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You can read the recommendations in the user guide, the technical guide or the installation guide for DELONGHI EAM 3400. S. You'll find the answers to all your questions on the DELONGHI EAM 3400. S in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual DELONGHI EAM 3400. S
User guide DELONGHI EAM 3400. S
Operating instructions DELONGHI EAM 3400. S
Instructions for use DELONGHI EAM 3400. S
Instruction manual DELONGHI EAM 3400. S

INDEX

1 DESCRIPTION (see page 3)	page 23
2 SAFETY WARNINGS	page 23
3 INSTALLATION	page 24
4 USING FOR THE FIRST TIME	page 24
5 PREPARING COFFEE (USING COFFEE BEANS)	page 25
6 CHANGING THE QUANTITY OF COFFEE IN THE CLIP	page 27
7 REGULATING THE COFFEE MILL	page 27
8 PREPARING ESPRESSO COFFEE USING GROUND COFFEE (INSTEAD OF BEANS)	page 28
9 PRODUCING HOT WATER	page 28
10 PREPARING CAPPUCCINOS (USING STEAM)	page 29
11 CLEANING AND MAINTENANCE	page 29
11.1 CLEANING THE COFFEE MAKER	page 30
11.2 CLEANING THE INFUSER	page 30
12 CHANGING AND SETTING THE MENU PARAMETERS	page 31
12.1 SETTING THE CLOCK	page 31
12.2 SETTING AUTO-START TIME	page 31
12.3 DESCALING	page 32
12.4 CHANGING COFFEE TEMPERATURE	page 33
12.5 CHANGING THE LENGTH OF TIME THE APPLIANCE REMAINS ON	page 33
12.6 SETTING WATER HARDNESS	page 33
12.7 RESETTNG FACTORY DEFAULT SETTINGS	page 34
12.8 WASHING	page 34
13 CHANGING THE LANGUAGE	page 34
14 MEANING OF MESSAGES AND WHAT TO DO	page 34
15 PROBLEMS TO BE RESOLVED BEFORE CALLING THE SERVICE CENTRE	page 36



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Manual abstract:

23 page. 23 page. 24 page. 24 page. 25 page. 27 page. 27 page. 28 page. 28 page. 29 page.
29 page. 30 page. 30 page. page. page.
page. page. page. page. page.
page. 31 31 31 32 33 33 33 34 34 2 SAFETY WARNINGS

.....
.....
.....
.....

..... 3 INSTALLATION ...

.....
.....
.....

.....
.....
.....

..... 4 USING FOR THE FIRST TIME ...

.....
.....
.....
.....

.....
.....
.....
.....

.... @@.....

.....
.....

..... 7 REGULATING THE COFFEE MILL.....

.....
.....
.....
.....

... @@@@.....

.....
.....
.....

. 11 CLEANING AND MAINTENANCE.....

.....
.....
.....

..... 11.1 CLEANING THE COFFEE MAKER ..

.....
.....
.....

. 11.2 CLEANING THE INFUSER ...

.....
.....

.....
.....
.....

12 CHANGING AND SETTING THE MENU PARAMETERS . . 12.1 SETTING THE CLOCK.....

.....
..... 12.
2 SETTING AUTO-START TIME

.....
.. 12.3 DESCALING

.....
.....
.....

. 12.4 CHANGING COFFEE TEMPERATURE

.. 12.5 CHANGING THE LENGTH OF TIME THE APPLIANCE 12.6 SETTING WATER HARDNESS .

.....
..... 12.

7 RESETTING FACTORY DEFAULT SETTINGS 12.8 WASHING ...

.....
.....
.....

..... 14 MEANING OF MESSAGES AND WHAT TO DO

.....
.....
.....
.....
.....

. REMAINS ON

.....
.....
.....

.....
.....
.....

.....
.....
.....

.....
.....
.....

.... 13 CHANGING THE LANGUAGE

.....
.....
.....
.....

.....
.....
.....
.....

..... 15 PROBLEMS TO BE RESOLVED BEFORE CALLING THE SERVICE CENTRE page.

34 page. 34 page. 36 22 02_GB-5732131000 4-10-2004 15:32 Pagina 23 1 DESCRIPTION (SEE PAGE 3) A. Cup warmer tray B. Steam knob C. Steam spout D. Cappuccino maker E. Water tank (removable) F. Cup tray G. Drip tray (removable) H. Service door I. Coffee spout (adjustable in height) J. Control panel K. Bean container lid L. Central ground coffee lid M. Infuser N. Power cable O. Cappuccino maker (removable) P. Cappuccino maker nozzle (removable) Q. Measure for pre-ground coffee R.

Coffee grounds container (removable) S. Grinding coarseness regulator T. Coffee beans container U. Compartment for measure V. Ground coffee funnel Z.

Mobile drawer Control Panel 1. Display; 2. Appliance ON/OFF button; 3. Coffee taste selection button; 4. One or two cups short coffee button; 5. One or two cups standard coffee button; 6. One or two cups long coffee button; 7. Button to select ground coffee or, if the MENU light is on, to display the next parameter on the menu; 8. Button to select hot water or, if the MENU light is on, to change the menu parameters; 9. Button to rinse the appliance or, if the MENU light is on, to confirm the menu parameters; 10. Button to activate or deactivate menu parameter setting mode; 11. MENU light; 2 SAFETY WARNINGS READ THESE INSTRUCTIONS CAREFULLY AND KEEP FOR FUTURE CONSULTATION! · This appliance is designed to "make espresso coffee" and "heat drinks". Use with care to avoid scalds from the water and steam jets or through incorrect use. · This appliance is intended for domestic use only. Any other use is considered improper and thus dangerous. · The manufacturer is not liable for damage caused by improper, incorrect or unreasonable use of the appliance. · When using the appliance, do not touch the hot surfaces. Use the knobs or handles. · Do not touch the appliance with damp hands or feet. · Do not allow children or unfit persons to use the appliance unsupervised. · Never allow children to play with the appliance. · In the event of failure or malfunction, unplug the appliance from the mains and do not tamper with it in any way. If it requires repair, contact an authorised service centre only and ask for original spare parts to be used. Failure to respect the above could reduce the safety of the appliance. 23 02_GB-5732131000 4-10-2004 15:32 Pagina 24 3 INSTALLATION · After removing the packaging, make sure the product is complete and undamaged.

If in doubt, do not use the appliance and contact a qualified professional. · Packing elements (plastic bags, polystyrene etc) must not be left within reach of children as they may represent a hazard. · Place the appliance on a work surface far away from water taps, basins and sources of heat. · After positioning the appliance on the work top, leave a space of at least 5 cm between the surfaces of the appliance and the side and rear walls and at least 20 cm above the coffee maker. · Never install the appliance in environments where the temperature may reach 0°C or lower (the appliance may be damaged if the water freezes). · Make sure the mains voltage corresponds to the voltage indicated on the appliance rating plate. Connect the appliance to an efficiently earthed socket with a minimum current rating of 10A only. The manufacturer may not be considered liable for possible incidents caused by the failure to adequately earth the mains. · If the power socket does not match the plug on the appliance, have the socket replaced with a suitable type by a qualified professional. · The power cable on this appliance must not be replaced by the user as this operation requires the use of special tools.

If the cable is damaged or requires replacing, contact an authorised service centre only to avoid all risks. · You should personalise water hardness as soon as possible following the instructions in paragraph 12.6. To learn how to operate the appliance correctly, when you use it for the first time, follow the step-by-step instructions given in the following paragraphs. 4 USING FOR THE FIRST TIME 1.

The first time you use the appliance, select the language. To set English, plug the appliance into the mains socket and wait for the appliance to display: PRESS OK TO INSTALL ENGLISH Press the button for at least 3 seconds until the appliance displays: ENGLISH INSTALLED The appliance then displays the setting message in English. 2. After a few seconds, the appliance displays: FILL TANK To fill, remove the tank (fig. 1), rinse and fill with fresh water. Never exceed the MAX line. (When removing the tank, the cappuccino maker must always be positioned towards the centre of the appliance, otherwise the tank cannot be removed). Put the tank back and push as far as it will go. 3. The appliance now displays: TURN the STEAM KNOB 24 02_GB-5732131000 4-10-2004 15:32 Pagina 25 Move the cappuccino maker outwards (fig. 2) and place a cup underneath it. Turn the steam knob anticlockwise as far as it will go (fig. 3). After a few seconds, a little water runs out of the cappuccino maker. When the cup contains about 30cc of water, turn the steam knob clockwise (fig.

4) as far as it will go to stop the water running out. 4. The appliance now displays: TURNING OFF PLEASE WAIT .. . and it goes off. 5. Fill the container with coffee beans (fig. 5). IMPORTANT: to prevent malfunction, never fill with ground coffee, freeze dried coffee, caramelised beans or anything else which could damage the appliance.

6. Press the (fig. 6), The appliance displays: HEATING UP PLEASE WAIT ... to indicate that preheating is underway. 7. When preheating is complete, the appliance displays: RINSING complete PLEASE WAIT .



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and performs an automatic rinse cycle (a little hot water runs out of the spouts and is collected in the drip tray beneath). Tip: if you want to make a short coffee (less than 60 cc), to make it hotter, fill the cup with this hot rinsing water first. Leave it for a few seconds then empty it to preheat the cup. 8. The appliance now displays the ready message: **READY STANDARD TASTE 5 PREPARING COFFEE (USING COFFEE BEANS) 1**. The appliance is preset to make coffee with a standard taste. You can also choose coffee with an extramild mild, strong or extra-strong taste. To choose the required taste, press the (fig. 7): The selected coffee taste will be displayed. 2.

Place 1 cup under the spouts to make 1 coffee (fig. 8) or 2 cups for 2 coffees (fig. 9). For a creamier coffee, lower the spouts to bring them as close to the cups as possible (fig. 10). 3. Press the button to make a short coffee (fig. 11), the button for a standard coffee and the button for a long coffee. To make 2 coffees, press the button twice (within 2 seconds). To change the quantity of coffee delivered automatically into the cup, follow the instructions in chapter 6. (The appliance now grinds the beans and starts running off the coffee into the cup. Once the desired quantity has been reached, the appliance automatically stops delivering the coffee and ejects the grounds into the special container). 4. After a few seconds, the ready message is displayed again and you can make another coffee. 5.

To turn the appliance off, press the button. Before going off, the appliance performs an automatic rinse cycle (a little hot water runs out from the spouts and is collected in the drip tray beneath). Take care to avoid scalds. 25 02_GB-5732131000 4-10-2004 15:32 Pagina 26 NOTE 1: If the coffee is delivered a drop at a time or not at all, turn the grinding coarseness regulator (fig. 15) one click clockwise (see chapter 7).

Turn one click at a time until the coffee is delivered satisfactorily. NOTE 2: If the coffee is delivered too fast and is not creamy enough, turn the grinding coarseness regulator (fig. 15) one click anticlockwise (see chapter 7). Avoid turning the grinding coarseness regulator excessively otherwise when you select 2 cups, the coffee may run out in drips. NOTE 3: Tips to make hotter coffee: · When you turn the appliance on, if you want to make a short coffee (less than 60 cc), use the hot rinse-through water to preheat the cups. If 2/3 minutes have passed, since you last made coffee, before making coffee again you must preheat the infuser by pressing the button (fig. 12). Run off the water into the underlying drip tray or alternatively use this water to fill (and then empty) the cup to be used for the coffee, so as to preheat it. · Unless preheated, do not use cups that are too thick, as they will absorb too much heat. · Use cups that have been preheated by rinsing them with hot water or by leaving them for at least 20 minutes on the cup warmer tray on top of the appliance with the appliance on.

NOTE 4: while the appliance is making the coffee, delivery can be stopped at any time by pressing the , or button as previously selected. NOTE 5: as soon as delivery is complete, to increase the quantity of coffee, simply press and hold the , or button as previously selected, until the desired quantity is reached (this operation must be performed within 3 seconds from when coffee delivery from the spouts ceases). NOTE 6: when the appliance displays: **FILL TANK** the water tank must be refilled or the appliance will not make coffee. (It is normal for there to be a little water left in the tank when the message is displayed). NOTE 7: the appliance counts the number of coffees made. Every 14 single coffees (or 7 doubles) the appliance displays: **EMPTY GROUNDS CONTAINER** indicating that the grounds container is full and must be emptied and cleaned. Until the grounds container has been cleaned, the appliance continues to display the message and cannot make coffee. To clean, open the service door at the front by pulling the handle (fig. 13), remove the drip tray (fig. 14), empty and clean.

Empty the grounds container and clean thoroughly, making sure all residues deposited on the bottom are removed. **IMPORTANT:** when removing the drip tray, the grounds container **MUST** be emptied, even if it is not completely full. If this is not done, when next making coffee the grounds in the container may exceed the maximum level and block the appliance. 26 02_GB-5732131000 4-10-2004 15:32 Pagina 27 NOTE 8: while the appliance is running off coffee, never remove the water tank. If it is removed, the appliance will display: **READY HOT WATER** · Turn the steam knob half a turn anticlockwise as far as it will go (fig. 4).

3). Hot water is run off from the cappuccino maker and starts to fill the container underneath. You should not run off hot water for more than 2 minutes at a time. · To interrupt hot water delivery, turn the steam knob clockwise as far as it will go (fig. 4) and place the cappuccino maker in the original position near the centre of the appliance.

· To deactivate the hot water function, press the (fig. 19). 28 02_GB-5732131000 4-10-2004 15:32 Pagina 29 10 **PREPARING CAPPUCCINOS (USING STEAM)** · Move the cappuccino maker outwards (fig. 2). · Place an empty container under the cappuccino maker. Turn the steam knob a half turn anticlockwise as far as it will go (fig. 3). The appliance displays: **STEAM** Allow the steam mixed with water to run off for a few seconds until steam only is given off. · To interrupt steam delivery, rotate the knob clockwise as far as it will go (fig. 4).

· Empty the container then fill it with about 100 grams of milk for each cappuccino to be prepared. In choosing the size of the container, bear in mind that the milk doubles or triples in volume. @@@@20). @@@@20 (You should not discharge steam for more than two minutes at a time). @4). @The cappuccino is ready. @**IMPORTANT:** always clean the cappuccino maker immediately after use. @This empties any milk left inside the steam spout. @@ · Turn the steam knob clockwise as far as it will go. @21).

@22). @@ · Make sure the two holes shown in fig. 23 are not blocked. If necessary, clean with a pin. @Never immerse the coffee maker in water. It is an electrical appliance. @A soft damp cloth will suffice. @The water tank should also be cleaned regularly. @Check that the holes in the coffee spout are not blocked. @24).

@Proceed as follows: · turn the appliance off by pressing the button (fig. 6) (do not unplug) and wait for the display to go off; · open the service door (fig. 13); · remove the drip tray and the grounds container (fig. 14) and clean; · press the two red release buttons on the infuser sideways and towards the centre (fig. 25) and pull it out; · **IMPORTANT: THE INFUSER CAN ONLY BE REMOVED WHEN THE APPLIANCE IS OFF. ATTEMPTING TO REMOVE THE INFUSER WITH THE APPLIANCE ON MAY CAUSE SERIOUS DAMAGE.**



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· Wash the infuser under running water, without using detergents. Never wash the infuser in the dishwasher; · clean the inside of the appliance thoroughly. To remove coffee encrustations from the inside of the appliance, scrape with a plastic or wooden fork (fig. 26) then vacuum up the residues with a vacuum cleaner (fig.

27); · replace the infuser by sliding it onto the supports and pin at the bottom, then push the PUSH symbol fully in until it clicks into place. Infuser Push the PUSH symbol fully in until it clicks into place. After having heard the click, check that the red buttons have snapped out. Support 30 Pin Bottom pipe on the infuser. The pin must be inserted into the bottom pipe on the infuser. 02_GB-5732131000 4-10-2004 15:32 Pagina 31 Check that the two red buttons have snapped out, otherwise the door cannot be closed. The two red buttons have snapped out CORRECTLY The two red buttons have not snapped out CORRECT INCORRECT NOTE 1: If the infuser is not inserted correctly until it clicks into place and the two red buttons have not snapped out, the service door cannot be closed. NOTE 2: If it is hard to insert the infuser, before inserting it squeeze it to the right size by pressing it forcefully from the top and bottom simultaneously, as shown in figure 28. NOTE 3: If it is still hard to insert the infuser, leave it out of the appliance, close the service door, unplug from the mains then plug in again. Wait for all the lights to go off, then open the door and replace the infuser.

· replace the drip tray, complete with the grounds container; · close the service door. 12 CHANGING AND SETTING THE MENU PARAMETERS The following menu parameters and functions can be changed by the user: · Clock · Auto-start time · Descaling process · Coffee temperature · Length of time the appliance remains on · Water hardness · Factory default values · Washing process 12.1 Setting the clock To set the clock, proceed as follows: · Press the (the light over the button comes on) then press the appliance displays button repeatedly until the CLOCK 00:00 · Press the button to set the clock. (If you hold the button down, the time is changed rapidly). · Press the button to confirm the value; · Press the button to exit programming mode or to change other parameters.

12.2 Setting auto-start time This enables the time the appliance will come on automatically to be programmed. · Make sure the clock on the appliance is set as described above. · Press the button then press the button repeatedly until the appliance displays: START TIME 00:00 31 02_GB-5732131000 4-10-2004 15:32 Pagina 32 · Press the button to set the auto-start time. (If you hold the time is changed rapidly).

· Press the button to confirm the value. · Press once and the appliance displays the message: , button down, the AUTO-START NO Press the button to modify the function (the appliance displays AUTO-START YES"); · Press the button to activate auto-start; · Press the button to exit programming mode or the button to change other parameters. 12.3 Descaling Over time, the continuous heating up of the water used to make the coffee leads to lime scale building up in the inner circuits of the appliance. When the appliance displays the message: DESCALE you should perform the descale cycle. Proceed as follows: · make sure the appliance is ready. · press the button (the light over the button comes on) then press the tedly until the appliance displays: button repea- DESCALE NO · Press and the appliance displays the message: DESCALE YES · Press the button to start the descale programme. · Pour the contents of the bottle of descaler (0.5 litres) into the water tank and then add half a litre of water. For subsequent descaling, use descaler of the same type and brand as supplied (available from technical service centres authorised by the manufacturer). · Place a container with a minimum capacity of 1.

5 litres under the cappuccino maker (fig. 3); · turn the steam knob half a turn anticlockwise (fig.3). The descaling solution will run out of the cappuccino maker and start to fill the container underneath · the descale programme automatically performs a series of run offs and pauses to remove lime scale deposits from inside the coffee maker. · After about 30 minutes, the appliance displays: DESCAL. COMPLETE TURN KNOB · Turn the steam knob a half turn clockwise as far as it will go (fig. 4). The appliance must now be rinsed through to eliminate residues of descaling solution from inside the appliance. Proceed as follows: · remove the water tank, rinse and fill with clean water. · Reposition the tank.

· Empty the collection container (under the cappuccino maker) full of liquid and then put it back under the cappuccino maker. · Turn the steam knob a half turn anticlockwise (fig. 3). Hot water is run off from the cappuccino maker into the container below and the appliance displays: 32 02_GB-5732131000 4-10-2004 15:32 Pagina 33 RINSING · When the water tank is empty, the appliance displays the message: RINSE COMPLETE TURN KNOB · turn the steam knob clockwise as far as it will go (fig. 4) and refill the water tank with clean water.

· The descale programme is now terminated and the appliance is ready to make coffee again. NOTE: if the descaling cycle is interrupted before completion, the appliance continues to display the descale message and the programme must be started again from the beginning. IMPORTANT: · FAILURE TO DESCAL THE APPLIANCE REGULARLY INVALIDATES THE GUARANTEE. 12.4 Changing coffee temperature To change the temperature of the coffee, proceed as follows: · Press the (labutton (the light over the button comes on) then press the until the appliance displays: button repeatedly TEMPERATURE MEDIum · Press the finchbutton until the appliance displays the required coffee temperature · Press the button to confirm the temperature selected; · Press the button to exit programming mode or to change other parameters.

12.5 Changing the length of time the appliance remains on The appliance is factory preset to go off automatically one hour after the last coffee has been made. The number of hours the appliance remains on can be increased as follows: · Press the button (the light over the button comes on) then press the button repeatedly until the appliance displays: OFF AFTER 1 HOUR · Press the button to change the number of hours the appliance remains on · Press the button to confirm the value; · Press the pebutton to exit programming mode or to change other parameters. 12.6 Setting water hardness The descale message is displayed after the appliance has been operated for a factory set period of time calculated on the basis of the maximum quantity of lime scale which may be contained in the water used.



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If necessary, this period of operation can be extended, making descaling less frequent, by programming the appliance based on the actual lime content in the water used. Proceed as follows: · remove the "Total Hardness Test" strip (enclosed on page 2) from its packaging then dip it fully in the water for a few seconds, Remove it and wait around 30 seconds (until it changes colour and a number of red dots are formed); · Turn the appliance on by pressing the button (fig. 6). · Press the button then press the button repeatedly until the appliance displays: WATER HARDNESS 4 33 02_GB-5732131000 4-10-2004 15:32 Pagina 34 · Press the button repeatedly until the number coincides with the number of red squares on the test strip (for example, if there are 3 red squares on the test strip, press the button until WATER HARDNESS 3 is displayed). · Press the button to confirm the value.

The coffee maker is now programmed to provide the descaling warning when necessary, based on the actual hardness of the water. 12.7 Resetting factory default settings If you change the original values, the factory default values can be reset as follows: · Press the , button then press the button repeatedly until the appliance displays: RESET TO DEFAULT NO · Press the button and the appliance displays "RESET TO DEFAULT YES"; · Press the button to reset the factory default values; · Press the button to exit programming mode or to change other parameters 12.8 Washing This function can be used by technical service personnel only. 13 CHANGING THE LANGUAGE To change the language, proceed as follows: · Press the button for at least 5 seconds until the appliance displays: PRESS OK TO INSTALL ENGLISH and press the sage in English. button for at least 3 seconds to confirm. The appliance then displays the setting mes- 14 MEANING OF MESSAGES AND WHAT TO DO MESSAGE · MEANING The water tank is empty or is positioned · incorrectly. The tank is dirty or encrusted with lime · scale. The appliance cannot make coffee · WHAT TO DO Fill the water tank as described in chapter 5, note 6 and insert it fully. Rinse or descale the tank.

FILL TANK · Turn the steam knob anticlockwise (fig. 3) as described in chapter 5 note 10. GROUND TOO FINE ADJUST MILL AND TURN THE STEAM KNOB · The coffee runs off too slowly. · Turn the grinding regulator (fig. 15) one click clockwise (see chapter 7). · The grounds container is full or missing. · EMPTY GROUNDS CONTAINER · Empty the grounds container and clean as described in chapter 5, note 7, then replace. Open the service door and insert the grounds container. INSERT GROUNDS CONTAINER After cleaning, the grounds container · has not been replaced. 34 02_GB-5732131000 4-10-2004 15:32 Pagina 35 MESSAGE · MEANING With the ground coffee function selec- · ted, ground coffee has not been poured into the funnel The coffee beans have run out.

@ @ @ @ @ @ @ @ @ @ · GENERAL ALARM Thoroughly clean the inside of the appliance, as described in chapter 11.2. If the message is still displayed after cleaning, contact a service centre. 35 02_GB-5732131000 4-10-2004 15:32 Pagina 36 15 PROBLEMS THAT CAN BE RESOLVED BEFORE CALLING THE SERVICE CENTRE If the appliance is not working, the causes of the malfunction can be identified and resolved by referring to chapter 14. If, on the other hand, no message is displayed, run the following checks before calling the service PROBLEM The coffee is not hot CAUSE · The cups have not been preheated. SOLUTION · Heat the cups by rinsing them in hot water or leaving them for at least 20 minutes on the cup warmer tray on the lid (see note 3, chapter 5). · Heat the infuser by pressing the button before making the coffee (fig. 12, see note 3, chapter 5). · Turn the grinding regulator one click anticlockwise (see chapter 7). · Use a type of coffee for espresso coffee makers.

· The infuser is too cold The coffee is not creamy enough The coffee runs out too slowly. The coffee runs out too quickly. The coffee does not come out of one of the spouts. · The coffee is ground too coarsely · Wrong type of coffee · The coffee is ground too finely. · Turn the grinding regulator one click anticlockwise (see chapter 7). · The coffee is ground too coarsely. · Turn the grinding regulator one click anticlockwise (see chapter 7). · The spout holes are blocked. · Scrape off the dry coffee residues with a needle (fig. 24).

When the steam knob is · The holes in the cappuccino maker and · Clean the holes in the cappuccino maker and the steam steam nozzle are clogged. nozzle (see paragraph 10 - fig. 23). turned, no steam comes out of the cappuccino maker · The ground coffee may be blocked in · Remove the ground coffee inside the funnel using a knife the funnel..

(see chapter 8 - note 5). Then clean the infuser and the inside of the appliance (see description in chapter 11.2) When the , or , button is pressed, the appliance does not deliver coffee, but only water. When the button is pressed, the appliance does not switch on. The infuser cannot be removed for cleaning. · The appliance is not plugged in. · Check that the power cable is plugged into the mains socket · The appliance is on. The infuser can · Turn the appliance off and remove the infuser (see chapter only be removed if the appliance is off. 11.2). IMPORTANT: the infuser can only be removed if the appliance is off.

Attempting to remove the infuser when the appliance is on may cause serious damage. 36 02_GB-5732131000 4-10-2004 15:32 Pagina 37 PROBLEM Ground coffee is being used (not beans) and the appliance does not deliver the coffee. CAUSE SOLUTION · Too much ground coffee has been · Remove the infuser and thoroughly clean the inside of the added. appliance, as described in chapter 11.

2. Repeat the opera · The button has not been prestion using a maximum of 1 measure of ground coffee. sed and the appliance has used both · Thoroughly clean the inside of the appliance, as described in the ground coffee added and the cofchapter 11.2. Repeat the operation, first pressing the fee ground by the mill button as described in chapter 8. · Ground coffee has been added when · Remove the infuser and thoroughly clean the inside of the the appliance is off. appliance, as described in chapter 11.2. Repeat the operation, but switch the appliance on first · The holes in the spouts are clogged · Scrape the holes with a needle (see chapter 11.1, Fig.

24). with dry coffee. · The mobile container inside the service · Thoroughly clean the mobile container, particularly near door is blocked and cannot swing.



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