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You can read the recommendations in the user guide, the technical guide or the installation guide for BLACKBERRY PROTECT. You'll find the answers to all your questions on the BLACKBERRY PROTECT in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual BLACKBERRY PROTECT
User guide BLACKBERRY PROTECT
Operating instructions BLACKBERRY PROTECT
Instructions for use BLACKBERRY PROTECT
Instruction manual BLACKBERRY PROTECT

 **BlackBerry**

BlackBerry Protect
Version: 1.0

User Guide



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<http://yourpdfguides.com/dref/3798318>

Manual abstract:

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.. Sign in to the BlackBerry Protect application using a different BlackBerry ID...

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.. Switch devices using BlackBerry Protect.....

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Back up data from the BlackBerry Protect web site.....

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.. Change the types of data that BlackBerry Protect backs up.....

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.. *Tracking your device's location.....*

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..... *Finding and protecting a lost device.*

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..... *Display a message on your lost device.....*

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2.

If necessary, click the arrow icon beside the device picture to select the lost device. 3. Click Lock Device. · To set a password for your device, type your password information. · To change your existing password, select the Change Current Device Password check box and type your password information. 4. Click Lock Device. If your device is turned off or not connected to the wireless network, BlackBerry Protect locks your device the next time that it is turned on or connected to the wireless network. 11 User Guide Finding and protecting a lost device Display a message on your lost device You can display a custom message on your BlackBerry® device for anyone who finds your device to see, even if your device is locked. On a locked device, the custom message replaces your wallpaper and any existing owner information that appears on your device screen.

On an unlocked device, the custom message displays in a dialog box. 1. Log in to the BlackBerry® Protect web site. 2. If necessary, click the arrow icon beside the device picture to select the lost device. 3. Click Display a Message. 4. Type the message that you want to display. 5. Click Display Message. If your device is turned off or not connected to the wireless network, BlackBerry Protect displays your message the next time that your device is turned on or connected to the wireless network. Dismiss the message from your recovered device Do one of the following: · If your BlackBerry® device is locked, unlock it. · If your device is unlocked, in the message dialog box, click Dismiss. Delete all data from your lost device You can delete all of the device data, including third-party applications and media card files, from your lost BlackBerry® device. Some types of data, including pictures, email messages, third-party applications, and media files, cannot be backed up using BlackBerry® Protect. This data will be deleted permanently from your device and media card. 1. Log in to the BlackBerry Protect web site. 2.

If necessary, click the arrow icon beside the device picture to select the lost device. 3. Click Wipe Device. 4. If you want BlackBerry Protect to back up supported data before deleting all of the data from your device, select the Attempt Backup Before Wiping Device check box. · If you want to back up all of the supported types of data, select the Back Up All Supported Data option. · If you want to back up only the types of data that you normally back up using the BlackBerry Protect application on your device, select the Back Up Data Selected for Backup on the Device option. 5. Click Wipe Device. If your device is turned off or not connected to the wireless network, BlackBerry Protect deletes your data the next time that your device is turned on or connected to the wireless network.

To cancel services on your device, contact your wireless service provider. 12 User Guide Finding and protecting a lost device Troubleshooting My device does not appear in my BlackBerry Protect account Your BlackBerry® device might be set up to work with a BlackBerry® Enterprise Server. To learn about how your device can be protected against loss or theft, contact your administrator. 13 User Guide Restoring data Restoring data Restore data When you restore data, data from the backup is added to any existing data on your BlackBerry® device. For example, if you choose to restore contacts and you already have several contacts on your device, contacts from the backup are added to your existing contacts. If the same contact appears on your device and in the backup, the contact in the backup replaces the one on your device. 1. 2. 3. 4.

5. 6. 7. In the BlackBerry® Protect application on your device, on the main screen, click the Restore From Backup icon. Click the device that you want to restore data from.

Click the date of the backup that you want to restore data from. Select the check boxes for the types of data that you want to restore. Click Next. Type the password for your BlackBerry® ID account. Click Start Restore.

Related topics Set up BlackBerry Protect, 4 Troubleshooting I cannot restore some types of data Try performing the following actions: · Restore data from a different backup date. Verify that your BlackBerry® device is not set to synchronize the type of data that you want to restore with an email account. BlackBerry® Protect cannot restore data that is synchronized with an email account. Related topics Change the types of data that BlackBerry Protect backs up, 7 14 User Guide Find more troubleshooting information Find more troubleshooting information To troubleshoot an issue and read knowledge base articles, visit the BlackBerry® Technical Solution Center at www.blackberry.com/btsc. 15 User Guide Provide feedback Provide feedback To provide feedback on this deliverable, visit www.blackberry.com/docsfeedback. 16 User Guide Legal notice Legal notice ©2010 Research In Motion Limited.

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