



Your PDF Guides

You can read the recommendations in the user guide, the technical guide or the installation guide for APPLE IMAC 21.5 INCH. You'll find the answers to all your questions on the APPLE IMAC 21.5 INCH in the user manual (information, specifications, safety advice, size, accessories, etc.). Detailed instructions for use are in the User's Guide.

User manual APPLE IMAC 21.5 INCH
User guide APPLE IMAC 21.5 INCH
Operating instructions APPLE IMAC 21.5 INCH
Instructions for use APPLE IMAC 21.5 INCH
Instruction manual APPLE IMAC 21.5 INCH

Congratulations, you and your iMac
were made for each other.



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Manual abstract:

@ @AnswerstomanyquestionscanbefoundonyouriMacinMacHelp.ForinformationaboutMacHelp,see"GettingAnswers"onpage32.

RemoveanyprotectivefilminfromtheoutsideofyourMacbeforeyousetitup. 8 Chapter 1 Ready, Set Up, Go What's in the Box
YourMaccomeswithanAppleWirelessKeyboard,awirelessAppleMagicMouse,andanACpowercord.IfyouorderedanAppleRemote,it'salsointhebox. Apple
Wireless Keyboard Apple Magic Mouse AC power cord Chapter 1 Ready, Set Up, Go 9 Setting Up Your iMac
FollowthesestepstosetupyourMac.WaituntilStep4toturnonyouriMac. Step 1: Pass the power cord through the hole in the stand, plug it into the power port on
the back of your iMac, and then plug the cord into a power outlet. 10 Chapter 1 Ready, Set Up, Go Step 2: To access the Internet or a network, connect one
end of an Ethernet cable to the Ethernet port on your iMac. Connect the other end to a cable modem, a DSL modem, or a network.
YourMaccomeswithAirPortExtremetechnologyforwirelessnetworking. Forinformationaboutsettingupawirelessconnection,chooseHelp>MacHelp
andsearchfor"AirPort." Touseadial-upconnection,youneedanexternalUSBmodem.Plugthemodeminto
aUSBportonyouriMac,andthenuseaphonecordtoconnectthodemtoaphonejack. Chapter 1 Ready, Set Up, Go 11 Step 3: Turn on your wireless keyboard and
mouse.

PressthepowerbuttonontherightsideofyourAppleWirelessKeyboardandslidethe switchonthebottomofyourAppleMagicMousetoturnthemon.
YourwirelesskeyboardandmousecomewithAAbatteriesinstalled,andthey're alreadypairedwithyourMac.Pairingallowsthemtocommunicatewirelesslywith
yourMac. Power button Indicator light Indicator light On/off switch Whenyoufirstturnonyourkeyboardormouse,theindicatorlightglowssteadilyfor
5seconds,indicatingthebatteriesaregood.Ifyourkeyboardormousedoesn'tturnon, makesurebatteriesareinstalledproperlyandcharged(see47).
TheindicatorlightblinksuntilyouturnonyouriMacandaconnectionisestablished. Note: IfyoupurchasedaUSBkeyboardoraUSBmouse,connectthecabletoaUSB(d)
portonthebackofyourMac. 12 Chapter 1 Ready, Set Up, Go Step 4: Press the power (⌘) button on the back to turn on your iMac.
YouhearatonewhenyouturnonyouriMac.Clickyourmousetoestablisha connectionwithyourMac. Ⓜ Ⓜ Ⓜ Important:
Ifyourkeyboardandmousearen'tpaired,followtheonscreeninstructions topairthemwithyourMac.Youmayhavetoclickthemouseoncetoeestablisha
connection.Formoreinformationaboutpairing,see47. Chapter 1 Ready, Set Up, Go 13 Step 5: Use Setup Assistant to configure your iMac.
TherfirstimeyouturnonyouriMac,SetupAssistantstarts.

SetupAssistanthelpsyou enteryourInternetandemailinformationandsetupauseraccountonyouriMac.

IfyoualreadyhaveaMac,SetupAssistantcanhelpyouautomaticallytransferfiles, applications,andotherinformationfromyourpreviousMactoyournewiMac.
Ifyoudon'tintendtokeeporuseyourotherMac,it'sbesttodeauthorizeitfrom playingmusic,videos,oraudiobooksthatyou'vepurchasedfromtheiTunesStore.
Deauthorizingacomputerpreventsanysongs,videos,oraudiobooksyou'vepurchasedfrombeingplayedbysomeoneelseandfreesupanotherauthorizationforuse.For
informationaboutdeauthorizing,choosetunesHelpfromtheHelpmenuiniTunes. Ifyoudon'tuseSetupAssistanttotransferinformationwhenyoufirststartup,youcan
doitlaterusingMigrationAssistant.GototheApplicationsfolder,openUtilities,and double-clickMigrationAssistant.
Afteryou'resetup,checkforupdatedsoftware.ChooseApple()>SoftwareUpdate fromthemenubarandfollowtheonscreeninstructions. Step 6: Customize your
desktop and set your preferences.

YoucaneasilymakeyourdesktoplookthewayyouwantusingSystemPreferences, yourcommandcenterformostsettingsonyouriMac.ChooseApple()>System
Preferencesfromthemenubar,orclicktheSystemPreferencesiconintheDock. Formoreinformation,openMacHelpandsearchfor"SystemPreferences"orforthe
specificpreferenceyouwanttochange. 14 Chapter 1 Ready, Set Up, Go Putting Your iMac to Sleep or Shutting It Down
WhenyoufinishworkingwithyourMac,youcanputittosleeporshutitdown. Putting Your iMac to Sleep
Ifyou llbeawayfromyourMacforlessthanafewdays,putittosleep.

Whenyour iMacisinsleep,itsscreenisdark.YoucanquicklywakeyourMacandbypasssthe startupprocess. To put your iMac to sleep, do one of the following: Â
ChooseApple()>Sleepfromthemenubar. Â Pressthepower(⌘)buttononthebackofyourMac. Â
ChooseApple()>SystemPreferences,clickEnergySaver,andsetasleeptimer.

Â HolddownthePlay/Pause(⏮)buttonontheoptionalAppleRemotefor3seconds. To wake your iMac from sleep, do one of the following: Â

Pressanykeyonthekeyboard. Â Clickthemouse. Â Pressthepower(⌘)buttononthebackofyourMac. Â PressanybuttonontheoptionalAppleRemote.
WhenyourMacwakesfromsleep,yourapplications,documents,andcomputer settingsareexactlyasyouleftthem. Chapter 1 Ready, Set Up, Go 15 Shutting Down
Your iMac Ifyouwon'tbeusingyourMacformorethanafewdays,shutitdown.Choose Apple()>ShutDown.ToturnyourMacagain,pressthepower(⌘)button.
NOTICE: ShutdownyourMacbeforemovingit.

MovingyourMacwhilethehard diskisspinningcandamagetheharddisk,causinglossofdataorinabilitytostart upfromtheharddisk. 16 Chapter 1 Ready, Set Up,
Go 2 Life with Your iMac www.apple.com/macosx Mac Help iLife Basic Features of Your iMac Built-in microphone Camera indicator light Built-in iSight
camera Slot-loading SuperDrive SD card slot Built-in stereo speakers Built-in infrared receiver 18 Chapter 2 Life with Your iMac Built-in microphone
CapturesoundsonyourMac,ortalkwithfriendsliveovertheInternetusingthe includediChatapplication. Camera indicator light
ThecameraindicatorlightglowswhentheiSightcameraisoperating. Built-in iSight camera
VideoconferewithfriendsandfamilyovertheInternetusingiChat,snappictureswith PhotoBooth,orcapturevideowithiMovie. Slot-loading SuperDrive Theslot-
loadingSuperDrivereadsandwritesstandard-sizeCDsandDVDs. SD card slot Easilytransferphotos,videos,anddataandfromyourMacwithanSDcard. Built-in
stereo speakers Listentomusic,movies,games,andothermultimediafiles. Built-in infrared (IR) receiver
UseanAppleRemote(availableseparately)withtheIRreceivertocontrolFrontRowand KeynoteonyouriMacfromupto30feet(9.
1meters)away. Chapter 2 Life with Your iMac 19 Ports on Your iMac G Ethernet port (10/100/1000 Base-T) £ Mini DisplayPort d , USB 2.0 ports (4) Audio
in/optical digital audio in port Headphone out/ optical digital audio out port f © H FireWire 800 port 20 Chapter 2 Life with Your iMac G Ethernet port
(10/100/1000Base-T) Connecttoahigh-speed10/100/1000Base-TEthernetnetwork,connectaDSLor
cablemodem,orconnecttoanothercomputerandtransferfiles.TheEthernetport automaticallydetectsotherEthernetdevices. Mini DisplayPort
OutputportwithsupportforDVI,VGA,anddual-linkDVI.
The27-inchmodelalso supportsinputfromexternalDisplayPortsources.Requiredcablesandadaptersare availableseparately. Four high-speed USB (Universal
Serial Bus) 2.



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0 ports Connect an iPod, iPhone, iPad, mouse, keyboard, printer, disk drive, digital camera, joystick, external USB modem, and more. You can also connect USB 1.1 devices. Audio in/optical digital audio in port Connect an external powered microphone or digital audio equipment. This port is also a S/PDIF stereo 3.5 mini-phonon jack. Headphone out/optical digital audio out port Connect headphones, external powered speakers, or digital audio equipment. This port is also a S/PDIF stereo 3.5 mini-phonon jack. FireWire 800 port Connect high-speed external devices, such as digital video cameras and storage devices. The port provides up to 7 watts of power. £ d , f H Chapter 2 Life with Your iMac 21 Other Components of Your iMac Power port Security slot ® Power button ® Memory access (underneath) 22 Chapter 2 Life with Your iMac Power port Connect the power cord to your iMac.

Security slot Attach a lock and cable to discourage theft (available separately). ® Power button Press to turn on your iMac or put it to sleep. Hold down to restart your iMac during troubleshooting. Memory access Your iMac comes with at least 4 GB of memory installed as two 2 GB memory modules. Z AirPort Extreme wireless technology (inside) Connect to a wireless network using built-in AirPort Extreme technology. Bluetooth® 2.1 + EDR wireless technology (inside) Connect wireless devices, such as the Apple Wireless Keyboard and Apple Magic Mouse, Bluetooth mobile phones, PDAs, and printers. Chapter 2 Life with Your iMac 23 Features of the Apple Wireless Keyboard and Magic Mouse - Volume keys Media keys Brightness keys Apple Wireless Keyboard Apple Magic Mouse Exposé Dashboard C Media Eject key 24 Chapter 2 Life with Your iMac Apple Magic Mouse Features a laser tracking engine, Bluetooth wireless technology, and a seamless stop-shell that uses Multi-Touch technology to support multiple buttons, 360° scrolling, screen zoom, and swipe control of your iMac. Use Mouse preferences to adjust tracking, clicking, and scrolling speed, or to add secondary button support (see page 29). Apple Wireless Keyboard Combines wireless freedom with integrated function keys that work with your applications. C Media Eject key Hold down this key to eject a disc. You can also eject a disc by dragging its desktop icon to the Trash. Dashboard key (F4) Open Dashboard to access your widgets. Exposé key (F3) Open Exposé to see all of the open windows on your desktop at once. Brightness keys (F1, F2) Increase (or decrease) the brightness of the screen. ' - Media keys (F7, F8, F9) Rewind (), play or pause (), or fast-forward () asong, movie, or slideshow. Volume keys (F10, F11, F12) Mute (--), decrease (-), or increase (+) the volume of sound coming from the speakers or headphone port on your iMac. Chapter 2 Life with Your iMac 25 Using the Apple Wireless Keyboard Your wireless keyboard, which comes with two AA batteries installed, is already paired with your iMac. Pairing means your keyboard and iMac are connected wirelessly and can communicate with each other. About the Indicator Light The LED on your wireless keyboard functions as a battery indicator and a status light. When you first turn on your keyboard, the light glows steadily for 5 seconds, indicating the batteries are good, and then turns off. If you press the power (& rher Apple products, hold down Menu and Left to unpair. Replacing the Battery To replace the battery: 1 Use a coin to remove the battery cover. 2 Insert a CR2032 battery, positive (+) side up. 3 Replace the cover and use a coin to tighten it. Battery compartment Chapter 2 Life with Your iMac 31 Getting Answers Much more information about using your iMac is available in Mac Help and on the Internet at www.apple.com/support/imac. To open Mac Help: 1 Click the Finder icon in the Dock (the bar of icons along the edge of the screen). 2 Choose Help > Mac Help (click the Help menu in the menu bar and choose Mac Help).

3 Click in the search field, type a question, and press Return on your keyboard. More Information For more information about using your iMac, see the following: To learn about installing memory Troubleshooting your iMac if you have a problem Findings service and support for your iMac Using Mac OS X Moving from a PC to a Mac Using iLife applications See Chapter 3, "Boost Your Memory" on page 35. Chapter 4, "Problem, Meet Solution" on page 43. "Learning More, Service, and Support" on page 57. Or see the Apple Support website at www.apple.com/support. The Mac OS X website at www.apple.com/macosx. Or search for "Mac OS X" in Mac Help. "Why you'll love a Mac" at www.apple.com/getamac/whymac. The iLife website at www.apple.com/ilife. Or open an iLife application, open Help for the application, and then type a question in the search field. System Preferences by choosing Apple (K) > System Preferences. Or search for "system preferences" in Mac Help. Changing System Preferences 32 Chapter 2 Life with Your iMac To learn about using the iSight camera Using your keyboard or mouse Using AirPort Extreme wireless technology Using Bluetooth wireless technology Connecting a printer FireWire and USB connections Connecting to the Internet External display Apple Remote Front Row Using the SuperDrive Specifications See Mac Help and search for "iSight." System Preferences and choose Keyboard or Mouse. Or open Mac Help and search for "keyboard" or "mouse." The AirPort Support page at www.apple.com/support/airport. Or open Mac Help and search for "AirPort." Or open Mac Help and search for "Bluetooth." Or go to the Bluetooth Support page at www.apple.com/support/bluetooth. Mac Help and search for "printing." Mac Help and search for "FireWire" or "USB." Mac Help and search for "Internet." Mac Help and search for "displayport" or "target display mode." Mac Help and search for "remote." Mac Help and search for "Front Row." Mac Help and search for "optical drive." The Specifications page at www.apple.com/support/specs for standard technical specifications. Or open System Profiler by choosing Apple (K) > About This Mac from the menu bar and then clicking More Info. The Apple website at www.apple.com.

Apple news, free downloads, and online catalogs of software and hardware Instructions, technical support, and Apple product manuals The Apple Support website at www.apple.com/support. Chapter 2 Life with Your iMac 33 3 Boost Your Memory www.apple.com/store Mac Help RAM Your iMac comes with at least 4 gigabytes (GB) of Double Data Rate 3 (DDR3) Dynamic Random Access memory (DRAM) installed as two 2 GB memory modules. You can replace or install additional 2 GB or 4 GB memory modules for up to a maximum of 16 GB. Memory modules must meet the following specifications: • Small Outline Dual In-Line Memory Module (SO-DIMM) format • 1333 MHz, PC3-10600, DDR3 compliant (also referred to as DDR31333) • Unbuffered and unregistered WARNING: Apple recommends that you have an Apple-certified technician install memory. Consult the service and support information that came with your iMac for information about how to contact Apple for service. If you attempt to install memory and damage your equipment, that damage isn't covered by the limited warranty on your iMac. 36 Chapter 3 Boost Your Memory Installing Memory Your iMac has four memory slots. Two are filled with at least a 2 GB memory module. You can install additional memory in the free slots or replace the memory in the filled slots with 2 GB or 4 GB memory modules, for up to 16 GB of memory. You can purchase additional Apple memory from an Apple Authorized Reseller, an Apple Retail Store, or the Apple Online Store at www.apple.com.



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apple.

com/store. **WARNING:** Always shut down your iMac and remove the power cord before installing memory. Do not attempt to install memory while your iMac is plugged in.

To install memory: 1 Turn off your iMac by choosing Apple() > Shut Down. 2 Disconnect all cables and the power cord from your iMac. 3

Place a soft, clean towel or cloth on your work surface. Hold the sides of your iMac and lay it down so that the screen rests on the surface and the bottom faces you. Chapter 3 Boost Your Memory 37 4 Raise the stand and use a Phillips #2 screwdriver to loosen the three captive screws on the memory access door. Turn them counter clockwise.

Raise stand Memory access door @ Phillips screwdriver 5 Remove the memory access door and set it aside.

38 Chapter 3 Boost Your Memory 6 Untuck the tabs in the memory compartment. 7 To replace memory modules, pull the tab to eject the installed memory module.

Remove the memory modules you want to replace. Untuck the tabs @ Pull the tab Chapter 3 Boost Your Memory 39 8

Insert the new memory modules in the slots with the notches facing right, as shown in the illustration. ^ If you install additional memory modules, insert them in the open slots.

^ If you replace the installed memory modules, insert a new memory module in each of the slots furthest from the display. 9

Press each memory module firmly and evenly into its slot. You'll hear a light click when the memory module is seated correctly. 10

Tuck the tabs into the memory compartment. @ Memory modules Tuck the tab 40 Chapter 3 Boost Your Memory 11

Replace the memory access door and tighten the three captive screws with a Phillips #2 screwdriver.

WARNING: Remember to replace the memory access door after you install memory. Your iMac won't function properly without the memory access door. Raise stand

Memory access door @ Phillips screwdriver 12 Hold your iMac by its sides and return it to a standing position. Then reconnect the cables and power cord. 13

Press the power (@) button on the back of your iMac to turn it on. Chapter 3 Boost Your Memory 41 Making Sure Your iMac Recognizes the New Memory

After installing memory, make sure your iMac recognizes the new memory. To check the memory installed in your iMac: 1 Start up your iMac. 2

When you see the Mac OS X desktop, choose Apple() > About This Mac. You'll see the total amount of memory installed in your iMac. For a detailed view of the amount of memory installed, open System Profiler by clicking More Info.

If the memory you installed does not meet specifications (see page 36), your iMac will sound three tones every five seconds. If this happens, shut down your iMac and check the installation instructions again to make sure that the memory is compatible with your iMac and that it's installed correctly. If you still have problems, remove the memory and consult the support information that came with the memory or contact the vendor who provided the memory. 42 Chapter 3 Boost Your Memory 4 Problem, Meet Solution www.apple.com/support www.apple.com/macosx Mac Help help Occasionally you may have problems while working with your iMac. Read on for troubleshooting tips to try when you have a problem. You can also find more troubleshooting information in Mac Help on the iMac Service & Support website at www.apple.com/support/imac. If you experience a problem working with your iMac, there's usually a simple and quick solution. If you encounter a problem, try to make a note of what you did before the problem occurred. This can help you narrow down the possible causes of the problem and then find the answers you need.

Thing to note: ^ The applications you were using when the problem occurred. Problem that occurs only with a specific application may indicate that the application isn't compatible with the version of Mac OS X installed on your iMac. ^ Any software that you recently installed. ^ Any new hardware (such as additional memory or a peripheral) that you connected or installed. **WARNING:** Do not attempt to open your iMac, except to install memory.

If your iMac needs service, see "Learning More, Service, and Support" on page 57 for information about how to contact Apple or an Apple Authorized Service Provider for service. Your iMac doesn't have any user-serviceable parts, except the memory. 44 Chapter 4 Problem, Meet Solution Problems That Prevent You from Using Your iMac If your iMac won't respond or the pointer won't move ^ Make sure your Apple Wireless Keyboard or Apple Magic Mouse are returned on and the batteries are recharged. (See "Replacing the Batteries" on page 47.) If you're using a USB keyboard or mouse, make sure they're reconnected. Unplug and then plug in the connectors and make sure they are secure. ^ Try to force problem application to quit. Hold down the Option and Command (x) keys and press the Esc key. If a dialog appears, select the application and click Force Quit. Then save your work in any open applications and restart your iMac to be sure the problem is entirely cleared up.

^ If you're unable to force the application to quit, hold down the power (@) button on the back of your iMac for five seconds to shut down the computer. Unplug the power cord from your iMac. Then plug the power cord back in and press the power (@) button on your iMac to turn it on.

If the problem reoccurs when you use a particular application, check with the application's manufacturer to see if the application is compatible with your iMac.

For support and contact information about the software that came with your iMac, go to www.apple.com/guide or to the manufacturer's website.

If the problem occurs frequently, try reinstalling your system software (see "Reinstalling the Software That Came with Your iMac" on page 54). Chapter 4 Problem, Meet Solution 45 If your iMac freezes during startup or you see a flashing question mark ^

Wait a few seconds. If your iMac doesn't start up after a delay, shut down your iMac by pressing and holding the power (@) button for about 5 seconds, until it shuts down.

Then hold down the Option key and press the power (@) button again to start up your iMac. Keep holding down the Option key until your iMac starts up, then click

the arrow under the icon of the startup disk you want to use. ^ After your iMac starts up, open System Preferences and click Startup Disk. Select a

local Mac OS X System folder. ^ If the problem occurs frequently, you may need to reinstall your system software

(see "Reinstalling the Software That Came with Your iMac" on page 54).

If your iMac won't turn on or start up ^ Make sure the power cord is plugged into your iMac and a functioning power outlet. ^

Press the power (@) button and immediately hold down the Command (x), Option, P, and R keys until you hear the startup sound a second time. This resets the parameter

RAM (PRAM). ^ If you recently installed memory, and your iMac sounds three tones every five seconds,

make sure that the memory is correctly installed and that it is compatible with your iMac. Check whether removing the memory you installed allows your iMac to start up (see page 42).

^ Unplug the power cord and wait at least 30 seconds. Plug the power cord in again and press the power (@) button to start up your iMac. ^

If you still can't start up your iMac, see "Learning More, Service, and Support" on page 57 for information about contacting Apple for service. 46 Chapter 4 Problem, Meet

Solution Replacing the Batteries Your Apple Wireless Keyboard and Apple Magic Mouse each come with two

AA batteries installed. You can replace them with alkaline, lithium, or rechargeable AA batteries.

Keep the battery compartment cover and batteries out of the reach of small children.



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<http://yourpdfguides.com/dref/3677281>

WARNING: When you replace the batteries, replace them all at the same time. Don't mix old batteries with new batteries or mix battery types (for example, don't mix alkaline and lithium batteries). Don't open or puncture the batteries, install them backwards, or expose them to fire, high temperatures, or water. Keep batteries out of the reach of children.

To replace the batteries in the wireless keyboard: 1 Press the power (⏻) button to turn off your keyboard. 2 Use a coin to remove the battery compartment cover. Battery compartment cover Chapter 4 Problem, Meet Solution 47 3 Slide two AA batteries into the battery compartment, as shown below. Insert batteries 4 Replace the battery compartment cover. @ @ The battery level is in the lower-left corner. @ @ @ @ 4 Replace the cover and turn on your mouse.

You may have to click your Apple Magic Mouse once to reconnect it to your Mac. @ @ @ @ 2 Restart your Mac while holding down the D key. @ @ 4 Press the Return key or click the right arrow button. @ @ @ @ Click the "Assist me" button to open Network Setup Assistant.

@ @ To use Network Diagnostics: 1 Choose Apple () > System Preferences. @ @ 4 Follow the onscreen instructions. @ @ @ @ @ @ To enter PPPoE settings: 1 Choose Apple () > System Preferences. 2 Click Network. @ @ 4 Choose an interface for the PPPoE service from the Ethernet pop-up menu.

@ @ 6 Click Apply to make the settings active. @ @ Check the cables and power supplies to your Ethernet hubs and routers. @ @ @ @ @ @ To check for updated software: 1 Choose Apple () > System Preferences. @ @ 4 For the latest information about Mac OS X, go to www.apple.com/macosx. Chapter 4 Problem, Meet Solution 53

When an Application Doesn't Respond On rare occasion, an application may "freeze." Mac OS X provides a way to quit an application that's not responding, without restarting your Mac. Quitting a frozen application may allow you to save your work in other open applications. To force an application to quit: 1 Press Command (⌘) - Option - Esc or choose Apple () > Force Quit. The Force Quit Applications dialog appears with the applications selected. 2 Click Force Quit.

The application quits, leaving all other applications open. Reinstalling the Software That Came with Your iMac

Use the software installation discs that came with your Mac to reinstall Mac OS X and any applications that came with your computer. Important: Apple recommends that you backup the data on your hard disk before restoring software.

Apple is not responsible for any lost data. Installing Mac OS X To install Mac OS X: 1 Backup your essential files. 2 Insert the Mac OS X Install DVD that came with your iMac. 54 Chapter 4 Problem, Meet Solution 3

Double-click Install Mac OS X. 4 Follow the onscreen instructions. In the pane where you're prompted to select a disk, select your current Mac OS X hard disk (in most cases, it's the only one available). 5

To control which parts of Mac OS X are installed, click Customize, and then select the parts you want to install. Click the disclosure triangle next to Applications to select the checkboxes for any applications you want to install. 6 When the installation is complete, click Restart to restart your iMac. 7

Follow the prompts in Setup Assistant to set up your new user account.

If you want to erase and install, make sure you backup your user data before you start. Use Disk Utility on your Mac OS X Install DVD to erase your hard drive. For information about Disk Utility and its options, see Mac Help, or open Disk Utility (in Applications/Utilities/) and choose Help > Disk Utility Help. You can also review detailed instructions in the following Knowledge Base article: <http://support.apple.com/kb/HT3910?>

Installing iLife Applications You can reinstall the iLife applications that came with your iMac if you accidentally delete them, or after you perform a erase and install. To install the iLife applications that came with your iMac: 1 Insert the Applications Install DVD that came with your iMac. 2 Follow the onscreen instructions. In the Installation Type pane, click Customize. 3 When the installation is complete, click Close. Chapter 4 Problem, Meet Solution 55

Other Problems For a problem with software from a manufacturer other than Apple, contact the manufacturer. Software manufacturers often provide software updates on their website.

You can check for and install the latest Apple software using the Software Update pane of System Preferences. Your iMac is set to check automatically once a week, but you can set it to check daily or monthly. You can also check for updates manually. For more information, choose Help > Mac Help and search for "software update." If you have trouble inserting a disc: • Using a continuous motion, push the disc into the drive until your finger touches the edge of your iMac. • Use only a standard-sized disc. If you have trouble ejecting a disc: • Quit any application that may be using the disc, and then press the Media Eject (⏻) key on your keyboard. • Open a Finder window and click the eject icon next to the disc icon in the sidebar, or drag the disc icon from the desktop to the Trash.

• Log out from your user account by choosing Apple () > Log Out "User" (your account name appears in the menu), and then press the Media Eject (⏻) key on your keyboard.

• Restart your Mac while holding down the mouse button. 56 Chapter 4 Problem, Meet Solution

If you have trouble scrolling with your mouse: • If you have a mouse with a scroll ball and the scrolling feels rough or the scroll ball isn't scrolling up, down, or side-to-side, hold the mouse upside-down and roll the ball vigorously while cleaning. • See "Cleaning Your Mouse" on page 68 for more information. If you have a problem using your iMac or working with Mac OS X: •

If the answer to your question is "in this manual, look in Mac Help for instructions and troubleshooting information. In the Finder, choose Help > Mac Help. •

Check the Apple Support website at www.apple.com/support for the latest troubleshooting information and software updates. If your date and time settings get lost repeatedly: • You may need to have the internal backup battery replaced.

For information about contacting Apple for service, see "Learning More, Service, and Support" below. Learning More, Service, and Support

Your iMac does not have any user-serviceable parts, except the keyboard, mouse, and memory. If you need service, contact Apple or take your iMac to an Apple Authorized Service Provider. You can find more information about your iMac through online resources, onscreen help, System Profiler, or Apple Hardware Test. Online Resources

For online service and support information, go to www.apple.com/support.

Choose your country from the pop-up menu. You can search the Apple Care Knowledge Base, check for software updates, or get help on Apple's discussion forums. Chapter 4 Problem, Meet Solution 57 Onscreen Help You can often find an answer to your questions, as well as instructions and troubleshooting information, in Mac Help.

Choose Help > Mac Help. System Profiler To get information about your iMac, use System Profiler. It shows you what hardware

and software is installed, the serial number and operating system version, how much memory is installed, and more. To open System Profiler, choose Apple () > About This Mac from the menu bar and then click More Info. Apple Care Service and Support Your iMac comes with 90 days of technical support and one year of hardware repair

warranty coverage at an Apple Retail Store or an Apple-authorized repair center, such as an Apple Authorized Service Provider. You can extend your coverage by purchasing

the Apple Care Protection Plan. For information, visit www.apple.com/support/products or visit the website address for your country listed below.



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If you need assistance, Apple Care telephone support representatives can help you with installing and opening applications, and basic troubleshooting.

Call the support center number nearest you (the first 90 days are complimentary). Have the purchase date and your iMac serial number ready when you call. 58 Chapter 4 Problem, Meet Solution Note: Your 90 days of complimentary telephone support begins on the date of purchase and telephone fees may apply. Country United States Australia Canada (English) (French) Ireland New Zealand United Kingdom Phone 1-800-275-2273 (61) 1-300-321-456 1-800-263-3394 (353) 1850946191 00800-7666-7666 (44) 08442090611 Website www.apple.com/support www.apple.com/au/support www.apple.com/ca/support www.apple.com/ca/fr/support www.apple.com/ie/support www.apple.com/nz/support www.apple.com/uk/support Telephone numbers are subject to change, and local and national telephone rates may apply. A complete list is available on the web: www.apple.com/support/contact/phone_contacts.html Chapter 4 Problem, Meet Solution 59 Locating Your Product Serial Number Use any of these methods to find the serial number of your iMac: • Choose Apple (>) About This Mac. Click the version number beneath the words "Mac OS X" to cycle through the Mac OS X version number, the build version, and the serial number. •

Click the Finder icon and open /Applications/Utilities/System Profiler. Click Hardware in the Contents pane. • Look on the bottom of the iMac stand. 60 Chapter 4 Problem, Meet Solution 5 Last, but Not Least www.apple.com/environment Mac Help ergonomics For your safety and that of your equipment, follow these rules for handling and cleaning your iMac and for working more comfortably. Keep these instructions handy for reference by you and others.

NOTICE: Incorrect storage or use of your computer may void the manufacturer's warranty. **Important Safety Information WARNING:**

Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage. Proper handling Setup your iMac on a stable work surface. Never push objects into the ventilation openings. Water and wet locations Keep your iMac away from sources of liquid, such as drinks, wash basins, bathtubs, shower stalls, and soon. Protect your iMac from dampness or wet weather, such as rain, snow, and fog. Power The only way to disconnect power completely is to unplug the power cord. Make sure you pull the plug, not the cord. Always unplug the power cord before opening your iMac to install memory. 62 Chapter 5 Last, but Not Least Unplug the power cord (by pulling the plug, not the cord) and disconnect the ethernet cable or phone cord if any of the following conditions exist: • You want to add memory • The power cord or plug becomes frayed or otherwise damaged • You spill something into the case • Your iMac is exposed to rain or excess moisture • Your iMac has been dropped or the case has been damaged • You suspect that your iMac needs service or repair • You want to clean the case (use only the recommended procedure described later) Important: The only way to turn off power completely is to unplug the power cord. Make sure at least one end of the power cord diswithineasy reach so that you can unplug your iMac when you need to. **WARNING:** Your AC cord has a three-wire grounding plug (a plug that has a third, grounding pin). This plug fits only a grounded AC outlet. If you are unable to insert the plug into an outlet because the outlet is 'grounded, contact a licensed electrician to replace the outlet with a properly grounded outlet. Do not defeat the purpose of the grounding plug.

Chapter 5 Last, but Not Least 63 Power specifications: • Voltage: 100 to 240 VAC • Current: 3A, maximum • Frequency: 50 to 60 Hz Hearing damage Permanent hearing loss may occur if earbuds or headphones are used at high volume. Set the volume to a safe level. You can adapt over time to a high volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected.

Hearing expert suggest that to protect your hearing: • Limit the amount of time you use earbuds or headphones at high volume. • Avoid turning up the volume to block out noisy surroundings. • Turn the volume down if you can't hear people speaking nearby you. High-risk activities This computer system is not intended for use in the operation of nuclear facilities, aircraft navigation or communication systems, air traffic control systems, or for any other uses where the failure of the computer system could lead to death, personal injury, or severe environmental damage. 64 Chapter 5 Last, but Not Least Laser Information for Optical Disc Drives **WARNING:** Making adjustments or performing procedures other than those specified in your equipment's manual may result in hazardous radiation exposure. The optical disc drive in your iMac contains a laser that is safe in normal use but that may be harmful to your eyes if disassembled. For your safety, have this equipment serviced only by an Apple Authorized Service Provider. Important: Electrical equipment may be hazardous if misused. Operation of this product, or similar products, must always be supervised by an adult. Do not allow children access to the interior of any electrical product and do not permit them to handle any cables.

WARNING: Never push objects of any kind into this product through the ventilation openings in the case. Doing so may be dangerous and damage your computer. Do Not Make Repairs Yourself Your iMac has no user-serviceable parts, except the keyboard, mouse, and memory (see "Installing Memory" on page 37). Do not attempt to open your iMac. If your iMac needs service, contact an Apple Authorized Service Provider or Apple for service. See "Learning More, Service, and Support" on page 57. If you open your iMac or install items other than memory, your risk of damaging your equipment. Such damage isn't covered by the limited warranty on your iMac. Chapter 5 Last, but Not Least 65 Important Handling Information **NOTICE:**

Failure to follow these handling instructions could result in damage to your iMac or other property. Operating environment Operating your iMac outside these ranges may affect performance: • Operating temperature: 50° to 95°F (10° to 35°C) • Storage temperature: -4° to 116°F (-20° to 47°C) • Relative humidity: 5% to 95% (noncondensing) • Maximum operating altitude: 10,000 feet (3048 meters) Do not operate your iMac in areas with significant amounts of airborne dust, or smoke from cigarettes, cigars, ashtrays, stoves, or fireplaces, or near an ultrasonic humidifier using unfiltered tap water. Tiny airborne particles produced by smoking, cooking, burning, or using an ultrasonic humidifier with unfiltered water may, in rare instances, enter the ventilation openings of your iMac and, under certain conditions, result in a slight haze on the inside surface of the glass panel that covers the iMac display. Turning on your iMac Never turn on your iMac unless all of its internal and external parts are in place. Operating the computer when parts are missing may be dangerous and may damage your computer. Carrying your iMac Before you lift or reposition your iMac, shut it down and disconnect all cables and cords connected to it. To lift or move your iMac, hold it by sides. 66 Chapter 5 Last, but Not Least Using connectors and ports Never force a connector into a port. When connecting a device, make sure the port is free of debris, that the connector matches the port, and that you have positioned the connector correctly in relation to the port.



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Using the optical drive The SuperDrive in your iMac supports standard 12cm (4.7inch) discs. Irregularly shaped discs or discs smaller than 12cm (4.7 inches) are not supported. Storing your iMac if you are going to store your iMac for an extended period of time, keep it in a cool location (ideally, 71°F or 22°C). Cleaning Your iMac Follow these guidelines when cleaning the outside of your iMac and its components: • Shut down your iMac and disconnect all cables. • Use a damp, soft, lint-free cloth to clean the exterior of your iMac. Avoid getting moisture in any openings. Do not spray liquid directly on your iMac. • Do not use aerosols, sprays, solvents, or abrasives. Cleaning Your iMac Display Use the cloth that came with your iMac to clean the display. To clean your iMac display, do the following: • Shut down your iMac and disconnect all cables. • Dampen the cloth that came with your iMac -- or another clean, soft, lint-free cloth -- with water only, and then wipe the screen.

Do not spray liquid directly on the screen. Chapter 5 Last, but Not Least 67 Cleaning Your Mouse You may need to clean your mouse from time to time to remove dirt and dust that has accumulated. Use a lint-free cloth that's been lightly moistened with water. Don't get moisture in any openings or use aerosols, sprays, solvents, or abrasives. If you ordered an Apple USB mouse with your iMac, hold the mouse upside-down and roll the scroll ball vigorously with the cloth that came with your iMac, or another clean, soft, lint-free cloth, to help dislodge any particles that may interfere with proper scrolling. Understanding Ergonomics Here are some tips for setting up a healthy work environment. Keyboard When you use the keyboard, your shoulders should be relaxed. Your upper arm and forearm should form an approximate right angle, with your wrist and hand in roughly a straight line. Change hand position often to avoid fatigue. Some computer users might develop discomfort in their hands, wrists, or arms after intensive work without breaks.

If you begin to develop chronic pain or discomfort in your hands, wrists, or arms, consult a qualified health specialist. Mouse Position the mouse at the same height as the keyboard and within a comfortable reach. 68 Chapter 5 Last, but Not Least Display Arrange the display so that the top of the screen is slightly below eye level when you're sitting at the keyboard. The best distance from your eyes to the screen is up to you, although most people seem to prefer 18 to 28 inches (45 to 70 cm). Position the display to minimize glare and reflections on the screen from overhead lights and nearby windows.

The stand lets you set the display at the best angle for viewing, helping to reduce or eliminate glare from lighting sources you can't move. Shoulders relaxed Forearms and hands in a straight line Forearms level or tilted slightly Lower back supported Thighs tilted slightly Clearance under work surface 1828 in. (4570 cm) Top of the screen at or slightly below eye level Screen positioned to avoid reflected glare Feet flat on the floor or on a footrest Chapter 5 Last, but Not Least 69

Chair An adjustable chair that provides firm, comfortable support is best. Adjust the height of the chair so your thighs are horizontal and your feet are flat on the floor. The back of the chair should support your lower back (lumbar region).

Follow the manufacturer's instructions for adjusting the backrest to fit your body properly.

You might have to raise your chair so that your forearms and hands are at the proper angle to the keyboard. If this makes it impossible to rest your feet flat on the floor, use a footrest with an adjustable height and tilt to make up for any gap between the floor and your feet. Or you can lower the desk to help eliminate the need for a footrest. Another option is to use a desk with a keyboard tray that's lower than the regular work surface. More information about ergonomics is available on the web: www.apple.com/about/ergonomics Apple and the Environment Apple Inc. recognizes its responsibility to minimize the environmental impact of its operations and products. More information is available on the web: www.apple.com/environment

70 Chapter 5 Last, but Not Least Regulatory Compliance Information FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See instructions for interference for radio or television reception if suspected. L'utilisation de ce dispositif est assujettie aux conditions suivantes: (1) il ne doit pas produire de brouillage et (2) l'utilisateur du dispositif doit être prêt à accepter tout brouillage radioélectrique reçu, même si ce brouillage est susceptible de compromettre le fonctionnement du dispositif. Radio and Television Interference This computer equipment generates, uses, and can radiate radio frequency energy. If it is not installed and used properly -- that is, in strict accordance with Apple's instructions -- it may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device in accordance with the specifications in Part 15 of FCC rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

You can determine whether your computer system is causing interference by turning it off. If the interference stops, it was probably caused by the computer or one of the peripheral devices. If your computer system does cause interference to radio or television reception, try to correct the interference by using one or more of the following measures: • Turn the television or radio antenna until the interference stops. • Move the computer to one side or the other of the television or radio. • Move the computer farther away from the television or radio. • Plug the computer into an outlet that is on a different circuit from the television or radio. (That is, make certain the computer and the television or radio are on circuits controlled by different circuit breakers or fuses.) If necessary, consult an Apple Authorized Service Provider or Apple. See the service and support information that came with your Apple product. Or consult an experienced radio/television technician for additional suggestions. Important: Changes or modifications to this product not authorized by Apple Inc. could void the EMC compliance and negate your authority to operate the product.

This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables (including Ethernet network cables) between system components to reduce the possibility of causing interference to radios, television sets, and other electronic devices. Responsible party (contact for FCC matters only): Apple Inc. Corporate Compliance 1 Infinite Loop, MS26-A Cupertino, CA 95014 Wireless Radio Use This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band. Cet appareil doit être utilisé à l'intérieur. 5.

18 ~ 5.32 GHz Exposure to Radio Frequency Energy The radiated output power of this device is well below the FCC and EU radio frequency exposure limits. However, this device should be operated with a minimum distance of at least 20 cm between its antennas and a person's body and the antennas used with this transmitter must not be co-located or operated in conjunction with any other antenna or transmitters subject to the conditions of the FCC grant.



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71 FCC Bluetooth Wireless Compliance The antenna used with this transmitter must not be colocated or operated in conjunction with any other antenna or transmitters subject to the conditions of the FCC Grant. Taiwan Wireless Statements Bluetooth Industry Canada Statement This Class B device meets all requirements of the Canadian interference-causing equipment regulations. Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada. Industry Canada Statement Complies with the Canadian ICES-003 Class B specifications. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada. This device complies with RSS210 of Industry Canada. Bluetooth Europe--EU Declaration of Conformity This wireless device complies with the R&TTE Directive.

Taiwan Class B Statement Europe--EU Declaration of Conformity See www.apple.com/euro/compliance. European Community Complies with European Directives 72/23/EEC and 89/336/EEC. VCCI Class B Statement Korea Warning Statements Russia Singapore Wireless Certification 72 Mouse Class 1 Laser Information The Apple Magic Mouse is a Class I laser product in accordance with IEC 60825-1A1A2 and 21 CFR 1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 50, dated July 26, 2001. Caution: Modification of this device may result in hazardous radiation exposure. For your safety, have this equipment serviced only by an Apple Authorized Service Provider. @@@@ Battery Disposal Information Dispose of batteries according to your local environmental laws and guidelines. California: The coin cell battery in the optional Apple Remote contains perchlorates. Special handling and disposal may apply. Referto: www.dtsc.ca.gov/hazardouswaste/perchlorate Deutschland: Dieses Gerat enthalt Batterien. Bitte nicht in den Hausmull werfen. Entsorgen Sie dieses Gerat am Ende seines Lebenszyklus entsprechend der mageblichen gesetzlichen Regelungen. Das Gerat enthalt Batterien.

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Achtung: Wenn die Batterien nicht mit dem richtigen Batterietyp ersetzt wird, besteht Explosionsgefahr. Entsorgen Sie verbrauchte Batterien gem der Anweisungen in diesem Handbuch. 74 Looking for Something? Index A AirPort Extreme overview 23 problems 52 using 33 AppleCare 58 Apple Hardware Test 49 Apple Magic Mouse 25, 28, 48 Apple Remote 15, 30, 33 Apple Wireless Keyboard 25, 26, 47 applications ForceQuit 45 freezing 54 FrontRow 33 iLife 32, 55 installing 55 stopping 54 transferring 14 assistants MigrationAssistant 14 NetworkSetupAssistant 50 SetupAssistant 14 audio in/optical digital audio in port 21 B batteries Apple Remote 31 disposal 74 wireless keyboard 47 wireless mouse 48 Bluetooth technology overview 23 brightness keys 25 built-in iSight camera 19 microphone 19 speakers 19 button, power 15 C cable modem 11 camera indicator light 19 iSight 19 carrying your computer 66 chair 70 changing System Preferences 14 the desktop 14 cleaning the display 67 the mouse 68 your iMac 67 computer. See iMac computer disposal 74 connecting an Ethernet cable 11 a USB keyboard 12 a USB mouse 12 cable modem 11 dial-up modem 11 DSL modem 11 FireWire devices 21 headphones 21 to a network 11 USB devices 21 controls brightness 25 eject CD or DVD 25 media 25 volume 25 D Dashboard key 25 date and time settings 57 deauthorize iTunes 14 desktop, customizing 14 76 Looking for Something? dial-up connection 11 DIMMs. See memory discs, supported types 67 display cleaning 67 ergonomics 69 Dock 32 downloading software 53 DSL modem 11 H I hand positions 68 headphone port 21 iChat application 19 iLife applications 32, 55 iMac backview 22 cleaning 67 features 18 frontview 18 other components 22 ports 20 putting to sleep 15 setting up 10 shutting down 16 turning on 13 indicator light camera 19 keyboard 26 mouse 28 infrared receiver 19 installing applications 56 Mac OS X 54 Internet connecting 11 connection problems 50 IP address sharing 52 masquerading 52 iSight 19 iTunes, deauthorizing 14 iTunes Store 14 K E ejecting a disc 56 environment 70 ergonomics 68 Ethernet 11 Ethernet port 21 Exposed 25 external USB modem 11, 21, 73 F F1 to F12 function keys 25 factory settings 54 FireWire connections 33 port 21 flashing question mark 46 ForceQuit, an application 45, 54 FrontRow application 33 frozen application 54 function keys 25 keyboard about 25 ergonomics 68 features 24 function keys 25 indicator light 26 pairing 27 setup 12 using 27 wireless 12 keys brightness 25 Dashboard 25 Exposed 25 media 25 Media Eject 25 volume 25 M Mac Help 8, 14, 32, 44, 58 Mac OS X installing 54 website 32 Magic Mouse 25, 28, 48 Media Eject Key 25 media keys 25 Looking for Something? 77 memory access door 23, 38 how much is installed 42 installing 37 microphone 19 MigrationAssistant 14 modem cable 21 DSL 21 external USB 11, 21, 73 mouse cleaning 68 features 25 indicator light 28 pairing 29 setting up 12 using 29 wireless 12 O online resources 57 onscreen help 58 operating environment 66 optical digital audio 21 optical drive about 19 safety 65 supported disc sizes 67 Q R question mark, flashing 46 RAM. See memory reinstalling software 54 replacing batteries 47, 48 resetting parameter RAM (PRAM) 46 P S N network address translation (NAT) 52 connecting to 11 connection problems 52 diagnostics 50 setup assistant 50 wireless 11 NetworkSetupAssistant 50 pairing keyboard 27 mouse 29 remote 31 parameter RAM, resetting 46 ports audio in 21 audio out 21 Ethernet 21 FireWire 800 21 headphone 21 overview 20 power 10, 23 USB 12, 21 power button 12, 23 power port 10, 23 power specifications 64 PPPoE connections 51 problems.



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