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You can read the recommendations in the user guide, the technical guide or the installation guide for DELONGHI ESAM 4500. You'll find the answers to all your questions on the DELONGHI ESAM 4500 in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual DELONGHI ESAM 4500
User guide DELONGHI ESAM 4500
Operating instructions DELONGHI ESAM 4500
Instructions for use DELONGHI ESAM 4500
Instruction manual DELONGHI ESAM 4500

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IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH EC DIRECTIVE 2002/96/EC.

At the end of its working life, the product must not be disposed of as urban waste. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service.

Disposing of a household appliance separately avoids possible negative consequences for the environment and health deriving from inappropriate disposal and enables the constituent materials to be recovered to obtain significant savings in energy and resources. As a reminder of the need to dispose of household appliances separately, the product is marked with a crossed-out wheeled dust bin.



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Manual abstract:

Coffee beans container C. Bean container lid D. Central lid for ground coffee E. Compartment for measure F. Cup warmer tray G. Ground coffee funnel H. Milk container lid with froth regulator I. Frothed milk spout J. Milk intake tube K. Nozzle L.

Water tank (removable) M. Milk container N. Power cable O. Cup tray P. Measure for pre-ground coffee Q.

Drip tray (removable) R. Hot water spout S. Service door T. Coffee grounds container (removable) U. Coffee spout (adjustable in height) V.

Mobile drawer X. Infuser Z. Control panel Z1. Caffe latte accessory Control Panel 1. Display 2. MENU light 3. Button to activate or deactivate menu parameter setting mode 4. Button to select ground coffee or, if the MENU light is on, to display the next parameter on the menu 5. Button to rinse the appliance or, if the MENU light is on, to confirm the menu parameters 6. Button to select hot water or, if the MENU light is on, to confirm the menu parameters 7.

Appliance ON/OFF button 8. Coffee taste selection button 9. One or two cups short coffee button 10. One or two cups normal coffee button 11. One or two cups long coffee button 12. Cappuccino or frothed milk button 2 SAFETY WARNINGS READ THESE INSTRUCTIONS CAREFULLY AND KEEP FOR FUTURE CONSULTATION! · This appliance is designed to "make espresso coffee" and "heat drinks". Use with care to avoid scalds from the water and steam jets or through incorrect use. · This appliance is intended for domestic use only. Any other use is considered improper and thus dangerous. · The manufacturer cannot be held responsible for any damage caused through incorrect, wrong or unreasonable use.

· When using the appliance, do not touch the hot surfaces. Use the knobs or handles. · Never touch the appliance with wet or damp hands or feet. · The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

· In the event of failure or malfunction, unplug the appliance from the mains and do not tamper with it in any way. If it requires repair, contact an authorised service centre only and ask for original spare parts to be used. Failure to respect the above could reduce the safety of the appliance. · Materials and accessories coming into contact with food conform to EC regulation 1935/2004. 24 3 INSTALLATION · After unpacking, make sure the appliance is complete and undamaged.

If in doubt, do not use it. Contact professionally qualified personnel. · The packing elements (plastic bags, polystyrene foam, etc.) should be kept out of the reach of children as they are a safety hazard. · Place the appliance on a work surface far away from water taps, basins and sources of heat. · After positioning the appliance on the work top, leave a space of at least 5 cm between the surfaces of the appliance and the side and rear walls and at least 20 cm above the coffee maker. · Never install the appliance in environments where the temperature may reach 0 or lower (the appliance may be damaged if the water freezes). · Make sure the mains voltage corresponds to the voltage indicated on the appliance rating plate. Connect the appliance to an efficiently earthed socket with a minimum current rating of 10A only. The manufacturer may not be considered liable for possible incidents caused by the failure to adequately earth the mains.

· If the power socket does not match the plug on the appliance, have the socket replaced with a suitable type by a qualified professional. · The power cable on this appliance must not be replaced by the user as this operation requires the use of special tools. If the cable is damaged or requires replacing, contact an authorised service centre only to avoid all risks. · You should personalise water hardness as soon as possible following the instructions in section 16.6. To correctly learn how to use the appliance, when starting it for the first time, carefully follow the step-by-step instructions described in the following paragraphs. 4 USING FOR THE FIRST TIME 1. The first time you use the appliance, select the language. To set English, plug the appliance into the mains socket and wait for the following message to be displayed: PRESS OK TO INSTALL ENGLISH While the message is displayed, press the shows: button (fig. 1) for at least three seconds until the display ENGLISH INSTALLED The appliance then displays the setting message in English.

If you select the wrong language by mistake, follow the instructions in section 17 to choose the right one. 2. After 5 seconds, the appliance displays: FILL TANK To refill the tank, remove (fig. 2), rinse and fill it with fresh water. Never exceed the MAX line. Put the tank back and push as far as it will go. 3. Place a cup under the hot water spout (fig. 3). (If the water spout is not in place, INSERT WATER SPOUT is displayed.

Attach it as shown in figure 4, making sure the arrow on the spout is lined up with the arrow on the control panel of the appliance, fig. 4). The appliance now displays: PRESS OK 4. Press the OK button (fig. 1) and after a few seconds, a little water is run off from the spout. (Run off stops automatically). 25 5. The appliance displays: TURNING OFF PLEASE WAIT and it goes off. 6. Fill the container with coffee beans (fig.

5). IMPORTANT: to prevent malfunction, never fill with ground coffee, freeze dried coffee, caramelised beans or anything else which could damage the appliance. 5 TURNING ON AND PREHEATING 1. Press the button (fig. 6). The appliance displays: HEATING UP PLEASE WAIT... to indicate preheating is underway. 2.

Once preheating is completed, the appliance displays RINSING PLEASE WAIT... and performs an automatic rinse cycle (a little hot water is run off from the spouts and is collected in the drip tray below). Tip: if you want short coffee (less than 60 cc), to make it hotter, fill the cup with this hot rinsing water first. Leave it for a few seconds then empty it to preheat the cup. 8. The appliance now displays the ready message: READY STANDARD TASTE 6 PREPARING COFFEE (USING COFFEE BEANS) 1. 1. The appliance is preset to make coffee with a normal taste.

You can also choose coffee with an extralight, light, strong or extra-strong taste. To choose the required taste, press the button (fig. 7). The selected coffee taste will be displayed. 2. Place 1 cup under the spouts to make 1 coffee (fig. 8) or 2 cups for 2 coffees (fig. 9). For a creamier coffee, lower the spouts to bring them as close to the cups as possible (Fig. 10).

3. Press the button to make a short coffee (fig. 11), the button for a normal coffee or the button for a long coffee. To make 2 coffees, press the button twice (within 2 seconds). To change the quantity of coffee delivered automatically into the cup, follow the instructions in section 7.



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(The appliance now grinds the beans and starts running off the coffee into the cup. Once the desired quantity has been reached, the appliance automatically stops delivering the coffee and ejects the grounds into the special container). 4. After a few seconds, the ready message is displayed again and you can make another coffee. 5.

To turn the appliance off, press the button. Before going off, the appliance performs an automatic rinse cycle (a little hot water runs out from the spouts and is collected in the drip tray beneath. Take care to avoid scalds). 26 NOTE 1: If the coffee is delivered a drop at a time or not at all, turn the grinding coarseness regulator (fig. 12) one click clockwise (see section 8).

Turn one click at a time until the coffee is delivered satisfactorily. NOTE 2: If the coffee is delivered too fast and is not creamy enough, turn the grinding coarseness regulator (fig. 12) one click anticlockwise (see section 8). Avoid turning the grinding coarseness regulator excessively otherwise when you select 2 cups, the coffee may run out in drips. NOTE 3: Tips to make hotter coffee: · When you turn the appliance on, if you want to make a short coffee (less than 60 cc), use the hot rinsethrough water to preheat the cups.

If 2/3 minutes have passed since you last made coffee, before making coffee again you must preheat the infuser by pressing the button (fig. 13). Run off the water into the underlying drip tray or alternatively use this water to fill (and then empty) the cup to be used for the coffee, so as to preheat it. · Unless preheated, do not use cups that are too thick, as they will absorb too much heat. · Use cups that have been preheated by rinsing them with hot water or by leaving them for at least 20 minutes on the cup warmer tray on top of the appliance with the appliance on. NOTE 4: while the appliance is making the coffee, delivery can be stopped at any time by pressing the or button as previously selected. , NOTE 5: as soon as delivery is complete, to increase the quantity of coffee, simply press and hold the , or button as previously selected, until the desired quantity is reached (this operation must be performed within 3 seconds from when coffee delivery from the spouts ceases). NOTE 6: when the appliance displays: FILL TANK the water tank must be refilled or the appliance will not make coffee. (It is normal for there to be a little water left in the tank when the message is displayed). NOTE 7: every 14 single coffees (or 7 doubles) the appliance displays: EMPTY GROUNDS CONTAINER indicating that the grounds container is full and must be emptied and cleaned.

Until the grounds container has been cleaned, the appliance continues to display the message and cannot make coffee. To clean, open the service door at the front by pulling the spout (fig. 14), remove the drip tray (fig. 15), empty and clean. Empty the grounds container and clean thoroughly, making sure all residues deposited on the bottom are removed. IMPORTANT: when removing the drip tray, the grounds container MUST be emptied, even if it is not completely full. If this is not done, when next making coffee the grounds in the container may exceed the maximum level and block the appliance. NOTE 8: while the appliance is running off coffee, never remove the water tank. If it is removed, it will not be possible to make the coffee and the appliance will display: GROUND TOO FINE ADJUST MILL AND INSERT WATER SPOUT AND PRESS OK 27 To turn the appliance on again, you must insert the water spout (fig. 4), press the water from the spout for a few seconds.

button and run off When using the appliance for the first time, 4-5 cups of coffee and a cappuccino need to be made before the appliance starts to give satisfying results. If the appliance malfunctions, do not contact the service centre straight away. The problem CATER and hot water is run off from the water spout into the container below (you should not run off hot water for more than two minutes at a time). To stop the flow, press the button. Once the set quantity of hot water has been reached, run-off stops automatically.

11 CHANGING THE QUANTITY OF HOT WATER The appliance is factory preset to automatically deliver 250 ml of hot water. To change these quantities, proceed as follows: · Attach the water spout (fig. 4). · Position a container under the spout (fig. 3).

· Press the button for at least 8 seconds then release. The appliance displays: HOT WATER PROGRAM QUANTITY and hot water is run off from the water spout. 29 · When the hot water in the cup reaches the required level, press the button to memorise the new amount. (You should not run off hot water for more than two minutes at a time). 12 PREPARING CAPPUCCINOS OR CAFFELATTE · Select the taste of the coffee you want to use to make the cappuccino by pressing the button · Remove the lid of the milk container. · Fill the container with about 100 grams of milk for each cappuccino to be prepared (fig. 19). Never exceed the MAX level (corresponding to about 900 ml) marked on the jug. You are recommended to use skimmed or semi-skimmed milk at refrigerator temperature (about 5°C/41°F). · Make sure the intake tube is well inserted into the rubber washer (fig.

20) and then replace the milk container lid. · Remove the hot water spout (fig 21) and attach the milk container to the nozzle, making sure the arrow on the container lid is lined up with the arrow on the control panel of the appliance (fig. 22). · Position the milk tube as shown in fig. 23 and then place a sufficiently large cup under the coffee and milk spouts (fig. 23). · If you want to make cappuccino (frothed milk + coffee), place the froth regulator on the word "CAPPUCCINO" between the "-" and "+" symbols marked on the milk container lid (fig. 25). To obtain a cappuccino with little froth, position the froth regulator near the "-" symbol. To obtain a cappuccino with a large amount of froth, position the froth regulator near the "+" symbol.

· If on the other hand you want to prepare a caffelatte (hot milk + coffee), position the froth regulator on CAFFELATTE (fig. 25). NOTE: If you want hotter caffelatte, insert the caffelatte accessory into the milk intake tube (J) as shown in the figure alongside. Then insert the end of the tube into the rubber washer in the milk container lid. Do not use the caffelatte nozzle when the milk froth regulator is NOT in the CAFFELATTE position.

NOTE: You can adjust the quantity of milk froth by moving the regulator to an intermediate position. · Press the button (fig. 24). The appliance displays: CAPPUCCINO OR LATTE and after a few seconds, the frothed milk is run off from the milk spout into the cup below. (Run off stops automatically).

· The appliance then grinds the beans, delivers the coffee and displays the "ready" message again. · The cappuccino is ready.



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Sweeten to taste and, if desired, sprinkle the froth with a little cocoa powder. (25). Replace the lid on the milk container. Attach the milk container to the appliance (fig. 22). Place a sufficiently large cup under the coffee spout (fig. 23). (25).

Press the button twice (within 2 seconds). Press the button for at least 8 seconds then release. Milk delivery stops and the quantity is memorised. Coffee delivery stops and the quantity is memorised. A soft damp cloth will suffice. The water tank should also be cleaned regularly. When the indicator starts to become visible (a few millimetres under the drip tray), the drip tray must be emptied and cleaned. Check that the holes in the coffee spout are not blocked. To unblock them, scrape the dry coffee residues away with a needle (fig. 27).

Clean the nozzle regularly with a sponge as shown in fig. 26. 31 15.2 Cleaning the infuser The infuser must be cleaned regularly to avoid the build-up of coffee encrustations which could cause malfunction. Proceed as follows: turn the appliance off by pressing the button (fig.

6) (do not unplug) and wait for the display to go off; open the service door (Fig. 14); remove the drip tray and the grounds container (Fig. 15) and clean them; press the two red release buttons on the infuser sideways and towards the centre (Fig. 28) and pull it out; **IMPORTANT: THE INFUSER CAN ONLY BE REMOVED IF THE APPLIANCE IS OFF. ATTEMPTING TO REMOVE THE INFUSER WITH THE APPLIANCE ON MAY CAUSE SERIOUS DAMAGE.** wash the infuser under running water, without using detergents. Never wash the infuser in the dishwasher; carefully clean the inside of the appliance. To remove the coffee stuck to the parts inside the appliance, scrape it with a plastic or wooden fork (Fig. 29) and then pick up all the residues using a vacuum cleaner (Fig. 30); Infuser Push the PUSH symbol fully in until it clicks into place. After having heard the click, check that the red buttons have snapped out. Support Pin Bottom pipe on the infuser. The pin must be inserted into the bottom pipe on the infuser. replace the infuser by sliding it onto the supports and pin at the bottom, then push the PUSH symbol fully in until it clicks into place. Check that the two red buttons have snapped out, otherwise the door cannot be closed.

The two red buttons have snapped out CORRECTLY The two red buttons have not snapped out CORRECT INCORRECT replace the drip tray, complete with the grounds container; close the service door. NOTE 1: If the infuser is not inserted correctly until it clicks into place and the two red buttons have not snapped out, the service door cannot be closed. NOTE 2: if it is hard to insert the infuser, before inserting it, squeeze to size by pressing it vigorously from above and below at the same time, as shown in Figure 31. NOTE 3: If it is still hard to insert the infuser, leave it out of the appliance, close the service door, unplug from the mains, then plug in again. Wait for all the lights to go off after the self-diagnosis, then open the door and replace the infuser. 32 15.3

Cleaning the milk container Proceed as follows: Remove the milk spout (fig. 32) and intake tube. Remove the froth regulator by pulling it outwards. Wash the container and lid in a dishwasher or in hot soapy water.

Make sure there are no milk residues inside the two holes in the lid of the milk container indicated by the arrows in the figure. Put the froth regulator, intake tube and milk spout back in the milk container lid. 16 CHANGING AND SETTING THE MENU PARAMETERS After pressing the button, when the appliance is ready, you can use the internal menu to modify the following parameters and functions: Clock Auto-start time. Descaling process Coffee temperature Length of time the appliance remains on Water hardness Factory default values Washing process 16.1 Setting the clock To set the clock, proceed as follows: Press the button (the light over the button comes on) then press the appliance displays: button repeatedly until the CLOCK 00:00 Press the rapidly).

Press the button to set the clock. (If you hold the button to confirm the value; button to exit programming mode or button down, the time is changed to change other parameters. 16.2 Setting auto-start time This enables the time the appliance will come on automatically and be ready for use to be programmed. Make sure the clock on the appliance is set as described above.

Press the button then press the button repeatedly until the appliance displays: START TIME 00:00 Press the button to set the auto-start time. (If you hold the changed rapidly). Press the button to confirm the value; Press once and the appliance displays the message: button down, the time is AUTO-START NO Press the button to modify the function (the appliance displays: AUTO-START Yes); 33 Press the button to activate auto-start; NOTE: when the appliance is turned off and auto-start time is set, the symbol appears alongside the time on the unlit display. Press the button to exit programming mode or to change other parameters. 16.3 Descale Over time, the continuous heating up of the water used to make the coffee leads to lime scale building up in the inner circuits of the appliance. When the appliance displays the message: DESCALE you should perform the descale cycle. Proceed as follows: make sure the appliance is ready. press the button (the light over the button comes on) then press the the appliance displays: button repeatedly until DESCALE No Press and the appliance displays the message: DESCALE Yes Press the button to start the descale programme. Empty the tank and pour in the contents of one bottle (125 ml) of DURGOL descaler plus one litre of water.

For subsequent descaling, use descaler of the same type and brand as supplied (available from technical service centres authorised by the manufacturer).

NOTE: Make sure splashes of descaler do not fall on surfaces sensitive to acid such as marble, limestone and glaze. attach the hot water spout to the nozzle; Place a plastic or glass container with a minimum capacity of 1.5 litres under the hot water spout (Fig. 3); press the button. Descaler runs off from the hot water spout into the container below. The appliance displays: APPLIANCE IN DESCALE the descale programme automatically performs a series of run offs and pauses to remove lime scale deposits from inside the coffee maker. After about 30 minutes, the appliance displays: RINSING FILL TANK The appliance must now be rinsed through to eliminate residues of descaling solution from inside the appliance.



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Proceed as follows: · empty the water tank, rinse and fill with clean water. · Reposition the tank.

· Empty the full container and then put it back under the hot water spout. · Press the button. Hot water is run off from the spout into the container below and the appliance displays: RINSING · When the water tank is empty, the appliance displays the message: RINSING COMPLETE PRESS OK 34 · Press the OK button and refill the water tank with clean water. · The descale programme is now terminated and the appliance is ready to make coffee again. NOTE: if the descaling cycle is interrupted before completion, the appliance continues to display the descale message and the programme must be started again from the beginning.

Empty the water tank, rinse, fill with clean water and run off a cup of hot water. IMPORTANT: FAILURE TO DESCALE THE APPLIANCE REGULARLY INVALIDATES THE GUARANTEE. 16.4 Changing coffee temperature PTo change the temperature of the coffee, proceed as follows: · Press the button (the light over the button comes on) then press the button repeatedly until the appliance displays: HIGH TEMPERATURE. · Press the button until the appliance displays the required coffee temperature.

· Press the button to confirm the temperature selected; · Press the button to exit programming mode or to change other parameters. 16.5 Changing the length of time the appliance remains on The appliance is factory preset to go off automatically one hour after the last coffee has been made. The number of hours the appliance remains on (max. 3) can be increased as follows: · Press the button (the light over the button comes on) then press the button repeatedly until the appliance displays: OFF AFTER 1 HOUR. · Press the button to change the number of hours the appliance remains on. · Press the button to confirm the value; · Press the button to exit programming mode or to change other parameters. 16.6 Setting water hardness The descale message is displayed after the appliance has been operated for a factory set period of time calculated on the basis of the maximum quantity of lime scale which may be contained in the water used. If necessary, this period of operation can be extended, making descaling less frequent, by programming the appliance based on the actual lime content in the water used.

Proceed as follows: · remove the "Total Hardness Test" strip (enclosed on page 2) from its packaging then dip it fully in the water for a few seconds. Remove it and wait around 30 seconds (until it changes colour and a number of red dots are formed); · Turn the appliance on by pressing the button (fig. 6). · Press the button then press the button repeatedly until the appliance displays: WATER HARDNESS 4 · Press the button repeatedly until the number coincides with the number of red squares on the test strip (for example, if there are 3 red squares on the test strip, press the button until WATER HARDNESS 3 is displayed). · Press the button to confirm the value. The coffee maker is now programmed to provide the descaling warning when necessary, based on the actual hardness of the water. 35 16.7 Resetting factory default settings (reset) If you change the original values, the factory default values can be reset as follows: · Press the button then press repeatedly until the appliance displays: RESET TO DEFAULT NO · Press the button and the appliance displays "RESET TO DEFAULT YES: · Press the button to reset the factory default values; · The appliance is now reset to the factory default settings and the READY message is displayed. 16.8 Washing process This function can be used by technical service personnel only. 17 CHANGING THE LANGUAGE To change the language, press the button for at least 5 seconds until the appliance displays the installation message in various languages. To select the required language, follow the instructions in section 4.1 : 36 18 MEANING OF MESSAGE DISPLAYED AND WHAT TO DO MESSAGE · MEANING The water tank is empty or is positioned · incorrectly. The tank is dirty or encrusted with lime · scale.

The appliance cannot make coffee · WHAT TO DO Fill the water tank as described in section 6, note 6 and insert it fully. Rinse or descale the tank. FILL TANK · · Insert the hot water spout, press the button and run off water from the spout for a few seconds. Turn the grinding regulator (fig. 12) one click clockwise (see section 8).

GROUND TOO FINE / ADJUST MILL AND / INSERT WATER SPOUT AND / PRESS OK EMPTY GROUNDS / CONTAINER · The coffee runs off too slowly. · The grounds container is full or missing. · Empty the grounds container and clean as described in section 6, note 7, then replace. Open the service door and insert the grounds container. · INSERT GROUNDS / CONTAINER · After cleaning, the grounds container · has not been replaced. ADD PRE-GROUND COFFEE · · With the function selected, the pre- · ground coffee has not been poured into the funnel. The coffee beans have run out. · If the coffee grinder is very noisy, this · means a small stone in the coffee beans has blocked the mill. Add the ground coffee as described in section 9. FILL BEANS CONTAINER · Fill bean container Contact an authorised De' Longhi service centre.

DESCALE · This indicates the presence of lime scale · in the appliance. The descaling procedure, described in section 16.3, needs to be performed as soon as possible. Leave the service door closed and the infuser out of the appliance, then follow the instructions displayed. If the service door cannot be closed, check that the infuser is inserted correctly (section 15.2 - note 1) · Insert the hot water spout (fig. @@@@Clean the inside of the appliance thoroughly, as described in section 15.2 If the message is still displayed after cleaning, contact a service centre. LESS COFFEE · Too many coffee beans or too much · ground coffee has been added. · The inside of the appliance is very dirty.

· GENERIC ALARM 19 PROBLEMS TO BE RESOLVED BEFORE CALLING THE SERVICE CENTRE If the appliance is not working and an alarm light is on, the causes of the malfunction can be identified and resolved by referring to section 18. If, on the other hand, no alarm light is on, run the following checks before calling the service centre. PROBLEM The coffee is not hot CAUSE · The cups have not been preheated. SOLUTION · Heat the cups by rinsing them in hot water or leaving them to rest for at least 20 minutes on the cup warmer tray on the lid (see section 6, note 3). · Heat the infuser by pressing the button (fig. 13) before making the coffee (see section 6, note 3).



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· The infuser is too cold The coffee is not creamy enough · The coffee is ground too coarsely · Wrong type of coffee · Turn the grinding adjustment knob one click anticlockwise (see section 8). · Use a type of coffee for espresso coffee makers. The coffee runs out too slowly. The coffee runs out too quickly. The coffee does not come out of one of the spouts. · The coffee is ground too finely. · Turn the grinding adjustment knob one click anticlockwise (see section 8). · The coffee is ground too coarsely. · Turn the grinding adjustment knob one click anticlockwise (see section 8). · The spout holes are blocked. · Scrape the remains of dry coffee accumulated with a needle (Fig. 27). · The ground coffee may be blocked in · Remove the ground coffee inside the funnel using a knife When the , and the funnel. (see note 5, section 9).

Then clean the infuser and the insibuttons are pressed, the de of the appliance (see description in section 11.2) appliance does not deliver coffee, but only water. 38 PROBLEM When the button is pressed, the appliance does not come on. The infuser cannot be removed for cleaning. CAUSE · The appliance is not plugged in. SOLUTION · Check that the power cable is plugged into the mains socket · The appliance is on. The infuser can · Turn the appliance off and remove the infuser (see section only be removed if the appliance is off 11.2). IMPORTANT: the infuser can only be removed if the appliance is off. Attempting to remove the infuser with the appliance on will risk causing damage.

Pre-ground coffee is being used (not beans) and the appliance does not deliver coffee. · Too much ground coffee has been · Remove the infuser and thoroughly clean the inside of the added. appliance, as described in section 15.2. Repeat the opera· The button has not been prestion using a maximum of 1 measure of ground coffee.

sed and the appliance has used both · Thoroughly clean the inside of the appliance, as described in the ground coffee added and the cofsection 15.2. Repeat the operation, first pressing the fee ground by the grinder. button as described in section 9. · Ground coffee has been added when · Remove the infuser and thoroughly clean the inside of the the appliance is off.

appliance, as described in section 15.2. Repeat the operation, but switch the appliance on first. · The holes in the spouts are clogged · Scrape the holes with a needle (see section 15.1, Fig. 27). with dry coffee. · The mobile drawer inside the service · Thoroughly clean the mobile drawer, particularly near the door is blocked and cannot swing. hinges to ensure they are free to swing smoothly. The coffee does not come out of the spouts, but rather around the service door.

The milk does not run out of the milk spout. With frequent use, the milk is not satisfactorily frothed. The milk is insufficiently frothed or runs off from the spout in irregular spurts. · The intake tube is not inserted or is · Insert the intake tube in the rubber washer in the milk coninserted incorrectly. tainer lid (fig. 20). · The milk container lid is dirty. · Clean the milk lid as described in section 15.3. · The milk is not cold enough or is not · Use semi-skimmed milk at refrigerator temperature.

If you semi-skimmed. are still not getting the required results, try changing brand of milk. 39 .



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