting.

Description Settings USB computer (default) Name of computer (only if a computer is connected by wireless network) Memory Card The scanned file is sent to the USB-connected computer. The scanned file is sent to the computer on the wireless or Ethernet network. The scanned file is sent to the memory card in the memory card slot 54 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Scan Option Scan What Settings Document (default)

Description Sets the scan settings for scanning a document (see Changing the scan settings for scanning from the printer control panel, page 49). Sets the scan settings for scanning a photograph (see Changing the scan settings for scanning from the printer control panel, page 49). Sends the scanned file in the format and to the destination on your computer that you designate (see Changing the scan settings for scanning from the printer control panel, page 49).

Sends the scanned file to Home Center Software. To save the settings as the new default, press OK. With Yes selected, press OK.

Photo Scan Dest. (Destination) File (default) Application Save as Defaults No / Yes 6. Press Start to make a scan. The scanned file appears at the destination you specified. www.kodak.com/go/aiosupport 55 9 Maintaining Your Printer Your printer requires little maintenance. However, Kodak recommends cleaning the scanner glass and lid regularly to remove dust and fingerprints, which affect the quality and accuracy of scanning. Except while cleaning the printer, keep the printer plugged into an AC power outlet. If you use a power strip, don't turn off the power strip.

(The printer does not need to be turned on but should be plugged in.) For optimal performance, keep the printer connected to a computer that is powered on and has the KODAK Home Center Software installed, or keep the printer powered on and connected to the Internet through a wireless network. Keep the printhead and ink cartridges in the printer at all times to help prevent damage to the printhead. For recycling and/or disposal information, contact your local authorities.



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In the US, go to the Electronics Industry Alliance at www.eia.org or go to www.kodak.com/go/recycle. General care and cleaning

CAUTION: Always disconnect the power to the printer before cleaning it. Do not use harsh or abrasive cleaners on any part of the printer. ••••• To clean the printer, wipe the outside with a clean, dry cloth. Keep the surrounding area vacuumed and litter-free. Protect the printer from tobacco smoke, dust, and liquid spills. Do not place objects on the printer. Keep the input tray free of dust, dirt, and other foreign objects. Keep the printer supplies away from direct sunlight and out of high-temperature environments. • Do not allow chemicals to come into contact with the printer. 56 www.kodak.com.

[com/go/aiosupport](http://www.kodak.com/go/aiosupport) KODAK ESP C310 All-in-One Printer Cleaning the scanner glass and document backing The scanner glass can get smudged and minor debris can accumulate on the white document backing under the scanner lid. Periodically clean the scanner glass and document backing. **CAUTION:** Do not use harsh or abrasive cleaners on any part of the printer. Do not spray liquid directly on the glass. Do not use paper-based wipes on the document backing as they can scratch it. To clean the scanner glass and document backing under the scanner lid: 1. Turn off the printer and unplug it from the power outlet. 2. Lift the scanner lid. 3.

Wipe the glass with a soft cloth or sponge, slightly moistened with a nonabrasive glass cleaner. www.kodak.com/go/aiosupport 57 Maintaining Your Printer 4. Dry the glass with a lint-free cloth.

5. Gently clean the document backing with a soft cloth or sponge, slightly moistened with mild soap and warm water. 6. Dry the document backing with a chamois or lint-free cloth. **NOTE:** If the document backing needs further cleaning, use isopropyl (rubbing) alcohol on a soft cloth, then wipe thoroughly with a cloth moistened with water to remove any residual alcohol.

7. When you finish cleaning, plug in the printer and press the on/off button to power on the printer. 58 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Replacing ink cartridges Your printer uses both black and color ink cartridges. You can check the approximate ink levels on the LCD (see Checking ink levels, page 64). When an ink cartridge is out of ink, the printer LCD displays a message stating that the black or color ink cartridge needs replacing. You can order ink cartridges online. Open Home Center Software and select Order Supplies. **IMPORTANT:** Do not use non-Kodak brand or refilled ink cartridges.

To replace an ink cartridge: 1. Make sure your printer is on. 2. Lift the printer access door, and wait for the carriage to move to a position where you can access it. The ink cartridges are located in the printhead. Black ink cartridge Printhead Color ink cartridge www.kodak.com/go/aiosupport 59 Maintaining Your Printer 3. Pinch the tab on the ink cartridge. 4.

Lift the ink cartridge out of the printhead. 5. Remove the new ink cartridge from its bag. **IMPORTANT:** To prevent the printhead from drying out, insert the ink cartridge into the printhead immediately. 60 www.kodak.com/go/aiosupport

www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer 6. Remove the protective cap from the cartridge. 7. Insert the ink cartridge into the printhead.

8. Press down on the ink cartridge tab until you hear a click. 9. Close the printer access door. www.kodak.com/go/aiosupport 61 Maintaining Your Printer Updating the software and printer firmware Using the latest software and firmware helps ensure optimal performance of your printer. **NOTE:** Firmware is the software that runs on your printer. Although there is a background check for software and firmware updates, you may update manually using the following procedure. Updating manually if your printer is connected to a computer with WINDOWS OS To update the software: 1.

Make sure that your computer is connected to the Internet. 2. Select Start > All Programs > Kodak > Kodak AiO Printer Tools. 3. Under Printer Resources, click Check for Software Updates to check whether software updates are available. 4. If there are updates, click Next and follow the on-screen instructions. To update the firmware: 1. Make sure that your computer is connected to the Internet. 2.

Connect the printer to the computer with a USB cable or wirelessly (if not currently connected). 3. Select Start > All Programs > Kodak > Kodak AiO Printer Tools. 4. Make sure that KODAK ESP C310 Series AiO - Connected appears in the lower left corner of the Printer Tools window.

NOTE: If KODAK ESP C310 Series AiO - Connected does not appear in the lower left corner, click Select, then click Refresh List and choose your printer from the list; click Install KODAK Printer and follow the on-screen instructions. 5. Under Printer Resources, click Check for Printer (Firmware) Updates. 6. If there are updates, click Next and follow the on-screen instructions.

IMPORTANT: Do not turn off or unplug your printer or your computer during the update. Doing so may cause the printer to become inoperable. If the printer is connected wirelessly, make sure you have a stable connection when you perform the update. 62 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Updating manually if your printer is connected to a computer with MAC OS To update the software: 1. 2. 3. 4. 5.

Make sure that your computer is connected to the Internet. Open Home Center Software. Select the Tools tab. Click Check for Software Updates. If there are software updates, follow the on-screen instructions for updating your software. To update the firmware: 1. Make sure that your computer is connected to the Internet. 2. Connect the printer to the computer with a USB cable or wirelessly (if not currently connected). 3.

Open Home Center Software. 4. Select the Tools tab. 5. Click Check for Printer (Firmware) Updates.

6. If there are updates, follow the on-screen instructions. **IMPORTANT:** Do not turn off or unplug your printer or your computer during the update. Doing so may cause the printer to become inoperable. www.kodak.com/go/aiosupport

www.kodak.com/go/aiosupport 63 Maintaining Your Printer Monitoring and adjusting printer performance From the control panel, you can perform tasks to help keep the printer functioning well. Checking ink levels To check the ink levels: 1. Press Home. 2. Press to select Maintenance, then press OK. 3. With Check Ink Levels selected, press OK. The LCD shows approximate levels of ink in the cartridges so you know when it's time to order replacement cartridges. **NOTE:** You can order ink cartridges online.

Open Home Center Software and select Order Supplies. Resetting factory defaults To reset defaults to the factory default settings: 1. 2. 3. 4. Press Home. Press to select Printer Settings, then press OK. Press to select Reset All Settings, then press OK. When you see the message, "This will reset printer settings to factory defaults," press OK. **NOTE:** Resetting factory defaults does not change the date and time, language, country/region, or network settings.



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64 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Replacing the printhead IMPORTANT: Replacing the printhead is not a regular maintenance procedure. Replace the printhead only if you receive a new printhead from Kodak. To replace the printhead: 1. Make sure your printer is on. 2. Lift the printer access door, and wait for the carriage to move to the access position. 3. Remove both ink cartridges and set them aside.

www.kodak.com/go/aiosupport 65 Maintaining Your Printer 4. Unlatch the used printhead by lifting the button in the center of the carriage. 5. Lift the used printhead out of the carriage. 6. Remove the new printhead from its bag. CAUTION: Do not touch the copper contacts on the printhead, as doing so may damage the printhead. 66 www.kodak.com

kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer 7. Remove the plastic protective cap. Copper contacts IMPORTANT: Be careful not to scratch or touch the copper contacts while inserting the printhead. 8. Place the new printhead into the carriage. 9. Push firmly against the target label of the printhead until you hear a loud snap. www.kodak.com

com/go/aiosupport 67 Maintaining Your Printer 10. Insert the black ink cartridge into the printhead. 11. Press down on the ink cartridge until you hear it click into position. 12. Repeat steps 10 - 11 for the color ink cartridge. 13. Close the printer access door. The printer detects the new printhead. Follow the instructions on the LCD to calibrate your printer.

68 www.kodak.com/go/aiosupport 10 Troubleshooting Basic troubleshooting Some problems can be resolved quickly by power cycling the printer: Turn off your printer. Wait five seconds. Turn on the printer. Use the following information to help troubleshoot problems with your printer. Problem Printer does not power on Possible Solutions • Make sure you are using the power cord that came with your printer. • Make sure that the power cord is connected to the AC adapter, the power cord is plugged into an outlet or power strip, and the LED on the AC adapter is lit. • Make sure your printer is plugged in and turned on. • If you are using a USB cable, make sure that: – it is a USB 2.

0 high-speed cable. – it is connected to both your printer and your computer. – you restart the computer if the USB cable was disconnected from the printer then reconnected, or if power to the printer was interrupted. • If you are using a wireless connection, make sure that: – the Wi-Fi connectivity LED on the printer is glowing steadily. – the printer is connected to your wireless network. To check: a. On the printer, press Home. b. Press to select Network Settings, then press OK. c.

Press to select View Network Configuration, then press OK. Make sure that the Active Connection Type is Wi-Fi, and that the IP Address is not 0.0.0.0. – your router is transmitting data. – the firewall (excluding WINDOWS Firewall) is allowing the services needed for your printer. For more information, go to www.kodak.com/go/inkjetnetworking.

Printer not detected Wireless connectivity Carriage jam For wireless connectivity issues, go to www.kodak.com/go/inkjetnetworking. • Open the printer access door and clear any obstructions. • Check that the printhead and ink cartridges are installed correctly. (The printhead and ink cartridges are installed correctly when you hear them click into place.) www.kodak.com/go/aiosupport 69 Troubleshooting Problem Print quality Possible Solutions • For best results, use paper with the COLORLOK Technology logo on the package. • Make sure the paper is loaded correctly.

See Loading paper, page 20. • Clean the printhead: – Press Home. – Press to select Maintenance, then press OK. – Press to select Clean Printhead, then press OK. • Calibrate the printer: – Press Home. – Press to select Maintenance, then press OK. – Press to select Calibrate Printer, then press OK. • For more help, go to www.kodak.com/go/esp310support, then type missing colors, blank prints, or other problem in the search field.

• Check that KODAK Ink Cartridge(s) are installed. Do not use non-Kodak brand or refilled ink cartridges. • Remove, then install the cartridges again. Make sure the cartridges click into place. • Open the access door.

• Gently pull paper out from the front, reaching through the opening above the paper output tray. • If you cannot access the paper from the front, gently pull the jammed paper up from the paper input tray. • Make sure the paper in the input tray is free of tears or creases. • Make sure you do not overload the paper input tray. For more information, go to www.kodak.com.

kodak.com/go/esp310support, then type Paper jam in the search field. Ink cartridge Paper jam Error codes/messages Go to www.kodak.com/go/esp310support, then type your error code or message. 70 www.kodak.com/go/aiosupport KODAK ESP C310 All-in-One Printer Getting help on the Web For more troubleshooting information: Get help with wireless networking. Search our knowledge base of Questions and Answers. Download the latest firmware and software for optimal printer performance.

Get help with problems you cannot resolve. www.kodak.com/go/inkjetnetworking. www.kodak.com/go/esp310support www.kodak.com/go/esp310downloads Contact Kodak at www.kodak.com.

com/go/contact and have the following information available: – KODAK Service Number (located inside the printer when you open the printer access door) – Printer model number (located on the control panel) – Computer model, operating system, and version of Home Center Software

www.kodak.com/go/aiosupport 71 Troubleshooting Status lights The status lights indicate the condition of the printer. There are two status lights on the printer: one on the on/off button that indicates power, the other indicates Wi-Fi status. Power light Power light Off What it means • The printer is turned off. – Press the on/off button to turn on power. • The printer does not have power. – Make sure that the power cord is plugged into the back of the printer and into an electrical outlet, and that the electrical outlet has power. Blinking • The printer is busy. – Wait for the printer to finish the task.

• The printer is ready. On Wi-Fi connectivity LED Wi-Fi connectivity LED Off Blinks continuously Blinks intermittently What it means The Wi-Fi radio is either turned off or is turned on but not connected to a wireless network. The Wi-Fi radio is turned on, and the printer is searching for available wireless networks within range. The Wi-Fi radio is turned on and the printer cannot find any available wireless networks within range, or the Wi-Fi radio connection has been interrupted, or is too weak to send signals to and from the printer. To find and connect to an available wireless network within range, press OK, turn the Wi-Fi radio off, and run the Wi-Fi Setup Wizard (see Connecting to a wireless network, page 6). The Wi-Fi radio is turned on, and there is a working connection between the printer and a wireless network.



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