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User manual BUSINESS OBJECTS CRYSTAL REPORTS 2008
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Operating instructions BUSINESS OBJECTS CRYSTAL REPORTS 2008
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Instruction manual BUSINESS OBJECTS CRYSTAL REPORTS 2008

Crystal Reports 2008 SP0 Release
Notes

Crystal Reports 2008 SP0



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2008-03-18 Third-party Contributors Contents Chapter 1 Introduction 7 About these Release Notes.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

...8 About Crystal Reports 2008.....

.....

.....

.....

.....

.....

.....

.....

.....

.....9 Chapter 2 Installation Issues 11 Unable to load Java UFLs....

.....

.....

.....

.....

.....

.....

.....

.....

.....

....12 Oracle on 64 bit systems.

.....

.....

.....

.....

.....

.....

.....

.....

.....

....12 Windows XP security update conflict.....

.....

.....

.....

.....

.....
.....
.....

.12 Unhelpful error message when installing without sufficient privileges.....13 Error message during silent install..

.....
.....
.....

.....
.....
.....
.....

.....13 Repair option does not fix the Crystal Reports 2008 for Visual Studio components..

.....
.....
.....

.....
.....
.....
.....

.....
.....
.....
.....

.....13 Mapping is not supported on Vista..

.....
.....

.....
.....
.....

.....14 Chapter 3 Workflow Issues 15 Cannot refresh Oracle reports in .Net viewer.

.....
.....

.....
.....
.....

.....16 Advanced dialog box does not open..

.....
.....
.....
.....

.....
.....
.....

.....16 CrystalReports.com does not support embedded Flash....

.....
.....
.....

.....16 Charts based on cross-tabs.....

.....
.....
.....

.....
.....
.....
.....

....16 Date and time format separators.....

.....
.....

.....
.....
.....

.....16 DHTML response times..

.....
.....

.....
.....
.....

.....
.....

....17 Older versions of Crystal Reports cannot open reports with Flash objects.17 Options to Create Blank and Selection for Calculation not available.....

...18 No Upper Bound and No Lower Bound options display as 0.....

.....
.....

...18 'Not HasValue or' clause not appended.....

.....
.....
.....

.....
.....

.18 Optional parameters appear the same as mandatory parameters....

.....19 Crystal Reports 2008 SP0 Release Notes 3 Contents Prompting for parameters during save..

.....
.....
.....

.....
.....

..19 Search controls in Safari.....

.....
.....
.....

.....
.....
.....

.....19 Reports do not appear in local language..

.....
.....

.....
.....

.....19 Smart Measures not supported.

.....
.....
.....

.....
.....
.....

....20 Sort control does not work in sub-reports.....

.....
.....

.....
.....

....20 Cannot save reports with special characters to CrystalReports.com.....

...20 Sub-report views close.....

.....
.....

.....
.....
.....

.....
.....

.20 OLAP reports created in previous Crystal Reports versions.....

..20 Winform printing limitations...

.....
.....

.....
.....

.....
.....

....21 Chapter 4 Display Issues 23 Limited barcode field width.....

.....
.....

.....
.....

.....
.....

.....24 Boolean groups are not supported in Interactive Parameter panel....

.....
..24 Flash on Safari and MAC OS...

.....

.....

.....

.....

.....

.....

.....

.....24 Disabled OK button in Bind Sort dialog.....

.....

.....

.....

.....

.....

.....

...24 Missing toolbar and group tree..

.....

.....

.....

.....

.....

.....

.....

.....

....24 Range values parameters.....

.....

.....

.....

.....

.....

.....

.....

.....25 Software Update dialog not translated when using Unicode languages..

..25 SWF content is not editable...

.....

.....

.....

.....

.....

.....

.....

.....

...25 Calendar dialog language.....

.....

.....

.....

.....

.....
.....
.....
.....

.....25 *Changing Product Locale or Preferred Viewing Locale...*

.....
.....
.....

.....25 *Chapter 5 Data Issues 27 Access 2007 files not recognized....*

.....
.....
.....

.....
.....
.....
.....

.....28 *Cannot enter empty strings in optional parameters..*

.....
.....
.....

.....28 *Netezza ODBC connection returns invalid data..*

.....
.....
.....

.....
.....
.....

...28 *Dynamic LOVs without error messages, or with unhelpful error messages.....*

.....
.....
.....
.....

.....
.....
.....
.....

.....
.....
.....
.....

.28 4 *Crystal Reports 2008 SP0 Release Notes Contents Chapter 6 Developer Issues 29 Class not registered - DTSCONNECTION error may occur when running Crystal Reports 2008 ASP.NET Web applications side-by-side with previous versions.....*

.....
.....
.....

.....
.....
.....
.....

.....
.....
.....
.....

.....
.....

..32 Optional and interactive parameter prompts do not always function correctly when a Web Services report source is used.....

.....
.....
.....

.....
.....

..32 Web projects with embedded reports migrated to Crystal Reports 2008 will not contain new configuration settings in the Web.config file..

.....

.....33 User paper sizes not displayed correctly..

.....
.....
.....

.....
.....
.....

.....34 Setting Bin and BinName properties to invalid values does not cause an exception.

.....
.....
.....

.....
.....
.....

.....
.....
.....

.....34 Printer may select incorrect print tray..

.....
.....
.....

.....
.....
.....

*....35 Crystal Reports 2008 SP0 Release Notes 5 Contents 6 Crystal Reports 2008 SP0 Release Notes Introduction 1 1 Introduction About these Release Notes
About these Release Notes The notes contained in this document cover important information about this product release, including: installation issues,
workflow (usage) issues, display issues, and data-related issues. This includes, when relevant, workarounds. Please read this document in its entirety before
installing your Business Objects software. Be sure to visit the Business Objects support web site for additional notes and information that may become
available following the release of this document. <http://support.businessobjects.com/documentation/>*

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portions of the Software. The Software shall be used for Good, not Evil. @@@@Formulas, cross-tabs, subreports, and conditional formatting help
make sense of data and uncover important relationships that might otherwise be hidden. Geographic maps and graphs communicate information visually
when words and numbers are simply not enough.*

*Extend reporting to the Web The flexibility of Crystal Reports doesn't end with creating reports -- your reports can be published in a variety of formats
including Microsoft Word and Excel, E-mail and even over the Web. Advanced Web reporting lets other members of your workgroup view and update shared
reports inside their web browser.*



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Incorporate reports into applications Application and web developers can save time and meet their users needs by integrating the report processing power of Crystal Reports into their database applications. Support for most popular development languages makes it easy to add reporting to any application. Whether it's the web master in IT, the promotion manager in marketing, the database administrator in finance or the CEO, Crystal Reports is a powerful tool designed to help everyone analyze and interpret the information that's important to them.

Crystal Reports 2008 SP0 Release Notes 9 1 Introduction About Crystal Reports 2008 10 Crystal Reports 2008 SP0 Release Notes Installation Issues 2 2 Installation Issues Unable to load Java UFLs Unable to load Java UFLs You cannot load Java UFLs in Crystal Reports 2008 using the new print engine jars. For the new print engine jars to work correctly, look in the following folder: <install dir>\Common\4.0\java\lib\external Add these files found in that folder to your classpath: commons-collections-3.1.jar commons-configuration-1.2.jar commons-lang-2.1.jar commons-logging.jar Oracle on 64 bit systems The Oracle driver does not work on 64 bit machines.

This is a problem with the Oracle 32bit Client (version 10.2.0.1) when running an application from the folder 'Program Files (x86)' that contains parenthesis. This issue is Oracle bug 3807408 and can be fixed by applying 10.2.0.1 Patch 6. This can be downloaded from MetaLink if you have an account:

http://updates.oracle.com/ARULink/PatchDetails/process_form?patch_num=5059238

Windows XP security update conflict Duplicate Crystal Reports entries may appear in the T to upload reports with embedded Flash objects to CrystalReports.com will receive an error message from the CrystalReports.com server. This may be resolved in the future when CrystalReports.com upgrades its infrastructure.

Charts based on cross-tabs If you try to insert a chart into a report with more than one existing cross-tab, you cannot base the chart on a cross-tab. Date and time format separators In the Webform viewer, localized date and time format separators are not always respected for all languages. 16 Crystal Reports 2008 SP0 Release Notes Workflow Issues DHTML response times 3 For example, when Crystal Reports is installed on a Chinese language system, the date format separator in the Interactive Parameter panel uses a forward slash "/" instead of a dash "-". DHTML response times The response time to switch from one page to another page in the DHTML viewer is slower than the response times in the Java viewer. During the time to switch pages, the page displayed turns blank.

As a workaround, you can hide the blank page flicker in Internet Explorer as a new page is loaded. Add a simple meta tag to the ASPX page. Ensure that the following META tag is added immediately after the opening HTML <head> tag: <meta http-equiv='Page-Enter' content='Alpha(opacity=100)'/> Note: This is an Internet Explorer-specific command to creates a page transition between two pages. The transition is opaque, which provides a visually neutral appear effect. This will take a quick snapshot of the previous page and hold it until the new page is fully ready to be rendered. For complete details please consult the Microsoft Web Development Center <http://msdn2.microsoft.com/en-us/library/ms532849.aspx>. Older versions of Crystal Reports cannot open reports with Flash objects Reports created with embedded Flash objects cannot be opened by previous versions of Crystal Reports.

Users who attempt to open the report receive the following error message: This document could not be opened. It does not appear to be a Crystal Reports document. This document has the expected file extension (.RPT), but it seems to be corrupted. Crystal Reports 2008 SP0 Release Notes 17 3 Workflow Issues Options to Create Blank and Selection for Calculation not available Options to Create Blank and Selection for Calculation not available After creating new reports the two menu options Create Blank and Selection for Calculation do not appear when selecting an existing embedded group label. This is because new calculated rows and columns do not have group values by default. @@@@This is a known issue with the Safari browser. @@@@Any data longer than 16 characters are silently truncated. @@@@When opening or refreshing reports with parameters, returned data may not be within expected ranges if you enter invalid values for the parameters. Software Update dialog not translated when using Unicode languages The Update Service dialog may not display Unicode characters correctly.

Set the Language for Non-Unicode Programs to a locale matching the setting you are using in Crystal Reports 2008. This system dialog can be found in the Advanced tab of the Regional Settings dialog in your Windows Control Panel. SWF content is not editable Text boxes and other controls in SWF objects, such as a SWF Chart, in which users can enter values, may appear to be editable, but the values are not saved with the report, even if the report is refreshed. This is not a bug, it is normal functionality. Calendar dialog language Users with multilingual deployments may find that the Calendar dialogs for prompts will not display in the Preferred Viewing Locale language.

Changing Product Locale or Preferred Viewing Locale If users change their Product Locale or Preferred Viewing Locale, they may find some system messages do not appear in the newly specified language. This can be resolved by ending their current session and logging back in to the system. Crystal Reports 2008 SP0 Release Notes 25 4 Display Issues Changing Product Locale or Preferred Viewing Locale 26 Crystal Reports 2008 SP0 Release Notes Data Issues 5 5 Data Issues Access 2007 files not recognized Access 2007 files not recognized Microsoft Access 2007 DB files (ACCDB files) are a different format from Access 2003 files. MS DAO does not support access to them. Cannot enter empty strings in optional parameters You cannot specify a discrete single-valued string optional parameter through the prompt page.

Netezza ODBC connection returns invalid data When using a Netezza ODBC data connection, nchar and nvarchar data types may not return data or may return data with unexpected data at the head of the string. This is not a Crystal Reports issue; it appears to originate with the Netezza ODBC driver. Dynamic LOVs without error messages, or with unhelpful error messages There is no error message displayed by the parameter prompting dialog when a dynamic List of Values (LOV) is transferred to static. This is by design, as users should not see any error message for this. The Webform viewer does not report helpful error messages for LOVs with bad data connections.



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It only returns the following message: Failed to open the connection. 28 Crystal Reports 2008 SP0 Release Notes Developer Issues 6 6 Developer Issues Class not registered - DTSCONNECTION error may occur when running Crystal Reports 2008 ASP.NET Web applications side-by-side with previous versions Class not registered - DTSCONNECTION error may occur when running Crystal Reports 2008 ASP.NET Web applications side-by-side with previous versions A "Class not registered - DTSCONNECTION" error may occur when ASP.NET Web applications built using Crystal Reports 2008 are run side-by-side with applications built using previous versions of Crystal Reports.

To resolve this issue, ensure that each application is deployed in a different IIS application pool. CrystalReportsViewer Web control is not supported inside an ASP.NET AJAX UpdatePanel control When developing an ASP.NET AJAX Web Site, the CrystalReportViewer Web control is not supported inside an UpdatePanel control. Windows applications built with the Crystal Reports 2008 SDK under the .NET Framework 2.0 SP1 or .NET Framework 3.5 may encounter problems on systems with Data Execution Prevention (DEP) enabled A change in the .NET compilers for the .NET Framework 2.0 Service Pack 1 (SP1) and the .NET Framework 3.5 may cause unexpected problems in your Crystal Report 2008 Windows applications on systems with Data Execution Prevention (DEP) enabled. Any Windows application built from 30 Crystal Reports 2008 SP0 Release Notes Developer Issues Parameters set programmatically do not always cause a database refresh 6 the updated compilers is generated with the NXCOMPAT bit set in the PE files. To avoid this issue, you must clear the NXCOMPAT bit for your executable using the following command: editbin.exe /NXCOMPAT:NO <your binary> For additional details about the compiler changes in the .NET Framework 2.0 SP1 and the .NET Framework 3.5, see the following MSDN article: http://blogs.msdn.com/ed_maurer/archive/2007/12/14/nxcompat-and-the-c-compiler.aspx Parameters set programmatically do not always cause a database refresh In previous versions of Crystal Reports, setting a parameter value always caused a database refresh. For Crystal Reports 2008, this behavior has changed: setting a parameter value does not always cause a refresh. Using ADO .NET as a datasource in Visual Studio 2003 may cause crashes Visual Studio 2003 may crash if you try to browse data on a field in the embedded Designer, Field Explorer, or in a table under the link tab dialog of the data expert. Postback actions from the CrystalReportViewer Web control will fail if a CrystalDecisions.Web.CrystalReportSource object is bound in the Page_Load event with a PostBack check While interacting with the CrystalReportViewer Web control, users may encounter a blank page when triggering postback actions such as drilling Crystal Reports 2008 SP0 Release Notes 31 6 Developer Issues Data Execution Prevention (DEP) must be disabled before opening a Crystal Report project in Visual Studio 2008 under Windows Vista into charts or groups.

This occurs when you bind a CrystalDecisions.Web.CrystalReportSource object directly to the viewer in the Page_Load event with a post back check: if (!IsPostBack) To avoid problems, do not perform a postback check when you set the report source: protected void Page_Load(object sender, EventArgs e) { this.CrystalReportViewer1.ReportSource = CrystalReportSource1; } Data Execution Prevention (DEP) must be disabled before opening a Crystal Report project in Visual Studio 2008 under Windows Vista To use Crystal Reports 2008 for Visual Studio components with Visual Studio 2008 under Windows Vista, you must first disable Data Execution Prevention (DEP). If DEP is enabled, the Crystal Reports Embedded Designer may stop functioning and you will be unable to continue working with your project. To disable DEP: 1. @ @ 2. Run the following command: bcdedit.exe /set nx AlwaysOff 3.

Reboot the machine. @ @ @ @ @ To correctly display user defined page sizes you may need to change report settings as follows: 1. Open the report in Crystal Reports 2008. 2. Click the File menu and select Page Setup. 3. Clear the dissociate formatting page size and printer paper size check box. 4. Save the file and close Crystal Reports 2008. Setting Bin and BinName properties to invalid values does not cause an exception If the PrintReportOptionsClass.

Bin or PrintReportOptionsClass.Bin Name property is set to an invalid value, the report will not print, and no exception is produced when using the RAS .Net SDK. 34 Crystal Reports 2008 SP0 Release Notes Developer Issues Printer may select incorrect print tray 6 Printer may select incorrect print tray When you manually specify a print tray, the printer may instead use one of the other trays. This problem may happen when using the PrintReportOptionsClass.Bin property or PrintReportOptionsClass.BinName property when programming in .NET. When programming in Java, this problem may happen when using the PrintReportOptions.setMediaTray method.

Crystal Reports 2008 SP0 Release Notes 35 6 Developer Issues Printer may select incorrect print tray 36 Crystal Reports 2008 SP0 Release Notes .



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