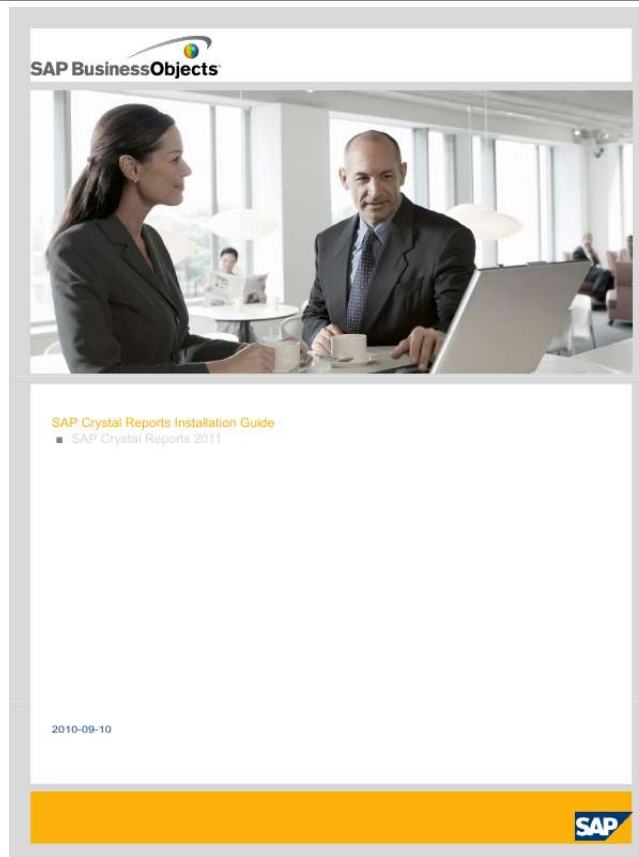




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User manual BUSINESS OBJECTS CRYSTAL REPORTS 2011
User guide BUSINESS OBJECTS CRYSTAL REPORTS 2011
Operating instructions BUSINESS OBJECTS CRYSTAL REPORTS 2011
Instructions for use BUSINESS OBJECTS CRYSTAL REPORTS 2011
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Manual abstract:

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5 Installation overview.....

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....5 Installing SAP Crystal Reports.

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2 1.5 1.6 1.7 Appendix A Index 3 2010-09-10 Contents 4 2010-09-10 Installing SAP Crystal Reports 2011 Installing SAP Crystal Reports 2011 1.1 Installation overview The SAP Crystal Reports Installation Wizard works with Microsoft Windows Installer to guide you through the installation process. The Installation Wizard automatically recognizes your operating system and updates files as required. @@@@Related Topics · Installation requirements 1.3.1 To install SAP Crystal Reports 1. Unless Autoplay is enabled for your CD-ROM drive, run Setup.

exe from the win32_x86 directory of your product distribution. Note: Depending on your system configuration, you may receive a dialog box informing you to update existing files. If this happens, click Yes and restart your machine. The Installation Wizard updates the required files. 2. Choose a language for the setup program to use during the installation process. 3. Review the prerequisites dialog box; if everything is correct, click Next. 4. When the "Welcome"

dialog box appears, click Next.

5. Read and accept the license agreement and then click Next. 6. Verify that the destination folder is correct and then click Next. Tip: You can click Browse to select a different destination folder.

Note: If you have already installed other SAP BusinessObjects software, you cannot change the destination folder. 7. Fill in the "Full Name", "Organization", and "Product Keycode" information and then click Next. Tip: You may need to contact your Administrator for the product activation keycode. 8.

In the "Choose Language Packs" dialog box, select the languages that you want to install and click Next. The "Choose Install Type" dialog box appears. 9. Choose the type of installation that you want to perform: · Typical Installs the most common application features. · Custom 6 2010-09-10 Installing SAP Crystal Reports 2011 Enables you to choose the features that you want installed, to specify where they will be installed, and to check the disk space required by each feature. a. Select Custom and click Next. The "Select Features" dialog box appears. b. Choose the features to install.

The following table explains what the values in the check boxes mean. If the check box contains... the following occurs a checkmark. a shaded square. an empty square. c. Click Next. The feature and all its subfeatures will be installed.

The feature and some of its subfeatures will be installed. The feature or subfeature is either unavailable or will not be installed. Note: You may see a message stating that a calculation is about to begin. Click OK. The "Web Update Service Option" dialog box appears.

d. Choose whether to disable the update service. Note: If you disable the update service, you will need to manually check for updates to your software. 10. Click Next.

The "Start Installation" dialog box appears. 11. Click Next. The installation process begins. Note: You may see a message stating that a calculation is about to begin. Click OK and the install process begins. After the install finishes, the "Post Installation Steps" dialog box appears. 12. Follow the "Post Installation Instructions" to register the product and then click Next. Tip: You can register your product later if you choose.

13. Click Finish to complete the installation. 7 2010-09-10 Installing SAP Crystal Reports 2011 1.4 Silent installations A silent installation is one that you can run either from the command line or by using a response file to automatically install SAP Crystal Reports on any machine in your system, without the installation program prompting for information during the installation. The silent install is particularly useful when you need to perform multiple installations and do not want to interrupt people who are working on machines in your system. You can also use the silent install command in your own scripts. For example, if your organization uses scripts to install software on machines, you can add the SAP Crystal Reports silent install command to your scripts. Note: · Silent installation is not available from the SAP Crystal Reports Setup program and is intended only for experienced administrators of SAP Crystal Reports.

@@@You can select only one language. The languages are listed in a separate table.

@@The language packs that you want to install. @@Note: Separate language packs with a semicolon (;). @@· Custom lets you select features from the feature tree. @@@The features available on the feature tree. @@The feature values are listed in a separate table.

Note: Separate features with a comma (,). @@Runs the install from a previously created response.ini file. @@setup.exe -r C:\response.

ini setup.exe -w C:\response.ini -r -w Language parameters These values are used for both the setup and installing language packs: Language value Description en fr English French 10 2010-09-10 Installing SAP Crystal Reports 2011 Language value Description de ja es zh_CN it nl ru ko zh_TW pt sv pl nb da th fi cs hu sk tr German Japanese Spanish Simplified Chinese Italian Dutch Russian Korean Traditional Chinese Portuguese Swedish Polish Norwrameters.



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For example: "ProductKey" and/or "InstallDir". 2. @@3. @@4. @@1. Click Start > Settings > Control Panel. The "Control Panel" window opens.

2. Double-click Add/Remove Programs. The "Add/Remove Programs" dialog box opens. 3. Select SAP Crystal Reports 2011 and click Remove. @@4. Click Yes when the "Add/Remove Programs" dialog box prompts you to confirm that you want to remove SAP Crystal Reports from your computer. Wait while files are removed and the necessary configuration is carried out. 5. Click Finish.

The SAP Crystal Reports 2011 application has been uninstalled, and you are returned to the "Add/Remove Program Properties" dialog box. 1.6 Maintaining SAP Crystal Reports Maintenance mode is available when you click Change instead of Remove in "Add or Remove Programs". The following options are available when you are in maintenance mode: 15 2010-09-10 Installing SAP Crystal Reports 2011 Option Description "Repair" "Modify" "Remove" This option allows you repair or fix the Crystal Reports installation program. This option allows you to modify the Crystal Reports installation program.

This option allows you to remove the Crystal Reports installation program. 1.7 Upgrading SAP Crystal Reports components If you have purchased an upgrade product activation keycode, you will find that the installation program does not remove your previous version of Crystal Reports. In general, upgrading Crystal Reports components provides you with a side-by-side installation (that is, an installation in which you can run either your old or new version of SAP Crystal Reports). Note: SAP Crystal Reports side-by-side installation is supported when upgrading from Crystal Reports XI R2, Crystal Reports XI, Crystal Reports 10, or Crystal Reports 9.

This side-by-side behavior applies to SAP Crystal Reports and the various Software Development Kits (SDKs). SAP Crystal Reports 2011 for Visual Studio .NET can be used in side-by-side mode at runtime (that is, applications written using Crystal Reports XI R2 or Crystal Reports 10 for Visual Studio .NET will continue to run with Crystal Reports XI R2 or Crystal Reports 10 for Visual Studio .NET assemblies). However, Visual Studio integration is not side by side; only one version of Crystal Reports can be integrated into the Visual Studio .NET IDE at any given time. Note: For further information that may pertain to your reporting environment, consult the Release Notes included with your product distribution. 16 2010-09-10 More Information More Information Information Resource Location SAP BusinessObjects product information <http://www.sap.com>

com Navigate to <http://help.sap.com/businessobjects> and on the "SAP BusinessObjects Overview" side panel click All Products. You can access the most up-to-date documentation covering all SAP BusinessObjects products and their deployment at the SAP Help Portal. You can download PDF versions or installable HTML libraries. Certain guides are stored on the SAP Service Marketplace and are not available from the SAP Help Portal. These guides are listed on the Help Portal accompanied by a link to the SAP Service Marketplace. Customers with a maintenance agreement have an authorized user ID to access this site.

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Online customer support The SAP Support Portal contains information about Customer Support programs and services. It also has links to a wide range of technical information and downloads. Customers with a maintenance agreement have an authorized user ID to access this site. To obtain an ID, contact your customer support representative. <http://www.sap.com/services/bysubject/businessobjectsconsulting> Consulting Consultants can accompany you from the initial analysis stage to the delivery of your deployment project. Expertise is available in topics such as relational and multidimensional databases, connectivity, database design tools, and customized embedding technology. 18 2010-09-10 Index I installing 5 requirements 5 silent installation 8 upgrading components 16 M maintenance mode 15 U uninstalling 15 upgrading components 16 S silent installation 8 command line 8 19 2010-09-10 Index 20 2010-09-10 .



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