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You can read the recommendations in the user guide, the technical guide or the installation guide for DELONGHI EAM 2000 CAFFE VENEZIA. You'll find the answers to all your questions on the DELONGHI EAM 2000 CAFFE VENEZIA in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual DELONGHI EAM 2000 CAFFE VENEZIA
User guide DELONGHI EAM 2000 CAFFE VENEZIA
Operating instructions DELONGHI EAM 2000 CAFFE VENEZIA
Instructions for use DELONGHI EAM 2000 CAFFE VENEZIA
Instruction manual DELONGHI EAM 2000 CAFFE VENEZIA

21

1	Description of the appliance	21
2	Safety warning	22
3	Installation	22
4	Preparing the coffee maker	23
4.1	Filling the water tank	23
4.2	Filling the container with coffee beans	23
4.3	Using the coffee maker for the first time	23
5	Preparing the coffee (using coffee beans)	24
6	Adjusting the coffee grinder	26
7	Preparing espresso coffee with ground coffee (instead of beans)	27
8	Hot water delivery	27
9	Preparing cappuccinos (using steam)	28
10	Cleaning and maintenance	29
10.1	Cleaning the coffee maker	29
10.2	Cleaning the infuser	30
10.3	Descaling	31
10.4	Setting the water hardness	32
11	Meaning of the normal operation indicator lights	33
12	Meaning of the alarm indicator lights and what to do when they are on	34
13	Problems that can be resolved before calling the service centre	35

OPERATING INSTRUCTIONS



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1 Cleaning the coffee maker 10.2 Cleaning the infuser

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...30 10.3 Descaling

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31 10.4 Setting the water hardness

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6. At this point, the machine is ready for use.

Fig.1 Fig.3 Fig.4 OPERATING INSTRUCTIONS 25 5 PREPARING THE COFFEE (USING COFFEE BEANS) 1) Before delivering the coffee, always make sure that the green and lights are on steady, that the water tank and the coffee bean container are full. 2) Adjust the right-hand knob (Fig. 7) to set the desired taste of the coffee. Turning the knob clockwise increases the quantity of coffee beans that the machine will grind, and thus makes the taste of the coffee stronger. When using the machine for the first time, the correct position of the knob can be found by trial and error. Make sure not to turn it too far clockwise, otherwise the coffee will be delivered too slowly (in drops), above all when preparing two cups of coffee. 3) Adjust the left-hand knob (Fig. 8) to set the quantity of coffee required. Turning the knob clockwise makes a longer coffee. When using the machine for the first time, the correct position of the knob can be found by trial and error. 4) Place one cup under the spouts to make 1 coffee (Fig. 9) or 2 cups for 2 coffees (Fig.

10). For a creamy coffee, lower the spouts to bring them as close to the cups as possible (Fig. 11). 5) Press the button (Fig. 12) to make one cup of coffee or the button (Fig. 13) to make 2 coffees. At this point the machine grinds the beans, runs a short pre-infusion cycle, a pause and then completes the delivery. Once the desired quantity has been reached, the machine automatically stops delivering the coffee and discharges the grounds into the special container. 6) After a few seconds, when both the green and indicator lights are on again, another coffee can be made. 7) To switch the machine off, press the button.

(Before switching off, the machine automatically runs a rinse cycle: a little hot water will come out of the spouts and will be collected in the drip tray underneath - be careful, to avoid being scalded). If the machine is not switched off using the button, it will switch itself off and run a brief rinse cycle 3 hours after the last operation GB Fig.5 Fig.6 NOTE 1: : If the coffee is delivered a drop at a time or not at all, turn the grinding coarseness regulator (fig. 17) one click clockwise (see para.

6). Turn a click at a time until the coffee is delivered satisfactorily. NOTE 2: If the coffee is delivered too fast and is not creamy enough, turn the right-hand knob (fig. 7) clockwise. Proceed by trial and error to find the correct position of the knob.

Make sure not to turn the knob too far clockwise, otherwise the delivery may become too slow (in drops), above all when making two cups of coffee. If, after several coffees, the cream is still not satisfactory, also turn the grinding adjustment knob (Fig. 17) one click clockwise (see par. 6). NOTE 3: Tips on making hotter coffee: 1)) If, when the machine has just been turned on, a short cup of coffee is required (less than 60cc), use the hot rinsing water to pre-heat the cups (see the suggestion in par. 4.3, point 5). 1) If, when the machine has just been turned on, a short cup of coffee is required (less than 60cc), use the hot rinsing water to pre-heat the cups (see the suggestion in par. 4.3, point 5).

If, on the other hand, more than 2/3 minutes have elapsed since the last coffee was made, before preparing another coffee the infuser must be pre-heated, pressing the button (Fig. 14). Fig.7 Fig.8 OPERATING INSTRUCTIONS 26 Then let the water flow out into the drip tray underneath, or alternatively use this water to fill (and then empty) the cup to be used for the coffee, so as to pre-heat it. 2) Unless preheated, do not use cups that are too thick, as they will absorb too much heat. 3) Use cups that have been previously heated by rinsing them with hot water or alternatively by leaving them for at least 20 minutes on the cup warmer tray on top of the machine with the appliance on. NOTE 4: while the machine is making the coffee, the delivery can be stopped at any time by pressing the button (Fig. 12) or button (Fig. 13), as previously selected.

NOTE 5: as soon as delivery is complete, to increase the quantity of coffee, simply press and hold the button (Fig. 12) or button (Fig. 13), as previously selected, until reaching the desired quantity (this operation must be performed within 3 seconds from the end of the delivery of the coffee from the spouts).

NOTE 6: when the alarm comes on (chap. 12, point 1), the water tank must be filled, otherwise the coffee cannot be made.

The water tank can only be removed if the milk frother is first positivo indicate that the function has been selected and the coffee grinder has been disabled. 2. Lift the lid in the centre, insert the pre-ground coffee measure in the funnel (see fig. 19) and proceed as described in paragraph 5. NB: You can make just one coffee at a time by pressing the button.

NOTE 1: Never add the ground coffee when the machine is off, to prevent it from spilling inside the machine. NOTE 2: Never add more than 1 measure, otherwise either the machine will not make the coffee and the pre-ground coffee will be lost inside the machine, dirtying it, or the coffee will be run off in drips. Fig.18 NOTE 3: When dosing the quantity of coffee to be added, only use the measure supplied. NOTE 4: Only use ground coffee for espresso coffee makers: do not use coffee beans, freeze-dried coffee or other materials that may damage the machine. NOTE 5: If you add more than one measure of pre-ground coffee and the funnel blocks, use a knife to push the coffee down (Fig. 20) and then remove and clean the infuser and the machine, as described in paragraph 10.2 "Cleaning the infuser". 3. Once the coffee has been delivered, to make coffee using the beans again, deactivate the ground coffee function by pressing the button again (the light goes off and the coffee grinder is enabled for operation again).

8 HOT WATER DELIVERY Always make sure that the green and lights are on steady. Turn the milk frother towards the outside of the machine (Fig. 3). Position a container underneath the milk frother (Fig. 3). Turn the steam knob half a turn in anticlockwise until it stops (Fig. 5): hot water will come out of the milk frother and start to fill the container underneath. To stop the flow of hot water, turn the knob all the way clockwise (Fig. 6) and return the milk frother to the original position towards the centre of the machine. (It is recommended to deliver hot water for no more than 2 minutes).

Fig.19 Fig.20 OPERATING INSTRUCTIONS 29 9 PREPARING CAPPUCINOS (USING STEAM) · Fill a container with around 100 grams of milk for each cappuccino being prepared. When choosing the size of the container, remember that the volume will increase by 2 or 3 times. It is recommended to use partially skimmed milk at fridge temperature.

· Move the milk frother towards the outside (Fig. 3). · Prepare the espresso coffee as described in the previous paragraph, using sufficiently large cups.



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· Then press the steam button (Fig. 21).

The light (Fig. 22) starts flashing to indicate that the machine is heating up. · When the light remains on steady and stops flashing, the temperature of the machine has reached the ideal value for making the steam (par. 11 - point 6). · Immediately after, within a maximum of two minutes (otherwise the machine automatically returns to the coffee function), dip the milk frother into the container of milk (Fig. 23), making sure not to immerse the line in relief on the milk frother (indicated by the arrow in Fig. 24) and turn the steam knob half a turn anticlockwise until it stops (Fig. 5). (Be careful, to avoid being scalded). The steam released will make the milk froth and increase in volume.

@@@6) and then press the steam button (Fig. 21) to deactivate the steam function. @@@@21) to deactivate the function, when pressing the (Fig. 12) or button (Fig. @@@@NOTE 2: The milk frother must always be cleaned after use. @@@@Turn the knob clockwise as far as it will go. @@25).

@@26). Carefully wash the milk frother and the steam nozzle in warm water. Check that the two holes indicated by the arrows in Fig. 27 are not clogged. If necessary, clean them using a needle or pin. @@@@A soft damp cloth will suffice. @@@@12 - point3). · The water tank should be cleaned regularly.

@@@@To clean them, scrape the dry coffee residues with a needle (Fig. @@To clean it, proceed as follows: · turn the machine off by pressing the button (Fig. 4) (do not unplug it) and wait for all the indicator lights to go off; · open the service door (Fig. 15); · remove the drip tray and the grounds container (Fig. 16) and clean them; · press the two red release buttons on the infuser sideways and towards the centre (Fig. 29) and pull it out; **WARNING: THE INFUSER CAN ONLY BE REMOVED WHEN THE MACHINE IS OFF. ATTEMPTING TO REMOVE THE INFUSER WITH THE MACHINE ON WILL RISK CAUSING DAMAGE.E.** · wash the infuser under running water, without using detergents. Never wash the infuser in the dishwasher; · carefully clean the inside of the machine. To remove the coffee stuck to the parts inside the machine, scrape it with a plastic or wooden fork (Fig. 30) and then pick up all the residues using a vacuum cleaner (Fig. 31); · Replace the infuser by sliding it onto the supports and the pin at the bottom; then push the PUSH symbol fully in until hearing the click. GB Fig.29 Fig.

30 Infuser Push the PUSH symbol fully in until hearing the click. Fig.31 After having heard the click, check that the red buttons have opened back out. Support Pin Bottom pipe on the infuser. The pin must be inserted into the bottom pipe on the infuser. OPERATING INSTRUCTIONS 32 Check that the two red buttons have opened back out, otherwise the door cannot close. The two red buttons have opened out CORRECTLY The two red buttons have not opened out CORRECT INCORRECT NOTE 1: If the infuser is not inserted correctly until hearing the click and the two red buttons have not opened out properly, the service door will not close and the machine will not operate (when switching on the machine the light starts flashing (chap. 12 point 9)). NOTE 2: if it is hard to insert the infuser, (before inserting it) squeeze it into size by pressing it vigorously from above and below at the same time, as shown in Figure 32 NOTE 3: if it is still hard to insert the infuser, leave it out of the machine, close the service door, unplug from the mains then plug in again. Wait for all the lights to go off, then open the door and replace the infuser. · replace the drip tray, complete with the grounds container; · close the service door. 10.3 DESCALING Due to the continuous heating of the water used to make the coffee, over time it is normal for the tubing inside the machine to fill with lime scale. When the light starts flashing(chap. 12-point 5), it is time to descale the machine.

NOTE: when the light switches on, the coffee maker can still be used to prepare coffee. Proceed as follows: · empty the water tank and add the contents of one bottle (125 · place a container with a minimum capacity of 1.5 litres under the milk frother (Fig. 3); · turn the machine on by pressing the button (Fig. 4). · wait for the green and indicator lights to come on steady. · press and hold the button for at least 5 seconds (Fig.14). The light inside the button switches on (chap. 11 - point 8) to indicate the start of the descaling program (the and lights remain off to indicate that it is not possible to make coffee). · turn the steam knob half a turn anticlockwise (Fig.5). The descaling solution will come out of the milk frother and start to fill the container underneath. · the descaling program automatically performs a series of deliveries and pauses, so as to remove the lime scale deposits from inside the coffee maker. · after around 30 minutes, when the light comes on (chap.

12 - point 1), turn the steam knob half a turn clockwise (Fig.6) until it stops. Fig.32 ml) of DURGOL descaler plus one litre of water; OPERATING INSTRUCTIONS 33 The machine must be rinsed so as to eliminate the residues of descaling solution from inside the machine. Proceed as follows: · remove the water tank, rinse it and fill it with clean water. · reposition the tank. · empty the collection container (located under the milk frother) that is full of liquid, and then replace it under the milk frother. · turn the steam knob half a turn anticlockwise (Fig. 5). Hot water will come out of the milk frother and fill the container underneath.

· when the tank is empty, the light goes off and the light comes on (chap. 12 - point 1). · turn the steam knob all the way clockwise (Fig. 6) and fill the water tank with clean water again. · the program of descaling is hour terminated and the machine is ready per do again the coffee.

NOTE: if the descaling procedure is stopped before completion, the alarm (chap. 12 - point 5) is not deactivated and the procedure must be started again from the beginning. IMPORTANT: THE GUARANTEE IS NOT VALID IF THE ABOVE DESCALING OPERATION IS NOT PERFORMED REGULARLY.

10.4 SETTING THE WATER HARDNESS The light (chap.

12 - point 5) switches on after a preset period of operation, set in the factory, considering the maximum quantity of lime scale that may be contained in the mains water. If necessary, this period of operation can be extended, thus making the descaling operation less frequent, by programming the machine based on the actual lime content in the water used. Proceed as follows: · after having removed the "Total hardness test" strip (enclosed on page 2) from its packaging, dip it fully in the water for a few seconds, then pull it out and wait around 30 seconds (until it changes colour and a number of red dots are formed); · check that the machine is off (all the indicator lights are off); · press the button (Fig.



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14) and hold it for at least 5 seconds. The four lights , , and come on. · press the button (Fig.18) repeatedly until the number of lights that are on coincides with the number of red squares on the test strip (for example, if there are 3 red squares on the test strip, press the button until 3 indicator lights come on together, , and). · press the button (Fig. 14) to save the data. The coffee maker is now programmed to provide the descaling warning when effectively necessary, based on the actual hardness of the water.

· GB OPERATING INSTRUCTIONS 34 11 MEANING OF THE NORMAL OPERATION INDICATOR LIGHTS LIGHT 1 DESCRIPTION The , lights flash MEANING indicator The machine is not ready to make coffee (the ideal water temperature has not yet been reached). Wait for the indicator lights to come on steady before making the coffee. 2 3 4 5 6 7 The , indicator The machine is at the right temperature and lights are on steady. ready to make coffee The steady The steady The flashes The light is on The machine is delivering one cup of coffee. light is on The machine is delivering two cups of coffee. steam light The machine is heating to the ideal temperature to produce steam. Wait for the light to come on steady before turning the steam knob. light is on steady The machine is ready to deliver steam and the steam knob can be turned. light is on The machine is ready for delivery using ground coffee (see chap.

7). light is on The automatic descaling program is in progress (see par. 10.3) The steady The steady 8 OPERATING INSTRUCTIONS 35 12 MEANING OF THE ALARM INDICATOR LIGHTS AND WHAT TO DO WHEN THEY ARE ON LIGHTS 1 DESCRIPTION The light is on steady GB MEANING ACTION

The water tank is empty or is Fill the water tank as described in par. 5, note 6 and insert it fully. positioned incorrectly. The tank is dirty or lined with lime Rinse or descale the tank. scale. 2 The light flashes The machine cannot make the Turn the steam knob anticlockwise (Fig. 5) as described in par.

5 note 10. coffee and is noisy. The coffee comes out too slowly. Turn the grinding adjustment knob (Fig. 17) one click clockwise (par. 6). 3 The steady light is on The coffee grounds container is full Empty the grounds container and clean it as described in par. 5 - note 7, then insert it fully. or not in place. The grounds container has not Open the access door and replace the grounds container.

been replaced after cleaning. The light flashes 4 The ground coffee has not been Add the ground coffee as described in par. 7. poured into the funnel with the function selected. Fill the container with beans, as descriNo more coffee beans bed in par. 4.2 If the coffee grinder is very noisy, it Contact an authorised Dè Longhi servimeans that a small stone in the coffee ce centre. beans has blocked the coffee grinder. 5 The flashes light This indicates the presence of lime The descaling procedure, described in par. 10.

3, needs to be performed as scale in the machine. soon as possible. After cleaning, the infuser has pro- Leave the service door closed and the bably been left out of the coffee infuser out of the coffee maker. Press the 1CUP and 2CUPS buttons together maker. until the four lights go off.

Only when all four lights are off can the door be opened and the infuser inserted (to insert the infuser see par. 10.2) 6 The machine makes a strange noise and the four lights , , and flash alternately. 7 The and lights flash alternately The machine has just been switched on and the infuser is not inserted correctly, consequently the door is not closed properly. Press the infuser where marked PUSH until hearing the click.

Check that the two red buttons open out correctly (par. 10.2). Close the service door and press the button. 8 The , and lights are on and flashing The The machine has been switched on Turn the steam knob clockwise all the with the steam knob in the open way round (Fig. 6). position. light is flashing The service door is open. 9 If the service door cannot be closed, check that the infuser is inserted correctly (par. 10.

2 - note 1) OPERATING INSTRUCTIONS 36 LIGHTS DESCRIPTION The light is on steady and the green lights are flashing. MEANING ACTION After cleaning, the infuser has pro- Insert the infuser, see par. 10.2 bably been left out of the coffee maker The inside of the machine is very Thoroughly clean the inside of the machine, as described in par. 10.2 dirty. The ground coffee funnel is clog- Empty the funnel with the help of a knife, as described in par. 7 note 5 ged. (Fig.20).

10 11 The light is flashing 1 3 P R O B L E M S T H A T C A N B E R E S O L V E D B E F O R E C A L L I N G T H E S E R V I C E C E N T R E If the machine is not working and an alarm light is on, the causes of the malfunction can be identified and resolved by referring to chap. 12. @@PROBLEM · The coffee does not come out of one of the spouts. @@5 note 3). @@@@7) a little fee during the infusion process.

clockwise (see chap. 5 note 2) · The coffee is not creamy enou- · gh The coffee is ground too coarse Turn the grinding adjustment knob (Fig. 17) one click anticlockwise (see chap. 6). · · The coffee comes out too slowly · The ground coffee is not correct Use another brand of coffee blend.

The coffee is ground too fine. Turn the grinding adjustment knob (Fig. 17) one click clockwise (see chap. 6). · The machine uses too much cof- Turn the right-hand knob (Fig. 7) a little antifee during the infusion process clockwise. The coffee is ground too coarse The machine uses too little coffee during infusion. Turn the grinding adjustment knob (Fig. 17) one click anticlockwise (see chap. 6).

Turn the right-hand knob (Fig. 7) a little clockwise. · The coffee comes out too quickly. · · OPERATING INSTRUCTIONS 37 PROBLEM · The coffee does not come out of one of the spouts. CAUSE · The outlet is blocked SOLUTION Scrape the remains of dry coffee accumulated with a needle (Fig. 28). GB · Turning the steam knob, no · The holes in the spouts are clogged. steam comes out of the milk frother. · Pressing the and buttons, the machine does not deliver coffee, but only water. Clean the holes in the milk frother and the steam nozzle (see chap.

9 - Fig.27). · Ground coffee may be blocked in the funnel. Remove the ground coffee inside the funnel, using a knife (see chap. 7 note 5).

Then clean the infuser and the inside of the machine (see the description in par. 10.2) · Pressing the button, the machine does not switch on. · The infuser cannot be removed for cleaning. · The machine is not plugged in.

Check that the power cable is plugged into the power outlet · The machine is on. The infuser Turn the machine off (see par. 10.2). can only be removed if the WARNING: the infuser can only be removed when the machine is off.



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machine is off Attempting to remove the infuser with the machine on will risk causing damage. · Too much ground coffee has Remove the infuser and thoroughly · Ground coffee is used clean the inside of the machine, as been added. (rather than beans) and the described in par. 10.2.

Repeat the machine does not deliver operation using a maximum of 1 level the coffee. measure of ground coffee · The button has not been pressed and the machine has used both the ground coffee added and the coffee ground by the grinder. Thoroughly clean the inside of the machine, as described in par. 10.2.

Repeat the operation by first pressing the button, as indicated in chapter 7. · Ground coffee has been added Remove the infuser and thoroughly clean the inside of the machine, as when the machine is off. described in par. 10.2.

Repeat the operation, however switching on the machine first. · The coffee does not come out of the spouts, but rather around the service door. · The holes in the spouts are clog- Scrape the holes with a needle (see par. 10.1, Fig.

28). ged with dry coffee. · The mobile drawer inside the Thoroughly clean the mobile ser vice door is blocked and drawer, above all near the hinges, so that they swing smoothly. cannot swing. OPERATING INSTRUCTIONS.



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