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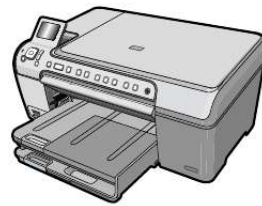
You can read the recommendations in the user guide, the technical guide or the installation guide for HP PHOTOSMART C5280. You'll find the answers to all your questions on the HP PHOTOSMART C5280 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual HP PHOTOSMART C5280
User guide HP PHOTOSMART C5280
Operating instructions HP PHOTOSMART C5280
Instructions for use HP PHOTOSMART C5280
Instruction manual HP PHOTOSMART C5280

HP Photosmart C5200 All-in-One series



Basics Guide



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Manual abstract:

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.....27 2 3 1 Contents 1 HP All-in-One overview Use the HP All-in-One to quickly and easily accomplish tasks such as making a copy, scanning documents, or printing photos from a memory card.

You can access many HP All-in-One functions directly from the control panel, without turning on your computer. NOTE: This guide introduces basic operations and troubleshooting, as well as provides information for contacting HP support and ordering supplies. The onscreen Help details the full range of features and functions, including use of the HP Photosmart software that came with the HP All-in-One. The HP All-in-One at a glance HP All-in-One overview Label 1 2 3 4 5 6 7 8 9 Description Color graphics display (also referred to as the display) Control panel Memory card slots and Photo light Output tray Paper tray extender (also referred to as the tray extender) CD/DVD holder storage CD/DVD holder Main input tray (also referred to as the input tray) Photo tray 2 HP All-in-One overview (continued) Label 10 11 12 13 14 15 16 * Description CD/DVD access door Print cartridge door Glass Lid Rear door Power connection* Rear USB port Use only with the power adapter supplied by HP. Control panel features HP All-in-One overview The following diagram and related table provide a quick reference to the HP All-in-One control panel features.

Label 1 2 3 4 Name and Description Display: Displays menus, photos, and messages. The display can be pulled up and angled for better viewing. Attention light: Indicates a problem occurred. See the display for more information. Back: Returns to the previous screen on the display.

Help: Opens the Help menu on the display where you can select a topic to learn more about it. From the idle state, pressing Help lists a menu of items for which the user can obtain help. Depending on the topic you select, the topic will appear on your display or on your computer screen. When viewing screens other than Idle, the Help button provides context sensitive help. From the idle state, pressing Help lists a menu of items for which the user can obtain help.

When viewing screens other than Idle, Help button provides context sensitive help. 5 Photo Menu: Launches the Photosmart Express menu for printing, saving, editing, and sharing photos. Control panel features 3 Chapter 1 (continued) Label 6 Name and Description Print Photos: Depending on whether you access your photos from the View, Print, or Create menu, the Print Photos button will display the Print Preview screen or it will print any selected photo(s). If no photos are selected, a prompt appears asking if you want to print all the photos on your card. Red Eye Removal: Turns the Red Eye Removal feature On or Off.

By default, this feature is turned off. When the feature is turned on, the HP All-in-One automatically corrects red eye coloring in the photo currently shown on the display. Reprints: Enables you to make a copy of an original photo placed on the glass. Scan Menu: Opens the Scan Menu where you can select a destination for your scan. Copy Menu: Opens the Copy Menu where you can select copy options, such as number of copies, paper size, and paper type. Start Copy Black: Starts a black-and-white copy. Start Copy Color: Starts a color copy. Setup: The Setup menu provides a variety of reports, device settings and maintenance functions. Cancel: Stops the current operation. On: Turns the HP All-in-One on or off.

When the HP All-in-One is off, a minimal amount of power is still supplied to the device. You can further reduce power supply by holding down the On button for 3 seconds. This will put the unit in Standby/Off state. To completely remove power, turn the HP All-in-One off, and then unplug the power cord. Zoom out - (magnifying glass icon): Zooms out to show more of a photo.

If you press this button when a photo is shown on the display at 100%, the Fit to Page feature is applied to the photo automatically. Zoom in + (magnifying glass icon): Zooms in to enlarge the image on the display. You can also use this button together with the arrows on the directional pad to adjust the crop box for printing. OK: Selects a menu setting, value, or photo on the display. Directional pad: Allows you to navigate through photos and menu options by pressing the up, down, left, or right arrow buttons.

If you are zooming in on a photo, you can also use the arrow buttons to pan around the photo and select a different area to print. 7 8 9 10 11 12 13 14 15 HP All-in-One overview 16 17 18 19 4 HP All-in-One overview Find more information A variety of resources, both printed and onscreen, provide information about setting up and using the HP All-in-One. · Setup Guide The Setup Guide provides instructions for setting up the HP All-in-One and installing software. Make sure you follow the steps in the Setup Guide in order. If you have problems during setup, see Troubleshooting in the last section of the Setup Guide, or see "Troubleshooting and support" on page 17 in this guide. Onscreen Help The onscreen Help provides detailed instructions on features of the HP All-in-One that are not described in this User Guide, including features that are only available using the software you installed with the HP All-in-One.

www.hp.com/support If you have Internet access, you can get help and support from the HP Web site. This Web site offers technical support, drivers, supplies, and ordering information.

HP All-in-One overview · Load originals and load paper You can copy or scan up to letter- or A4-size originals by loading them on the glass. To load an original on the scanner glass 1. Lift the lid on the HP All-in-One. 2. Load your original print side down on the right front corner of the glass. TIP: For more

help on loading an original, refer to the engraved guides along the edge of the glass.



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3. Close the lid. Find more information 5 Chapter 1 To load full-size paper 1. Raise the output tray to load paper into the main input tray. 2. Slide the paper-width guide to its outermost position. 3. Tap a stack of paper on a flat surface to align the edges, and then check the paper for the following: · Make sure it is free of rips, dust, wrinkles, and curled or bent edges. · Make sure all the paper in the stack is the same size and type.

4. Insert the stack of paper into the main input tray with the short edge forward and the print side down. Slide the stack of paper forward until it stops. HP All-in-One overview CAUTION: Make sure that the HP All-in-One is idle and silent when you load paper into the main input tray. If the HP All-in-One is servicing the print cartridges or otherwise engaged in a task, the paper stop inside the device might not be in place. You could push the paper too far forward, causing the HP All-in-One to eject blank pages. TIP: If you are using letterhead, insert the top of the page first with the print side down. 6 HP All-in-One overview 5. Slide the paper-width guide inward until it stops at the edge of the paper. Do not overload the main input tray; make sure the stack of paper fits within the main input tray and is no higher than the top of the paper-width guide. 6. Lower the output tray. 7. Pull the output tray extender towards you, as far as it will go. NOTE: When you use legal-size paper, leave the output tray extender closed.

To load up to 13 x 18 cm (5 x 7 inch) photo paper in the photo tray 1. Raise the photo tray lid to load photo paper in the photo tray. 2. Insert the stack of photo paper into the photo tray with the short edge forward and the print side down. Slide the stack of photo paper forward until it stops. If the photo paper you are using has perforated tabs, load the photo paper so that the tabs are closest to you. 3. Slide the paper-width guide inward against the stack of photo paper until the guide stops. Do not overload the photo tray; make sure the stack of photo paper fits within the photo tray and is no higher than the top of the paper-width guide. HP All-in-One overview 4.

Lower the photo tray lid. Avoid paper jams To help avoid paper jams, follow these guidelines. · · · Remove printed papers from the output tray frequently. Prevent curled or wrinkled paper by storing all unused paper flat in a resealable bag. Ensure that paper loaded in the input tray lays flat and the edges are not bent or torn.

Do not combine different paper types and paper sizes in the input tray; the entire stack of paper in the input tray must be the same size and type. Avoid paper jams 7 Chapter 1 · · · Ado a computer You can scan originals placed on the glass by using the control panel. To scan to a computer 1. Load your original print side down on the right front corner of the glass. 2.

Press Scan Menu. 3. Press OK to select the default application to receive the scan, or press to select a different application, and then press OK. A preview image of the scan appears on your computer, where you can edit it. 4. Make any edits to the preview image, and then click Accept when you are finished. HP All-in-One overview Scan an original to a memory card You can send the scanned image as a JPEG image to the memory card that is currently inserted. This enables you to use the photo print options to print borderless prints and album pages from the scanned image. To save a scan to a memory card 1. Make sure your memory card is inserted into the appropriate slot on the HP All-in-One.

2. Load your original print side down on the right front corner of the glass. 3. Press the Scan Menu button. 4. Press to highlight Scan to Memory Card, and then press OK. The HP All-in-One scans the image and saves the file to the memory card in the JPEG format. Make a copy You can make quality copies from the control panel. Scan an image 11 Chapter 1 To make a copy from the control panel 1. Make sure you have paper loaded in the input tray.

2. Load your original print side down on the right front corner of the glass. 3. Press Start Copy Black or Start Copy Color to begin copying. Replace the print cartridges Follow these instructions when you need to replace print cartridges.

NOTE: When the ink level for the print cartridge is low, a message appears on the display. You can also check the ink levels by using the Printer Toolbox available through the HP Photosmart Software on your computer or through the Print Properties dialog box on your computer. If you do not already have replacement print cartridges for the HP All-in-One, you can order them by clicking the Shop for HP Supplies icon on your computer. On a Windows computer this is located in the HP folder in the Start menu. For more information see www.hp.com/buy/supplies.

To replace the print cartridges 1. Make sure the HP All-in-One is on. CAUTION: If the HP All-in-One is off when you open the print cartridge door to access the print cartridges, the HP All-in-One will not release the cartridges for changing. You might damage the HP All-in-One if the print cartridges are not docked safely when you try to remove them. 2. Open the print cartridge door. The print carriage moves to the far right side of the HP All-in-One. HP All-in-One overview 12 3.

Wait until the print carriage is idle and silent, and then lightly press down on a print cartridge to release it. If you are replacing the tri-color print cartridge, remove the print cartridge from the slot on the left. HP All-in-One overview If you are replacing the black, photo, or gray photo print cartridge, remove the print cartridge from the slot on the right. 1 2 Print cartridge slot for the tri-color print cartridge Print cartridge slot for the black and photo print cartridges 1 2 3 Copper-colored contacts Plastic tape with pink pull tab (must be removed before installing) Ink nozzles under tape CAUTION: Do not touch the copper-colored contacts or ink nozzles. Also, do not re-tape the print cartridges. Doing so can result in clogs, ink failure, and bad electrical connections. Replace the print cartridges 13 HP All-in-One overview 4. Pull the print cartridge toward you out of its slot. 5. If you are removing the black print cartridge in order to install the photo or gray photo print cartridge, store the black print cartridge in the print cartridge protector or an airtight plastic container.

6. Remove the new print cartridge from its packaging and, being careful to touch only the black plastic, gently remove the plastic tape by using the pink pull tab. Chapter 1 7. Hold the print cartridge with the HP logo on top, and insert the new print cartridge into the empty cartridge slot. Make sure you push the print cartridge in firmly until it snaps into place.

If you are installing the tri-color print cartridge, slide it into the left slot. If you are installing a black, photo, or gray photo print cartridge, slide it into the right slot.



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HP All-in-One overview 8. Close the print cartridge door. If you installed a new print cartridge, the HP All-in-One prints a print cartridge alignment page. 9. When prompted, ensure plain white paper is loaded in the input tray, then press OK. 14 HP All-in-One overview 10. The HP All-in-One prints a test page, aligns the print head, and calibrates the printer. Recycle or discard the page. A success or failure message appears. NOTE: If you have colored paper loaded in the input tray when you align the print cartridges, the alignment will fail. Load unused plain white paper into the input tray, and then try the alignment again. If the alignment fails again, you might have a defective sensor or print cartridge. Contact HP Support.

Go to www.hp.com/support. If prompted, choose your country/region, and then click Contact HP for information on calling for technical support. 11. Press OK to continue. Clean the HP All-in-One HP All-in-One overview To ensure that your copies and scans remain clear, you might need to clean the glass and lid backing. You might also want to dust the exterior of the HP All-in-One. TIP: You can purchase an HP Cleaning Kit for Inkjet Printers and All-in-Ones (Q6260A) that provides everything needed to safely clean your HP device. For more information, go to: www.shopping.hp.com/accessories-store/printer. Clean the glass Fingerprints, smudges, hair, and dust on the main glass surface slow down performance and affect the accuracy of the copy and scan features. To clean the glass 1.

Turn off the HP All-in-One, unplug the power cord, and raise the lid. 2. Clean the glass with a soft cloth or sponge slightly moistened with a nonabrasive glass cleaner. CAUTION: Do not use abrasives, acetone, benzene, or carbon tetrachloride on the glass, since they can damage it. Do not place or spray liquid directly on the glass.

The liquid might seep under the glass and damage the device. 3. Dry the glass with a dry, soft, lint-free cloth to prevent spotting. 4. Plug in the power cord, and then turn on the HP All-in-One. Clean the lid backing Minor debris can accumulate on the white document backing located underneath the lid of the HP All-in-One. To clean the lid backing 1. Turn off the HP All-in-One, unplug the power cord, and raise the lid. 2. Clean the white document backing with a soft cloth or sponge slightly moistened with a mild soap and warm water.

Wash the backing gently to loosen debris. Do not scrub the backing. Clean the HP All-in-One 15 Chapter 1 3. Dry the backing with a dry, soft, lint-free cloth. CAUTION: Do not use paper-based wipes, as these might scratch the backing. 4. If further cleaning is needed, repeat the previous steps using isopropyl (rubbing) alcohol, and wipe the backing thoroughly with a damp cloth to remove any residual alcohol. CAUTION: Be careful not to spill alcohol on the glass or exterior of the HP All-in-One, as this might damage the device. 5. @@@@ Disconnect the USB cable from the computer.

2. Uninstall the software (if you have already installed it). 3. Restart your computer. 4.

Turn off the HP All-in-One, wait one minute, then restart it. 5. Reinstall the HP All-in-One software. @@@@ On the Windows taskbar, click Start, Settings, Control Panel. 2.

Double-click Add/Remove Programs. 3. Select the HP All-in-One, and then click Change/Remove. Follow the onscreen instructions. 4. Disconnect the HP All-in-One from your computer. 5. Restart your computer. @@@@ 6. 7.

@@@@ Or, try plugging the HP All-in-One directly into a power outlet. Test the power outlet to make sure it is working. @@ If not, then there might be a problem with the power outlet. @@@@ Press the On button once. It might take a few minutes for the HP All-in-One to turn on. @@@@ Unplug the HP All-in-One from the power outlet and contact HP. Go to: www.hp.com/support. @@ Connecting the USB cable before prompted can cause errors.

Solution: You must first install the software that came with the HP All-in-One before connecting the USB cable. During installation, do not plug in the USB cable until prompted by the onscreen instructions. Once you have installed the software, connecting your computer to the HP All-in-One with a USB cable is straightforward. Simply plug one end of the USB cable into the back of your Troubleshooting and support computer and the other into the back of the HP All-in-One. You can connect to any USB port on the back of your computer.

For more information on installing the software and connecting the USB cable, see the Setup Guide that came with the HP All-in-One. The HP All-in-One does not print Solution: If the HP All-in-One and computer are not communicating with each other, try the following: · Look at the On light located on the front of the HP All-in-One. If it is not lit, the HP All-in-One is turned off. Make sure the power cord is firmly connected to the HP All-in-One and plugged into a power outlet. Press the On button to turn on the HP All-in-One.

· Make sure the print cartridges are installed. · Make sure you have paper loaded in the input tray. · Check that the HP All-in-One does not have a paper jam. · Check that the print carriage is not jammed. Open the print cartridge door to access the print carriage area. Remove any objects that are blocking the print carriage, including any packing materials. Turn the HP All-in-One off and then turn it on again. · Check that the HP All-in-One print queue is not paused (Windows) or stopped (Mac). If it is, choose the appropriate setting to resume printing. For more information about accessing the print queue, see the documentation that came with the operating system installed on your computer.

· Check the USB cable. If you are using an older cable, it might not be working properly. Try connecting it to another product to see if the USB cable works. If you experience problems, the USB cable might need to be replaced. Also verify that the cable does not exceed 3 meters (9.8 feet) in length. · Make sure your computer is USB ready. Some operating systems, such as Windows 95 and Windows NT, do not support USB connections. Check the documentation that came with your operating system for more information. · Check the connection from the HP All-in-One to your computer.

Verify that the USB cable is securely plugged into the USB port on the back of the HP All-in-One. Make sure the other end of the USB cable is plugged into a USB port on your computer. After the cable is connected properly, turn the HP All-in-One off and then on again. · If you are connecting the HP All-in-One through a USB hub, make sure the hub is turned on. If the hub is on, try connecting directly to your computer.

Hardware setup troubleshooting 19 Troubleshooting and support Chapter 2 · Check other printers or scanners. You might need to disconnect older products from your computer. · Try connecting the USB cable to another USB port on your computer. After you check the connections, try restarting your computer.



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Turn the HP All-in-One off and then on again.

· If the HP All-in-One is offline, turn the HP All-in-One off and on again. Start a print job. · If necessary, remove and then install the software you installed with the HP All-in-One again. For more information on setting up the HP All-in-One and connecting it to your computer, see the Setup Guide that came with the HP All-in-One. Clear paper jams If the HP All-in-One has a paper jam, check the rear door. To clear a paper jam from the rear door 1. Press in the tab on the left side of the rear door to release the door. Remove the door by pulling it away from the HP All-in-One. CAUTION: Trying to clear a paper jam from the front of the HP All-in-One can damage the print mechanism. Always access and clear paper jams through the rear door.

2. Troubleshooting and support Gently pull the paper out of the rollers. CAUTION: If the paper tears when you are removing it from the rollers, check the rollers and wheels for torn pieces of paper that might be remaining inside the device. If you do not remove all the pieces of paper from the HP All-in-One, more paper jams are likely to occur. 3. 4. Replace the rear door. Gently push the door forward until it snaps into place. Press OK to continue the current job. CD/DVD print troubleshooting Use this section to solve any problems you might encounter while printing on CD/DVD surfaces with the HP All-in-One.

The HP All-in-One does not detect the CD/DVD holder Cause: You might not have pushed the CD/DVD holder far enough into the CD/DVD tray. 20 Troubleshooting and support Solution: Push the CD/DVD holder forward into the CD/DVD tray until the lines on the holder line up to the white lines on the tray. The end of the holder marked with arrows goes into the CD/DVD tray first. Cause: You might have inserted the CD/DVD holder back into the storage area. Solution: Remove the CD/DVD holder from the storage area below the main input tray.

Lower the CD/DVD access door (located below the control panel) to access the CD/DVD tray. Make sure you loaded a printable disc onto the CD/DVD holder with the printable side up. Push the CD/DVD holder forward into the CD/DVD tray until the lines on the holder line up to the white lines on the tray. The end of the holder marked with arrows goes into the CD/DVD tray first. Cause: You might have inserted the disc directly into the CD/DVD tray without placing it on the CD/DVD holder.

Solution: Remove the CD/DVD holder from the storage area below the main input tray. Remove the printable disc from the CD/DVD tray and load it onto the CD/DVD holder with the printable side up. Push the holder forward into the CD/DVD tray until the lines on the holder line up to the white lines on the tray.

The end of the holder marked with arrows goes into the CD/DVD tray first. Cause: The HP All-in-One prompts you to insert the next disc when printing multiple CD/DVDs in a print job. Solution: Remove the CD/DVD holder from the CD/DVD tray. Remove the printed CD/DVD from the holder. Load the next disc onto the CD/DVD holder with the printable side up and reinsert the holder into the CD/DVD tray until the lines on the holder line up to the white lines on the tray. When the HP All-in-One detects the holder, the prompt disappears. CD/DVD print troubleshooting 21 Troubleshooting and support Chapter 2 The HP All-in-One does not detect a CD/DVD on the holder Cause: You inserted the CD/DVD holder into the CD/DVD tray without loading a CD/DVD onto the holder.

Solution: Remove the CD/DVD holder from the CD/DVD tray. Load a printable disc onto the CD/DVD holder with the printable side up and reinsert the holder into the CD/DVD tray until the lines on the holder line up to the white lines on the tray. Cause: You might have loaded the CD/DVD upside down on the holder. Solution: Remove the CD/DVD holder from the CD/DVD tray. Load a printable disc onto the CD/DVD holder with the printable side up and reinsert the holder into the CD/DVD tray until the lines on the holder line up to the white lines on the tray. The HP All-in-One stalled while printing a CD/DVD Cause: The HP All-in-One pulls the CD/DVD holder through the device while printing on the CD/DVD. The holder can protrude about 7.5 cm (3 inches) from the back of the device. If there is not sufficient space behind the HP All-in-One, the holder stops and printing stalls. Solution: Ensure that there is at least 7.

5 cm (3 inches) of space behind the HP All-in-One. Also, make sure that the slot on the back of the HP All-in-One is not blocked. The image on my printed disc is cropped and there is ink on the CD/DVD holder Cause: You loaded the CD/DVD onto the CD/DVD holder incorrectly. Solution: If you are loading a regular-size (120 mm) CD/DVD onto the CD/DVD holder to be printed, do not flip the blue ring over the disc. The blue ring should only be used if you are printing on a small-size (80 mm) CD/DVD.

Before trying again, clean the CD/DVD holder to remove ink from the holder. This avoids ink contamination within the device, as well as protects your discs, hands, and clothing from stains later. After the CD/DVD holder is clean and dry, load a new printable disc onto the holder with the printable side up. Leave the blue ring in its original location on the opposite side of the holder from your disc, as shown below. Reinsert the holder into the CD/DVD tray until the lines on the holder line up to the white lines on the tray and try your print again.

Troubleshooting and support 22 The HP All-in-One is printing on a non-printable area of my disc Cause: Your design is not the correct size for the CD/DVD you loaded. Solution: Make sure the design you are printing is appropriate for the size of the media loaded in the CD/DVD holder, including the diameter of the inner and outer rings. Change the software settings accordingly to center and size your design for the disc you are using. Refer to the documentation or the online help of the software you are using for additional information. Cause: You might have loaded the CD/DVD upside down on the holder. Solution: If you have already burned your content onto the CD/DVD, you might need to burn your contents again onto a new disc. Load the new disc onto the CD/DVD holder with the printable side up. Reinsert the holder into the CD/DVD tray until the lines on the holder line up to the white lines on the tray and try your print again. Troubleshooting and support The design is not centered on my disc Cause: Your design settings might not be correct. Solution: Change the software settings to center and size your design for the disc you are using.

Refer to the documentation or the online help of the software you are using for additional information. The ink on the CD/DVD is not drying Cause: The surface of the disc is not compatible for printing. Solution: Make sure that the CD/DVD you use is compatible for inkjet printing. Inkjet printable discs normally have a white printing surface. (Some discs also have a silver printing surface.)



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) Cause: You might have loaded the CD/DVD upside down on the holder. Solution: If you have already burned your content onto the CD/DVD, you might need to burn your contents again onto a new disc. Load the new disc onto the CD/DVD holder with the printable side up. Reinsert the holder into the CD/DVD tray until the lines on the holder line up to the white lines on the tray and try your print again. The HP All-in-One reports a CD/DVD size mismatch error Cause: The size of the CD/DVD currently loaded on the CD/DVD holder does not match the size you specified when you started the print job from the computer.

Solution: Cancel the print job and replace the CD/DVD currently loaded on the CD/DVD holder with a CD/DVD that is the same size as specified in the print job, or change the print settings in the software. The CD/DVD holder is stuck in the storage area Cause: You might have inserted the CD/DVD holder back into the storage area with a CD/DVD loaded and the blue ring flipped over the disc. Solution: Pull the CD/DVD holder out as far as possible, until you feel resistance. Then, insert a flat blunt object (such as a butter knife or screwdriver) into the left corner of the storage slot and push down on the blue ring. With the blue ring pressed down, you should be able to pull the CD/DVD holder out of the storage slot.

Print cartridge troubleshooting If you are experiencing problems with printing, you might have a problem with one of the print cartridges. For more information, see "Replace the print cartridges" on page 12 in this guide. · Keep all print cartridges in the original sealed packages until they are needed. ·

Store print cartridges at room temperature (15.6°-26.

6° C or 60°-78° F). · Do not reattach the protective tape once it has been removed from the print cartridge. Reattaching the plastic tape might damage the print cartridge. Place the print cartridge in the HP All-in-One immediately after removing the plastic tape. If this is not possible, store it in a print cartridge protector or airtight plastic container. · HP recommends that you do not remove the print cartridges from the HP All-in-One until you have replacement print cartridges available to install. · Turn off the HP All-in-One from the control panel. @@@@ · Clean the print cartridges when you notice a significant decrease in print quality. TIP: You might notice a decrease in print quality if the print cartridges have not been used for a long time. · Do not clean the print cartridges unnecessarily.

This wastes ink and shortens the life of the cartridges. Handle print cartridges carefully. Dropping, jarring, or rough handling during installation can cause temporary printing problems. If print quality is poor right after cartridge installation, allow half an hour for the print cartridge to recover. Support process If you have a problem, follow these steps: 1. Check the documentation that came with the HP All-in-One. 2. Visit the HP online support Web site at www.hp.com/support.

HP online support is available to all HP customers. It is the fastest source for up-to-date device information and expert assistance and includes the following features: · Fast access to qualified online support specialists · Software and driver updates for the HP All-in-One · Valuable HP All-in-One and troubleshooting information for common problems · Proactive device updates, support alerts, and HP newsgrams that are available when you register the HP All-in-One 3. Call HP support. Support options and availability vary by device, country/region, and language. For a list of support phone numbers, see the printed documentation that came with the device.

Troubleshooting and support 24 Troubleshooting and support 3 Technical information The technical specifications and international regulatory information for the HP All-in-One are provided in this section. System requirements Software system requirements are located in the Readme file. Product specifications For product specifications, go to the HP Web site at www.hp.com/support.

Paper specifications · Main input tray capacity: Plain paper sheets: Up to 125 (20 lb./75 gsm. paper) · Output tray capacity: Plain paper sheets: Up to 50 (20 lb./75 gsm. paper) · Photo tray capacity: Photo paper sheets: Up to 20 NOTE: For a complete list of supported media sizes, see the printer software. Physical specifications · Height: 21.6 cm (8.5 inches) · Width: 45.2 cm (17.8 inches) · Depth: 38.

5 cm (15.2 inches) · Weight: 6.8 kg (15 pounds) Power specifications · Power consumption: 25 watts maximum (average printing) · Input voltage: AC 100 to 240 V ~ 600 mA 50/60 Hz · Output voltage: DC 32 V===375 mA, 16 V===500 mA NOTE: Use only with the power adapter supplied by HP. Environmental specifications · Recommended operating temperature range: 15° to 32° C (59° to 90° F) · Allowable operating temperature range: 5° to 35° C (41° to 95° F) · Humidity: 15% to 80% RH non-condensing · Non-operating (Storage) temperature range: 40° to 60° C (4° to 122° F) · In the presence of high electromagnetic fields, it is possible the output from the HP All-in-One may be slightly distorted · HP recommends using a USB cable less than or equal to 3 m (10 feet) in length to minimize injected noise due to potential high electromagnetic fields Energy Star® notice This product is designed to reduce power consumption and save natural resources without compromising product performance. It has been designed to reduce total energy consumption both during operation and when the device is not active. This product qualifies for ENERGY STAR® which is a voluntary program established to encourage the development of energy-efficient office products. Technical information Technical information 25 Chapter 3 ENERGY STAR is a U.S. registered service mark of the U.S.

EPA. As an ENERGY STAR partner, HP has determined that this product meets ENERGY STAR guidelines for energy efficiency. For more information on ENERGY STAR guidelines, go to the following Web site: www.energystar.gov Print cartridge yield Ink from the cartridges is used in the printing process in a number of different ways, including in the initialization process, which prepares the device and cartridges for printing, and in printhead servicing, which keeps print nozzles clear and ink flowing smoothly.

In addition, some residual ink is left in the cartridge after it is used. For more information, see www.hp.com/go/inkusage. Visit www.hp.com/pageyield for more information on estimated cartridge yields. Regulatory notices The HP All-in-One meets product requirements from regulatory agencies in your country/region. For a complete listing of regulatory notices, see the onscreen Help. Regulatory model identification number For regulatory identification purposes, your product is assigned a Regulatory Model Number.



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The Regulatory Model Number for your product is SDGOB-0731. This regulatory number should not be confused with the marketing name (HP Photosmart C5200 All-in-One series, etc.) or product numbers (Q8320A, etc.). Technical information 26 Technical information Warranty Warranty 27 Technical information Chapter 3 Technical information 28 Technical information .



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