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You can read the recommendations in the user guide, the technical guide or the installation guide for HP PHOTOSMART 6525. You'll find the answers to all your questions on the HP PHOTOSMART 6525 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual HP PHOTOSMART 6525
User guide HP PHOTOSMART 6525
Operating instructions HP PHOTOSMART 6525
Instructions for use HP PHOTOSMART 6525
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HP Photosmart 6520 series



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Manual abstract:

Help: On the Home screen, shows all Help topics. On another screen, shows information or animation on the display to assist in the current operation.

Cancel: Stops the current operation. *Photo:* Opens the Photo menu where you can view and print various photos, reprint a printed photo, or upload and share your photo to Snapfish. *Copy:* Opens the Copy menu where you can make 1-sided or 2-sided black or color copy. *Scan:* Opens the Scan menu where you can select a destination for your scan. *ePrint icon:* Opens the Web Services Summary menu, where you can check ePrint status details, change ePrint settings, or print an Info page. *Wireless icon:* Opens the Wireless Summary menu, where you can check wireless status and change wireless settings. You can also print a wireless test report, helping diagnose network connection issues. *eco icon:* Opens the eco menu where you can set up screen brightness, 2-sided copy, the Sleep mode, and auto Power-off to help energy saving.

Ink icon: Shows estimated ink levels by cartridge. Displays a warning symbol if the ink level is less than the minimum expected ink level. *Settings icon:* Opens the Settings menu where you can change preferences and use tools to perform maintenance functions. *Get More:* If Web Services are enabled, takes you to the Internet for downloading more Apps. *Apps:* Provides a quick and easy way to access and print information from the web, such as coupons, coloring pages, puzzles, and more.

Wireless status light Wireless status light 7 Chapter 2 Light behavior Off Slow blinking Fast blinking On Solution Wireless is off. Touch the Wireless icon to access the Wireless menu on the printer display. Use the Wireless menu to enable wireless printing. Wireless is on but not connected to a network. If connection cannot be established, make sure your printer is within the range of wireless signal.

Wireless error has occurred. Refer to the messages on the printer display. Wireless connection has been established and you can print. *Memory cards and slots* Memory cards and slots Your printer has one of the following configurations and supports the memory card types listed below. 1 MultiMediaCard (MMC), MMC Plus, Dual-Voltage MultimediaCard (DV-MMC), Reduced-Size MultiMediaCard (RS-MMC), Secure Digital (SD), Secure Digital Mini (adapter required), Secure Digital High Capacity (SDHC), or TransFlash MicroSD Card (adapter required) Memory Stick Duo or Pro Duo, Memory Stick Pro-HG Duo, Memory Stick PRO Duo Mark 2, or Memory Stick Micro (adapter required) - Or - Secure Digital (SD), Secure Digital Mini (adapter required), Secure Digital High Capacity (SDHC), or TransFlash in. □ In the main tray, slide paper-width guide outwards. □ Remove any previously loaded media. b. Load paper. □ Insert a stack of paper into the main tray with short edge forward and print side down.

□ □ Slide the stack of paper forward until it stops. Slide paper-width guide inward until it stops at the edge of the paper. Load media 13 Chapter 4 c. Push the main tray back in, and then open the paper tray extender. NOTE: When you use legal-size paper, leave the paper catch closed. Load envelopes a. Pull out the main tray. □ If the photo tray is open, push it back in. □ In the main tray, slide paper-width guide outwards. □ Remove any previously loaded media. b. Load envelopes. □ Insert one or more envelopes into the center of the main tray. The side to be printed on should face down. The flap should be on the left side and facing up.

□ □ Slide the stack of envelopes forward until it stops. Slide the paper-width guide inward against the stack of envelopes until it stops. 14 Print c. Push the main tray back in, and then open the paper tray extender. Recommended papers for photo printing If you want the best print quality, HP recommends using HP papers that are specifically designed for the type of project you are printing.

Depending on your country/region, some of these papers might not be available. Paper HP Premium Plus Photo Paper Description HP's best photo paper is heavyweight for producing professional-quality photos. Features an instant-dry finish for easy handling without smudging. It resists water, smears, fingerprints, and humidity. It is available in several sizes, including A4, 8.5 x 11 inch, 10 x 15 cm (4 x 6 inch), 13 x 18 cm (5 x 7 inch) and two finishes – high gloss or soft gloss (satin matte). It is acid-free for longer lasting documents. This thick photo paper features an instant-dry finish for easy handling without smudging. It resists water, smears, fingerprints, and humidity. Your prints have a look and feel comparable to a store processed photo.

It is available in several sizes, including A4, 8.5 x 11 inch, 10 x 15 cm (4 x 6 inch), 13 x 18 cm (5 x 7 inch) and two finishes – glossy or soft gloss (satin matte). It is acid-free for longer lasting documents. Print colorful, everyday snapshots at a low cost, using paper designed for casual photo printing. This affordable, photo paper dries quickly for easy handling. Get sharp, crisp images when you use this paper with any inkjet printer. Available in glossy finish in 8.5 x 11 inch, A4, 4 x 6 inch and 10 x 15 cm. It is acid-free for longer lasting documents. HP Photo Value Packs conveniently package Original HP ink cartridges and HP Advanced Photo Paper to save you time, and take the guesswork out of printing affordable Lab-quality photos with your HP printer.

Original HP inks and HP Advanced Photo Paper have been designed to work together so your photos are long lasting and vivid, print after print. Great for printing out an entire vacation's worth of photos or multiple prints to share. HP Advanced Photo Paper HP Everyday Photo Paper HP Photo Value Packs Recommended papers for printing and copying Depending on your country/region, some of these papers might not be available. Recommended papers for printing and copying 15 Chapter 4 Paper HP Brochure Paper and HP Professional Paper 180gsm Description These papers are glossy-coated or matte-coated on both sides for two-sided use. They are the best choice for producing professional-quality marketing materials, such as brochures and mailers, as well as business graphics for report covers and calendars.

These papers are heavy two-sided matte papers perfect for presentation, proposals, reports and newsletters. They are a professional weight for an impressive look and feel. HP Bright White Inkjet Paper delivers high-contrast colors and sharp text. It is opaque enough for two-sided color usage with no showthrough, which makes it ideal for newsletters, reports, and flyers. It features ColorLok Technology for less smearing, bolder blacks, and vivid colors.

HP Printing Paper is a high-quality multifunction paper. It produces documents that look and feel more substantial than documents printed on standard multipurpose or copy paper. It features ColorLok Technology for less smearing, bolder blacks and vivid colors. HP Office Paper is a high-quality multifunction paper.



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It is suitable for copies, drafts, memos and other everyday documents. It features ColorLok Technology for less smearing, bolder blacks and vivid colors. HP Office Recycled Paper is a high-quality multifunction paper made with 30% recycled fiber. It features ColorLok Technology for less smearing, bolder blacks and vivid colors. HP Iron-on Transfers (for color fabrics or for light or white fabrics) are the ideal solution for creating custom T-shirts from your digital photos. HP Premium Presentation 120gsm Paper and HP Professional Paper 120gsm HP Bright White Inkjet Paper HP Printing Paper HP Office Paper HP Office Recycled Paper HP Iron-On Transfers Tips for print success Use the following tips to print successfully.

Tips for printing from a computer For more information on printing documents, photos, or envelopes from a computer, use the following links for operating-system specific instructions. ••• Learn how to print documents from your computer. Click here to go online for more information. Learn how to print photos saved on your computer. Learn how to enable maximum dpi resolution. Click here to go online for more information. Learn how to print envelopes from your computer. Click here to go online for more information. Tips for ink and paper • Use genuine HP cartridges. Genuine HP cartridges are designed for and tested with HP printers to help you produce great results, time after time.

• Make sure the cartridges have sufficient ink. To view the estimated ink levels, touch the Ink icon from the Home screen. • If you want to print a black and white document using black ink only, do one of the following according to your operating system. □ On Windows: Open your printer software, click Set Preferences. On the Paper/Quality tab, click Advanced.

Select Black Ink Only from the Print in Grayscale drop-down list under Printer Features. □ On Mac: From the Print dialog box, choose the Paper Type/Quality pane, click Color Options, and then choose Grayscale from the Color pop-up menu. If the Print dialog does not show printer options, click the blue disclosure triangle next to the printer name (Mac OS X v10.5 and v10.6) or Show Details (Mac OS X v10.6).

7). Use the pop-up menu toward the bottom of the dialog to choose the Paper Type/Quality pane. 16 Print ••••• To learn more tips about working with cartridges, see Tips for working with cartridges for more information. Load a stack of paper, not just one page. Use clean and flat paper of the same size. Make sure only one type of paper is loaded at a time. Adjust the paper-width guides in the photo or main tray to fit snugly against all paper. Make sure the paperwidth guides do not bend the paper in the photo or main tray. Set the print quality and paper size settings according to the type and size of paper loaded in the photo or main tray. To clear paper jam, see Clear paper jam for more information.

Tips for print success 17 Chapter 4 18 Print 5 Use Web Services Print from anywhere Use HP Print Apps Related topics Load media • Tips for using Web Services Print from anywhere HP ePrint is a free service from HP that allows you to print to your HP ePrint-enabled printer anywhere you can send an email. Just send your documents and photos to the email address assigned to your printer when you enable Web Services. No additional drivers or software are needed. ••• Your printer needs to have a wireless network connection to the Internet. You won't be able to use HP ePrint via a USB connection to a computer. Attachments might print differently from the way they appear in the software program that created them, depending on the original fonts and layout options used. Free product updates are provided with HP ePrint. Some updates might be required to enable certain functionality. Related topics Your printer is protected • How to get started with HP ePrint Use the HP ePrintCenter website Your printer is protected To help prevent unauthorized email, HP assigns a random email address to your printer and never publicizes this address. HP ePrint also provides industry-standard spam filtering and transforms email and attachments to a print-only format to reduce the threat of virus or other harmful content.

However, the HP ePrint service does not filter emails based on content, so it cannot prevent objectionable or copyrighted material from being printed. Go to the HP ePrintCenter website for more information and specific terms and conditions: www.hp.com/go/ePrintCenter. How to get started with HP ePrint To use HP ePrint, connect your printer to an active wireless network with Internet access, set up an account on HP ePrintCenter, and add your printer to the account.

To get started with HP ePrint 1. Enable Web services. a. Touch the ePrint button on the control panel. b.

Accept the terms of use, and then follow the onscreen instructions to enable Web Services. The HP ePrint information sheet prints, containing a printer code. Use Web Services 19 Chapter 5 2. 3. Go to www.hp.com/go/ePrintCenter, click the Sign In button, and then click the Sign Up link at the top of the window that appears. d. When prompted, enter the printer code to add your printer. Touch ePrint on the control panel.

From the Web Services Summary screen, get your printer's email address. Compose and send email to your printer's email address from your computer or mobile device, anywhere and anytime. Both the email message and recognized attachments will print. c. Use HP Print Apps Print pages from the web, without using a computer, by setting up Apps, a free service from HP. You can print coloring pages, calendars, puzzles, recipes, maps, and more, depending on the apps available in your country/ region. Touch the Get More icon on the Apps screen to connect to the Internet and add more apps. You need to have Web Services enabled in order to use apps. Go to the HP ePrintCenter website for more information and specific terms and conditions: www.hp.com/go/ePrintCenter. Use the HP ePrintCenter website Use HP's free HP ePrintCenter website to set up increased security for HP ePrint, and specify the email addresses that are allowed to send email to your printer. You can also get product updates, more apps, and other free services. Go to the HP ePrintCenter website for more information and specific terms and conditions: www.hp.com/go/ePrintCenter.

Tips for using Web Services Use the following tips to print apps and use HP ePrint. Tips for printing apps and using HP ePrint • Learn how to share your photos online and order prints. Click here to go online for more information. • Learn about apps for printing recipes, coupons, and other content from the web, simply and easily.

Click here to go online for more information. • Learn how to print from anywhere by sending an email and attachments to your printer. Click here to go online for more information. • If you have enabled Auto Power-Off, you should disable Auto Power-Off to use ePrint.



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See Auto PowerOff for more information. 20 Use Web Services 6 Copy and scan ••• Copy text or mixed documents Scan to a computer or memory card Tips for copy and scan success Copy text or mixed documents □ Do one of the following: Make a 1-sided copy a. Load paper. □ Load full-size paper in the main tray. b. □ Make sure the main tray is pushed back in and the paper tray extender is open.

Load original. □ Lift the lid on the product. TIP: To make copies of thick originals, such as books, you can remove the lid. □ Load the original print side down on the right front corner of the glass. Copy and scan 21 Chapter 6 c. d. □ Close the lid. Specify number of copies and settings. □ From the Home screen, touch Copy.Touch arrow buttons to change the number of copies.

□ If the 2-Sided option is selected, touch it to clear the selection. □ Touch Settings to specify paper size, paper type, quality, or other settings. Start copy. □ Touch Black or Color. Make a 2-sided copy a.

Load paper. □ Load full-size paper in the main tray. b. □ Make sure the main tray is pushed back in and the paper tray extender is open. Load original. □ Lift the lid on the product. TIP: To make copies of thick originals, such as books, you can remove the lid. □ Load the original print side down on the right front corner of the glass. □ Close the lid. 22 Copy and scan c. d. e. Select Copy. □ From the Home screen, touch Copy.Touch arrow buttons to change the number of copies.

□ If the 2-Sided option is not selected, touch to select the option. □ Touch Settings to specify paper size, paper type, quality, or other settings. Start copy. □ Touch Black or Color. Copy the second original. □ Load the second page on the glass and touch OK. Related topics • Tips for copy and scan success Scan to a computer or memory card You can scan to a computer either from the printer display or from the printer software on your computer. Scanning from the printer display is quick. Scanning from the software gives you more options. Before you can scan to a computer from the printer display, make sure the printer is connected to your computer either on a wireless network or through a USB cable.

To scan to a computer or memory card from the printer display 1. Load the original. a. Lift the lid on the product. b.

Load the original print side down on the right front corner of the glass. Scan to a computer or memory card 23 Chapter 6 2. 3. c. Close the lid.

To scan to a memory card, insert a memory card in the memory card slot. If you want to scan to a computer, make sure the printer is connected to your computer on a wireless network or through a USB cable. Start scan. a. From the Home screen, touch Scan. b. Select the destination by touching either Computer or Memory Card. Touch Touch here to preview to preview the scan. Touch Settings to select a scan type or change resolution. c.

Touch Scan. Related topics Tips for copy and scan success • Tips for copy and scan success Use the following tips to copy and scan successfully: •••••• Learn how to scan to email from the printer display. Click here to go online for more information. Keep the glass and the back of the lid clean. The scanner interprets anything it detects on the glass as part of the image. Load your original, print side down, on the right front corner of the glass. To copy or scan a book or other thick originals, remove the lid. To make a large copy of a small original, scan the original into the computer, resize the image in the scanning software, and then print a copy of the enlarged image. If you want to adjust scan size, output type, scan resolution, or file type, and so on, start scan from the printer software. To avoid incorrect or missing scanned text, make sure the brightness is set appropriately in the software.

24 Copy and scan 7 Work with cartridges •••••• Check the estimated ink levels Clean printhead automatically Replace the cartridges Align printer Order ink supplies Cartridge warranty information Tips for working with cartridges Check the estimated ink levels From the Home screen, touch the Ink icon to display the estimated ink levels. NOTE: 1 If you have installed a refilled or remanufactured cartridge, or a cartridge that has been used in another printer, the ink level indicator might be inaccurate or unavailable. NOTE: 2 Ink level warnings and indicators provide estimates for planning purposes only. When you receive a low-ink warning message, consider having a replacement cartridge available to avoid possible printing delays. You do not have to replace the cartridges until the print quality is unacceptable.

NOTE: 3 Ink from the cartridges is used in the printing process in a number of different ways, including in the initialization process, which prepares the product and cartridges for printing, and in printhead servicing, which keeps print nozzles clear and ink flowing smoothly. In addition, some residual ink is left in the cartridge after it is used. For more information, see www.hp.com/go/inkusage.

Related topics • Order ink supplies Tips for working with cartridges Clean printhead automatically If print quality is unacceptable, and the problem is not low ink levels or non-HP ink, try cleaning the printhead from the printer display. Full-size paper needs to be loaded and an information page will print. To clean printhead from the printer display 1. From the Home screen, touch the Settings icon, and then touch Tools. 2. On the Tools menu, touch Clean Printhead.

Related topics Order ink supplies • Tips for working with cartridges Replace the cartridges To replace the cartridges 1. Check if power is on. If it is off, press the Power button to turn on the printer. 2.

Remove cartridge. a. Open the cartridge access door. Work with cartridges 25 Chapter 7 b. Wait for the print carriage to move to the ink label part of the product. Press the tab on the cartridge, then remove it from the slot. 3. Insert new cartridge. a. Remove the cartridge from the packaging.

b. Twist the orange cap to snap it off. A forceful twist may be required to remove the cap. 26 Work with cartridges c. Match color icons, then slide the cartridge into the slot until it clicks into the place.

d. Close the cartridge access door. Related topics Order ink supplies • Tips for working with cartridges Align printer If ink levels are adequate, but print quality is poor, try aligning the printer for best print quality. You can align the printer either from the printer display or from the printer software. Align printer 27 Chapter 7 To align printer from the printer display 1.

From the Home screen, touch the Settings icon, and then touch Tools. 2. On the Tools menu, touch and drag your finger vertically to scroll through the options, and then touch Align Printer. 3. Follow the instruction on the screen. To align printer from the printer software □ Do one of the following according to the operating system you are using.



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On Windows: a. From the Start menu on your computer, click All Programs, click HP. b. Click the HP Photosmart 6520 series folder, click HP Photosmart 6520 series.

c. Under Print, double-click Maintain Your Printer. d. Under the Device Services tab, double-click Align Printheads. On Mac: Open HP Utility, click Align, and then click Align again. Related topics • Order ink supplies Tips for working with cartridges Order ink supplies To find the correct model number for replacement cartridges, open the printer cartridge access door and check the label. Cartridge information and links to online shopping also appear on ink alert messages. In addition, you can find cartridge information and order online by visiting www.hp.com/buy/supplies.

NOTE: Ordering cartridges online is not supported in all countries/regions. If it is not supported in your country/region, contact a local HP reseller for information about purchasing cartridges. Cartridge warranty information The HP cartridge warranty is applicable when the product is used in its designated HP printing device. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with. During the warranty period the product is covered as long as the HP ink is not depleted and the end of warranty date has not been reached.

The end of warranty date, in YYYY/MM format, may be found on the product as indicated: 28 Work with cartridges For a copy of the HP Limited Warranty Statement for the printer, see the printed documentation that came with the product. Tips for working with cartridges Use the following tips to work with cartridges: •• Don't open or uncap cartridges until you are ready to install them. Leaving caps on the cartridges reduces ink evaporation. Insert the cartridges into the correct slots. Match the color and icon of each cartridge to the color and icon for each slot.

Make sure all cartridges snap down into place. If print quality is poor, make sure that ink levels are adequate and your cartridges are genuine HP. If you still have print quality problems, try aligning the printer or cleaning printhead. See Align printer and Clean printhead automatically for more information. When you receive a low ink alert message, consider getting replacement cartridges This avoids possible printing delays. You do not need to replace the cartridges until print quality becomes unacceptable. See Replace the cartridges for more information. If you receive a carriage stalled error, try clearing carriage jam. See Clear carriage jam for more information. •• Tips for working with cartridges 29 Chapter 7 30 Work with cartridges 8 Connectivity ••••• Add the HP

Photosmart to a network Connect wirelessly to the printer without a router Change from a USB connection to a wireless network Connect a new printer Change network settings Tips for setting up and using a networked printer Advanced printer management tools (for networked printers) Add the HP Photosmart to a network •• Wireless with a router (infrastructure network) WiFi Protected Setup (WPS) Wireless with a router (infrastructure network) To connect the HP Photosmart to an integrated wireless WLAN 802.

11 network, you will need the following: A wireless 802.11b/g/n network that includes a wireless router or access point. @ @ A desktop computer or laptop with either wireless networking support, or a network interface card (NIC). The computer must be connected to the wireless network that you intend to install the HP Photosmart on. Network name (SSID). WEP key or WPA Passphrase (if needed). Broadband Internet access (recommended) such as cable or DSL. If you connect the HP Photosmart on a wireless network that has Internet access, HP recommends that you use a wireless router (access point or base station) that uses Dynamic Host Configuration Protocol (DHCP). To connect the product with the Wireless Setup Wizard 1. Write down your network name (SSID) and WEP key or WPA passphrase.

2. Start Wireless Setup Wizard. a. From the Home screen, touch the Wireless icon, and then touch Settings. b.

Touch Wireless Setup Wizard. 3. Connect to wireless network. Select your network from the list of detected networks. 4.

Follow prompts. 5. Install software. Related topics • Tips for setting up and using a networked printer WiFi Protected Setup (WPS) To connect the HP Photosmart to a wireless network using WiFi Protected Setup (WPS), you will need the following: A wireless 802.11b/g/n network that includes a WPS-enabled wireless router or access point. @ @ A desktop computer or laptop with either wireless networking support, or a network interface card (NIC). The computer must be connected to the wireless network that you intend to install the HP Photosmart on. Connectivity 31 Chapter 8 To connect the HP Photosmart using WiFi Protected Setup (WPS) WiFi Protected Setup supports two methods: Push Button method and PIN method. You don't have to use both methods to connect the printer to a wireless network. Choose one of the methods from the following: Use Push Button method a.

Select setup method. Make sure your WPS-enabled wireless router supports the Push Button method. @ @ Touch WiFi Protected Setup. Touch Push Button Setup. b. Set up wireless connection. Touch Start. Make sure your router is turned on. @ @ c. Touch OK.

Install software. Use PIN method a. Select setup method. Make sure your WPS-enabled wireless router supports PIN method. @ @ Touch WiFi Protected Setup.

Touch PIN Setup. b. Set up wireless connection. Touch Start. Make sure your router is turned on.

@ @ @ @ Touch OK. @ @ @ @ Turn on Wireless Direct from the control panel: a. From the Home screen, touch the Wireless icon. b. If Wireless Direct displays Off, touch Settings. c. Touch Wireless Direct, touch On (No Security) or On (With Security). @ @ @ @ HP recommends that you turn on security for Wireless Direct. 2. @ @ @ @ b.

Touch Display Name to display the Wireless Direct name. c. Touch Display Password to display the Wireless Direct password.

@ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ @ On Windows: a. From the Start menu on your computer, click All Programs, and then click HP. b. Click HP Photosmart 6520 series, click Printer Setup & Software, and then click Convert a USB connected printer to wireless. c. Follow the instructions on the screen. On Mac: a.

From the Home screen, touch the Wireless icon, and then touch Settings. b. Follow the instructions on the screen to connect the printer. c. Use HP Setup Assistant in Applications/Hewlett-Packard/Device Utilities to change the software connection to this printer to wireless.

Change from a USB connection to a wireless network 33 Chapter 8 Connect a new printer To connect a new printer from the printer software If you haven't finished connecting the printer to your computer, you need to connect it from the printer software. If you want to connect another new printer of the same model to your computer, you don't need to install the printer software once again.



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□ Do one of the following according to your operating system. On Windows: a. From the Start menu on your computer, click All Programs, and then click HP.

b. Click HP Photosmart 6520 series, click Printer Setup & Software, and then click Connect a new printer c. Follow the instructions on the screen. On Mac: a. From the Home screen, touch the Wireless icon, and then touch Settings. b. Follow the instructions on the screen to connect the printer. c. Use HP Setup Assistant in Applications/Hewlett-Packard/Device Utilities to change the software connection to this printer to wireless. Change network settings If you want to change the wireless settings that you previously configured to a network, you need to run the Wireless Setup Wizard from the printer display.

To run Wireless Setup Wizard to change network settings 1. From the Home screen, touch the Wireless icon, and then touch Settings. 2. Touch Wireless Setup Wizard. 3. Follow the instructions on the screen to change the network settings. Tips for setting up and using a networked printer Use the following tips to set up and use a networked printer: •••••••• When setting up the wireless networked printer, make sure your wireless router is powered on. The printer searches for wireless routers, then lists the detected network names on the display. To verify the wireless connection, touch the Wireless icon on the control panel. If it shows Wireless Off, touch Turn On.

If your computer is connected to a Virtual Private Network (VPN), you need to disconnect from the VPN before you can access any other device on your network, including the printer. Learn more about configuring your network and the printer for wireless printing. Click here to go online for more information. Learn how to find your network security settings. Click here to go online for more information.

Learn about the Network Diagnostic Utility (Windows only) and other troubleshooting tips. Click here to go online for more information. Learn how to change from a USB to wireless connection. Click here to go online for more information. Learn how to work with your firewall and anti-virus programs during printer setup.

Click here to go online for more information. 34 Connectivity Advanced printer management tools (for networked printers) When the printer is connected to a network or connected to a computer through Wireless Direct, you can use the embedded Web server (EWS) to view status information, change settings, and manage the printer from your computer. NOTE: To view or change some settings, you might need a password. You can open and use the embedded Web server without being connected to the Internet. However, some features are not available. •• Open the embedded Web server About cookies Open the embedded Web server Open EWS for the printer on a network 1. If your printer is on a network, it must have an IP address. Find the IP address by touching the Wireless icon from the Home screen on the control panel or by printing a network configuration page. 2. In a supported Web browser on your computer, type the IP address or hostname that has been assigned to the printer.

For example, if the IP address is 192.168.0.12, type the following address into a Web browser such as Internet Explorer: <http://192.168.0.12>. Open EWS for the printer connecting to a computer through Wireless Direct 1. If your printer is connected to a computer through Wireless Direct, make sure Wireless Direct is on. To check Wireless Direct status, touch the Wireless icon from the Home screen.

If it is off, touch the Settings button, and then touch Wireless Direct to turn it on. You might need to reconnect your computer to the print, depending on the network settings of your computer. Learn how to connect your computer to the printer through Wireless Direct, see Connect wirelessly to the printer without a router for more information. 2. In a supported Web browser such as Internet Explorer on your computer, type into the IP address ([http:// 192.168.223.1](http://192.168.223.1)). NOTE: The IP address for the Wireless Direct connection is fixed and always is 192.168.

223.1. About cookies The embedded Web server (EWS) places very small text files (cookies) on your hard drive when you are browsing. These files let the EWS recognize your computer the next time you visit. For example, if you have configured the EWS language, a cookie helps remember which language you have selected so that the next time you access the EWS, the pages are displayed in that language. Though some cookies are cleared at the end of each session (such as the cookie that stores the selected language), others (such as the cookie that stores customer-specific preferences) are stored on the computer until you clear them manually. You can configure your browser to accept all cookies, or you can configure it to alert you every time a cookie is offered, which allows you to decide which cookies to accept or refuse. You can also use your browser to remove unwanted cookies. NOTE: Depending on your printer, if you disable cookies, you also disable one or more of the following features: ••• Starting where you left the application (especially useful when using setup wizards). Remembering the EWS browser language setting.

Personalizing the EWS Home page. Advanced printer management tools (for networked printers) 35 Chapter 8 For information about how to change your privacy and cookie settings and how to view or delete cookies, see the documentation available with your Web browser. 36 Connectivity 9 Solve a problem ••••• Get more help Register your printer Clear paper jam Solve print problem Solve copy and scan problem Solve networking problem HP support by phone Get more help You can find more information and help about your HP Photosmart by entering a keyword in the Search field in the top left of the help viewer. Titles of related topics -- for both local and online topics -- will be listed. Click here to go online for more information. Register your printer By taking just a few minutes to register your printer, you can enjoy quicker service, more efficient support, and product support alerts. If you did not register your printer while installing the software, you can register now at <http://www.register.hp.com>.

Clear paper jam Clear a paper jam from the photo or main tray. To clear a paper jam from the photo or main tray 1. Open the cartridge access door. 2. Open the paper path cover.

Solve a problem 37 Chapter 9 3. Remove the jammed paper from the rear roller. 4. Close the paper path cover. 5.

Close the cartridge access door. 6. Try printing again. Clear a paper jam from the duplexer. To clear a paper jam from the duplexer 1. Open the cartridge access door. 2. Open the paper path cover. 38 Solve a problem 3. Press on the hole of the duplexer path cover to lift it up.

Remove the jammed paper. 4. Close the paper path cover. 5. Close the cartridge access door. 6. Try printing again. If the above solutions do not resolve the problem, click here for more online troubleshooting.



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Clear carriage jam Remove any objects, such as paper, that are blocking the print carriage. NOTE: Do not use any tools or other devices to remove jammed paper.

Always use caution when removing jammed paper from inside the printer. Clear carriage jam 39 Chapter 9 To get help from the print display, touch Help from the Home screen. Touch and drag your finger horizontally to scroll through the menu. Touch Troubleshoot and Support, and then touch Clear Carriage Jam. Click here to go online for more information.

Solve print problem Make sure that the printer is turned on and that there is paper in the paper tray. If you are still unable to print, HP provides a Print Diagnostic Utility (Windows only) that can help solve many common "Unable to Print" issues. From the Start menu on your computer, click All Programs, and then click HP. Under HP Photosmart 6520 series, click HP Photosmart 6520 series, click the Help button, and then double-click HP Print Diagnostic Utility. Click here to go online for more information.

If print quality is not acceptable, try the following to improve print quality: • Use the printer status and print quality reports to diagnose printer and print quality issues. From the Home screen, touch the Settings icon, and then touch Tools. Touch Printer Status Report or Print Quality Report. Click here to go online for more information. If printouts show misaligned colors or lines, try aligning the printer. See Align printer for more information. • Solve copy and scan problem HP provides a Scan Diagnostic Utility (Windows only) that can help solve many common "Unable to scan" issues. From the Start menu on your computer, click All Programs, and then click HP. Under HP Photosmart 6520 series, click HP Photosmart 6520 series, click the Help button, and then double-click HP Scan Diagnostic Utility. Learn more about how to solve scan issues.

Click here to go online for more information. Learn how to solve copy issues. Click here to go online for more information. Solve networking problem Check the network configuration or print the wireless test report to assist in diagnosing network connection issues. To check network configuration or print wireless test report 1. From the Home screen, touch the Wireless icon, and then touch Settings. 2. Touch and drag your finger vertically to scroll through the options.

Touch Display Network Configuration or Print Wireless Test Report. Click the links below to find more online information to solve networking issues. ••• Learn more about wireless printing. Click here to go online for more information. Learn how to find your network security settings. Click here to go online for more information. Learn about the Network Diagnostic Utility (Windows only) and other troubleshooting tips.

Click here to go online for more information. Learn how to work with your firewall and anti-virus programs during printer setup. Click here to go online for more information. HP support by phone Phone support options and availability vary by product, country/region, and language. 40 Solve a problem This section contains the following topics: ••• Phone support period Placing a call After the phone support period Phone support period One year of phone support is available in North America, Asia Pacific, and Latin America (including Mexico).

To determine the duration of phone support in Europe, the Middle East, and Africa, go to www.hp.com/support. Standard phone company charges apply. Placing a call Call HP support while you are in front of the computer and the product. Be prepared to provide the following information: •••• Product name (HP Photosmart 6520 series) Serial number (located on the back or bottom of the product) Messages that appear when the situation occurs Answers to these questions: Has this situation happened before? Can you re-create it? Did you add any new hardware or software to your computer at about the time that this situation began? Did anything else occur prior to this situation (such as a thunderstorm, product was moved, etc.)? For the list of support phone numbers, visit www.hp.com/support. After the phone support period After the phone support period, help is available from HP at an additional cost.

Help may also be available at the HP online support Web site: www.hp.com/support. Contact your HP dealer or call the support phone number for your country/region to learn more about support options. Additional warranty options Extended service plans are available for the HP Photosmart at additional costs. Go to www.hp.com/support, select your country/region and language, then explore the services and warranty area for information about the extended service plans. Cartridge supply upgrade If the supply upgrade is not successful, try getting your printer to recognize the supply upgrade cartridge. To get the printer to recognize the supply upgrade cartridge: 1.

Remove the supply upgrade cartridge. 2. Insert the original cartridge in the carriage. 3. Close the cartridge access door, then wait until the carriage stops moving.

4. Remove the original cartridge, then replace with the supply upgrade cartridge. 5. Close the cartridge access door, then wait until the carriage stops moving. If you still receive a supply upgrade problem error message, contact HP support for help.

Click here to go online for more information. Cartridge supply upgrade 41 Chapter 9 Prepare printer If you are not satisfied with the print quality, try cleaning the cartridges from the control panel. See Clean printhead automatically for more information. To maintain the cartridges, use the printer's Auto Power-Off feature to manage the printer's power use. See Auto Power-Off for more information. Check cartridge access door The cartridge access door should be closed for printing. Click here to go online for more information. Printhead failure The printhead in this product has failed. Contact HP support for help. Click here to go online for more information.

Printer failure If you have already turned the printer off and then on, and this does not solve your problem, contact HP support for help. Click here to go online for more information. 42 Solve a problem Ink cartridge problem To solve ink cartridge problem 1. Try removing and reinserting the cartridges. Make sure the cartridges are in the correct slots. 2. If reinserting the cartridges does not work, try cleaning cartridge contacts. To clean cartridge contacts CAUTION: The cleaning procedure should take only a few minutes. Make sure that the ink cartridges are reinstalled in the product as soon as possible. It is not recommended to leave the ink cartridges outside of the product longer than 30 minutes.

This could result in damage to both the printhead and the ink cartridges. a. b. Check that power is on. Open the cartridge access door. c. Wait for the print carriage to move to the ink label part of the product. Press tab on the cartridge indicated in the error message, then remove it from slot.



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d. Hold the ink cartridge by its sides with the bottom pointing up and locate the electrical contacts on the ink cartridge.

The electrical contacts are four small rectangles of copper or gold-colored metal on the bottom of the ink cartridge. Ink cartridge problem 43 Chapter 9 1 Electrical contacts e. Wipe only the contacts with a damp lint-free cloth. CAUTION: Be careful to touch only the contacts, and do not smear any of the ink or other debris elsewhere on the cartridge. f. On the inside of the product, locate the contacts in the printhead. The contacts look like a set of four copper or gold-colored pins positioned to meet the contacts on the ink cartridge. 3. g. Use a dry swab or lint-free cloth to wipe the contacts.

h. Reinstall the ink cartridge. i. Close the access door, and check if the error message has gone away. j. If you still receive the error message, turn the product off, and then on again. If your problem is still not resolved, try replacing cartridges. See Replace the cartridges for more information. Click here to go online for more information. SETUP cartridges When you first set up the printer, you must install the cartridges that shipped in the box with the printer.

These cartridges are labeled SETUP, and they calibrate your printer before the first print job. Failure to install the SETUP cartridges during the initial product setup causes an error. If you installed a set of regular cartridges, remove them and install the SETUP cartridges to complete printer setup. After printer setup is complete, the printer can use regular cartridges. WARNING! Don't open or uncap cartridges until you are ready to install them. Leaving caps on the cartridges reduces ink evaporation. You can use the orange caps from the SETUP cartridges if necessary. 44 Solve a problem If you still receive the error message, contact HP support for help. Click here to go online for more information. Older generation cartridges You will need to use a newer version of this cartridge.

In most cases you can identify a newer version of the cartridge by looking at the exterior of the cartridge package and finding the Warranty Ends date. If it says 'v1' several spaces to the right of the date, then the cartridge is the updated newer version. If it is an older generation cartridge, contact HP support for help or replacement. Click here to go online for more information. Older generation cartridges 45 Chapter 9 46 Solve a problem 10 Technical information The technical specifications and international regulatory information for the HP Photosmart are provided in this section. For additional specifications, see the printed documentation that came with the HP Photosmart. This section contains the following topics: •••••Notice Cartridge chip information Specifications Environmental product stewardship program Regulatory notices Regulatory wireless statements Notice Cartridge chip information The HP cartridges used with this product contain a memory chip that assists in the operation of the product. In addition, this memory chip collects a limited set of information about the usage of the product, which might include the following: the date when the cartridge was first installed, the date when the cartridge was last used, the number of pages printed using the cartridge, the page coverage, the printing modes used, any printing errors that might have occurred, and the product model. This information helps HP design future products to meet our customers printing needs. The data collected from the cartridge memory chip does not contain information that can be used to identify a customer or user of the cartridge or their product.

HP collects a sampling of the memory chips from cartridges returned to HP's free return and recycling program (HP Planet Partners: www.hp.com/hpinfo/globalcitizenship/environment/recycle/). The memory chips from this sampling are read and studied in order to improve future HP products. HP partners who assist in recycling this cartridge might have access to this data, as well. Any third party possessing the cartridge might have access to the anonymous information on the memory chip. If you prefer to not allow access to this information, you can render the chip inoperable. However, after you render the memory chip inoperable, the cartridge cannot be used in an HP product. If you are concerned about providing this anonymous information, you can make this information inaccessible by turning off the memory chip's ability to collect the product's usage information. Technical information 47 Chapter 10 To disable the usage information function 1.

From the Home screen, touch the Settings icon. 2. 3. Touch Preferences. Touch and drag your finger vertically to scroll through the options. Touch Cartridge Chip Info, and then touch Off. NOTE: 1 To re-enable the usage information function, restore the factory defaults. NOTE: 2 You can continue to use the cartridge in the HP product if you turn off the memory chip's ability to collect the product's usage information. Specifications Technical specifications for the HP Photosmart are provided in this section. For more product specifications, see the Product Data Sheet at www.hp.com/support. System requirements Software and system requirements are located in the Readme file. For information about future operating system releases and support, visit the HP online support Web site at www.hp.com/support. Environmental specifications •••••Recommended operating temperature range: 15°C to 32°C (59°F to 90°F) Allowable operating temperature range: 5°C to 40°C (41°F to 104°F) Humidity: 20% to 80% RH non-condensing (recommended); 25°C maximum dewpoint Non-operating (Storage) temperature range: -40°C to 60°C (-40°F to 140°F) In the presence of high electromagnetic fields, it is possible the output from the HP Photosmart may be slightly distorted. HP recommends using a USB cable less than or equal to 3 m (10 feet) in length to minimize injected noise due to potential high electromagnetic fields. Print specifications •••Print speeds vary according to the complexity of the document. Method: drop-on-demand thermal inkjet Language: PCL3 GUI Scan specifications •••••Optical Resolution: up to 1200 dpi Hardware Resolution: up to 1200 x 2400 dpi Enhanced Resolution: up to 2400 x 2400 dpi Bitdepth: 24-bit color, 8-bit grayscale (256 levels of gray) Maximum scan size from glass: 21.

6 x 29.7 cm (8.5 x 11.7 inches) Supported File Types: BMP, JPEG, PNG, TIFF, PDF Twain Version: 1.9 Copy specifications •••Digital image processing Maximum number of copies varies by model. Copy speeds vary according to the complexity of the document and model. Cartridge yield Visit www.hp.com/go/learnaboutsupplies for more information on estimated cartridge yields.



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[hp.com/go/certificates](#) (type the product number in the search field). 56 Technical information The compliance is indicated by one of the following conformity markings placed on the product: For non-telecommunications products and for EU harmonized telecommunications products, such as Bluetooth® within power class below 10mW. For EU non-harmonized telecommunications products (If applicable, a 4-digit notified body number is inserted between CE and !). Please refer to the regulatory label provided on the product. The telecommunications functionality of this product may be used in the following EU and EFTA countries: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, and United Kingdom. The telephone connector (not available for all products) is intended for connection to analogue telephone networks. Products with wireless LAN devices • Some countries may have specific obligations or special requirements about the operation of Wireless LAN networks such as indoor use only or restrictions of the channels available. Please make sure that the country settings of the wireless network are correct. France • For 2.4-GHz Wireless LAN operation of this product, certain restrictions apply: This product may be used indoors for the entire 2400-MHz to 2483.5-MHz frequency band (channels 1 to 13). For outdoor use, only the 2400-MHz to 2454-MHz frequency band (channels 1 to 7) may be used. For the latest requirements, see www.arcep.fr. The point of contact for regulatory matters is: Hewlett-Packard GmbH, Dept./MS: HQ-TRE, Herrenberger Strasse 140, 71034 Boeblingen, GERMANY Regulatory wireless statements This section contains the following regulatory information pertaining to wireless products: •••••Exposure to radio frequency radiation Notice to users in Brazil Notice to users in Canada Notice to users in Mexico Notice to users in Taiwan Regulatory wireless statements 57 Chapter 10 Exposure to radio frequency radiation Notice to users in Brazil Notice to users in Canada 58 Technical information Notice to users in Mexico Notice to users in Taiwan Regulatory wireless statements 59 Chapter 10 60 Technical information Index A after the support period 41 W warranty 41 B buttons, control panel 7 C control panel buttons 7 features 7 copy specifications 48 customer support warranty 41 E environment Environmental product stewardship program 49 environmental specifications 48 I interface card 31 N network interface card 31 P phone support 40 phone support period period for support 41 print specifications 48 R recycle ink cartridges 50 regulatory notices regulatory model identification number 55 wireless statements 57 S scan scan specifications 48 system requirements 48 T technical information copy specifications 48 environmental specifications print specifications 48 scan specifications 48 system requirements 48 48 61 62 .



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