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You can read the recommendations in the user guide, the technical guide or the installation guide for COMPAQ W2338H. You'll find the answers to all your questions on the COMPAQ W2338H in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

**User manual COMPAQ W2338H**  
**User guide COMPAQ W2338H**  
**Operating instructions COMPAQ W2338H**  
**Instructions for use COMPAQ W2338H**  
**Instruction manual COMPAQ W2338H**

#### **User's Guide**

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w2228h  
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w2448h/hc  
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**Manual abstract:**

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Throughout this guide, blocks of text may be accompanied by an icon.

These blocks are notes, cautions, and warnings, and they are used as follows: WARNING: Indicates that failure to follow directions could result in bodily harm or loss of life. CAUTION: Indicates that failure to follow directions could result in damage to equipment or loss of information. NOTE: Indicates additional information. User's Guide iii iv User's Guide Contents Notational Conventions..

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*. B8 vi User's Guide and screen optimization (choose English, Simplified Chinese, French, German, Italian, Spanish, Dutch, Japanese, or Brazilian Portuguese) User's Guide 11 Product Features Built-in stereo speakers, rear-facing Four to six Universal Serial Bus (USB) 2.0 ports to use with USB devices. In models with six USB ports, two are reserved for internal-only use (for webcam and card reader--select models only). Ambient light sensor (select models only) Task light (select models only) Keyboard parking Power Saver to reduce energy consumption Quick View settings display CD included: Drivers Auto-adjustment software My Display software Webcam software (select models only) Documents Adobe® Acrobat® Reader Cantilever base Double-hinged base 12 User's Guide 2 Safety and Maintenance Guidelines Important Safety Information The power cord is designed for use with your monitor. To use a different cord, use only a power source and connection compatible with this monitor. WARNING: Always connect your monitor, the computer, and other equipment to a grounded (earthed) power outlet. To reduce the risk of electric shock or damage to your equipment, do not disable the power cord grounding feature. The grounding plug is an important safety feature. WARNING: For your safety, be sure that the grounded power outlet you plug the power cord into is easily accessible to the operator and located as close to the equipment as possible.*

*To disconnect power from the equipment, unplug the power cord from the power outlet by grasping the plug firmly. Never pull on the cord. CAUTION: To protect your monitor, as well as your computer, connect all power cords for your computer and its peripheral devices (such as a monitor, printer, or scanner) to a surge protection device such as a power strip with surge protection or uninterruptible power supply (UPS). Not all power strips provide surge protection; the power strips must be specifically labeled as having this ability. Use a power strip whose manufacturer offers a damage replacement policy, so you can replace your equipment if surge protection fails.*

*Safety Precautions Use only a power source and connection compatible with this monitor, as indicated on the label/back plate of the monitor. Be sure the total ampere rating of the products connected to the outlet does not exceed the current rating of the electrical outlet, and the total ampere rating of the products connected to the power cord does not exceed the rating of the power cord.*



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Look on the power label to determine the ampere rating (Amps or A) for each device. Install your monitor near a power outlet that you can easily reach. Disconnect the monitor by grasping the plug firmly and pulling it from the outlet.

Never disconnect the monitor by pulling the cord. Do not allow anything to rest on the power cord. Do not walk on the cord. User's Guide 21 Safety and Maintenance Guidelines Maintenance Guidelines To enhance the performance and extend the life of your monitor: Do not open your monitor cabinet or attempt to service this product yourself. If your monitor is not operating properly or has been dropped or damaged, contact your Hewlett-Packard authorized dealer, reseller, or service provider. Adjust only those controls that are described in the operating instructions. Turn your monitor off when not in use. You can substantially increase the life expectancy of the monitor by using a screen saver program and turning off the monitor when not in use. Keep your monitor in a well-ventilated area, away from excessive light, heat, or moisture. Slots and openings in the cabinet are provided for ventilation.

These openings must not be blocked or covered. Never push objects of any kind into cabinet slots or other openings. Unplug the monitor from the power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Do not drop the monitor or place it on an unstable surface. When removing the monitor base, you must lay the monitor face down on a soft area to prevent it from getting scratched, defaced, or broken. Cleaning the Monitor The monitor is a high-quality optical device that requires special care when cleaning. To clean the monitor, follow these steps: 1. Turn off the computer and the monitor. 2.

Unplug your monitor from the power outlet before cleaning. CAUTION: Do not use benzene, thinner, ammonia, or any volatile substance to clean the monitor screen or cabinet. These chemicals may damage the monitor. Do not use liquid or aerosol cleaners. Never use water to clean an LCD screen.

3. Wipe the screen with a dry, soft, clean cloth. If the screen requires additional cleaning, use an antistatic screen cleaner. 4. Dust the monitor housing. Use a damp cloth to clean the cabinet. If the cabinet requires additional cleaning, use a clean cloth dampened with isopropyl alcohol. 5. Plug in the monitor. 6. Turn on the monitor and the computer. 22 User's Guide 3 Setting Up the Monitor Unpacking the Monitor 1. Unpack the monitor. Make sure all contents are included. Store the packing box.

2. Turn off the computer and other attached devices. 3. Determine whether the monitor will be desktop mounted or wall-mounted. See "Installing the Monitor." 4. Prepare a flat area to assemble the monitor. You may need a flat, soft, protected area for placing the monitor screen-down while preparing it for installation. 5. You need a Phillips screwdriver for preparing the monitor for wall-mounting.

You may need a straight-slot screwdriver to secure some cables. Installing the Monitor You can install the monitor on a desktop or wall-mount it. Place the monitor in a convenient, well-ventilated location near your computer. Connect the monitor cables after you have installed the monitor. Assembling the cantilever base CAUTION: The screen is fragile.

Avoid touching or applying pressure to the LCD screen; doing so can cause damage. 1. Set the monitor screen down on a flat, soft, protected surface. 2. Align the neck with the monitor base.

3. Slide the base until it snaps in place. Make sure the base is securely locked in place. Attaching the cantilever base 4. Lift the monitor to an upright position and place on a flat, stable surface. User's Guide 31 Setting Up the Monitor Unfolding the double-hinged monitor WARNING: Do not place the double-hinged monitor face down for folding. The base hinge can spring up and cause serious injury or damage. 1. With the monitor still in its flat, folded state, set it screen-side up on a flat surface. 2.

Rotate the screen to the horizontal position (in the figure, the straight arrow is your position in front of the monitor). (Perform this step only if your monitor has the pivot feature.) 3. Holding the base of the monitor, lift up the panel at its top without touching or putting pressure on the screen (1). 4. Remove the shipping strap (do not cut it) (2). 5. Put the shipping strap in a safe place, in case you need it to ship the monitor. 6. Lift and lower the base hinge for proper viewing.

32 User's Guide Setting Up the Monitor Preparing the cantilever-base monitor for wall-mounting 1. Disconnect the power cable and any other cables from the monitor. 2. Remove the monitor base. Keep the monitor panel screen down on a flat, soft area.

3. After the base is removed, remove the rubber plug on the neck of the monitor. You will see a screw below the rubber plug and two additional screws on the panel. 4. Remove all three screws.

5. Remove the neck from the monitor. 6. Save the removed items (rubber plug, screws, neck, and base) for future use. 7. Follow the instructions included with the mounting fixture to ensure that the monitor is safely attached. The four-threaded mounting holes that are on the back of the panel are compliant with the VESA standard for mounting flat-panel monitors. Use the four holes to attach a swing arm or other mounting fixture. Wall-mounting the double-hinged monitor Before you mount the monitor on a wall, a swing arm, or other mounting fixture, you must remove the monitor base and the pedestal. Note that the mounting fixture is not supplied.

You will need a Phillips screwdriver. Read the following warning and caution statements before beginning the procedure. WARNING: To reduce the risk of personal injury or of damage to the equipment, check that the wall-mounting fixture is adequately installed and secured before attaching the monitor. Refer to the instructions supplied with the wall-mounting fixture and check that it is capable of supporting the monitor. Preparation WARNING: Do not place the double-hinged monitor face down for folding. The base hinge can spring up and cause serious injury or damage. 1. Disconnect the power cable and any other cables from the monitor. 2. Carefully place the monitor face down on a flat, soft surface.

This might entail elongating the hinge and tilting the monitor back to ensure the monitor is flat. 3. With your fingertips, snap off the VESA cover from the back of the monitor. 4. Remove all four screws from the VESA plate.

User's Guide 33 Setting Up the Monitor 5. Save the removed items (cover, screws, and base) for future use. 6. Follow the instructions included with the mounting fixture to ensure that the monitor is safely attached. The four-threaded mounting holes that are on the back of the panel are compliant with the VESA standard for mounting flat-panel monitors.

The monitor uses the 100 mm spacing standard. Use the four holes to attach a swing arm or other mounting fixture.



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Connecting the VGA (Analog) or DVI-D (Digital) Cable Use a VGA video cable or a DVI-D video cable (provided with select models). To use DVI, you must have a DVI-compliant graphic card. Connectors are located on the back of the monitor. Be sure the computer and monitor are turned off and unplugged. Some graphic cards have both a DVI connector and a DVI-to-VGA converter included in the box (select models only). If the monitor has a VGA connector but no DVI connector, use the DVI-to-VGA converter to connect to the computer: Connect the DVI-to-VGA converter to the DVI connector on the computer graphic card, and then connect the VGA cable to the converter and the monitor. Connecting the VGA or DVI-D cable--connector locations may vary 34 User's Guide Setting Up the Monitor To connect the VGA cable Connect one end of the VGA video cable to the back of the monitor and the other end to the VGA video connector on the computer. To connect the DVI-D cable Connect one end of the DVI-D video cable to the back of the monitor and the other end to the DVI video connector on the computer.

You can use this cable only if your computer has a DVI-compliant graphic card installed. The monitor DVI-D connector and cable are included with select models only. NOTE: If you use a DVI-to-HDMI adapter, you must connect the green audio cable to enable the speakers. The signal from the DVI connector is for video only. Connecting the VGA / DVI-I Cable (Select Models Only) Connect the VGA end of the cable to the back of the computer and connect the DVI-I end of the cable to the monitor. Connecting the HDMI Cable (Select Models Only) Connect one end of the HDMI cable to the back of the monitor and the other end to any compatible digital audio/video source, such as a set-top box, a DVD player, or a digital television. User's Guide 35 Setting Up the Monitor Audio and Video Cables and Adapters The following table shows the cable and adapter types that may be required to connect the monitor to the computer, TV, or set-top box. The number and type of cables required may vary by model. Some cables and adapters are included for select models only and may be sold separately. Cable/Adapter Name HDMI cable Description HDMI transmits an all-digital signal.

It is the recommended choice for playback from a DVD or DVR. HDMI is capable of transmitting both uncompressed digital audio and digital video signals, because it has video, audio, and control signals. DVI cable DVI transmits an all-digital video signal. VGA cable VGA transmits an analog video signal. DVI-to-VGA adapter Connects a DVI monitor to a VGA connector on the back of the computer, TV, or set-top box or connects a VGA monitor to a DVI connector on the back of the computer, TV, or set-top box.

DVI-to-HDMI adapter Connects a DVI monitor to an HDMI connector on the back of the computer, TV, or set-top box or connects an HDMI monitor to a DVI connector on the back of the computer, TV, or set-top box. NOTE: If you use a DVI-to-HDMI adapter, you must connect the green audio cable to enable the speakers. VGA-to-DVI-I cable Converts an analog video signal to a digital video signal. NOTE: When using a VGA or DVI signal, you must connect your audio separately because a VGA or DVI signal converts only video data, not audio data. A separate audio connection is not necessary when you use an HDMI signal, because an HDMI signal can convert both video and audio data.

36 User's Guide Setting Up the Monitor Connecting the Audio Cable Connect the built-in monitor speakers to the computer by using the audio cable, as shown in the following illustration. Connecting the audio cables--connector locations may vary Connecting the USB Hub Cable (Select Models Only) Connect the USB hub cable from the computer to the USB In connector on the monitor. This enables USB 2.0 ports on the monitor. USB In User's Guide 37 Setting Up the Monitor Connecting USB Devices to the Monitor (Select Models Only) You can connect four USB devices, such as a USB flash drive or a digital camcorder, to your monitor. Do this only after you have connected the USB hub cable from the computer to the monitor. Connecting the Power Cable 1. Read the warning below. WARNING: To reduce the risk of electric shock or damage to your equipment: Do not disable the power cord grounding plug. The grounding plug is an important safety feature.

Plug the power cord into a grounded (earthed) electrical outlet. Be sure that the grounded power outlet you plug the power cord into is easily accessible to the operator and located as close to the equipment as possible. A power cord should be routed so that it is not likely to be walked on or pinched by items that are placed upon it or against it. Do not place anything on power cords or cables. Arrange them so that no one may accidentally step on or trip over them. Do not pull on a cord or cable. See "Technical Specifications" in Appendix B for additional information. Connecting the power cable 2. Connect one end of the power cable to the monitor and the other end to a grounded electrical outlet. 38 User's Guide Setting Up the Monitor Cable Management The HP LCD monitors have two cable tunnels on either side for cable management.

Cables can be easily secured and are hidden when viewed from the front. NOTE: If your monitor has the pivot feature, make sure the cords are set loosely enough so they will not pull and disconnect when the monitor is pivoted. . Adjusting the Tilt For optimal viewing, adjust the screen tilt to your own preference, as follows: 1. Face the front of the monitor and hold the base so that you do not topple the monitor while changing the tilt.

2. Adjust the tilt by moving the top edge of the monitor either toward or away from you, without touching the screen. User's Guide 39 Setting Up the Monitor CAUTION: The monitor can fall back if the hinge is extended fully and the monitor screen is tilted back too far. Adjusting the Swivel The HP LCD monitor allows a usable range of motion with the swivel feature. CAUTION: To avoid breakage or other damage, avoid applying pressure to the LCD screen while swiveling it or changing the tilt.

310 User's Guide Setting Up the Monitor Adjusting the Height (Select Models Only) The monitor adjusts up and down easily by extending or lowering the hinge. Pivoting the Monitor (Select Models Only) NOTE: For full functionality of this pivot feature (select models only), the My Display software may need to be installed. See "My Display Software (Select Models Only)" in the "Operating the Monitor" chapter for information on how to install this software. Some graphics cards support rotating the image of the display automatically. 1. Facing the monitor and holding its base down, tilt the monitor backward 10 to 30 degrees by pulling the bottom of the screen toward you.



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User's Guide 311 Setting Up the Monitor CAUTION: The first step is important--the double-hinged monitor can scratch the base surface if the monitor is not tilted back enough before pivoting it. 2. If the monitor is in its landscape position, after it is tilted back, pivot it clockwise to portrait position. If it is in portrait position, tilt it back and pivot the monitor counterclockwise to landscape orientation.

312 User's Guide Setting Up the Monitor Keyboard Parking If you need more space on your desktop, place the keyboard under the monitor when not in use.

User's Guide 313 Setting Up the Monitor 314 User's Guide 4 Operating the Monitor CD Software and Utilities The CD that is included with this monitor contains the drivers and software that you can install on your computer. Installing Drivers If you determine that you need to update the drivers, you can install the monitor-driver INF and ICM files from the CD, or download them from the Internet. To install the monitor-driver software from the CD: 1. Insert the CD in your computer CD drive. The CD menu appears. 2. Select the language. 3. Click Install Monitor Driver Software.

4. Follow the onscreen instructions. 5. Restart the computer. 6.

Ensure that the proper resolutions and refresh rates appear in the Display Control Panel settings. Refer to the Windows® operating system documentation for more information. NOTE: You might need to install the digitally signed monitor drivers (INF or ICM files) manually from the CD, in case of an installation error. Refer to the "Driver Software Readme" file on the CD for instructions (in English only). Downloading updated drivers from the Internet To download the latest version of drivers and software files from the HP Support site: 1.

Refer to: <http://www.hp.com/support> 2. Select your country/region. 3. Select Download Drivers and Software. 4. Enter the model number of your monitor. The software-download pages for your monitor are displayed. 5.

Download and install the driver and software files by using the instructions in the download pages. 6. Ensure that your system meets the requirements. User's Guide 41 Operating the Monitor Using the Auto-Adjustment Function You can easily optimize the screen performance for the VGA input by using the Auto/Select button on the monitor and the auto-adjustment pattern software on the CD provided. Do not use this procedure if your monitor is using a DVI or HDMI input. If your monitor is using the VGA input, this procedure can correct the following image-quality conditions: Fuzzy or unclear focus Ghosting, streaking, or shadowing effects Faint vertical bars Thin, horizontal scrolling lines Off-center picture CAUTION: Burn-in image damage may occur on monitors that display the same static image on screen for a prolonged period of time (12 consecutive hours of non-use). To avoid burn-in image damage on your monitor screen, you should always activate a screen saver application or turn off the monitor when it is not in use for a prolonged period of time. Image retention is a condition that may occur on all LCD screens. To use the auto-adjustment feature: 1. Allow the monitor to warm up for 20 minutes before adjusting.

2. Press the Auto/Select button on the monitor front panel. You can also press the Menu button, and then select Image Control, followed by Auto Adjustment from the OSD menu. See "Adjusting Screen Quality" in this chapter. If the result is not satisfactory, continue with the procedure.

3. Insert the CD in your computer CD drive. The CD menu displays. 4. Select the language.

5. Select Open Auto-Adjustment Software. 6. The setup test pattern displays. Auto-adjustment setup test pattern 7. Press the Auto/Select button on the monitor front panel to produce a stable, centered image. 42 User's Guide Operating the Monitor My Display Software (Select Models Only) Use My Display to choose preferences for optimum viewing. You can select settings for gaming, movies, photo editing or just working on documents and spreadsheets. My Display also provides an easy way to adjust settings such as brightness, color, and contrast. To install the software: 1.

Insert the CD in your computer CD drive. The CD menu displays. 2. Select the language. 3. Click Install My Display Software (available on select models). 4. Follow the onscreen instructions. 5. Restart the computer.

To open the My Display software: 1. Click the HP My Display icon on the taskbar. Or 1. Click the Windows Vista start button™ 2. Click All Programs.

3. Click HP My Display. 4. Select HP My Display. For additional information, refer to the onscreen Help within the software.

on the taskbar. Front-Panel Controls Control buttons are located on the front or top of the monitor: Icon Power Description Turns the monitor on and to standby or sleep mode. NOTE: The power button is located on the top or front of the monitor depending on the model. Menu Opens, selects, or exits the OSD menu. Adjusts the volume level. Source + Auto Select Chooses video input source from the computer. Navigates backward through the OSD menu and decreases adjustment levels. Navigates forward through the OSD menu and increases adjustment levels. Auto-adjusts the display to the ideal setting when the OSD is not active. Enters the selected option.

User's Guide 43 Operating the Monitor Using the On-screen Display (OSD) An On-screen display is an image superimposed on a screen picture, commonly used by monitors, televisions, VCRs, and DVD players to display information such as volume, channel, and time. NOTE: You can use My Display OSD software or the front-panel control buttons to adjust settings. 1. If the monitor is not already on, press the Power button to turn on the monitor. 2. To access the OSD menu, press the Menu button. The OSD Main Menu displays. 3. To navigate through the Main or Sub-Menu menu, press the + (Plus) button on the monitor's front panel to scroll up, or the (Minus) button to scroll in reverse. Then press the Auto/Select button to select the highlighted function.

The menu moves to the top if you scroll down at the bottom of the selections. The menu moves to the bottom if you scroll up at the top of the selections. 4. To adjust the scale of a selected item, press the + or button. 5.

Select Save and Return. If you don't want to save the setting, select Cancel from the Sub-Menu or Exit from the Main Menu. 6. Press the Menu button to exit the OSD. NOTE: When a menu is displayed, if the buttons are untouched for 30 seconds (factory default), adjustments and settings are saved and the menu closes.

OSD Menu Selections The following table lists the On-Screen Display (OSD) menu selections and their functional descriptions. After changing an OSD menu item, and if the menu screen has these options, you may choose to: Cancel -- to return to the previous menu level. Save and Return -- to save all changes and return to the OSD Main Menu screen.



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This Save and Return option is active only if you change a menu item. Reset -- to change back to the previous setting. 44 User's Guide Operating the Monitor  
Icon Main Menu Options Switch Video Input (select models only) Brightness Contrast Image Control Submenu Options Description Switches the video input  
signal source when the monitor is connected to two active and valid video sources. Switching video input sources may take several seconds. Adjusts the  
brightness level of the screen. Adjusts the contrast level of the screen. Adjusts the screen image.

Also enables or disables the ambient light sensor (select models). Auto-Adjustment Horizontal Position Vertical Position Custom Scaling Automatically  
adjusts the screen image (VGA Input only). Adjusts the horizontal position of the picture (VGA Input only). Adjusts the vertical position of the picture (VGA  
Input only). Selects the method on how displayed information on the monitor will be formatted. Select: Fill to Screen -- Image fills the entire screen and might  
look distorted or elongated because of non-proportional scaling of height and width. Fill to Aspect Ratio -- Image is sized to fit the screen and maintains  
proportional image. Refresh Overdrive (select models) Sharpness (select models) Provides access to the gray-to-gray panel overdrive function. Enabled for  
panel native resolution only. The default is Off.

On a scale of 1 to 5, adjusts the screen image to look sharper or softer. NOTE: If the one-to-one custom scaling menu is selected, scaling is disabled and the  
Sharpness feature is as well. Ambient Light Sensor (select models) Adjusts the brightness of the screen depending on the ambient light of the environment. The  
sensor is on the left front of the monitor. By default the sensor is set to On.

@@@ Adjusts the focus of the display. @@@ Changes to slightly reddish white. @@G -- Sets your own green color levels. @@ Selects viewing mode.  
Selects the movie mode.

Selects the photo mode. Selects the gaming mode. Selects the text mode. @@ Selects the language in which the OSD menu is displayed. The factory default is  
English. Selects the power-management features of the monitor. Adjusts the volume level. Adjusts the position of the OSD menu on the screen. @@ The factory  
default range is 50. @@ The factory default range is 50.

@@@@@ When set to Off, the light will remain off at all times. @@@@ The default is DVI. You must restart the computer  
to have the change take effect. @@ Provides the recommended resolution mode and refresh rate for the monitor. Reports the serial number of the monitor.  
The serial number is needed if contacting HP technical support. Reports the firmware version of the monitor. Reports the total hours of backlight operation.

For service support, go to: <http://www.hp.com/support>

Returns settings to factory defaults. User's Guide 47 Operating the Monitor Selecting Video Input Connectors The input connectors are: VGA  
connector (analog) DVI-D connector (digital) HDMI connector The monitor automatically determines which inputs have valid video signals, and displays the  
image. You can connect the VGA cable, the DVI-D cable, or both. If both cables are installed, the default input selection is DVI. The HDMI cable is in place  
of the DVI-D cable.

The source of input can be switched using the Switch Video Input option in the OSD menu. Switching from a VGA to an HDMI input source may take several  
seconds. Identifying Monitor Conditions Special messages appear on the monitor screen for the following monitor conditions: Input Signal Out of Range --  
Indicates the monitor does not support the video card's input signal because its resolution or refresh rate are set higher than the monitor supports. Change  
your video card settings to a lower resolution or refresh rate. Restart your computer for the new settings to take effect.

Monitor Going to Sleep -- Indicates the screen display is entering a sleep mode. The speakers are turned off in sleep mode. Check Video Cable -- Indicates a  
video input cable is not properly connected to the computer or monitor. OSD Lock-out -- The OSD can be enabled or disabled by pressing and holding the  
Menu button on the front panel for 10 seconds. If the OSD is locked, the warning message OSD Lock-out appears for 10 seconds. If the OSD is locked, press  
and hold the Menu button for 10 seconds to unlock the OSD. If the OSD is unlocked, press and hold the Menu button for 10 seconds to lock the OSD. No Input  
Signal -- Indicates the monitor is not receiving a video signal from the computer on the monitor video input connector(s). Check to see if the computer or  
input signal source is off or in the power-saver mode. Auto Adjustment in Progress -- Indicates the auto-adjustment function is active.

See "Adjusting Screen Quality" in this chapter. Adjusting Screen Quality The auto-adjustment feature automatically fine-tunes the image quality for display  
size, position, clock, and phase each time a new video mode is displayed. For more precise adjustments of VGA input, run the Auto-Adjustment software on  
the CD. See "Using the Auto-Adjustment Function" in this chapter. If you want additional image-quality improvement, use the Clock and Clock Phase  
controls of the monitor to fine-tune the image. See "Optimizing Analog Video" in this chapter. Optimizing Analog Video Some monitors contain advanced  
circuitry that allow the monitor to function as a standard analog monitor. Two controls in the OSD menu can be adjusted to improve analog image  
performance: Clock -- Increase or decrease the value to minimize any vertical bars or stripes visible on the screen background. Clock Phase -- Increase or  
decrease the value to minimize video distortion or video jitter. Use these controls only when the auto-adjustment function does not provide a satisfactory  
monitor image in analog mode.

48 User's Guide Operating the Monitor To obtain the best results: 1. Allow the monitor to warm up for 20 minutes before adjusting. 2. Display the adjustment-  
pattern application provided on the CD. 3.

Access the OSD menu, then select Image Control. 4. Set the main Clock settings correctly first, because the Clock Phase settings depend on the main Clock  
setting. When adjusting the Clock and Clock Phase values, if the monitor images become distorted, continue adjusting the values until the distortion  
disappears. To restore the factory settings, access the OSD menu, select Factory Reset, and then select Yes.

Power-Saver Feature When the monitor is in normal operating mode, the Power light is aqua-white and the monitor uses the normal watts of power. For  
power usage, refer to "Technical Specifications" (Appendix B). The monitor also supports a power-saver mode that is controlled by the computer. When the  
monitor is in the reduced-power state, the monitor screen is blank, the backlight is off, and the Power light is amber. The monitor uses minimum power.



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When the monitor is "awakened," a brief warm-up period occurs before the monitor returns to normal operating mode. The energy-saving reduced power state activates if the monitor does not detect either the horizontal sync signal or the vertical sync signal. The power-saver feature must be activated on your computer for this feature to work. Refer to your computer documentation for instructions on setting energy-saver features (sometimes called power-management features). NOTE: The energy-saver feature works only when the monitor is connected to computers that have energy-saver features.

**Ambient Light Sensor (Select Models)** An integrated light sensor, on the left front of the monitor, adjusts the LCD backlight output to the current ambient light conditions. By default, the ambient light sensor is on. Manually enable or disable the sensor using the Image Control main menu in the OSD. If you adjust the Quick View, Brightness, Contrast, or sRGB functions in the OSD, the light sensor will automatically be disabled. **User's Guide 49 Operating the Monitor Task Light (Select Models)** The task light sheds warm white light in front of the monitor. It is located just to the left of the OSD front panel buttons. Press the button to operate the light: Press once for 100% illumination Press again for 75% illumination Press again for 35% illumination Press a fourth time to turn off the task light **Webcam (Select Models)** Install CyberLink YouCam software and driver from the CD that came with your monitor. NOTE: USB connectivity between the monitor and PC is required for the webcam to operate. Use your webcam to: create videos from files on your computer. create snapshots to view, organize, edit, send, and print.

create video notes for an enhanced visual calendar and to share. initiate live video chats with Windows Live Messenger or other compatible software program. import live videos into a movie-making program to save, send, stream on the Web, or record to disc. A -- Activity light B -- Webcam C -- Microphone **410 User's Guide Operating the Monitor Capturing Webcam Video and Snapshots** To use CyberLink YouCam after you install it from the provided CD: 1. Click the Windows Vista start button .

2. Click All Programs, CyberLink YouCam, and then click CyberLink YouCam again. 3. Click Tutorials to view an instructional video. **Having a Video Chat or Making Conference Calls** To set up a video chat, you must have a connection to the Internet, an ISP, and software that enables you to make video calls over the Internet.

As with chat or instant messenger software, you can use this kind of software to chat with one or more people at a time. This software may require a separate subscription. The optimal distance for recording sound with the array microphone is about .5 meters (2 feet) away from the microphone. Before you can set up a video chat: 1. Download an Internet messenger or video phone call program. Make sure the person you are calling has compatible video-calling software. 2. Enable your webcam as the default video input. This is usually done through the video setup in the Tools menu in the software program you are using.

3. Send your video call by following the instructions for the video-calling software program. To start a video chat in CyberLink YouCam: 1. Click the Windows Vista start button 2. Click All Programs. 3. Click CyberLink YouCam, and again CyberLink YouCam, and then click Start a Video Call. . **High-Bandwidth Digital Content Protection (HDCP)** If your monitor supports HDCP, it can receive high-definition content. High-definition content is available in many sources, such as HD-DVD and Blu-Ray devices or HDTV air or cable broadcasts.

If you do not have an HDCP-enabled monitor, you may see a black screen or a lower resolution picture when playing high-definition protected content. Your computer graphic card and monitor must both support HDCP to display protected content. **User's Guide 411 Operating the Monitor 412 User's Guide 5 Operating the Digital Picture Frame Card Reader (Select Models)** The Digital Picture Frame (DPF) card reader can be used when your computer is on or off. When your computer is on, it can search through the memory cards inserted in the DPF card reader. When your computer is off, the DPF card reader is capable of operating on its own; when you insert a supported memory card or USB flash drive into the DPF card reader, it allows you to view photos, play movies, and listen to music on your DPF card reader monitor display.

**A B C D E Remote Slot A B C D E Description Remote Storage Slot USB 2.0 input for the DPF card reader Compact Flash I/II/MD SD/MMC/Memory Stick Standalone USB 2.0 connector, not compatible with DPF card reader The DPF card reader supports the following formats: Photo: .jpg, .bmp, .gif, .png, and .tiff Video: .avi, .mpg, .vob, .dat, .mp4, .ts, .divx, .**

**xvid, and .mov Audio: .mp3, .wav, .ogg, .fla, and .wma** You can operate the DPF card reader with either the remote control or the On-screen display (OSD) buttons on the front of the monitor. **User's Guide 51 Operating the Digital Picture Frame Card Reader (Select Models) Using the Monitor Menu with the Remote Control** The remote control is designed for easy navigation through all the choices for the DPF card reader. 1. Point the remote control at the remote control sensor on the display; the receiver is in the bezel at the bottom center of the display.

Press the power button (A) to activate the DPF menu on the DPF card reader display. The function buttons allow you to: view pictures (B), watch videos (C), and listen to music (D). NOTE: The B, C, and D buttons act as a hot key when pressed and will take you back to the main menu for photos, movies, or music/audio. 2. The navigation buttons allow you to move through the various menus and selections: Up Arrow button (E), Left Arrow button (F), Right Arrow button (G), Down Arrow button (H), and Back button (I).

**E F G H I 52 User's Guide Operating the Digital Picture Frame Card Reader (Select Models)** 3. The action control buttons let you perform various tasks: go to the Settings Menu (J), go to the Main Menu on the monitor (K), start a slide show (L), save photo changes on your media card (M), manipulate the size of a photo image (N), and rotate a photo image (O). **K L M N O J 4. The sound and media adjust control buttons allow you to: raise the volume (P), lower the volume (Q), mute the sound (R), stop the slide show (S), and search for music or pictures (T). T S R P Q Main Menu 1.**

If a card is inserted, use ON button on the remote control to activate DPF menu. 2. If a card is not inserted you will see the following error message: Insert card to start DPF Function. NOTE: If you try to activate DPF function with your computer turned on, you will see the following error message: DPF function is not available when PC is on.



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*Viewing Photos Use this feature to view all the photos on your media card. 1. Insert your memory card or USB flash drive into the DPF card reader. 2. Press the MENU button on your remote control and press the OK button when the photo image is highlighted on the screen. 3.*

*Use any of the navigation buttons to move to the photo icon; press OK. Or press the Photo button (camera icon) on the remote. To de-select an image, press the Back button. 4. To select a photo, use the navigation buttons to scroll through the photos, then press OK. For multiple pages, use the navigation buttons to change pages. To de-select an image, press Back button. 5. For full-screen image, press the OK button again. Navigation for the sub-menu appears at the bottom of the screen.*

*Use the Arrow buttons to select Play, then press the OK button. User's Guide 53 Operating the Digital Picture Frame Card Reader (Select Models) 6. The selected image appears on the screen. NOTE: If multiple images were selected, slideshow mode is activated. 7.*

*To rotate the image, press the Rotate button. 8. To modify the screen size and aspect ratio, press the Aspect button. 9. If changes are made to an image, the DPF card reader will prompt you to Save changes? before moving to the next image or operation.*

*Press the Save Photo button on the remote to save the new image. 10. Press the Back button to return to the previous screen or thumbnails. 11. Press the Menu button to return to the DPF menu. Viewing a Slide Show Use this feature to view a slide show of your photos. 1. Insert your memory card or USB flash drive into the DPF card reader. 2. Press the remote control On button or the Menu button.*

*3. Use the navigation buttons on the remote control to move to the Photo Icon, then press the OK button. Or press the Photo button (camera icon) on the remote control. 4. Use the navigation buttons to move to other selections. The current pointer has an orange border. 5. To select a photo for inclusion in slide show, press the OK button. The DPF card reader adds a yellow border around each image. a.*

*Use the navigation buttons to move to other pages of items. b. Use the Back button to de-select. 6. From lower right image, use the navigation buttons to scroll to next page, if there is one.*

*Otherwise, the selection wraps around. 7. When selections are complete, press the OK button again. The Navigation sub-menu appears at bottom of screen. 8.*

*Use the navigation buttons to select Play, then press the OK button. Or press the Slide Show button. 9. To add music, use the navigation buttons to move the sub-menu to Add Music, then press the OK button. 10. If you are not adding music, use the navigation buttons to move in the sub-menu to Play, then press the OK button. 11. Press the Back button to return to the previous screen (thumbnails). 12. Press the Menu button to return to the DPF menu.*

*Listening to Music/Audio Use this feature to play music or listen to background music while playing a photo sideshow. 1. Insert your memory card or USB flash drive into the DPF card reader. 2. Press the Remote control ON button or Menu button. 3. Use the navigation buttons to move to the Audio icon, then press the OK button. Or press the Audio button (musical note icon) on the remote. 54 User's Guide Operating the Digital Picture Frame Card Reader (Select Models) 4. Press a navigation button to select an audio file.*

*a. The DPF card reader adds a check mark in front of the title. b. Press OK to add to the slide show music list. c.*

*Press the Back button to de-select. d. From bottom of list, use the Down Arrow button to scroll to next page. Otherwise, the selection wraps around to the top of list. e.*

*Press OK button again. 5. The Navigation sub-menu appears at bottom of screen. 6. Press any of the navigation buttons to select Play then press OK. NOTE:*

*If you would like the DPF to play music in random order, go to the Settings Menu and select the Shuffle feature. 7. Press the Volume Up (+) button and Volume Down (-) button or Mute button to adjust the volume. 8. Press the Back key to return to the previous screen (music list).*

*9. Press the Menu key to return to the DPF menu. Watching Video Files Use this feature to watch a movie or video clip. 1. Insert your memory card or USB flash drive into the DPF card reader. 2. Press the On button or the Menu button on your remote control. 3. Use the navigation buttons to move to the Movie icon, then press the OK button. Or press the Movie button (film icon).*

*4. A menu of available movies or video clips is shown. Use the navigation buttons to select an item to be played. Press the OK button to play an item. A blue background is used to identify the video currently selected.*

*5. To show the movie, press the OK button. 6. To adjust volume, use the Volume Up (+), Volume Down (-), or Mute buttons. 7.*

*Press the Back button to return to previous screen (video list). 8. Press the Menu button to return to the DPF menu. Changing Settings Use this menu to change settings for the monitor display. NOTE: Language is the only setting that is mapped back to the computer. All other settings are independent of the computer. Settings with an \* are the default settings. 1. Insert your memory card or USB flash drive into the DPF card reader. 2.*

*Press the On button or the Menu button on your remote control. User's Guide 55 Operating the Digital Picture Frame Card Reader (Select Models) 3. Use the navigation buttons to move to the Settings icon and then press the OK button. Or press the Setup button on the remote. 4. The Settings Menu shows the current settings. 5. Press a navigation button to select an option you want to change: Language Display Image Size Slideshow Transitions Slideshow Speed Slideshow Shuffle Adjust LCD Color Factory Default Changing the Language Setting 1. Use the navigation buttons to select the Language setting. When it is selected, it is highlighted in blue.*

*2. Press the Right Arrow button to view the selection of languages. The current language selections are: English\* German French Spanish Portuguese Italian Dutch 3. Press the navigation buttons to select the language you want to use. Then press the OK button.*

*All the menu selections will change to the new language you have selected. 4. Press the Left Arrow button or the Back button to get back to the Settings List. 5. Press the Menu button to return to the DPF menu.*

*Changing the Display Image Size Setting 1. Use the navigation buttons to select the Display Image Size setting for photos. When it is selected, it is highlighted in blue. 2. Press the Right Arrow button to scroll through the display image choices. The current choices are: Original\* (1:1 scaling) Aspect (fill to aspect ratio) 3. Select the display image you want and press the OK button. 4. Press the Left Arrow button or the Back button to get back to the Settings List. 5.*

*Press the Menu button to return to the DPF menu. 56 User's Guide Operating the Digital Picture Frame Card Reader (Select Models) Changing the Slideshow Transition 1.*



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Use the navigation buttons to select the Slideshow Transition setting. When it is selected, it is highlighted in blue. 2. Press the Right Arrow button to scroll through the slideshow transition choices. The current choices are: Normal\* (no transitional effect) Random (randomly uses all transitions below) Fade (new image supersedes old image) Curtain (new image moves from left to right on screen) Open Door Cross Comb (transition from both sides with horizontal lines) 3. Use the navigation buttons to select the slideshow transition you want, and then press the OK button. 4. Press the Left Arrow button or the Back button to get back to the Settings List.

5. Press the Menu button to return to the DPF menu. Changing the Slideshow Speed 1. Use the navigation buttons to select the Slideshow Speed setting. When it is selected, it is highlighted in blue.

2. Press the Right Arrow button to scroll through the slideshow speed choices. The current choices are: 5 seconds\* 10 seconds 30 seconds 60 seconds Manual control 3. Use the navigation buttons to select the slideshow speed you want, and then press the OK button. 4.

Press the Left Arrow button or the Back button to get back to the Settings List. 5. Press the Menu button to return to the DPF menu. Changing the Slideshow Shuffle 1. Use the navigation buttons to select the Slideshow Shuffle setting. When it is selected, it is highlighted in blue. 2. Press the Right Arrow button to scroll through the slideshow shuffle choices. The current choices are: No Shuffle\* (goes through pictures in the sequence they are stored on the media device) Shuffle Photos (pictures are shown randomly, no set order) Shuffle Music (music selections are played randomly, no set order) Shuffle Both (pictures and music are selected randomly, no set order) 3. Use the navigation buttons to select the slideshow shuffle option you want, and then press the OK button.

4. Press the Left Arrow button or the Back button to get back to the Settings List. 5. Press the Menu button to return to the DPF menu. User's Guide 57 Operating the Digital Picture Frame Card Reader (Select Models) Adjusting the LCD Settings for DPF 1. Use the navigation buttons to select Adjust LCD setting. When it is selected, it is highlighted in blue. 2. Press the Right Arrow button to view the LCD Setting choices. The current choices are: Brightness Contrast Tint Color 3.

Use the navigation buttons to select the LCD setting you want to change. 4. Use the navigation buttons to adjust the setting you selected. Moving to the left decreases the setting and moving to the right increases the setting. 5.

You may choose between 116 for each setting, and then press the OK button. The higher the setting the more green boxes are displayed. 6. Press the Back button to get back to the Settings List. 7.

Press the Menu button to return to the DPF menu. Restoring Factory Default The factory default settings are as follows: Language: English Display Image Size: Original Slide Show Transition: Normal Slide Show Speed: 5 seconds Slide Show Shuffle: No Shuffle Adjust LCD Settings (affects DPF card reader only): Brightness: 50% Contrast: 50% Tint: 50% Color: 50% Factory Default: No 1. Use the navigation buttons to select the Factory Default setting. When it is selected, it is highlighted in blue. 2. Press the Right Arrow button to view the Factory Default choices. The current choices are Yes and No. 3. Use the navigation buttons to select the Factory Default setting you want. 4.

Selecting Yes restores the default DPF Card Reader settings. Selecting No keeps the settings you have made. 5. After you have made your selection, press the OK button. 6. Press the Back button to get back to the Settings List. 7. Press the Menu button to return to the DPF menu. 58 User's Guide 6 Preparing the Monitor for Shipping Keep the original packing box in a storage area. You may need it later if you move or ship your monitor.

**WARNING:** Before folding the monitor, turn off the monitor power, and disconnect all power, video, and audio cables. To disconnect power from the equipment, unplug the power cord from the power outlet by grasping the power plug firmly. Never pull on the cord. **CAUTION:** The screen is fragile. Placing the monitor screen down on a flat, soft area prevents scratches, defacing, or breakage.

Avoid applying pressure to the LCD screen; doing so can cause damage. Removing the Cantilever Base 1. Disconnect the power, video, and audio cables from the monitor. 2. Set the monitor screen down on a flat, soft, protected surface.

3. Press the center tab in (1) and detach the base from the monitor (2). Removing the cantilever base User's Guide 61 Preparing the Monitor for Shipping 4. Fold the monitor neck down, and place the monitor and base in the original packing box. Folding the Double-Hinged Monitor You don't have to remove this monitor base for shipping. Fold the double-hinged monitor in its original shipping position. **WARNING:** Do not place the double-hinged monitor face down for folding. The base hinge can spring up and cause serious injury or damage. 1. Turn the monitor to a horizontal position with no tilt.

2. Lower the monitor all the way until the hinge is flat. The monitor screen should still be vertical to the desktop so you can access the hinge. 62 User's Guide Preparing the Monitor for Shipping 3. Place the shipping strap around the base, pull it tight, and connect it by sliding the strap ends through the slips. 4. Lower the monitor screen down flat, horizontal to the desktop. 5. Pivot the monitor to the portrait position (in the figure, you would be facing the monitor where the straight arrow is). (Perform this step only if you have the pivot feature.)

) 6. Place the folded monitor, screen-side up, in its original shipping box. User's Guide 63 Preparing the Monitor for Shipping 64 User's Guide A Troubleshooting Solving Common Problems The following table lists possible problems, the possible cause of each problem, and the recommended solutions: Problem Power LED is not on. Solution Make sure the Power button is on, and the power cord is properly connected to a grounded power outlet and to the monitor. Select Management in the OSD menu, and then select Bezel Power LED.

Check if the Bezel Power LED option is set to Off and, if so, set to On mode. Screen is blank. Connect the power cord. Turn on the power. Connect the video cable properly.

See "Setting Up the Monitor" for more information. Press a key on the keyboard or move the mouse to turn off the screen-blanking utility. Screen is black or displaying at a lower resolution while displaying high-definition (HD) content. Image appears blurred, indistinct, or too dark. Image is not centered. "Check Video Cable" appears on screen. "Input Signal Out of Range" appears on screen. Picture is fuzzy and has ghosting, shadowing problem.



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Check if your monitor and computer support HDCP. Refer to High-Content Digital Bandwidth Protection or <http://www.hp.com/support>

Press the Auto/Select button on the monitor front panel. If this does not correct the image, press the Menu button to open the OSD menu, and adjust the brightness and contrast scales. Press the Menu button to access the OSD menu. Select Image Control, and then select Horizontal Position or Vertical Position to adjust the position of the image. Connect the monitor VGA signal cable to the VGA connector on the computer, or connect the DVI-D signal cable to the DVI connector on the computer. Be sure that the computer power is off while connecting the video cable. Restart your computer and enter Safe Mode. Change your settings to a supported setting (see the table in "Preset Video and High-Definition Modes" in Appendix B). Restart your computer, so that the new settings take effect.

Adjust the contrast and brightness controls. Make sure that you are not using an extension cable or switch box. We recommend plugging the monitor directly into the graphic card output connector on the back of your computer. For VGA input, the auto-adjustment feature might fix this problem. Unable to set the monitor to the optimal resolution.

Make sure the graphics card supports the optimal resolution. Make sure the latest supported driver is installed for the graphics card. For HP and Compaq systems, you can download the latest graphics driver for your system from: [www.hp.com/support](http://www.hp.com/support).

For other systems, refer to the Web site for your graphics card. Ensure HDMI audio is selected as the main audio output in the operating system. To do so, click Windows Vista start button, and then click Control Panel. Click Sound, and in the Playback tab, ensure the check mark is next to the HDMI output, and click OK. Using HDMI connection, unable to hear audio. User's Guide A1 Troubleshooting Problem Unable to hear audio from built-in speakers. Solution (Continued) Do the following: Ensure the source signal is good by using headphones at the source. Press the Menu button to access the OSD menu. Select Management, and then select Volume to adjust the volume. Turn up the volume with the front panel volume button.

Ensure speaker volume is not muted or too low: Click the Windows Vista start button, Control Panel, and Hardware and Sound. Under Audio Devices and Sound, click Adjust system volume. Under Main Volume, move the slider up. No Plug and Play. In order for the Plug and Play feature of the monitor to work, you need a computer and graphic card that are compatible with Plug and Play. Check with your computer manufacturer. Check the monitor's video cable, and make sure that none of the pins are bent. Make sure that the HP monitor drivers are installed. Refer to "Installing Drivers" in the Operating the Monitor chapter for more information. HP monitor drivers are also available at: <http://www.hp.com/support>

Picture bounces, flickers, or wave pattern is present in the picture. Move electrical devices that may cause electrical interference as far away from the monitor as possible. Use the maximum refresh rate that your monitor is capable of at the resolution that you are using. The computer power switch should be in the On position.

The computer graphic card should be snugly seated in its slot. Check that the monitor video cable is properly connected to the computer. Inspect the monitor video cable, and make sure that none of the pins are bent. Check that your computer is operational: Press the Caps Lock key and observe the Caps Lock LED found on most keyboards. The LED should either turn on or off after hitting the Caps Lock key.

Monitor is always in "Sleep Mode (Amber LED)." USB 2.0 ports are not working. Make sure the USB hub cable is securely connected to the monitor and the computer. A2 User's Guide Troubleshooting Getting Support from hp.com Before you contact customer service, refer to HP Technical Support at: <http://www.hp.com/support> Select your country/region, and then follow the links to the support page for your monitor. Preparing to Call Technical Support If you cannot solve a problem by using the troubleshooting tips in this section, you might have to call technical support. For technical support contact information, refer to the printed documentation included with the monitor.

Have the following information available when you call: Monitor model number (located on label on back of monitor) Monitor serial number (located on label on back of monitor or in the OSD display in the Information menu) Purchase date on invoice Conditions under which the problem occurred Error messages received Hardware configuration Name and version of hardware and software you are using Locating the Rating Label The rating label on the monitor provides the product number and serial number. You may need these numbers when contacting HP about your monitor model. The rating label is on the back of the monitor. User's Guide A3 Troubleshooting A4 User's Guide B Technical Specifications All specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. HP LCD Monitors Face treatment: Antiglare polarizer with hard coating Input Terminals: VGA connector (select models) DVI-D 24-pin D-type connector (select models) HDMI connector (select models) Specifications model w1858 Display Type: Viewable Image Size: Tilt: Maximum Weight (unpacked): Dimensions (h x w x d): Maximum Graphics Resolution: Optimum Graphics Resolution: Text Mode: Dot Pitch: Horizontal Frequency (analog mode): Vertical Refresh Rate (analog mode): Environmental Requirements Temperature (independent of altitude) Operating Temperature: Non-operating Temperature: Relative Humidity: Power Source: Power Consumption: Sleep Power Consumption: 41o to 95o F, 5o to 35o C 29o to 140o F, 20o to 60o C 20% to 80% 100240Vv, 50/60 Hz 40 watts maximum <2 watts typical TFT LCD active matrix 18.5 in., 47.0 cm diagonal 5o to +25o 9.5 lb, 4.3 Kg 14.

0 x 18.0 x 7.2 in., 355 x 456 x 184 mm 1366 x 768 @ 60 Hz analog mode 1366 x 768 @ 60 Hz analog mode 720 x 400 0.30 x 0.30 mm 24 to 83 kHz 48 to 76 Hz User's Guide B1 Technical Specifications Specifications (Continued) model w2228 Display Type: Viewable Image Size: Tilt: Maximum Weight (unpacked): Dimensions (h x w x d): Maximum Graphics Resolution: Optimum Graphics Resolution: Text Mode: Dot Pitch: Horizontal Frequency (analog mode): Vertical Refresh Rate (analog mode): Environmental Requirements Temperature (independent of altitude) Operating Temperature: Non-operating Temperature: Relative Humidity: Power Source: Power Consumption: Sleep Power Consumption: 41o to 95o F, 5o to 35o C - 29o to 140o F, 20o to 60o C 25% to 85% 100240Vv, 50/60 Hz 65 watts maximum <2 watts typical TFT LCD active matrix 22 in.



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